



Indiana Office of Technology Microsoft Power Platform Center of Excellence

We are excited to introduce the Indiana Office of Technology Microsoft Power Platform Center of Excellence (CoE). The Microsoft Power Platform CoE is a testament to our readiness to embrace change and we invite all employees to participate, engage, and contribute to our journey in adopting Low Code No Code technologies. The primary focus of the Center of Excellence is to increase enterprise-wide Microsoft Power Platform LCNC adoption, standardization, risk mitigation, and project acceleration; by providing guidance on proven practices, architecture, and training.

The Indiana Office of Technology supports the use of the following Microsoft Power Platform LCNC tools and services:

- **Power Apps** enables users to build custom applications without the need for extensive coding knowledge.
- **Power Automate** facilitates the automation of repetitive tasks and processes, improving efficiency and productivity.
- **Power BI** empowers users to visualize and analyze data from various sources, allowing for data-driven insights and informed decision-making.
- **Power Virtual Agents** allows users to create intelligent chatbots which enhance customer service and support.
- **Power Pages** is a website building and hosting platform that is part of the Microsoft Power Platform family.

The Microsoft Power Platform Center of Excellence (CoE) equips agencies to unlock an untapped market by supporting and enabling their use of LCNC technologies. The CoE supports increased productivity and reduced costs by providing rapid application development support, LCNC technical expertise, and a centralized hub for knowledge sharing.

- **Increased Productivity** – Prompting adoption of the Power Platform empowers agencies to leverage apps and workflow automation features to automate repetitive and manual tasks which increase efficiency and can minimize the risk of errors.
- **Reduced Cost** – LCNC tools are designed to be user-friendly and accessible to individuals with varying levels of technical expertise. Business users and non-developers can actively participate in application development, reducing the dependency on pro developers. With reduced coding and shortening development cycles, agencies can save on development costs.
- **Rapid Application Development (RAD)** – Users can create applications quickly using visual interfaces, pre-built templates, and components. These tools accelerate the application development processes and allow users to respond quickly to changing business needs.
- **Technical Expertise and Knowledge Sharing** – The CoE is staffed with highly qualified and tenured LCNC professionals. Leveraging this expertise, the CoE will provide consultation to agencies on architecture design, product selection, and best practices for creating scalable and secure applications.
- **Knowledge Sharing** - The CoE serves as a centralized hub where LCNC expertise, best practices, and application templates are developed and shared across agencies.

To learn more, email IOTLCNCCoE@iot.in.gov or get started on Microsoft Power Platform LCNC project by submitting a [project request](#).