



Meeting Minutes Integrated Public Safety Commission Quarterly Meeting Tuesday, June 16, 2020

1) Call to Order

- a. Douglas G. Carter, Indiana State Police Superintendent, called the Integrated Public Safety Commission Quarterly Meeting to order at 1:35pm, Tuesday, June 16, 2020. Commissioners present were: Douglas G. Carter, Indiana State Police Superintendent; Jim Fulwider, Montgomery County Commissioner; Tim Smith, Chief Vincennes Township Fire Department; Jason Carroll, Director of Public Safety Ivy Tech Community College; David Uran, Mayor, City of Crown Point; Michael Crider, State Senator; Mike Diekhoff, Police Chief-City of Bloomington

2) Executive Director's Report

- a. Kelly Dignin, IPSC Executive Director, provided the Commission with an Executive Director's Report discussing the following items:
 - i. 2020 Goals
 - 1. Provide top quality communications services and customer service-3 ways this has been obtained – 1. Realign and reorganize the agency structure. 2. Relocate CTC. 3. Strengthen System Key Program
 - 2. Remove barriers to interoperable communications
 - 3. Provide communications for emergency response and restoration service
 - 4. Maintain and improve existing communications system
 - a. Microwave system upgrade – goal date 3/2021
 - b. SAFE-T land mobile radio
 - ii. IPSC Org Chart
 - 1. Combined to create Subscriber Services (Public Safety Customer Service Team)
 - 2. Training, Outreach, & Support
 - 3. NOC has become ICC
 - iii. Q1 2020 Review
 - 1. Guidance letter (COVID-19)
 - 2. EOC Support
 - 3. ESF2-Shift Briefs
 - 4. Held weekly call with COML & COMT
 - 5. Lt. Governor's Office
 - 6. Strategic National Stockpile (PPE Equipment)
 - 7. Maintained cache equipment
 - 8. 911 Center Support
 - 9. LMR to LTE
 - iv. State Point of Contact-FIRSTNET
 - 1. Opt-In 23 additional sites
 - 2. 3 DAS in Government Center
 - v. Band 14 coverage (map)

3) Statewide Interoperability Coordinator

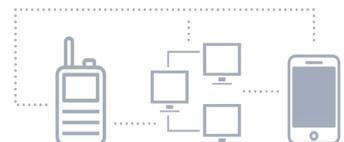
- a. Sally Fay, Indiana Statewide Interoperability Coordinator, provided the Commission with a SWIC update, discussing the following items:
 - i. SIEC Quarterly Meeting 6/15/2020
 - 1. LMR to LTE – funding requested



- a. Survey
- b. Tips to help prepare
- 2. Grants
- 3. Upcoming Events:
 - a. CISA Technical Assistance (TA) Requests
 - b. COML Class rescheduled for October 26-29, 202
 - c. IPSC “Town Hall” meetings – July
 - d. Indiana LMR-LTE Interconnection Webinar-June 24, 2020 at 2:00 p.m. (EST)
- 4. COVID-19/Protest General Discussion – process and plans that had been preparing for worked during this time.
 - a. IPSC served as ESF2 lead in EOC 101 days, longest deployment in history
 - b. Best practices
 - i. Weekly COMU calls
 - ii. WebEx Teams board with FirstNet Indiana team
 - iii. Easy transition to remote work
 - iv. Partnerships – especially with Indiana Statewide 911 Board and ISP special events team
 - c. Reports of activity from SIEC members

4) Subscriber Services Report

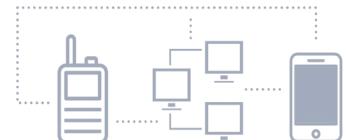
- a. Jon Allen, IPSC Subscriber Services Deputy Director, provided the Commission with a Subscriber Services Report, discussing the following items:
 - i. Ticket review by application
 - 1. WebCAD
 - 2. Adv. Auth
 - 3. RMS
 - 4. Mobile
 - 5. CAD NG
 - ii. Upgrades
 - 1. CAD 10.19 Completed
 - a. 25 new features & enhancements
 - b. 39 bug fixes
 - 2. Mobile 10.19 Completed
 - a. 19 new features & enhancements
 - b. 10 bug fixes
 - 3. Voice/ ICC
 - a. One place to call for things IPSC
 - b. Hours of operations: 7AM – 10PM
 - c. Monday – Friday
 - d. New email: ICC@ipsc.in.gov
 - e. Phone# 317-234-1540
 - i. After hours transfer to on call person
 - f. Open position in the ICC
 - i. Will be going through justification of getting someone hired.
 - 4. Land Mobile Radio
 - a. Radio ID's
 - i. 87,437 assigned on system
 - ii. \$13.31 per id
 - iii. Same day ID request being pushed out by ICC
 - b. Top 10 Sites – St. Joseph
 - c. Busiest Sites – Shelbyville (weather related)



- iii. Training & GIS Projects
 - 1. GIS
 - a. New map package being tested in DEV
 - 2. Training
 - a. Started back up @ ILEA with EVOC/Pursuit Training
 - b. ComL class in October
 - 3. Outreach
 - a. Working toward a virtual townhall in July/2020
- iv. Emergency Response
 - 1. COVID-19 Response
 - 2. 2020 Year to date Involvement
 - a. Planned Events – 10
 - b. Planning Only meetings – 7
 - c. Emergency Response – 8
 - d. FirstNet Emergency Uplifts – 33
 - e. Strike Team Deployment (stand-by only) – 2
 - f. IC5205 – Incident Communications Plans – 24
 - g. Mobile CAD Deployment (stand-by only) – 1
 - 3. Ongoing Projects – Enhanced Capability
 - a. Implementation of Cache Readiness Program – to include further buildout of existing services
 - i. Portable Radio
 - ii. Base Station Radio
 - iii. Cellular Drop Kits
 - iv. Cradlepoint multi-connection FirstNet routers
 - v. MIRS Deployment Site-on-Wheels
 - vi. CEL-FL portable FirstNet mobile in-building extender
 - vii. Mobile CAD/MDD
 - 4. FirstNet Advancements
 - a. Voice
 - i. Local Control Portal Purchase Packages
 - ii. Gov. on FirstNet
 - 1. Uplifted for event
 - 2. ISP Executive Protection Detail
 - iii. LMR>LTE
 - 1. State Agencies Only
 - b. Data
 - i. SOI Custom APN
 - ii. Local Control Portal Purchase Packages
 - iii. Static IP on B&W Sim
 - iv. Control Center
 - 5. Stream box – allowing for ISP to follow protest/demonstrations in real time. A Big Thank You from Superintendent Carter.

5) Network Services Report

- a. Kelly Dignin provided the Commission with a Network Services Report, developed by Mr. Doug Cochrane, IPSC Network Services Deputy Director, discussing the following items:
 - i. Motorola P25 LMR upgrade
 - 1. Prework started weeks of 3/30 & 4/6
 - 2. On site work occurred week of 4/13
 - 3. Console upgrade work occurred/occurring onsite scheduled after onsite work complete
 - 4. Upgrade complete date: March 2021



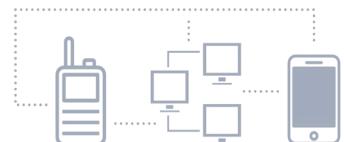
- ii. LMR to LTE Link
 - 1. FirstNet Core permanent connection complete
 - a. Testing continuing
 - 2. Critical Connect
 - a. Permanent connection in process of being completed.
 - b. Testing by Motorola teams with a test system in process
 - 3. Policy, processes being drafted (IPSC is using a new application to draft policies. IPSC is first in nation to use this new application.
- iii. Microwave System upgrade
 - 1. Project call since March
 - 2. Projected start in September, 4 phases, one hop at a time to minimize outage.
 - a. Phase 1 (NE IN) 15 hops
 - b. Phase 2 (NW IN) 9 hops
 - c. Phase 3 (SE IN) 17 hops
 - d. Phase 4 (SW IN) 12 hops
 - 3. Map showing upgrades

6) Field Services Report

- a. John Asher, IPSC Field Services Deputy Director, provided the Commission with a Field Services Report, discussing the following items:
 - i. Greenwood office move
 - 1. Hoping to have 9/15/2020 Commission Meeting at new location
 - 2. Over 10,000 sq. ft. of office, warehouse space
 - ii. Microwave dish cover replacements
 - iii. Re-lamping tower sites
 - iv. Generator/HVAC repairs
 - v. 3 Major contracts up for renewal in October/2020; working with Public Works
 - 1. HVAC
 - 2. Generator
 - 3. Tower climbs
 - vi. Radio shop
 - 1. System Key Program – updated
 - 2. Radio repair and ticket request
 - vii. Two positions opened: Technician and Inventory Specialist
 - 1. Welcome Matthew Noonan- he was hired the day of freeze
 - viii. Motorola Maintenance Contact
 - ix. Site Security
 - 1. Monroe County – arrest made has been a year- long process
 - 2. Looking into site security for all sites/ \$699.00 per year per site. Equipment would be maintained by Motorola.

7) Other Discussions – Commission Members

- a. Superintendent Carter asked Kelly Dignin about IPSC future plans with the situation of the economy.
 - i. Response: IPSC would like to move forward with the following projects:
 - 1. Critical Connect
 - 2. Microwave project/adding a monitoring network
 - 3. LINK application – backup system would allow NOT to go into Site Trunking
 - 4. Radio Management- update template/software. \$91,000 a year to just pushout application
 - 5. Busy sites – add additional channels
 - ii. Economy must turn around for IPSC to complete these projects.
- b. Tim Smith, Chief Vincennes Township Fire Department, wanted to recognize IPSC hard work and appreciated the update on future projects.



8) **Seeing no other business, Superintendent Carter declared the meeting adjourned at 2:32 p.m.**

- a. The next Integrated Public Safety Commission Quarterly Meeting will take place on Tuesday, September 15, 2020, at 1:30pm

