

Retire your device from MobileIron

Log into the MobileIron User Portal using your State email address and password.

<https://mdmcore.iot.in.gov/mifs/user/login.jsp>

You will see all the devices, both State and employee owned, in this portal with action items you can perform on your devices.

Click the “Retire” button for the device you wish to retire



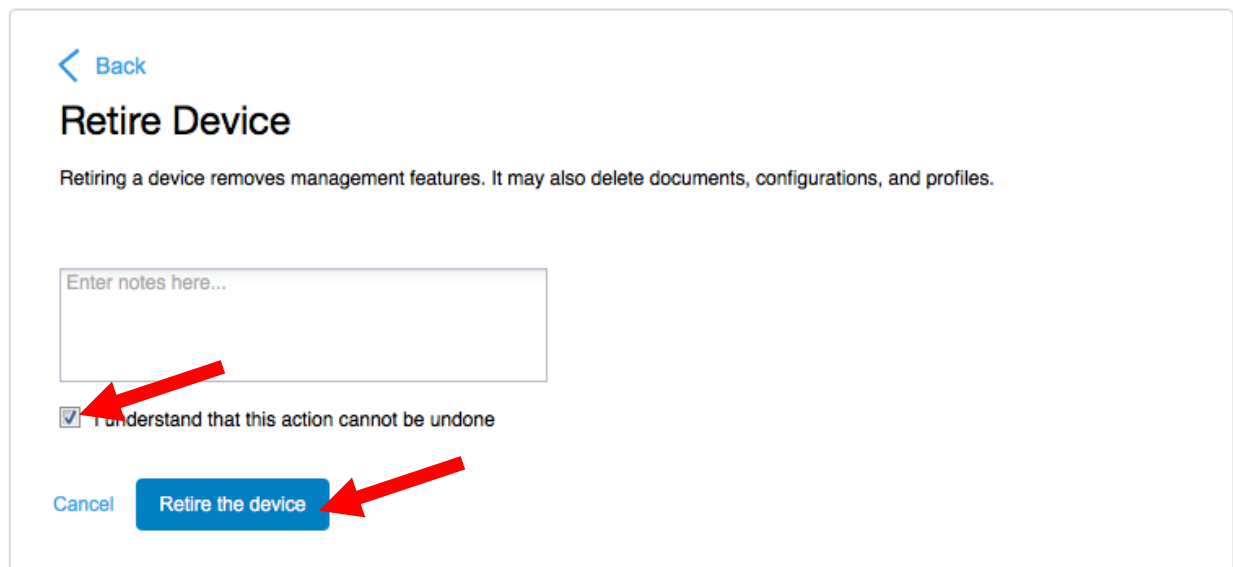
iPhone 6
Company Owned

 **Active**
14 s ago
(317) 864-2144

Version: iOS 9.3
Carrier: Verizon
IMEI: 35 201407 119901 7
Manufacturer: Apple
Registration Date: 2016-08-02 03:17:48 PM EDT

Lock Unlock Locate **Retire** More

On the next screen, check the box next to “I understand that this action cannot be undone” and then click on “Retire the device”



< Back

Retire Device

Retiring a device removes management features. It may also delete documents, configurations, and profiles.

Enter notes here...

☒ I understand that this action cannot be undone

Cancel **Retire the device**

The device management, accounts, apps, configurations and policies that were added by MobileIron will be removed with no effect on your other data.

NOTE: You can perform the same functions from the registration portals. You cannot register a device through the user portal.

To register new devices, please see the instructions below:

iPhone: <https://myshare.in.gov/IOT/NTS/Shared%20Documents/Apple/registering-iphone-ipad-mobileIron.pdf>

Android: <https://myshare.in.gov/IOT/NTS/Shared%20Documents/Apple/registering-android-mobileIron.pdf>