Resetting your IOT DataMotion password

1. From the homepage (https://certifiedmail.in.gov), click the HERE button to reset your password.

2. Enter your email address in the box and click “Enter”
3. You will see this page verifying a password reset email will be sent to your address.

![Password Reset Email Verification](image1)

4. Click on the link in the password reset email you received:

![Password Reset Link](image2)

You have selected the Forgot Password link, indicating that you would like to assign a new password to your secure e-mail message account.

To complete this process, simply click on the following link:

https://certifiedmail.in.gov/..go.jsp?+a8e=CMSupport%54Xo%20EIN%2E

After clicking this link you will be prompted to enter a new password and verify it. If you would rather keep your current password, simply ignore this email.

If you need help, please send an e-mail to CMSupport@iot.in.gov.

(c) 1996-2018 DataMotion, Inc., All Rights Reserved.

5. Enter your new password:

![Password Change](image3)

6. After you create a new password, you will be logged into your account.

7. If you have any problems email: CMSupport@iot.in.gov