

# UPWARD

## Secure enterprise solution governance

*Focus on technology elevation for all state operations*

Whole-Of-State  
Cybersecurity

Multi State  
Interoperability

Enterprise Risk &  
Vulnerability  
management

Local Government  
Collaboration

## Refine the IT operating model

*Focus on who we are and how we operate*

# INWARD

Agency Process  
Improvement

Workforce  
Preparedness

Identity Lifecycle  
Management

Central Application  
Services

Custom Agency IT  
Strategies

## Agency mission driven technology roadmap

*Focus on what our  
partner agencies  
need and what we  
provide*

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# 2023 STRATEGIC PLAN SUMMARY

## Mission

The Indiana Office of Technology's (IOT) mission is to provide cost-effective, secure, consistent, reliable enterprise technology services and products to its partner agencies so they can better serve Hoosier taxpayers.

## Vision

Transform IOT into a strategic partner focused on delivering technology solutions that enhance the business experience.

## Principles

- Business focused IT support
- Accountability focused culture
- Stepped decision making

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**INWARD**

**Agency Process  
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**Agency mission  
driven  
technology  
roadmap**

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**Identity Lifecycle  
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**Central Application  
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**Custom Agency IT  
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