

IOT Training and Adoption Services - 2022

Who We Are:

A newly formed team reporting to the Training and Adoption Manager.

Our Mission:

To support and maintain the public cloud service provider infrastructure in use by our partner agencies and internal to IOT.

Department:

493005 (CTO)

Manager:

Chris Henderson

Formed:

November 2021

What We Do:

Help curate and facilitate training and adoption resources for our partner agencies related to IOT products and services. Broker relationships that can support the adoption and use of software and systems available to state employees. This newly formed team is currently focused on Microsoft Office 365, but will look to expand coverage to additional services and products as the teams grows.

Our Products:

None

Our Tools:

ASM Request management

Our Metrics:

TBD

Our Customers:

All state government entities that leverage IOT products and services.

Our Budget:

\$0

Our Growth:

Newly formed in November 2021.

Major Accomplishments:

- Newly formed in November 2021

Current Projects:

- Onboarding first hire for the team to support Microsoft Office 365
- Integrating with Learning and Development teams within partner agencies to help understand training needs related to Office 365 and brokering training and support services, especially ones that are at no additional cost to state employees.