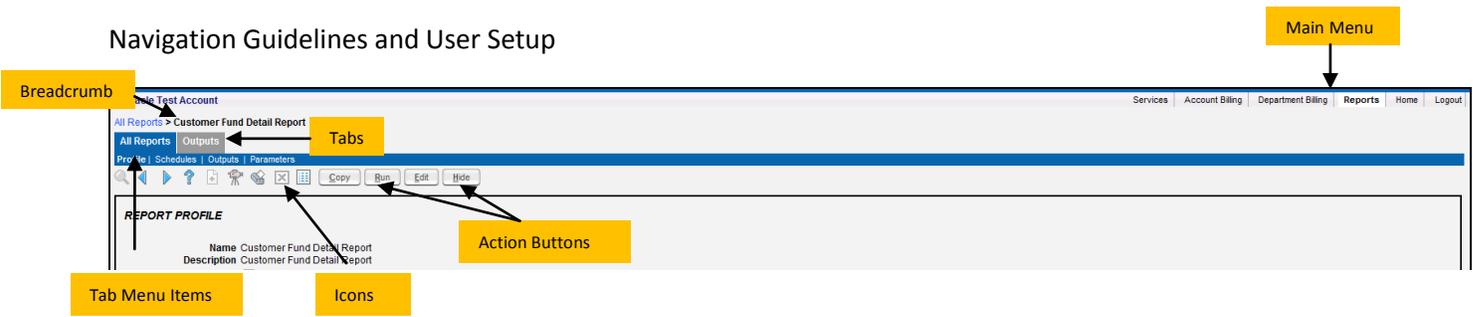
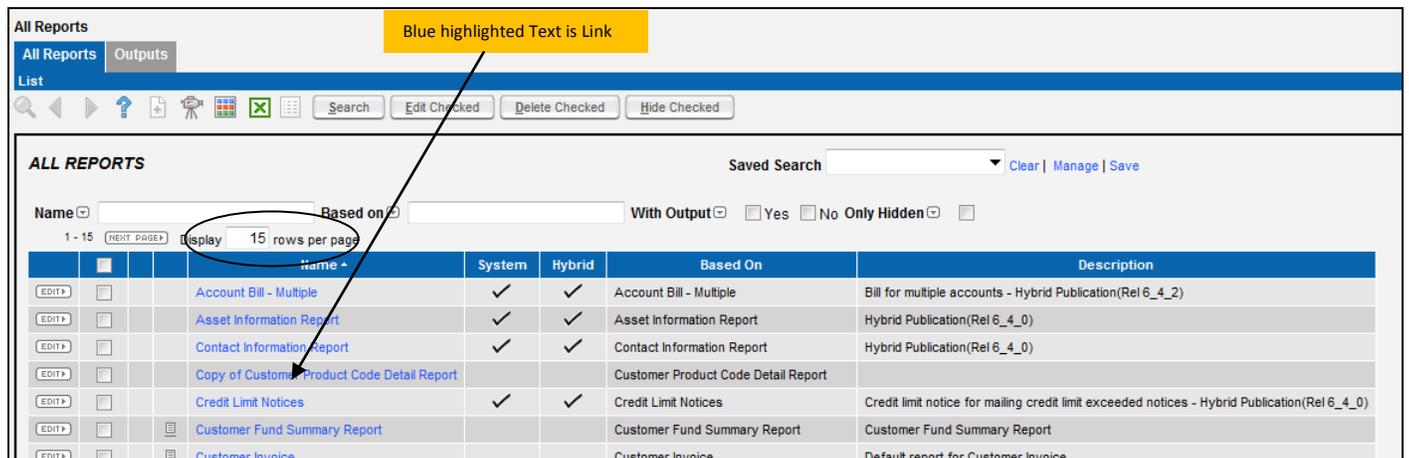
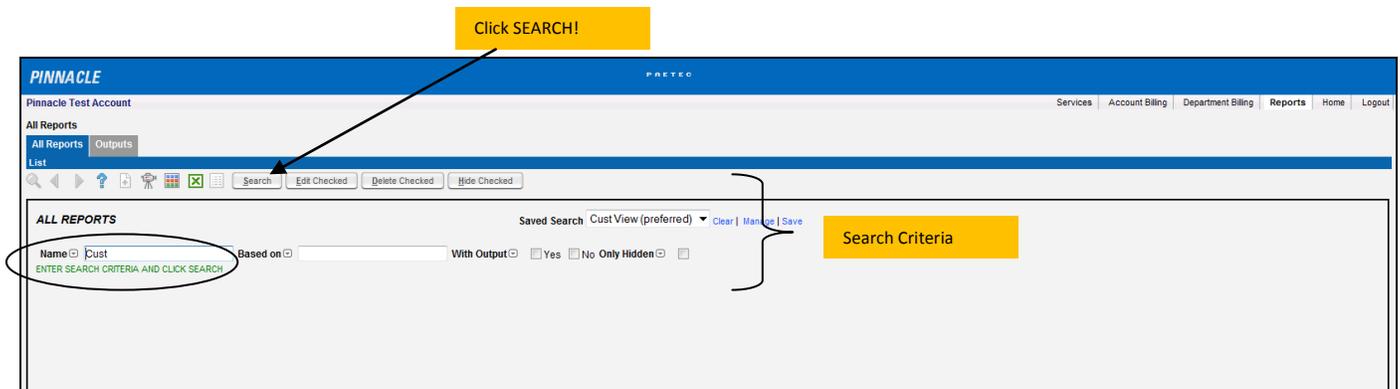


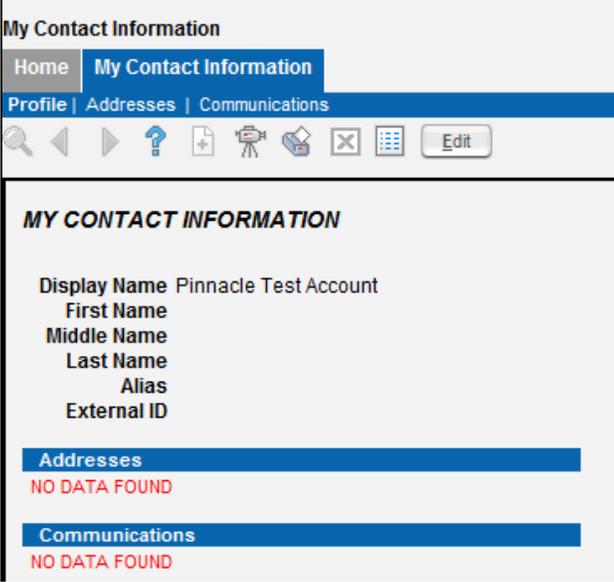
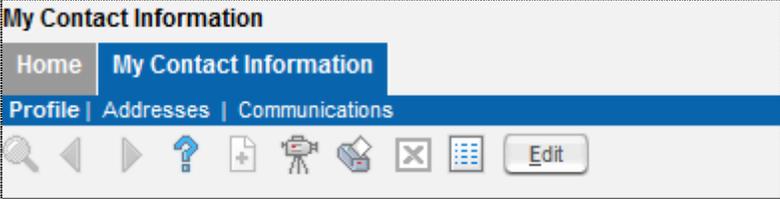
Navigation Guidelines and User Setup



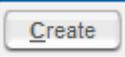
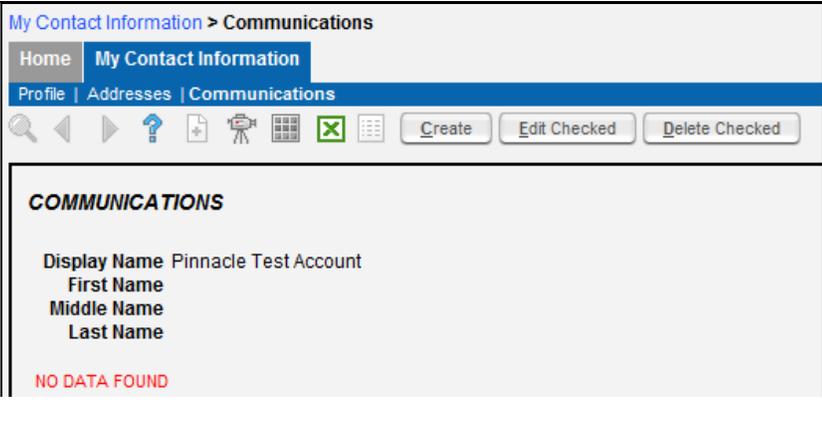
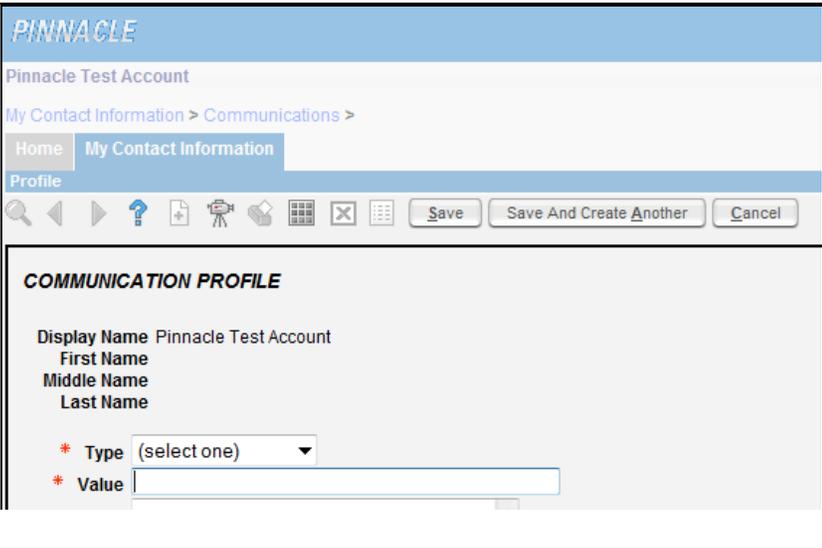
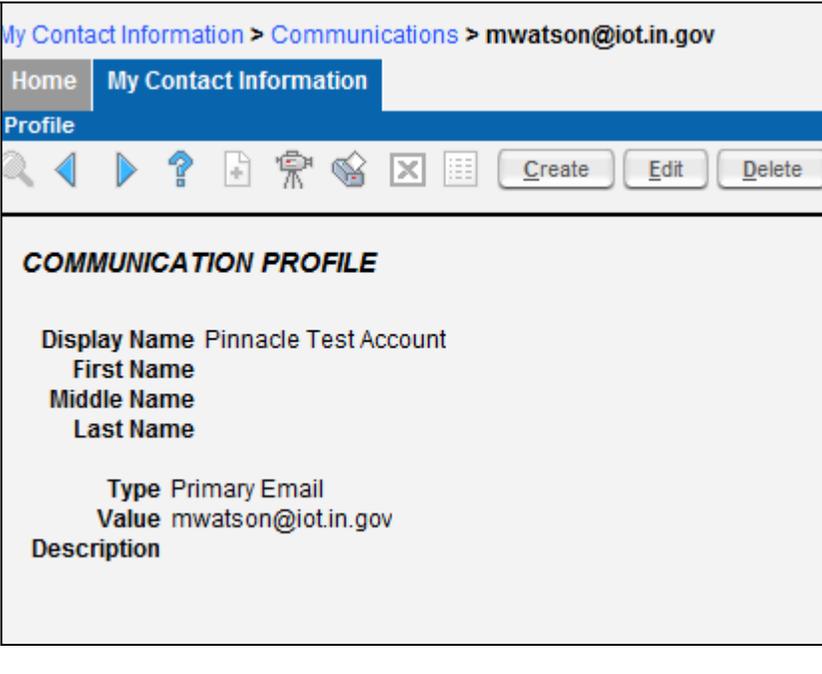
Main Menu	List of primary functional areas
Tab	Links to specific options within functional area
Tab Menu Items	Links to specific pages within selected tab option
Icon	Static list of additional functions; enabled/disabled relative to page
Action Buttons	Dynamic list of page functions; show/hide depending on page
Breadcrumb	Navigation path of current page



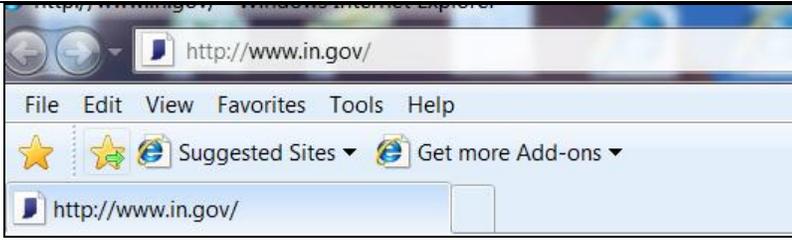
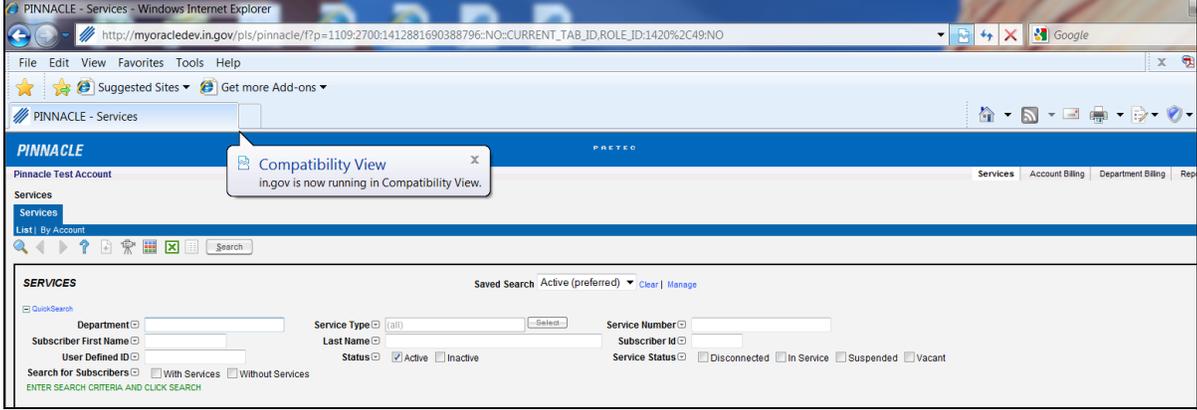
Navigation Guidelines and User Setup

<p>Log In</p> <p>User Name : Your Email Address</p> <p>Password: Your Network password.</p>	 <p>The screenshot shows the PAETEC Pinnacle login interface. At the top center is the PAETEC logo. Below it, the text 'PINNACLE LOGIN' is displayed. There are two input fields: 'User Name' with the value 'mwatson@iot.in.gov' and 'Password'. A 'Login' button is positioned to the right of the password field. At the bottom, a copyright notice reads: 'Copyright © 2007-2010 PAETEC Software Corp. All Rights Reserved.'</p>
<p>Pinnacle is open! User Set Up Click Main Menu: Home</p>	 <p>The screenshot shows the Pinnacle home page. The top navigation bar includes 'Pinnacle Test Account' on the left and 'Services Account Billing Department Billing Reports Home Logout' on the right. Below the navigation bar, the text 'HOME PAGE' is visible in a large, light gray area.</p>
<p>Click Tab: My Contact Information</p>	 <p>The screenshot shows the 'My Contact Information' page. The page title is 'My Contact Information'. Below the title are two tabs: 'Home' and 'My Contact Information', with the latter being selected. Underneath the tabs are three sub-sections: 'Profile Addresses Communications', with 'Profile' selected. A toolbar contains icons for search, navigation, help, add, refresh, delete, and a table view, along with an 'Edit' button. The main content area is titled 'MY CONTACT INFORMATION' and lists fields: 'Display Name' (Pinnacle Test Account), 'First Name', 'Middle Name', 'Last Name', 'Alias', and 'External ID'. Below these fields are two sections: 'Addresses' and 'Communications', both of which display 'NO DATA FOUND' in red text.</p>
<p>Click Tab Menu Item: Communicatio ns</p>	 <p>This screenshot is identical to the previous one, showing the 'My Contact Information' page with the 'Communications' sub-section highlighted by a dashed border.</p>

Navigation Guidelines and User Setup

<p>Click</p> 		
<p>Type : Click on Dropdown menu and select Primary Email from list.</p> <p>Value: Key in Email address.</p> <p>Click .</p>		
<p>Finished. Good job!</p>		

Navigation Guidelines and User Setup

<p>Set up 1: Turn OFF Pop-Up Blocker</p> <p>Tools/PopUp Blocker</p>		
<p>Set up 2:</p> <p>Click  icon on IE Menu bar to run Compatibility View.</p>		
<p>Finished.</p>	<p>Good job!</p>	