Register an iOS Device in MobileIron in Mobile Safari or in the MobileIron app

Perform this step by step procedure to register a device in MobileIron

Steps 1 through 6 may be completed on your device or in your desktop web browser. Images below are captured from a device.

1. Access the MobileIron User Portal at https://mdmcore.iot.in.gov/mifs/user and log in using your State email address and password

2. Click “Request Registration PIN”
3. Choose your platform from the dropdown

4. Type your phone number into the box and choose your Operator. If your device is a tablet or computer without a phone number, choose “My device has no phone number”

5. Choose Device ownership

6. Make note of your registration PIN and access the webpage at https://mdmcore.iot.in.gov/go. Be sure to use your mobile device if you obtained your PIN using a desktop browser. You will receive an email with registration instructions. If you requested the PIN be sent to you by SMS, you’ll receive a text message.

Your PIN was successfully generated.

Registration PIN: 540057 (valid for 5 days)
Username: jstipe-test@iot.IN.gov

Copy your registration PIN and Username.

On your mobile browser, visit https://mdmcore.iot.in.gov/go to register your device.

Continued on the next page
Steps 7 through 15 must be completed in Mobile Safari on the device

7. Access the URL listed above and type in the PIN number you just generated

8. Click Allow

9. Click Install

10. Enter your device passcode. If the device does not have a passcode, you’ll be prompted to create a passcode.
11. Click Install

![Install and Cancel buttons]

12. Click Install again

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<table>
<thead>
<tr>
<th>Cancel</th>
<th>Warning</th>
<th>Install</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>ROOT CERTIFICATE</td>
<td></td>
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<tr>
<td></td>
<td>Installing the certificate “AddTrust External CA Root” will add it to the list of trusted certificates on your iPhone.</td>
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<td></td>
<td>MOBILE DEVICE MANAGEMENT</td>
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<td></td>
<td>Installing this profile will allow the administrator at “<a href="https://mdmcore.iot.in.gov/mfs/ci/mdm/mdm.html?c=1073785577%E2%80%9D">https://mdmcore.iot.in.gov/mfs/ci/mdm/mdm.html?c=1073785577”</a> to remotely manage your iPhone.</td>
<td></td>
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<tr>
<td></td>
<td>The administrator may collect personal data, add/remove accounts and restrictions, install, manage, and list apps, and remotely erase data on your iPhone.</td>
<td></td>
</tr>
</tbody>
</table>
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13. Click Trust

![Remote Management prompt]

Continued on the next page
14. Click Done

15. You may close Safari when the page below is displayed

MobileIron apps and shortcuts will be delivered to the device. When the MobileIron app is installed, please open the app, allow notifications, allow location access (if prompted) and then wait for MobileIron to indicate 2 green checkmarks.
The steps below may be completed in the MobileIron Mobile@Work app.

Access the App Store on your device and install MobileIron Mobile@Work. Perform steps 1-6 above, either on your device or in a desktop web browser, to obtain a PIN

1. Open Mobile@Work on your mobile device and type your email address into the User Name field and click the Next button on the keyboard.

2. The server name should automatically populate. If it doesn’t, type in mdmcore.iot.in.gov. Click Next on the keyboard again.

Continued on the next page
3. Type the PIN you obtained in steps 1-6 above into the PIN field then click Register

4. Click the Continue button on the privacy page
5. Click OK at the following prompt. The process will then follow the same steps as 9-14 above

![Updating Configuration](image)