### **UPWARD**

## **Secure enterprise solution governance**

Focus on technology elevation for all state operations

**Multi State** Interoperability

**Enterprise Risk & Vulnerability** management

**Local Government Collaboration** 

# **Refine the IT operating model**

Focus on who we are and how we operate

NWARD

**Agency mission** driven technology roadmap

Focus on what our partner agencies need and what we provide

**Agency Process Improvement** 

Whole-Of-State

**Cybersecurity** 

2023 STRATEGIC PLAN **SUMMARY** 

Workforce **Preparedness** 

> **Central Application** Services

**Custom Agency IT Strategies** 

**Identity Lifecycle Management** 

### Mission

The Indiana Office of Technology's (JOT) mission is to provide cost-effective, secure, consistent, reliable enterprise technology services and products to its partner agencies so they can better serve Hoosier taxpayers.

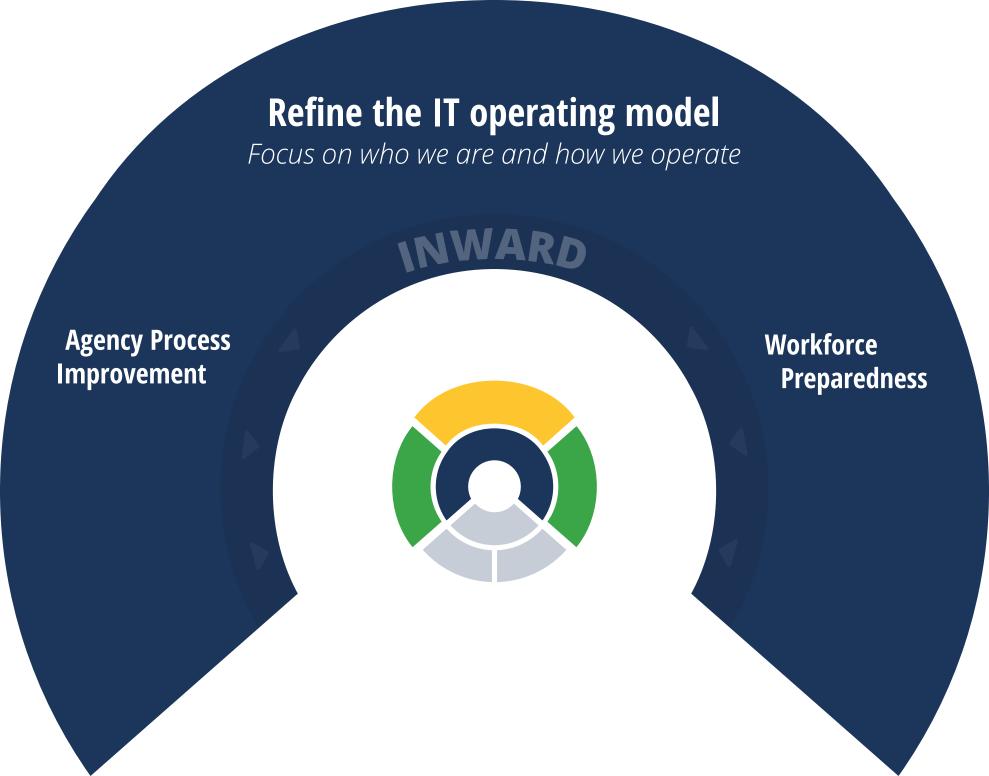
#### **Vision**

Transform IOT into a strategic partner focused on delivering technology solutions that enhance the business experience.

## **Principles**

- Business focused IT support
- Accountability focused culture
  - Stepped decision making





# Identity Lifecycle Management

Agency mission driven technology roadmap

Focus on what our partner agencies need and what we provide



**Central Application Services** 

**Custom Agency IT Strategies** 

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