How to Re-Install the MobileIron App on iOS

Find and open Apps@Work (not App Store) on your phone. Accept the certificate is prompted.

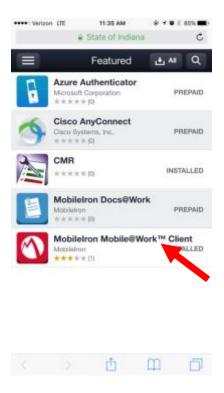


If MobileIron doesn't show on the first screen, click the menu bars in the upper left and choose Featured.

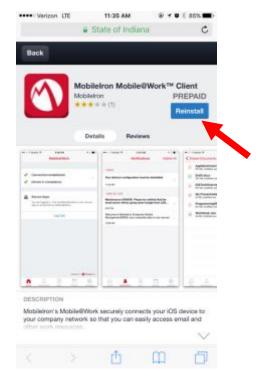


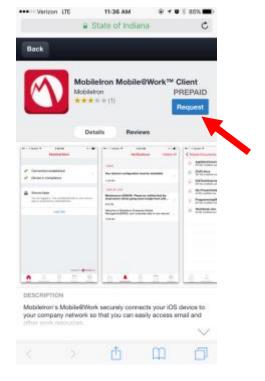


Once you see MobileIron on your screen, it will either show as Installed or Prepaid, click on it.



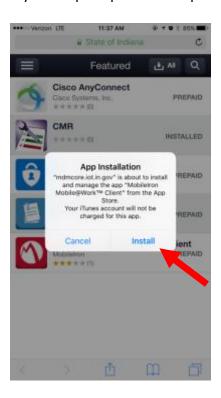
The blue button will be labeled Reinstall or Request. Click the blue button.



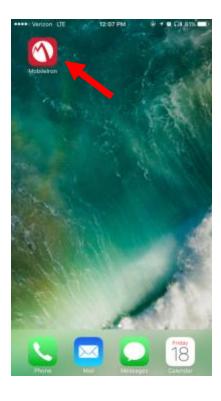


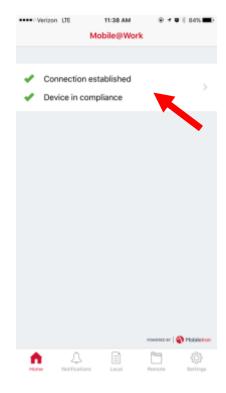
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If you are prompted to accept the installation, click Install

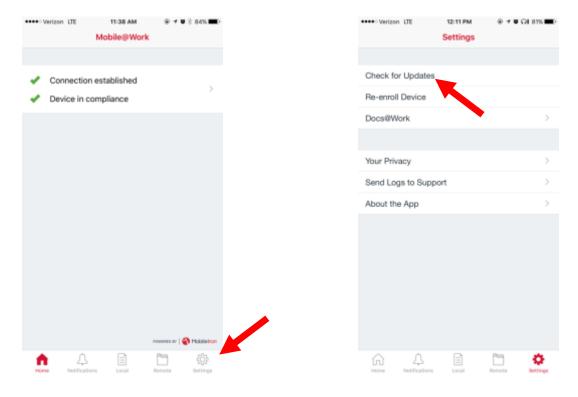


You may now close Apps@Work and find MobileIron on the home screen. If necessary, wait for the installation to complete. When complete, open the MobileIron app, accept any prompts for location and notifications if prompted and check for 2 green checkmarks.





If you don't have 2 green check marks, click the settings button in the lower right and then click Check for Updates.



Click Home in the MobileIron app to verify you now have 2 green check marks. It may take a few minutes for your phone to sync its status to the to the server.