

State issued iPhone Activation & MobileIron Registration

*Agency coordinators need to add users to MDM user group prior to starting this process.

*If user has old device, that device must be powered down prior to starting this process.

□ **Step 1**

Power on device

When Hello appears on the screen, Click the Home Button to start



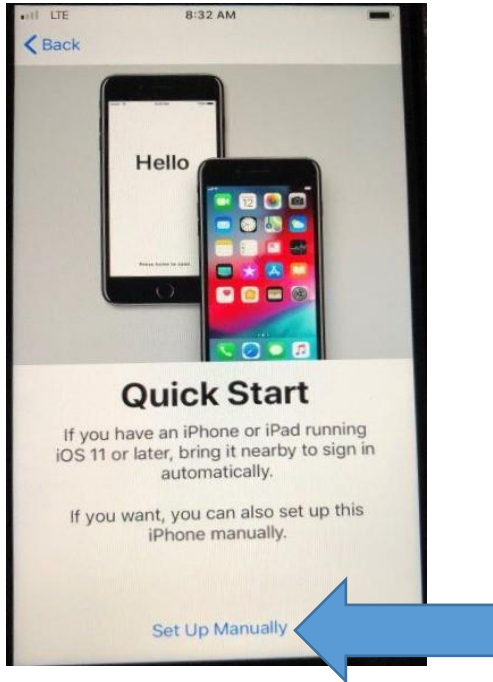
□ **Step 2**

Select Language, Tap on English



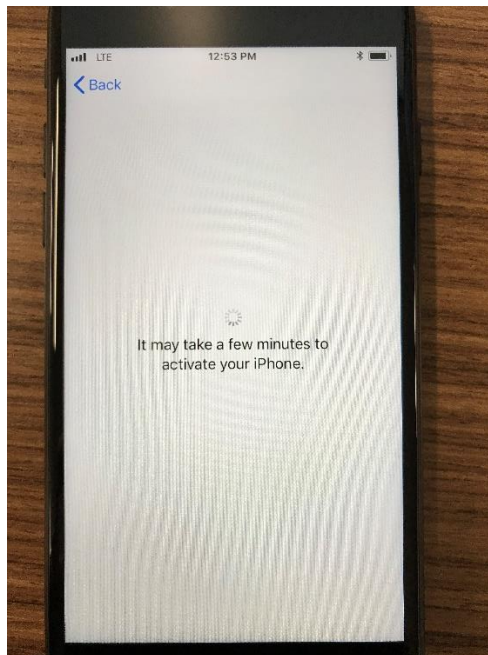
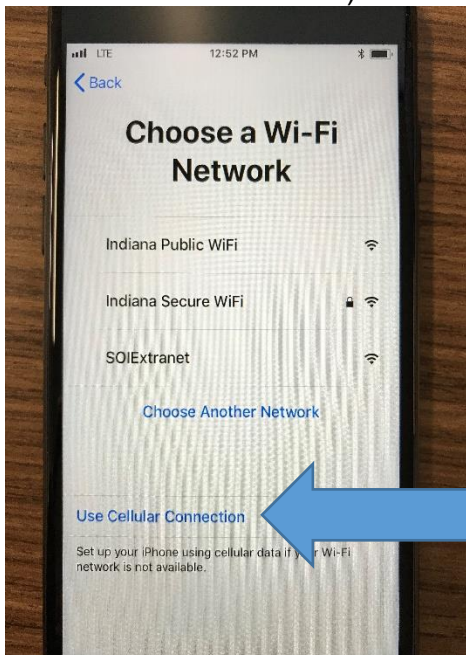
□ Step 3

Select Your Country or Region - Tap on United States. Quick Start - Choose Set Up Manually.



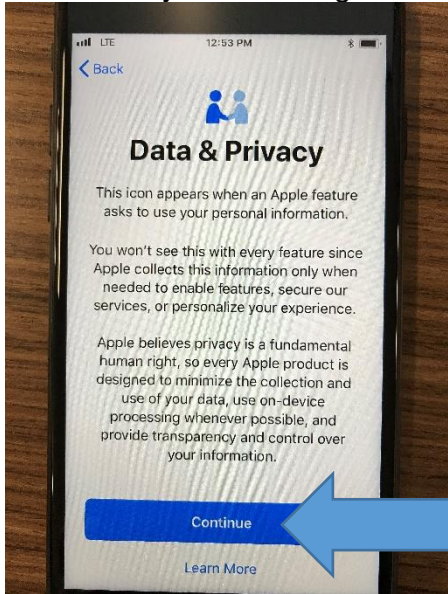
□ Step 4

Select activate over cellular connection (If this option is not available immediately, wait for it to appear. Do not choose a Wi-Fi connection. If it does not appear, make sure the phone is activated with the carrier.)



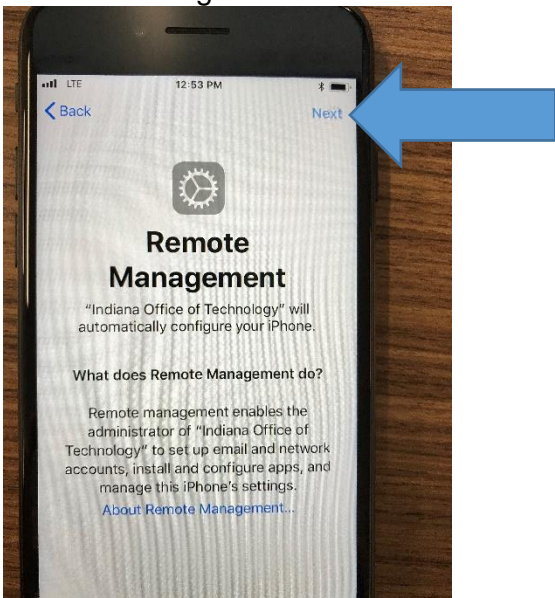
□ Step 5

Data Privacy Acknowledgment screen - Select Continue



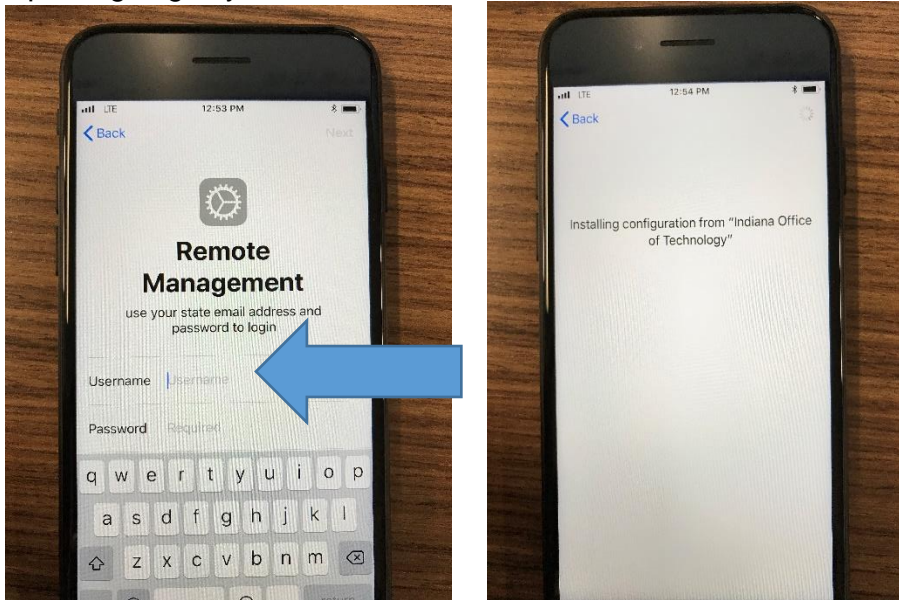
□ Step 6

Remote Management information screen - Click next at the top right



□ Step 7

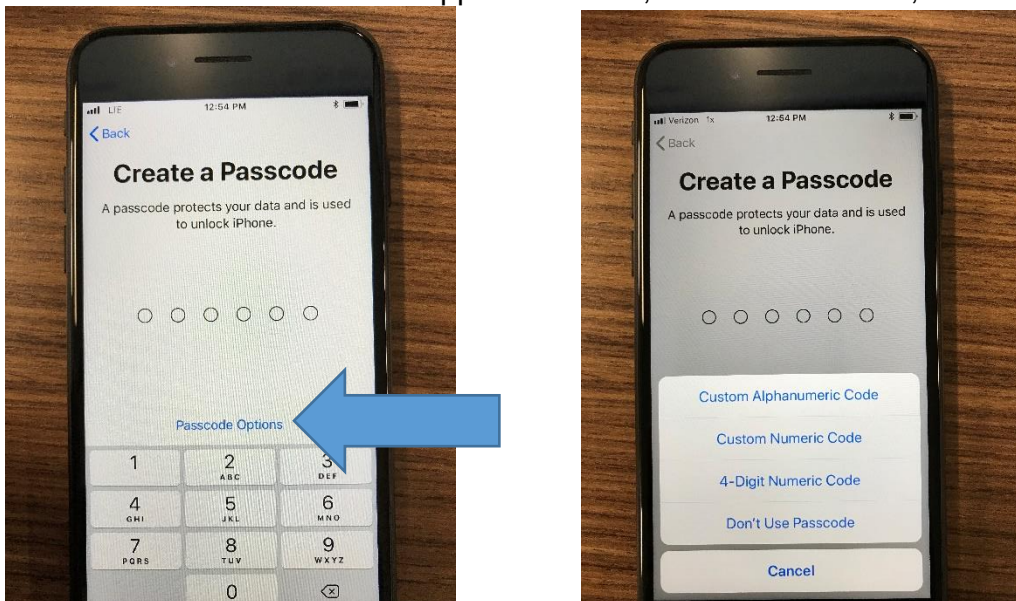
Remote Management login screen – Login using your state email address and password. Upon signing in you will see the Installation screen shown here.



□ Step 8

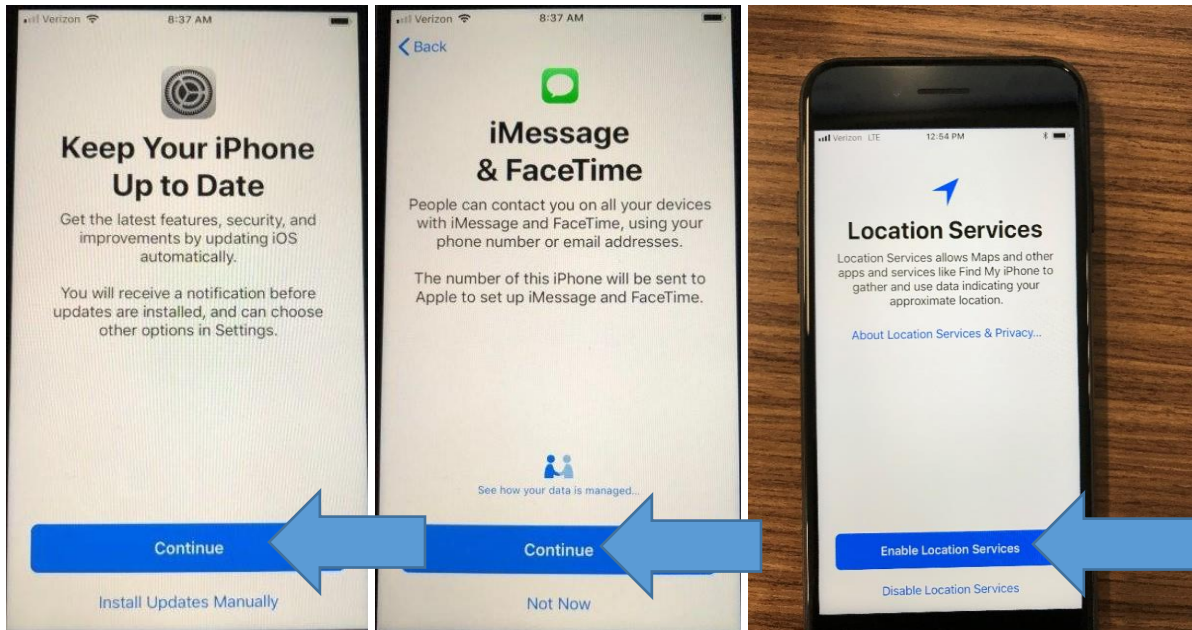
Create an unlock passcode for the iPhone. The standard option is 6 digits. You can (but do not have to) select Passcode Options as shown for other choices.

***NOTE:** FSSA Policy requires users to use a Custom Alphanumeric Code – 8 Characters which are to include at least 1 Uppercase letter, 1 Lowercase letter, 1 Number and 1 Symbol



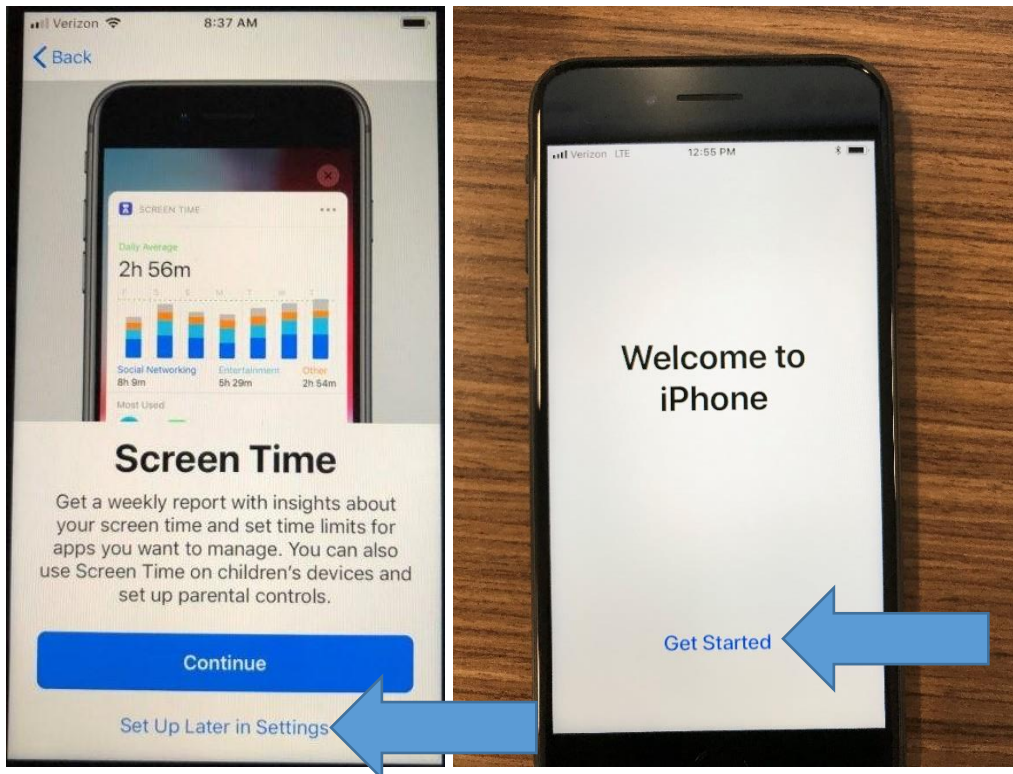
□ Step 9

Keep Your iPhone Up to Date – Select Continue. iMessage & FaceTime – Select Continue. Location Services – Select Enable Location Services.



□ Step 10

Screen Time – This selection is up to the user. Welcome to iPhone screen – Click Get Started



□ Step 11

App Screen #2 – Once you arrive to the main home screen, scroll to the right which takes you to the second home screen with more apps (pictured). Wait for all MobileIron apps to install as shown. You will click Dismiss on the popup that is shown.



□ Step 12



Open the MobileIron app. Click allow and always allow to the questions about notifications and locations service. You should then see the final screen that shows 2 green checkmarks for Connection Established and Device in Compliance.

