

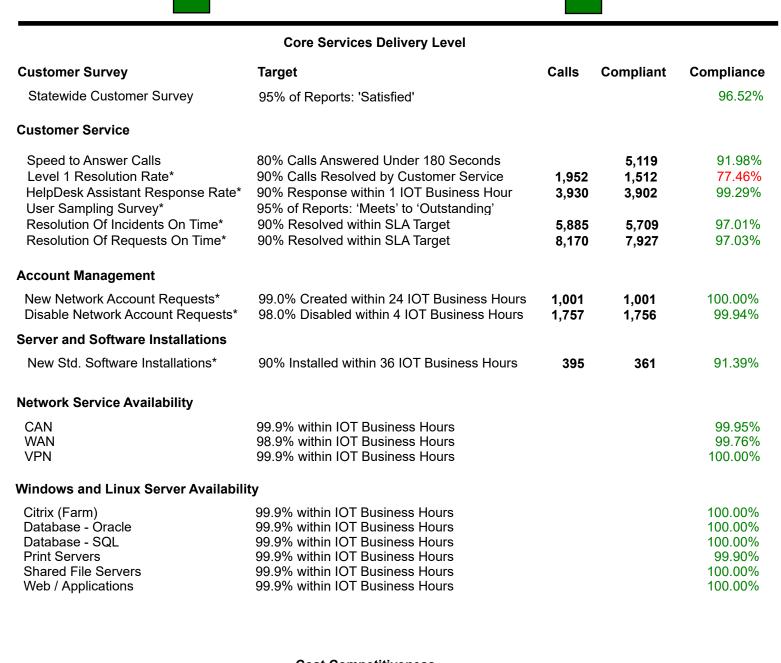
Service Performance Report

May 2025

Key Performance Indicators

Cost Competitiveness

Core Services Delivery Level



Cost Competitiveness

IOT Cost vs. Peers (Gartner Study) 25th % Peer - IOT - Average % Peer 92.30%

^{*} Indicates Agency Values

