

**State of Indiana
Office of Technology
Fiscal Year 2025 Rates**

		Product ID	Rate Descriptions	Unit	FY22 Rate	FY23 Rate	FY24 Rate	FY25 Rate
Service Operations								
<i>Basic Seat Bundled Services</i>								
				Actual rate				
1001	Seat Charge	1001	Seat Charge	per month	\$60.95	\$77.16	\$77.16	\$80.15
1001K	Seat Charge - Kiosk	1001K	Seat Charge - Kiosk	per month	\$53.90	\$53.90	\$53.90	\$53.90
1001L	User Licenses	1001L	User Licenses	per month	\$25.00	\$25.00	\$25.00	\$29.00
1001KL	Kiosk User Licenses	1001KL	Kiosk User Licenses	per month	\$13.13	\$16.40	\$16.40	\$16.40
1001ES	Web Productivity Enhanced Sharepoint	1001ES	Web Productivity Enhanced Sharepoint	per month		\$12.68	\$12.68	\$12.68
1001LE	Web Productivity Enhanced Email	1001LE	Web Productivity Enhanced Email	per month		\$8.95	\$9.33	\$9.33
1001LW	Web Productivity	1001LW	Web Productivity	per month		\$5.23	\$5.23	\$5.23
1001LI	Identity	1001LI	Identity	per month		\$4.48	\$4.48	\$4.48
1014	Email	1014	Email	Named User/Month	\$17.22	\$17.22	\$17.22	\$17.22
1189	Workstation Software Licenses	1189	Workstation Software Licenses	License/Month	Pass Through	Pass Through	Pass Through	Pass Through
1155	Network Services	1155	Network Services	Switch/Router Per Month	\$140.47	\$150.31	\$221.20	\$299.30
1178AA	Adobe Animate	1178AA	Adobe Animate	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178AAE	Adobe After Effects	1178AAE	Adobe After Effects	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178AD	Adobe Dimension	1178AD	Adobe Dimension	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178AF	Adobe Fresco	1178AF	Adobe Fresco	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178AI	Adobe Incopy	1178AI	Adobe Incopy	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178AP	Adobe Prelude	1178AP	Adobe Prelude	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178APF	Adobe Premier Rush	1178APR	Adobe Premier Rush	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178AU	Adobe Audition	1178AU	Adobe Audition	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178AXC	Adobe XD	1178AXD	Adobe XD	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178C	Acrobat CC Enterprise	1178C	Acrobat CC Enterprise	Monthly per User	\$68.00	\$68.00	\$68.00	\$68.00
1178D	Acrobat In Design CC	1178D	Acrobat In Design CC	Monthly per User	\$25.00	\$25.00	\$25.00	\$32.00
1178E	Acrobat Pro	1178E	Acrobat Pro	Monthly per computer	\$6.00	\$6.00	\$6.00	\$7.50
1178F	Adobe Captivate	1178F	Adobe Captivate	Named User/Month	\$34.00	\$34.00	\$34.00	\$34.00
1178G	Adobe Sign	1178G	Adobe Sign	Per Transaction	\$2.99	\$2.99	\$2.99	\$2.99
1178I	Acrobat Illustrator	1178I	Acrobat Illustrator	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
1178P	Adobe Photoshop	1178P	Adobe Photoshop	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
1178PP	Adobe Premier Pro	1178PP	Adobe Premier Pro	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
1178R	Adobe Robohelp	1178R	Adobe Robohelp	Monly per License	\$35.00	\$35.00	\$35.00	\$35.00
1178S	Adobe Stock (10 Licenses)	1178S	Adobe Stock (10 Licenses)	Per Month	\$29.27	\$29.27	\$29.27	\$29.27
1178S	Adobe Stock (40 Licenses)	1178S	Adobe Stock (40 Licenses)	Per Month	\$78.33	\$78.33	\$78.33	\$78.33
1178S	Adobe Stock (750 Licenses)	1178S	Adobe Stock (750 Licenses)	Per Month	\$195.22	\$195.22	\$195.22	\$195.22
1178W	Adobe Dreamweaver	1178W	Adobe Dreamweaver	Monthly per user	\$25.00	\$25.00	\$25.00	\$32.00
1219	Visio Licenses	1219	Visio Licenses		\$10.77	\$10.77	\$10.78	\$12.25
Communication / Access Services								
<i>Metaframe Citrix</i>								
		1020	Citrix	Named User/Month	\$10.00	\$10.59	\$13.07	\$17.83
<i>Shared Web Hosting</i>								
		1191	Oracle Application Hosting	Per Site/Per Month	\$1,878.21	\$2,042.77	\$2,681.30	\$4,021.31
<i>GIS Server Infrastructure Access</i>								
		1153D	GIS Services - Desktop	Per User / Month	\$36.00	\$36.00	\$36.00	\$36.00
		1153O	GIS Services - Online	Per User / Month	\$19.00	\$19.00	\$19.00	\$19.00
		1153C	ArcGIS Consulting	Per Hour	\$100.00	\$100.00	\$100.00	\$100.00
		1153A	AGOL Level 1	Per User / Month	\$10.00	\$10.00	\$10.00	\$10.00
		1153P	Portal Level 1	Per User / Month	\$10.00	\$10.00	\$10.00	\$10.00
		1153S	ArcGIS Server Instance	Per Month	\$500.00	\$500.00	\$500.00	\$500.00
		1153T	GIS Training	Quote	Pass Through	Pass Through	Pass Through	Pass Through
<i>Shared CRM</i>								
		1193	CRM Online	Named User/Month	\$53.88	Pass Through	Pass Through	Pass Through
		1193A	Dynamics 365 Accessories		Pass Through	Pass Through	Pass Through	Pass Through
		1193B	Admin Fee		\$2.20	\$3.07	\$3.07	\$3.07
		1193L	Systems Admin	Per Hour				\$115.00
		1196	Oracle WebCenter Content (WCC)		\$2.22	\$2.91	\$1.69	\$1.64
Mainframe Services								
<i>Mainframe Production</i>								
		1094	Tape Accesses	Per Mount	\$0.0488	\$0.0478	\$0.0516	\$0.0475
		1066	Jobs Production	Job	\$0.4814	\$1.0646	\$1.0696	\$0.8776
<i>Mainframe Transactions</i>								
		1206	Mainframe - Batch / System	per CPU second	\$0.0348	\$0.0383	\$0.1735	\$0.0744
		1207	Mainframe - DB2	per CPU second	\$0.0160	\$0.0145	\$0.3407	\$0.3407
		1208	Mainframe - IMS	per CPU second	\$966.14	Discontinued	Discontinued	Discontinued
		1209	Mainframe - CICS	per CPU second	\$0.0622	\$0.0688	\$0.0542	\$0.0438
		5000	Mainframe Transactions	per CPU second	Discontinued	Discontinued	Discontinued	Discontinued
<i>Mainframe Storage</i>								
		1092	Disk Megabytes Allocated	MB/Day	\$0.0003	\$0.0002	\$0.0003	\$0.0003
<i>Mainframe Rack Space</i>								
		1200R	IOT Rack Space - Rack Space	Per Rack	\$350	\$350	\$350	\$350
		1200F	IOT Rack Space - Floor Space	Per Rack	\$300	\$300	\$300	\$300
Data Center Services								
<i>Server Hosting</i>								
		1050	Physical Server Hosting	per month	\$261.78	\$317.04	\$312.37	\$550.14
			Server for Physical Server Hosting	one time	QPA	QPA	QPA	QPA
		1052	Virtual Server Hosting	per month	\$32.14	\$31.58	\$36.37	\$72.93
		1052A	Virtual Server Additional CPU	Per CPU	\$3.44	\$2.86	\$3.47	\$5.98
		1052B	Virtual Server Additional RAM	Per GB	\$1.97	\$1.79	\$2.08	\$3.21
		1052D	VDI		\$55.00	\$55.00	\$55.00	\$55.00
		1053	Cloud Hosting Services - Usage Fee		Pass Through	Pass Through	Pass Through	Pass Through
		1053A	Cloud Hosting Services - Administration	% of Usage Fee	25%	25%	25%	25%

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	1211	Microsoft Power BI		Pass Through	Pass Through	Pass Through	Pass Through
	1195	Server Management	per month	\$113.39	\$117.94	\$136.93	\$139.81
<i>Database Management Services</i>							
	1049	Database Maintenance Services	Per Hour	\$100.00	\$100.00	\$100.00	\$100.00
	1114	Database Hosting	Per Database/Month	\$37.41	\$21.86	\$21.85	\$28.22
	1114R	IN.Gov Database		\$808.75	\$817.72	\$831.27	Discontinued
	1114A	Database Size Overage-for databases over 1GB	Per GB	\$2.10	\$1.25	\$1.09	\$1.15
	1218DO	Azure DevOps - Set-Up Fee		\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00
	1218H	Azure DevOps - Hourly Rate		\$130.00	\$130.00	\$130.00	\$130.00
	1218ADM	Azure DevOps - Monthly Fee		Tiered	Tiered	Tiered	Tiered
	1232	Open Text - Extended ECM Site					\$589.73
	1232A	Open Text - Extended ECM Additional Users					\$23.59
	1232B	Open Text - Intelligent Capture Usage					\$0.06
<i>Shared Storage</i>							
	1177A	Tier 1 SAN Storage	GB/Month	\$0.35	\$0.3934	\$0.3500	\$0.3100
	1177K	Standard File Storage	GB/Month	\$0.23	\$0.21	\$0.15	\$0.15
	1177R	Secure Archive/Cold Storage	GB/Month			\$0.03	\$0.03
	1177S	Secure File Storage	GB/Month			\$0.17	\$0.17
	1224A	Archive Storage	GB/Month	\$0.0149	\$0.0138	Discontinued	Discontinued
	1224B	Data Protection	GB/Month	\$0.18	\$0.18	\$0.15	\$0.08
<i>Disaster Recovery</i>							
	1137P	Disaster Recovery - Physical Server	Per Server/Month	\$113.60	\$131.45	\$266.05	\$373.28
	1137V	Disaster Recovery - Virtual Server	Per Server/Month	\$67.57	\$104.21	\$155.83	\$171.40
	1137MP	Disaster Recovery - MHA Physical	Per Server/Month	\$171.91	\$221.97	\$306.99	\$393.95
	1137MV	Disaster Recovery - MHA Virtual	Per Server/Month	\$97.24	\$115.28	\$189.91	\$140.52
	1137R	Disaster Recovery - Rack Hosting	Per Rack	\$433.44	\$433.44	\$433.44	\$433.44
	1223	Server Hardware Extended Maint		N/A	N/A	N/A	N/A
<i>Application Development</i>							
	1170	Application Development (Standard Level)	Per Hour	\$110.00	\$117.00	\$117.00	\$117.00
	1170S	Application Development (Senior Level)	Per Hour	\$121.00	\$129.00	\$129.00	\$129.00
	1170R	Application Development (Architect)	Per Hour	\$138.00	\$138.00	\$138.00	\$138.00
	1170M	Application Development (Maintenance)	Per Hour	\$110.00	\$129.00	\$129.00	\$129.00
	1170J	Application Development (Junior Level)	Per Hour	\$75.00	\$80.00	\$80.00	\$80.00
	1170CRM	CRM Architect	Per Hour	\$187.50	\$187.50	\$187.50	\$187.50
	1170CRM	CRM Administrator	Per Hour	\$131.25	\$131.25	\$131.25	\$131.25
	1170CRM	CRM Developer	Per Hour	\$156.25	\$156.25	\$156.25	\$156.25
Telecommunications Services							
<i>Voice Services</i>							
	1043	Telephone - Centrex	contract + per line surcharge of	\$21.35	\$21.35	Pass Through	Pass Through
	1044	Telephone - Remote		Pass Through	Pass Through	Pass Through	Pass Through
	1162	IP Phone	Phone/Month	Discontinued	Discontinued	Discontinued	Pass Through
	1169	Video Bridging	Account	Discontinued	Discontinued	Discontinued	Pass Through
	1186	CBTS (Vaas-IP Phones)		Pass Through	Pass Through	Pass Through	Pass Through
	1188	Telecom Management	Per Line	\$3.88	\$3.97	\$4.62	\$4.04
	1201	Long Distance		Pass Through	Pass Through	Pass Through	Pass Through
	1202	Toll Free Long Distance		Pass Through	Pass Through	Pass Through	Pass Through
	1040	Calling Card	Per Minute	Discontinued	Discontinued	Discontinued	Discontinued
<i>Remote Office Consulting Services</i>							
	1221B	WebEx Basic	Named User/Month	\$11.11	\$11.11	\$11.11	\$11.11
	1221E	WebEx Enhanced	Named User/Month	\$45.00	\$45.00	\$45.00	\$45.00
<i>Paging Services</i>							
	1041	Pager Process Fee	Per Pager	Pass Through	Discontinued	Discontinued	Discontinued
	1042	Pager	Per Pager				
	1117	Cellular Phone Service		Pass Through	Pass Through	Pass Through	Pass Through
<i>UCCx Call Center</i>							
	1176	UCCx Call Center	Agent/Month	Discontinued	Discontinued	Discontinued	Discontinued
<i>New Telecom</i>							
	1183	Interactive Intelligence (ININ)		\$9.43	\$13.22	\$32.37	\$31.10
	1183A	Pass Through Annual					Pass Through
	1183M	Pass Through Monthly					Pass Through
Indiana Telecommunications Network							
<i>State Network (ITN)</i>							
	1141	Circuit Management	Circuit/Month	\$103.73	\$76.15	\$84.65	\$105.05
	1112	Data Circuits - Off Network		Pass Through	Pass Through	Pass Through	Pass Through
	1187	Data Circuits - On Network		Pass Through	Pass Through	Pass Through	Pass Through
Other							
<i>Project Management</i>							
	1182A	Project Success Center - Senior Rate	Per Hour	\$90.00	\$90.00	\$90.00	\$90.00
	1182B	Project Success Center - Standard Rate	Per Hour	\$90.00	\$90.00	\$90.00	\$90.00
	1182C	Project Success Center - Specialist	Per Hour	\$125.00	\$125.00	\$125.00	\$125.00
	1199PR	MS Project Plan 5	Per License	\$43.00	\$45.00	\$45.00	\$43.00
	1199PP	MS Project Plan 3	Per License	\$26.00	\$27.00	\$27.00	\$26.00
				\$575.00	\$575.00	\$575.00	\$575.00
				\$575.00	\$575.00	\$575.00	\$575.00
<i>IN.Gov</i>							
	1227C	GOANYWHERE USERS		\$3.30	\$3.30	\$3.30	\$3.30
	1227D	GOANYWHERE AGENTS		\$250.00	\$180.00	\$180.00	\$180.00
	1227E	GOANYWHERE SUPPORT	Per Hour	\$103.00	\$103.00	\$103.00	\$103.00
	1227F	GOANYWHERE NON-PROD DOMAIN			\$1,050.00	\$1,050.00	\$1,050.00
	1227G	GOANYWHERE NON-PROD AGENT			\$90.00	\$90.00	\$90.00
	1220	Project Risk Management	Per Hour	\$135.00	\$135.00	\$135.00	\$135.00
	1220M	Per Project Per Month					\$1,100.00

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		Product ID	Rate Descriptions	Unit	FY22 Rate	FY23 Rate	FY24 Rate	FY25 Rate
		1220V	IV & V Services					Pass Through
		1220F	Fixed Fee Charges					Fixed Amount
<i>Help Desk</i>								
		1204	Help Desk	Per 1% Allocation	\$2,220.50	\$2,526.86	\$2,554.24	\$2,573.95
<i>Security</i>								
		1175	Security - Baseline	Per Seat+Server/Mo.	\$28.10	\$30.23	\$46.82	\$52.89
		1180	Security - Confidential	Per Server+DBase/Mo	\$195.77	\$207.31	\$207.99	\$207.69
		1212	Information Security as a Service (ISOS)	Per Agency	\$3,825.20	\$3,825.20	\$5,000.00	\$5,000.00
		1215	Compliance Center of Excellence	Per 1% of Dedicated FTE	\$120.76	\$131.46	\$100.00	\$100.00
<i>IN.Gov</i>								
		1225	Access Indiana ID Verification			\$500.00	\$500.00	\$500.00