Registering your Android in MobileIron

Your first step to register your Android device in MobileIron is to obtain a PIN from the user portal.

1. From a desktop computer, access the portal at https://mdmcore.iot.in.gov/mifs/user and sign in with your State email address and password. You may also access this portal using the mobile browser on your device.

2. Click on Request Registration PIN
3. Fill in the device details including Platform, Phone Number, Operator and Device Ownership. Make changes to any of the other fields as necessary. Click Request PIN

Request Registration PIN

Provide information about your device to receive a SMS message with the registration instructions. You will also receive a registration email in your company email inbox.

- **Platform**
  - Android

- **Device Language**
  - English

- **Country**
  - United States

- **Phone Number (No space or leading zero)**
  - +1 3174399750

- **Operator**
  - Verizon

- **Device ownership**
  - Company

- **Notify User By SMS**

4. Make note of the PIN. You’ll need it for the next portion of the procedure

Confirmation

Your PIN was successfully generated.

Registration PIN: 847063 (valid for 5 days)
Username: jstipe-test@iot.in.gov

Copy your registration PIN and Username.

On your mobile browser, visit [https://mdmcore.iot.in.gov/go](https://mdmcore.iot.in.gov/go) to register your device.

In addition, jstipe-test@iot.in.gov will receive an email containing registration instructions. If you selected the 'Notify User By SMS' option, then an SMS message with the registration link will be sent to 3174399750.
Download and install the MobileIron app from the Google Play Store. Access Google Play Store, search the store for MobileIron or Mobile@Work. Click Install. When the installation is complete, click OPEN. You may also close the Play Store and open the app from the home screen. The images below may be different from those on your specific device.

5. Type your State email address into the Email field and then click Next.
6. Click OK

7. Click Allow
8. Click Continue

9. This screen is where you will enter the PIN you obtained in the first half of this procedure. If you have reached this point without obtaining your PIN, simply access a browser, obtain your PIN and enter it on this screen, then click Sign In
10. The Security Control Alert will clear after your device has communicated with the server and completed a full check-in. Click Update to proceed with the process.

11. Click Continue on this screen.
12. Click Activate on this screen to approve the Phone Administrator

13. If you are presented with any manufacturer specific activation requests, approve the requests to continue. The example below is Samsung Knox activation
14. Click OK to add a shortcut to Apps@Work to your home screen

15. If the Security Control Alert remains, click the Refresh icon in the upper right to force the device the check in. Continue using the refresh button until the alert clears and the registration process continues

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16. Your device will work through the registration process. Click Continue on the Secure Apps Manager page to continue

17. The process will complete and present you with the screen below
18. Finally, you should have the Mobile@Work and Apps@Work apps on your home screen and the Secure Apps Manager and Docs@Work, along with your Mail, Calendar, Contacts, and Tasks apps in the app drawer.