

2014

# Indiana Public Transit *Annual Report*



2014 ANNUAL REPORT  
INDIANA PUBLIC TRANSIT

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STATE OF INDIANA

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# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This 2014 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 65 transit systems in Indiana during 2014 are divided among four peer groups that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transit Fund Allocation Study completed in 1997. Section Two of this report provides a detailed analysis of each of the four peer groups.

## STATEWIDE STATISTICS

Indiana maintains a public transit network of 65 urban and rural public transit systems. This number remained the same from 2013 with the addition of one urban system and the loss of one rural system.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2014. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2013 and 2014 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2014. For each transit system, the expenditure table presents data according to specific expenditures categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

## RIDERSHIP BY SYSTEM

| SYSTEM                                   | RIDERSHIP<br>2013 | RIDERSHIP<br>2014 | % CHANGE      | 2014<br>RIDERSHIP<br>PER CAPITA | 2014 % OF<br>STATE<br>RIDERSHIP |
|--|-------------------|-------------------|---------------|---------------------------------|---------------------------------|
| <b>GROUP 1 - Large Fixed Route</b>       |                   |                   |               |                                 |                                 |
| Bloomington                              | 3,485,063         | 3,539,581         | 1.56%         | 51.08                           | 9.36%                           |
| Evansville                               | 1,926,472         | 2,117,040         | 9.89%         | 18.03                           | 5.60%                           |
| Fort Wayne                               | 2,035,336         | 2,051,014         | 0.77%         | 7.64                            | 5.42%                           |
| Gary                                     | 719,184           | 757,912           | 5.38%         | 9.47                            | 2.00%                           |
| Indianapolis                             | 10,527,016        | 10,574,895        | 0.45%         | 11.51                           | 27.96%                          |
| Lafayette                                | 5,459,000         | 5,274,218         | -3.38%        | 35.70                           | 13.94%                          |
| Muncie                                   | 1,910,639         | 1,922,062         | 0.60%         | 27.42                           | 5.08%                           |
| South Bend                               | 2,296,907         | 2,188,951         | -4.70%        | 12.51                           | 5.79%                           |
| <b>SUBTOTAL: GROUP 1</b>                 | <b>28,359,617</b> | <b>28,425,673</b> | <b>0.23%</b>  | <b>15.39</b>                    | <b>75.15%</b>                   |
| <b>GROUP 2 - Small Fixed Route</b>       |                   |                   |               |                                 |                                 |
| Anderson                                 | 204,219           | 231,554           | 13.39%        | 4.16                            | 0.61%                           |
| CIRTA                                    | -                 | 26,340            | 0.00%         | 0.03                            | 0.07%                           |
| Columbus                                 | 215,346           | 219,012           | 1.70%         | 4.98                            | 0.58%                           |
| East Chicago                             | 193,467           | 192,126           | -0.69%        | 6.47                            | 0.51%                           |
| Marion                                   | 313,266           | 296,861           | -5.24%        | 9.91                            | 0.78%                           |
| Michigan City                            | 141,546           | 160,910           | 13.68%        | 5.12                            | 0.43%                           |
| Richmond                                 | 277,631           | 244,497           | -11.93%       | 6.64                            | 0.65%                           |
| TARC                                     | 452,283           | 554,388           | 22.58%        | 5.38                            | 1.47%                           |
| Terre Haute                              | 410,903           | 427,609           | 4.07%         | 7.17                            | 1.13%                           |
| Valparaiso                               | 179,378           | 193,683           | 7.97%         | 6.10                            | 0.51%                           |
| <b>SUBTOTAL: GROUP 2</b>                 | <b>2,388,039</b>  | <b>2,546,980</b>  | <b>6.66%</b>  | <b>1.78</b>                     | <b>6.73%</b>                    |
| <b>GROUP 3 - Urban Demand Response</b>   |                   |                   |               |                                 |                                 |
| Elkhart                                  | 481,751           | 482,593           | 0.17%         | 9.47                            | 1.28%                           |
| Goshen                                   | 5,600             | 4,141             | -26.05%       | 0.13                            | 0.01%                           |
| Kokomo                                   | 454,805           | 628,778           | 38.25%        | 9.02                            | 1.66%                           |
| LaPorte                                  | 39,384            | 44,461            | 12.89%        | 2.02                            | 0.12%                           |
| NIRPC                                    | 174,974           | 185,757           | 6.16%         | 0.36                            | 0.49%                           |
| <b>SUBTOTAL: GROUP 3</b>                 | <b>1,156,514</b>  | <b>1,345,730</b>  | <b>16.36%</b> | <b>1.97</b>                     | <b>3.56%</b>                    |
| <b>GROUP 4 - Rural Demand Response</b>   |                   |                   |               |                                 |                                 |
| Bedford                                  | 62,680            | 72,978            | 16.43%        | 5.44                            | 0.19%                           |
| Boone County                             | 26,814            | 25,236            | -5.88%        | 0.45                            | 0.07%                           |
| Cass County                              | 146,433           | 141,400           | -3.44%        | 3.63                            | 0.37%                           |
| Clinton County                           | 41,607            | 40,932            | -1.62%        | 1.23                            | 0.11%                           |
| DeKalb County                            | 25,107            | 25,817            | 2.83%         | 0.61                            | 0.07%                           |
| Fayette County                           | 33,520            | 28,952            | -13.63%       | 1.19                            | 0.08%                           |
| Franklin County                          | 29,497            | 28,532            | -3.27%        | 1.24                            | 0.08%                           |
| Fulton County                            | 38,519            | 44,147            | 14.61%        | 2.12                            | 0.12%                           |
| Hamilton County                          | 47,437            | 48,633            | 2.52%         | 0.18                            | 0.13%                           |
| Hancock County                           | 20,533            | 18,804            | -8.42%        | 0.27                            | 0.05%                           |
| Hendricks/Morgan                         | 111,397           | 101,530           | -8.86%        | 0.47                            | 0.27%                           |
| Huntingburg                              | 8,730             | 9,419             | 7.89%         | 1.56                            | 0.02%                           |
| Huntington County                        | 41,974            | 37,433            | -10.82%       | 1.01                            | 0.10%                           |
| Jay, Randolph, Blackford, Henry Counties | 53,590            | 45,737            | -14.65%       | 0.50                            | 0.12%                           |
| Johnson, Shelby, Brown Counties          | 102,686           | 111,330           | 8.42%         | 0.74                            | 0.29%                           |
| KIRPC                                    | 78,752            | 71,236            | -9.54%        | 0.84                            | 0.19%                           |
| Knox County                              | 59,666            | 70,391            | 17.98%        | 1.83                            | 0.19%                           |
| Kosciusko County                         | 45,832            | 47,195            | 2.97%         | 0.61                            | 0.12%                           |
| LaGrange County                          | 47,756            | 42,670            | -10.65%       | 1.15                            | 0.11%                           |
| Madison County                           | 14,243            | 15,244            | 7.03%         | 0.20                            | 0.04%                           |
| Marshall County                          | 21,698            | 24,867            | 14.61%        | 0.53                            | 0.07%                           |
| Miami County                             | 35,436            | 36,494            | 2.99%         | 0.99                            | 0.10%                           |
| Mitchell                                 | 10,350            | 11,313            | 9.30%         | 2.60                            | 0.03%                           |
| Monroe, Lawrence, Owen, Putnam Counties  | 107,735           | 104,867           | -2.66%        | 0.72                            | 0.28%                           |
| New Castle                               | 50,735            | 51,173            | 0.86%         | 2.83                            | 0.14%                           |
| Noble County                             | 22,566            | 23,236            | 2.97%         | 0.49                            | 0.06%                           |
| Orange County                            | 18,032            | 18,431            | 2.21%         | 0.93                            | 0.05%                           |
| Rush County                              | 10,815            | 10,717            | -0.91%        | 0.62                            | 0.03%                           |
| Seymour                                  | 27,975            | 30,791            | 10.07%        | 1.76                            | 0.08%                           |
| SIDC                                     | 206,844           | 229,641           | 11.02%        | 0.86                            | 0.61%                           |
| SIRPC                                    | 85,365            | 77,808            | -8.85%        | 0.51                            | 0.21%                           |
| SITS                                     | 45,722            | 46,111            | 0.85%         | 0.45                            | 0.12%                           |
| Steuben County                           | 22,833            | 18,971            | -16.91%       | 0.55                            | 0.05%                           |
| Union, Wayne Counties                    | 29,849            | 29,103            | -2.50%        | 0.73                            | 0.08%                           |
| Vigo County                              | 7,535             | 6,856             | -9.01%        | 0.15                            | 0.02%                           |
| Wabash County                            | 40,420            | 34,877            | -13.71%       | 1.06                            | 0.09%                           |
| Washington                               | 13,845            | 13,017            | -5.98%        | 1.13                            | 0.03%                           |
| Waveland                                 | 5,356             | 4,532             | -15.38%       | 0.60                            | 0.01%                           |
| Wells County                             | 39,325            | 40,415            | 2.77%         | 1.46                            | 0.11%                           |
| White County                             | 18,180            | 15,020            | -17.38%       | 0.61                            | 0.04%                           |
| Whitley County                           | 31,458            | 35,324            | 12.29%        | 1.06                            | 0.09%                           |
| <b>SUBTOTAL: GROUP 4</b>                 | <b>1,888,847</b>  | <b>1,891,180</b>  | <b>0.12%</b>  | <b>0.74</b>                     | <b>5.00%</b>                    |
| <b>GROUPS 1 THROUGH 4</b>                | <b>33,793,017</b> | <b>34,209,563</b> | <b>1.23%</b>  | <b>5.26</b>                     | <b>90.44%</b>                   |
| NICTD                                    | 3,606,926         | 3,614,252         | 0.20%         | 4.68                            | 9.56%                           |
| <b>TOTAL ALL GROUPS</b>                  | <b>37,399,943</b> | <b>37,823,815</b> | <b>1.13%</b>  | <b>5.20</b>                     | <b>100.00%</b>                  |

| <b>TOTAL VEHICLE MILES BY SYSTEM</b>     |                   |                   |                 |
|--|-------------------|-------------------|-----------------|
| <b>SYSTEM</b>                            | <b>TVM 2013</b>   | <b>TVM 2014</b>   | <b>% CHANGE</b> |
| <b>GROUP 1 - Large Fixed Route</b>       |                   |                   |                 |
| Bloomington                              | 1,212,016         | 1,208,850         | -0.26%          |
| Evansville                               | 1,742,789         | 1,667,581         | -4.32%          |
| Fort Wayne                               | 1,862,072         | 1,898,697         | 1.97%           |
| Gary                                     | 863,183           | 879,576           | 1.90%           |
| Indianapolis                             | 11,064,658        | 11,535,338        | 4.25%           |
| Lafayette                                | 2,102,414         | 1,934,402         | -7.99%          |
| Muncie                                   | 1,188,095         | 1,147,107         | -3.45%          |
| South Bend                               | 1,651,687         | 1,688,433         | 2.22%           |
| <b>SUBTOTAL: GROUP 1</b>                 | <b>21,686,914</b> | <b>21,959,984</b> | <b>1.26%</b>    |
| <b>GROUP 2 - Small Fixed Route</b>       |                   |                   |                 |
| Anderson                                 | 460,495           | 451,170           | -2.02%          |
| CIRTA                                    | -                 | 116,915           | 0.00%           |
| Columbus                                 | 276,236           | 278,419           | 0.79%           |
| East Chicago                             | 155,010           | 158,800           | 2.45%           |
| Marion                                   | 216,022           | 212,368           | -1.69%          |
| Michigan City                            | 232,498           | 234,296           | 0.77%           |
| Richmond                                 | 317,735           | 304,238           | -4.25%          |
| TARC                                     | 672,162           | 915,690           | 36.23%          |
| Terre Haute                              | 546,018           | 549,256           | 0.59%           |
| Valparaiso                               | 380,149           | 349,762           | -7.99%          |
| <b>SUBTOTAL: GROUP 2</b>                 | <b>3,256,325</b>  | <b>3,570,914</b>  | <b>9.66%</b>    |
| <b>GROUP 3 - Urban Demand Response</b>   |                   |                   |                 |
| Elkhart                                  | 839,534           | 734,645           | -12.49%         |
| Goshen                                   | 56,324            | 43,933            | -22.00%         |
| Kokomo                                   | 978,935           | 912,895           | -6.75%          |
| LaPorte                                  | 119,263           | 126,516           | 6.08%           |
| NIRPC                                    | 1,128,292         | 1,100,930         | -2.43%          |
| <b>SUBTOTAL: GROUP 3</b>                 | <b>3,122,348</b>  | <b>2,918,919</b>  | <b>-6.52%</b>   |
| <b>GROUP 4 - Rural Demand Response</b>   |                   |                   |                 |
| Bedford                                  | 91,445            | 92,561            | 1.22%           |
| Boone County                             | 273,188           | 242,343           | -11.29%         |
| Cass County                              | 771,760           | 752,336           | -2.52%          |
| Clinton County                           | 102,062           | 100,424           | -1.60%          |
| DeKalb County                            | 263,634           | 268,019           | 1.66%           |
| Fayette County                           | 174,111           | 158,915           | -8.73%          |
| Franklin County                          | 338,898           | 337,798           | -0.32%          |
| Fulton County                            | 270,096           | 295,880           | 9.55%           |
| Hamilton County                          | 465,793           | 443,701           | -4.74%          |
| Hancock County                           | 172,204           | 168,992           | -1.87%          |
| Hendricks/Morgan                         | 740,789           | 679,114           | -8.33%          |
| Huntingburg                              | 18,546            | 23,211            | 25.15%          |
| Huntington County                        | 302,204           | 284,417           | -5.89%          |
| Jay, Randolph, Blackford, Henry Counties | 445,502           | 276,020           | -38.04%         |
| Johnson, Shelby, Brown Counties          | 777,808           | 754,648           | -2.98%          |
| KIRPC                                    | 659,536           | 592,695           | -10.13%         |
| Knox County                              | 270,125           | 310,291           | 14.87%          |
| Kosciusko County                         | 221,578           | 198,909           | -10.23%         |
| LaGrange County                          | 460,556           | 501,206           | 8.83%           |
| Madison County                           | 188,150           | 173,765           | -7.65%          |
| Marshall County                          | 140,785           | 195,073           | 38.56%          |
| Miami County                             | 174,639           | 195,090           | 11.71%          |
| Mitchell                                 | 18,626            | 19,175            | 2.95%           |
| Monroe, Lawrence, Owen, Putnam Counties  | 553,638           | 568,259           | 2.64%           |
| New Castle                               | 66,353            | 74,095            | 11.67%          |
| Noble County                             | 355,642           | 363,225           | 2.13%           |
| Orange County                            | 280,243           | 228,997           | -18.29%         |
| Rush County                              | 97,475            | 103,878           | 6.57%           |
| Seymour                                  | 91,131            | 95,700            | 5.01%           |
| SIDC                                     | 2,330,527         | 2,531,629         | 8.63%           |
| SIRPC                                    | 814,338           | 675,997           | -16.99%         |
| SITS                                     | 478,418           | 491,046           | 2.64%           |
| Steuben County                           | 246,130           | 204,258           | -17.01%         |
| Union/Wayne                              | 253,958           | 206,429           | -18.72%         |
| Vigo County                              | 51,183            | 82,950            | 62.07%          |
| Wabash County                            | 244,556           | 264,106           | 7.99%           |
| Washington                               | 28,994            | 28,110            | -3.05%          |
| Waveland                                 | 22,159            | 18,847            | -14.95%         |
| Wells County                             | 217,907           | 209,629           | -3.80%          |
| White County                             | 128,189           | 109,741           | -14.39%         |
| Whitley County                           | 246,690           | 255,785           | 3.69%           |
| <b>SUBTOTAL: GROUP 4</b>                 | <b>13,849,566</b> | <b>13,577,264</b> | <b>-1.97%</b>   |
| <b>GROUPS 1 THROUGH 4</b>                | <b>41,915,153</b> | <b>42,027,081</b> | <b>0.27%</b>    |
| NICTD                                    | 3,835,887         | 3,792,981         | -1.12%          |
| <b>TOTAL ALL GROUPS</b>                  | <b>45,751,040</b> | <b>45,820,062</b> | <b>0.15%</b>    |

**TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY - 2014**

| SYSTEM                                   | LABOR/<br>FRINGE     | %          | SERVICES            | %         | MATERIALS<br>& SUPPLIES | %          | UTILITIES          | %         | CASUALTY &<br>LIABILITY | %         | PURCHASED<br>TRANSPORT | %          | OTHER               | %          | TOTAL                |
|--|----------------------|------------|---------------------|-----------|-------------------------|------------|--------------------|-----------|-------------------------|-----------|------------------------|------------|---------------------|------------|----------------------|
| <b>GROUP 1 - Large Fixed Route</b>       |                      |            |                     |           |                         |            |                    |           |                         |           |                        |            |                     |            |                      |
| Bloomington                              | \$4,525,804          | 62%        | \$511,921           | 7%        | \$1,685,063             | 23%        | \$82,918           | 1%        | \$293,659               | 4%        | \$0                    | 0%         | \$168,727           | 2%         | \$7,268,092          |
| Evansville                               | \$6,248,985          | 78%        | \$207,871           | 3%        | \$1,365,501             | 17%        | \$108,282          | 1%        | \$79,325                | 1%        | \$0                    | 0%         | \$7,635             | 0%         | \$8,017,599          |
| Fort Wayne                               | \$8,777,054          | 71%        | \$986,261           | 8%        | \$1,953,218             | 16%        | \$147,060          | 1%        | \$238,819               | 2%        | \$76,736               | 1%         | \$148,427           | 1%         | \$12,327,575         |
| Gary                                     | \$3,733,923          | 63%        | \$408,933           | 7%        | \$943,569               | 16%        | \$144,238          | 2%        | \$192,080               | 3%        | \$0                    | 0%         | \$529,070           | 9%         | \$5,951,813          |
| Indianapolis                             | \$32,261,213         | 55%        | \$6,188,346         | 10%       | \$10,178,764            | 17%        | \$1,071,850        | 2%        | \$656,335               | 1%        | \$8,694,235            | 15%        | \$0                 | 0%         | \$59,050,743         |
| Lafayette                                | \$8,135,283          | 73%        | \$384,037           | 3%        | \$2,061,827             | 18%        | \$158,660          | 1%        | \$182,357               | 2%        | \$0                    | 0%         | \$273,640           | 2%         | \$11,195,804         |
| Muncie                                   | \$4,649,287          | 70%        | \$644,849           | 10%       | \$1,000,560             | 15%        | \$105,586          | 2%        | \$94,477                | 1%        | \$0                    | 0%         | \$139,470           | 2%         | \$6,634,229          |
| South Bend                               | \$6,858,565          | 67%        | \$923,080           | 9%        | \$1,809,329             | 18%        | \$189,393          | 2%        | \$188,592               | 2%        | \$0                    | 0%         | \$212,829           | 2%         | \$10,181,788         |
| <b>SUBTOTAL: GROUP 1</b>                 | <b>\$75,190,114</b>  | <b>62%</b> | <b>\$10,255,298</b> | <b>9%</b> | <b>\$20,997,831</b>     | <b>17%</b> | <b>\$2,007,987</b> | <b>2%</b> | <b>\$1,925,644</b>      | <b>2%</b> | <b>\$8,770,971</b>     | <b>7%</b>  | <b>\$1,479,798</b>  | <b>1%</b>  | <b>\$120,627,643</b> |
| <b>GROUP 2 - Small Fixed Route</b>       |                      |            |                     |           |                         |            |                    |           |                         |           |                        |            |                     |            |                      |
| Anderson                                 | \$1,788,452          | 81%        | \$58,992            | 3%        | \$285,314               | 13%        | \$28,279           | 1%        | \$46,712                | 2%        | \$0                    | 0%         | \$0                 | 0%         | \$2,207,749          |
| CIRTA                                    | \$0                  | 0%         | \$0                 | 0%        | \$0                     | 0%         | \$0                | 0%        | \$0                     | 0%        | \$395,720              | 100%       | \$0                 | 0%         | \$395,720            |
| Columbus                                 | \$1,096,856          | 73%        | \$61,839            | 4%        | \$291,106               | 19%        | \$17,910           | 1%        | \$400                   | 0%        | \$0                    | 0%         | \$36,637            | 2%         | \$1,504,748          |
| East Chicago                             | \$1,213,089          | 87%        | \$0                 | 0%        | \$154,697               | 11%        | \$0                | 0%        | \$0                     | 0%        | \$0                    | 0%         | \$29,276            | 2%         | \$1,397,062          |
| Marion                                   | \$906,468            | 75%        | \$81,794            | 7%        | \$137,830               | 11%        | \$8,364            | 1%        | \$60,668                | 5%        | \$0                    | 0%         | \$6,274             | 1%         | \$1,201,398          |
| Michigan City                            | \$869,793            | 77%        | \$65,580            | 6%        | \$131,170               | 12%        | \$27,589           | 2%        | \$31,561                | 3%        | \$0                    | 0%         | \$0                 | 0%         | \$1,125,693          |
| Richmond                                 | \$818,731            | 69%        | \$115,210           | 10%       | \$213,141               | 18%        | \$13,264           | 1%        | \$25,633                | 2%        | \$0                    | 0%         | \$2,242             | 0%         | \$1,188,221          |
| TARC                                     | \$3,033,221          | 62%        | \$118,177           | 2%        | \$592,749               | 12%        | \$9,841            | 0%        | \$100,380               | 2%        | \$1,046,929            | 21%        | \$25,829            | 1%         | \$4,927,126          |
| Terre Haute                              | \$2,146,506          | 81%        | \$38,563            | 1%        | \$349,439               | 13%        | \$30,479           | 1%        | \$16,412                | 1%        | \$0                    | 0%         | \$62,850            | 2%         | \$2,644,249          |
| Valparaiso                               | \$21,339             | 1%         | \$86,168            | 5%        | \$228,369               | 14%        | \$5,569            | 0%        | \$37,399                | 2%        | \$1,214,144            | 74%        | \$51,280            | 3%         | \$1,644,268          |
| <b>SUBTOTAL: GROUP 2</b>                 | <b>\$11,894,455</b>  | <b>65%</b> | <b>\$626,323</b>    | <b>3%</b> | <b>\$2,383,815</b>      | <b>13%</b> | <b>\$141,295</b>   | <b>1%</b> | <b>\$319,165</b>        | <b>2%</b> | <b>\$2,656,793</b>     | <b>15%</b> | <b>\$214,388</b>    | <b>1%</b>  | <b>\$18,236,234</b>  |
| <b>GROUP 3 - Urban Demand Response</b>   |                      |            |                     |           |                         |            |                    |           |                         |           |                        |            |                     |            |                      |
| Elkhart                                  | \$261,747            | 11%        | \$0                 | 0%        | \$12,063                | 1%         | \$0                | 0%        | \$0                     | 0%        | \$1,970,989            | 84%        | \$111,009           | 5%         | \$2,355,808          |
| Goshen                                   | \$50,403             | 28%        | \$0                 | 0%        | \$452                   | 0%         | \$0                | 0%        | \$0                     | 0%        | \$111,606              | 61%        | \$20,805            | 11%        | \$183,266            |
| Kokomo                                   | \$1,317,291          | 56%        | \$52,000            | 2%        | \$274,729               | 12%        | \$14,493           | 1%        | \$27,240                | 1%        | \$650,985              | 28%        | \$26,014            | 1%         | \$2,362,752          |
| LaPorte                                  | \$455,080            | 79%        | \$6,458             | 1%        | \$76,553                | 13%        | \$15,462           | 3%        | \$21,628                | 4%        | \$0                    | 0%         | \$2,168             | 0%         | \$577,349            |
| NIRPC                                    | \$1,795,651          | 54%        | \$266,748           | 8%        | \$544,248               | 16%        | \$37,574           | 1%        | \$56,084                | 2%        | \$490,164              | 15%        | \$118,731           | 4%         | \$3,309,200          |
| <b>SUBTOTAL: GROUP 3</b>                 | <b>\$3,880,172</b>   | <b>44%</b> | <b>\$325,206</b>    | <b>4%</b> | <b>\$908,045</b>        | <b>10%</b> | <b>\$67,529</b>    | <b>1%</b> | <b>\$104,952</b>        | <b>1%</b> | <b>\$3,223,744</b>     | <b>37%</b> | <b>\$278,727</b>    | <b>3%</b>  | <b>\$8,788,375</b>   |
| <b>GROUP 4 - Rural Demand Response</b>   |                      |            |                     |           |                         |            |                    |           |                         |           |                        |            |                     |            |                      |
| Bedford                                  | \$443,917            | 78%        | \$26,116            | 5%        | \$61,604                | 11%        | \$4,328            | 1%        | \$20,583                | 4%        | \$0                    | 0%         | \$10,420            | 2%         | \$566,968            |
| Boone County                             | \$320,495            | 72%        | \$25,365            | 6%        | \$2,676                 | 1%         | \$131              | 0%        | \$33,654                | 8%        | \$0                    | 0%         | \$65,341            | 15%        | \$447,662            |
| Cass County                              | \$823,474            | 60%        | \$68,066            | 5%        | \$199,086               | 14%        | \$24,214           | 2%        | \$147,425               | 11%       | \$0                    | 0%         | \$119,360           | 9%         | \$1,381,625          |
| Clinton County                           | \$209,798            | 51%        | \$1,748             | 0%        | \$67,899                | 16%        | \$2,435            | 1%        | \$5,253                 | 1%        | \$0                    | 0%         | \$125,620           | 30%        | \$412,753            |
| DeKalb County                            | \$272,411            | 58%        | \$16,946            | 4%        | \$88,702                | 19%        | \$0                | 0%        | \$15,891                | 3%        | \$0                    | 0%         | \$72,786            | 16%        | \$466,736            |
| Fayette County                           | \$190,454            | 60%        | \$21,242            | 7%        | \$47,010                | 15%        | \$1,381            | 0%        | \$12,923                | 4%        | \$0                    | 0%         | \$41,804            | 13%        | \$314,814            |
| Franklin County                          | \$297,883            | 62%        | \$19,613            | 4%        | \$107,038               | 22%        | \$14,130           | 3%        | \$39,122                | 8%        | \$0                    | 0%         | \$2,009             | 0%         | \$479,795            |
| Fulton County                            | \$317,341            | 70%        | \$15,473            | 3%        | \$72,201                | 16%        | \$12,899           | 3%        | \$28,063                | 6%        | \$0                    | 0%         | \$8,090             | 2%         | \$454,087            |
| Hamilton County                          | \$743,282            | 61%        | \$105,184           | 9%        | \$199,093               | 16%        | \$17,786           | 1%        | \$21,521                | 2%        | \$0                    | 0%         | \$139,925           | 11%        | \$1,226,791          |
| Hancock County                           | \$256,720            | 62%        | \$20,903            | 5%        | \$32,266                | 8%         | \$3,577            | 1%        | \$16,760                | 4%        | \$0                    | 0%         | \$86,105            | 21%        | \$416,331            |
| Hendricks/Morgan                         | \$779,336            | 63%        | \$66,356            | 5%        | \$198,306               | 16%        | \$19,146           | 2%        | \$39,737                | 3%        | \$0                    | 0%         | \$134,599           | 11%        | \$1,237,480          |
| Huntingburg                              | \$90,563             | 76%        | \$5,484             | 5%        | \$11,202                | 9%         | \$1,858            | 2%        | \$3,344                 | 3%        | \$0                    | 0%         | \$7,276             | 6%         | \$119,727            |
| Huntington County                        | \$347,356            | 50%        | \$30,291            | 4%        | \$108,606               | 16%        | \$4,325            | 1%        | \$45,906                | 7%        | \$0                    | 0%         | \$155,353           | 22%        | \$691,837            |
| Jay, Randolph, Blackford, Henry Counties | \$477,643            | 48%        | \$72,368            | 7%        | \$162,971               | 16%        | \$10,736           | 1%        | \$64,629                | 6%        | \$0                    | 0%         | \$211,962           | 21%        | \$1,000,309          |
| Johnson, Shelby, Brown Counties          | \$762,291            | 42%        | \$117,705           | 7%        | \$201,545               | 11%        | \$20,227           | 1%        | \$63,267                | 4%        | \$492,739              | 27%        | \$140,492           | 8%         | \$1,798,266          |
| KIRPC                                    | \$751,357            | 67%        | \$67,367            | 6%        | \$167,457               | 15%        | \$28,839           | 3%        | \$73,293                | 7%        | \$0                    | 0%         | \$34,099            | 3%         | \$1,122,412          |
| Knox County                              | \$390,043            | 56%        | \$2,900             | 0%        | \$168,922               | 24%        | \$8,987            | 1%        | \$50,338                | 7%        | \$0                    | 0%         | \$77,640            | 11%        | \$698,830            |
| Kosciusko County                         | \$439,209            | 64%        | \$10,647            | 2%        | \$121,563               | 18%        | \$15,316           | 2%        | \$13,232                | 2%        | \$0                    | 0%         | \$86,382            | 13%        | \$686,349            |
| LaGrange County                          | \$315,056            | 53%        | \$51,699            | 9%        | \$124,329               | 21%        | \$3,076            | 1%        | \$9,912                 | 2%        | \$0                    | 0%         | \$89,489            | 15%        | \$593,561            |
| Madison County                           | \$37,968             | 10%        | \$0                 | 0%        | \$0                     | 0%         | \$0                | 0%        | \$0                     | 0%        | \$335,368              | 88%        | \$6,602             | 2%         | \$379,938            |
| Marshall County                          | \$289,261            | 72%        | \$0                 | 0%        | \$75,269                | 19%        | \$0                | 0%        | \$9,122                 | 2%        | \$0                    | 0%         | \$29,639            | 7%         | \$403,291            |
| Miami County                             | \$207,957            | 55%        | \$6,723             | 2%        | \$62,543                | 17%        | \$2,251            | 1%        | \$35,729                | 9%        | \$0                    | 0%         | \$62,113            | 16%        | \$377,316            |
| Mitchell                                 | \$71,018             | 74%        | \$6,000             | 6%        | \$10,728                | 11%        | \$2,118            | 2%        | \$4,500                 | 5%        | \$0                    | 0%         | \$1,402             | 1%         | \$95,766             |
| Monroe, Lawrence, Owen, Putnam Counties  | \$913,421            | 59%        | \$65,492            | 4%        | \$270,778               | 18%        | \$38,800           | 3%        | \$61,190                | 4%        | \$0                    | 0%         | \$191,972           | 12%        | \$1,541,653          |
| New Castle                               | \$335,542            | 78%        | \$8,072             | 2%        | \$49,295                | 12%        | \$10,461           | 2%        | \$18,843                | 4%        | \$0                    | 0%         | \$5,896             | 1%         | \$428,109            |
| Noble County                             | \$411,007            | 61%        | \$22,405            | 3%        | \$97,007                | 14%        | \$0                | 0%        | \$35,324                | 5%        | \$0                    | 0%         | \$104,612           | 16%        | \$670,355            |
| Orange County                            | \$199,745            | 54%        | \$28,857            | 8%        | \$61,051                | 17%        | \$5,781            | 2%        | \$22,615                | 6%        | \$0                    | 0%         | \$50,185            | 14%        | \$368,234            |
| Rush County                              | \$128,924            | 61%        | \$7,619             | 4%        | \$43,054                | 20%        | \$6,399            | 3%        | \$12,737                | 6%        | \$0                    | 0%         | \$12,162            | 6%         | \$210,895            |
| Seymour                                  | \$196,617            | 71%        | \$27,281            | 10%       | \$46,372                | 17%        | \$1,778            | 1%        | \$0                     | 0%        | \$0                    | 0%         | \$3,236             | 1%         | \$275,284            |
| SIDC                                     | \$1,452,915          | 51%        | \$215,057           | 8%        | \$516,878               | 18%        | \$57,730           | 2%        | \$181,532               | 6%        | \$369,460              | 13%        | \$50,406            | 2%         | \$2,843,978          |
| SIRPC                                    | \$1,070,104          | 68%        | \$61,821            | 4%        | \$315,813               | 20%        | \$13,386           | 1%        | \$71,888                | 5%        | \$0                    | 0%         | \$51,613            | 3%         | \$1,584,625          |
| SITS                                     | \$417,154            | 53%        | \$43,723            | 6%        | \$178,369               | 23%        | \$18,174           | 2%        | \$26,644                | 3%        | \$26,701               | 3%         | \$70,762            | 9%         | \$781,627            |
| Steuben County                           | \$186,062            | 58%        | \$0                 | 0%        | \$55,149                | 17%        | \$0                | 0%        | \$0                     | 0%        | \$0                    | 0%         | \$81,924            | 25%        | \$323,135            |
| Union/Wayne                              | \$195,257            | 47%        | \$0                 | 0%        | \$108,233               | 26%        | \$576              | 0%        | \$32,478                | 8%        | \$0                    | 0%         | \$79,581            | 19%        | \$416,125            |
| Vigo County                              | \$149,879            | 64%        | \$1,060             | 0%        | \$54,570                | 23%        | \$0                | 0%        | \$6,202                 | 3%        | \$0                    | 0%         | \$21,330            | 9%         | \$233,041            |
| Wabash County                            | \$278,410            | 49%        | \$30,451            | 5%        | \$96,700                | 17%        | \$5,304            | 1%        | \$21,436                | 4%        | \$0                    | 0%         | \$137,090           | 24%        | \$569,391            |
| Washington                               | \$59,476             | 57%        | \$21,413            | 20%       | \$17,434                | 17%        | \$3,599            | 3%        | \$3,195                 | 3%        | \$0                    | 0%         | \$0                 | 0%         | \$105,117            |
| Waveland                                 | \$82,728             | 78%        | \$5,791             | 5%        | \$6,577                 | 6%         | \$824              | 1%        | \$5,083                 | 5%        | \$0                    | 0%         | \$5,171             | 5%         | \$106,174            |
| Wells                                    | \$368,570            | 70%        | \$22,731            | 4%        | \$77,091                | 15%        | \$14,807           | 3%        | \$37,193                | 7%        | \$0                    | 0%         | \$7,103             | 1%         | \$527,495            |
| White                                    | \$100,711            | 48%        | \$9,971             | 5%        | \$34,223                | 16%        | \$14,439           | 7%        | \$16,086                | 8%        | \$0                    | 0%         | \$32,872            | 16%        | \$208,302            |
| Whitley County                           | \$219,911            | 51%        | \$1,490             | 0%        | \$117,096               | 27%        | \$2,299            | 1%        | \$14,218                | 3%        | \$0                    | 0%         | \$76,009            | 18%        | \$431,023            |
| <b>SUBTOTAL: GROUP 4</b>                 | <b>\$15,601,266</b>  | <b>59%</b> | <b>\$1,331,430</b>  | <b>5%</b> | <b>\$4,436,706</b>      | <b>16%</b> | <b>\$392,117</b>   | <b>1%</b> | <b>\$1,320,888</b>      | <b>5%</b> | <b>\$1,224,268</b>     | <b>5%</b>  | <b>\$2,690,432</b>  | <b>10%</b> | <b>\$26,997,107</b>  |
| <b>GROUPS 1 THROUGH 4</b>                | <b>\$106,566,007</b> | <b>61%</b> | <b>\$12,538,257</b> | <b>7%</b> | <b>\$28,726,397</b>     | <b>16%</b> | <b>\$2,608,928</b> | <b>1%</b> | <b>\$3,670,649</b>      | <b>2%</b> | <b>\$15,875,776</b>    | <b>9%</b>  | <b>\$4,663,346</b>  | <b>3%</b>  | <b>\$174,649,359</b> |
| NICTD                                    | \$29,447,091         | 66%        | \$1,589,541         | 4%        | \$3,012,495             | 7%         | \$2,783,887        | 6%        | \$1,601,022             | 4%        | \$0                    | 0%         | \$6,005,905         | 14%        | \$44,439,941         |
| <b>TOTAL ALL GROUPS</b>                  | <b>\$136,013,098</b> | <b>62%</b> | <b>\$14,127,798</b> | <b>6%</b> | <b>\$31,738,892</b>     | <b>14%</b> | <b>\$5,392,815</b> | <b>2%</b> | <b>\$5,271,671</b>      | <b>2%</b> | <b>\$15,875,776</b>    | <b>7%</b>  | <b>\$10,669,250</b> | <b>5%</b>  | <b>\$219,089,300</b> |

## TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2014

| SYSTEM                                   | FARES               | %          | LOCAL ASSISTANCE    | %          | STATE ASSISTANCE    | %          | FEDERAL ASSISTANCE  | %          | OTHER              | %         | TOTAL                |
|--|---------------------|------------|---------------------|------------|---------------------|------------|---------------------|------------|--------------------|-----------|----------------------|
| <b>GROUP 1 - Large Fixed Route</b>       |                     |            |                     |            |                     |            |                     |            |                    |           |                      |
| Bloomington                              | \$1,610,892         | 22%        | \$989,132           | 14%        | \$2,465,119         | 34%        | \$1,933,176         | 27%        | \$269,773          | 4%        | \$7,268,092          |
| Evansville                               | \$2,069,198         | 26%        | \$2,678,637         | 33%        | \$2,239,189         | 28%        | \$829,488           | 10%        | \$201,087          | 3%        | \$8,017,599          |
| Fort Wayne                               | \$1,402,938         | 11%        | \$5,738,647         | 47%        | \$2,023,209         | 16%        | \$2,662,862         | 22%        | \$499,919          | 4%        | \$12,327,575         |
| Gary                                     | \$747,981           | 13%        | \$1,261,656         | 21%        | \$966,063           | 16%        | \$2,976,113         | 50%        | \$0                | 0%        | \$5,951,813          |
| Indianapolis                             | \$11,381,902        | 19%        | \$26,513,320        | 45%        | \$10,568,578        | 18%        | \$10,586,943        | 18%        | \$0                | 0%        | \$59,050,743         |
| Lafayette                                | \$2,782,806         | 25%        | \$3,368,288         | 30%        | \$4,015,882         | 36%        | \$457,773           | 4%         | \$571,055          | 5%        | \$11,195,804         |
| Muncie                                   | \$238,334           | 4%         | \$3,247,601         | 49%        | \$1,423,405         | 21%        | \$1,685,356         | 25%        | \$39,533           | 1%        | \$6,634,229          |
| South Bend                               | \$1,418,060         | 14%        | \$3,337,255         | 33%        | \$1,974,543         | 19%        | \$2,767,401         | 27%        | \$684,529          | 7%        | \$10,181,788         |
| <b>SUBTOTAL: GROUP 1</b>                 | <b>\$21,652,111</b> | <b>18%</b> | <b>\$47,134,536</b> | <b>39%</b> | <b>\$25,675,988</b> | <b>21%</b> | <b>\$23,899,112</b> | <b>20%</b> | <b>\$2,265,896</b> | <b>2%</b> | <b>\$120,627,643</b> |
| <b>GROUP 2 - Small Fixed Route</b>       |                     |            |                     |            |                     |            |                     |            |                    |           |                      |
| Anderson                                 | \$172,182           | 8%         | \$732,491           | 33%        | \$353,126           | 16%        | \$928,726           | 42%        | \$21,224           | 1%        | \$2,207,749          |
| CIRTA                                    | \$19,539            | 5%         | \$112,288           | 28%        | \$0                 | 0%         | \$263,893           | 67%        | \$0                | 0%        | \$395,720            |
| Columbus                                 | \$40,043            | 3%         | \$439,648           | 29%        | \$292,704           | 19%        | \$732,353           | 49%        | \$0                | 0%        | \$1,504,748          |
| East Chicago                             | \$0                 | 0%         | \$456,936           | 33%        | \$426,480           | 31%        | \$513,646           | 37%        | \$0                | 0%        | \$1,397,062          |
| Marion                                   | \$0                 | 0%         | \$288,147           | 24%        | \$304,417           | 25%        | \$592,562           | 49%        | \$16,272           | 1%        | \$1,201,398          |
| Michigan City                            | \$101,483           | 9%         | \$302,886           | 27%        | \$209,217           | 19%        | \$512,107           | 45%        | \$0                | 0%        | \$1,125,693          |
| Richmond                                 | \$195,784           | 16%        | \$142,217           | 12%        | \$348,631           | 29%        | \$490,847           | 41%        | \$10,742           | 1%        | \$1,188,221          |
| TARC                                     | \$1,179,376         | 24%        | \$2,547,154         | 52%        | \$1,187,466         | 24%        | \$4,490             | 0%         | \$8,640            | 0%        | \$4,927,126          |
| Terre Haute                              | \$235,771           | 9%         | \$308,020           | 12%        | \$503,867           | 19%        | \$1,300,986         | 49%        | \$295,605          | 11%       | \$2,644,249          |
| Valparaiso                               | \$626,313           | 38%        | \$320,751           | 20%        | \$227,134           | 14%        | \$470,070           | 29%        | \$0                | 0%        | \$1,644,268          |
| <b>SUBTOTAL: GROUP 2</b>                 | <b>\$2,570,491</b>  | <b>14%</b> | <b>\$5,650,538</b>  | <b>31%</b> | <b>\$3,853,042</b>  | <b>21%</b> | <b>\$5,809,680</b>  | <b>32%</b> | <b>\$352,483</b>   | <b>2%</b> | <b>\$18,236,234</b>  |
| <b>GROUP 3 - Urban Demand Response</b>   |                     |            |                     |            |                     |            |                     |            |                    |           |                      |
| Elkhart                                  | \$320,576           | 14%        | \$212,148           | 9%         | \$532,724           | 23%        | \$1,290,360         | 55%        | \$0                | 0%        | \$2,355,808          |
| Goshen                                   | \$6,935             | 4%         | \$42,134            | 23%        | \$25,824            | 14%        | \$108,373           | 59%        | \$0                | 0%        | \$183,266            |
| Kokomo                                   | \$290,701           | 12%        | \$608,705           | 26%        | \$608,705           | 26%        | \$854,641           | 36%        | \$0                | 0%        | \$2,362,752          |
| LaPorte                                  | \$114,624           | 20%        | \$155,129           | 27%        | \$63,734            | 11%        | \$218,862           | 38%        | \$25,000           | 4%        | \$577,349            |
| NIRPC                                    | \$546,651           | 17%        | \$878,570           | 27%        | \$500,091           | 15%        | \$1,313,351         | 40%        | \$70,537           | 2%        | \$3,309,200          |
| <b>SUBTOTAL: GROUP 3</b>                 | <b>\$1,279,487</b>  | <b>15%</b> | <b>\$1,896,686</b>  | <b>22%</b> | <b>\$1,731,078</b>  | <b>20%</b> | <b>\$3,785,587</b>  | <b>43%</b> | <b>\$95,537</b>    | <b>1%</b> | <b>\$8,788,375</b>   |
| <b>GROUP 4: Rural Demand Response</b>    |                     |            |                     |            |                     |            |                     |            |                    |           |                      |
| Bedford                                  | \$28,826            | 5%         | \$189,972           | 34%        | \$158,523           | 28%        | \$189,647           | 33%        | \$0                | 0%        | \$566,968            |
| Boone County                             | \$32,604            | 7%         | \$164,274           | 37%        | \$72,087            | 16%        | \$178,697           | 40%        | \$0                | 0%        | \$447,662            |
| Cass County                              | \$209,399           | 15%        | \$308,394           | 22%        | \$420,216           | 30%        | \$443,616           | 32%        | \$0                | 0%        | \$1,381,625          |
| Clinton County                           | \$47,063            | 11%        | \$96,347            | 23%        | \$86,498            | 21%        | \$182,845           | 44%        | \$0                | 0%        | \$412,753            |
| DeKalb County                            | \$58,166            | 12%        | \$136,164           | 29%        | \$89,428            | 19%        | \$182,978           | 39%        | \$0                | 0%        | \$466,736            |
| Fayette County                           | \$25,815            | 8%         | \$60,874            | 19%        | \$85,017            | 27%        | \$143,108           | 45%        | \$0                | 0%        | \$314,814            |
| Franklin County                          | \$39,239            | 8%         | \$135,719           | 28%        | \$125,266           | 26%        | \$179,571           | 37%        | \$0                | 0%        | \$479,795            |
| Fulton County                            | \$79,400            | 17%        | \$82,686            | 18%        | \$117,052           | 26%        | \$174,949           | 39%        | \$0                | 0%        | \$454,087            |
| Hamilton County                          | \$96,352            | 8%         | \$389,581           | 32%        | \$175,538           | 14%        | \$565,121           | 46%        | \$199              | 0%        | \$1,226,291          |
| Hancock County                           | \$41,944            | 10%        | \$130,059           | 31%        | \$57,134            | 14%        | \$187,194           | 45%        | \$0                | 0%        | \$416,331            |
| Hendricks/Morgan                         | \$83,136            | 7%         | \$295,521           | 24%        | \$281,652           | 23%        | \$577,171           | 47%        | \$0                | 0%        | \$1,237,480          |
| Huntingburg                              | \$8,626             | 7%         | \$43,005            | 36%        | \$22,564            | 19%        | \$45,532            | 38%        | \$0                | 0%        | \$119,727            |
| Huntington County                        | \$57,609            | 8%         | \$273,599           | 40%        | \$123,047           | 18%        | \$233,716           | 34%        | \$3,866            | 1%        | \$691,837            |
| Jay, Randolph, Blackford, Henry Counties | \$33,381            | 3%         | \$322,184           | 32%        | \$161,280           | 16%        | \$483,464           | 48%        | \$0                | 0%        | \$1,000,309          |
| Johnson, Shelby, Brown Counties          | \$92,547            | 5%         | \$609,889           | 34%        | \$340,611           | 19%        | \$755,219           | 42%        | \$0                | 0%        | \$1,798,266          |
| KIRPC                                    | \$58,564            | 5%         | \$373,287           | 33%        | \$220,958           | 20%        | \$462,650           | 41%        | \$6,953            | 1%        | \$1,222,412          |
| Knox County                              | \$34,586            | 5%         | \$183,308           | 26%        | \$148,814           | 21%        | \$332,122           | 48%        | \$0                | 0%        | \$698,830            |
| Kosciusko County                         | \$15,618            | 2%         | \$209,801           | 31%        | \$133,165           | 19%        | \$327,765           | 48%        | \$0                | 0%        | \$686,349            |
| LaGrange County                          | \$132,639           | 22%        | \$62,660            | 11%        | \$195,299           | 33%        | \$202,963           | 34%        | \$0                | 0%        | \$593,561            |
| Madison County                           | \$13,159            | 3%         | \$134,228           | 35%        | \$63,746            | 17%        | \$168,805           | 44%        | \$0                | 0%        | \$379,938            |
| Marshall County                          | \$35,620            | 9%         | \$177,740           | 44%        | \$47,027            | 12%        | \$142,904           | 35%        | \$0                | 0%        | \$403,291            |
| Miami County                             | \$18,834            | 5%         | \$108,104           | 29%        | \$84,011            | 22%        | \$166,367           | 44%        | \$0                | 0%        | \$377,316            |
| Mitchell                                 | \$6,647             | 7%         | \$28,391            | 30%        | \$16,168            | 17%        | \$44,560            | 47%        | \$0                | 0%        | \$95,766             |
| Monroe, Lawrence, Owen, Putnam Counties  | \$88,252            | 6%         | \$402,415           | 26%        | \$339,686           | 22%        | \$711,300           | 46%        | \$0                | 0%        | \$1,541,653          |
| New Castle                               | \$15,400            | 4%         | \$148,484           | 35%        | \$82,719            | 19%        | \$173,893           | 41%        | \$7,613            | 2%        | \$428,109            |
| Noble County                             | \$61,868            | 9%         | \$217,748           | 32%        | \$143,503           | 21%        | \$247,236           | 37%        | \$0                | 0%        | \$670,355            |
| Orange County                            | \$29,442            | 8%         | \$70,011            | 19%        | \$99,419            | 27%        | \$169,362           | 46%        | \$0                | 0%        | \$368,234            |
| Rush County                              | \$13,918            | 7%         | \$73,326            | 35%        | \$45,304            | 21%        | \$78,347            | 37%        | \$0                | 0%        | \$210,895            |
| Seymour                                  | \$38,360            | 14%        | \$57,585            | 21%        | \$68,045            | 25%        | \$111,294           | 40%        | \$0                | 0%        | \$275,284            |
| SIDC                                     | \$185,933           | 7%         | \$684,849           | 24%        | \$735,469           | 26%        | \$1,237,727         | 44%        | \$0                | 0%        | \$2,843,978          |
| SIRPC                                    | \$99,908            | 6%         | \$397,885           | 25%        | \$344,474           | 22%        | \$742,358           | 47%        | \$0                | 0%        | \$1,584,625          |
| SITS                                     | \$53,938            | 7%         | \$146,010           | 19%        | \$187,966           | 24%        | \$333,980           | 43%        | \$59,633           | 8%        | \$781,527            |
| Steuben County                           | \$26,306            | 8%         | \$73,217            | 23%        | \$75,197            | 23%        | \$148,415           | 46%        | \$0                | 0%        | \$323,135            |
| Union/Wayne                              | \$17,372            | 4%         | \$142,636           | 34%        | \$95,446            | 23%        | \$160,671           | 39%        | \$0                | 0%        | \$416,125            |
| Vigo County                              | \$12,507            | 5%         | \$76,197            | 33%        | \$34,070            | 15%        | \$110,267           | 47%        | \$0                | 0%        | \$233,041            |
| Wabash County                            | \$29,271            | 5%         | \$183,038           | 32%        | \$104,761           | 18%        | \$235,298           | 41%        | \$17,023           | 3%        | \$569,391            |
| Washington                               | \$6,037             | 6%         | \$23,214            | 22%        | \$25,067            | 24%        | \$47,794            | 45%        | \$3,005            | 3%        | \$105,117            |
| Waveland                                 | \$6,621             | 6%         | \$42,436            | 40%        | \$10,592            | 10%        | \$46,525            | 44%        | \$0                | 0%        | \$106,174            |
| Wells                                    | \$15,200            | 3%         | \$140,971           | 27%        | \$111,767           | 21%        | \$259,557           | 49%        | \$0                | 0%        | \$527,495            |
| White                                    | \$22,623            | 11%        | \$49,626            | 24%        | \$43,213            | 21%        | \$92,840            | 45%        | \$0                | 0%        | \$208,302            |
| Whitley County                           | \$45,437            | 11%        | \$161,322           | 37%        | \$66,207            | 15%        | \$158,057           | 37%        | \$0                | 0%        | \$431,023            |
| <b>SUBTOTAL: GROUP 4</b>                 | <b>\$2,018,167</b>  | <b>7%</b>  | <b>\$7,606,757</b>  | <b>28%</b> | <b>\$5,838,006</b>  | <b>22%</b> | <b>\$11,435,885</b> | <b>42%</b> | <b>\$98,292</b>    | <b>0%</b> | <b>\$26,997,107</b>  |
| <b>GROUPS 1 THROUGH 4</b>                | <b>\$27,520,256</b> | <b>16%</b> | <b>\$62,288,517</b> | <b>36%</b> | <b>\$37,098,114</b> | <b>21%</b> | <b>\$44,930,264</b> | <b>26%</b> | <b>\$2,812,208</b> | <b>2%</b> | <b>\$174,649,359</b> |
| NICTD                                    | \$19,370,692        | 44%        | \$4,969,761         | 11%        | \$14,333,236        | 32%        | \$4,946,765         | 11%        | \$819,487          | 2%        | \$44,439,941         |
| <b>TOTAL ALL GROUPS</b>                  | <b>\$46,890,948</b> | <b>21%</b> | <b>\$67,258,278</b> | <b>31%</b> | <b>\$51,431,350</b> | <b>23%</b> | <b>\$49,877,029</b> | <b>23%</b> | <b>\$3,631,695</b> | <b>2%</b> | <b>\$219,089,300</b> |





# Section One

# Programs

# &

# Services

# 2014



# INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Aeronautics, and Freight sections. The OT administers both federal and state transit assistance programs with Larry Buckel, Office of Transit Manager. Contacts for the OT staff are listed in the table below (all area codes are 317).

|   |          |                        |
|---|----------|------------------------|
| <b>Larry Buckel</b><br>Office of Transit Manager        | 232-5292 | LBUCKEL@INDOT.IN.GOV   |
| <b>Brian Jones</b><br>Section 5310/PMTF Program Manager | 232-1493 | BJONES@INDOT.IN.GOV    |
| <b>Jason Casteel</b><br>Transit Planner                 | 234-5161 | JCASTEEL@INDOT.IN.GOV  |
| <b>Todd Jennings</b><br>Section 5311 Program Manager    | 232-1483 | TJENNINGS@INDOT.IN.GOV |
| <b>Vickie Rayburn</b><br>Section 5311 Project Manager   | 232-5078 | VRAYBURN@INDOT.IN.GOV  |
| <b>Mike McGathey</b><br>Section 5311 Project Manager    | 232-1498 | MMCGATHEY@INDOT.IN.GOV |

## STATE OF INDIANA PROGRAMS

### State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2014, INDOT allocated \$42.5 million in PMTF to 64 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;

- 2) Taxes levied by, or on behalf of, a transit system; and
- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

### Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2014, INDOT allocated \$200,641 in ERSF funds to NICTD.

**Commuter Rail Service Fund- Sales Tax**

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-5-15 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123 percent of the state’s general sales and use tax revenue.

In 2014, INDOT allocated at total of \$8,539,689.20 from General Sales and Use Tax to NICTD.

**Commuter Rail Service Fund – Situs Tax**

Collections from the indefinite-situs tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2014, INDOT allocated \$7,953,373 from Indefinite-Situs Tax to NICTD.

Currently, all CRSF monies go to the NICTD, the only entity eligible for these funds at the present time.

**FEDERAL TRANSIT ADMINISTRATION (FTA)  
PROGRAMS ADMINISTERED BY INDOT**

**FTA Section 5311 - Rural Formula Funds**

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Vickie Rayburn, and Mike McGathey administer the program and grants for the following systems:

**Todd Jennings**  
Program Manager  
(317) 232-1483  
tjennings@indot.in.gov

**Vickie Rayburn**  
Program Manager  
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vrayburn@indot.in.gov

**Mike McGathey**  
Program Manager  
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mmcgathey@indot.in.gov

Boone Co.  
DeKalb Co.  
Fayette Co.  
Hamilton Co.  
SITS  
Hendricks Co.  
Huntingburg  
Jay/Randolph/Blackford/Henry Co.  
Johnson/Shelby/Brown Co.  
LaGrange Co.  
Monroe Co.  
Rush Co.  
SIDC  
Steuben Co.  
Vigo Co.  
Whitley Co.

Bedford  
Franklin Co.  
Fulton Co.  
KIRPC  
Knox Co.  
Marion  
Miami Co.  
Mitchell  
Noble Co.  
Orange Co.  
Seymour  
SIRPC  
Washington

Cass Co.  
Clinton Co.  
Hancock Co.  
Huntington Co.  
Kosciusko Co.  
Madison Co.  
Marshall Co.  
New Castle  
Richmond  
Union Co.  
Wabash  
Waveland  
Wells Co.  
White Co.

### **FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates, Inc. and an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-709-9981, by e-mail, or visit their website at [www.indianartap.com](http://www.indianartap.com). Their full mailing address is listed in Section Four.

### **FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Trailways began serving towns throughout Indiana with Intercity Service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, to Muncie or South Bend, and even out of the state. This service supplements what Greyhound bus lines has already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2014 INDOT provided 5311(f), Intercity Operating assistance to Miller Trailways for five rural routes and Barons Bus for three rural routes throughout Indiana. This service supplements what Greyhound bus lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Todd Jennings of the OT staff.

### **FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban, and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

### **FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)**

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

# Indiana Transit Facts

## Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 2 percent of total federal/state funds allocated to INDOT.

## State Funding Trends

- State fiscal year (SFY) 2014 budget for Public Mass Transit Funding was slightly higher than SFY 2013

## Ridership (Urban Systems) for 2014

- Urban systems provided 34.36 million fixed route trips
- Urban systems provided 1.15 million demand response trips to persons with disabilities

## Ridership (Rural Systems) for 2014

- Rural systems provided 104,725 fixed route trips
- Rural systems provided 1.78 million demand response trips, primarily to elderly persons and persons with disabilities

## Total number of Public Transit systems in Indiana for 2014 – 65 systems receive formula funding

- Urban Systems – 22 systems receive 5307 formula funding
- Rural Systems – 43 systems receive 5311 formula funding
- 67 of 92 Counties in Indiana have public transit service available

## Public Transit Fleet for 2014

- Total Public Transit Fleet for Indiana – 1,924 vehicles
- Urban vehicles – 1,118, with 99.46 percent wheelchair accessible
- Rural vehicles – 806, with 76.6 percent wheelchair accessible
- Total Vehicles – 1,924 with 89.86 percent wheelchair accessible

## Specialized Transportation Program Vehicles for 2014

- Total number of active vehicles – 204
- Number of vehicles funded in 2014 – 71
- Specialized Transportation vehicle fleet wheelchair accessible – 70 percent

## Indiana Demographics from 2013 U.S. Census American Community Survey (ACS) 5-Year Estimates

- **Total Population** – ranked 15th per the 2013 ACS with 6.5 million people or 2.1 percent of the total U.S. population

## Population Growth

– population grew 0.5 percent from the 2010 census, national growth 0.7 percent

- **Over Age 65** – 866,730 (13.3 percent) of the population, national average 13.4 percent, for Indiana up 3 percent from the 2010 census
- **Over Age 65 with Disability** – 311,060 (37.4 percent) of this age group, nationally 36.5 percent
- **Age 18 to 64 with Disability** – 449,049 (11.3 percent) of this age group, nationally 10.1 percent
- **Below Poverty Level** – 969,881 (15.4 percent), national average 15.4 percent, for Indiana up 15.1 percent from the 2010 census
- **Drive Alone to Work** – 83.1 percent of workers aged 16 years and over, national average 76.3 percent
- **Car Pooled to Work** – 9 percent of workers aged 16 years and over, national average 9.8 percent
- **Used Public Transportation to Work** – 1.1 percent of workers aged 16 years and over, national average 5 percent
- **Mean Travel Time to Work** – 23.2 minutes, nationally 25.5 minutes
- **Zero Car Households** – 174,352 (7 percent), of the total 2.4 million households, up 13.4 percent from the 2010 census

## U.S. - Harris Poll

- Persons with disabilities are twice as likely to have inadequate transportation

# 2014 Public Transit Highlights

## INDOT Office of Transit

1. Awarded \$42.5 million of state Public Mass Transportation Funds (PMTF) to 64 transit systems.
2. Awarded more than \$12.4 million in federal Section 5311 funds to 43 rural transit systems to offset operating and capital expenses.
3. Awarded \$2.8 million in Section 5310 grants to 39 agencies and procured 71 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. More than 3,579 employees were employed by Indiana's Public Transit Systems in 2014.
7. Indiana transit systems reported over 37.4 million passenger trips in 2014.
8. Indiana transit system buses covered over 45.1 million total vehicle miles in 2014.

## 2014 INDIANA RTAP ANNUAL REPORT

### TRAINING:

**ON-SITE/REGIONAL:** In 2014 the RTAP staff saw a slight decrease in training requests. RTAP conducted 60 different training programs reaching 1,153 individuals statewide for an average of 19.22 attendees for each training session

With the on-line drug and alcohol program in its second year, more training sessions are now focused on the core classes of Defensive Driving, Passenger Assistance Techniques, Pre-Trip Inspections and Emergency Procedures and Evacuations.

### TECHNICAL ASSISTANCE:

The RTAP program co-sponsors and assists with the Indiana Para-transit Roadeo each year by providing a full scholarship to the winner of the Roadeo to attend and compete in the CTAA National Roadeo. In addition RTAP commits numerous staff hours and resources to the following:

- Assisting with obtaining sponsorship.
- Recruiting judges.
- Recruiting drivers.
- Preparing judging materials.
- Conducting driver tests.
- Developing Roadeo branding artwork.
- Coordinating the Roadeo t-shirt order.
- Handling all site logistics.
- Transporting all necessary materials to the site.

The 2014 Roadeo was held Saturday April 12. The RTAP staff, along with members of the Indiana Council on Specialized Transportation (INCOST) and INDOT staff set up the course on the Friday before the event and acted as course marshals on the day of the event. The RTAP staff then traveled

| Year         | Classes Conducted | Drivers Trained |
|--------------|-------------------|-----------------|
| 2005         | 73                | 1,087           |
| 2006         | 94                | 1,816           |
| 2007         | 73                | 1,276           |
| 2008         | 87                | 1,860           |
| 2009         | 77                | 1,544           |
| 2010         | 51                | 1,163           |
| 2011         | 52                | 1,197           |
| 2012         | 57                | 1,297           |
| 2013         | 72                | 1,333           |
| 2014         | 60                | 1,153           |
| <b>Total</b> | <b>685</b>        | <b>13,726</b>   |

to Minneapolis-St. Paul, MN to assist with the Community Transportation Association of America's (CTAA) National Roadeo. Indiana RTAP staff, along with staff from the National Roadeo Committee, assisted with setting up the national Roadeo obstacle course, conducting the drivers meeting, judges meeting, drivers test and finally managing and judging events on the day of the Roadeo.

Annually the RTAP staff assists with the INCOST annual conference and INDOT's annual North/South and annual 5311 program meetings. RTAP assisted with the annual INCOST conference by providing equipment, as well as financial and logistical support. The RTAP staff assists with the awards banquet presentation. For the INDOT meetings the RTAP staff assists with planning and providing presentations on the latest hot button topics.

**SUBSTANCE ABUSE:** The Medical Qualification program continues to prove a valuable tool for ensuring the health and safety of Indiana's public transportation providers. In 2014, the RTAP staff continued with ongoing efforts to improve the program's effectiveness and efficiency.

Seven Drug and Alcohol compliance reviews were completed, and five reviews that were completed in 2013 were closed. The annual Drug and Alcohol Management Information System (MIS) reporting requirements for the 5311 program grant recipients were completed by the RTAP staff on INDOT's behalf ahead of the March 15 deadline.

**WEB-SITE/NEWSLETTER:** Website updates were completed as new information was made available on an ongoing basis. Four quarterly newsletters were provided on time with relevant topics for transit providers in Indiana. Each issue also contained sections for INDOT news and notes to the transit providers and a page for the state association – INCOST - to reach out to readers.

RTAP will continue to provide timely technical assistance and respond to the needs of Indiana's transportation providers by developing the training and materials necessary to ensure compliance while keeping systems current with the most relevant and up-to-date information. The Indiana RTAP staff is dedicated to responding to the needs of rural transit providers and providing the best services available in the industry. If you have a question, comment, or suggestion, need assistance, or would like to schedule training, please contact your Indiana RTAP at (800)709-9981 or visit us at [www.indianartap.com](http://www.indianartap.com).



# Section Two

# Peer Group

# Comparisons

# 2014



# PEER GROUP COMPARISONS

INDOT places transit systems into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2013 and 2014 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

## Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The eight transit systems in Group One provide service to over 1.8 million Indiana residents, approximately 28 percent of the state's population. The populations of the service areas served by Group One systems range from 69,291 in Bloomington to 918,977 in Indianapolis.

| System                               | System Name                                   | Service Area   | Service Area Population |
|--------------------------------------|---|--|-------------------------|
| Bloomington                          | Bloomington Public Transportation Corporation | Bloomington Metropolitan Area                                | 69,291                  |
| Evansville                           | Metropolitan Evansville Transit System        | Evansville, City Limits                                      | 117,429                 |
| Fort Wayne                           | Citilink                                      | Fort Wayne Metropolitan Area                                 | 268,485                 |
| Gary                                 | Gary Public Transportation Corporation        | Gary, Adjacent Communities                                   | 80,000                  |
| Indianapolis                         | IndyGo  | Marion County, Indiana                                       | 918,977                 |
| Lafayette                            | CityBus                                       | Lafayette, West Lafayette Metropolitan Area, & Purdue campus | 147,725                 |
| Muncie                               | Muncie Indiana Transit System                 | Muncie City Limits   | 70,085                  |
| South Bend                           | South Bend Public Transportation Corporation  | South Bend and Mishawauka City Limits                        | 175,000                 |
| <b>Total</b>                         |   |  | <b>1,846,992</b>        |
| <b>Total Indiana Population</b>      |   |  | <b>6,483,802</b>        |
| <b>Percent of Indiana Population</b> |   |  | <b>28%</b>              |

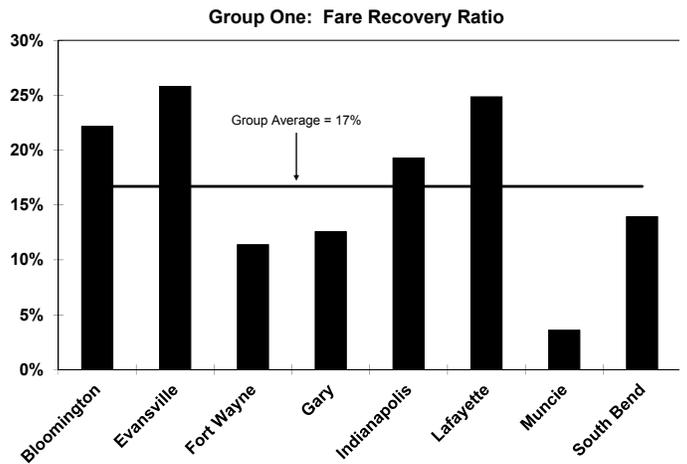
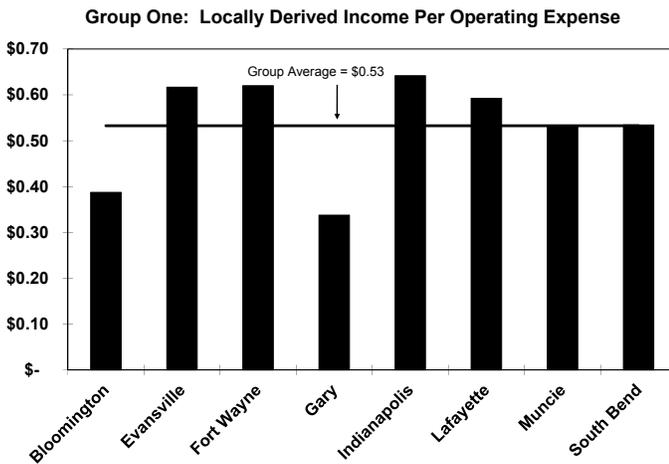
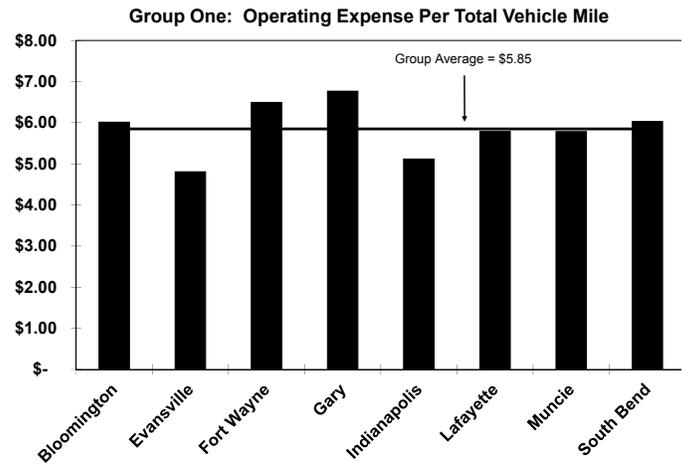
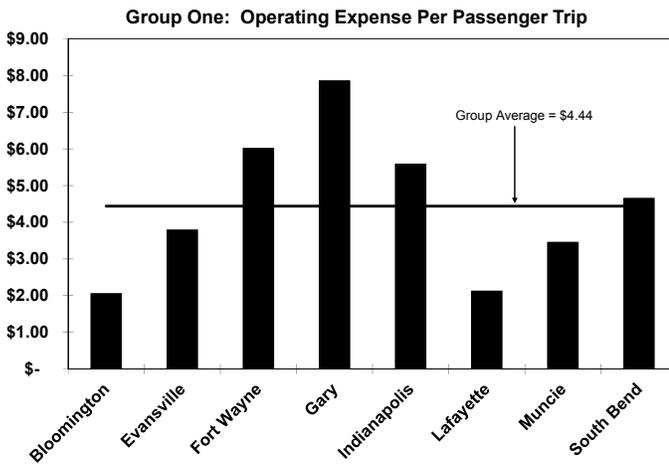
In 2014, Group One transit systems provided over 28.4 million passenger trips. Total ridership for the Group One systems increased 0.23 percent in 2014. Six of the eight systems had ridership increases between 0.45 percent and 9.89 percent, while two had ridership decreases between 3.38 and 4.70 percent. Ridership among Group One systems ranged from just over 757,900 trips to 10.5 million trips.

The total vehicle miles operated by Group One transit systems increased in 2014. Total vehicle miles increased by 1.26 percent, from over 21.6 million miles in 2013 to over 21.9 million miles in 2014. Four of the eight systems operated more total vehicle miles this year. In 2014, total vehicle miles for the group ranged between 879,576 and 11.5 million.

| System       | Total Ridership   |                   |                | Total Vehicle Miles |                   |                |
|--------------|-------------------|-------------------|----------------|---------------------|-------------------|----------------|
|              | 2013              | 2014              | Percent Change | 2013                | 2014              | Percent Change |
| Bloomington  | 3,485,063         | 3,539,581         | 1.56%          | 1,212,016           | 1,208,850         | -0.26%         |
| Evansville   | 1,926,472         | 2,117,040         | 9.89%          | 1,742,789           | 1,667,581         | -4.32%         |
| Fort Wayne   | 2,035,336         | 2,051,014         | 0.77%          | 1,862,072           | 1,898,697         | 1.97%          |
| Gary         | 719,184           | 757,912           | 5.38%          | 863,183             | 879,576           | 1.90%          |
| Indianapolis | 10,527,016        | 10,574,895        | 0.45%          | 11,064,658          | 11,535,338        | 4.25%          |
| Lafayette    | 5,459,000         | 5,274,218         | -3.38%         | 2,102,414           | 1,934,402         | -7.99%         |
| Muncie       | 1,910,639         | 1,922,062         | 0.60%          | 1,188,095           | 1,147,107         | -3.45%         |
| South Bend   | 2,296,907         | 2,188,951         | -4.70%         | 1,651,687           | 1,688,433         | 2.22%          |
| <b>Total</b> | <b>28,359,617</b> | <b>28,425,673</b> | <b>0.23%</b>   | <b>21,686,914</b>   | <b>21,959,984</b> | <b>1.26%</b>   |

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2014, the average operating expense per passenger trip for Group One systems was \$4.44. The cost per trip varied from \$2.05 to \$7.85. Among the urban systems, the average operating expense per vehicle mile was \$5.85 in 2014. The individual systems cost per mile ranged from \$4.81 to \$6.77.

In 2014, the ratio of locally derived income to operating expense varied from \$0.34 to \$0.64. This means that for every dollar of expense, between \$0.34 and \$0.64 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by the passenger fares. Among the urban systems, the average fare recovery ratio was 17 percent while the individual systems actual fare recovery ratios ranged from 4 percent to 26 percent.



## Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The 10 transit systems in Group Two provide service to more than 1,432,000 Indiana residents, approximately 22 percent of the state's population. The sizes of the service area populations range from 29,698 to 1,010,215. The average service area population served by Group Two systems is 143,212.

| System                               | System Name                                       | Service Area  | Service Area Population |
|--------------------------------------|---|---|-------------------------|
| Anderson                             | City of Anderson Transit System                   | Anderson City Limits                                    | 55,600                  |
| CIRTA                                | Central Indiana Regional Transportation Authority | Marion County, Plainfield and Carmel                    | 1,010,215               |
| Columbus                             | Columbus Transit                                  | Columbus City Limits                                    | 44,000                  |
| East Chicago                         | East Chicago Public Transit                       | East Chicago City Limits                                | 29,698                  |
| Marion                               | Marion Transportation System                      | City of Marion  | 29,948                  |
| Michigan City                        | Michigan City Transit                             | Michigan City City Limits                               | 31,452                  |
| Richmond                             | Rose View Transit & Paratransit System            | City of Richmond  | 36,812                  |
| Southern Indiana                     | Transit Authority of River City                   | New Albany, Clarksville, and Jeffersonville City Limits | 103,049                 |
| Terre Haute                          | Transit Utility for the City of Terre Haute       | Terre Haute City Limits                                 | 59,614                  |
| Valparaiso                           | V-Line  | Valparaiso City Limits                                  | 31,733                  |
| <b>Total</b>                         |   |   | <b>1,432,121</b>        |
| <b>Total Indiana Population</b>      |   |   | <b>6,483,802</b>        |
| <b>Percent of Indiana Population</b> |   |   | <b>22%</b>              |

In 2014, Group Two systems provided more than 2.5 million trips. Total ridership for the Group Two systems increased in 2014. Overall, total ridership increased by 6.66 percent. Six of the systems had an increase in ridership ranging from 1.70 percent to 22.58 percent. The other three systems had decreases between 0.69 and 69.62 percent. Ridership on Group Two systems ranged from 26,340 to 554,388 in 2014.

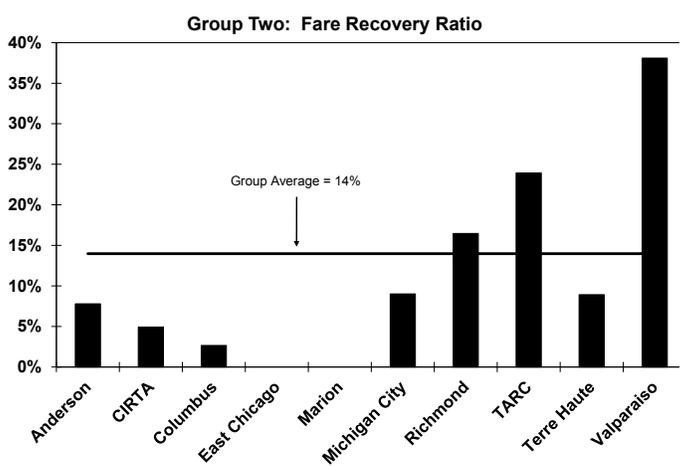
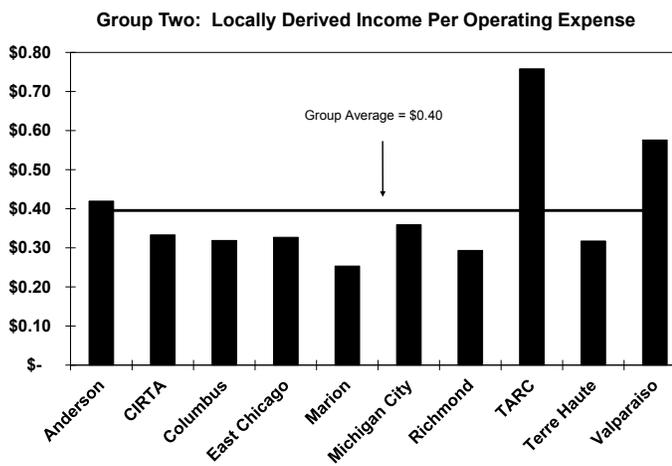
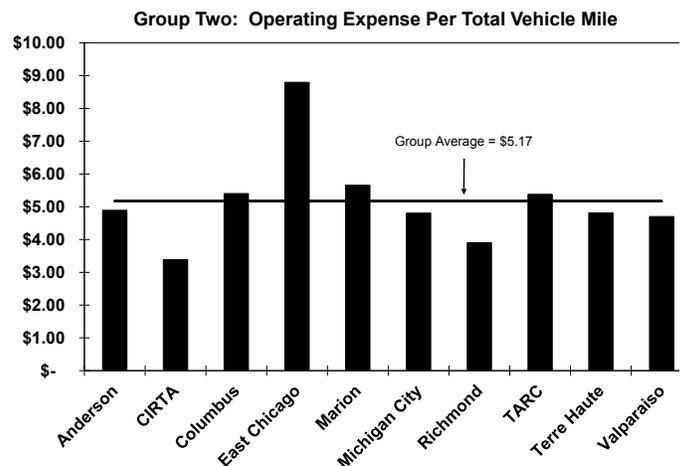
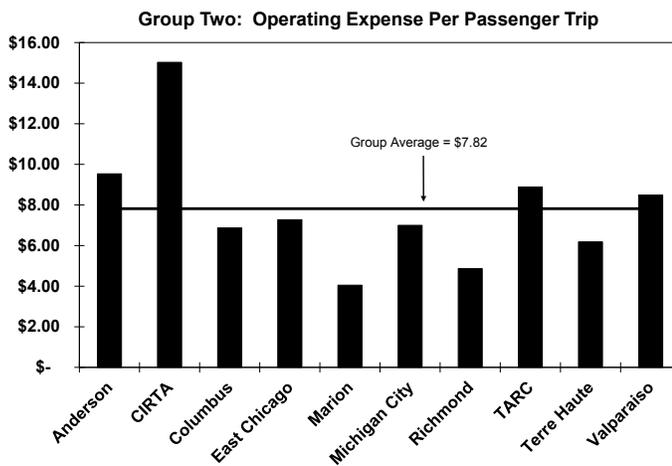
In 2014, Group Two systems operated approximately 3.5 million vehicle miles, 9.66 percent more miles than 2013. Five out of the ten systems in Group Two operated more miles in 2014. The number of total vehicle miles operated by a Group Two system varied from 116,915 to 915,690.

| System        | Total Ridership  |                  |                | Total Vehicle Miles |                  |                |
|---------------|------------------|------------------|----------------|---------------------|------------------|----------------|
|               | 2013             | 2014             | Percent Change | 2013                | 2014             | Percent Change |
| Anderson      | 204,219          | 231,554          | 13.39%         | 460,495             | 451,170          | -2.02%         |
| CIRTA         | -                | 26,340           | N/A            | -                   | 116,915          | N/A            |
| Columbus      | 215,346          | 219,012          | 1.70%          | 276,236             | 278,419          | 0.79%          |
| East Chicago  | 193,467          | 192,126          | -0.69%         | 155,010             | 158,800          | 2.45%          |
| Marion        | 313,266          | 296,861          | -5.24%         | 216,022             | 212,368          | -1.69%         |
| Michigan City | 141,546          | 160,910          | 13.68%         | 232,498             | 234,296          | 0.77%          |
| Richmond      | 277,631          | 244,497          | -11.93%        | 317,735             | 304,238          | -4.25%         |
| TARC          | 452,283          | 554,388          | 22.58%         | 672,162             | 915,690          | 36.23%         |
| Terre Haute   | 410,903          | 427,609          | 4.07%          | 546,018             | 549,256          | 0.59%          |
| Valparaiso    | 179,378          | 193,683          | 7.97%          | 380,149             | 349,762          | -7.99%         |
| <b>Total</b>  | <b>2,388,039</b> | <b>2,546,980</b> | <b>6.66%</b>   | <b>3,256,325</b>    | <b>3,570,914</b> | <b>9.66%</b>   |

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2014, the average operating expense per passenger trip among Group Two systems was \$7.82. The cost per trip varied from \$4.05 to \$15.02. The average operating cost per mile was \$5.17, with actual costs ranging from \$3.38 to \$8.80 per mile.

In 2014, the Group Two systems ratio of locally derived income to operating expense varied from

\$0.25 to \$0.76. For each dollar of expense, an average of \$0.40 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants among others. On average, the systems covered 14 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 3 to 24 percent (note: East Chicago and Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).



## Group Three: Urban Demand Response Systems

The five transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 684,744 people. The combined service area

populations provide service to approximately 11 percent of the state's population. The average service area population for Group Three systems is 136,949. Although Elkhart and Goshen operate separate transit systems, the two cities are defined as one metropolitan area with a combined population of 82,666.

| System                               | System Name  | Service Area                                    | Service Area Population |
|--------------------------------------|--|---|-------------------------|
| Elkhart                              | Heart City Rider/The Intururban Trolley            | City of Elkhart                                 | 50,947                  |
| Goshen                               | Goshen Transit                                     | City of Goshen and contiguous area              | 31,719                  |
| Kokomo                               | First City Rider/Kokomo Senior Citizen Bus Service | Howard County, Indiana                          | 69,682                  |
| LaPorte                              | TransPorte   | LaPorte City Limits and one-quarter mile fringe | 22,053                  |
| NIRPC                                | Northern Indiana Regional Planning Commission      | Lake and Porter Counties                        | 510,343                 |
| <b>Total</b>                         |  |   | <b>684,744</b>          |
| <b>Total Indiana Population</b>      |  |   | <b>6,483,802</b>        |
| <b>Percent of Indiana Population</b> |  |   | <b>11%</b>              |

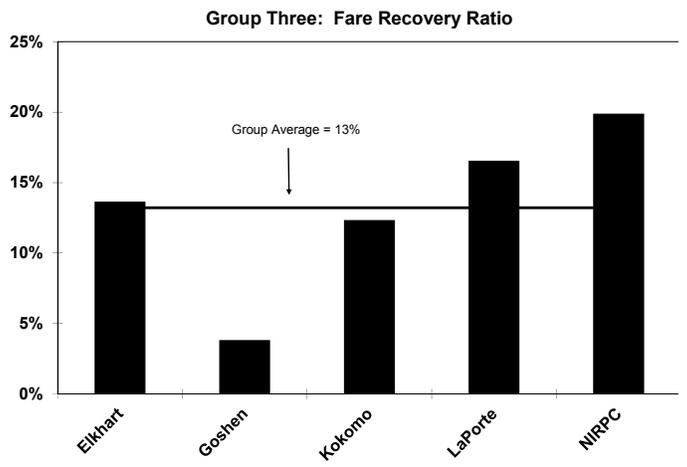
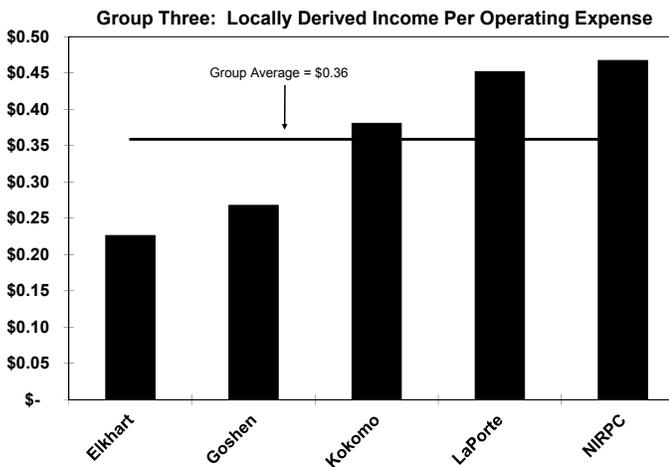
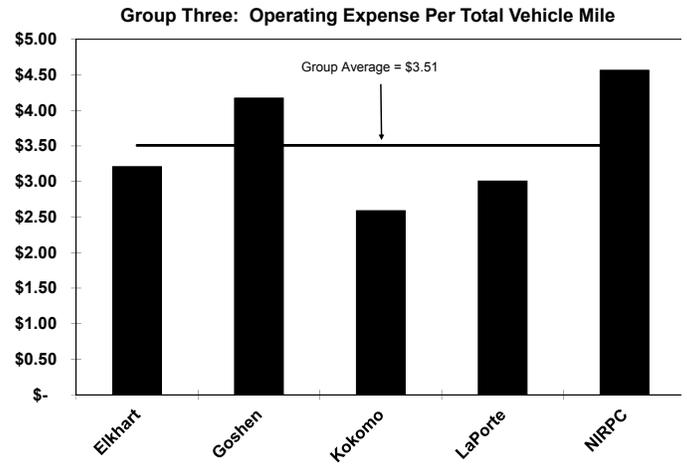
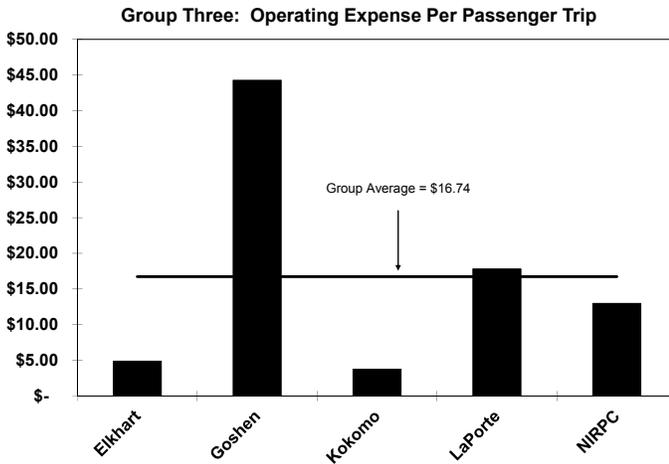
In 2014, Group Three systems provided over 1.3 million passenger trips, an increase of 16.36 percent from 2013. Four of the five systems had a ridership increase ranging from 0.17 to 38.25 percent. Ridership on Group Three systems ranged from 4,141 to 628,778 in 2014.

In 2014, Group Three systems operated more than 2.9 million vehicle miles. Four of the five systems had a mileage decrease while the remaining one systems experienced an increase. In total, vehicle miles for Group Three decreased 6.52 percent. The systems operated between 43,933 miles and 1,100,930 miles in 2014.

| System       | Total Ridership  |                  |                | Total Vehicle Miles |                  |                |
|--------------|------------------|------------------|----------------|---------------------|------------------|----------------|
|              | 2013             | 2014             | Percent Change | 2013                | 2014             | Percent Change |
| Elkhart      | 481,751          | 482,593          | 0.17%          | 839,534             | 734,645          | -12.49%        |
| Goshen       | 5,600            | 4,141            | -26.05%        | 56,324              | 43,933           | -22.00%        |
| Kokomo       | 454,805          | 628,778          | 38.25%         | 978,935             | 912,895          | -6.75%         |
| LaPorte      | 39,384           | 44,461           | 12.89%         | 119,263             | 126,516          | 6.08%          |
| NIRPC        | 174,974          | 185,757          | 6.16%          | 1,128,292           | 1,100,930        | -2.43%         |
| <b>Total</b> | <b>1,156,514</b> | <b>1,345,730</b> | <b>16.36%</b>  | <b>3,122,348</b>    | <b>2,918,919</b> | <b>-6.52%</b>  |

The Group Three systems had an average cost per passenger trip of \$16.74 in 2014. In 2014, the cost per trip for individual systems varied from \$3.76 to \$44.26. It cost an average of \$3.51 for each vehicle mile operated by the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.59 to \$4.56.

Through local means of generating income, the Group Three systems covered an average of \$0.36 for each dollar of operating expense. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.23 and \$0.47 for each dollar of expense. Considering fare revenue alone, the systems recovered between 4 percent and 20 percent of system expenses through passenger fares, with an average fare recovery of 13 percent.



# Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 41 systems in Group Four serve more than 2.6 million people. This represents 41 percent of the state's population. The average service area population is 63,304. The size of the individual service areas is between 4,350 and 246,227 people.

| System                               | System Name  | Service Area   | Service Area Population |
|--------------------------------------|--|--|-------------------------|
| Bedford                              | Transit Authority of Stone City                          | Bedford City Limits  | 13,413                  |
| Boone County                         | Boone Area Transit System                                | Boone County   | 56,640                  |
| Cass County                          | Cass Area Transit  | Cass County  | 38,966                  |
| Clinton County                       | Paul Phillippe Resource Center                           | Clinton County   | 33,224                  |
| DeKalb County                        | DeKalb County Council on Aging                           | DeKalb County  | 42,307                  |
| Fayette County                       | Fayette County Transit                                   | Fayette County   | 24,277                  |
| Franklin County                      | Franklin County Public Transportation                    | Franklin County  | 23,087                  |
| Fulton County                        | Fulton County Transpo                                    | Fulton County  | 20,836                  |
| Hamilton County                      | Hamilton County Express Public Transit                   | Hamilton County  | 274,569                 |
| Hancock County                       | Hancock Area Rural Transit                               | Hancock County   | 70,002                  |
| Hendricks Co.                        | LINK Hendricks County                                    | Hendricks/Morgan Counties  | 214,342                 |
| Huntingburg                          | Huntingburg Transit System                               | Huntingburg City Limits  | 6,057                   |
| Huntington County                    | Huntington Area Transportation                           | Huntington County  | 37,124                  |
| Jay, Randolph, Blackford, Henry      | The New Interurban Public Transit System                 | Jay, Randolph, Blackford, and Henry Counties (except Muncie, New Castle, and Marion) | 91,538                  |
| Johnson County                       | Access Johnson County, ShelbyGo, and Access Brown County | Johnson, Shelby, and Brown Counties  | 149,541                 |
| KIRPC                                | Arrowhead Country Public Transportation                  | Jasper, Pulaski and Starke Counties  | 84,487                  |
| Knox County                          | Van-Go   | Knox County  | 38,440                  |
| Kosciusko County                     | Kosciusko Area Bus Service                               | Kosciusko County   | 77,358                  |
| LaGrange County                      | LaGrange County Council on Aging                         | LaGrange County  | 37,128                  |
| Madison County                       | Transportation for Rural Areas of Madison                | Madison County except Anderson   | 75,507                  |
| Marshall County                      | Marshall County Public Transit                           | Marshall County  | 47,051                  |
| Miami County                         | Miami Co. YMCA dba Y MIAMIgo                             | Miami County   | 36,903                  |
| Mitchell                             | Mitchell Transit System                                  | Mitchell City Limits   | 4,350                   |
| Monroe County                        | Rural Transit  | Monroe, Lawrence, Owen, and Putnam Counties  | 145,478                 |
| New Castle                           | New Castle Community Transit System                      | New Castle City Limits   | 18,114                  |
| Noble County                         | Noble Transit System                                     | Noble County   | 47,536                  |
| Orange County                        | Orange County Transit Services                           | Orange County  | 19,840                  |
| Rush County                          | Rush County Senior Citizens Services                     | Rush County  | 17,392                  |
| Seymour                              | Seymour Transit's Recycle to Ride                        | City of Seymour  | 17,503                  |
| SIDC                                 | Ride Solution  | Daviess, Gibson, Greene, Martin, Pike & Sullivan Counties                            | 267,272                 |
| SIRPC                                | Catch-A-Ride   | Dearborn, Decatur, Ripley, Jefferson, Jennings, Ohio and Switzerland Counties        | 153,774                 |
| SITS                                 | Southern Indiana Transit System                          | Crawford, Harrison, Scott and Washington Counties                                    | 102,520                 |
| Steuben County                       | Steuben County Council on Aging                          | Steuben County   | 34,185                  |
| Union County                         | Union County Transit                                     | Union and Wayne Counties   | 39,621                  |
| Vigo County                          | Area 7 Agency on Aging                                   | Vigo County  | 47,063                  |
| Wabash County                        | Wabash County Transit                                    | Wabash County  | 32,888                  |
| Washington                           | Washington Transit System                                | Washington City Limits and ADA corridors   | 11,509                  |
| Waveland                             | Waveland Volunteer Transportation System                 | Brookston, Clarks Hill, Hillsboro, Rossville, Boswell, and Waveland                  | 7,590                   |
| Wells County                         | WOW!   | Wells County   | 27,636                  |
| White County                         | White County Council on Aging                            | White County   | 24,643                  |
| Whitley County Transit               | Whitley County Council on Aging                          | Whitley County   | 33,292                  |
| <b>Total</b>                         |  |  | <b>2,545,003</b>        |
| <b>Total Indiana Population</b>      |  |  | <b>6,483,802</b>        |
| <b>Percent of Indiana Population</b> |  |  | <b>39%</b>              |

In 2014, the systems in Group Four provided over 1.8 million trips, an increase of approximately 0.12 percent over the 2013 total. Twenty systems had ridership increases between 0.85 percent and 17.98 percent while 21 systems had ridership decreases between 0.91 percent and 17.38 percent. The average number of trips provided by a Group

Four system was 46,126. Group Four systems operated over 13.5 million vehicle miles in 2014, a decrease of 1.97 percent over 2013. Twenty-two systems operated fewer miles than in 2013, while 19 operated more miles. The number of vehicle miles operated by Group Four systems ranged from 18,847 to 2,531,629.

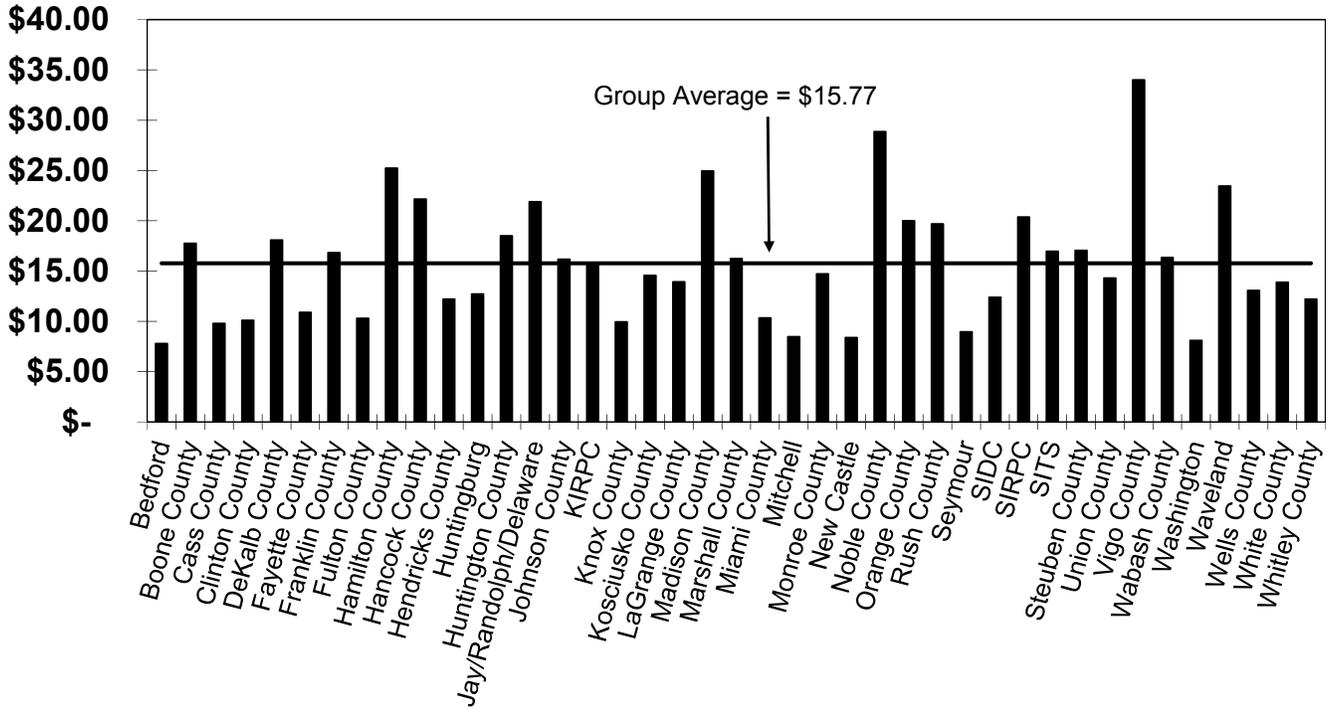
The cost per passenger trip for Group Four systems ranged from \$7.77 to \$28.85 with an average cost per trip of \$15.77. The average operating expense per vehicle mile was \$2.61. The actual cost per mile ranged from \$1.12 to \$6.13.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.27

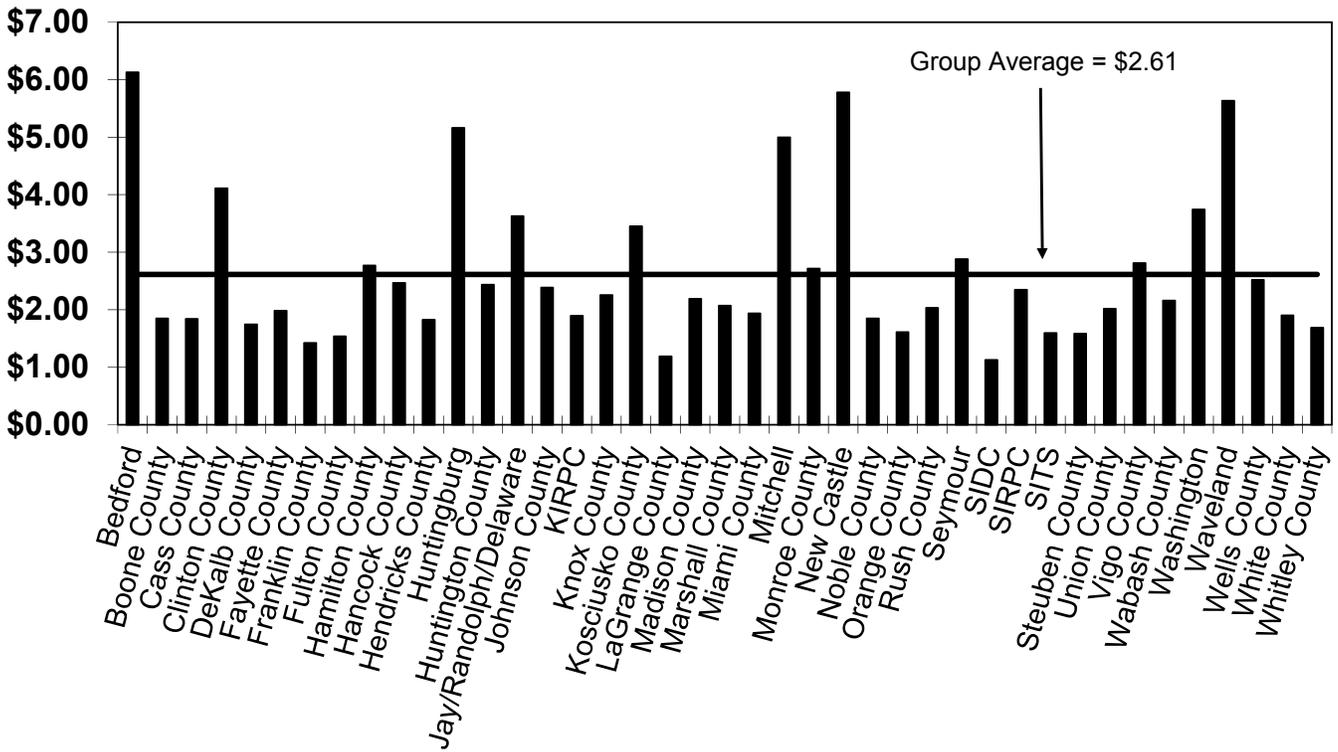
and \$0.48 among the systems. The average was \$0.37 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 2 percent and 22 percent of system expenses. The average fare recovery ratio was 8 percent.

| System                          | Total Ridership  |                  |                | Total Vehicle Miles |                   |                |
|---------------------------------|------------------|------------------|----------------|---------------------|-------------------|----------------|
|                                 | 2013             | 2014             | Percent Change | 2013                | 2014              | Percent Change |
| Bedford                         | 62,680           | 72,978           | 16.43%         | 91,445              | 92,561            | 1.22%          |
| Boone County                    | 26,814           | 25,236           | -5.88%         | 273,188             | 242,343           | -11.29%        |
| Cass County                     | 146,433          | 141,400          | -3.44%         | 771,760             | 752,336           | -2.52%         |
| Clinton County                  | 41,607           | 40,932           | -1.62%         | 102,062             | 100,424           | -1.60%         |
| DeKalb County                   | 25,107           | 25,817           | 2.83%          | 263,634             | 268,019           | 1.66%          |
| Fayette County                  | 33,520           | 28,952           | -13.63%        | 174,111             | 158,915           | -8.73%         |
| Franklin County                 | 29,497           | 28,532           | -3.27%         | 338,898             | 337,798           | -0.32%         |
| Fulton County                   | 38,519           | 44,147           | 14.61%         | 270,096             | 295,880           | 9.55%          |
| Hamilton County                 | 47,437           | 48,633           | 2.52%          | 465,793             | 443,701           | -4.74%         |
| Hancock County                  | 20,533           | 18,804           | -8.42%         | 172,204             | 168,992           | -1.87%         |
| Hendricks County                | 111,397          | 101,530          | -8.86%         | 740,789             | 679,114           | -8.33%         |
| Huntingburg                     | 8,730            | 9,419            | 7.89%          | 18,546              | 23,211            | 25.15%         |
| Huntington County               | 41,974           | 37,433           | -10.82%        | 302,204             | 284,417           | -5.89%         |
| Jay, Randolph, Blackford, Henry | 53,590           | 45,737           | -14.65%        | 445,502             | 276,020           | -38.04%        |
| Johnson, Shelby, Brown          | 102,686          | 111,330          | 8.42%          | 777,808             | 754,648           | -2.98%         |
| KIRPC                           | 78,752           | 71,236           | -9.54%         | 659,536             | 592,695           | -10.13%        |
| Knox County                     | 59,666           | 70,391           | 17.98%         | 270,125             | 310,291           | 14.87%         |
| Kosciusko County                | 45,832           | 47,195           | 2.97%          | 221,578             | 198,909           | -10.23%        |
| LaGrange County                 | 47,756           | 42,670           | -10.65%        | 460,556             | 501,206           | 8.83%          |
| Madison County                  | 14,243           | 15,244           | 7.03%          | 188,150             | 173,765           | -7.65%         |
| Marshall County                 | 21,698           | 24,867           | 14.61%         | 140,785             | 195,073           | 38.56%         |
| Miami County                    | 35,436           | 36,494           | 2.99%          | 174,639             | 195,090           | 11.71%         |
| Mitchell                        | 10,350           | 11,313           | 9.30%          | 18,626              | 19,175            | 2.95%          |
| Monroe, Lawrence, Owen, Putnam  | 107,735          | 104,867          | -2.66%         | 553,638             | 568,259           | 2.64%          |
| New Castle                      | 50,735           | 51,173           | 0.86%          | 66,353              | 74,095            | 11.67%         |
| Noble County                    | 22,566           | 23,236           | 2.97%          | 355,642             | 363,225           | 2.13%          |
| Orange County                   | 18,032           | 18,431           | 2.21%          | 280,243             | 228,997           | -18.29%        |
| Rush County                     | 10,815           | 10,717           | -0.91%         | 97,475              | 103,878           | 6.57%          |
| Seymour                         | 27,975           | 30,791           | 10.07%         | 91,131              | 95,700            | 5.01%          |
| SIDC                            | 206,844          | 229,641          | 11.02%         | 2,330,527           | 2,531,629         | 8.63%          |
| SIRPC                           | 85,365           | 77,808           | -8.85%         | 814,338             | 675,997           | -16.99%        |
| SITS                            | 45,722           | 46,111           | 0.85%          | 478,418             | 491,046           | 2.64%          |
| Stuben County                   | 22,833           | 18,971           | -16.91%        | 246,130             | 204,258           | -17.01%        |
| Union County                    | 29,849           | 29,103           | -2.50%         | 253,958             | 206,429           | -18.72%        |
| Vigo County                     | 7,535            | 6,856            | -9.01%         | 51,183              | 82,950            | 62.07%         |
| Wabash County                   | 40,420           | 34,877           | -13.71%        | 244,556             | 264,106           | 7.99%          |
| Washington                      | 13,845           | 13,017           | -5.98%         | 28,994              | 28,110            | -3.05%         |
| Waveland                        | 5,356            | 4,532            | -15.38%        | 22,159              | 18,847            | -14.95%        |
| Wells County                    | 39,325           | 40,415           | 2.77%          | 217,907             | 209,629           | -3.80%         |
| White County                    | 18,180           | 15,020           | -17.38%        | 128,189             | 109,741           | -14.39%        |
| Whitley County                  | 31,458           | 35,324           | 12.29%         | 246,690             | 255,785           | 3.69%          |
| <b>Total</b>                    | <b>1,888,847</b> | <b>1,891,180</b> | <b>0.12%</b>   | <b>13,849,566</b>   | <b>13,577,264</b> | <b>-1.97%</b>  |

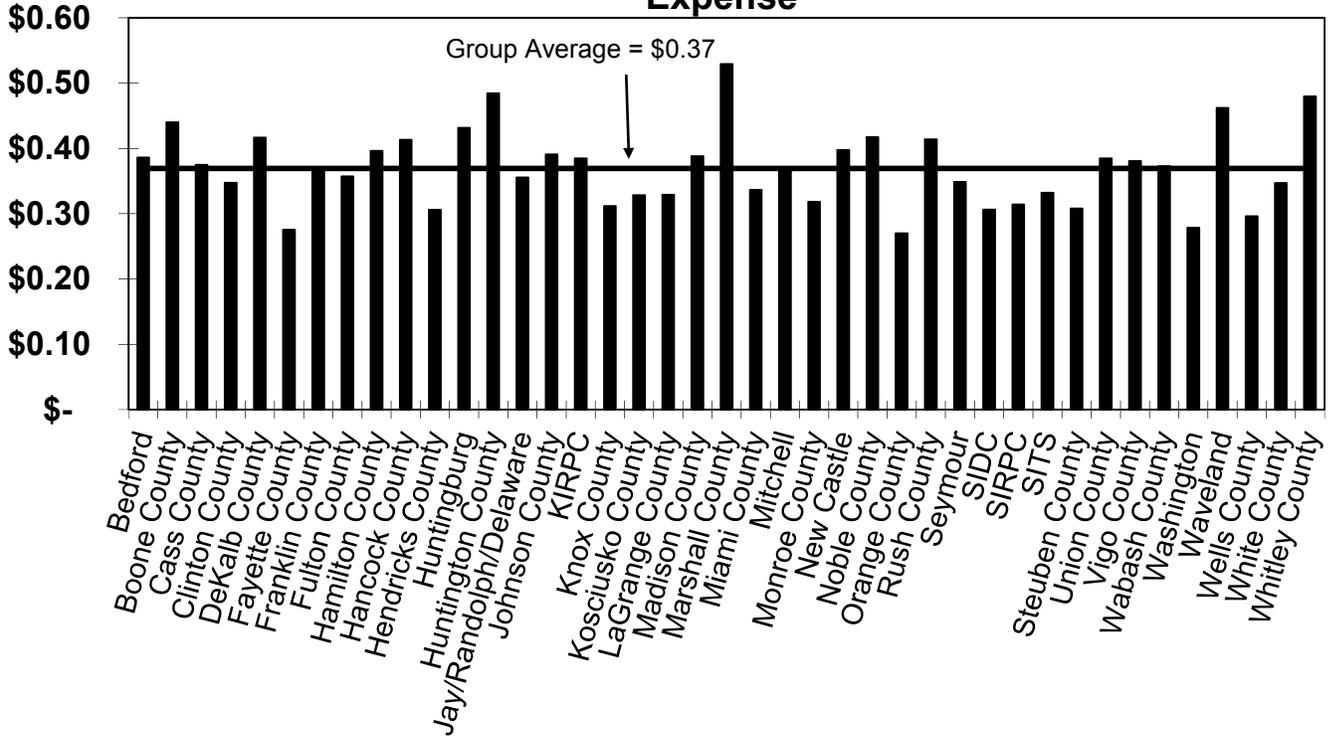
### Group Four: Operating Expense Per Passenger Trip



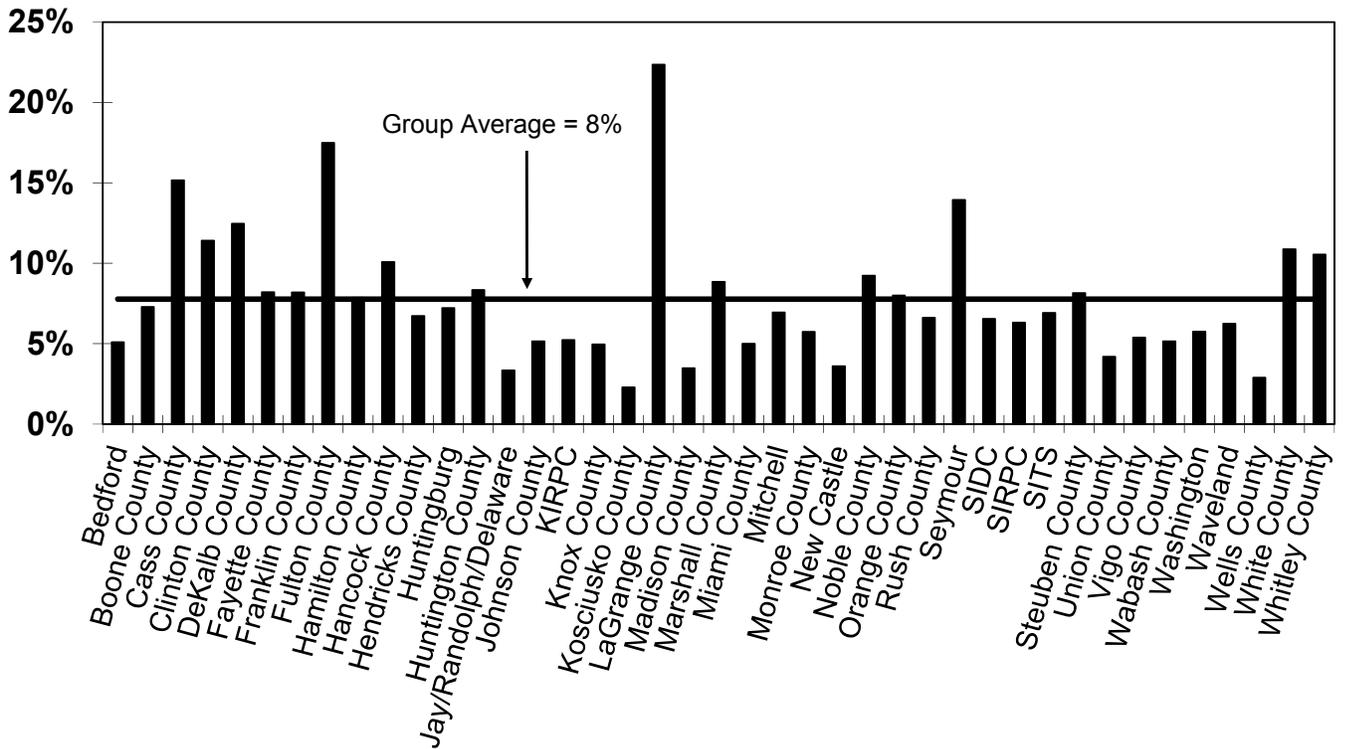
### Group Four: Operating Expense Per Total Vehicle Mile



## Group Four: Locally Derived Income Per Operating Expense



## Group Four: Fare Recovery Ratio



# Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership and cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

| System                               | System Name                                       | Service Area                                       | Service Area Population    |
|--------------------------------------|---|--|----------------------------|
| NICTD                                | Northern Indiana Commuter Transportation District | Rail Corridor between South Bend, IN & Chicago, IL | 771,815 (estimated)        |
| <b>Total</b>                         |   |  | <b>771,815 (estimated)</b> |
| <b>Total Indiana Population</b>      |   |  | <b>6,483,802</b>           |
| <b>Percent of Indiana Population</b> |   |  | <b>12%</b>                 |

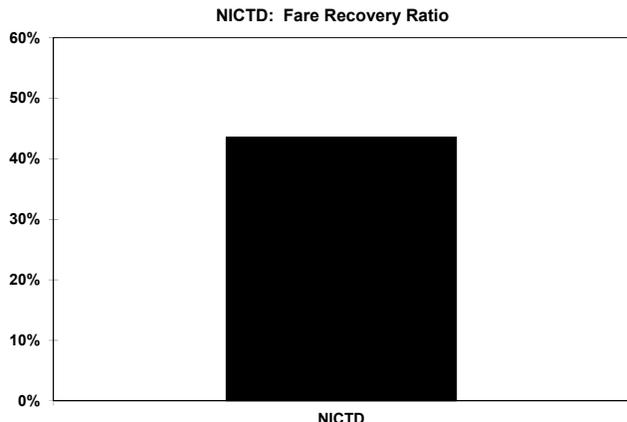
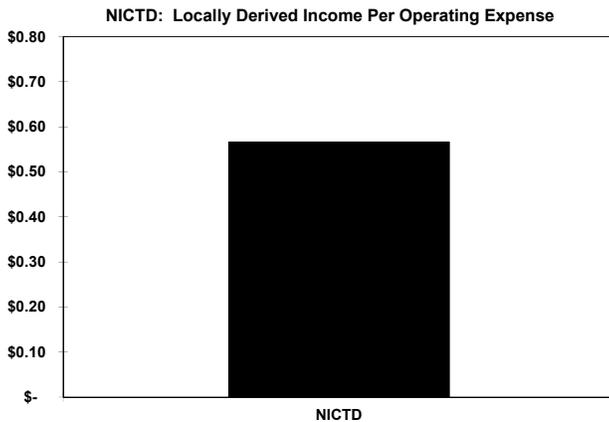
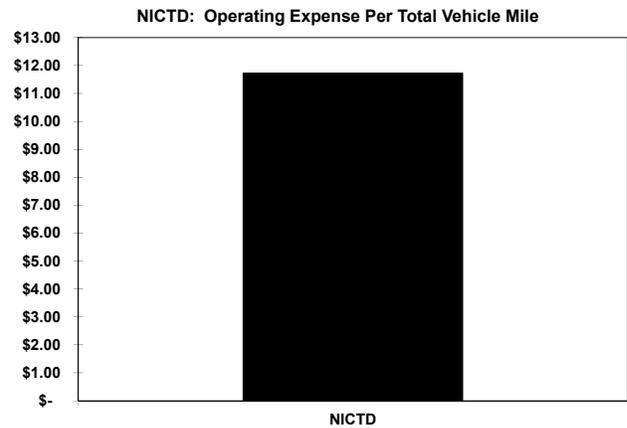
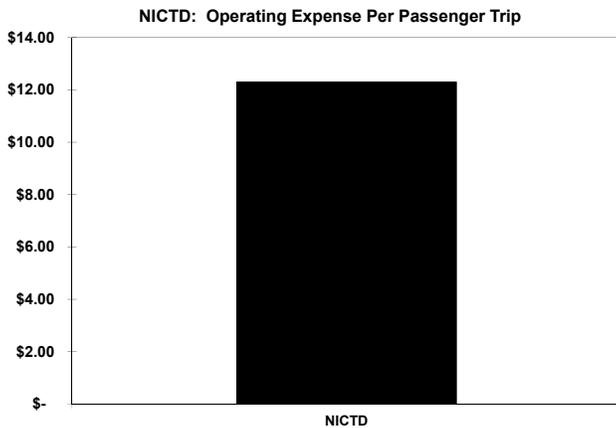
NICTD ridership levels increased slightly in 2014. NICTD provided 3.6 million trips in 2014, an increase of 0.2 percent over 2013. Total vehicle miles

decreased from 3.83 million miles in 2013 to 3.79 million miles in 2014. This represents a decrease of 1.12 percent.

| System       | Total Ridership  |                  |                | Total Vehicle Miles |                  |                |
|--------------|------------------|------------------|----------------|---------------------|------------------|----------------|
|              | 2013             | 2014             | Percent Change | 2013                | 2014             | Percent Change |
| NICTD        | 3,606,926        | 3,614,252        | 0.20%          | 3,835,887           | 3,792,981        | -1.12%         |
| <b>Total</b> | <b>3,606,926</b> | <b>3,614,252</b> | <b>0.20%</b>   | <b>3,835,887</b>    | <b>3,792,981</b> | <b>-1.12%</b>  |

In 2014, NICTD's operating expense per passenger trip was \$12.30 while the operating cost per mile was \$11.72. NICTD covered \$0.57 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 44 percent of its expenses through fare revenue alone.





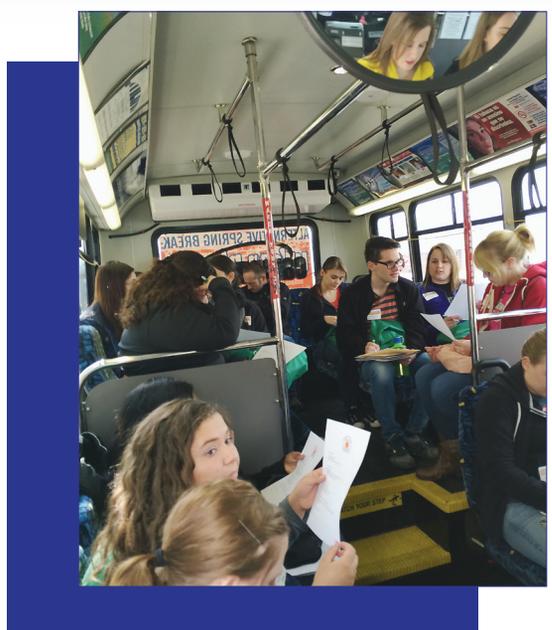
# Section Three

# Transit

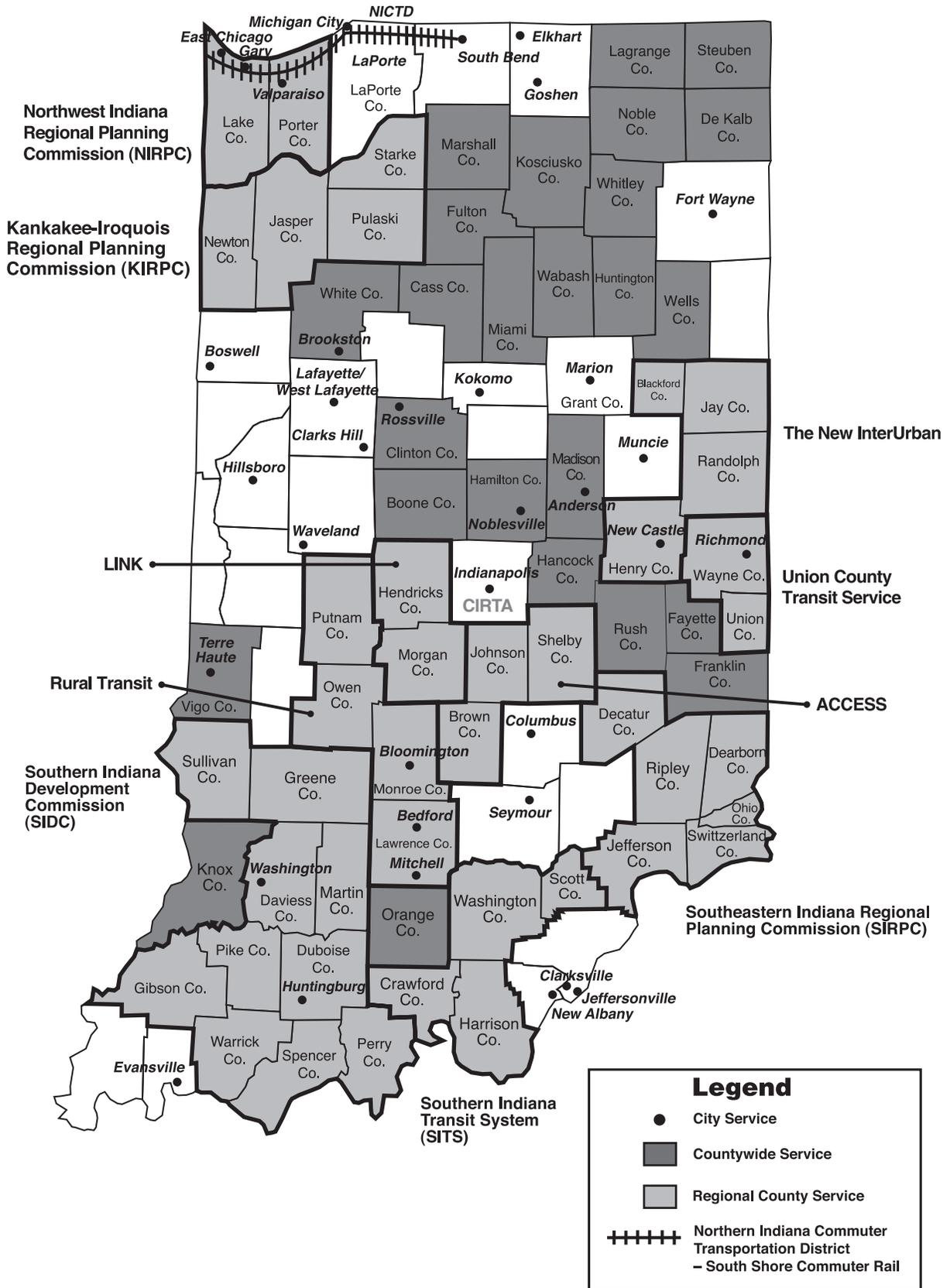
# System

# Pages

# 2014



# 2014 PUBLIC TRANSIT SYSTEMS IN INDIANA





# Anderson

530 Dale Keith Jones Road  
 Anderson, IN 46011  
 (765) 648-6400

**Contact:** John Inhot, Director of Operations

**Email:** [jinholt@cityofanderson.com](mailto:jinholt@cityofanderson.com)

**Website:** [www.CityofAnderson.com](http://www.CityofAnderson.com)

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** City of Anderson  
**Service Population** 55,600

## Service Hours

**Weekday** 6:00 AM - 6:45 PM  
**Saturday** 9:00 AM - 3:45 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 18               | 7                |
| <b>Maintenance</b>    | 3                | 1                |
| <b>Administration</b> | 5                | 0                |
|                       | <u>26</u>        | <u>8</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 16     |
| <b>Peak Hour Fleet</b>        | 12     |
| <b>Base Fleet</b>             | 12     |
| <b>Fuel Consumption (gal)</b> | 58,269 |

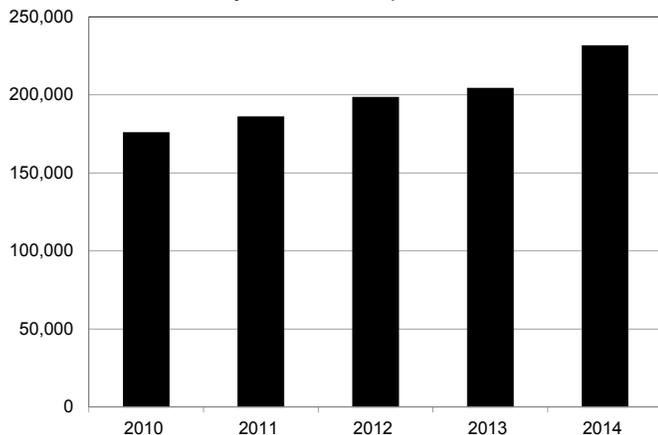
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 175,755 |
| <b>2011</b> | 185,921 |
| <b>2012</b> | 198,461 |
| <b>2013</b> | 204,219 |
| <b>2014</b> | 231,554 |

## 2014 Highlights

- Replaced 7 Fixed Route Buses

System Ridership Trend





# City of Anderson Transit System (CATS)

## Legislative District

Indiana Senate 25  
 Indiana House 35, 36, 37  
 U.S. Congressional 5

## Productivity

Total Passenger Boardings 231,554  
 Total Vehicle Miles 451,170  
 Revenue Vehicle Miles 432,213  
 Revenue Vehicle Hours 33,070

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.89  
 Operating Expense per Passenger Trip \$9.53  
 Passenger Trips per Total Vehicle Mile 0.51  
 Passenger Trips per Capita 4.16

## Financial Performance

Operating Subsidy \$2,014,343  
 Operating Subsidy Ratio 91%  
 Locally Derived Income \$925,897  
 Locally Derived Income Per Operating Expense \$0.42  
 Fare Recovery Ratio 8%

## Operating Expense Summary

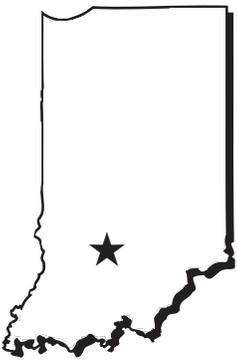
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$980,558          |
| Other Salaries/Wages     | \$193,730          |
| Fringe                   | \$614,164          |
| Services                 | \$58,992           |
| Materials and Supplies   | \$285,314          |
| Utilities                | \$28,279           |
| Casualty/Liability       | \$46,712           |
| Purchased Transportation | \$0                |
| Other                    | \$0                |
| <b>Total Expenses</b>    | <b>\$2,207,749</b> |
| Fixed Route Expenses     | \$1,655,812        |
| Demand Response Services | \$551,937          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$172,182          |
| Contract/Other       | \$21,224           |
| Local Assistance     | \$732,491          |
| State Assistance     | \$353,126          |
| Federal Assistance   | \$928,726          |
| <b>Total Revenue</b> | <b>\$2,207,749</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 2                  | 2007           | Chevrolet            | Yes            | 17+2wc           | Diesel      |
| 2                  | 2007           | Ford                 | Yes            | 14+2wc           | Diesel      |
| 2                  | 2009           | Ford                 | Yes            | 14+2wc           | Diesel      |
| 1                  | 2009           | Chevrolet            | Yes            | 17+2wc           | Diesel      |
| 2                  | 2010           | Chevrolet            | Yes            | 10+3wc           | Diesel      |
| 2                  | 2014           | Freightliner         | Yes            | 17+3wc           | Diesel      |
| 5                  | 2015           | Freightliner         | Yes            | 17+3wc           | Diesel      |
| <b>16</b>          |                |                      |                |                  |             |



# City of Bedford

1102 16th  
Bedford, IN 47421  
(812) 275-1633

**Contact:** Melanie Hacker, Director  
**Email:** mhacker@bedford.in.us  
**Website:** www.bedford.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** City of Bedford  
**Service Population** 13,413

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.25  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
Monthly Pass \$15.00

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 7                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>8</u>         | <u>0</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 5      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 16,174 |

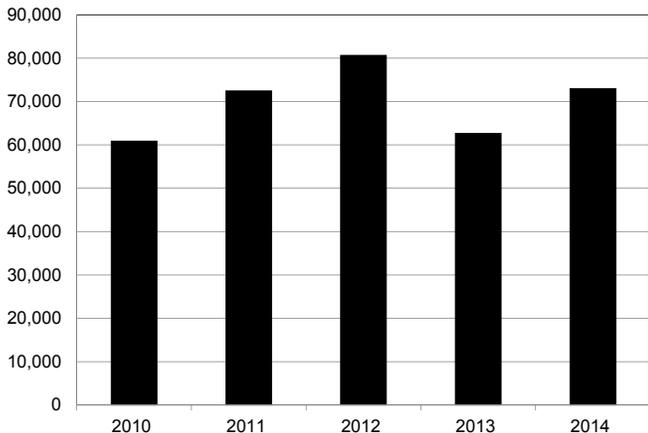
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 60,884 |
| <b>2011</b> | 72,442 |
| <b>2012</b> | 80,653 |
| <b>2013</b> | 62,680 |
| <b>2014</b> | 72,978 |

## 2014 Highlights

- Passenger Count is up! Increased by 16.43 percent over 2013
- Six of our seven drivers received their Master Driver Award

System Ridership Trend





# Transit Authority of Stone City (TASC)

## Legislative District

Indiana Senate 44  
 Indiana House 62, 65  
 U.S. Congressional 9

## Productivity

Total Passenger Boardings 72,978  
 Total Vehicle Miles 92,561  
 Revenue Vehicle Miles 92,561  
 Revenue Vehicle Hours 7,850

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.13  
 Operating Expense per Passenger Trip \$7.77  
 Passenger Trips per Total Vehicle Mile 0.79  
 Passenger Trips per Capita 5.44

## Financial Performance

Operating Subsidy \$538,142  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$218,798  
 Locally Derived Income Per Operating Expense \$0.39  
 Fare Recovery Ratio 5%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$314,253        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$129,664        |
| Services                 | \$26,116         |
| Materials and Supplies   | \$61,604         |
| Utilities                | \$4,328          |
| Casualty/Liability       | \$20,583         |
| Purchased Transportation | \$0              |
| Other                    | \$10,420         |
| <b>Total Expenses</b>    | <b>\$566,968</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$566,968        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$28,826         |
| Contract/Other       | \$0              |
| Local Assistance     | \$189,972        |
| State Assistance     | \$158,523        |
| Federal Assistance   | \$189,647        |
| <b>Total Revenue</b> | <b>\$566,968</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2005           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 16+2wc           | Yes            | Gas         |
| 3                  | 2015           | Ford                 | 16+2wc           | Yes            | Gas         |
| <b>8</b>           |                |                      |                  |                |             |



# Bloomington

130 West Grimes Lane  
 Bloomington, IN 47403  
 (812) 332-5688

**Contact:** Lewis May, General Manager  
**Email:** mayl@bloomingtontransit.com  
**Website:** www.bloomingtontransit.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Bloomington Metropolitan Area  
**Service Population** 69,291

## Service Hours

**Weekday** 6:10 AM - 12:50 AM  
**Saturday** 7:25 AM - 11:10 PM  
**Sunday** 9:30 AM - 11:20 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 Monthly pass/Semi-Annual pass  
 Reduced pass/semi and Summer Youth

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 49               | 33               |
| <b>Maintenance</b>    | 14               | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>67</u>        | <u>33</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 47      |
| <b>Peak Hour Fleet</b>        | 36      |
| <b>Base Fleet</b>             | 20      |
| <b>Fuel Consumption (gal)</b> | 306,557 |

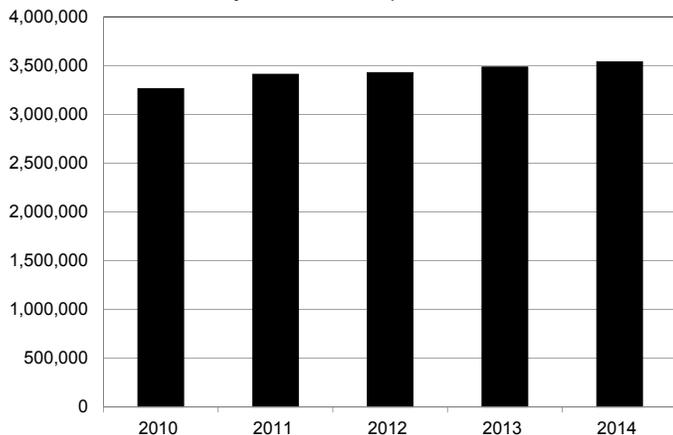
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2010</b> | 3,265,274 |
| <b>2011</b> | 3,411,327 |
| <b>2012</b> | 3,428,641 |
| <b>2013</b> | 3,485,063 |
| <b>2014</b> | 3,539,581 |

## 2014 Highlights

- All time record high total ridership of 3.54 million
- Completed and opened new Downtown Transit Center in August 2014
- Implemented real-time bus arrival/departure displays at Downtown Transit Center
- Reduced preventable accidents 27.6 percent 2014 vs 2013
- Acquired 2 new BT Access vans

System Ridership Trend





# Bloomington Public Transportation Corp.

## Legislative District

Indiana Senate 40  
 Indiana House 60, 61  
 U.S. Congressional 9

## Productivity

Total Passenger Boardings 3,539,581  
 Total Vehicle Miles 1,208,850  
 Revenue Vehicle Miles 1,136,162  
 Revenue Vehicle Hours 107,133

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.01  
 Operating Expense per Passenger Trip \$2.05  
 Passenger Trips per Total Vehicle Mile 2.93  
 Passenger Trips per Capita 51.08

## Financial Performance

Operating Subsidy \$5,387,427  
 Operating Subsidy Ratio 74%  
 Locally Derived Income \$2,869,797  
 Locally Derived Income Per Operating Expense \$0.39  
 Fare Recovery Ratio 22%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$1,992,698        |
| Other Salaries/Wages     | \$1,467,220        |
| Fringe                   | \$1,065,886        |
| Services                 | \$511,921          |
| Materials and Supplies   | \$1,685,063        |
| Utilities                | \$82,918           |
| Casualty/Liability       | \$293,659          |
| Purchased Transportation | \$0                |
| Other                    | \$168,727          |
| <b>Total Expenses</b>    | <b>\$7,268,092</b> |
| Fixed Route Expenses     | \$6,500,316        |
| Demand Response Services | \$767,776          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$1,610,892        |
| Contract/Other       | \$269,773          |
| Local Assistance     | \$989,132          |
| State Assistance     | \$2,465,119        |
| Federal Assistance   | \$1,933,176        |
| <b>Total Revenue</b> | <b>\$7,268,092</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type     |
|--------------------|----------------|----------------------|----------------|------------------|-----------------|
| 2                  | 1995           | Gillig               | Yes            | 37+2wc           | Diesel          |
| 1                  | 1997           | Gillig               | Yes            | 30+2wc           | Diesel          |
| 3                  | 1997           | Gillig               | Yes            | 37+2wc           | Diesel          |
| 3                  | 2002           | Gillig               | Yes            | 40+2wc           | Diesel          |
| 1                  | 2002           | Ford                 | Yes            | 12+2wc           | Diesel          |
| 5                  | 2003           | Gillig               | Yes            | 40+2wc           | Diesel          |
| 2                  | 2003           | Gillig               | Yes            | 29+2wc           | Diesel          |
| 5                  | 2005           | Gillig               | Yes            | 40+2wc           | Diesel          |
| 2                  | 2006           | Gillig               | Yes            | 29+2wc           | Hybrid/Electric |
| 1                  | 2006           | Ford                 | Yes            | 20+2wc           | Diesel          |
| 2                  | 2006           | Ford                 | Yes            | 9+2wc            | Gasoline        |
| 1                  | 2007           | Ford                 | Yes            | 20+2wc           | Diesel          |
| 4                  | 2007           | Gillig               | Yes            | 32+2wc           | Diesel          |
| 3                  | 2008           | Gillig               | Yes            | 32+2wc           | Diesel          |
| 4                  | 2008           | Ford                 | Yes            | 7+2wc            | Gasoline        |
| 4                  | 2009           | Gillig               | Yes            | 32+2wc           | Hybrid/Electric |
| 2                  | 2012           | Ford                 | Yes            | 7+2wc            | Gasoline        |
| 2                  | 2013           | Gillig               | Yes            | 32+2wc           | Hybrid/Electric |



# Boone County

515 CrownPointe Drive  
 Lebanon, IN 46052  
 (765) 482-5220

**Contact:** Anita Bowen or Cindy Elliott, Executive Director/Director of  
**Email:** abowen@booneseniors.org and cindy@booneseniors.org  
**Website:** www.booneseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boone County  
**Service Population** 56,640

## Service Hours

**Weekday** 7:30 AM - 4:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$2.00  
**Elderly/Disabled** \$5.00  
**Transfer** Free  
**Other/Special**  
 \$1 each way for Medicaid  
 Fees for out-of-county

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 19               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 2                |
|                       | <u>2</u>         | <u>21</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 23     |
| <b>Peak Hour Fleet</b>        | 16     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 15,982 |

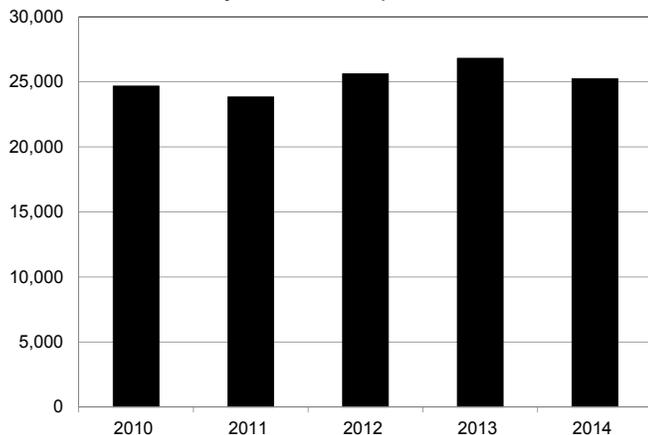
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 24,677 |
| <b>2011</b> | 23,839 |
| <b>2012</b> | 25,616 |
| <b>2013</b> | 26,814 |
| <b>2014</b> | 25,236 |

## 2014 Highlights

- Hired 3 new part-time drivers during the year
- One driver recognized as a Master Driver through RTAP
- Received an award from the Arc of Greater Boone County for our community partnership
- Completed compliance reviews - Section 5311 and Drug and Alcohol

System Ridership Trend





# Boone Area Transit System (BATS)

## Legislative District

**Indiana Senate** 21, 23  
**Indiana House** 28, 38, 87  
**U.S. Congressional** 4, 5

## Productivity

**Total Passenger Boardings** 25,236  
**Total Vehicle Miles** 242,343  
**Revenue Vehicle Miles** 240,665  
**Revenue Vehicle Hours** 20,652

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.85  
**Operating Expense per Passenger Trip** \$17.74  
**Passenger Trips per Total Vehicle Mile** 0.10  
**Passenger Trips per Capita** 0.45

## Financial Performance

**Operating Subsidy** \$415,058  
**Operating Subsidy Ratio** 93%  
**Locally Derived Income** \$196,878  
**Locally Derived Income Per Operating Expense** \$0.44  
**Fare Recovery Ratio** 7%

## Operating Expense Summary

|                                 |           |
|---------------------------------|-----------|
| <b>Operator Salaries/Wages</b>  | \$228,327 |
| <b>Other Salaries/Wages</b>     | \$88,379  |
| <b>Fringe</b>                   | \$3,789   |
| <b>Services</b>                 | \$25,365  |
| <b>Materials and Supplies</b>   | \$2,676   |
| <b>Utilities</b>                | \$131     |
| <b>Casualty/Liability</b>       | \$33,654  |
| <b>Purchased Transportation</b> | \$0       |
| <b>Other</b>                    | \$65,341  |
| <b>Total Expenses</b>           | \$447,662 |
| <b>Fixed Route Expenses</b>     | \$0       |
| <b>Demand Response Services</b> | \$447,662 |

## Revenue Summary

|                           |           |
|---------------------------|-----------|
| <b>Fare Revenue</b>       | \$32,604  |
| <b>Contract/Other</b>     | \$0       |
| <b>Local Assistance</b>   | \$164,274 |
| <b>State Assistance</b>   | \$72,087  |
| <b>Federal Assistance</b> | \$178,697 |
| <b>Total Revenue</b>      | \$447,662 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1998           | Dodge                | 12               | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 3+1wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 3                | No             | Gas         |
| 1                  | 2007           | Chrysler             | 3                | No             | Gas         |
| 1                  | 2007           | Chevy                | 3+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 4                  | 2008           | Chevy                | 3+1wc            | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 4                | No             | Gas         |
| 2                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 3                  | 2010           | Dodge                | 3+1wc            | Yes            | Gas         |
| 1                  | 2012           | Dodge                | 3+1wc            | Yes            | Gas         |
| 1                  | 2013           | Dodge                | 3+1wc            | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 12               | No             | Gas         |
| 4                  | 2014           | Dodge                | 3+1wc            | Yes            | Gas         |

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# Cass County

115 S 6th Street  
 Logansport, IN 46947  
 (574) 722-2424

**Contact:** Cathy Martinez, Transportation Manager  
**Email:** cccoa.cathy@gmail.com

## General Information

**Type of Service** Demand Response  
**Service Area** Cass County  
**Service Population** 38,966

## Service Hours

**Weekday** 3:00 AM - 6:00 PM  
**Saturday** 6:00 AM - 12:00 PM  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 12               | 10               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 4                | 10               |
|                       | <hr/> 16         | <hr/> 20         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 30     |
| <b>Peak Hour Fleet</b>        | 29     |
| <b>Base Fleet</b>             | 25     |
| <b>Fuel Consumption (gal)</b> | 57,817 |

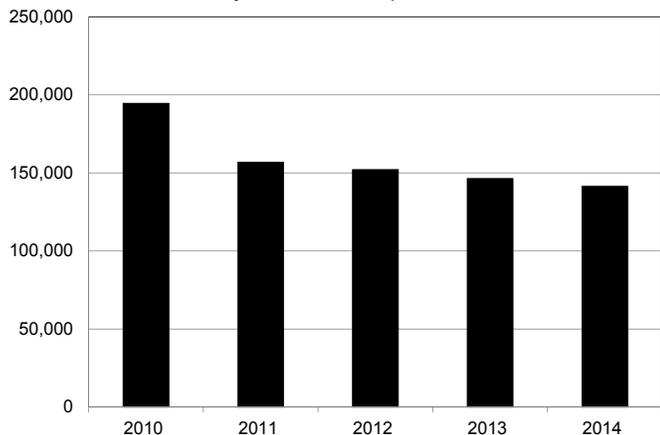
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 194,626 |
| <b>2011</b> | 156,798 |
| <b>2012</b> | 152,119 |
| <b>2013</b> | 146,433 |
| <b>2014</b> | 141,400 |

## 2014 Highlights

- We donated a bus to a special needs child and his family - September 2014
- We provided space and our parking lot for a community yard sale - September 2014

System Ridership Trend



# Cass County Council on Aging



## Legislative District

Indiana Senate 18  
Indiana House 16, 24

U.S. Congressional 4

## Productivity

Total Passenger Boardings 141,400  
Total Vehicle Miles 752,336  
Revenue Vehicle Miles 735,134  
Revenue Vehicle Hours 40,277

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.84  
Operating Expense per Passenger Trip \$9.77  
Passenger Trips per Total Vehicle Mile 0.19  
Passenger Trips per Capita 3.63

## Financial Performance

Operating Subsidy \$1,172,226  
Operating Subsidy Ratio 85%  
Locally Derived Income \$517,793  
Locally Derived Income Per Operating Expense \$0.37  
Fare Recovery Ratio 15%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$495,841          |
| Other Salaries/Wages     | \$248,756          |
| Fringe                   | \$78,877           |
| Services                 | \$68,066           |
| Materials and Supplies   | \$199,086          |
| Utilities                | \$24,214           |
| Casualty/Liability       | \$147,425          |
| Purchased Transportation | \$0                |
| Other                    | \$119,360          |
| <b>Total Expenses</b>    | <b>\$1,381,625</b> |
| Fixed Route Expenses     | \$0                |
| Demand Response Services | \$1,381,625        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$209,399          |
| Contract/Other       | \$0                |
| Local Assistance     | \$308,394          |
| State Assistance     | \$420,216          |
| Federal Assistance   | \$443,616          |
| <b>Total Revenue</b> | <b>\$1,381,625</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 6                | No             | Gas         |
| 1                  | 2001           | Chevy                | 6                | No             | Gas         |
| 1                  | 2002           | Chrysler             | 5                | No             | Gas         |
| 1                  | 2002           | Dodge                | 10+2wc           | Yes            | Gas         |
| 2                  | 2003           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Dodge                | 11+2wc           | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 18               | Yes            | Gas         |
| 2                  | 2005           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2006           | Dodge                | 6                | No             | Gas         |
| 1                  | 2006           | Ford                 | 6+2wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 3+1wc            | Yes            | Gas         |
| 2                  | 2007           | Dodge                | 7                | No             | Gas         |
| 1                  | 2007           | Dodge                | 5                | No             | Gas         |
| 2                  | 2008           | Chevy                | 6+1wc            | Yes            | Gas         |
| 1                  | 2008           | Dodge                | 6                | No             | Gas         |
| 3                  | 2009           | Ford                 | 9                | Yes            | Gas         |
| 3                  | 2013           | Dodge                | 6+1wc            | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2014           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2014           | Ford                 | 9+2wc            | Yes            | Gas         |

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# Central Indiana

320 N. Meridian Street, Sute 406  
 Indianapolis, IN 46204  
 (317) 327-7433

**Contact:** Patricia Castaneda, Mobility Manager

**Email:** Pcastaneda@cirta.us

**Website:** www.cirta.us

## General Information

**Type of Service** Fixed Route  
**Service Area** Marion County, Plainfield and Carmel  
**Service Population** 1,010,215

## Service Hours

**Weekday** 5:15 AM - 10:02 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled**  
**Transfer** \$1.00  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>1</u>         | <u>0</u>         |

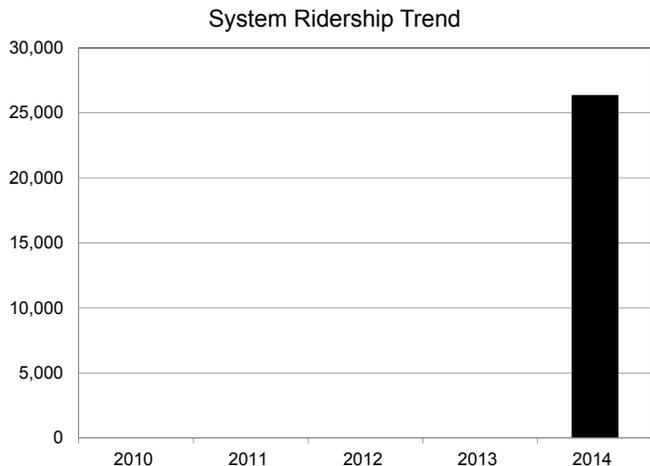
## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 3      |
| <b>Peak Hour Fleet</b>        | 3      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 15,399 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> |        |
| <b>2011</b> |        |
| <b>2012</b> |        |
| <b>2013</b> |        |
| <b>2014</b> | 26,340 |

## 2014 Highlights





# Central Indiana Regional Transportation Authority (CIRTA)

## Legislative District

**Indiana Senate** 20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 41  
**Indiana House** 24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58, 60, 65, 70, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99  
**U.S. Congressional** 4, 5, 6, 7, 9

## Productivity

**Total Passenger Boardings** 26,340  
**Total Vehicle Miles** 116,915  
**Revenue Vehicle Miles** 92,767  
**Revenue Vehicle Hours** 6,242

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$3.38  
**Operating Expense per Passenger Trip** \$15.02  
**Passenger Trips per Total Vehicle Mile** 0.23  
**Passenger Trips per Capita** 0.03

## Financial Performance

**Operating Subsidy** \$376,181  
**Operating Subsidy Ratio** 95%  
**Locally Derived Income** \$131,827  
**Locally Derived Income Per Operating Expense** \$0.33  
**Fare Recovery Ratio** 5%

## Operating Expense Summary

|                                 |           |
|---------------------------------|-----------|
| <b>Operator Salaries/Wages</b>  | \$0       |
| <b>Other Salaries/Wages</b>     | \$0       |
| <b>Fringe</b>                   | \$0       |
| <b>Services</b>                 | \$0       |
| <b>Materials and Supplies</b>   | \$0       |
| <b>Utilities</b>                | \$0       |
| <b>Casualty/Liability</b>       | \$0       |
| <b>Purchased Transportation</b> | \$395,720 |
| <b>Other</b>                    | \$0       |
| <b>Total Expenses</b>           | \$395,720 |
| <b>Fixed Route Expenses</b>     | \$395,720 |
| <b>Demand Response Services</b> | \$0       |

## Revenue Summary

|                           |           |
|---------------------------|-----------|
| <b>Fare Revenue</b>       | \$19,539  |
| <b>Contract/Other</b>     | \$0       |
| <b>Local Assistance</b>   | \$112,288 |
| <b>State Assistance</b>   | \$0       |
| <b>Federal Assistance</b> | \$263,893 |
| <b>Total Revenue</b>      | \$395,720 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 2009           | Chevy                | Yes            | 26+2wc           | Diesel      |
| 2                  | 2013           | Starcraft            | Yes            | 28+1wc           | Diesel      |
| 3                  |                |                      |                |                  |             |



# Clinton County

401 W Walnut St  
Frankfort, IN 46041  
(765) 659-4060

**Contact:** Dawn Layton, Executive Director  
**Email:** dlayton@clintoncountytransit.org

## General Information

**Type of Service** Demand Response  
**Service Area** Clinton County  
**Service Population** 33,224

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday** 10:00 AM - 1:00 PM  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 10               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 3                | 2                |
|                       | <u>4</u>         | <u>12</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 10     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 7      |
| <b>Fuel Consumption (gal)</b> | 13,443 |

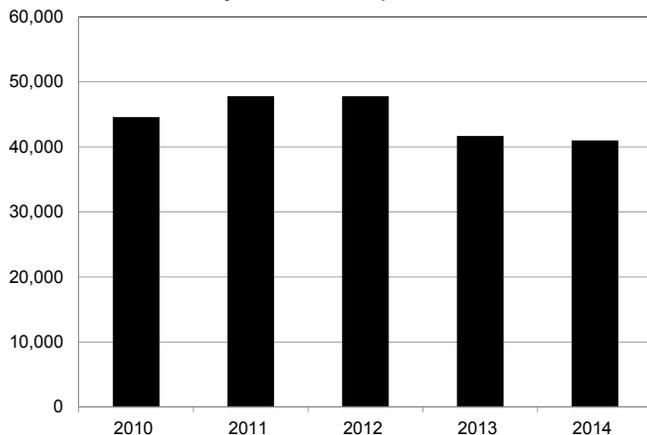
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 44,499 |
| <b>2011</b> | 47,713 |
| <b>2012</b> | 47,706 |
| <b>2013</b> | 41,607 |
| <b>2014</b> | 40,932 |

## 2014 Highlights

- We are still operating on a donation basis
- Ordered two new vehicles

System Ridership Trend





# Paul Phillippe Resource Center

## Legislative District

Indiana Senate 7, 23

Indiana House 38

U.S. Congressional 4

## Productivity

Total Passenger Boardings 40,932

Total Vehicle Miles 100,424

Revenue Vehicle Miles 99,444

Revenue Vehicle Hours 15,200

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.11

Operating Expense per Passenger Trip \$10.08

Passenger Trips per Total Vehicle Mile 0.41

Passenger Trips per Capita 1.23

## Financial Performance

Operating Subsidy \$365,690

Operating Subsidy Ratio 89%

Locally Derived Income \$143,410

Locally Derived Income

Per Operating Expense \$0.35

Fare Recovery Ratio 11%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$116,647        |
| Other Salaries/Wages     | \$78,358         |
| Fringe                   | \$14,793         |
| Services                 | \$1,748          |
| Materials and Supplies   | \$67,899         |
| Utilities                | \$2,435          |
| Casualty/Liability       | \$5,253          |
| Purchased Transportation | \$0              |
| Other                    | \$125,620        |
| <b>Total Expenses</b>    | <b>\$412,753</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$412,753        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$47,063         |
| Contract/Other       | \$0              |
| Local Assistance     | \$96,347         |
| State Assistance     | \$86,498         |
| Federal Assistance   | \$182,845        |
| <b>Total Revenue</b> | <b>\$412,753</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Ford                 | 6                | No             | Gas         |
| 1                  | 2002           | Chevy                | 14               | No             | Gas         |
| 1                  | 2003           | Chevy                | 14               | No             | Gas         |
| 1                  | 2007           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 4                  | 2010           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2012           | Dodge                | 4+2wc            | Yes            | Gas         |
| <b>10</b>          |                |                      |                  |                |             |



# City of Columbus

850 Lindsey Street  
Columbus, IN 47201  
(812) 376-2506

**Contact:** Cindy Setser, Transit Coordinator

**Email:** csetser@columbus.in.gov

**Website:** www.columbus.in.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Columbus City Limits  
**Service Population** 44,000

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday** 6:00 AM - 6:00 PM  
**Sunday**

## Fare Structure

**Base** \$0.25  
**Youth**  
**Elderly/Disabled** \$0.10  
**Transfer**  
**Other/Special**  
Demand Response \$0.50  
\$5 passes for 25 rides, \$10 passes for 25 rides

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 14               | 9                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 2                | 2                |
|                       | <u>17</u>        | <u>11</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 52,810 |

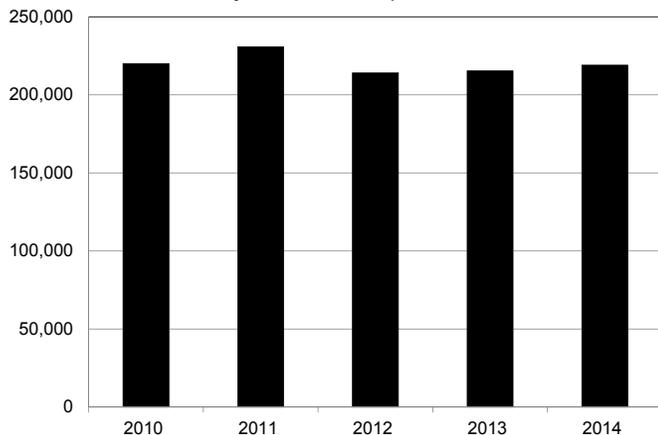
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 220,001 |
| <b>2011</b> | 230,720 |
| <b>2012</b> | 214,019 |
| <b>2013</b> | 215,346 |
| <b>2014</b> | 219,012 |

## 2014 Highlights

- Scheduling Software installed for Demand Response
- Service Hours expanded by one hour Monday - Friday
- Ridership increased by 3,666
- Budget approved for a 5th route to the west side

System Ridership Trend



# ColumBus Transit



## Legislative District

Indiana Senate 41  
 Indiana House 57, 59, 65  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 219,012  
 Total Vehicle Miles 278,419  
 Revenue Vehicle Miles 276,661  
 Revenue Vehicle Hours 26,414

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.40  
 Operating Expense per Passenger Trip \$6.87  
 Passenger Trips per Total Vehicle Mile 0.79  
 Passenger Trips per Capita 4.98

## Financial Performance

Operating Subsidy \$1,464,705  
 Operating Subsidy Ratio 97%  
 Locally Derived Income \$479,691  
 Locally Derived Income Per Operating Expense \$0.32  
 Fare Recovery Ratio 3%

## Operating Expense Summary

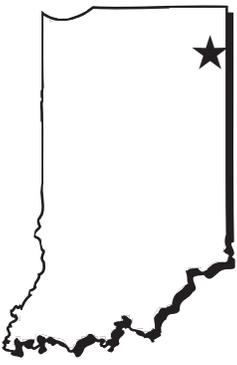
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$687,224          |
| Other Salaries/Wages     | \$80,370           |
| Fringe                   | \$329,262          |
| Services                 | \$61,839           |
| Materials and Supplies   | \$291,106          |
| Utilities                | \$17,910           |
| Casualty/Liability       | \$400              |
| Purchased Transportation | \$0                |
| Other                    | \$36,637           |
| <b>Total Expenses</b>    | <b>\$1,504,748</b> |
| Fixed Route Expenses     | \$1,050,603        |
| Demand Response Services | \$454,145          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$40,043           |
| Contract/Other       | \$0                |
| Local Assistance     | \$439,648          |
| State Assistance     | \$292,704          |
| Federal Assistance   | \$732,353          |
| <b>Total Revenue</b> | <b>\$1,504,748</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 2000           | Dodge                | Yes            | 12+2wc           | Gas         |
| 1                  | 2006           | Ford                 | Yes            | 12+2wc           | Diesel      |
| 5                  | 2007           | Gillig               | Yes            | 22+2wc           | Diesel      |
| 3                  | 2007           | Turtletop            | Yes            | 12+2wc           | Gas         |
| 1                  | 2008           | ChevUplander         | Yes            | 3+1wc            | Gas         |
| <b>11</b>          |                |                      |                |                  |             |



# DeKalb County

1800 E. 7th St.  
 Auburn, IN 46706  
 (260) 925-3311

**Contact:** Meg Zenk, Executive Dir./Transportation Dir.

**Email:** mzenk@dcco.net

**Website:** www.dekalbcountycouncilonaging.org

## General Information

**Type of Service** Demand Response  
**Service Area** DeKalb County  
**Service Population** 42,307

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**  
 \$2.00 within town; \$3.00 town-town  
 Suggested donation out-of-county

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 20               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>2</u>         | <u>20</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 13     |
| <b>Peak Hour Fleet</b>        | 10     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 20,226 |

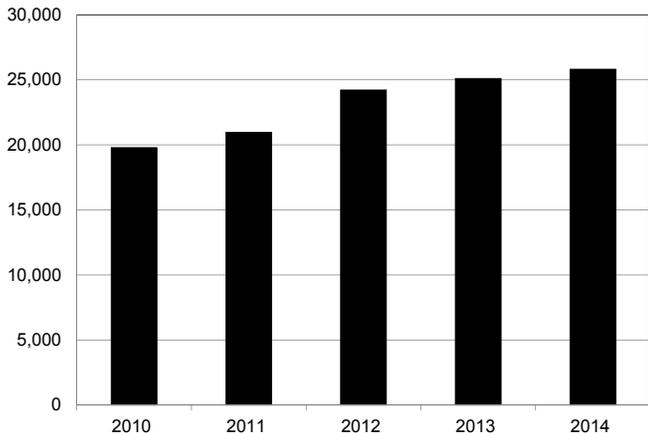
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 19,785 |
| <b>2011</b> | 20,974 |
| <b>2012</b> | 24,218 |
| <b>2013</b> | 25,107 |
| <b>2014</b> | 25,817 |

## 2014 Highlights

- Agency Board approved the construction of vehicle storage building in 2015

System Ridership Trend





# DeKalb Area Rural Transit (DART)

## Legislative District

Indiana Senate 13, 14  
 Indiana House 51, 52, 85

U.S. Congressional 3

## Productivity

Total Passenger Boardings 25,817  
 Total Vehicle Miles 268,019  
 Revenue Vehicle Miles 265,830  
 Revenue Vehicle Hours 18,640

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.74  
 Operating Expense per Passenger Trip \$18.08  
 Passenger Trips per Total Vehicle Mile 0.10  
 Passenger Trips per Capita 0.61

## Financial Performance

Operating Subsidy \$408,570  
 Operating Subsidy Ratio 88%  
 Locally Derived Income \$194,330  
 Locally Derived Income Per Operating Expense \$0.42  
 Fare Recovery Ratio 12%

## Operating Expense Summary

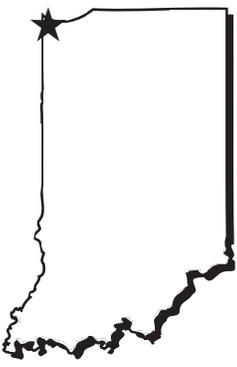
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$178,313        |
| Other Salaries/Wages     | \$66,986         |
| Fringe                   | \$27,112         |
| Services                 | \$16,946         |
| Materials and Supplies   | \$88,702         |
| Utilities                | \$0              |
| Casualty/Liability       | \$15,891         |
| Purchased Transportation | \$0              |
| Other                    | \$72,786         |
| <b>Total Expenses</b>    | <b>\$466,736</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$466,736        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$58,166         |
| Contract/Other       | \$0              |
| Local Assistance     | \$136,164        |
| State Assistance     | \$89,428         |
| Federal Assistance   | \$182,978        |
| <b>Total Revenue</b> | <b>\$466,736</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2006           | Ford                 | 7+1wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 5+1wc            | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 5+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 7+1wc            | Yes            | Gas         |
| 2                  | 2010           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2011           | Ford                 | 13               | No             | Gas         |
| 1                  | 2011           | Buick                | 4                | No             | Gas         |
| 3                  | 2013           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2014           | Chevy                | 8+2wc            | Yes            | Gas         |
| <b>13</b>          |                |                      |                  |                |             |



# East Chicago

5400 Cline Ave  
 East Chicago, IN 46312  
 (219) 391-8465

**Contact:** Francisco Rosado, Jr., Director  
**Email:** Frosado@eastchicago.com  
**Website:** www.eastchicago.com

## General Information

**Type of Service** Fixed Routes and Complementary Paratransit  
**Service Area** East Chicago City Limits  
**Service Population** 29,698

## Service Hours

**Weekday** 5:55 AM - 8:44 PM  
**Saturday** 9:00 AM - 4:31 PM  
**Sunday**

## Fare Structure

**Base** Free  
**Youth** Free  
**Elderly/Disabled** Free  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 11               | 0                |
| <b>Maintenance</b>    | 4                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>19</u>        | <u>0</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 7      |
| <b>Peak Hour Fleet</b>        | 4      |
| <b>Base Fleet</b>             | 4      |
| <b>Fuel Consumption (gal)</b> | 39,799 |

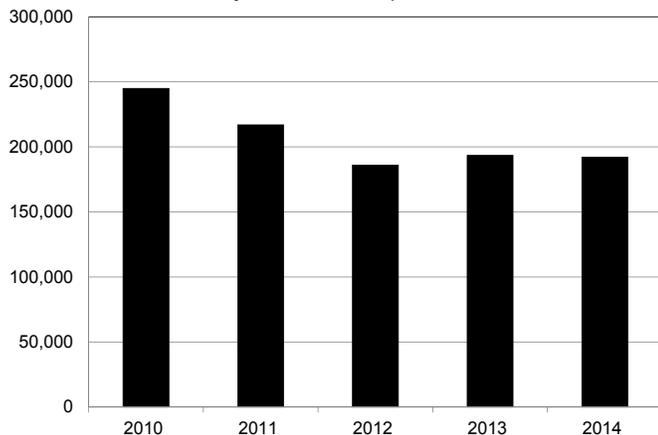
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 244,936 |
| <b>2011</b> | 216,918 |
| <b>2012</b> | 186,035 |
| <b>2013</b> | 193,467 |
| <b>2014</b> | 192,126 |

## 2014 Highlights

- Bus Passenger Shelters PFP/IBE Issued 7/1/14 to be completed by 12/30/15
- Route Study Project commenced 7/1/14 to be finished by 6/30/15

System Ridership Trend



# East Chicago Transit



## Legislative District

Indiana Senate 2  
 Indiana House 2, 12  
 U.S. Congressional 1

## Productivity

Total Passenger Boardings 192,126  
 Total Vehicle Miles 158,800  
 Revenue Vehicle Miles 143,114  
 Revenue Vehicle Hours 12,378

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$8.80  
 Operating Expense per Passenger Trip \$7.27  
 Passenger Trips per Total Vehicle Mile 1.21  
 Passenger Trips per Capita 6.47

## Financial Performance

Operating Subsidy \$1,397,062  
 Operating Subsidy Ratio 100%  
 Locally Derived Income \$456,936  
 Locally Derived Income Per Operating Expense \$0.33  
 Fare Recovery Ratio 0%

## Operating Expense Summary

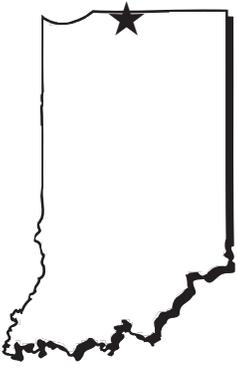
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$374,198          |
| Other Salaries/Wages     | \$315,501          |
| Fringe                   | \$523,390          |
| Services                 | \$0                |
| Materials and Supplies   | \$154,697          |
| Utilities                | \$0                |
| Casualty/Liability       | \$0                |
| Purchased Transportation | \$0                |
| Other                    | \$29,276           |
| <b>Total Expenses</b>    | <b>\$1,397,062</b> |
| Fixed Route Expenses     | \$1,159,049        |
| Demand Response Services | \$238,013          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$0                |
| Contract/Other       | \$0                |
| Local Assistance     | \$456,936          |
| State Assistance     | \$426,480          |
| Federal Assistance   | \$513,646          |
| <b>Total Revenue</b> | <b>\$1,397,062</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 2                  | 2006           | Gillig               | Yes            | 58+2wc           | Diesel      |
| 2                  | 2007           | Gillig               | Yes            | 58+2wc           | Diesel      |
| 1                  | 2010           | Gillig               | Yes            | 58+2wc           | Diesel      |
| 2                  | 2011           | Ford                 | Yes            | 12+2wc           | Gas         |
| <b>7</b>           |                |                      |                |                  |             |



# Elkhart

227 W. Jefferson Blvd., Rm 1120  
 South Bend, IN 46601  
 (574) 287-1829

**Contact:** James Turnwald, Executive Director  
**Email:** jturnwald@macog.com  
**Website:** www.interurbanrolley.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Elkhart and Goshen, Indiana  
**Service Population** 50,947

## Service Hours

**Weekday** 5:00 AM - 8:00 PM  
**Saturday** 5:00 AM - 7:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 \$2.00 (Paratransit); \$0.00 (PT assistant)  
 \$0.40 (PT addl adult); \$0.20 (PT addl child)

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 21               | 13               |
| <b>Maintenance</b>    | 3                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>28</u>        | <u>13</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 16      |
| <b>Peak Hour Fleet</b>        | 13      |
| <b>Base Fleet</b>             | 12      |
| <b>Fuel Consumption (gal)</b> | 104,581 |

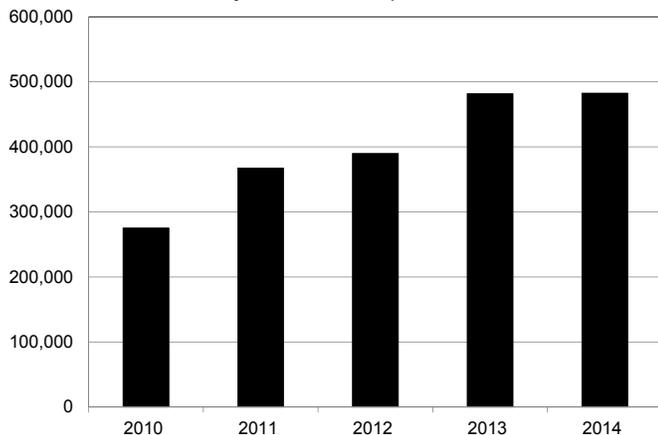
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 275,258 |
| <b>2011</b> | 367,567 |
| <b>2012</b> | 389,808 |
| <b>2013</b> | 481,751 |
| <b>2014</b> | 482,593 |

## 2014 Highlights

- Passenger boardings for the Interurban Trolley reached over 470,000
- Ridership for the IT Access Paratransit service reached over 16,000 system-wide

System Ridership Trend





# Interurban Trolley/Interurban Trolley Access

## Legislative District

Indiana Senate 9, 11, 12  
 Indiana House 5, 21, 48, 49

U.S. Congressional 2

## Productivity

Total Passenger Boardings 482,593  
 Total Vehicle Miles 734,645  
 Revenue Vehicle Miles 642,078  
 Revenue Vehicle Hours 36,569

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.21  
 Operating Expense per Passenger Trip \$4.88  
 Passenger Trips per Total Vehicle Mile 0.66  
 Passenger Trips per Capita 9.47

## Financial Performance

Operating Subsidy \$2,035,232  
 Operating Subsidy Ratio 86%  
 Locally Derived Income \$532,724  
 Locally Derived Income Per Operating Expense \$0.23  
 Fare Recovery Ratio 14%

## Operating Expense Summary

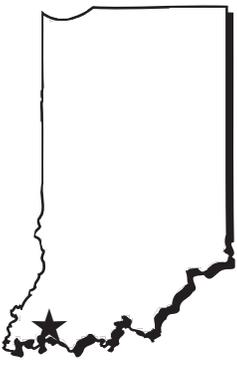
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$0                |
| Other Salaries/Wages     | \$157,306          |
| Fringe                   | \$104,441          |
| Services                 | \$0                |
| Materials and Supplies   | \$12,063           |
| Utilities                | \$0                |
| Casualty/Liability       | \$0                |
| Purchased Transportation | \$1,970,989        |
| Other                    | \$111,009          |
| <b>Total Expenses</b>    | <b>\$2,355,808</b> |
| Fixed Route Expenses     | \$1,820,389        |
| Demand Response Services | \$535,419          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$320,576          |
| Contract/Other       | \$0                |
| Local Assistance     | \$212,148          |
| State Assistance     | \$532,724          |
| Federal Assistance   | \$1,290,360        |
| <b>Total Revenue</b> | <b>\$2,355,808</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 2                  | 2009           | Supreme              | Yes            | 22+2wc           | Diesel      |
| 2                  | 2010           | Supreme              | Yes            | 22+2wc           | Diesel      |
| 5                  | 2011           | Supreme              | Yes            | 22+2wc           | Diesel      |
| 2                  | 2012           | Supreme              | Yes            | 22+2wc           | Diesel      |
| 5                  | 2014           | Dodge                | Yes            | 4+1wc            | Gas         |
| <b>16</b>          |                |                      |                |                  |             |



# Evansville

601 John Street  
 Evansville, IN 47713  
 (812) 435-6166

**Contact:** Alicia Hall, Grants Manager

**Email:** ahall@evansville.in.gov

**Website:** www.evansville.org/METS

## General Information

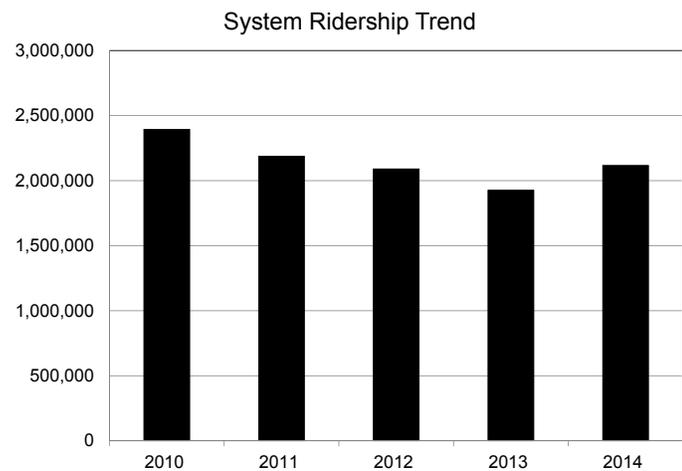
**Type of Service** Fixed Route and Demand Response  
**Service Area** Evansville City Limits  
**Service Population** 117,429

## Service Hours

**Weekday** 5:45 AM - 12:15 AM  
**Saturday** 5:45 AM - 12:15 AM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 Fixed Route \$60.00 Monthly Pass  
 ADA & Elderly \$30 Student \$45 Monthly



## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 50        | 21        |
| <b>Maintenance</b>    | 9         | 0         |
| <b>Administration</b> | 9         | 0         |
|                       | <u>68</u> | <u>21</u> |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 49      |
| <b>Peak Hour Fleet</b>        | 38      |
| <b>Base Fleet</b>             | 37      |
| <b>Fuel Consumption (gal)</b> | 401,095 |

## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2010</b> | 2,394,591 |
| <b>2011</b> | 2,187,271 |
| <b>2012</b> | 2,090,715 |
| <b>2013</b> | 1,926,472 |
| <b>2014</b> | 2,117,040 |

## 2014 Highlights

- Multiple bus promotions to increase use of public transportation
- Awarded AVA/AVL system for fixed route service, project to be completed July 2015
- Ordered 2 new transit buses and 2 new para-transit buses
- Received 1 new transit bus and 1 new trolley bus
- Upgraded software/hardware in para-transit dispatching
- Facility improvements include interior painting and electric installation on parking pads



# Metropolitan Evansville Transit System

## Legislative District

Indiana Senate 49, 50  
 Indiana House 75, 76, 77, 78

U.S. Congressional 8

## Productivity

Total Passenger Boardings 2,117,040  
 Total Vehicle Miles 1,667,581  
 Revenue Vehicle Miles 1,649,785  
 Revenue Vehicle Hours 121,243

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.81  
 Operating Expense per Passenger Trip \$3.79  
 Passenger Trips per Total Vehicle Mile 1.27  
 Passenger Trips per Capita 18.03

## Financial Performance

Operating Subsidy \$5,747,314  
 Operating Subsidy Ratio 72%  
 Locally Derived Income \$4,948,922  
 Locally Derived Income Per Operating Expense \$0.62  
 Fare Recovery Ratio 26%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$2,900,995        |
| Other Salaries/Wages     | \$1,082,716        |
| Fringe                   | \$2,265,274        |
| Services                 | \$207,871          |
| Materials and Supplies   | \$1,365,501        |
| Utilities                | \$108,282          |
| Casualty/Liability       | \$79,325           |
| Purchased Transportation | \$0                |
| Other                    | \$7,635            |
| <b>Total Expenses</b>    | <b>\$8,017,599</b> |
| Fixed Route Expenses     | \$5,612,319        |
| Demand Response Services | \$2,405,280        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$2,069,198        |
| Contract/Other       | \$201,087          |
| Local Assistance     | \$2,678,637        |
| State Assistance     | \$2,239,189        |
| Federal Assistance   | \$829,488          |
| <b>Total Revenue</b> | <b>\$8,017,599</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type     |
|--------------------|----------------|----------------------|----------------|------------------|-----------------|
| 1                  | 1997           | Gillig               | Yes            | 29+43            | Diesel          |
| 6                  | 2001           | Gillig               | Yes            | 29+43            | Diesel          |
| 4                  | 2006           | Ford                 | Yes            | 8+5wc            | Diesel          |
| 4                  | 2006           | Gillig               | Yes            | 26+8             | Hybrid Electric |
| 1                  | 2007           | Gillig               | Yes            | 26+8             | Hybrid Electric |
| 3                  | 2007           | Ford                 | Yes            | 8+5wc            | Diesel          |
| 9                  | 2009           | Ford                 | Yes            | 18+2wc           | Diesel          |
| 3                  | 2010           | Ford                 | Yes            | 8+4              | Diesel          |
| 3                  | 2010           | Ford                 | Yes            | 15+2             | Diesel          |
| 6                  | 2010           | Gillig               | Yes            | 26+8             | Hybrid Electric |
| 2                  | 2012           | Gillig               | Yes            | 26+8             | Hybrid Electric |
| 1                  | 2012           | Gillig -Trolley Bus  | Yes            | 26+8             | Diesel          |
| 1                  | 2012           | Ford E450            | Yes            | 8+4wc            | CNG             |
| 2                  | 2012           | Ford F550            | Yes            | 30+2wc           | Diesel          |
| 1                  | 2013           | Chevy                | Yes            | 10+1wc or 5wc    | Diesel          |
| 2                  | 2014           | Gillig               | Yes            | 26+12            | Diesel          |



# Fayette County

477 N. Grand Avenue  
 Connersville, IN 47331  
 (765) 825-1541

**Contact:** David Lingg, Executive Director  
**Email:** FayetteSeniorCenter@comcast.net

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 24,277

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled** \$2.00  
**Transfer** \$2.50  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 8                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>2</u>         | <u>8</u>         |

## Operation Characteristics

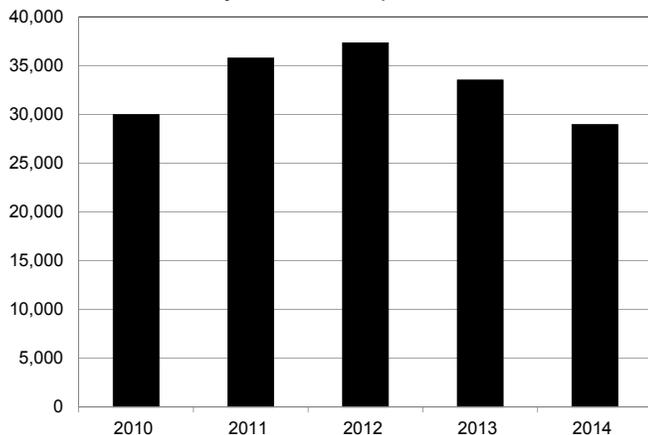
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 7      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 12,373 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 29,969 |
| <b>2011</b> | 35,768 |
| <b>2012</b> | 37,323 |
| <b>2013</b> | 33,520 |
| <b>2014</b> | 28,952 |

## 2014 Highlights

System Ridership Trend





# Fayette County Public Transit

## Legislative District

Indiana Senate 42

Indiana House 55

U.S. Congressional 6

## Productivity

Total Passenger Boardings 28,952

Total Vehicle Miles 158,915

Revenue Vehicle Miles 153,231

Revenue Vehicle Hours 11,978

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.98

Operating Expense per Passenger Trip \$10.87

Passenger Trips per Total Vehicle Mile 0.18

Passenger Trips per Capita 1.19

## Financial Performance

Operating Subsidy \$288,999

Operating Subsidy Ratio 92%

Locally Derived Income \$86,689

Locally Derived Income

Per Operating Expense \$0.28

Fare Recovery Ratio 8%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$143,131        |
| Other Salaries/Wages     | \$31,012         |
| Fringe                   | \$16,311         |
| Services                 | \$21,242         |
| Materials and Supplies   | \$47,010         |
| Utilities                | \$1,381          |
| Casualty/Liability       | \$12,923         |
| Purchased Transportation | \$0              |
| Other                    | \$41,804         |
| <b>Total Expenses</b>    | <b>\$314,814</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$314,814        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$25,815         |
| Contract/Other       | \$0              |
| Local Assistance     | \$60,874         |
| State Assistance     | \$85,017         |
| Federal Assistance   | \$143,108        |
| <b>Total Revenue</b> | <b>\$314,814</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 2                  | 1999           | Ford                 | 7                | No             | Gas         |
| 1                  | 1999           | Ford                 | 14               | No             | Gas         |
| 1                  | 2002           | Ford                 | 4                | No             | Gas         |
| 1                  | 2005           | Dodge                | 4                | No             | Gas         |
| 1                  | 2006           | Chevy                | 5                | No             | Gas         |
| 1                  | 2009           | Ford                 | 13+2wc           | Yes            | Gas         |
| 3                  | 2010           | Dodge                | 5                | No             | Gas         |
| 1                  | 2014           | Dodge                | 4                | No             | Gas         |
| <b>11</b>          |                |                      |                  |                |             |



# Fort Wayne

801 Leesburg Road  
 Fort Wayne, IN 46808  
 (260) 432-4546

**Contact:** Ken Housden, General Manager  
**Email:** kch@fwcitilink.com  
**Website:** www.fwcitilink.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Fort Wayne Metropolitan Area  
**Service Population** 268,485

## Service Hours

**Weekday** 5:45 AM - 9:30 PM  
**Saturday** 7:45 AM - 6:15AM  
**Sunday**

## Fare Structure

**Base** \$1.25  
**Youth** \$0.60  
**Elderly/Disabled** \$0.60  
**Transfer** \$1.25  
**Other/Special**  
 Monthly Pass Fixed Route \$45.00/\$22.00  
 Access \$2.50, Day Pass \$3.00/\$1.50

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 90               | 5                |
| <b>Maintenance</b>    | 12               | 6                |
| <b>Administration</b> | 7                | 0                |
|                       | <u>109</u>       | <u>11</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 57      |
| <b>Peak Hour Fleet</b>        | 40      |
| <b>Base Fleet</b>             | 33      |
| <b>Fuel Consumption (gal)</b> | 342,749 |

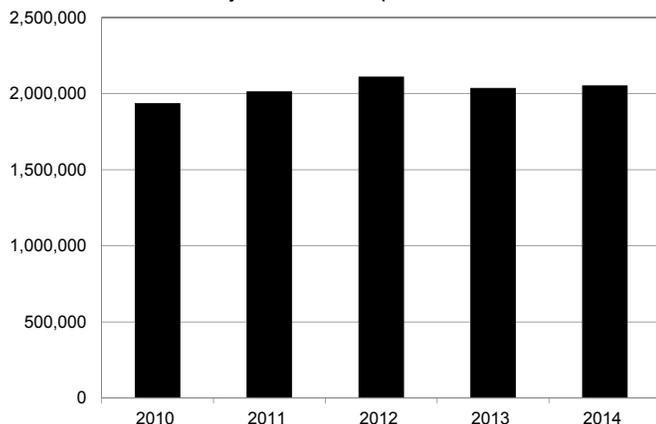
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2010</b> | 1,935,204 |
| <b>2011</b> | 2,012,009 |
| <b>2012</b> | 2,108,967 |
| <b>2013</b> | 2,035,336 |
| <b>2014</b> | 2,051,014 |

## 2014 Highlights

- Implemented real time passenger information - RouteShout
- Received 5 light transit buses
- Serve as ticket agent and terminal for intercity bus - 10 routes/day
- Received Indiana Transportation Association Safety Award 5 of the past 6 years

System Ridership Trend





# Fort Wayne Public Transportation Corporation (Citilink)

## Legislative District

**Indiana Senate** 14, 15, 16, 19  
**Indiana House** 79, 80, 81, 82, 83, 84, 85

**U.S. Congressional** 3

## Productivity

**Total Passenger Boardings** 2,051,014  
**Total Vehicle Miles** 1,898,697  
**Revenue Vehicle Miles** 1,770,357  
**Revenue Vehicle Hours** 126,586

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$6.49  
**Operating Expense per Passenger Trip** \$6.01  
**Passenger Trips per Total Vehicle Mile** 1.08  
**Passenger Trips per Capita** 7.64

## Financial Performance

**Operating Subsidy** \$10,424,718  
**Operating Subsidy Ratio** 85%  
**Locally Derived Income** \$7,641,504  
**Locally Derived Income Per Operating Expense** \$0.62  
**Fare Recovery Ratio** 11%

## Operating Expense Summary

|                                 |              |
|---------------------------------|--------------|
| <b>Operator Salaries/Wages</b>  | \$3,457,731  |
| <b>Other Salaries/Wages</b>     | \$1,397,866  |
| <b>Fringe</b>                   | \$3,921,457  |
| <b>Services</b>                 | \$986,261    |
| <b>Materials and Supplies</b>   | \$1,953,218  |
| <b>Utilities</b>                | \$147,060    |
| <b>Casualty/Liability</b>       | \$238,819    |
| <b>Purchased Transportation</b> | \$76,736     |
| <b>Other</b>                    | \$148,427    |
| <b>Total Expenses</b>           | \$12,327,575 |
| <b>Fixed Route Expenses</b>     | \$10,738,726 |
| <b>Demand Response Services</b> | \$1,588,849  |

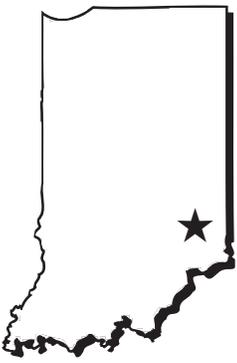
## Revenue Summary

|                           |              |
|---------------------------|--------------|
| <b>Fare Revenue</b>       | \$1,402,938  |
| <b>Contract/Other</b>     | \$499,919    |
| <b>Local Assistance</b>   | \$5,738,647  |
| <b>State Assistance</b>   | \$2,023,209  |
| <b>Federal Assistance</b> | \$2,662,862  |
| <b>Total Revenue</b>      | \$12,327,575 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 4                  | 2002           | Gillig               | Yes            | 27+2wc           | Diesel      |
| 4                  | 2002           | Gillig               | Yes            | 37+2wc           | Diesel      |
| 2                  | 2006           | Gillig               | Yes            | 32+2wc           | Diesel      |
| 6                  | 2008           | Gillig               | Yes            | 32+2wc           | Diesel      |
| 3                  | 2009           | El Dorado            | Yes            | 26+2wc           | Diesel      |
| 5                  | 2009           | Glaval               | Yes            | 10+5wc           | Diesel      |
| 7                  | 2010           | Gillig               | Yes            | 32+2wc           | Hybrid      |
| 4                  | 2010           | Glaval               | Yes            | 14+2wc           | Diesel      |
| 1                  | 2010           | Glaval               | Yes            | 14+2wc           | Diesel      |
| 1                  | 2011           | Glaval               | Yes            | 14+2wc           | Diesel      |
| 1                  | 2012           | Glaval               | Yes            | 14+2wc           | Diesel      |
| 2                  | 2012           | Gillig               | Yes            | 32+2wc           | Hybrid      |
| 7                  | 2012           | Glaval               | Yes            | 10+5wc           | Diesel      |
| 5                  | 2013           | Gillig               | Yes            | 32+2wc           | Hybrid      |
| 5                  | 2014           | Glaval               | Yes            | 10+5wc           | Diesel      |

57



# Franklin County

11146 County Park Road  
 Brookville, IN 47012  
 (765) 647-3509

**Contact:** Catherine Pelsor, Executive Director  
**Email:** fcpt@frontier.com

## General Information

**Type of Service** Demand Response  
**Service Area** Franklin County  
**Service Population** 23,087

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday** By appointment only  
**Sunday** By appointment only

## Fare Structure

**Base** \$2.50  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 2                | 10               |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>4</u>         | <u>10</u>        |

## Operation Characteristics

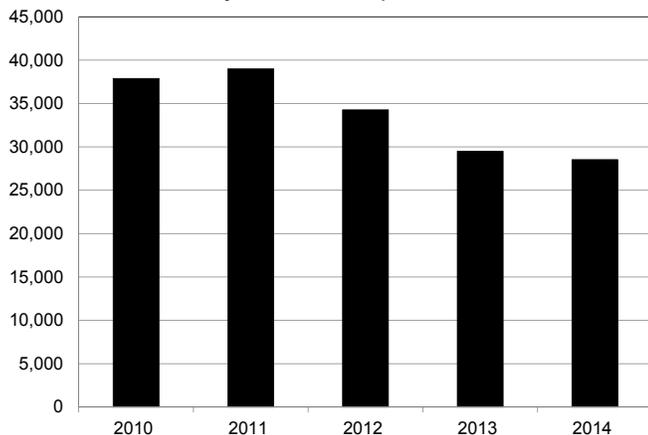
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 10     |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 27,870 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 37,890 |
| <b>2011</b> | 38,992 |
| <b>2012</b> | 34,265 |
| <b>2013</b> | 29,497 |
| <b>2014</b> | 28,532 |

## 2014 Highlights

System Ridership Trend





# Franklin County Public Transportation

## Legislative District

Indiana Senate 42, 43  
 Indiana House 55, 67, 68

U.S. Congressional 6

## Productivity

Total Passenger Boardings 28,532  
 Total Vehicle Miles 337,798  
 Revenue Vehicle Miles 336,436  
 Revenue Vehicle Hours 11,638

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.42  
 Operating Expense per Passenger Trip \$16.82  
 Passenger Trips per Total Vehicle Mile 0.08  
 Passenger Trips per Capita 1.24

## Financial Performance

Operating Subsidy \$440,556  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$174,958  
 Locally Derived Income Per Operating Expense \$0.36  
 Fare Recovery Ratio 8%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$171,690        |
| Other Salaries/Wages     | \$36,825         |
| Fringe                   | \$89,368         |
| Services                 | \$19,613         |
| Materials and Supplies   | \$107,038        |
| Utilities                | \$14,130         |
| Casualty/Liability       | \$39,122         |
| Purchased Transportation | \$0              |
| Other                    | \$2,009          |
| <b>Total Expenses</b>    | <b>\$479,795</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$479,795        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$39,239         |
| Contract/Other       | \$0              |
| Local Assistance     | \$135,719        |
| State Assistance     | \$125,266        |
| Federal Assistance   | \$179,571        |
| <b>Total Revenue</b> | <b>\$479,795</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2001           | Dodge                | 11+2wc           | Yes            | Gas         |
| 2                  | 2005           | Dodge                | 5                | No             | Gas         |
| 1                  | 2006           | Chevy                | 5                | No             | Gas         |
| 2                  | 2007           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 3                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2010           | Dodge                | 5+2wc            | Yes            | Gas         |
| <b>12</b>          |                |                      |                  |                |             |



# Fulton County

625 Pontiac Street  
 Rochester, IN 46975  
 (574) 223-6953

**Contact:** Laurie Paulik, Executive Director

**Email:** fcoa@rtcol.com

**Website:** www.fultoncountycommunitycenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fulton County  
**Service Population** 20,836

## Service Hours

**Weekday** 6:00 AM - 5:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$3.00 in county  
 12 rides in town \$10/\$20 in county

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 10               | 8                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>12</u>        | <u>8</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 9      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 17,811 |

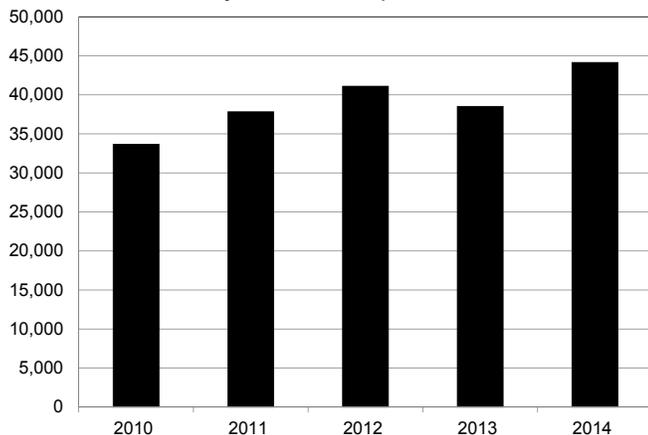
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 33,668 |
| <b>2011</b> | 37,829 |
| <b>2012</b> | 41,106 |
| <b>2013</b> | 38,519 |
| <b>2014</b> | 44,147 |

## 2014 Highlights

- Upgraded radio system from narrow band to 6.25 kHz
- System includes GPS tracking for each vehicle
- New Antennae tower which gave us increased height - was donated by local utility company

System Ridership Trend





# Fulton County Council on Aging, Inc

## Legislative District

Indiana Senate 18  
 Indiana House 16, 23  
 U.S. Congressional 2

## Productivity

Total Passenger Boardings 44,147  
 Total Vehicle Miles 295,880  
 Revenue Vehicle Miles 295,880  
 Revenue Vehicle Hours 17,558

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.53  
 Operating Expense per Passenger Trip \$10.29  
 Passenger Trips per Total Vehicle Mile 0.15  
 Passenger Trips per Capita 2.12

## Financial Performance

Operating Subsidy \$374,687  
 Operating Subsidy Ratio 83%  
 Locally Derived Income \$162,086  
 Locally Derived Income Per Operating Expense \$0.36  
 Fare Recovery Ratio 17%

## Operating Expense Summary

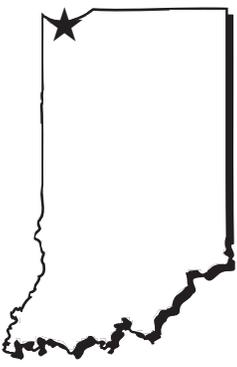
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$197,773        |
| Other Salaries/Wages     | \$84,760         |
| Fringe                   | \$34,808         |
| Services                 | \$15,473         |
| Materials and Supplies   | \$72,201         |
| Utilities                | \$12,899         |
| Casualty/Liability       | \$28,083         |
| Purchased Transportation | \$0              |
| Other                    | \$8,090          |
| <b>Total Expenses</b>    | <b>\$454,087</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$454,087        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$79,400         |
| Contract/Other       | \$0              |
| Local Assistance     | \$82,686         |
| State Assistance     | \$117,052        |
| Federal Assistance   | \$174,949        |
| <b>Total Revenue</b> | <b>\$454,087</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1997           | Buick                | 4                | No             | Gas         |
| 1                  | 2006           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2006           | Buick                | 6                | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12               | No             | Gas         |
| 1                  | 2010           | Dodge                | 6                | Yes            | Gas         |
| 1                  | 2011           | Ford                 | 14               | Yes            | Gas         |
| 2                  | 2011           | Dodge                | 6                | Yes            | Gas         |
| 1                  | 2012           | Dodge                | 6                | Yes            | Gas         |
| 1                  | 2013           | Dodge                | 6                | Yes            | Gas         |
| <b>12</b>          |                |                      |                  |                |             |



# Gary

100 W. 4th Avenue  
 Gary, IN 46402  
 (219) 885-7555

**Contact:** Daryl E. Lampkins, General Manager

**Email:** dlampkins@gptcbus.com

**Website:** www.gptcbus.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Gary, Adjacent Communities  
**Service Population** 80,000

## Service Hours

**Weekday** 5:00 AM - 9:30 PM  
**Saturday** 8:30 AM - 6:30 PM  
**Sunday**

## Fare Structure

**Base** \$1.60  
**Youth** \$1.25  
**Elderly/Disabled** \$0.80  
**Transfer**  
**Other/Special**  
 Fare Cards: 30-day - \$50; 15-day - \$27  
 Student 30-day - \$35

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 43               | 4                |
| <b>Maintenance</b>    | 13               | 0                |
| <b>Administration</b> | 10               | 0                |
|                       | <u>66</u>        | <u>4</u>         |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 29      |
| <b>Peak Hour Fleet</b>        | 20      |
| <b>Base Fleet</b>             | 17      |
| <b>Fuel Consumption (gal)</b> | 198,192 |

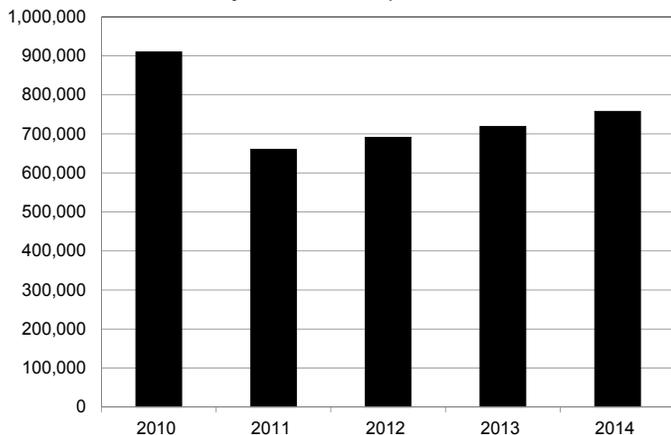
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 910,170 |
| <b>2011</b> | 660,274 |
| <b>2012</b> | 691,413 |
| <b>2013</b> | 719,184 |
| <b>2014</b> | 757,912 |

## 2014 Highlights

- Ridership increased 5.4% over CY2013
- New Lakeshore service in Hammond, Highland, and Munster
- Began Livable Broadway study, looking at transit/TOD
- Took delivery on six new vehicles (3 vans, 3 buses)
- Forged bus pass partnerships with North Township and Ivy Tech
- Decreased headways on Lakeshore Connection (120 mins to 60 mins)

System Ridership Trend





# Gary Public Transportation Corporation

## Legislative District

Indiana Senate 2, 3  
 Indiana House 2, 3, 11, 14

U.S. Congressional 1

## Productivity

Total Passenger Boardings 757,912  
 Total Vehicle Miles 879,576  
 Revenue Vehicle Miles 806,711  
 Revenue Vehicle Hours 59,017

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.77  
 Operating Expense per Passenger Trip \$7.85  
 Passenger Trips per Total Vehicle Mile 0.86  
 Passenger Trips per Capita 9.47

## Financial Performance

Operating Subsidy \$5,203,832  
 Operating Subsidy Ratio 87%  
 Locally Derived Income \$2,009,637  
 Locally Derived Income Per Operating Expense \$0.34  
 Fare Recovery Ratio 13%

## Operating Expense Summary

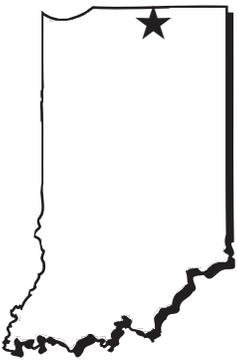
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$1,144,338        |
| Other Salaries/Wages     | \$1,196,318        |
| Fringe                   | \$1,393,267        |
| Services                 | \$408,933          |
| Materials and Supplies   | \$943,569          |
| Utilities                | \$144,238          |
| Casualty/Liability       | \$192,080          |
| Purchased Transportation | \$0                |
| Other                    | \$529,070          |
| <b>Total Expenses</b>    | <b>\$5,951,813</b> |
| Fixed Route Expenses     | \$5,711,202        |
| Demand Response Services | \$240,611          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$747,981          |
| Contract/Other       | \$0                |
| Local Assistance     | \$1,261,656        |
| State Assistance     | \$966,063          |
| Federal Assistance   | \$2,976,113        |
| <b>Total Revenue</b> | <b>\$5,951,813</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 2000           | Chance               | Yes            | 20+2wc           | Diesel      |
| 3                  | 2007           | Gillig               | Yes            | 31+2wc           | Diesel      |
| 5                  | 2007           | Gillig               | Yes            | 25+2wc           | Diesel      |
| 5                  | 2008           | Ford                 | Yes            | 10+3wc           | Gas         |
| 9                  | 2010           | Gillig               | Yes            | 25+2wc           | Diesel      |
| 3                  | 2014           | Gillig               | Yes            | 31+2wc           | Diesel      |
| 3                  | 2014           | Ford                 | Yes            | 10+3wc           | Gas         |
| <b>29</b>          |                |                      |                |                  |             |



# Goshen

227 W. Jefferson Blvd., Rm 1120  
 South Bend, IN 46601  
 (574) 287-1829

**Contact:** James Turnwald, Executive Director  
**Email:** jturnwald@macog.com  
**Website:** www.interurbanrolley.com

## General Information

**Type of Service** Demand Response  
**Service Area** Goshen, Indiana  
**Service Population** 31,719

## Service Hours

**Weekday** 5:00 AM - 8:00 PM  
**Saturday** 5:00 AM - 7:00 PM  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$0.00 (assistant); \$0.40 (addl adult)  
 \$0.20 (addl child)

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 1                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>6</u>         | <u>1</u>         |

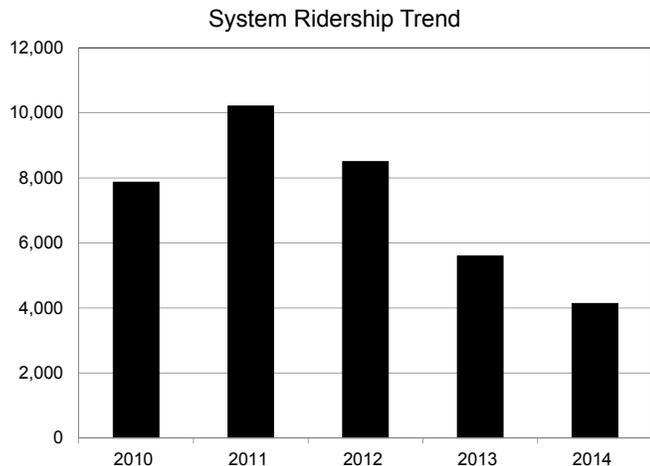
## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 2     |
| <b>Peak Hour Fleet</b>        | 2     |
| <b>Base Fleet</b>             | 1     |
| <b>Fuel Consumption (gal)</b> | 3,138 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 7,871  |
| <b>2011</b> | 10,211 |
| <b>2012</b> | 8,502  |
| <b>2013</b> | 5,600  |
| <b>2014</b> | 4,141  |

## 2014 Highlights



# Interurban Trolley Access



## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$30,223         |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$20,180         |
| Services                 | \$0              |
| Materials and Supplies   | \$452            |
| Utilities                | \$0              |
| Casualty/Liability       | \$0              |
| Purchased Transportation | \$111,606        |
| Other                    | \$20,805         |
| <b>Total Expenses</b>    | <b>\$183,266</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$183,266        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$6,935          |
| Contract/Other       | \$0              |
| Local Assistance     | \$42,134         |
| State Assistance     | \$25,824         |
| Federal Assistance   | \$108,373        |
| <b>Total Revenue</b> | <b>\$183,266</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 2                  | 2014           | Dodge                | Yes            | 4+1wc            | Gas         |
| 2                  |                |                      |                |                  |             |

## Legislative District

|                    |        |
|--------------------|--------|
| Indiana Senate     | 12     |
| Indiana House      | 21, 49 |
| U.S. Congressional | 2      |

## Productivity

|                           |        |
|---------------------------|--------|
| Total Passenger Boardings | 4,141  |
| Total Vehicle Miles       | 43,933 |
| Revenue Vehicle Miles     | 21,527 |
| Revenue Vehicle Hours     | 1,199  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$4.17  |
| Operating Expense per Passenger Trip     | \$44.26 |
| Passenger Trips per Total Vehicle Mile   | 0.09    |
| Passenger Trips per Capita               | 0.13    |

## Financial Performance

|  |           |
|--|-----------|
| Operating Subsidy                            | \$176,331 |
| Operating Subsidy Ratio                      | 96%       |
| Locally Derived Income                       | \$49,069  |
| Locally Derived Income Per Operating Expense | \$0.27    |
| Fare Recovery Ratio                          | 4%        |



# Hamilton County

1555 Westfield Road  
 Noblesville, IN 46062  
 (317) 773-2688

**Contact:** Elaine McGuire, Transportation Manager  
**Email:** emcguire@janus-inc.org  
**Website:** www.janus-inc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hamilton County  
**Service Population** 274,569

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 7:00 AM - 3:00 PM  
**Sunday**

## Fare Structure

**Base** \$5.00  
**Youth** \$2.00  
**Elderly/Disabled** \$5.00  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 14               | 6                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <u>19</u>        | <u>6</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 21     |
| <b>Peak Hour Fleet</b>        | 18     |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 52,534 |

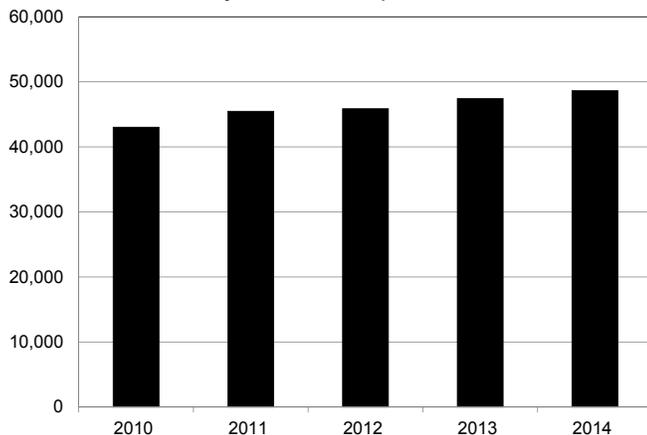
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 43,029 |
| <b>2011</b> | 45,475 |
| <b>2012</b> | 45,860 |
| <b>2013</b> | 47,437 |
| <b>2014</b> | 48,633 |

## 2014 Highlights

- Updated our software with Community Transit Systems
- Participated in local parades in Hamilton County
- We are in our fifth year with Clean Zone Marketing
- Drivers had Passenger Assistance Technique Training through RTAP

System Ridership Trend



# Hamilton County Express



**Group  
4**

## Legislative District

**Indiana Senate** 20, 21, 28, 29, 30, 31  
**Indiana House** 29, 32, 35, 36, 38, 39, 86, 87, 88

**U.S. Congressional** 5

## Productivity

**Total Passenger Boardings** 48,633  
**Total Vehicle Miles** 443,701  
**Revenue Vehicle Miles** 378,001  
**Revenue Vehicle Hours** 23,343

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$2.76  
**Operating Expense per Passenger Trip** \$25.23  
**Passenger Trips per Total Vehicle Mile** 0.11  
**Passenger Trips per Capita** 0.18

## Financial Performance

**Operating Subsidy** \$1,130,240  
**Operating Subsidy Ratio** 92%  
**Locally Derived Income** \$486,132  
**Locally Derived Income Per Operating Expense** \$0.40  
**Fare Recovery Ratio** 8%

## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$419,063   |
| <b>Other Salaries/Wages</b>     | \$162,179   |
| <b>Fringe</b>                   | \$162,040   |
| <b>Services</b>                 | \$105,184   |
| <b>Materials and Supplies</b>   | \$199,093   |
| <b>Utilities</b>                | \$17,786    |
| <b>Casualty/Liability</b>       | \$21,521    |
| <b>Purchased Transportation</b> | \$0         |
| <b>Other</b>                    | \$139,925   |
| <b>Total Expenses</b>           | \$1,226,791 |
| <b>Fixed Route Expenses</b>     | \$0         |
| <b>Demand Response Services</b> | \$1,226,791 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$96,352    |
| <b>Contract/Other</b>     | \$199       |
| <b>Local Assistance</b>   | \$389,581   |
| <b>State Assistance</b>   | \$175,538   |
| <b>Federal Assistance</b> | \$565,121   |
| <b>Total Revenue</b>      | \$1,226,791 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2005           | Ford                 | 6+1wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12               | No             | Gas         |
| 3                  | 2007           | Ford                 | 12+1wc           | Yes            | Gas         |
| 3                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 3                  | 2009           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+1wc            | Yes            | Gas         |
| 2                  | 2009           | Ford                 | 12               | No             | Gas         |
| 1                  | 2009           | Ford                 | 13               | No             | Gas         |
| 1                  | 2009           | Ford                 | 7+1wc            | Yes            | Gas         |
| 3                  | 2010           | Ford                 | 8+1wc            | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 2+1wc            | Yes            | Gas         |
| <b>21</b>          |                |                      |                  |                |             |



# Hancock County

1870 Fields Blvd  
Greenfield, IN 46140  
(317) 462-3758

**Contact:** Linda Hart, Executive Director

**Email:** linda.hart@hcssi.org

**Website:** www.hcssi.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hancock County  
**Service Population** 70,002

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled**  
**Transfer** \$3.00  
**Other/Special**  
\$15 to out-of-county medical only

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 14               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 3                |
|                       | <u>1</u>         | <u>17</u>        |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 11    |
| <b>Peak Hour Fleet</b>        | 11    |
| <b>Base Fleet</b>             | 9     |
| <b>Fuel Consumption (gal)</b> | 9,443 |

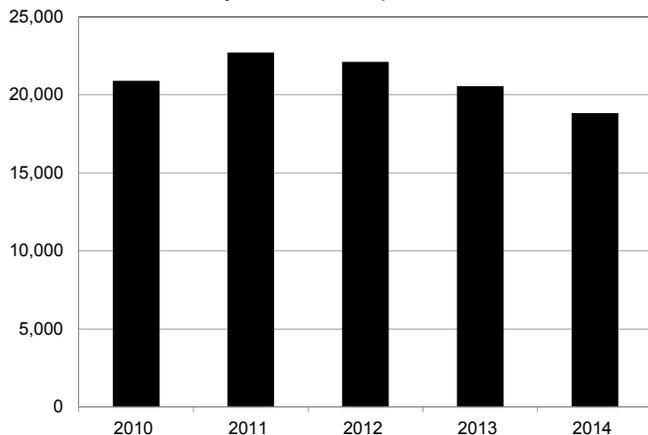
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 20,873 |
| <b>2011</b> | 22,673 |
| <b>2012</b> | 22,084 |
| <b>2013</b> | 20,533 |
| <b>2014</b> | 18,804 |

## 2014 Highlights

- Reorganization of transit staff
- 2014 weather impact - 8 days of limited service or closed
- Added Board Director with transportation safety background

System Ridership Trend



# Hancock Area Rural Transit



## Legislative District

Indiana Senate 1, 2  
 Indiana House 1, 11, 12

U.S. Congressional 1

## Productivity

Total Passenger Boardings 18,804  
 Total Vehicle Miles 168,992  
 Revenue Vehicle Miles 166,891  
 Revenue Vehicle Hours 14,236

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.46  
 Operating Expense per Passenger Trip \$22.14  
 Passenger Trips per Total Vehicle Mile 0.11  
 Passenger Trips per Capita 0.27

## Financial Performance

Operating Subsidy \$374,387  
 Operating Subsidy Ratio 90%  
 Locally Derived Income \$172,003  
 Locally Derived Income Per Operating Expense \$0.41  
 Fare Recovery Ratio 10%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$148,968        |
| Other Salaries/Wages     | \$88,358         |
| Fringe                   | \$19,394         |
| Services                 | \$20,903         |
| Materials and Supplies   | \$32,266         |
| Utilities                | \$3,577          |
| Casualty/Liability       | \$16,760         |
| Purchased Transportation | \$0              |
| Other                    | \$86,105         |
| <b>Total Expenses</b>    | <b>\$416,331</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$416,331        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$41,944         |
| Contract/Other       | \$0              |
| Local Assistance     | \$130,059        |
| State Assistance     | \$57,134         |
| Federal Assistance   | \$187,194        |
| <b>Total Revenue</b> | <b>\$416,331</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2005           | Ford                 | 4                | No             | Gas         |
| 1                  | 2006           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2007           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 5                | No             | Gas         |
| 2                  | 2008           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2010           | Chevy                | 4                | No             | Gas         |
| 1                  | 2010           | Dodge                | 4+2wc            | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 8+2wc            | Yes            | Gas         |
| 2                  | 2013           | Dodge                | 5                | Yes            | Gas         |
| <b>11</b>          |                |                      |                  |                |             |



# Hendricks and Morgan Counties

1001 Sycamore Lane  
 Danville, IN 46122  
 (317) 745-4715

**Contact:** Jamie Howard, Administrative Assistant  
**Email:** [jmhoward@sycamoreservices.com](mailto:jmhoward@sycamoreservices.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks and Morgan Counties  
**Service Population** 214,342

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**  
 Hen: \$3.00 (in-town), \$4.00 (in-county)  
 Mor: \$4.00 (in-town), \$5.00 (in-county)

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 9                | 51               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 4                | 9                |
|                       | <u>13</u>        | <u>60</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 42     |
| <b>Peak Hour Fleet</b>        | 41     |
| <b>Base Fleet</b>             | 41     |
| <b>Fuel Consumption (gal)</b> | 53,491 |

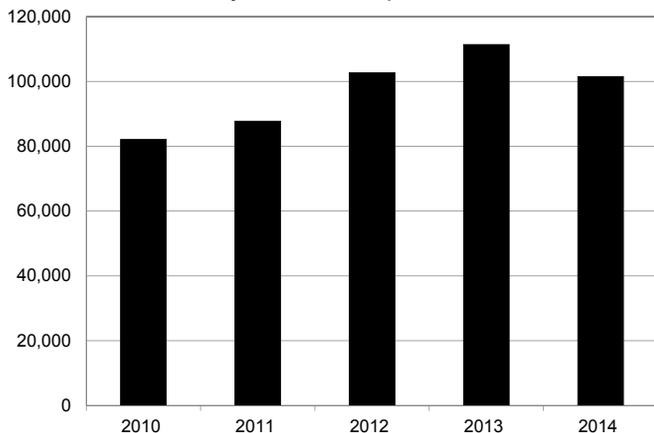
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 82,099  |
| <b>2011</b> | 87,750  |
| <b>2012</b> | 102,686 |
| <b>2013</b> | 111,397 |
| <b>2014</b> | 101,530 |

## 2014 Highlights

- Provide transportation to 30 dialysis patients, 3 times per week
- Will be receiving 8 new 5339 vehicles in the coming year to replace some fleet vehicles.
- CASMC, HCSS & Sycamore continue to work together to increase and expand services.

System Ridership Trend





## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$480,628   |
| <b>Other Salaries/Wages</b>     | \$249,983   |
| <b>Fringe</b>                   | \$48,725    |
| <b>Services</b>                 | \$66,356    |
| <b>Materials and Supplies</b>   | \$198,306   |
| <b>Utilities</b>                | \$19,146    |
| <b>Casualty/Liability</b>       | \$39,737    |
| <b>Purchased Transportation</b> | \$0         |
| <b>Other</b>                    | \$134,599   |
| <b>Total Expenses</b>           | \$1,237,480 |
| <b>Fixed Route Expenses</b>     | \$0         |
| <b>Demand Response Services</b> | \$1,237,480 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$83,136    |
| <b>Contract/Other</b>     | \$0         |
| <b>Local Assistance</b>   | \$295,521   |
| <b>State Assistance</b>   | \$281,652   |
| <b>Federal Assistance</b> | \$577,171   |
| <b>Total Revenue</b>      | \$1,237,480 |

## Legislative District

**Indiana Senate** 28  
**Indiana House** 29, 53

**U.S. Congressional** 6

## Productivity

|                                  |         |
|----------------------------------|---------|
| <b>Total Passenger Boardings</b> | 101,530 |
| <b>Total Vehicle Miles</b>       | 679,114 |
| <b>Revenue Vehicle Miles</b>     | 621,471 |
| <b>Revenue Vehicle Hours</b>     | 58,196  |

## Performance/Service Effectiveness

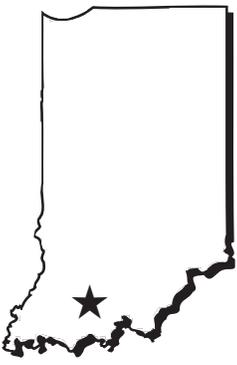
|   |         |
|---|---------|
| <b>Operating Expense per Total Vehicle Mile</b> | \$1.82  |
| <b>Operating Expense per Passenger Trip</b>     | \$12.19 |
| <b>Passenger Trips per Total Vehicle Mile</b>   | 0.15    |
| <b>Passenger Trips per Capita</b>               | 0.47    |

## Financial Performance

|   |             |
|---|-------------|
| <b>Operating Subsidy</b>                            | \$1,154,344 |
| <b>Operating Subsidy Ratio</b>                      | 93%         |
| <b>Locally Derived Income</b>                       | \$378,657   |
| <b>Locally Derived Income Per Operating Expense</b> | \$0.31      |
| <b>Fare Recovery Ratio</b>                          | 7%          |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1999           | GMC                  | 5+1wc            | Yes            | Gas         |
| 1                  | 2000           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 14               | No             | Gas         |
| 3                  | 2006           | Dodge                | 7                | No             | Gas         |
| 1                  | 2006           | GMC                  | 6                | No             | Gas         |
| 1                  | 2006           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 8                | No             | Gas         |
| 1                  | 2007           | Dodge                | 5                | No             | Gas         |
| 1                  | 2007           | Ford                 | 9+1wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 9+2wc            | Yes            | Gas         |
| 3                  | 2008           | Chevy                | 6+1wc            | No             | Gas         |
| 1                  | 2008           | Chevy                | 4+2wc            | Yes            | Gas         |
| 2                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 4                  | 2009           | Ford                 | 8+1wc            | Yes            | Gas         |
| 2                  | 2009           | Ford                 | 10+2wc           | Yes            | Gas         |
| 4                  | 2010           | Ford                 | 10+2wc           | Yes            | Gas         |
| 3                  | 2011           | Dodge                | 3+1wc            | Yes            | Gas         |
| 2                  | 2012           | Dodge                | 6                | No             | Gas         |
| 5                  | 2013           | Dodge                | 3+1wc            | Yes            | Gas         |
| 2                  | 2013           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2013           | Dodge                | 7                | No             | Gas         |
| <b>42</b>          |                |                      |                  |                |             |



# Huntingburg

508 E. 4th Street  
 Huntingburg, IN 47542  
 (812) 683-2211

**Contact:** Sue Tooley, Transit Director  
**Email:** stooley@huntingburg-in.gov  
**Website:** www.huntingburg-in.gov

## General Information

**Type of Service** Demand Response  
**Service Area** Huntingburg City Limits  
**Service Population** 6,057

## Service Hours

**Weekday** 8:30 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$2.00  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 3                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 3                |
|                       | <u>0</u>         | <u>6</u>         |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 3     |
| <b>Peak Hour Fleet</b>        | 2     |
| <b>Base Fleet</b>             | 2     |
| <b>Fuel Consumption (gal)</b> | 3,144 |

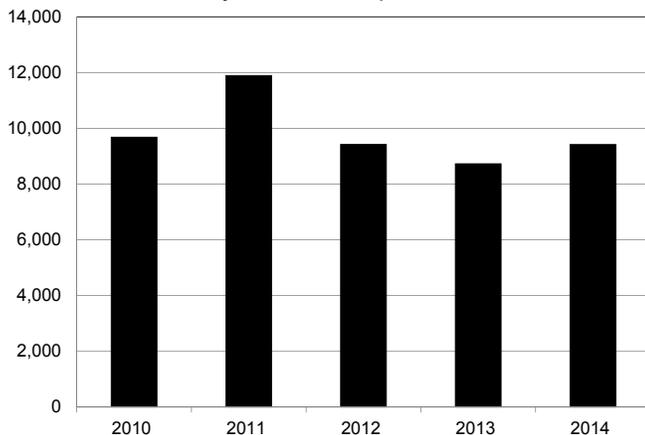
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 9,684  |
| <b>2011</b> | 11,895 |
| <b>2012</b> | 9,423  |
| <b>2013</b> | 8,730  |
| <b>2014</b> | 9,419  |

## 2014 Highlights

- 7.89% increase in passenger boardings in 2014
- Two drivers competing in their first Roadeo finished in the top ten; 5th & 9th place
- Participated in the Community Connect Program distributing transit information

System Ridership Trend



# Huntingburg Transit System



## Legislative District

Indiana Senate 23, 24  
 Indiana House 28, 40, 47, 91

U.S. Congressional 4

## Productivity

Total Passenger Boardings 9,419  
 Total Vehicle Miles 23,211  
 Revenue Vehicle Miles 21,979  
 Revenue Vehicle Hours 3,281

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.16  
 Operating Expense per Passenger Trip \$12.71  
 Passenger Trips per Total Vehicle Mile 0.41  
 Passenger Trips per Capita 1.56

## Financial Performance

Operating Subsidy \$111,101  
 Operating Subsidy Ratio 93%  
 Locally Derived Income \$51,631  
 Locally Derived Income Per Operating Expense \$0.43  
 Fare Recovery Ratio 7%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$56,596         |
| Other Salaries/Wages     | \$14,952         |
| Fringe                   | \$19,015         |
| Services                 | \$5,484          |
| Materials and Supplies   | \$11,202         |
| Utilities                | \$1,858          |
| Casualty/Liability       | \$3,344          |
| Purchased Transportation | \$0              |
| Other                    | \$7,276          |
| <b>Total Expenses</b>    | <b>\$119,727</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$119,727        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$8,626          |
| Contract/Other       | \$0              |
| Local Assistance     | \$43,005         |
| State Assistance     | \$22,564         |
| Federal Assistance   | \$45,532         |
| <b>Total Revenue</b> | <b>\$119,727</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 14+2wc           | Yes            | Gas         |
| 1                  | 2012           | Dodge                | 4+1wc            | Yes            | Gas         |
| <b>3</b>           |                |                      |                  |                |             |



# Huntington County

354 N. Jefferson St.  
 Huntington, IN 46750  
 (260) 356-3006

**Contact:** Holly Saunders, Executive Director  
**Email:** holly.saunders@huntington.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** Huntington County  
**Service Population** 37,124

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled**  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 13               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 3                |
|                       | <u>5</u>         | <u>16</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 15     |
| <b>Peak Hour Fleet</b>        | 14     |
| <b>Base Fleet</b>             | 12     |
| <b>Fuel Consumption (gal)</b> | 21,209 |

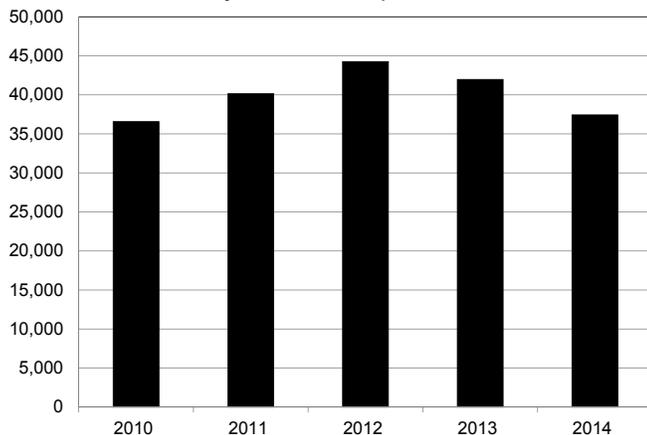
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 36,567 |
| <b>2011</b> | 40,141 |
| <b>2012</b> | 44,262 |
| <b>2013</b> | 41,974 |
| <b>2014</b> | 37,433 |

## 2014 Highlights

- We received one low floor minivan through ARRA funds
- We were awarded funds for new computers from the Htgn. Co. Community Foundation

System Ridership Trend





# Huntington Area Transportation

## Legislative District

Indiana Senate 47

Indiana House 74

U.S. Congressional 8

## Productivity

Total Passenger Boardings 37,433

Total Vehicle Miles 284,417

Revenue Vehicle Miles 283,041

Revenue Vehicle Hours 22,643

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.43

Operating Expense per Passenger Trip \$18.48

Passenger Trips per Total Vehicle Mile 0.13

Passenger Trips per Capita 1.01

## Financial Performance

Operating Subsidy \$630,362

Operating Subsidy Ratio 91%

Locally Derived Income \$335,074

Locally Derived Income Per Operating Expense \$0.48

Fare Recovery Ratio 8%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$234,144        |
| Other Salaries/Wages     | \$105,195        |
| Fringe                   | \$8,017          |
| Services                 | \$30,291         |
| Materials and Supplies   | \$108,606        |
| Utilities                | \$4,325          |
| Casualty/Liability       | \$45,906         |
| Purchased Transportation | \$0              |
| Other                    | \$155,353        |
| <b>Total Expenses</b>    | <b>\$691,837</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$691,837        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$57,609         |
| Contract/Other       | \$3,866          |
| Local Assistance     | \$273,599        |
| State Assistance     | \$123,047        |
| Federal Assistance   | \$233,716        |
| <b>Total Revenue</b> | <b>\$691,837</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2001           | Dodge                | 12               | No             | Gas         |
| 1                  | 2003           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Buick                | 5                | No             | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2005           | Chevy/Braun          | 4+1wc            | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 8                | Yes            | Gas         |
| 2                  | 2008           | Chevy/Braun          | 5                | Yes            | Gas         |
| 1                  | 2008           | Chevy/Braun          | 6+1wc            | Yes            | Gas         |
| 3                  | 2010           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 8                | Yes            | Gas         |
| 1                  | 2013           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2014           | Dodge                | 6+1wc            | Yes            | Gas         |

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# Indianapolis

1501 W Washington St.  
 Indianapolis, IN 46222  
 (317) 635-2100

**Contact:** Michael Terry, President & CEO

**Email:** mterry@indygo.net

**Website:** www.indygo.net

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Marion County  
**Service Population** 918,977

## Service Hours

**Weekday** 4:17 AM - 12:37 AM  
**Saturday** 5:49 AM - 12:41 AM  
**Sunday** 6:40 AM - 10:00 PM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.85  
**Elderly/Disabled** \$0.85  
**Transfer**  
**Other/Special**  
 Monthly pass fixed route \$60.00  
 Senior and student monthly pass \$30.00

## Personnel

|                       | Full-Time  | Part-Time |
|-----------------------|------------|-----------|
| <b>Operations</b>     | 404        | 3         |
| <b>Maintenance</b>    | 86         | 1         |
| <b>Administration</b> | 49         | 2         |
|                       | <u>539</u> | <u>6</u>  |

## Operation Characteristics

|                               |           |
|-------------------------------|-----------|
| <b>Revenue Vehicles</b>       | 220       |
| <b>Peak Hour Fleet</b>        | 200       |
| <b>Base Fleet</b>             | 149       |
| <b>Fuel Consumption (gal)</b> | 2,207,651 |

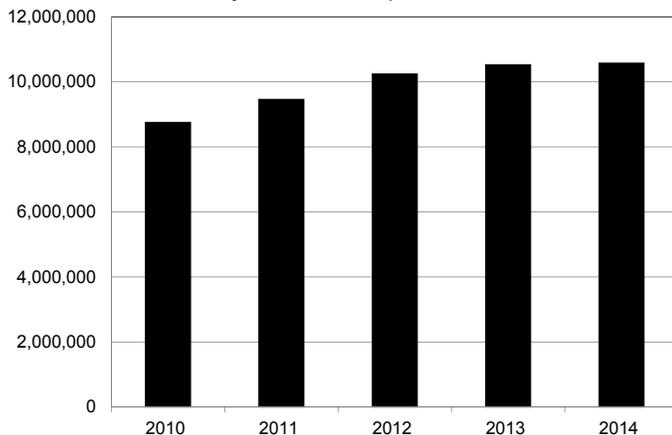
## Ridership Trends

|             |            |
|-------------|------------|
| <b>2010</b> | 8,757,876  |
| <b>2011</b> | 9,464,750  |
| <b>2012</b> | 10,243,610 |
| <b>2013</b> | 10,527,016 |
| <b>2014</b> | 10,574,895 |

## 2014 Highlights

- Ridership hit a 23-year peak in 2014, soaring to 10.29M passenger trips.
- Broke ground on the Downtown Transit Center in September 2014.
- Awarded a \$2M TIGER grant for the environmental and design work on the Red Line e-BRT.
- Installed more than 4,000 sq. ft. of sidewalks and concrete pads for benches and shelters.
- APTA Adwheel Award for Public Engagement Exhibit and Outreach Campaign.
- MPO Outstanding Public Involvement Award.

System Ridership Trend





## Legislative District

Indiana Senate 17

Indiana House 50

U.S. Congressional 3

## Productivity

Total Passenger Boardings 10,574,895

Total Vehicle Miles 11,535,338

Revenue Vehicle Miles 11,956,647

Revenue Vehicle Hours 635,693

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.12

Operating Expense per Passenger Trip \$5.58

Passenger Trips per Total Vehicle Mile 0.92

Passenger Trips per Capita 11.51

## Financial Performance

Operating Subsidy \$47,668,841

Operating Subsidy Ratio 81%

Locally Derived Income \$37,895,222

Locally Derived Income Per Operating Expense \$0.64

Fare Recovery Ratio 19%

## Operating Expense Summary

|                          |                     |
|--------------------------|---------------------|
| Operator Salaries/Wages  | \$15,970,191        |
| Other Salaries/Wages     | \$5,384,892         |
| Fringe                   | \$10,906,130        |
| Services                 | \$6,188,346         |
| Materials and Supplies   | \$10,178,764        |
| Utilities                | \$1,071,850         |
| Casualty/Liability       | \$656,335           |
| Purchased Transportation | \$8,694,235         |
| Other                    | \$0                 |
| <b>Total Expenses</b>    | <b>\$59,050,743</b> |
| Fixed Route Expenses     | \$50,456,508        |
| Demand Response Services | \$8,594,235         |

## Revenue Summary

|                      |                     |
|----------------------|---------------------|
| Fare Revenue         | \$11,381,902        |
| Contract/Other       | \$0                 |
| Local Assistance     | \$26,513,320        |
| State Assistance     | \$10,568,578        |
| Federal Assistance   | \$10,586,943        |
| <b>Total Revenue</b> | <b>\$59,050,743</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1997           | Gillig               | Yes            | 44+2wc           | Diesel      |
| 2                  | 1998           | Gillig               | Yes            | 44+2wc           | Diesel      |
| 23                 | 1999           | Nova                 | Yes            | 39+3wc           | Diesel      |
| 15                 | 2000           | Gillig               | Yes            | 28+2wc           | Diesel      |
| 15                 | 2000           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 11                 | 2001           | New Flyer            | Yes            | 39+2wc           | Diesel      |
| 17                 | 2002           | New Flyer            | Yes            | 54+2wc           | Diesel      |
| 24                 | 2003           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 2                  | 2004           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 1                  | 2006           | Dodge                | Yes            | 11               | Diesel      |
| 10                 | 2007           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 3                  | 2008           | Chevy                | Yes            | 12+2wc           | Diesel      |
| 53                 | 2009           | Chevy                | Yes            | 10+2wc           | Diesel      |
| 10                 | 2009           | Dodge                | Yes            | 8+2wc            | Diesel      |
| 11                 | 2010           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 11                 | 2010           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 4                  | 2012           | VPG                  | Yes            | 3+1wc            | Diesel      |
| 4                  | 2013           | Gillig               | Yes            | 38+2wc           | Diesel      |
| 3                  | 2014           | Chevy                | Yes            | 10+1wc           | Diesel      |
| <b>220</b>         |                |                      |                |                  |             |



# Jay, Randolph, Blackford, Henry Counties

1701 Pilgrim Boulevard  
 Yorktown, IN 47396  
 (888) 589-1121

**Contact:** Kevin Jeffers, Manager  
**Email:** kjeffers@lifestreaminc.org  
**Website:** www.lifestreaminc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Blackford, Henry, Jay, Randolph Counties  
**Service Population** 91,538

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 6                | 6                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 3                | 1                |
|                       | <u>9</u>         | <u>7</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 19     |
| <b>Peak Hour Fleet</b>        | 11     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 36,549 |

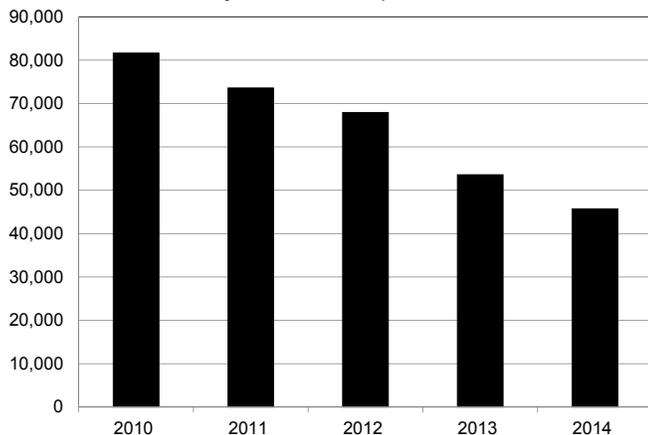
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 81,636 |
| <b>2011</b> | 73,592 |
| <b>2012</b> | 67,964 |
| <b>2013</b> | 53,590 |
| <b>2014</b> | 45,737 |

## 2014 Highlights

- New low cost trip fare allows affordable access to all, no more monthly passes
- AEDs placed on board fleet vehicles
- Zero staff lost time incidents for 2014

System Ridership Trend



# The New InterUrban



## Legislative District

**Indiana Senate** 29, 30, 31, 32, 33, 34, 35, 36  
**Indiana House** 25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100  
**U.S. Congressional** 5, 7

## Productivity

**Total Passenger Boardings** 45,737  
**Total Vehicle Miles** 276,020  
**Revenue Vehicle Miles** 271,395  
**Revenue Vehicle Hours** 20,025

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$3.62  
**Operating Expense per Passenger Trip** \$21.87  
**Passenger Trips per Total Vehicle Mile** 0.17  
**Passenger Trips per Capita** 0.50

## Financial Performance

**Operating Subsidy** \$966,928  
**Operating Subsidy Ratio** 97%  
**Locally Derived Income** \$355,565  
**Locally Derived Income Per Operating Expense** \$0.36  
**Fare Recovery Ratio** 3%

## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$388,245   |
| <b>Other Salaries/Wages</b>     | \$0         |
| <b>Fringe</b>                   | \$89,398    |
| <b>Services</b>                 | \$72,368    |
| <b>Materials and Supplies</b>   | \$162,971   |
| <b>Utilities</b>                | \$10,736    |
| <b>Casualty/Liability</b>       | \$64,629    |
| <b>Purchased Transportation</b> | \$0         |
| <b>Other</b>                    | \$211,962   |
| <b>Total Expenses</b>           | \$1,000,309 |
| <b>Fixed Route Expenses</b>     | \$0         |
| <b>Demand Response Services</b> | \$1,000,309 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$33,381    |
| <b>Contract/Other</b>     | \$0         |
| <b>Local Assistance</b>   | \$322,184   |
| <b>State Assistance</b>   | \$161,280   |
| <b>Federal Assistance</b> | \$483,464   |
| <b>Total Revenue</b>      | \$1,000,309 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2004           | Ford                 | 11+2wc           | Yes            | Gas         |
| 1                  | 2004           | Ford                 | 12               | No             | Gas         |
| 2                  | 2007           | Ford                 | 11+2wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 3                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 10                 | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>19</b>          |                |                      |                  |                |             |



# Johnson, Shelby & Brown Counties

PO Box 216  
Franklin, IN 46131  
(317) 738-5523

**Contact:** Rebecca Allen, Director of Transportation

**Email:** beckyallen2@gmail.com

**Website:** www.accessjohnsoncounty.org

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Johnson, Shelby, and Brown Counties  
**Service Population** 149,541

## Service Hours

**Weekday** 6:15 AM - 7:30 PM/7:30 AM - 4:30 PM  
6:30 AM - 4:00 PM/Winter 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer** Free  
**Other/Special**  
Fixed route \$1.00/ Paratransit \$2.00  
Discounts available/Monthly passes etc.

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 21               | 34               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 3                | 1                |
|                       | <u>24</u>        | <u>35</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 42     |
| <b>Peak Hour Fleet</b>        | 41     |
| <b>Base Fleet</b>             | 35     |
| <b>Fuel Consumption (gal)</b> | 85,647 |

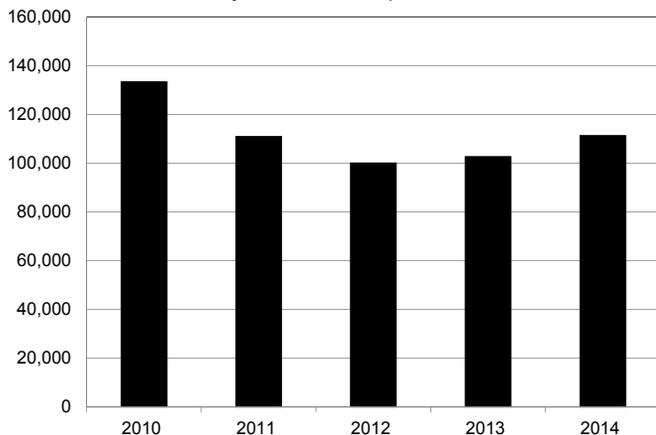
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 133,405 |
| <b>2011</b> | 110,970 |
| <b>2012</b> | 100,118 |
| <b>2013</b> | 102,686 |
| <b>2014</b> | 111,330 |

## 2014 Highlights

- Provided 111,330 trips system wide including JARC and New Freedom.
- Johnson County had total of 16,074 registered passengers not incl. fixed route walk ons.
- ShelbyGo finished its 9th year with 13,648 passenger trips.
- Brown County finished its 6th year with 2,423 passenger trips.

System Ridership Trend





# Access Johnson County, ShelbyGo, and Access Brown County

## Legislative District

**Indiana Senate** 17, 19, 20, 26, 27, 28  
**Indiana House** 31, 32, 33, 34, 35, 54, 56

**U.S. Congressional** 5, 6

## Productivity

**Total Passenger Boardings** 111,330  
**Total Vehicle Miles** 754,648  
**Revenue Vehicle Miles** 746,000  
**Revenue Vehicle Hours** 51,623

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$2.38  
**Operating Expense per Passenger Trip** \$16.15  
**Passenger Trips per Total Vehicle Mile** 0.15  
**Passenger Trips per Capita** 0.74

## Financial Performance

**Operating Subsidy** \$1,705,719  
**Operating Subsidy Ratio** 95%  
**Locally Derived Income** \$702,436  
**Locally Derived Income Per Operating Expense** \$0.39  
**Fare Recovery Ratio** 5%

## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$470,220   |
| <b>Other Salaries/Wages</b>     | \$193,343   |
| <b>Fringe</b>                   | \$98,728    |
| <b>Services</b>                 | \$117,705   |
| <b>Materials and Supplies</b>   | \$201,545   |
| <b>Utilities</b>                | \$20,227    |
| <b>Casualty/Liability</b>       | \$63,267    |
| <b>Purchased Transportation</b> | \$492,739   |
| <b>Other</b>                    | \$140,492   |
| <b>Total Expenses</b>           | \$1,798,266 |
| <b>Fixed Route Expenses</b>     | \$604,842   |
| <b>Demand Response Services</b> | \$1,193,424 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$92,547    |
| <b>Contract/Other</b>     | \$0         |
| <b>Local Assistance</b>   | \$609,889   |
| <b>State Assistance</b>   | \$340,611   |
| <b>Federal Assistance</b> | \$755,219   |
| <b>Total Revenue</b>      | \$1,798,266 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2006           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 5+2wc            | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 3+2wc            | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 12+2wc           | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2007           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 5                  | 2008           | Chevy                | 5+2wc            | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 4+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 4                | No             | Gas         |
| 8                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 5                  | 2010           | Ford                 | 12+2wc           | Yes            | Gas         |
| 6                  | 2010           | Ford                 | 16+2wc           | Yes            | Gas         |
| 2                  | 2013           | Chrysler             | 5+1wc            | Yes            | Gas         |
| 2                  | 2014           | Dodge                | 5+2wc            | Yes            | Gas         |
| <b>42</b>          |                |                      |                  |                |             |



# Kankakee-Iroquois Regional Planning Commission

P.O. Box 127  
 Monon, IN 47959  
 (219) 253-6658

**Contact:** Lynette Carpenter, Manager  
**Email:** lcarpent@urhere.net  
**Website:** www.kirpc.net

## General Information

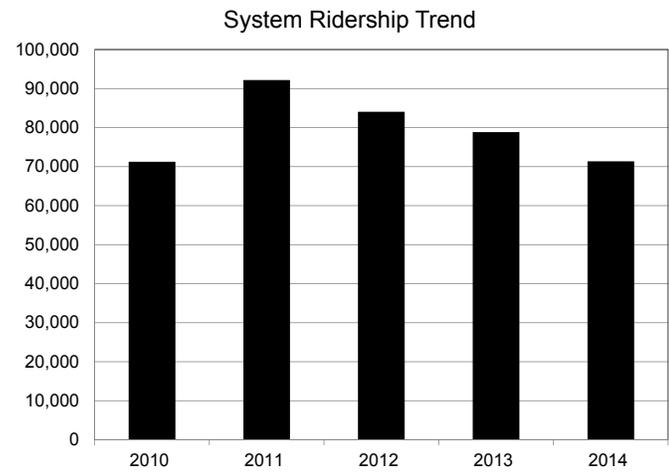
**Type of Service** Demand Response  
**Service Area** Jasper, Pulaski, Newton, and Starke Counties  
**Service Population** 84,487

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** Free  
**Other/Special**  
 Monthly Pass 12 for \$60/\$20 for Elderly Disabled  
 \$6.00 ticket for value for \$5.00(Starke County)



## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 8         | 19        |
| <b>Maintenance</b>    | 0         | 0         |
| <b>Administration</b> | 8         | 7         |
|                       | <u>16</u> | <u>26</u> |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 43     |
| <b>Peak Hour Fleet</b>        | 24     |
| <b>Base Fleet</b>             | 17     |
| <b>Fuel Consumption (gal)</b> | 47,268 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 71,150 |
| <b>2011</b> | 92,084 |
| <b>2012</b> | 83,953 |
| <b>2013</b> | 78,752 |
| <b>2014</b> | 71,236 |

## 2014 Highlights

- Received \$3,500 Donation for Elderly Services-Starke County Community Services-Starke Co
- Received Donation for costs of safety straps for w/c lifts-Jasper County
- Getting New Digital Radios for all vehicles and higher Tower with better range-Jasper Co
- Received additional funding from County Government-Pulaski County
- Kiwanis Club budgeted \$600 for 2015 trips & PCHS turned "40"-Pulaski County
- Received New Low Floor Mini Van-Newton County & Starke County - Thanks INDOT



## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$336,716          |
| Other Salaries/Wages     | \$234,557          |
| Fringe                   | \$180,084          |
| Services                 | \$67,367           |
| Materials and Supplies   | \$167,457          |
| Utilities                | \$28,839           |
| Casualty/Liability       | \$73,293           |
| Purchased Transportation | \$0                |
| Other                    | \$34,099           |
| <b>Total Expenses</b>    | <b>\$1,122,412</b> |
| Fixed Route Expenses     | \$0                |
| Demand Response Services | \$1,122,412        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$58,564           |
| Contract/Other       | \$6,953            |
| Local Assistance     | \$373,287          |
| State Assistance     | \$220,958          |
| Federal Assistance   | \$462,650          |
| <b>Total Revenue</b> | <b>\$1,122,412</b> |

## Legislative District

**Indiana Senate** 32, 35, 36, 37, 40, 41, 42  
**Indiana House** 47, 53, 57, 58, 59, 60, 65, 93

**U.S. Congressional** 9

## Productivity

|                                  |         |
|----------------------------------|---------|
| <b>Total Passenger Boardings</b> | 71,236  |
| <b>Total Vehicle Miles</b>       | 592,695 |
| <b>Revenue Vehicle Miles</b>     | 561,907 |
| <b>Revenue Vehicle Hours</b>     | 28,337  |

## Performance/Service Effectiveness

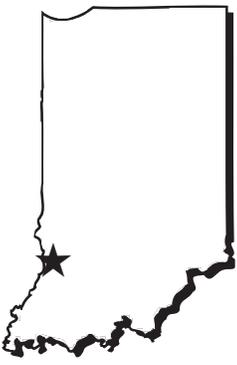
|   |         |
|---|---------|
| <b>Operating Expense per Total Vehicle Mile</b> | \$1.89  |
| <b>Operating Expense per Passenger Trip</b>     | \$15.76 |
| <b>Passenger Trips per Total Vehicle Mile</b>   | 0.12    |
| <b>Passenger Trips per Capita</b>               | 0.84    |

## Financial Performance

|   |             |
|---|-------------|
| <b>Operating Subsidy</b>                            | \$1,056,895 |
| <b>Operating Subsidy Ratio</b>                      | 94%         |
| <b>Locally Derived Income</b>                       | \$438,804   |
| <b>Locally Derived Income Per Operating Expense</b> | \$0.39      |
| <b>Fare Recovery Ratio</b>                          | 5%          |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2001           | Chevy                | 22               | No             | Gas         |
| 3                  | 2003           | Chevy                | 21               | No             | Gas         |
| 1                  | 2005           | Buick                | 4                | No             | Gas         |
| 1                  | 2005           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 7                | No             | Gas         |
| 1                  | 2005           | Chevy                | 26               | No             | Gas         |
| 1                  | 2006           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 28               | No             | Gas         |
| 1                  | 2006           | Dodge                | 6                | No             | Gas         |
| 1                  | 2006           | Ford                 | 12               | No             | Gas         |
| 1                  | 2006           | Ford                 | 11               | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 20               | No             | Gas         |
| 1                  | 2007           | Dodge                | 7                | No             | Gas         |
| 1                  | 2007           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 28               | No             | Gas         |
| 1                  | 2007           | Dodge                | 6                | No             | Gas         |
| 1                  | 2007           | Ford                 | 11+2wc           | Yes            | Gas         |
| 1                  | 2008           | GMC                  | 21               | No             | Gas         |
| 2                  | 2008           | Chevy                | 4+1wc            | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 26               | No             | Gas         |
| 1                  | 2008           | Chevy                | 7+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2010           | Dodge                | 8+2wc            | Yes            | Gas         |
| 4                  | 2010           | Dodge                | 4+1wc            | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 8+1wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2011           | Chevy                | 24               | No             | Gas         |
| 2                  | 2013           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2014           | Chevy                | 27               | No             | Gas         |
| 1                  | 2014           | Dodge                | 6                | No             | Gas         |
| 1                  | 2014           | Dodge                | 7                | No             | Gas         |



# Knox County

2009 Prospect Ave  
 Vincennes, IN 47591  
 (812) 886-3381

**Contact:** Mark Carie, Transportation Coordinator

**Email:** mcarie@vincennesymca.org

**Website:** www.vincennesymca.com

## General Information

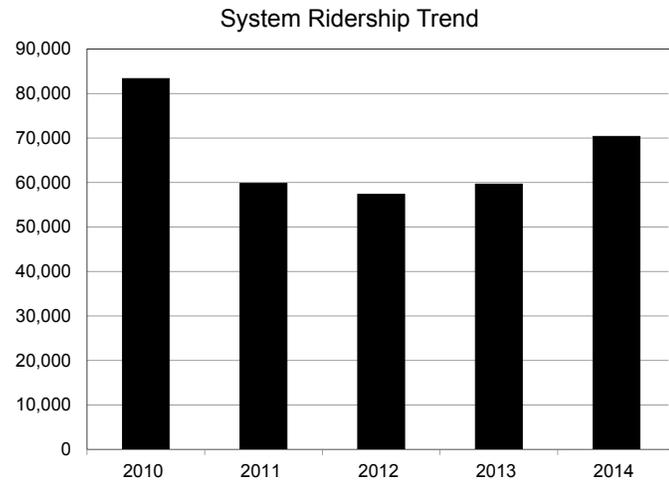
**Type of Service** Demand Resp/Deviated Fixed Routes  
**Service Area** Knox County  
**Service Population** 38,440

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** By appointment only  
**Sunday** By appointment only

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$2.00  
**Other/Special**  
 \$3.00 + Outside City Limits  
 KCARC/V.U. student discount \$1.00



## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 1         | 20        |
| <b>Maintenance</b>    | 1         | 0         |
| <b>Administration</b> | 1         | 2         |
|                       | <u>3</u>  | <u>22</u> |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 22     |
| <b>Peak Hour Fleet</b>        | 14     |
| <b>Base Fleet</b>             | 12     |
| <b>Fuel Consumption (gal)</b> | 39,981 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 83,378 |
| <b>2011</b> | 59,817 |
| <b>2012</b> | 57,376 |
| <b>2013</b> | 59,666 |
| <b>2014</b> | 70,391 |

## 2014 Highlights

- Provided free service for Breast Cancer Awareness "Bras Across the Wabash"
- Past CARF Certification with high marks for transportation
- Working with So. Ind. Ed. providing transportation for immigrant children from tutoring
- Providing inter-modle transportation with Pike Co. for 8-10 ADS clients
- Provided brochures and civil rights pamphlets in Spanish
- Enhanced relationship with Knox Co. Urban Development by sending out surveys



## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$242,024        |
| Other Salaries/Wages     | \$80,837         |
| Fringe                   | \$67,182         |
| Services                 | \$2,900          |
| Materials and Supplies   | \$168,922        |
| Utilities                | \$8,987          |
| Casualty/Liability       | \$50,338         |
| Purchased Transportation | \$0              |
| Other                    | \$77,640         |
| <b>Total Expenses</b>    | <b>\$698,830</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$698,830        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$34,586         |
| Contract/Other       | \$0              |
| Local Assistance     | \$183,308        |
| State Assistance     | \$148,814        |
| Federal Assistance   | \$332,122        |
| <b>Total Revenue</b> | <b>\$698,830</b> |

## Legislative District

|                    |                   |
|--------------------|-------------------|
| Indiana Senate     | 5, 6, 7, 18       |
| Indiana House      | 4, 15, 16, 17, 20 |
| U.S. Congressional | 2, 4              |

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 70,391  |
| Total Vehicle Miles       | 310,291 |
| Revenue Vehicle Miles     | 307,301 |
| Revenue Vehicle Hours     | 14,424  |

## Performance/Service Effectiveness

|  |        |
|--|--------|
| Operating Expense per Total Vehicle Mile | \$2.25 |
| Operating Expense per Passenger Trip     | \$9.93 |
| Passenger Trips per Total Vehicle Mile   | 0.23   |
| Passenger Trips per Capita               | 1.83   |

## Financial Performance

|  |           |
|--|-----------|
| Operating Subsidy                            | \$664,244 |
| Operating Subsidy Ratio                      | 95%       |
| Locally Derived Income                       | \$217,894 |
| Locally Derived Income Per Operating Expense | \$0.31    |
| Fare Recovery Ratio                          | 5%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Ford                 | 18+2wc           | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 6+1wc            | Yes            | Gas         |
| 1                  | 2003           | Ford                 | 18+4wc           | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 5                | No             | Gas         |
| 1                  | 2005           | Ford                 | 10+2wc           | Yes            | Gas         |
| 2                  | 2006           | Ford                 | 11+2wc           | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 6+1wc            | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 21+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2011           | Ford                 | 16+4wc           | Yes            | Gas         |
| 1                  | 2011           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2011           | Ford                 | 2+2wc            | Yes            | Gas         |
| 2                  | 2013           | Dodge                | 6+1wc            | Yes            | Gas         |
| 1                  | 2014           | Ford                 | 20+3wc           | Yes            | Gas         |



# Kokomo

209 S. Union St  
 Kokomo, IN 46901  
 (765) 456-2336

**Contact:** Tammy Corn, Executive Director  
**Email:** khcgcc@aol.com  
**Website:** www.kokomompo.com

## General Information

**Type of Service** Fixed Route, DR, and PT  
**Service Area** Howard County  
**Service Population** 69,682

## Service Hours

**Weekday** 24 Hours  
**Saturday** 24 Hours  
**Sunday** 24 Hours

## Fare Structure

**Base** \$7.50  
**Youth** \$7.50  
**Elderly/Disabled** \$3.75  
**Transfer**  
**Other/Special**  
 Wheelchair \$10.00

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 8                | 30               |
| <b>Maintenance</b>    | 0                | 7                |
| <b>Administration</b> | 0                | 0                |
|                       | <u>8</u>         | <u>37</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 30      |
| <b>Peak Hour Fleet</b>        | 24      |
| <b>Base Fleet</b>             | 24      |
| <b>Fuel Consumption (gal)</b> | 115,387 |

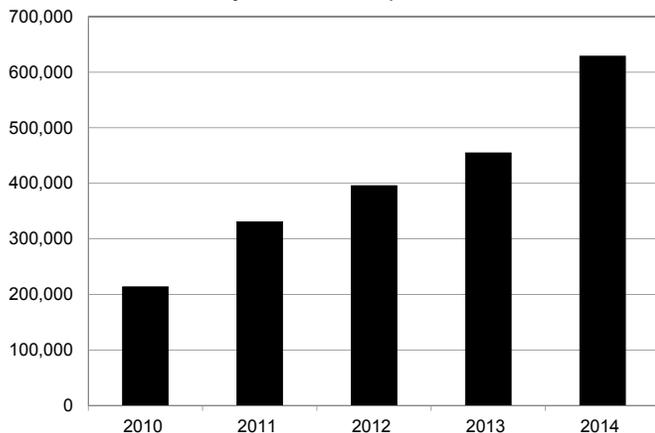
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 213,633 |
| <b>2011</b> | 330,797 |
| <b>2012</b> | 395,750 |
| <b>2013</b> | 454,805 |
| <b>2014</b> | 628,778 |

## 2014 Highlights

- Increased our ridership on the fixed route system by nearly 35%
- Added additional shelters
- Increased our staff by 4

System Ridership Trend





# First City Rider, Spirit of Kokomo, and City Line Trolley

## Legislative District

Indiana Senate 39, 48  
Indiana House 45, 64

U.S. Congressional 8

## Productivity

Total Passenger Boardings 628,778  
Total Vehicle Miles 912,895  
Revenue Vehicle Miles 846,163  
Revenue Vehicle Hours 70,075

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.59  
Operating Expense per Passenger Trip \$3.76  
Passenger Trips per Total Vehicle Mile 0.69  
Passenger Trips per Capita 9.02

## Financial Performance

Operating Subsidy \$2,072,051  
Operating Subsidy Ratio 88%  
Locally Derived Income \$899,406  
Locally Derived Income Per Operating Expense \$0.38  
Fare Recovery Ratio 12%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$607,453          |
| Other Salaries/Wages     | \$313,749          |
| Fringe                   | \$396,089          |
| Services                 | \$52,000           |
| Materials and Supplies   | \$274,729          |
| Utilities                | \$14,493           |
| Casualty/Liability       | \$27,240           |
| Purchased Transportation | \$650,985          |
| Other                    | \$26,014           |
| <b>Total Expenses</b>    | <b>\$2,362,752</b> |
| Fixed Route Expenses     | \$466,887          |
| Demand Response Services | \$1,895,865        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$290,701          |
| Contract/Other       | \$0                |
| Local Assistance     | \$608,705          |
| State Assistance     | \$608,705          |
| Federal Assistance   | \$854,641          |
| <b>Total Revenue</b> | <b>\$2,362,752</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 2002           | Ford                 | Yes            | 12+2wc           | Diesel      |
| 1                  | 2003           | Ford                 | Yes            | 14+2wc           | Diesel      |
| 4                  | 2005           | Ford                 | Yes            | 12+2wc           | Diesel      |
| 2                  | 2007           | Ford                 | Yes            | 12+2wc           | Diesel      |
| 2                  | 2008           | Chevy                | Yes            | 12+2wc           | Diesel      |
| 1                  | 2008           | Dodge                | Yes            | 3+1wc            | Diesel      |
| 1                  | 2009           | Ford                 | Yes            | 12+2wc           | Diesel      |
| 1                  | 2009           | Dodge                | Yes            | 3+1wc            | Diesel      |
| 3                  | 2010           | Freightliner         | Yes            | 45+2wc           | Diesel      |
| 1                  | 2010           | Ford                 | Yes            | 14+2wc           | Gas         |
| 1                  | 2011           | Ford                 | Yes            | 12+2wc           | Gas         |
| 2                  | 2012           | Chevy                | Yes            | 12+2wc           | Diesel      |
| 3                  | 2012           | VPG/MV1              | Yes            | 3+1wc            | Gas         |
| 2                  | 2013           | Gillig               | Yes            | 46+2wc           | Diesel      |
| 1                  | 2013           | Ford                 | Yes            | 12+2wc           | Gas         |
| 2                  | 2014           | Chevy                | Yes            | 12+2wc           | Diesel      |
| 2                  | 2014           | VPG/MV1              | Yes            | 3+1wc            | Gas         |
| <b>30</b>          |                |                      |                |                  |             |



# Kosciusko Area Bus Service

1804 E. Winona Ave.

Warsaw, IN 46580

(574) 371-1410

**Contact:** Kevin Planck, Transportation Manager

**Email:** kevin.planck@cardinalservices.org

**Website:** www.KABSbus.com

## General Information

**Type of Service** Demand Response  
**Service Area** Kosciusko County  
**Service Population** 77,358

## Service Hours

**Weekday** 8:00 AM - 9:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 6                | 1                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 2                | 1                |
|                       | <u>9</u>         | <u>2</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 10     |
| <b>Base Fleet</b>             | 7      |
| <b>Fuel Consumption (gal)</b> | 23,447 |

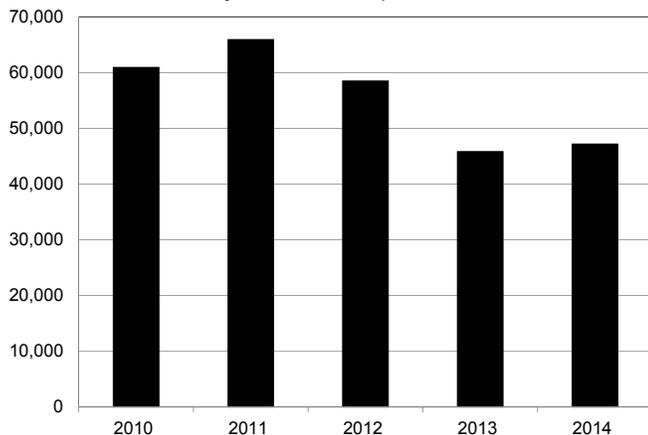
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 60,944 |
| <b>2011</b> | 65,931 |
| <b>2012</b> | 58,486 |
| <b>2013</b> | 45,832 |
| <b>2014</b> | 47,195 |

## 2014 Highlights

- Received two new Large Transit Vehicles, paid for 100% by INDOT
- Reallocated routes to accommodate more county passengers
- Received both county and city grants

System Ridership Trend





## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$163,232        |
| Other Salaries/Wages     | \$126,658        |
| Fringe                   | \$149,319        |
| Services                 | \$10,647         |
| Materials and Supplies   | \$121,563        |
| Utilities                | \$15,316         |
| Casualty/Liability       | \$13,232         |
| Purchased Transportation | \$0              |
| Other                    | \$86,382         |
| <b>Total Expenses</b>    | <b>\$686,349</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$686,349        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$15,618         |
| Contract/Other       | \$0              |
| Local Assistance     | \$209,801        |
| State Assistance     | \$133,165        |
| Federal Assistance   | \$327,765        |
| <b>Total Revenue</b> | <b>\$686,349</b> |

## Legislative District

Indiana Senate 7, 21  
 Indiana House 30, 38

U.S. Congressional 4

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 47,195  |
| Total Vehicle Miles       | 198,909 |
| Revenue Vehicle Miles     | 177,477 |
| Revenue Vehicle Hours     | 10,860  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$3.45  |
| Operating Expense per Passenger Trip     | \$14.54 |
| Passenger Trips per Total Vehicle Mile   | 0.24    |
| Passenger Trips per Capita               | 0.61    |

## Financial Performance

|  |           |
|--|-----------|
| Operating Subsidy                            | \$670,731 |
| Operating Subsidy Ratio                      | 98%       |
| Locally Derived Income                       | \$225,419 |
| Locally Derived Income Per Operating Expense | \$0.33    |
| Fare Recovery Ratio                          | 2%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Ford                 | 20+1wc           | Yes            | Diesel      |
| 1                  | 2006           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 1                  | 2006           | Ford                 | 7+1wc            | Yes            | Gas         |
| 1                  | 2007           | Ford                 | 7+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 3                  | 2010           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 4+1wc            | Yes            | Gas         |
| 2                  | 2014           | Ford                 | 16+2wc           | Yes            | Gas         |
| <b>11</b>          |                |                      |                  |                |             |



# Lafayette

1250 Canal Rd, PO Box 588  
 Lafayette, IN 47902  
 (765) 423-2666

**Contact:** Martin B Sennett, General Manager

**Email:** msennett@gocitybus.com

**Website:** www.gocitybus.com

## General Information

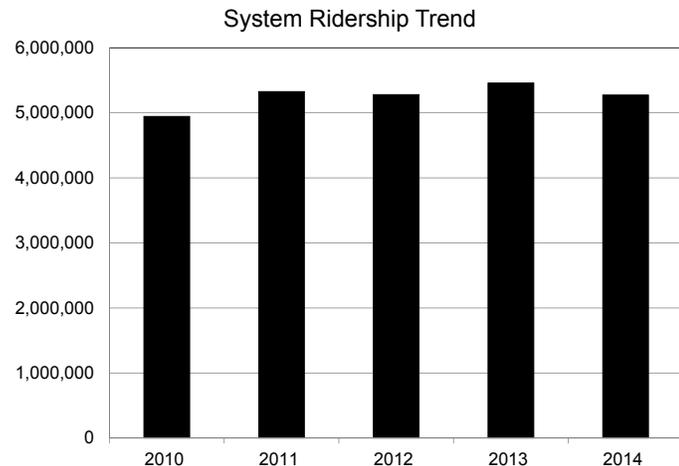
|                           |   |
|---------------------------|---|
| <b>Type of Service</b>    | Fixed Route and Demand Response                       |
| <b>Service Area</b>       | Lafayette, W Lafayette<br>Metropolitan Area, & Purdue |
| <b>Service Population</b> | 147,725   |

## Service Hours

|                 |   |
|-----------------|---|
| <b>Weekday</b>  | 6:00 AM - 12:40 AM M-W<br>6:00 AM - 2:42 AM Th, F |
| <b>Saturday</b> | 6:00 AM - 2:42 AM                                 |
| <b>Sunday</b>   | 8:45 AM - 6:40 PM                                 |

## Fare Structure

|  |        |
|--|--------|
| <b>Base</b>  | \$1.00 |
| <b>Youth</b>   |        |
| <b>Elderly/Disabled</b>  | \$0.50 |
| <b>Transfer</b>  |        |
| <b>Other/Special</b>   |        |
| Pass \$28/mo; E&D \$14/mo; Token \$0.75/ride<br>Day Pass \$2; Demand Resp \$2/ride |        |



## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 77               | 21               |
| <b>Maintenance</b>    | 13               | 0                |
| <b>Administration</b> | 20               | 1                |
|                       | <hr/>            | <hr/>            |
|                       | 110              | 22               |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 68      |
| <b>Peak Hour Fleet</b>        | 55      |
| <b>Base Fleet</b>             | 43      |
| <b>Fuel Consumption (gal)</b> | 435,116 |

## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2010</b> | 4,946,242 |
| <b>2011</b> | 5,327,744 |
| <b>2012</b> | 5,281,590 |
| <b>2013</b> | 5,459,000 |
| <b>2014</b> | 5,274,218 |

## 2014 Highlights

- Record one day ridership on 2/10/14 of 34,926 riders
- Broke ground on Compressed Natural Gas (CNG) Fueling Station; ordered 10 CNG buses
- Implemented service efficiency improvements and consolidation of underperforming route
- Launched Safety Campaign with Purdue University called "Don't Go Dino"
- Rebranded the Free Ride for Everyone route (the Trolley route) to the "Connector"
- Revamped website; added text alerts options



## Legislative District

**Indiana Senate** 9, 13, 17, 18

**Indiana House** 18, 22, 23

**U.S. Congressional** 2, 3

## Productivity

**Total Passenger Boardings** 5,274,218

**Total Vehicle Miles** 1,934,402

**Revenue Vehicle Miles** 1,757,889

**Revenue Vehicle Hours** 139,652

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$5.79

**Operating Expense per Passenger Trip** \$2.12

**Passenger Trips per Total Vehicle Mile** 2.73

**Passenger Trips per Capita** 35.70

## Financial Performance

**Operating Subsidy** \$7,841,943

**Operating Subsidy Ratio** 70%

**Locally Derived Income** \$6,722,149

**Locally Derived Income**

**Per Operating Expense** \$0.60

**Fare Recovery Ratio** 25%

## Operating Expense Summary

|                                 |              |
|---------------------------------|--------------|
| <b>Operator Salaries/Wages</b>  | \$3,394,532  |
| <b>Other Salaries/Wages</b>     | \$1,595,731  |
| <b>Fringe</b>                   | \$3,145,020  |
| <b>Services</b>                 | \$384,037    |
| <b>Materials and Supplies</b>   | \$2,061,827  |
| <b>Utilities</b>                | \$158,660    |
| <b>Casualty/Liability</b>       | \$182,357    |
| <b>Purchased Transportation</b> | \$0          |
| <b>Other</b>                    | \$273,640    |
| <b>Total Expenses</b>           | \$11,195,804 |
| <b>Fixed Route Expenses</b>     | \$10,815,147 |
| <b>Demand Response Services</b> | \$380,657    |

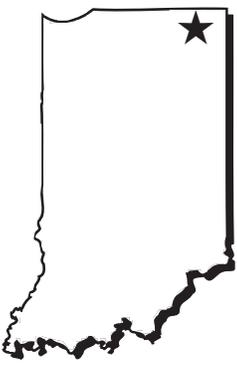
## Revenue Summary

|                           |              |
|---------------------------|--------------|
| <b>Fare Revenue</b>       | \$2,782,806  |
| <b>Contract/Other</b>     | \$571,055    |
| <b>Local Assistance</b>   | \$3,368,288  |
| <b>State Assistance</b>   | \$4,015,882  |
| <b>Federal Assistance</b> | \$457,773    |
| <b>Total Revenue</b>      | \$11,195,804 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 1994           | New Flyer            | Yes            | 60               | Diesel      |
| 6                  | 1998           | New Flyer            | Yes            | 60               | Diesel      |
| 2                  | 1998           | Gillig               | Yes            | 40               | Diesel      |
| 6                  | 1998           | Gillig               | Yes            | 38+2WC           | Diesel      |
| 1                  | 1998           | Gillig               | Yes            | 34               | Diesel      |
| 2                  | 1999           | Gillig               | Yes            | 38+2WC           | Diesel      |
| 2                  | 2002           | Chance               | Yes            | 28               | Diesel      |
| 6                  | 2002           | Gillig               | Yes            | 40               | Diesel      |
| 1                  | 2002           | Supreme              | Yes            | 16+2WC           | Diesel      |
| 3                  | 2003           | Gillig               | Yes            | 40               | Diesel      |
| 4                  | 2005           | Gillig               | Yes            | 40               | Diesel      |
| 3                  | 2006           | Supreme              | Yes            | 13               | Diesel      |
| 7                  | 2007           | Gillig               | Yes            | 40               | Diesel      |
| 2                  | 2007           | Gillig               | Yes            | 35               | Diesel      |
| 2                  | 2009           | New Flyer            | Yes            | 60               | Diesel      |
| 6                  | 2009           | Gillig               | Yes            | 40               | Diesel      |
| 4                  | 2010           | Gillig               | Yes            | 40               | Diesel      |
| 2                  | 2011           | Supreme              | Yes            | 11               | Diesel      |
| 3                  | 2011           | New Flyer            | Yes            | 45               | Diesel      |
| 2                  | 2011           | Gillig               | Yes            | 40               | Diesel      |
| 3                  | 2014           | Gillig               | Yes            | 35               | Diesel      |

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# LaGrange County

PO Box 107, 410 E Central Avenue

LaGrange, IN 46761

(260) 463-4161

**Contact:** Cheri Perkins, Executive Director

**Email:** [cperkins@lagrangecoa.org](mailto:cperkins@lagrangecoa.org)

**Website:** [www.lagrangecoa.org](http://www.lagrangecoa.org)

## General Information

**Type of Service** Demand Response  
**Service Area** LaGrange County  
**Service Population** 37,128

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled**  
**Transfer** Free  
**Other/Special**  
 5-9 mi \$6, 10-15 \$9, 16-20 mi \$11  
 Out of county up to 35 \$35 over \$70

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 2                | 19               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>3</u>         | <u>19</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 14     |
| <b>Peak Hour Fleet</b>        | 11     |
| <b>Base Fleet</b>             | 11     |
| <b>Fuel Consumption (gal)</b> | 31,561 |

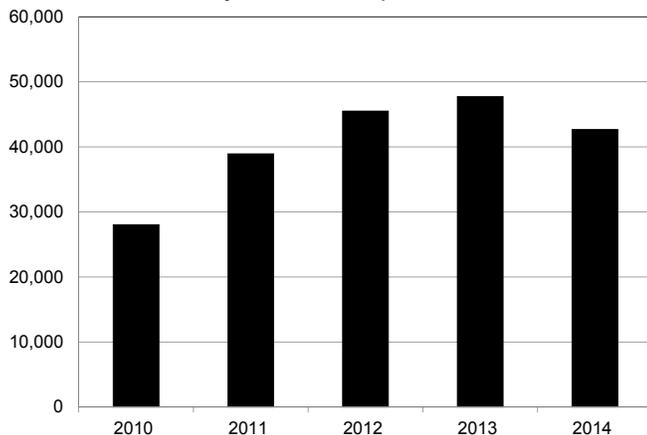
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 28,047 |
| <b>2011</b> | 38,942 |
| <b>2012</b> | 45,506 |
| <b>2013</b> | 47,756 |
| <b>2014</b> | 42,670 |

## 2014 Highlights

- We purchased our own building for the first time since we were established in 1975.

System Ridership Trend





# LaGrange County Area Transit

## Legislative District

Indiana Senate 7, 22  
 Indiana House 26, 27, 41  
 U.S. Congressional 4

## Productivity

Total Passenger Boardings 42,670  
 Total Vehicle Miles 501,206  
 Revenue Vehicle Miles 451,721  
 Revenue Vehicle Hours 24,196

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.18  
 Operating Expense per Passenger Trip \$13.91  
 Passenger Trips per Total Vehicle Mile 0.09  
 Passenger Trips per Capita 1.15

## Financial Performance

Operating Subsidy \$460,922  
 Operating Subsidy Ratio 78%  
 Locally Derived Income \$195,299  
 Locally Derived Income Per Operating Expense \$0.33  
 Fare Recovery Ratio 22%

## Operating Expense Summary

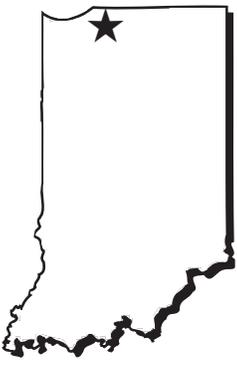
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$315,056        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$0              |
| Services                 | \$51,699         |
| Materials and Supplies   | \$124,329        |
| Utilities                | \$3,076          |
| Casualty/Liability       | \$9,912          |
| Purchased Transportation | \$0              |
| Other                    | \$89,489         |
| <b>Total Expenses</b>    | <b>\$593,561</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$593,561        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$132,639        |
| Contract/Other       | \$0              |
| Local Assistance     | \$62,660         |
| State Assistance     | \$195,299        |
| Federal Assistance   | \$202,963        |
| <b>Total Revenue</b> | <b>\$593,561</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 6                | No             | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2007           | Dodge                | 6                | No             | Gas         |
| 1                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 5+1wc            | Yes            | Gas         |
| 3                  | 2010           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2011           | Ford                 | 9+2wc            | Yes            | Gas         |
| 2                  | 2013           | Ford                 | 4                | No             | Gas         |
| 1                  | 2013           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2013           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2014           | Dodge                | 5+1wc            | Yes            | Gas         |
| <b>14</b>          |                |                      |                  |                |             |



# LaPorte

102 L Street  
 La Porte, IN 46350  
 (219) 362-6565

**Contact:** Tom MacLennan, Director of Transportation  
**Email:** [transporte@cityoflaporte.com](mailto:transporte@cityoflaporte.com)  
**Website:** [www.cityoflaporte.com/transporte](http://www.cityoflaporte.com/transporte)

## General Information

**Type of Service** Demand Response  
**Service Area** City of La Porte + fringe  
**Service Population** 22,053

## Service Hours

**Weekday** 6:00 AM - 9:00 PM  
**Saturday** 8:00 AM - 4:00 PM  
**Sunday**

## Fare Structure

**Base** \$3.25  
**Youth** \$1.25  
**Elderly/Disabled** \$2.50  
**Transfer** \$3.25  
**Other/Special**  
 10 ride pass general \$30  
 10 ride pass senior \$22.50

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 5                | 11               |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>7</u>         | <u>11</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 7      |
| <b>Peak Hour Fleet</b>        | 5      |
| <b>Base Fleet</b>             | 2      |
| <b>Fuel Consumption (gal)</b> | 20,191 |

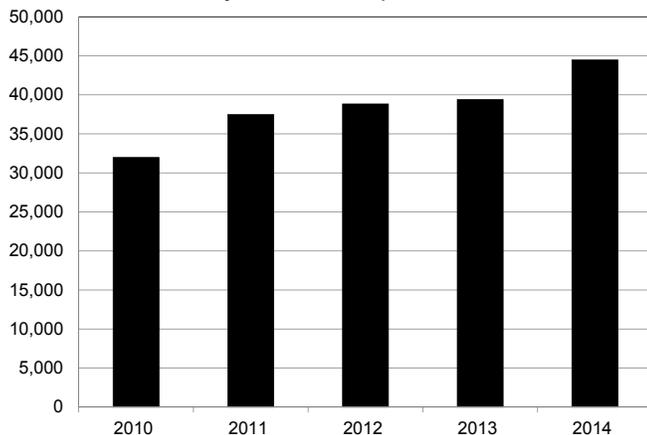
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 31,969 |
| <b>2011</b> | 37,461 |
| <b>2012</b> | 38,828 |
| <b>2013</b> | 39,384 |
| <b>2014</b> | 44,461 |

## 2014 Highlights

- Increased Ridership by 12.8%
- Increased Revenue from fares by 10.27%
- Increased use of Liquid Propane Fuel to 47% of fuel used, nearly 10,000 gals
- Increased base hourly wage for all employees by 2% as of beginning of year
- Managed all of these accomplishments while increasing expenses less than 2%

System Ridership Trend





## Legislative District

Indiana Senate 13  
 Indiana House 18, 52  
 U.S. Congressional 3

## Productivity

Total Passenger Boardings 44,461  
 Total Vehicle Miles 126,516  
 Revenue Vehicle Miles 126,006  
 Revenue Vehicle Hours 12,243

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.56  
 Operating Expense per Passenger Trip \$12.99  
 Passenger Trips per Total Vehicle Mile 0.35  
 Passenger Trips per Capita 2.02

## Financial Performance

Operating Subsidy \$437,725  
 Operating Subsidy Ratio 76%  
 Locally Derived Income \$294,753  
 Locally Derived Income Per Operating Expense \$0.51  
 Fare Recovery Ratio 20%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$184,371        |
| Other Salaries/Wages     | \$150,115        |
| Fringe                   | \$120,594        |
| Services                 | \$6,458          |
| Materials and Supplies   | \$76,553         |
| Utilities                | \$15,462         |
| Casualty/Liability       | \$21,628         |
| Purchased Transportation | \$0              |
| Other                    | \$2,168          |
| <b>Total Expenses</b>    | <b>\$577,349</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$577,349        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$114,624        |
| Contract/Other       | \$25,000         |
| Local Assistance     | \$155,129        |
| State Assistance     | \$63,734         |
| Federal Assistance   | \$218,862        |
| <b>Total Revenue</b> | <b>\$577,349</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type     |
|--------------------|----------------|----------------------|----------------|------------------|-----------------|
| 2                  | 2006           | Ford                 | Yes            | 8+2wc            | Gas             |
| 1                  | 2008           | Ford                 | Yes            | 8+2wc            | Gas             |
| 1                  | 2010           | Dodge                | Yes            | 3+2wc            | Flex/Fuel (Gas) |
| 1                  | 2012           | Dodge                | Yes            | 3+2wc            | Flex/Fuel (Gas) |
| 2                  | 2013           | Ford                 | Yes            | 14+2wc           | Liquid Propane  |
| <b>7</b>           |                |                      |                |                  |                 |



# Madison County

16 E. 9th Street - Room 100

Anderson, IN 46016

(765) 640-4201

**Contact:** David Benefiel, Senior Transportation Planner

**Email:** dave@heartlandmpo.org

**Website:** www.ridethetram.com

## General Information

**Type of Service** Demand Response  
**Service Area** Madison County  
**Service Population** 75,507

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$2.50  
**Transfer**  
**Other/Special**  
 59 & Under - Monthly Pass \$33  
 60 & Over - Monthly Pass \$25

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 6                | 2                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 21               |
|                       | <u>6</u>         | <u>23</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 6      |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 22,063 |

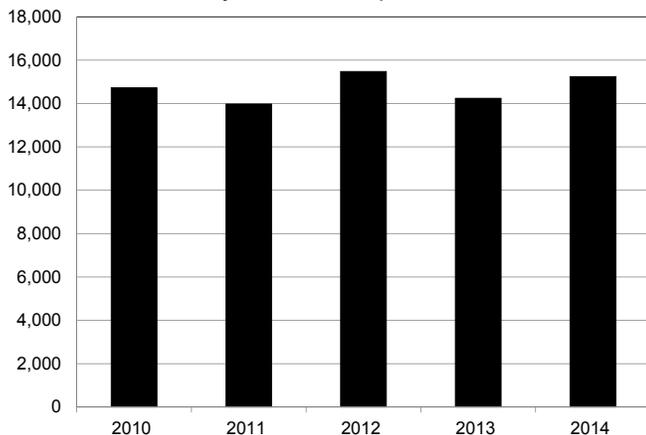
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 14,727 |
| <b>2011</b> | 13,978 |
| <b>2012</b> | 15,478 |
| <b>2013</b> | 14,243 |
| <b>2014</b> | 15,244 |

## 2014 Highlights

- New Contracted Service Provider
- New Vehicle Decals
- New Toll-Free Number for Dispatch (English & Spanish) Directed to Service Provider
- New Toll-Free Number for Info, Complaints, Issues Directed to Administrator
- New Brochure
- New Dedicated Website: [www.ridethetram.com](http://www.ridethetram.com)

System Ridership Trend





# Transportation for Rural Areas of Madison County (TRAM)

## Legislative District

Indiana Senate 8  
Indiana House 9

U.S. Congressional 2

## Productivity

Total Passenger Boardings 15,244  
Total Vehicle Miles 173,765  
Revenue Vehicle Miles 156,936  
Revenue Vehicle Hours 8,227

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.19  
Operating Expense per Passenger Trip \$24.92  
Passenger Trips per Total Vehicle Mile 0.09  
Passenger Trips per Capita 0.20

## Financial Performance

Operating Subsidy \$366,779  
Operating Subsidy Ratio 97%  
Locally Derived Income \$147,387  
Locally Derived Income Per Operating Expense \$0.39  
Fare Recovery Ratio 3%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$25,996         |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$11,972         |
| Services                 | \$0              |
| Materials and Supplies   | \$0              |
| Utilities                | \$0              |
| Casualty/Liability       | \$0              |
| Purchased Transportation | \$335,368        |
| Other                    | \$6,602          |
| <b>Total Expenses</b>    | <b>\$379,938</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$379,938        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$13,159         |
| Contract/Other       | \$0              |
| Local Assistance     | \$134,228        |
| State Assistance     | \$63,746         |
| Federal Assistance   | \$168,805        |
| <b>Total Revenue</b> | <b>\$379,938</b> |

## Fleet Inventory

|                    |                |                      |                  |                |             |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
| 6                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>6</b>           |                |                      |                  |                |             |



# Marion

520 East 6th Street  
 Marion, IN 46953  
 (765) 668-4405

**Contact:** John Lawson, Transit Manager

**Email:** jlawson@marionindiana.us

**Website:** www.marionindiana.us/

## General Information

**Type of Service** Deviated Route & Demand Response  
**Service Area** City of Marion  
**Service Population** 29,948

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** Free  
**Youth** Free  
**Elderly/Disabled** Free  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 12               | 0                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 3                | 0                |
|                       | <u>16</u>        | <u>0</u>         |

## Operation Characteristics

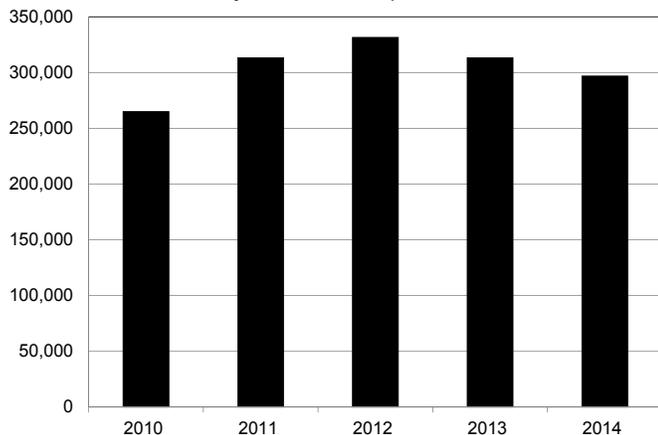
|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 9      |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 34,285 |

## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 264,994 |
| <b>2011</b> | 313,251 |
| <b>2012</b> | 331,518 |
| <b>2013</b> | 313,266 |
| <b>2014</b> | 296,861 |

## 2014 Highlights

System Ridership Trend



# Marion Transit System



## Legislative District

Indiana Senate 20, 25, 26

Indiana House 35, 36, 37

U.S. Congressional 5

## Productivity

Total Passenger Boardings 296,861

Total Vehicle Miles 212,368

Revenue Vehicle Miles 212,368

Revenue Vehicle Hours 12,250

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.66

Operating Expense per Passenger Trip \$4.05

Passenger Trips per Total Vehicle Mile 1.40

Passenger Trips per Capita 9.91

## Financial Performance

Operating Subsidy \$1,185,126

Operating Subsidy Ratio 99%

Locally Derived Income \$304,419

Locally Derived Income

Per Operating Expense \$0.25

Fare Recovery Ratio 0%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$390,974          |
| Other Salaries/Wages     | \$193,177          |
| Fringe                   | \$322,317          |
| Services                 | \$81,794           |
| Materials and Supplies   | \$137,830          |
| Utilities                | \$8,364            |
| Casualty/Liability       | \$60,668           |
| Purchased Transportation | \$0                |
| Other                    | \$6,274            |
| <b>Total Expenses</b>    | <b>\$1,201,398</b> |
| Fixed Route Expenses     | \$0                |
| Demand Response Services | \$1,201,398        |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$0                |
| Contract/Other       | \$16,272           |
| Local Assistance     | \$288,147          |
| State Assistance     | \$304,417          |
| Federal Assistance   | \$592,562          |
| <b>Total Revenue</b> | <b>\$1,201,398</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 8                  | 2010           | Ford                 | Yes            | 16+2wc           | Gas         |
| 1                  | 2010           | Ford                 | Yes            | 12+2wc           | Gas         |
| <b>9</b>           |                |                      |                |                  |             |



# Marshall County

1305 W. Harrison  
 Plymouth, IN 46563  
 (574) 936-9904

**Contact:** Jackie Wright, Transportation Manager

**Email:** mcoas@hotmail.com

**Website:** www.marshallcountycouncilonaging.org

## General Information

**Type of Service** Demand Response  
**Service Area** Marshall County  
**Service Population** 47,051

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled** \$2.50  
**Transfer**  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 3                | 12               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 1                |
|                       | <u>4</u>         | <u>13</u>        |

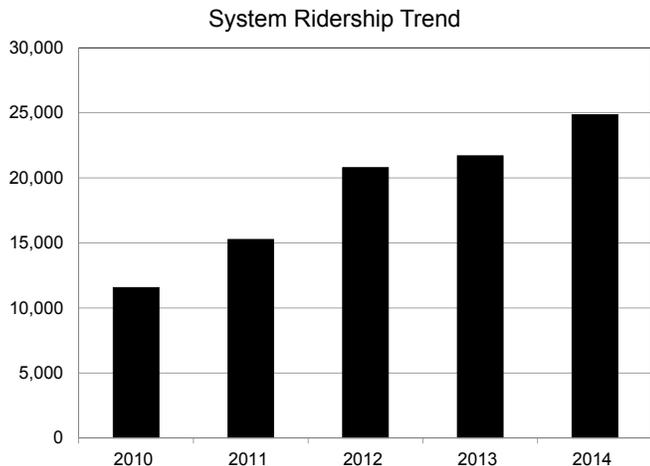
## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 9      |
| <b>Peak Hour Fleet</b>        | 9      |
| <b>Base Fleet</b>             | 9      |
| <b>Fuel Consumption (gal)</b> | 16,731 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 11,578 |
| <b>2011</b> | 15,270 |
| <b>2012</b> | 20,791 |
| <b>2013</b> | 21,698 |
| <b>2014</b> | 24,867 |

## 2014 Highlights





# Marshall County Council on Aging

## Legislative District

Indiana Senate 17, 19, 20

Indiana House 31, 32

U.S. Congressional 5

## Productivity

Total Passenger Boardings 24,867

Total Vehicle Miles 195,073

Revenue Vehicle Miles 194,767

Revenue Vehicle Hours 13,436

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.07

Operating Expense per Passenger Trip \$16.22

Passenger Trips per Total Vehicle Mile 0.13

Passenger Trips per Capita 0.53

## Financial Performance

Operating Subsidy \$367,671

Operating Subsidy Ratio 91%

Locally Derived Income \$213,360

Locally Derived Income

Per Operating Expense \$0.53

Fare Recovery Ratio 9%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$253,847        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$35,414         |
| Services                 | \$0              |
| Materials and Supplies   | \$75,269         |
| Utilities                | \$0              |
| Casualty/Liability       | \$9,122          |
| Purchased Transportation | \$0              |
| Other                    | \$29,639         |
| <b>Total Expenses</b>    | <b>\$403,291</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$403,291        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$35,620         |
| Contract/Other       | \$0              |
| Local Assistance     | \$177,740        |
| State Assistance     | \$47,027         |
| Federal Assistance   | \$142,904        |
| <b>Total Revenue</b> | <b>\$403,291</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2001           | Ford                 | 3                | No             | Gas         |
| 1                  | 2005           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2006           | Dodge                | 5                | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 14               | Yes            | Gas         |
| 2                  | 2008           | Chevy                | 4+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 14               | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2011           | Dodge                | 4+1wc            | Yes            | Gas         |
| <b>9</b>           |                |                      |                  |                |             |



# Miami County

34 E Sixth Street  
Peru, IN 46970  
(765) 472-1979

**Contact:** Kathleen Brehmer, Associate Executive Director

**Email:** kbrehmer@mcymca.org

**Website:** www.mcymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Miami County  
**Service Population** 36,903

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** By appointment if available  
**Sunday** By appointment if available

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**  
\$4 Outside 1 mi. radius of Peru  
\$6 Outside 10 mi. radius of Peru

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 12               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 2                |
|                       | <u>2</u>         | <u>14</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 10     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 13,677 |

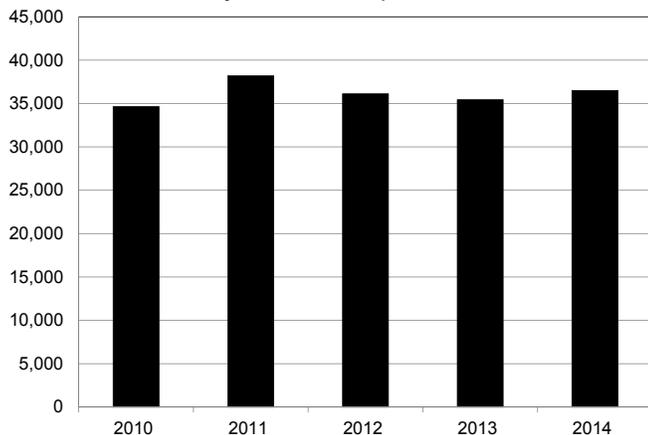
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 34,634 |
| <b>2011</b> | 38,189 |
| <b>2012</b> | 36,118 |
| <b>2013</b> | 35,436 |
| <b>2014</b> | 36,494 |

## 2014 Highlights

- Extra Area Five Funds distributed
- Received three new vehicles
- Dean Baldwin painted our two new vehicle from 2013 over the summer
- New garage is now full of vehicles
- Received the Agency of the Year award from the Community Service Council
- Transit rides up over 1,000 rides

System Ridership Trend



# Miami County Y Transit



## Legislative District

Indiana Senate 5, 9  
 Indiana House 17, 23

U.S. Congressional 2

## Productivity

Total Passenger Boardings 36,494  
 Total Vehicle Miles 195,090  
 Revenue Vehicle Miles 187,771  
 Revenue Vehicle Hours 13,546

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.93  
 Operating Expense per Passenger Trip \$10.34  
 Passenger Trips per Total Vehicle Mile 0.19  
 Passenger Trips per Capita 0.99

## Financial Performance

Operating Subsidy \$358,482  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$126,938  
 Locally Derived Income Per Operating Expense \$0.34  
 Fare Recovery Ratio 5%

## Operating Expense Summary

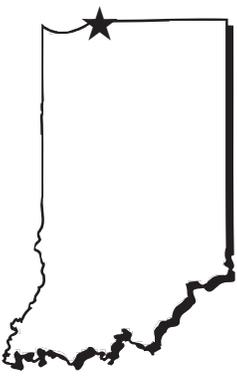
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$125,505        |
| Other Salaries/Wages     | \$54,035         |
| Fringe                   | \$28,417         |
| Services                 | \$6,723          |
| Materials and Supplies   | \$62,543         |
| Utilities                | \$2,251          |
| Casualty/Liability       | \$35,729         |
| Purchased Transportation | \$0              |
| Other                    | \$62,113         |
| <b>Total Expenses</b>    | <b>\$377,316</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$377,316        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$18,834         |
| Contract/Other       | \$0              |
| Local Assistance     | \$108,104        |
| State Assistance     | \$84,011         |
| Federal Assistance   | \$166,367        |
| <b>Total Revenue</b> | <b>\$377,316</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Ford                 | 20+2wc           | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2005           | Chevy                | 6+2wc            | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6+2wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 14+1wc           | Yes            | Gas         |
| 2                  | 2013           | Dodge                | 6+1wc            | Yes            | Gas         |
| 3                  | 2014           | Dodge                | 6+2wc            | Yes            | Gas         |
| <b>10</b>          |                |                      |                  |                |             |



# Michigan City

1801 Kentucky Street  
Michigan City, IN 46360  
(219) 873-1502

**Contact:** Robin Tillman, Director  
**Email:** rtillman@emichigancity.com  
**Website:** www.emichigancity.com

## General Information

**Type of Service** Fixed Route/ADA Comp. Paratransit  
**Service Area** Michigan City, City Limits  
**Service Population** 31,452

## Service Hours

**Weekday** 6:30 AM - 6:10 PM  
**Saturday** 8:30 AM - 6:10 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
Monthly Pass fixed Route \$20.00  
Senior and Student Monthly Pass \$10.00

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 14               | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>15</u>        | <u>0</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 10     |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 5      |
| <b>Fuel Consumption (gal)</b> | 34,816 |

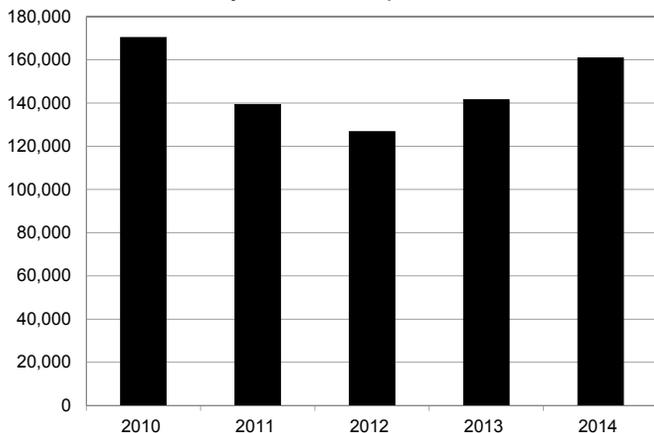
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 170,367 |
| <b>2011</b> | 139,357 |
| <b>2012</b> | 126,761 |
| <b>2013</b> | 141,546 |
| <b>2014</b> | 160,910 |

## 2014 Highlights

- Completed plans for new project service to LaPorte and Purdue North Central.

System Ridership Trend



# Michigan City Transit



## Legislative District

Indiana Senate 18  
 Indiana House 23, 24, 32

U.S. Congressional 2

## Productivity

Total Passenger Boardings 160,910  
 Total Vehicle Miles 234,296  
 Revenue Vehicle Miles 229,760  
 Revenue Vehicle Hours 15,214

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.80  
 Operating Expense per Passenger Trip \$7.00  
 Passenger Trips per Total Vehicle Mile 0.69  
 Passenger Trips per Capita 5.12

## Financial Performance

Operating Subsidy \$1,024,210  
 Operating Subsidy Ratio 91%  
 Locally Derived Income \$404,369  
 Locally Derived Income Per Operating Expense \$0.36  
 Fare Recovery Ratio 9%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$533,756          |
| Other Salaries/Wages     | \$34,855           |
| Fringe                   | \$301,182          |
| Services                 | \$65,580           |
| Materials and Supplies   | \$131,170          |
| Utilities                | \$27,589           |
| Casualty/Liability       | \$31,561           |
| Purchased Transportation | \$0                |
| Other                    | \$0                |
| <b>Total Expenses</b>    | <b>\$1,125,693</b> |
| Fixed Route Expenses     | \$830,608          |
| Demand Response Services | \$295,085          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$101,483          |
| Contract/Other       | \$0                |
| Local Assistance     | \$302,886          |
| State Assistance     | \$209,217          |
| Federal Assistance   | \$512,107          |
| <b>Total Revenue</b> | <b>\$1,125,693</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer         | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|------------------------------|----------------|------------------|-------------|
| 2                  | 2006           | Ford                         | Yes            | 12+2wc           | Diesel      |
| 1                  | 2009           | Eldorado -Transmark RE-29    | Yes            | 29+2wc           | Diesel      |
| 1                  | 2009           | Ford                         | Yes            | 12+2wc           | Diesel      |
| 2                  | 2012           | International                | Yes            | 21+2wc           | Diesel      |
| 3                  | 2013           | Freightliner - Glaval Legacy | Yes            | 27+2wc           | Diesel      |
| 1                  | 2014           | Freightliner                 | Yes            | 27+2wc           | Diesel      |
| <b>10</b>          |                |                              |                |                  |             |



# City of Mitchell

407 South 6th Street  
 Mitchell, IN 47446  
 (812) 849-5161

**Contact:** Nikki Gratzer, Transportation Manager

**Email:** mgratzer@mitchell-in.gov

**Website:** www.mitchell-in.gov

## General Information

**Type of Service** Demand Response  
**Service Area** City of Mitchell  
**Service Population** 4,350

## Service Hours

**Weekday** 7:30 AM - 3:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.75  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 2                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>1</u>         | <u>2</u>         |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 2     |
| <b>Peak Hour Fleet</b>        | 1     |
| <b>Base Fleet</b>             | 1     |
| <b>Fuel Consumption (gal)</b> | 3,140 |

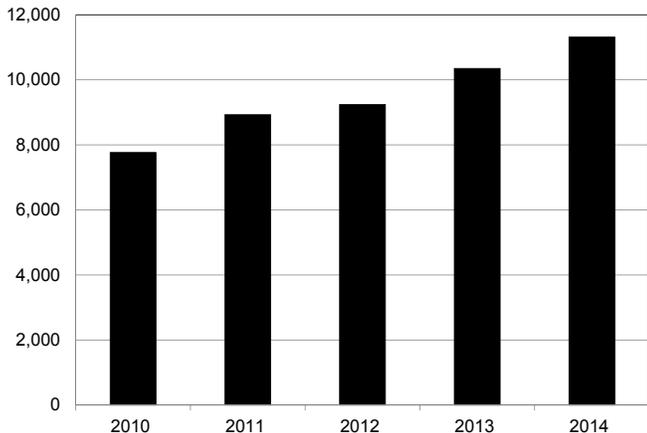
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 7,766  |
| <b>2011</b> | 8,927  |
| <b>2012</b> | 9,239  |
| <b>2013</b> | 10,350 |
| <b>2014</b> | 11,313 |

## 2014 Highlights

- Mitchell Transit has a new manager

System Ridership Trend





## Legislative District

Indiana Senate 8  
 Indiana House 9, 20  
 U.S. Congressional 1

## Productivity

Total Passenger Boardings 11,313  
 Total Vehicle Miles 19,175  
 Revenue Vehicle Miles 19,175  
 Revenue Vehicle Hours 2,000

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.99  
 Operating Expense per Passenger Trip \$8.47  
 Passenger Trips per Total Vehicle Mile 0.59  
 Passenger Trips per Capita 2.60

## Financial Performance

Operating Subsidy \$89,119  
 Operating Subsidy Ratio 93%  
 Locally Derived Income \$35,038  
 Locally Derived Income Per Operating Expense \$0.37  
 Fare Recovery Ratio 7%

## Operating Expense Summary

|                          |                 |
|--------------------------|-----------------|
| Operator Salaries/Wages  | \$18,061        |
| Other Salaries/Wages     | \$30,258        |
| Fringe                   | \$22,699        |
| Services                 | \$6,000         |
| Materials and Supplies   | \$10,728        |
| Utilities                | \$2,118         |
| Casualty/Liability       | \$4,500         |
| Purchased Transportation | \$0             |
| Other                    | \$1,402         |
| <b>Total Expenses</b>    | <b>\$95,766</b> |
| Fixed Route Expenses     | \$0             |
| Demand Response Services | \$95,766        |

## Revenue Summary

|                      |                 |
|----------------------|-----------------|
| Fare Revenue         | \$6,647         |
| Contract/Other       | \$0             |
| Local Assistance     | \$28,391        |
| State Assistance     | \$16,168        |
| Federal Assistance   | \$44,560        |
| <b>Total Revenue</b> | <b>\$95,766</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1996           | Ford                 | 13+2 wc          | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 13+2 wc          | Yes            | Gas         |
| <b>2</b>           |                |                      |                  |                |             |



# Monroe, Owen, Lawrence & Putnam Counties

631 W Edgewood Drive  
Ellettsville, IN 47429  
(812) 876-1079

**Contact:** Kerry Conway, Executive Director

**Email:** kconway@area10agency.org

**Website:** www.area10agency.org

## General Information

|                           |                                  |
|---------------------------|----------------------------------|
| <b>Type of Service</b>    | Deviated Route & Demand Response |
| <b>Service Area</b>       | Monroe, Owen, Lawrence, & Putnam |
| <b>Service Population</b> | 145,478                          |

## Service Hours

|                 |                    |
|-----------------|--------------------|
| <b>Weekday</b>  | 6:00 AM - 10:30 PM |
| <b>Saturday</b> |                    |
| <b>Sunday</b>   |                    |

## Fare Structure

|                         |        |
|-------------------------|--------|
| <b>Base</b>             | \$3.00 |
| <b>Youth</b>            |        |
| <b>Elderly/Disabled</b> | \$3.00 |
| <b>Transfer</b>         | Free   |
| <b>Other/Special</b>    |        |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 28               | 6                |
| <b>Maintenance</b>    | 2                | 0                |
| <b>Administration</b> | 4                | 0                |
|                       | <hr/> 34         | <hr/> 6          |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 33     |
| <b>Peak Hour Fleet</b>        | 19     |
| <b>Base Fleet</b>             | 19     |
| <b>Fuel Consumption (gal)</b> | 67,913 |

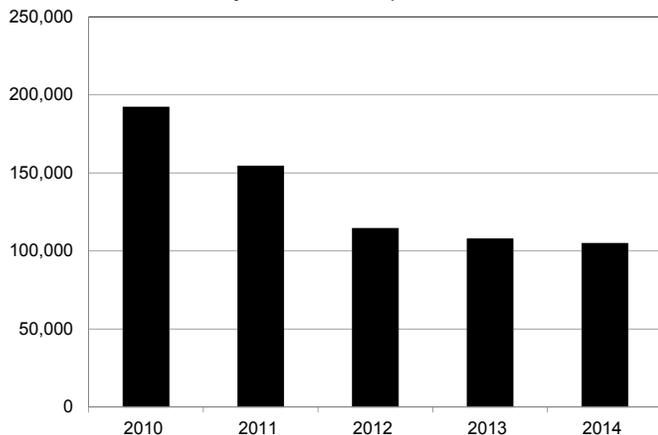
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 192,147 |
| <b>2011</b> | 154,402 |
| <b>2012</b> | 114,466 |
| <b>2013</b> | 107,735 |
| <b>2014</b> | 104,867 |

## 2014 Highlights

- Bloomington terminal was relocated to Bloomington Transit's new bus terminal, August 2014
- Incorporated NW YMCA pickup/drop off into existing route
- ARRA funds brought us 4 new buses and 2 low floor mini vans
- Applied for grant that would enable us to increase Dialysis services

System Ridership Trend



# Rural Transit



## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$574,926   |
| <b>Other Salaries/Wages</b>     | \$191,267   |
| <b>Fringe</b>                   | \$147,228   |
| <b>Services</b>                 | \$65,492    |
| <b>Materials and Supplies</b>   | \$270,778   |
| <b>Utilities</b>                | \$38,800    |
| <b>Casualty/Liability</b>       | \$61,190    |
| <b>Purchased Transportation</b> | \$0         |
| <b>Other</b>                    | \$191,972   |
| <b>Total Expenses</b>           | \$1,541,653 |
| <b>Fixed Route Expenses</b>     | \$499,795   |
| <b>Demand Response Services</b> | \$1,041,858 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$88,252    |
| <b>Contract/Other</b>     | \$0         |
| <b>Local Assistance</b>   | \$402,415   |
| <b>State Assistance</b>   | \$339,686   |
| <b>Federal Assistance</b> | \$711,300   |
| <b>Total Revenue</b>      | \$1,541,653 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 2                  | 2003           | Ford                 | 9+2wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 9                | No             | Gas         |
| 3                  | 2008           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 6                  | 2009           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 2                  | 2009           | Ford                 | 24               | No             | Diesel      |
| 4                  | 2009           | Ford                 | 12+2wc           | Yes            | Diesel      |
| 7                  | 2010           | Ford                 | 16+2wc           | Yes            | Diesel      |
| 1                  | 2010           | Ford                 | 24               | No             | Diesel      |
| 1                  | 2010           | Dodge                | 5+1wc            | Yes            | Gas         |
| 2                  | 2014           | Dodge                | 5+1wc            | Yes            | Diesel      |
| 4                  | 2014           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>33</b>          |                |                      |                  |                |             |

## Legislative District

|                           |    |
|---------------------------|----|
| <b>Indiana Senate</b>     | 44 |
| <b>Indiana House</b>      | 62 |
| <b>U.S. Congressional</b> | 9  |

## Productivity

|                                  |         |
|----------------------------------|---------|
| <b>Total Passenger Boardings</b> | 104,867 |
| <b>Total Vehicle Miles</b>       | 568,259 |
| <b>Revenue Vehicle Miles</b>     | 497,569 |
| <b>Revenue Vehicle Hours</b>     | 36,998  |

## Performance/Service Effectiveness

|   |         |
|---|---------|
| <b>Operating Expense per Total Vehicle Mile</b> | \$2.71  |
| <b>Operating Expense per Passenger Trip</b>     | \$14.70 |
| <b>Passenger Trips per Total Vehicle Mile</b>   | 0.18    |
| <b>Passenger Trips per Capita</b>               | 0.72    |

## Financial Performance

|   |             |
|---|-------------|
| <b>Operating Subsidy</b>                            | \$1,453,401 |
| <b>Operating Subsidy Ratio</b>                      | 94%         |
| <b>Locally Derived Income</b>                       | \$490,667   |
| <b>Locally Derived Income Per Operating Expense</b> | \$0.32      |
| <b>Fare Recovery Ratio</b>                          | 6%          |



# Muncie

1300 E Seymour Street  
Muncie, IN 47302  
(765) 282-2762

**Contact:** Larry King, General Manager

**Email:** lking@mitsbus.org

**Website:** www.mitsbus.org

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Muncie  
**Service Population** 70,085

## Service Hours

**Weekday** 6:15 AM - 9:50 PM  
**Saturday** 7:40 AM - 6:20 PM  
**Sunday**

## Fare Structure

**Base** \$0.50  
**Youth**  
**Elderly/Disabled** \$0.25  
**Transfer** \$0.10  
**Other/Special**  
Passes-30Day:\$18, E&D 30Day:\$9, Day \$1.00

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 41               | 11               |
| <b>Maintenance</b>    | 10               | 2                |
| <b>Administration</b> | 19               | 0                |
|                       | <u>70</u>        | <u>13</u>        |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 53      |
| <b>Peak Hour Fleet</b>        | 34      |
| <b>Base Fleet</b>             | 28      |
| <b>Fuel Consumption (gal)</b> | 211,790 |

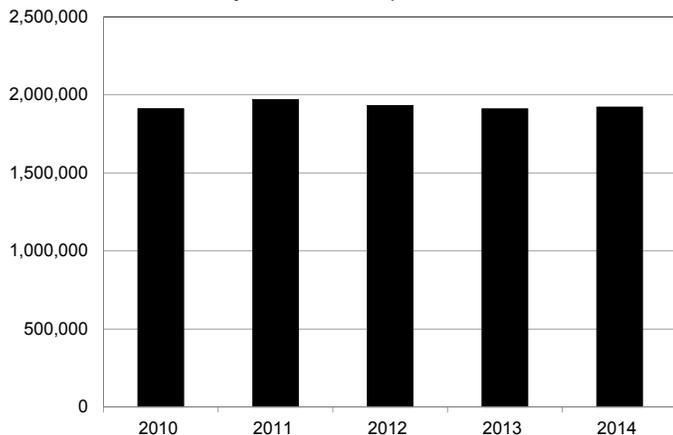
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2010</b> | 1,911,333 |
| <b>2011</b> | 1,969,925 |
| <b>2012</b> | 1,932,192 |
| <b>2013</b> | 1,910,639 |
| <b>2014</b> | 1,922,062 |

## 2014 Highlights

- MITS continues to maintain a voucher system to assist with accessible trips
- MITS received an Achievement of Excellence for exemplary completion FTA 2013 Triennial Review
- Awarded & recognized by Propane Ed & Research & METRO mag for propane autogas fueled vehicles

System Ridership Trend





# Muncie Indiana Transit System

## Legislative District

**Indiana Senate** 24, 37, 39, 40, 44  
**Indiana House** 44, 46, 47, 60, 61, 62, 65

**U.S. Congressional** 9

## Productivity

**Total Passenger Boardings** 1,922,062  
**Total Vehicle Miles** 1,147,107  
**Revenue Vehicle Miles** 1,052,538  
**Revenue Vehicle Hours** 78,934

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$5.78  
**Operating Expense per Passenger Trip** \$3.45  
**Passenger Trips per Total Vehicle Mile** 1.68  
**Passenger Trips per Capita** 27.42

## Financial Performance

**Operating Subsidy** \$6,356,362  
**Operating Subsidy Ratio** 96%  
**Locally Derived Income** \$3,525,468  
**Locally Derived Income Per Operating Expense** \$0.53  
**Fare Recovery Ratio** 4%

## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$1,725,323 |
| <b>Other Salaries/Wages</b>     | \$1,204,775 |
| <b>Fringe</b>                   | \$1,719,189 |
| <b>Services</b>                 | \$644,849   |
| <b>Materials and Supplies</b>   | \$1,000,560 |
| <b>Utilities</b>                | \$105,586   |
| <b>Casualty/Liability</b>       | \$94,477    |
| <b>Purchased Transportation</b> | \$0         |
| <b>Other</b>                    | \$139,470   |
| <b>Total Expenses</b>           | \$6,634,229 |
| <b>Fixed Route Expenses</b>     | \$5,186,195 |
| <b>Demand Response Services</b> | \$1,448,034 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$238,334   |
| <b>Contract/Other</b>     | \$39,533    |
| <b>Local Assistance</b>   | \$3,247,601 |
| <b>State Assistance</b>   | \$1,423,405 |
| <b>Federal Assistance</b> | \$1,685,356 |
| <b>Total Revenue</b>      | \$6,634,229 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type     |
|--------------------|----------------|----------------------|----------------|------------------|-----------------|
| 1                  | 1981           | GMC RTS              | Yes            | 35+2WC           | Diesel          |
| 2                  | 1998           | Nova RTS             | Yes            | 27+2WC           | Diesel          |
| 3                  | 2000           | Nova RTS             | Yes            | 27+2WC           | Diesel          |
| 3                  | 2000           | Chance               | Yes            | 24+2WC           | Diesel          |
| 11                 | 2005           | Gillig LF            | Yes            | 32+2WC           | Diesel          |
| 5                  | 2007           | Gillig LF BRT        | Yes            | 32+2WC           | Diesel          |
| 10                 | 2008           | Chevy                | Yes            | 13+2WC           | Diesel          |
| 5                  | 2010           | Gillig Hybrid        | Yes            | 32+2WC           | Diesel/Electric |
| 4                  | 2010           | Chevy                | Yes            | 13+2WC           | Diesel          |
| 2                  | 2012           | New Flyer Hybr       | Yes            | 33+2WC           | Diesel/Electric |
| 4                  | 2013           | New Flyer Hybr       | Yes            | 33+2WC           | Diesel/Electric |
| 1                  | 2013           | Ford                 | Yes            | 13+2WC           | Propane         |
| 2                  | 2014           | New Flyer Hybr       | Yes            | 33+2wc           | Diesel          |

53



# New Castle

201 S 25th Street  
 New Castle, IN 47362  
 (765) 521-6847

**Contact:** Douglas Sloan, General Manager

**Email:** newcastletransit@yahoo.com

**Website:** www.cityofnewcastle.net

## General Information

**Type of Service** Deviated Route & Demand Response  
**Service Area** City of New Castle  
**Service Population** 18,114

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 5                | 0                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>7</u>         | <u>0</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 8      |
| <b>Peak Hour Fleet</b>        | 4      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 13,258 |

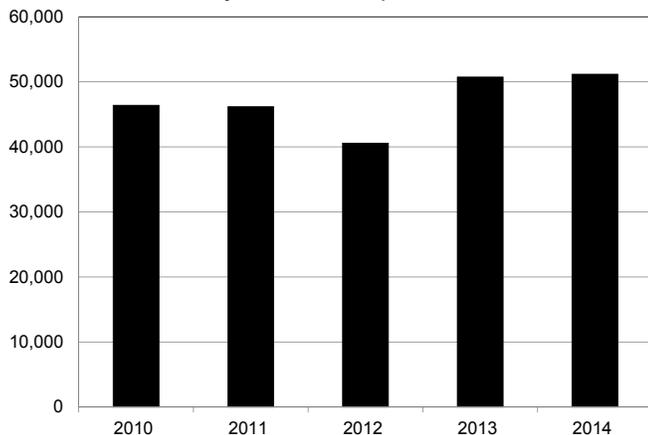
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 46,395 |
| <b>2011</b> | 46,173 |
| <b>2012</b> | 40,573 |
| <b>2013</b> | 50,735 |
| <b>2014</b> | 51,173 |

## 2014 Highlights

- Purchased Property Around Facility for expansion
- All Employees Went Through Dementia Training
- All Employees Are AED/CPR/First Aid Certified
- Put Buses In Memorial Day Parade
- Had an Employee Retire After 33 Years

System Ridership Trend



# New Castle Transit



## Legislative District

Indiana Senate 26  
 Indiana House 33, 34, 35  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 51,173  
 Total Vehicle Miles 74,095  
 Revenue Vehicle Miles 63,042  
 Revenue Vehicle Hours 7,170

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.78  
 Operating Expense per Passenger Trip \$8.37  
 Passenger Trips per Total Vehicle Mile 0.69  
 Passenger Trips per Capita 2.83

## Financial Performance

Operating Subsidy \$405,096  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$171,497  
 Locally Derived Income Per Operating Expense \$0.40  
 Fare Recovery Ratio 4%

## Operating Expense Summary

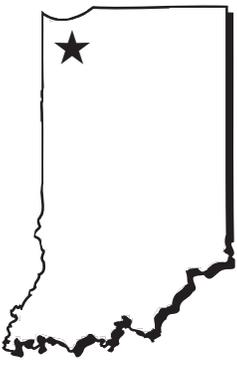
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$108,567        |
| Other Salaries/Wages     | \$78,141         |
| Fringe                   | \$148,834        |
| Services                 | \$8,072          |
| Materials and Supplies   | \$49,295         |
| Utilities                | \$10,461         |
| Casualty/Liability       | \$18,843         |
| Purchased Transportation | \$0              |
| Other                    | \$5,896          |
| <b>Total Expenses</b>    | <b>\$428,109</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$428,109        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$15,400         |
| Contract/Other       | \$7,613          |
| Local Assistance     | \$148,484        |
| State Assistance     | \$82,719         |
| Federal Assistance   | \$173,893        |
| <b>Total Revenue</b> | <b>\$428,109</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 2                  | 2002           | Ford                 | 16               | Yes            | Gas         |
| 2                  | 2004           | Ford                 | 19               | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 5                | No             | Gas         |
| 1                  | 2010           | Dodge                | 7+1wc            | Yes            | Gas         |
| <b>8</b>           |                |                      |                  |                |             |



# NICTD

33 E. U.S. Highway 12  
 Chesterton, IN 46304  
 (219) 926-5744

**Contact:** Michael Noland, General Manager

**Email:** michael.noland@nictd.com

**Website:** www.nictd.com

## General Information

|                           |  |
|---------------------------|--|
| <b>Type of Service</b>    | Commuter Rail                                |
| <b>Service Area</b>       | Lake, Porter, LaPorte, & St. Joseph Counties |
| <b>Service Population</b> | 771,815                                      |

## Service Hours

|                 |                   |
|-----------------|-------------------|
| <b>Weekday</b>  | 4:00 AM - 2:30 AM |
| <b>Saturday</b> | 5:00 AM - 2:30 AM |
| <b>Sunday</b>   | 5:00 AM - 2:30 AM |

## Fare Structure

|                                      |         |
|--------------------------------------|---------|
| <b>Base</b>                          | \$11.75 |
| <b>Youth</b>                         | \$11.75 |
| <b>Elderly/Disabled</b>              | \$5.75  |
| <b>Transfer</b>                      |         |
| <b>Other/Special</b>                 |         |
| One Way Regular Fares \$4.75-\$11.75 |         |
| One Way Reduced Fares \$2.25-\$5.75  |         |

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 120              | 0                |
| <b>Maintenance</b>    | 130              | 0                |
| <b>Administration</b> | 45               | 0                |
|                       | <hr/> 295        | <hr/> 0          |

## Operation Characteristics

|                               |    |
|-------------------------------|----|
| <b>Revenue Vehicles</b>       | 82 |
| <b>Peak Hour Fleet</b>        | 65 |
| <b>Base Fleet</b>             | 24 |
| <b>Fuel Consumption (gal)</b> | 0  |

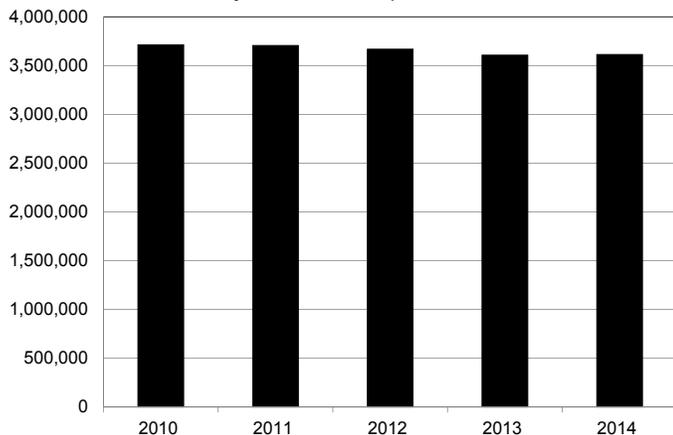
## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2010</b> | 3,714,356 |
| <b>2011</b> | 3,706,676 |
| <b>2012</b> | 3,668,098 |
| <b>2013</b> | 3,606,926 |
| <b>2014</b> | 3,614,252 |

## 2014 Highlights

- Replaced the bridge at Hudson Lake
- Replaced five miles of overhead power wire east of Michigan City
- Rehabilitated the 2,000 foot long bridge in East Chicago

System Ridership Trend



# South Shore Line



## Legislative District

Indiana Senate 28  
 Indiana House 54, 56  
 U.S. Congressional 6

## Productivity

Total Passenger Boardings 3,614,252  
 Total Vehicle Miles 3,792,981  
 Revenue Vehicle Miles 3,694,590  
 Revenue Vehicle Hours 103,661

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$11.72  
 Operating Expense per Passenger Trip \$12.30  
 Passenger Trips per Total Vehicle Mile 0.95  
 Passenger Trips per Capita 4.68

## Financial Performance

Operating Subsidy \$24,249,762  
 Operating Subsidy Ratio 55%  
 Locally Derived Income \$25,159,940  
 Locally Derived Income Per Operating Expense \$0.57  
 Fare Recovery Ratio 44%

## Operating Expense Summary

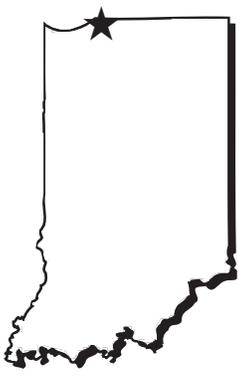
|                          |                     |
|--------------------------|---------------------|
| Operator Salaries/Wages  | \$1,777,598         |
| Other Salaries/Wages     | \$14,882,047        |
| Fringe                   | \$12,787,446        |
| Services                 | \$1,589,541         |
| Materials and Supplies   | \$3,012,495         |
| Utilities                | \$2,783,887         |
| Casualty/Liability       | \$1,601,022         |
| Purchased Transportation | \$0                 |
| Other                    | \$6,005,905         |
| <b>Total Expenses</b>    | <b>\$44,439,941</b> |
| Fixed Route Expenses     | \$44,439,941        |
| Demand Response Services | \$0                 |

## Revenue Summary

|                      |                     |
|----------------------|---------------------|
| Fare Revenue         | \$19,370,692        |
| Contract/Other       | \$819,487           |
| Local Assistance     | \$4,969,761         |
| State Assistance     | \$14,333,236        |
| Federal Assistance   | \$4,946,765         |
| <b>Total Revenue</b> | <b>\$44,439,941</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type     |
|--------------------|----------------|----------------------|----------------|------------------|-----------------|
| 41                 | 1982-83        | Sumitomo             | No             | 93               | Electric        |
| 7                  | 1992           | Sumitomo             | No             | 110              | Electric        |
| 10                 | 1992           | Sumitomo             | No             | 130              | None (trailers) |
| 10                 | 2000           | Sumitomo             | No             | 95               | Electric        |
| 14                 | 2009           | Sumitomo             | No             | 110              | Electric        |
| <b>82</b>          |                |                      |                |                  |                 |



# Northwestern Indiana Regional Planning Commission

6100 Southport Road  
Portage, IN 46368  
(219) 763-6060

**Contact:** Kelly Wenger, Chief Accountant

**Email:** kwenger@nirpc.org

**Website:** www.nirpc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Lake and Porter Counties  
**Service Population** 510,343

## Service Hours

**Weekday** Varies  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$7.50  
**Youth** \$7.50  
**Elderly/Disabled** \$7.50  
**Transfer**  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 44               | 4                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 6                | 2                |
|                       | <u>50</u>        | <u>6</u>         |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 54      |
| <b>Peak Hour Fleet</b>        | 34      |
| <b>Base Fleet</b>             | 32      |
| <b>Fuel Consumption (gal)</b> | 138,303 |

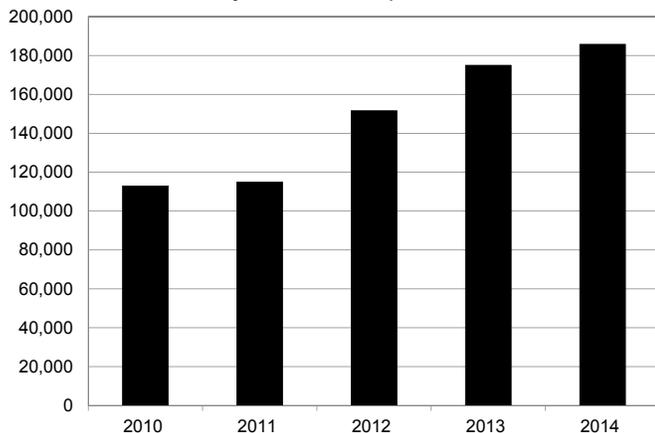
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 112,899 |
| <b>2011</b> | 114,862 |
| <b>2012</b> | 151,587 |
| <b>2013</b> | 174,974 |
| <b>2014</b> | 185,757 |

## 2014 Highlights

- In 2014 OE provided 5,732 more one-way trips than in 2013
- Received a 98% rating for satisfaction with the transportation services provided by OE
- North Townships ridership increased 39% in 2014

System Ridership Trend





## Legislative District

**Indiana Senate** 1, 2, 3, 4, 5, 6, 8, 9, 10, 11  
**Indiana House** 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48  
**U.S. Congressional** 1, 2

## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$1,001,817 |
| <b>Other Salaries/Wages</b>     | \$404,291   |
| <b>Fringe</b>                   | \$389,543   |
| <b>Services</b>                 | \$266,748   |
| <b>Materials and Supplies</b>   | \$544,248   |
| <b>Utilities</b>                | \$37,574    |
| <b>Casualty/Liability</b>       | \$56,084    |
| <b>Purchased Transportation</b> | \$490,164   |
| <b>Other</b>                    | \$118,731   |
| <b>Total Expenses</b>           | \$3,309,200 |
| <b>Fixed Route Expenses</b>     | \$0         |
| <b>Demand Response Services</b> | \$3,309,200 |

## Productivity

|                                  |           |
|----------------------------------|-----------|
| <b>Total Passenger Boardings</b> | 185,757   |
| <b>Total Vehicle Miles</b>       | 1,100,930 |
| <b>Revenue Vehicle Miles</b>     | 911,929   |
| <b>Revenue Vehicle Hours</b>     | 69,725    |

## Performance/Service Effectiveness

|   |         |
|---|---------|
| <b>Operating Expense per Total Vehicle Mile</b> | \$3.01  |
| <b>Operating Expense per Passenger Trip</b>     | \$17.81 |
| <b>Passenger Trips per Total Vehicle Mile</b>   | 0.17    |
| <b>Passenger Trips per Capita</b>               | 0.36    |

## Revenue Summary

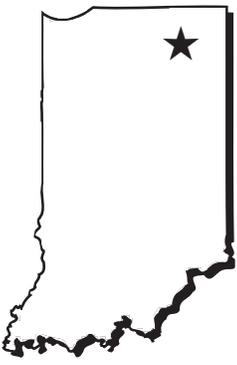
|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$546,651   |
| <b>Contract/Other</b>     | \$70,537    |
| <b>Local Assistance</b>   | \$878,570   |
| <b>State Assistance</b>   | \$500,091   |
| <b>Federal Assistance</b> | \$1,313,351 |
| <b>Total Revenue</b>      | \$3,309,200 |

## Financial Performance

|   |             |
|---|-------------|
| <b>Operating Subsidy</b>                            | \$2,692,012 |
| <b>Operating Subsidy Ratio</b>                      | 81%         |
| <b>Locally Derived Income</b>                       | \$1,495,758 |
| <b>Locally Derived Income Per Operating Expense</b> | \$0.45      |
| <b>Fare Recovery Ratio</b>                          | 17%         |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 2005           | Ford                 | Yes            | 16 or 12+2wc     | Gas         |
| 1                  | 2005           | Ford                 | Yes            | 16 or 12+2wc     | Gas         |
| 1                  | 2006           | Ford                 | Yes            | 16 or 12+2wc     | Gas         |
| 1                  | 2012           | Ford                 | Yes            | 16+2wc           | Gas         |
| 1                  | 2012           | Ford                 | Yes            | 16+2wc           | Gas         |
| 2                  | 2013           | Ford                 | Yes            | 14+2wc           | Gas         |
| 2                  | 2006           | Ford                 | Yes            | 7+2wc            | Gas         |
| 1                  | 2006           | Ford                 | Yes            | 6+2wc            | Gas         |
| 1                  | 2008           | Ford                 | Yes            | 12+2wc           | Gas         |
| 3                  | 2009           | Ford                 | Yes            | 12+2wc           | Gas         |
| 5                  | 2010           | Ford                 | Yes            | 12+2wc           | Gas         |
| 2                  | 2011           | Ford                 | Yes            | 12+2wc           | Gas         |
| 2                  | 2012           | Ford                 | Yes            | 12+2wc           | Gas         |
| 2                  | 2013           | Ford                 | Yes            | 12+2wc           | Gas         |
| 2                  | 2008           | Chevy                | Yes            | 4+2wc            | Gas         |
| 4                  | 2010           | Ford                 | Yes            | 12+2wc           | Gas         |
| 1                  | 2010           | Ford                 | Yes            | 14+2wc           | Gas         |
| 1                  | 2010           | Ford                 | Yes            | 22+2wc           | Gas         |
| 3                  | 2011           | Ford                 | Yes            | 12+2wc           | Gas         |
| 6                  | 2011           | GM                   | No             | 15               | Gas         |
| 3                  | 2011           | Ford                 | Yes            | 12+2wc           | Gas         |
| 1                  | 2011           | MV-1                 | Yes            | 2+2wc            | Gas         |
| 3                  | 2012           | Ford                 | Yes            | 12+2wc           | Gas         |
| 1                  | 2012           | Ford                 | Yes            | 16+3wc           | Gas         |
| 2                  | 2013           | Ford                 | Yes            | 10+2wc           | Gas         |
| 2                  | 2015           | Ford                 | Yes            | 10+2wc           | Gas         |



# Noble County

111 Cedar St.  
Kendallville, IN 46755  
(260) 347-4226

**Contact:** Gregg Parker, Executive Director  
**Email:** gparker@embarqmail.com  
**Website:** www.noblecocouncilonaging.com

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 47,536

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 20               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 5                | 1                |
|                       | <u>5</u>         | <u>21</u>        |

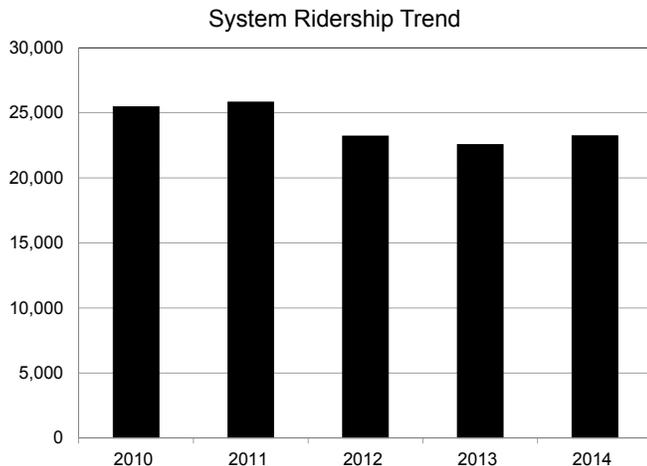
## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 17     |
| <b>Peak Hour Fleet</b>        | 13     |
| <b>Base Fleet</b>             | 11     |
| <b>Fuel Consumption (gal)</b> | 27,355 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 25,471 |
| <b>2011</b> | 25,826 |
| <b>2012</b> | 23,218 |
| <b>2013</b> | 22,566 |
| <b>2014</b> | 23,236 |

## 2014 Highlights



# Noble Transit System



## Legislative District

**Indiana Senate** 1, 2, 3, 4, 5, 6  
**Indiana House** 1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20  
**U.S. Congressional** 1, 2

## Productivity

**Total Passenger Boardings** 23,236  
**Total Vehicle Miles** 363,225  
**Revenue Vehicle Miles** 355,960  
**Revenue Vehicle Hours** 23,572

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.85  
**Operating Expense per Passenger Trip** \$28.85  
**Passenger Trips per Total Vehicle Mile** 0.06  
**Passenger Trips per Capita** 0.49

## Financial Performance

**Operating Subsidy** \$608,487  
**Operating Subsidy Ratio** 91%  
**Locally Derived Income** \$279,616  
**Locally Derived Income Per Operating Expense** \$0.42  
**Fare Recovery Ratio** 9%

## Operating Expense Summary

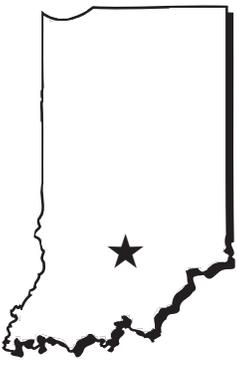
|                                 |           |
|---------------------------------|-----------|
| <b>Operator Salaries/Wages</b>  | \$377,441 |
| <b>Other Salaries/Wages</b>     | \$0       |
| <b>Fringe</b>                   | \$33,566  |
| <b>Services</b>                 | \$22,405  |
| <b>Materials and Supplies</b>   | \$97,007  |
| <b>Utilities</b>                | \$0       |
| <b>Casualty/Liability</b>       | \$35,324  |
| <b>Purchased Transportation</b> | \$0       |
| <b>Other</b>                    | \$104,612 |
| <b>Total Expenses</b>           | \$670,355 |
| <b>Fixed Route Expenses</b>     | \$0       |
| <b>Demand Response Services</b> | \$670,355 |

## Revenue Summary

|                           |           |
|---------------------------|-----------|
| <b>Fare Revenue</b>       | \$61,868  |
| <b>Contract/Other</b>     | \$0       |
| <b>Local Assistance</b>   | \$217,748 |
| <b>State Assistance</b>   | \$143,503 |
| <b>Federal Assistance</b> | \$247,236 |
| <b>Total Revenue</b>      | \$670,355 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Dodge                | 7+2wc            | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 7+2wc            | Yes            | Gas         |
| 1                  | 2006           | Chevy                | 4+1wc            | Yes            | Gas         |
| 3                  | 2008           | Chevy                | 4+1wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 3                  | 2010           | Dodge                | 4+1wc            | Yes            | Gas         |
| 2                  | 2013           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2014           | Ford                 | 5                | No             | Gas         |
| 1                  | 2014           | Dodge                | 4+1wc            | Yes            | Gas         |
| <b>17</b>          |                |                      |                  |                |             |



# Orange County

986 West Hospital Road

Paoli, IN 47454

(812) 723-4043

**Contact:** Kathy Welke, Transportation Director

**Email:** kwelke@firstchancecenter.com

**Website:** www.firstchancecenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Orange County Transit  
**Service Population** 19,840

## Service Hours

**Weekday** 4:30 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$5.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 2                | 13               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 0                |
|                       | <u>2</u>         | <u>13</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 32     |
| <b>Peak Hour Fleet</b>        | 14     |
| <b>Base Fleet</b>             | 10     |
| <b>Fuel Consumption (gal)</b> | 13,434 |

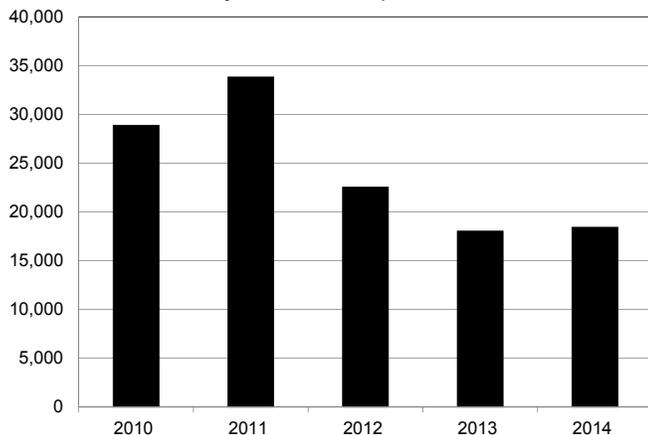
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 28,888 |
| <b>2011</b> | 33,825 |
| <b>2012</b> | 22,536 |
| <b>2013</b> | 18,032 |
| <b>2014</b> | 18,431 |

## 2014 Highlights

- Developed better communication with community health care agencies to improve services

System Ridership Trend



# Orange County Transit



**Group  
4**

## Legislative District

**Indiana Senate** 13  
**Indiana House** 52, 83

**U.S. Congressional** 3

## Productivity

**Total Passenger Boardings** 18,431  
**Total Vehicle Miles** 228,997  
**Revenue Vehicle Miles** 227,491  
**Revenue Vehicle Hours** 16,487

## Performance/Service Effectiveness

**Operating Expense per Total Vehicle Mile** \$1.61  
**Operating Expense per Passenger Trip** \$19.98  
**Passenger Trips per Total Vehicle Mile** 0.08  
**Passenger Trips per Capita** 0.93

## Financial Performance

**Operating Subsidy** \$338,792  
**Operating Subsidy Ratio** 92%  
**Locally Derived Income** \$99,453  
**Locally Derived Income Per Operating Expense** \$0.27  
**Fare Recovery Ratio** 8%

## Operating Expense Summary

|                                 |           |
|---------------------------------|-----------|
| <b>Operator Salaries/Wages</b>  | \$145,887 |
| <b>Other Salaries/Wages</b>     | \$24,155  |
| <b>Fringe</b>                   | \$29,703  |
| <b>Services</b>                 | \$28,857  |
| <b>Materials and Supplies</b>   | \$61,051  |
| <b>Utilities</b>                | \$5,781   |
| <b>Casualty/Liability</b>       | \$22,615  |
| <b>Purchased Transportation</b> | \$0       |
| <b>Other</b>                    | \$50,185  |
| <b>Total Expenses</b>           | \$368,234 |
| <b>Fixed Route Expenses</b>     | \$0       |
| <b>Demand Response Services</b> | \$368,234 |

## Revenue Summary

|                           |           |
|---------------------------|-----------|
| <b>Fare Revenue</b>       | \$29,442  |
| <b>Contract/Other</b>     | \$0       |
| <b>Local Assistance</b>   | \$70,011  |
| <b>State Assistance</b>   | \$99,419  |
| <b>Federal Assistance</b> | \$169,362 |
| <b>Total Revenue</b>      | \$368,234 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1996           | Chevy                | 7                | No             | Gas         |
| 1                  | 2001           | Dodge                | 7                | No             | Gas         |
| 1                  | 2001           | Ford                 | 2                | No             | Gas         |
| 1                  | 2002           | Dodge                | 13+2wc           | Yes            | Gas         |
| 2                  | 2003           | Dodge                | 13+2wc           | Yes            | Gas         |
| 2                  | 2003           | Dodge                | 7                | No             | Gas         |
| 1                  | 2006           | Dodge                | 7                | No             | Gas         |
| 2                  | 2006           | Chevy                | 7                | No             | Gas         |
| 1                  | 2007           | Chevy                | 7                | No             | Gas         |
| 1                  | 2007           | Dodge                | 7                | No             | Gas         |
| 1                  | 2008           | Chevy                | 7                | No             | Gas         |
| 5                  | 2008           | Chevy                | 4+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12               | No             | Gas         |
| 5                  | 2010           | Dodge                | 4+2wc            | Yes            | Gas         |
| 3                  | 2013           | Ford                 | 2                | No             | Gas         |
| 1                  | 2013           | Ford                 | 12+1wc           | Yes            | Gas         |
| 1                  | 2014           | Ford                 | 8+1wc            | Yes            | Gas         |
| 2                  | 2014           | Dodge                | 4                | No             | Gas         |

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# City of Richmond

401 South Q Street  
 Richmond, IN 47374  
 (765) 983-7227

**Contact:** Tony Foster, Ex. Director Dept of Metro Dev

**Email:** tfoster@richmondindiana.gov

**Website:** www.richmondindiana.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** City of Richmond  
**Service Population** 36,812

## Service Hours

**Weekday** 6:15 AM - 5:45 PM  
**Saturday** 9:15 AM - 4:45 PM  
**Sunday**

## Fare Structure

**Base** \$1.75  
**Youth** \$1.50  
**Elderly/Disabled** \$1.50  
**Transfer** Free  
**Other/Special**

Demand Response is donation pass \$43; \$35 student, disabled

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 13               | 4                |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 3                | 0                |
|                       | <hr/> 16         | <hr/> 5          |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 14     |
| <b>Peak Hour Fleet</b>        | 11     |
| <b>Base Fleet</b>             | 10     |
| <b>Fuel Consumption (gal)</b> | 45,209 |

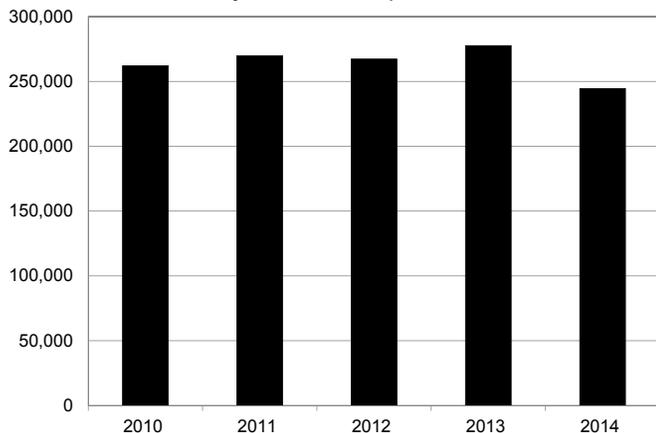
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 262,030 |
| <b>2011</b> | 269,823 |
| <b>2012</b> | 267,250 |
| <b>2013</b> | 277,631 |
| <b>2014</b> | 244,497 |

## 2014 Highlights

- Transit maps are printed in Spanish
- Bike racks are installed on all buses
- Received Area 9 Agency grant for paratransit service
- Raised fare rates \$0.25
- Discontinued Saturday service July-Dec to pay expenses

System Ridership Trend



# RoseView Transit



## Legislative District

Indiana Senate 44, 48  
Indiana House 62

U.S. Congressional 9

## Productivity

Total Passenger Boardings 244,497  
Total Vehicle Miles 304,238  
Revenue Vehicle Miles 286,658  
Revenue Vehicle Hours 31,872

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.91  
Operating Expense per Passenger Trip \$4.86  
Passenger Trips per Total Vehicle Mile 0.80  
Passenger Trips per Capita 6.64

## Financial Performance

Operating Subsidy \$981,695  
Operating Subsidy Ratio 83%  
Locally Derived Income \$348,743  
Locally Derived Income Per Operating Expense \$0.29  
Fare Recovery Ratio 16%

## Operating Expense Summary

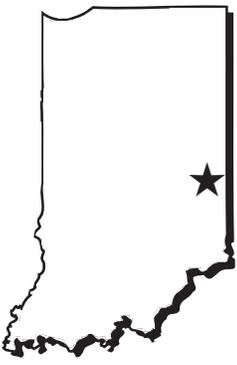
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$426,985          |
| Other Salaries/Wages     | \$118,216          |
| Fringe                   | \$273,530          |
| Services                 | \$115,210          |
| Materials and Supplies   | \$213,141          |
| Utilities                | \$13,264           |
| Casualty/Liability       | \$25,633           |
| Purchased Transportation | \$0                |
| Other                    | \$2,242            |
| <b>Total Expenses</b>    | <b>\$1,188,221</b> |
| Fixed Route Expenses     | \$862,563          |
| Demand Response Services | \$325,658          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$195,784          |
| Contract/Other       | \$10,742           |
| Local Assistance     | \$142,217          |
| State Assistance     | \$348,631          |
| Federal Assistance   | \$490,847          |
| <b>Total Revenue</b> | <b>\$1,188,221</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 1                  | 2004           | Ford                 | Yes            | 20+2wc           | Diesel      |
| 1                  | 2005           | Ford                 | Yes            | 11+2wc           | Gas         |
| 1                  | 2006           | Ford                 | Yes            | 20+2wc           | Diesel      |
| 1                  | 2006           | Ford                 | Yes            | 11+2wc           | Gas         |
| 1                  | 2007           | Ford                 | Yes            | 11+2wc           | Gas         |
| 1                  | 2007           | Ford                 | Yes            | 20+2wc           | Diesel      |
| 1                  | 2008           | Ford                 | Yes            | 20+2wc           | Gas         |
| 1                  | 2008           | Ford                 | Yes            | 8+2wc            | Gas         |
| 1                  | 2009           | Ford                 | Yes            | 16+2wc           | Gas         |
| 1                  | 2009           | Ford                 | Yes            | 8+2wc            | Gas         |
| 1                  | 2010           | Ford                 | Yes            | 8+2wc            | Gas         |
| 3                  | 2010           | Ford                 | Yes            | 16+2wc           | Gas         |
| <b>14</b>          |                |                      |                |                  |             |



# Rush County

504 West Third Street  
 Rushville, IN 46173  
 (765) 932-9235

**Contact:** Wanda Henderson, Executive Director  
**Email:** wanda@rcscsi.org

## General Information

**Type of Service** Demand Response  
**Service Area** Rush County  
**Service Population** 17,392

## Service Hours

**Weekday** 7:00 AM - 5:00 PM Tue. - Fri.  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 10               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 2                | 2                |
|                       | <u>2</u>         | <u>12</u>        |

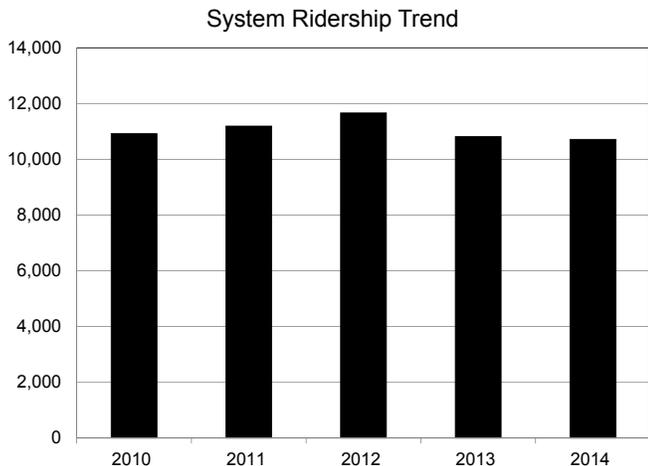
## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 7     |
| <b>Peak Hour Fleet</b>        | 5     |
| <b>Base Fleet</b>             | 4     |
| <b>Fuel Consumption (gal)</b> | 8,510 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 10,920 |
| <b>2011</b> | 11,192 |
| <b>2012</b> | 11,662 |
| <b>2013</b> | 10,815 |
| <b>2014</b> | 10,717 |

## 2014 Highlights





# "Ride Rush" Public Transportation

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$75,609         |
| Other Salaries/Wages     | \$41,984         |
| Fringe                   | \$11,331         |
| Services                 | \$7,619          |
| Materials and Supplies   | \$43,054         |
| Utilities                | \$6,399          |
| Casualty/Liability       | \$12,737         |
| Purchased Transportation | \$0              |
| Other                    | \$12,162         |
| <b>Total Expenses</b>    | <b>\$210,895</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$210,895        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$13,918         |
| Contract/Other       | \$0              |
| Local Assistance     | \$73,326         |
| State Assistance     | \$45,304         |
| Federal Assistance   | \$78,347         |
| <b>Total Revenue</b> | <b>\$210,895</b> |

## Legislative District

Indiana Senate 27  
 Indiana House 54, 55, 56  
 U.S. Congressional 6

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 10,717  |
| Total Vehicle Miles       | 103,878 |
| Revenue Vehicle Miles     | 99,948  |
| Revenue Vehicle Hours     | 6,279   |

## Performance/Service Effectiveness

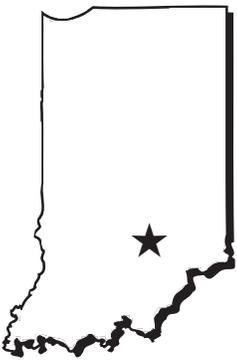
|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$2.03  |
| Operating Expense per Passenger Trip     | \$19.68 |
| Passenger Trips per Total Vehicle Mile   | 0.10    |
| Passenger Trips per Capita               | 0.62    |

## Financial Performance

|  |           |
|--|-----------|
| Operating Subsidy                            | \$196,977 |
| Operating Subsidy Ratio                      | 93%       |
| Locally Derived Income                       | \$87,244  |
| Locally Derived Income Per Operating Expense | \$0.41    |
| Fare Recovery Ratio                          | 7%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1999           | Buick                | 5                | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 6+1wc            | Yes            | Gas         |
| 1                  | 2006           | Dodge                | 4                | No             | Gas         |
| 2                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 5+2wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 5+2wc            | Yes            | Gas         |
| <b>7</b>           |                |                      |                  |                |             |



# Seymour

301-309 N. Chestnut St.  
 Seymour, IN 47274  
 (812) 522-7433

**Contact:** Edie Otte, Manager

**Email:** seytransit@seymourin.org

**Website:** www.seymourcity.com

## General Information

**Type of Service** Demand Response  
**Service Area** City of Seymour  
**Service Population** 17,503

## Service Hours

**Weekday** 6:00 AM - 6:00 PM (Mon.-Thurs.)  
 6:00 AM - 5:00 PM (Fri.)  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**  
 Bus tokens 10 for \$16.00  
 Monthly pass for \$25.00

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 12               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 1                |
|                       | <u>1</u>         | <u>13</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 5      |
| <b>Peak Hour Fleet</b>        | 3      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 14,775 |

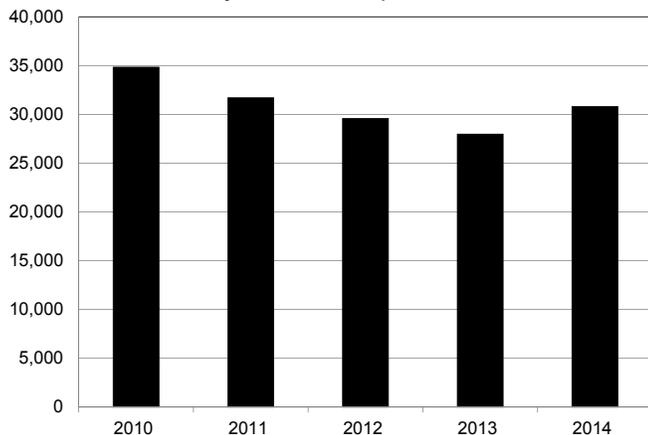
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 34,835 |
| <b>2011</b> | 31,698 |
| <b>2012</b> | 29,569 |
| <b>2013</b> | 27,975 |
| <b>2014</b> | 30,791 |

## 2014 Highlights

- Ordered 4 new buses from new stimulus funding
- First year to have part-time help in transit office for the entire year

System Ridership Trend



# Seymour Transit



## Legislative District

Indiana Senate 42  
 Indiana House 53, 67

U.S. Congressional 6

## Productivity

Total Passenger Boardings 30,791  
 Total Vehicle Miles 95,700  
 Revenue Vehicle Miles 95,700  
 Revenue Vehicle Hours 8,277

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.88  
 Operating Expense per Passenger Trip \$8.94  
 Passenger Trips per Total Vehicle Mile 0.32  
 Passenger Trips per Capita 1.76

## Financial Performance

Operating Subsidy \$236,924  
 Operating Subsidy Ratio 86%  
 Locally Derived Income \$95,945  
 Locally Derived Income Per Operating Expense \$0.35  
 Fare Recovery Ratio 14%

## Operating Expense Summary

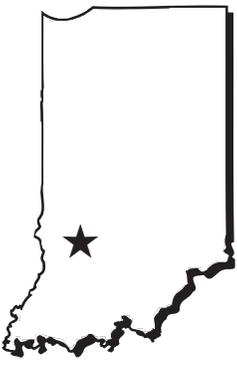
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$32,138         |
| Other Salaries/Wages     | \$144,136        |
| Fringe                   | \$20,343         |
| Services                 | \$27,281         |
| Materials and Supplies   | \$46,372         |
| Utilities                | \$1,778          |
| Casualty/Liability       | \$0              |
| Purchased Transportation | \$0              |
| Other                    | \$3,236          |
| <b>Total Expenses</b>    | <b>\$275,284</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$275,284        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$38,360         |
| Contract/Other       | \$0              |
| Local Assistance     | \$57,585         |
| State Assistance     | \$68,045         |
| Federal Assistance   | \$111,294        |
| <b>Total Revenue</b> | <b>\$275,284</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2003           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 14+2wc           | Yes            | Gas         |
| <b>5</b>           |                |                      |                  |                |             |



# Southern Indiana Development Commission (SIDC)

1001 E. Main St., P.O. Box 367  
 Washington, IN 47501  
 (812) 257-0118

**Contact:** Becky Guthrie, Director  
**Email:** bguthrie@frs.org  
**Website:** www.ridesolution.org

## General Information

**Type of Service** Demand Response  
**Service Area** Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties  
**Service Population** 267,272

## Service Hours

**Weekday** 6:00 AM - 6:00 PM Eastern and Central Time  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**  
 WATS Bus Service \$1.00  
 WATS Bus Service - Seniors \$0.50

## Personnel

|                       | Full-Time | Part-Time  |
|-----------------------|-----------|------------|
| <b>Operations</b>     | 31        | 142        |
| <b>Maintenance</b>    | 2         | 0          |
| <b>Administration</b> | 9         | 1          |
|                       | <u>42</u> | <u>143</u> |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 156     |
| <b>Peak Hour Fleet</b>        | 115     |
| <b>Base Fleet</b>             | 75      |
| <b>Fuel Consumption (gal)</b> | 158,944 |

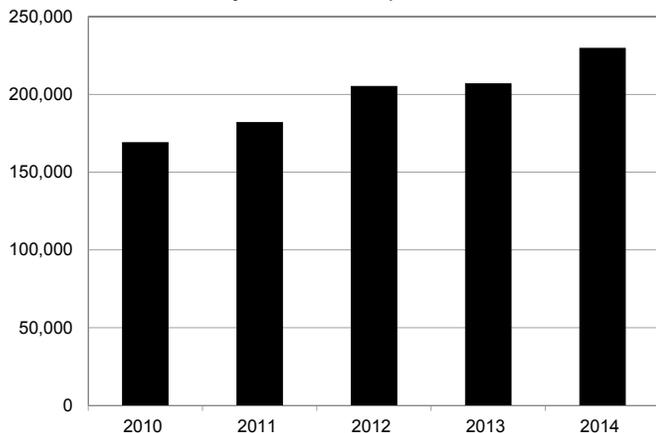
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 168,968 |
| <b>2011</b> | 181,937 |
| <b>2012</b> | 205,184 |
| <b>2013</b> | 206,844 |
| <b>2014</b> | 229,641 |

## 2014 Highlights

- Received \$5,000 from Warrick County Economic Development Commission for vehicle match
- Acquired adjacent property for additional parking lot
- Received a Sullivan County Community Foundation Grant for vehicle match
- Ride Solution Driver placed in the State Rodeo

System Ridership Trend





# Ride Solution

## Legislative District

Indiana Senate 44  
Indiana House 65, 66

U.S. Congressional 9

## Productivity

Total Passenger Boardings 229,641  
Total Vehicle Miles 2,531,629  
Revenue Vehicle Miles 2,394,005  
Revenue Vehicle Hours 125,976

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.12  
Operating Expense per Passenger Trip \$12.38  
Passenger Trips per Total Vehicle Mile 0.09  
Passenger Trips per Capita 0.86

## Financial Performance

Operating Subsidy \$2,658,045  
Operating Subsidy Ratio 93%  
Locally Derived Income \$870,782  
Locally Derived Income Per Operating Expense \$0.31  
Fare Recovery Ratio 7%

## Operating Expense Summary

Operator Salaries/Wages \$1,054,918  
Other Salaries/Wages \$104,332  
Fringe \$293,665  
Services \$215,057  
Materials and Supplies \$516,878  
Utilities \$57,730  
Casualty/Liability \$181,532  
Purchased Transportation \$369,460  
Other \$50,406  
Total Expenses \$2,843,978  
Fixed Route Expenses \$0  
Demand Response Services \$2,843,978

## Revenue Summary

Fare Revenue \$185,933  
Contract/Other \$0  
Local Assistance \$684,849  
State Assistance \$735,469  
Federal Assistance \$1,237,727  
Total Revenue \$2,843,978

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type | Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1998           | Ford                 | 6                | No             | Gas         | 2                  | 2008           | Scion                | 4                | No             | Gas         |
| 1                  | 1998           | Dodge                | 6                | No             | Gas         | 4                  | 2008           | Chevy                | 4+1wc            | Yes            | Gas         |
| 1                  | 1999           | Dodge                | 6                | No             | Gas         | 2                  | 2008           | Chevy                | 6                | No             | Gas         |
| 2                  | 2000           | Dodge                | 6                | No             | Gas         | 7                  | 2008           | Chevy                | 5                | Yes            | Gas         |
| 1                  | 2001           | Dodge                | 4+1wc            | Yes            | Gas         | 1                  | 2008           | Chevy                | 6+1wc            | Yes            | Gas         |
| 3                  | 2002           | Dodge                | 9+1wc            | Yes            | Gas         | 3                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2002           | Dodge                | 10               | No             | Gas         | 1                  | 2009           | Ford                 | 12               | No             | Gas         |
| 1                  | 2003           | Ford                 | 10               | No             | Gas         | 10                 | 2010           | Ford                 | 8+1wc            | Yes            | Gas         |
| 2                  | 2003           | Chevy                | 4+1wc            | Yes            | Gas         | 3                  | 2010           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 2003           | Chevy                | 4                | No             | Gas         | 1                  | 2010           | Dodge                | 4                | No             | Gas         |
| 1                  | 2003           | Dodge                | 6                | No             | Gas         | 2                  | 2010           | Ford                 | 5                | No             | Gas         |
| 1                  | 2004           | Chevy                | 4+1wc            | Yes            | Gas         | 1                  | 2010           | Ford                 | 10+1wc           | Yes            | Gas         |
| 1                  | 2004           | Chrysler             | 4                | No             | Gas         | 1                  | 2010           | Dodge                | 4                | No             | Gas         |
| 1                  | 2004           | Buick                | 4                | No             | Gas         | 2                  | 2011           | Ford                 | 12+1wc           | Yes            | Gas         |
| 5                  | 2005           | Dodge                | 6                | No             | Gas         | 4                  | 2011           | Ford                 | 8+1wc            | Yes            | Gas         |
| 3                  | 2005           | Chevy                | 4+1wc            | Yes            | Gas         | 2                  | 2011           | Ford                 | 9+1wc            | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 4                | No             | Gas         | 4                  | 2011           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2005           | Chevy                | 7                | No             | Gas         | 2                  | 2011           | Dodge                | 4+1wc            | Yes            | Gas         |
| 2                  | 2006           | Scion                | 4                | No             | Gas         | 1                  | 2012           | Ford                 | 10               | No             | Gas         |
| 2                  | 2006           | Chevy                | 4+1wc            | Yes            | Gas         | 1                  | 2012           | Ford                 | 12+1wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 8+1wc            | Yes            | Gas         | 11                 | 2012           | Dodge                | 4+1wc            | Yes            | Gas         |
| 3                  | 2006           | Chevy                | 6                | No             | Gas         | 1                  | 2012           | Dodge                | 4                | No             | Gas         |
| 1                  | 2006           | Chrysler             | 6                | No             | Gas         | 8                  | 2013           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 10               | No             | Gas         | 2                  | 2013           | Ford                 | 14               | No             | Gas         |
| 1                  | 2006           | Hyunda               | 4                | No             | Gas         | 4                  | 2013           | Ford                 | 10+1wc           | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 9+1wc            | Yes            | Gas         | 2                  | 2013           | Ford                 | 4                | No             | Gas         |
| 1                  | 2006           | Ford                 | 9                | No             | Gas         | 2                  | 2013           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2006           | Kia                  | 4                | No             | Gas         | 1                  | 2013           | Ford                 | 12+4wc           | Yes            | Gas         |
| 1                  | 2006           | Toyota               | 4                | No             | Gas         | 4                  | 2014           | Ford                 | 5                | No             | Gas         |
| 3                  | 2007           | Chevy                | 4+1wc            | Yes            | Gas         | 1                  | 2014           | Ford                 | 4                | No             | Gas         |
| 3                  | 2007           | Dodge                | 6                | No             | Gas         | 7                  | 2014           | Dodge                | 4+1wc            | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 10               | No             | Gas         | 1                  | 2014           | Dodge                | 5+1wc            | Yes            | Gas         |
| 2                  | 2007           | Dodge                | 7                | No             | Gas         | 2                  | 2015           | Ford                 | 5                | No             | Gas         |
| 2                  | 2007           | Chevy                | 4                | No             | Gas         |                    |                |                      |                  |                |             |
| 1                  | 2008           | Ford                 | 8+1wc            | Yes            | Gas         | 156                |                |                      |                  |                |             |



# SIRPC

13091 Benedict Dr.  
Dillsboro, IN 47018  
(800) 330-7603

**Contact:** Erin Thomas, Catch-A-Ride Director

**Email:** ethomas@lifetime-resources.org

**Website:** www.car.lifetime-resources.org

## General Information

**Type of Service** Deviated Route & Demand Response  
**Service Area** Dearborn, Ripley, Ohio, Switzerland, Jefferson, Decatur  
**Service Population** 153,774

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.50  
**Youth**  
**Elderly/Disabled** \$0.75  
**Transfer** Free  
**Other/Special**  
 Mileage (\$0.25/mi) for 6+ miles  
 Subscription - \$3.50 up to 5 miles + (\$0.25/mi)

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 43               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 7                | 0                |
|                       | <u>7</u>         | <u>43</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 42     |
| <b>Peak Hour Fleet</b>        | 22     |
| <b>Base Fleet</b>             | 21     |
| <b>Fuel Consumption (gal)</b> | 79,630 |

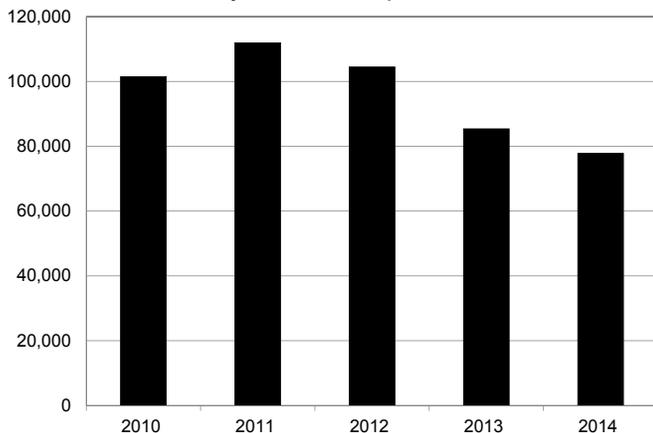
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 101,444 |
| <b>2011</b> | 111,909 |
| <b>2012</b> | 104,458 |
| <b>2013</b> | 85,365  |
| <b>2014</b> | 77,808  |

## 2014 Highlights

- Introduced a fare structure based on mileage
- Transitioned to all part-time drivers
- Received grant for short term technical assistance from CTAA

System Ridership Trend



# Catch-A-Ride



## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$463,866   |
| <b>Other Salaries/Wages</b>     | \$386,624   |
| <b>Fringe</b>                   | \$219,614   |
| <b>Services</b>                 | \$61,821    |
| <b>Materials and Supplies</b>   | \$315,813   |
| <b>Utilities</b>                | \$13,386    |
| <b>Casualty/Liability</b>       | \$71,888    |
| <b>Purchased Transportation</b> | \$0         |
| <b>Other</b>                    | \$51,613    |
| <b>Total Expenses</b>           | \$1,584,625 |
| <b>Fixed Route Expenses</b>     | \$0         |
| <b>Demand Response Services</b> | \$1,584,625 |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$99,908    |
| <b>Contract/Other</b>     | \$0         |
| <b>Local Assistance</b>   | \$397,885   |
| <b>State Assistance</b>   | \$344,474   |
| <b>Federal Assistance</b> | \$742,358   |
| <b>Total Revenue</b>      | \$1,584,625 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2005           | Chevy                | 6+1wc            | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 6                | No             | Gas         |
| 1                  | 2007           | Dodge                | 6                | No             | Gas         |
| 3                  | 2007           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2007           | Ford                 | 11+2wc           | Yes            | Gas         |
| 2                  | 2007           | Chevy                | 6+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 10+1wc           | Yes            | Gas         |
| 6                  | 2008           | Chevy                | 6+1wc            | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 3                  | 2008           | Ford                 | 9+1wc            | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 6+1wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 10                 | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2011           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2013           | Ford                 | 12+2wc           | Yes            | Gas         |
| <b>42</b>          |                |                      |                  |                |             |

## Legislative District

|                           |  |
|---------------------------|--|
| <b>Indiana Senate</b>     | 39, 47, 48, 49, 50                     |
| <b>Indiana House</b>      | 45, 60, 62, 63, 64, 73, 74, 75, 76, 78 |
| <b>U.S. Congressional</b> | 8                                      |

## Productivity

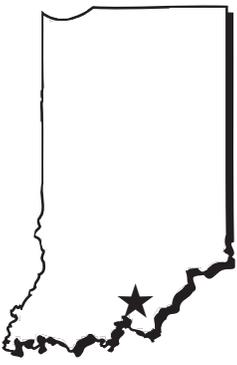
|                                  |         |
|----------------------------------|---------|
| <b>Total Passenger Boardings</b> | 77,808  |
| <b>Total Vehicle Miles</b>       | 675,997 |
| <b>Revenue Vehicle Miles</b>     | 668,154 |
| <b>Revenue Vehicle Hours</b>     | 37,088  |

## Performance/Service Effectiveness

|   |         |
|---|---------|
| <b>Operating Expense per Total Vehicle Mile</b> | \$2.34  |
| <b>Operating Expense per Passenger Trip</b>     | \$20.37 |
| <b>Passenger Trips per Total Vehicle Mile</b>   | 0.12    |
| <b>Passenger Trips per Capita</b>               | 0.51    |

## Financial Performance

|   |             |
|---|-------------|
| <b>Operating Subsidy</b>                            | \$1,484,717 |
| <b>Operating Subsidy Ratio</b>                      | 94%         |
| <b>Locally Derived Income</b>                       | \$497,793   |
| <b>Locally Derived Income Per Operating Expense</b> | \$0.31      |
| <b>Fare Recovery Ratio</b>                          | 6%          |



# Southern Indiana Transit System

1365 Old Hwy 135 NE, PO Box 547

Corydon, IN 47112

(812) 734-0285

**Contact:** Roland Lemus, Regional Transportation Director

**Email:** brtrdir@brsinc.org

**Website:** www.brsinc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Crawford, Harrison, Scott, & Washington Counties  
**Service Population** 102,520

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** Upon request for public events  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**  
 \$3.00 11-20 miles, \$4.00 > 20 miles  
 \$1.25/mile outside service area

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 16               | 2                |
| <b>Maintenance</b>    | 1                | 0                |
| <b>Administration</b> | 3                | 1                |
|                       | <u>20</u>        | <u>3</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 29     |
| <b>Peak Hour Fleet</b>        | 13     |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 53,168 |

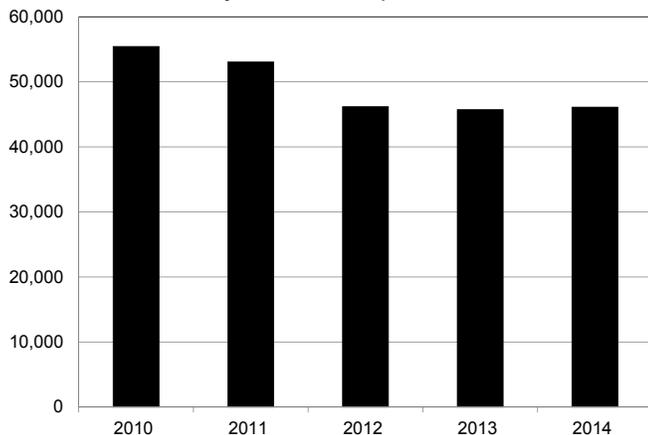
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 55,437 |
| <b>2011</b> | 53,040 |
| <b>2012</b> | 46,168 |
| <b>2013</b> | 45,722 |
| <b>2014</b> | 46,111 |

## 2014 Highlights

- SITS updated the Corydon Bus Transit Route to accommodate a new location in Corydon
- Public community shuttle service for special events in Harrison and Washington Counties
- SITS hosted TAC to discuss more ridership in Scott County
- SITS provided public shuttle service for public attending Lanesville Heritage weekend

System Ridership Trend





## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$365,486        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$51,668         |
| Services                 | \$43,723         |
| Materials and Supplies   | \$178,369        |
| Utilities                | \$18,174         |
| Casualty/Liability       | \$26,644         |
| Purchased Transportation | \$26,701         |
| Other                    | \$70,762         |
| <b>Total Expenses</b>    | <b>\$781,527</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$781,527        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$53,938         |
| Contract/Other       | \$59,633         |
| Local Assistance     | \$146,010        |
| State Assistance     | \$187,966        |
| Federal Assistance   | \$333,980        |
| <b>Total Revenue</b> | <b>\$781,527</b> |

## Legislative District

Indiana Senate 42, 43, 45  
 Indiana House 55, 66, 67, 68, 69

U.S. Congressional 6

## Productivity

|                           |         |
|---------------------------|---------|
| Total Passenger Boardings | 46,111  |
| Total Vehicle Miles       | 491,046 |
| Revenue Vehicle Miles     | 475,983 |
| Revenue Vehicle Hours     | 20,451  |

## Performance/Service Effectiveness

|  |         |
|--|---------|
| Operating Expense per Total Vehicle Mile | \$1.59  |
| Operating Expense per Passenger Trip     | \$16.95 |
| Passenger Trips per Total Vehicle Mile   | 0.09    |
| Passenger Trips per Capita               | 0.45    |

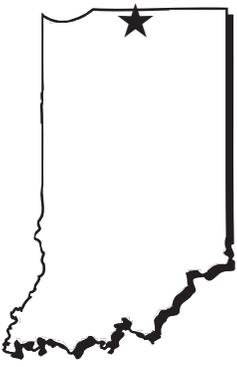
## Financial Performance

|   |           |
|---|-----------|
| Operating Subsidy                               | \$667,956 |
| Operating Subsidy Ratio                         | 85%       |
| Locally Derived Income                          | \$259,581 |
| Locally Derived Income<br>Per Operating Expense | \$0.33    |
| Fare Recovery Ratio                             | 7%        |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 5                | No             | Gas         |
| 3                  | 2005           | Chevy                | 16+2wc           | Yes            | Gas         |
| 2                  | 2006           | Ford                 | 21               | Yes            | Gas         |
| 2                  | 2006           | Chevy                | 16+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 7                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8                | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 6+2wc            | Yes            | Gas         |
| 3                  | 2010           | Ford                 | 12               | Yes            | Gas         |
| 4                  | 2010           | Ford                 | 8+1wc            | Yes            | Gas         |
| 1                  | 2011           | Ford                 | 12+2wc           | Yes            | Gas         |
| 2                  | 2011           | Dodge                | 6+2wc            | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 8+1wc            | Yes            | Gas         |
| 2                  | 2013           | Dodge                | 4+2wc            | Yes            | Gas         |
| 2                  | 2014           | Ford                 | 8+1wc            | Yes            | Gas         |
| 2                  | 2014           | Dodge                | 4+2wc            | Yes            | Gas         |

29



# South Bend Public Transportaion

1401 S. Lafayette  
 South Bend, IN 46643  
 (574) 239-8903

**Contact:** Chris Kubaszak, Controller

**Email:** ckubaszak@sbtranspo.com

**Website:** www.sbtranspo.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** South Bend/ Mishawauka City Limits  
**Service Population** 175,000

## Service Hours

**Weekday** 5:10 AM - 10:10 PM  
**Saturday** 6:20 AM - 3:39 AM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 66               | 10               |
| <b>Maintenance</b>    | 15               | 1                |
| <b>Administration</b> | 11               | 10               |
|                       | <u>92</u>        | <u>21</u>        |

## Operation Characteristics

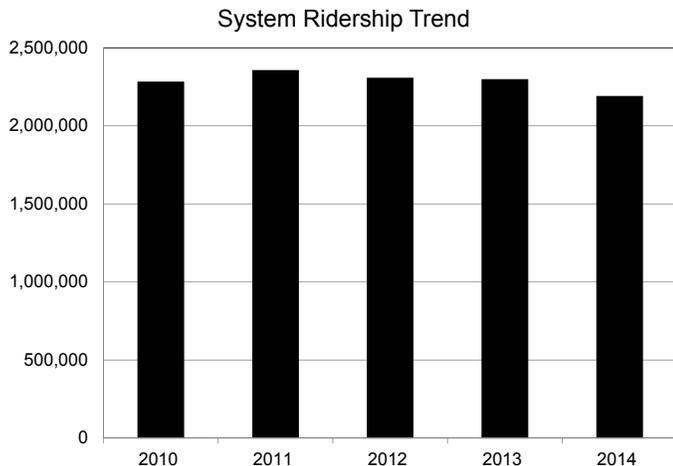
|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 76      |
| <b>Peak Hour Fleet</b>        | 48      |
| <b>Base Fleet</b>             | 39      |
| <b>Fuel Consumption (gal)</b> | 356,846 |

## Ridership Trends

|             |           |
|-------------|-----------|
| <b>2010</b> | 2,280,288 |
| <b>2011</b> | 2,354,741 |
| <b>2012</b> | 2,305,069 |
| <b>2013</b> | 2,296,907 |
| <b>2014</b> | 2,188,951 |

## 2014 Highlights

- Started construction of a public/ private CNG station
- Received first new fixed route vehicles in 10 years ( 16 CNG vehicles)





## Legislative District

Indiana Senate 44, 46, 47  
 Indiana House 62, 66, 70, 73  
 U.S. Congressional 6, 9

## Productivity

Total Passenger Boardings 2,188,951  
 Total Vehicle Miles 1,688,433  
 Revenue Vehicle Miles 1,546,555  
 Revenue Vehicle Hours 113,472

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.03  
 Operating Expense per Passenger Trip \$4.65  
 Passenger Trips per Total Vehicle Mile 1.30  
 Passenger Trips per Capita 12.51

## Financial Performance

Operating Subsidy \$8,079,199  
 Operating Subsidy Ratio 79%  
 Locally Derived Income \$5,439,844  
 Locally Derived Income Per Operating Expense \$0.53  
 Fare Recovery Ratio 14%

## Operating Expense Summary

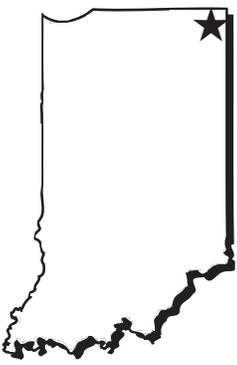
|                          |                     |
|--------------------------|---------------------|
| Operator Salaries/Wages  | \$4,003,936         |
| Other Salaries/Wages     | \$1,075,357         |
| Fringe                   | \$1,779,272         |
| Services                 | \$923,080           |
| Materials and Supplies   | \$1,809,329         |
| Utilities                | \$189,393           |
| Casualty/Liability       | \$188,592           |
| Purchased Transportation | \$0                 |
| Other                    | \$212,829           |
| <b>Total Expenses</b>    | <b>\$10,181,788</b> |
| Fixed Route Expenses     | \$9,163,602         |
| Demand Response Services | \$1,018,186         |

## Revenue Summary

|                      |                     |
|----------------------|---------------------|
| Fare Revenue         | \$1,418,060         |
| Contract/Other       | \$684,529           |
| Local Assistance     | \$3,337,255         |
| State Assistance     | \$1,974,543         |
| Federal Assistance   | \$2,767,401         |
| <b>Total Revenue</b> | <b>\$10,181,788</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 3                  | 1999           | Gillig               | Yes            | 36+2wc           | Diesel      |
| 10                 | 2002           | Gillig               | Yes            | 29+2wc           | Diesel      |
| 10                 | 2003           | Gillig               | Yes            | 29+2wc           | Diesel      |
| 21                 | 2004           | Gillig               | Yes            | 29+2wc           | Diesel      |
| 2                  | 2004           | Optima               | Yes            | 25+2wc           | Diesel      |
| 4                  | 2005           | Coach & Eq           | Yes            | 11+3wc           | Diesel      |
| 4                  | 2006           | Coach & Eq           | Yes            | 11+3wc           | Diesel      |
| 4                  | 2009           | Coach & Eq           | Yes            | 11+3wc           | Diesel      |
| 2                  | 2010           | Coach & Eq           | Yes            | 11+3wc           | Diesel      |
| 16                 | 2014           | New Flyer            | Yes            | 29+2wc           | CNG         |
| <b>76</b>          |                |                      |                |                  |             |



# Steuben County

317 S. Wayne St., Ste 1-B  
 Angola, IN 46703  
 (260) 665-8191

**Contact:** Kris Treadwell, Executive Director

**Email:** ktreadwell@steubenco.org

**Website:** www.steubenco.org

## General Information

**Type of Service** Demand Response  
**Service Area** Steuben County, IN  
**Service Population** 34,185

## Service Hours

**Weekday** 7:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$5.00 outside city limits  
 \$1.25 per mile outside county

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 15               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 3                | 2                |
|                       | <hr/> 4          | <hr/> 17         |

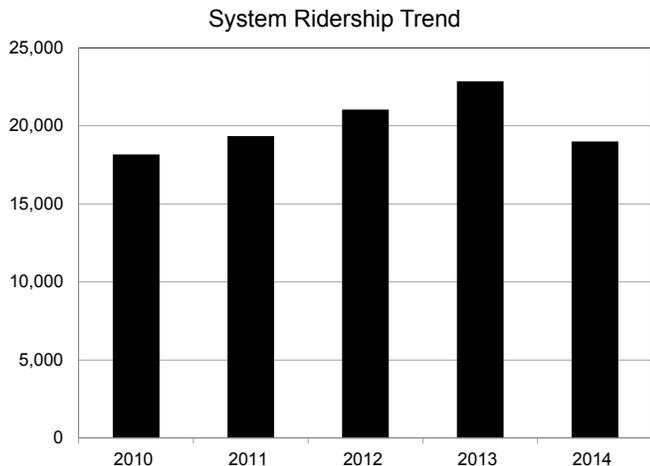
## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 13,161 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 18,141 |
| <b>2011</b> | 19,321 |
| <b>2012</b> | 21,012 |
| <b>2013</b> | 22,833 |
| <b>2014</b> | 18,971 |

## 2014 Highlights



# STAR Transportation



## Legislative District

Indiana Senate 8, 9, 10, 11  
 Indiana House 5, 6, 7, 8, 21

U.S. Congressional 2

## Productivity

Total Passenger Boardings 18,971  
 Total Vehicle Miles 204,258  
 Revenue Vehicle Miles 183,721  
 Revenue Vehicle Hours 12,050

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.58  
 Operating Expense per Passenger Trip \$17.03  
 Passenger Trips per Total Vehicle Mile 0.09  
 Passenger Trips per Capita 0.54

## Financial Performance

Operating Subsidy \$296,829  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$99,523  
 Locally Derived Income Per Operating Expense \$0.31  
 Fare Recovery Ratio 8%

## Operating Expense Summary

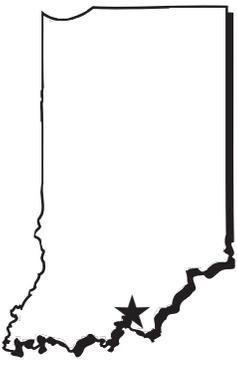
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$161,939        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$24,123         |
| Services                 | \$0              |
| Materials and Supplies   | \$55,149         |
| Utilities                | \$0              |
| Casualty/Liability       | \$0              |
| Purchased Transportation | \$0              |
| Other                    | \$81,924         |
| <b>Total Expenses</b>    | <b>\$323,135</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$323,135        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$26,306         |
| Contract/Other       | \$0              |
| Local Assistance     | \$73,217         |
| State Assistance     | \$75,197         |
| Federal Assistance   | \$148,415        |
| <b>Total Revenue</b> | <b>\$323,135</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2003           | Dodge                | 6                | No             | Gas         |
| 1                  | 2003           | Dodge                | 11               | Yes            | Gas         |
| 1                  | 2004           | Chrysler             | 3                | No             | Gas         |
| 1                  | 2004           | Pontiac              | 3                | No             | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Chevy                | 6                | No             | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 6                | Yes            | Gas         |
| 1                  | 2011           | Dodge                | 6                | Yes            | Gas         |
| 1                  | 2012           | Dodge                | 6                | Yes            | Gas         |
| 1                  | 2013           | Dodge                | 6                | Yes            | Gas         |
| <b>12</b>          |                |                      |                  |                |             |



# Transit Authority of River City

100 W Broadway  
 Louisville, KY 40203  
 (502) 561-5100

**Contact:** J. Barry Barker, Executive Director

**Email:** jbarrybarker@ridetarc.org

**Website:** www.ridetarc.org

## General Information

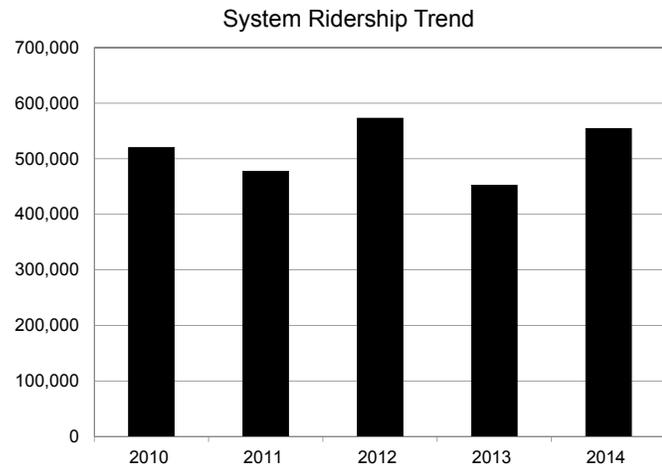
**Type of Service** Fixed Route and Demand Response  
**Service Area** New Albany, Clarksville, and Jeffersonville  
**Service Population** 103,049

## Service Hours

**Weekday** 4:30 AM - 1:00 AM  
**Saturday** 4:30 AM - 1:00 AM  
**Sunday** 5:00 AM - 12:30 AM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.80  
**Elderly/Disabled** \$0.80  
**Transfer**  
**Other/Special**  
 Express fare \$2.75  
 Mo. Pass fixed route \$50; Express \$85



## Personnel

|                       | Full-Time  | Part-Time |
|-----------------------|------------|-----------|
| <b>Operations</b>     | 385        | 8         |
| <b>Maintenance</b>    | 108        | 0         |
| <b>Administration</b> | 130        | 27        |
|                       | <u>623</u> | <u>35</u> |

## Operation Characteristics

|                               |         |
|-------------------------------|---------|
| <b>Revenue Vehicles</b>       | 230     |
| <b>Peak Hour Fleet</b>        | 20      |
| <b>Base Fleet</b>             | 12      |
| <b>Fuel Consumption (gal)</b> | 230,901 |

## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 520,017 |
| <b>2011</b> | 477,277 |
| <b>2012</b> | 572,964 |
| <b>2013</b> | 452,283 |
| <b>2014</b> | 554,388 |

## 2014 Highlights

- TARC ridership in Indiana increased over each quarter of calendar year 2014
- TARC purchased 10 Electric Buses "ZERO" buses to replace diesel trolley fleet
- TARC rec'd award (APA-KY) for Outstanding Project for the Transit Design Standards Manual
- TARC prepared to transition to new fare boxes and smart card payment system
- TARC commuter style coaches offer free wifi service on Routes 71, 72, and 65x
- TARC introduced text alerts on specific routes; improved online real-time trip information



## Operating Expense Summary

|                                 |             |
|---------------------------------|-------------|
| <b>Operator Salaries/Wages</b>  | \$1,201,412 |
| <b>Other Salaries/Wages</b>     | \$715,319   |
| <b>Fringe</b>                   | \$1,116,490 |
| <b>Services</b>                 | \$118,177   |
| <b>Materials and Supplies</b>   | \$592,749   |
| <b>Utilities</b>                | \$9,841     |
| <b>Casualty/Liability</b>       | \$100,380   |
| <b>Purchased Transportation</b> | \$1,046,929 |
| <b>Other</b>                    | \$25,829    |
| <b>Total Expenses</b>           | \$4,927,126 |
| <b>Fixed Route Expenses</b>     | \$4,523,882 |
| <b>Demand Response Services</b> | \$403,244   |

## Revenue Summary

|                           |             |
|---------------------------|-------------|
| <b>Fare Revenue</b>       | \$1,179,376 |
| <b>Contract/Other</b>     | \$8,640     |
| <b>Local Assistance</b>   | \$2,547,154 |
| <b>State Assistance</b>   | \$1,187,466 |
| <b>Federal Assistance</b> | \$4,490     |
| <b>Total Revenue</b>      | \$4,927,126 |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 35                 | 1999           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 2                  | 2000           | Gillig               | Yes            | 24+2wc           | Diesel      |
| 12                 | 2000           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 9                  | 2001           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 17                 | 2002           | Gillig               | Yes            | 24+2wc           | Diesel      |
| 20                 | 2003           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 5                  | 2004           | Gillig               | Yes            | 40+2wc           | Hybrid      |
| 5                  | 2005           | CCI                  | Yes            | 27+2wc           | Diesel      |
| 16                 | 2005           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 4                  | 2007           | Gillig               | Yes            | 40+2wc           | Hybrid      |
| 6                  | 2008           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 3                  | 2009           | Gillig               | Yes            | 40+2wc           | Hybrid      |
| 17                 | 2009           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 9                  | 2010           | Gillig               | Yes            | 40+2wc           | Hybrid      |
| 16                 | 2013           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 11                 | 2013           | Gillig               | Yes            | 40+2wc           | Hybrid      |
| 21                 | 2013           | Gillig               | Yes            | 40+2wc           | Diesel      |
| 10                 | 2015           | Proterra Electric    | Yes            | 35               | Electric    |
| 12                 | 2015           | Gillig               | Yes            | 40+2wc           | Diesel      |
| <b>230</b>         |                |                      |                |                  |             |

## Legislative District

**Indiana Senate** 13, 14  
**Indiana House** 51

**U.S. Congressional** 3

## Productivity

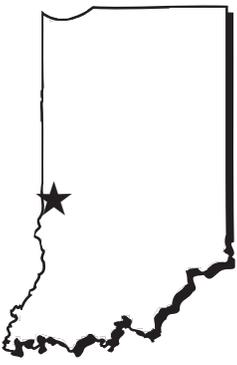
|                                  |         |
|----------------------------------|---------|
| <b>Total Passenger Boardings</b> | 554,388 |
| <b>Total Vehicle Miles</b>       | 915,690 |
| <b>Revenue Vehicle Miles</b>     | 788,052 |
| <b>Revenue Vehicle Hours</b>     | 56,468  |

## Performance/Service Effectiveness

|   |        |
|---|--------|
| <b>Operating Expense per Total Vehicle Mile</b> | \$5.38 |
| <b>Operating Expense per Passenger Trip</b>     | \$8.89 |
| <b>Passenger Trips per Total Vehicle Mile</b>   | 0.61   |
| <b>Passenger Trips per Capita</b>               | 5.38   |

## Financial Performance

|   |             |
|---|-------------|
| <b>Operating Subsidy</b>                            | \$3,739,110 |
| <b>Operating Subsidy Ratio</b>                      | 76%         |
| <b>Locally Derived Income</b>                       | \$3,735,170 |
| <b>Locally Derived Income Per Operating Expense</b> | \$0.76      |
| <b>Fare Recovery Ratio</b>                          | 24%         |



# Terre Haute

901 South 14th St  
 Terre Haute, IN 47807  
 (812) 235-0109

**Contact:** Brad Miller, General Manager  
**Email:** brad.miller@terrehaute.IN.gov  
**Website:** www.terrehaute.IN.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Terre Haute City Limits  
**Service Population** 59,614

## Service Hours

**Weekday** 6:00 AM - 11:00 PM  
**Saturday** 6:00 AM - 11:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.75  
**Youth** \$1.75  
**Elderly/Disabled** \$0.85  
**Transfer**  
**Other/Special**  
 31 day pass \$45.00 14-ride \$21.00  
 14 Ride ADA \$27.00 ISU & Ivy Students free

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 21               | 8                |
| <b>Maintenance</b>    | 4                | 2                |
| <b>Administration</b> | 5                | 2                |
|                       | <u>30</u>        | <u>12</u>        |

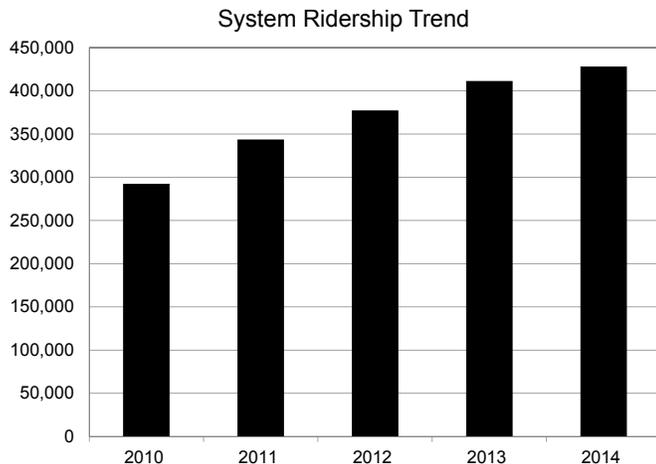
## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 17     |
| <b>Peak Hour Fleet</b>        | 10     |
| <b>Base Fleet</b>             | 10     |
| <b>Fuel Consumption (gal)</b> | 94,898 |

## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 291,888 |
| <b>2011</b> | 343,152 |
| <b>2012</b> | 376,763 |
| <b>2013</b> | 410,903 |
| <b>2014</b> | 427,609 |

## 2014 Highlights





# Terre Haute Transit Utility

## Legislative District

Indiana Senate 45, 46  
 Indiana House 70, 71, 72

U.S. Congressional 9

## Productivity

Total Passenger Boardings 427,609  
 Total Vehicle Miles 549,256  
 Revenue Vehicle Miles 476,161  
 Revenue Vehicle Hours 51,586

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.81  
 Operating Expense per Passenger Trip \$6.18  
 Passenger Trips per Total Vehicle Mile 0.78  
 Passenger Trips per Capita 7.17

## Financial Performance

Operating Subsidy \$2,112,873  
 Operating Subsidy Ratio 80%  
 Locally Derived Income \$839,396  
 Locally Derived Income Per Operating Expense \$0.32  
 Fare Recovery Ratio 9%

## Operating Expense Summary

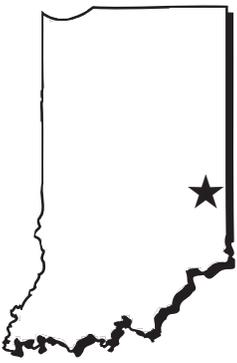
|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$1,028,762        |
| Other Salaries/Wages     | \$406,075          |
| Fringe                   | \$711,669          |
| Services                 | \$38,563           |
| Materials and Supplies   | \$349,439          |
| Utilities                | \$30,479           |
| Casualty/Liability       | \$16,412           |
| Purchased Transportation | \$0                |
| Other                    | \$62,850           |
| <b>Total Expenses</b>    | <b>\$2,644,249</b> |
| Fixed Route Expenses     | \$2,644,249        |
| Demand Response Services | \$0                |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$235,771          |
| Contract/Other       | \$295,605          |
| Local Assistance     | \$308,020          |
| State Assistance     | \$503,867          |
| Federal Assistance   | \$1,300,986        |
| <b>Total Revenue</b> | <b>\$2,644,249</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type  |
|--------------------|----------------|----------------------|----------------|------------------|--------------|
| 1                  | 2003           | Optima coach         | Yes            | 25+2wc           | Diesel       |
| 2                  | 2009           | Work Horse           | Yes            | 22+2wc           | Gas/Electric |
| 1                  | 2009           | Ford Supreme         | Yes            | 22+2wc           | Diesel       |
| 3                  | 2010           | Ford Supreme         | Yes            | 22+2wc           | Diesel       |
| 2                  | 2010           | Ford Supreme         | Yes            | 22+2wc           | Gas          |
| 1                  | 2011           | Goshen Coach         | Yes            | 10+4wc           | Gas          |
| 1                  | 2011           | Goshen Coach         | Yes            | 24+2wc           | Diesel       |
| 6                  | 2015           | Goshen Coach         | Yes            | 26+2wc           | Diesel       |
| <b>17</b>          |                |                      |                |                  |              |



# Union County

615 W. High Street  
 Liberty, IN 47353  
 (765) 458-5500

**Contact:** Trisha Witham, Executive Director  
**Email:** withamtrisha\_ucaa@yahoo.com

## General Information

**Type of Service** Demand Response  
**Service Area** Union County and Rural Wayne County  
**Service Population** 39,621

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled**  
**Transfer** Free  
**Other/Special**  
 Based on mileage  
 Base fares depends on zones

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 10               |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>2</u>         | <u>11</u>        |

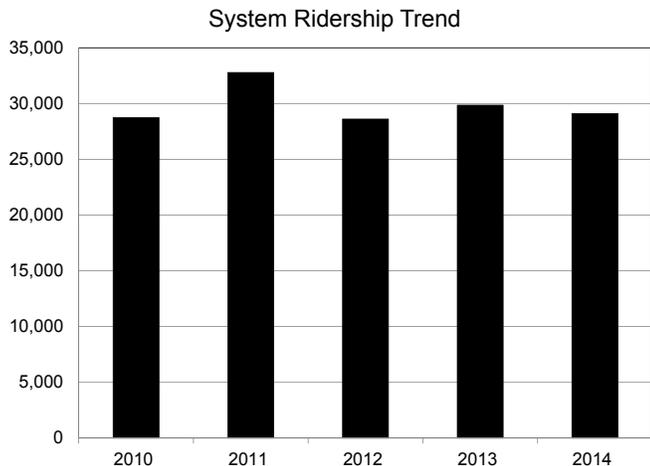
## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 9      |
| <b>Base Fleet</b>             | 7      |
| <b>Fuel Consumption (gal)</b> | 31,743 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 28,729 |
| <b>2011</b> | 32,779 |
| <b>2012</b> | 28,602 |
| <b>2013</b> | 29,849 |
| <b>2014</b> | 29,103 |

## 2014 Highlights



# Union County Transit



## Legislative District

Indiana Senate 38, 39  
 Indiana House 43, 45, 46

U.S. Congressional 8

## Productivity

Total Passenger Boardings 29,103  
 Total Vehicle Miles 206,429  
 Revenue Vehicle Miles 203,750  
 Revenue Vehicle Hours 32,393

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.02  
 Operating Expense per Passenger Trip \$14.30  
 Passenger Trips per Total Vehicle Mile 0.14  
 Passenger Trips per Capita 0.73

## Financial Performance

Operating Subsidy \$398,753  
 Operating Subsidy Ratio 96%  
 Locally Derived Income \$160,008  
 Locally Derived Income Per Operating Expense \$0.38  
 Fare Recovery Ratio 4%

## Operating Expense Summary

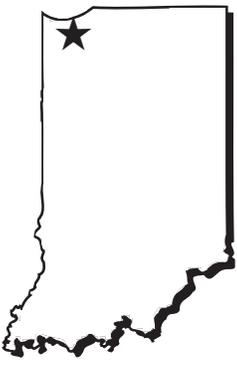
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$186,238        |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$9,019          |
| Services                 | \$0              |
| Materials and Supplies   | \$108,233        |
| Utilities                | \$576            |
| Casualty/Liability       | \$32,478         |
| Purchased Transportation | \$0              |
| Other                    | \$79,581         |
| <b>Total Expenses</b>    | <b>\$416,125</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$416,125        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$17,372         |
| Contract/Other       | \$0              |
| Local Assistance     | \$142,636        |
| State Assistance     | \$95,446         |
| Federal Assistance   | \$160,671        |
| <b>Total Revenue</b> | <b>\$416,125</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2000           | Dodge                | 14               | No             | Gas         |
| 1                  | 2006           | Ford                 | 10+2wc           | Yes            | Gas         |
| 2                  | 2008           | Ford                 | 12+2wc           | Yes            | Gas         |
| 5                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 14+2wc           | Yes            | Gas         |
| 1                  | 2014           | Dodge                | 5+1wc            | Yes            | Gas         |
| <b>12</b>          |                |                      |                  |                |             |



# Valparaiso

166 Lincolnway  
 Valparaiso, IN 46383  
 (219) 462-1161

**Contact:** Taylor Wegrzyn, Assistant Planner

**Email:** twegrzyn@valpo.us

**Website:** www.valpo.us

## General Information

**Type of Service** Deviated Fixed Route; Commuter Bus  
**Service Area** Valparaiso, IN  
**Service Population** 31,733

## Service Hours

**Weekday** 6:00 AM - 10:18 PM  
**Saturday** 6:16 AM - 10:18 PM  
**Sunday** 6:16 AM - 10:00 PM

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 Monthly Pass fixed route \$30.00  
 Disability Monthly Pass fixed route \$15.00

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 2                |
|                       | <hr/> 0          | <hr/> 2          |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 8      |
| <b>Fuel Consumption (gal)</b> | 63,891 |

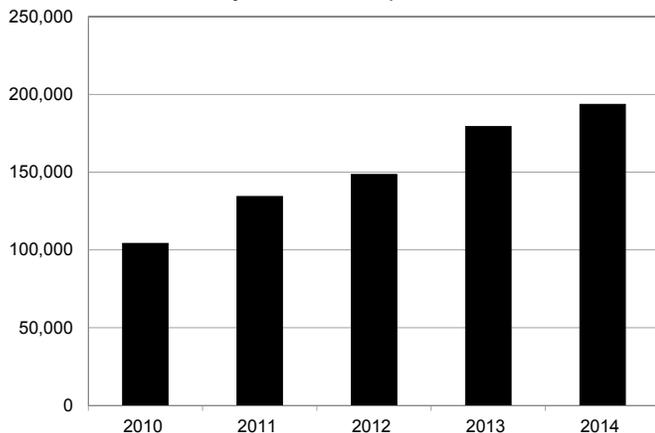
## Ridership Trends

|             |         |
|-------------|---------|
| <b>2010</b> | 104,261 |
| <b>2011</b> | 134,427 |
| <b>2012</b> | 148,574 |
| <b>2013</b> | 179,378 |
| <b>2014</b> | 193,683 |

## 2014 Highlights

- ChicaGo Dash ridership reached an all time high with 62,431 unlinked passenger trips
- V-Line ridership also reached an all time high with 131,252 unlinked passenger trips

System Ridership Trend



# City of Valparaiso Transit



## Legislative District

Indiana Senate 43

Indiana House 55

U.S. Congressional 6

## Productivity

Total Passenger Boardings 193,683

Total Vehicle Miles 349,762

Revenue Vehicle Miles 193,749

Revenue Vehicle Hours 17,519

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.70

Operating Expense per Passenger Trip \$8.49

Passenger Trips per Total Vehicle Mile 0.55

Passenger Trips per Capita 6.10

## Financial Performance

Operating Subsidy \$1,017,955

Operating Subsidy Ratio 62%

Locally Derived Income \$947,064

Locally Derived Income

Per Operating Expense \$0.58

Fare Recovery Ratio 38%

## Operating Expense Summary

|                          |                    |
|--------------------------|--------------------|
| Operator Salaries/Wages  | \$0                |
| Other Salaries/Wages     | \$19,846           |
| Fringe                   | \$1,493            |
| Services                 | \$86,168           |
| Materials and Supplies   | \$228,369          |
| Utilities                | \$5,569            |
| Casualty/Liability       | \$37,399           |
| Purchased Transportation | \$1,214,144        |
| Other                    | \$51,280           |
| <b>Total Expenses</b>    | <b>\$1,644,268</b> |
| Fixed Route Expenses     | \$829,346          |
| Demand Response Services | \$814,922          |

## Revenue Summary

|                      |                    |
|----------------------|--------------------|
| Fare Revenue         | \$626,313          |
| Contract/Other       | \$0                |
| Local Assistance     | \$320,751          |
| State Assistance     | \$227,134          |
| Federal Assistance   | \$470,070          |
| <b>Total Revenue</b> | <b>\$1,644,268</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | ADA Accessible | Vehicle Capacity | Engine Type |
|--------------------|----------------|----------------------|----------------|------------------|-------------|
| 4                  | 2010           | MCI                  | Yes            | 53               | Diesel      |
| 1                  | 2012           | MCI                  | Yes            | 53               | Diesel      |
| 1                  | 2010           | Diamond              | Yes            | 4                | Gas         |
| 2                  | 2011           | Goshen Coach         | Yes            | 16+2wc           | Gas         |
| 3                  | 2013           | Goshen Coach         | Yes            | 16+2wc           | Gas         |
| <b>11</b>          |                |                      |                |                  |             |



# Wabash County

239 Bond St/PO Box 447

Wabash, IN 46992

(260) 563-4475

**Contact:** Beverly Ferry, CEO

**Email:** beverlyf@livingwellinwabashcounty.org

**Website:** www.livingwellinwabashcounty.org

## General Information

**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 32,888

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 25 punch tickets for \$20  
 elderly by donation, disabled base fare

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 2                | 17               |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 3                |
|                       | <u>2</u>         | <u>20</u>        |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 10     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 3      |
| <b>Fuel Consumption (gal)</b> | 22,632 |

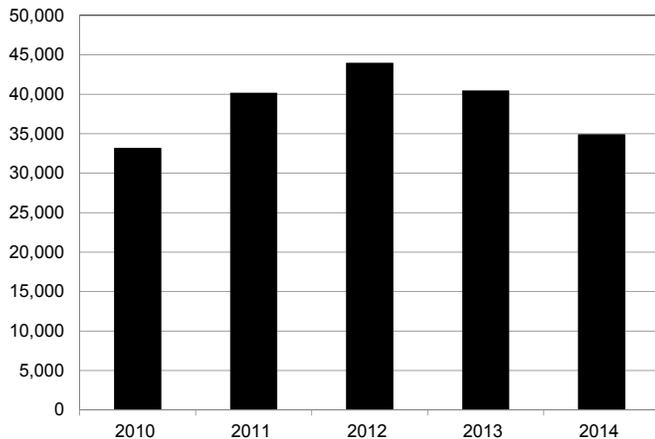
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 33,145 |
| <b>2011</b> | 40,143 |
| <b>2012</b> | 43,939 |
| <b>2013</b> | 40,420 |
| <b>2014</b> | 34,877 |

## 2014 Highlights

- Scheduling went to the Cloud. Tablets replaced paper manifests.

System Ridership Trend





# Wabash County Transportation

## Legislative District

Indiana Senate 38, 39  
 Indiana House 42, 43, 44, 45, 46

U.S. Congressional 8

## Productivity

Total Passenger Boardings 34,877  
 Total Vehicle Miles 264,106  
 Revenue Vehicle Miles 262,930  
 Revenue Vehicle Hours 16,979

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.16  
 Operating Expense per Passenger Trip \$16.33  
 Passenger Trips per Total Vehicle Mile 0.13  
 Passenger Trips per Capita 1.06

## Financial Performance

Operating Subsidy \$523,097  
 Operating Subsidy Ratio 92%  
 Locally Derived Income \$229,332  
 Locally Derived Income Per Operating Expense \$0.40  
 Fare Recovery Ratio 5%

## Operating Expense Summary

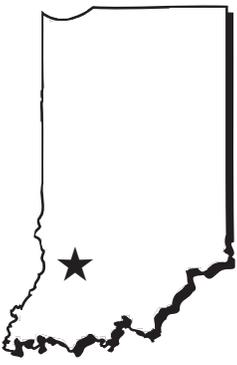
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$152,263        |
| Other Salaries/Wages     | \$81,678         |
| Fringe                   | \$44,469         |
| Services                 | \$30,451         |
| Materials and Supplies   | \$96,700         |
| Utilities                | \$5,304          |
| Casualty/Liability       | \$21,436         |
| Purchased Transportation | \$0              |
| Other                    | \$137,090        |
| <b>Total Expenses</b>    | <b>\$569,391</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$569,391        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$29,271         |
| Contract/Other       | \$17,023         |
| Local Assistance     | \$183,038        |
| State Assistance     | \$104,761        |
| Federal Assistance   | \$235,298        |
| <b>Total Revenue</b> | <b>\$569,391</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 2                  | 2008           | Ford                 | 9                | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 14+2wc           | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 5+1wc            | Yes            | Gas         |
| 1                  | 2010           | Dodge                | 5+1wc            | Yes            | Gas         |
| 1                  | 2011           | Dodge                | 6+1wc            | Yes            | Gas         |
| 2                  | 2013           | Dodge                | 4+1wc            | Yes            | Gas         |
| <b>10</b>          |                |                      |                  |                |             |



# Washington

2200 East Memorial Avenue  
 Washington, IN 47501  
 (812) 254-4564

**Contact:** Ernie Evans, Transit Manager

**Email:** eevans@washingtonin.us

**Website:** www.washingtonin.us

## General Information

**Type of Service** Route Deviation/Demand Response  
**Service Area** City of Washington  
**Service Population** 11,509

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.25  
**Transfer**  
**Other/Special**  
 Elderly Reduced Fare with Coupon

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 1                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 0                |
|                       | <u>1</u>         | <u>1</u>         |

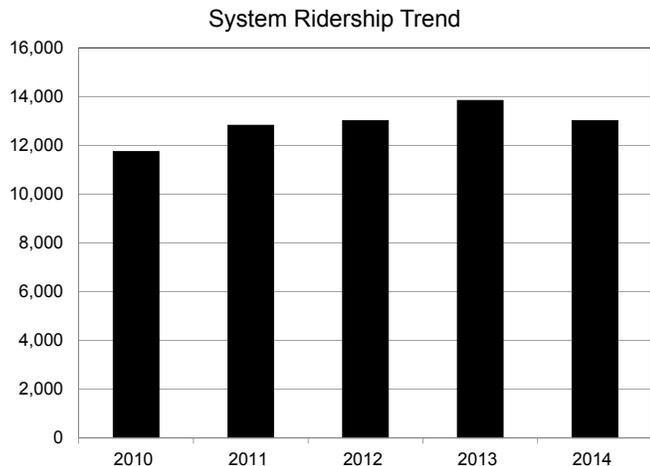
## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 3     |
| <b>Peak Hour Fleet</b>        | 1     |
| <b>Base Fleet</b>             | 1     |
| <b>Fuel Consumption (gal)</b> | 4,466 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 11,748 |
| <b>2011</b> | 12,826 |
| <b>2012</b> | 13,017 |
| <b>2013</b> | 13,845 |
| <b>2014</b> | 13,017 |

## 2014 Highlights





# Washington Transit System (WTS)

## Legislative District

Indiana Senate 17, 18  
 Indiana House 22  
 U.S. Congressional 2

## Productivity

Total Passenger Boardings 13,017  
 Total Vehicle Miles 28,110  
 Revenue Vehicle Miles 28,110  
 Revenue Vehicle Hours 2,430

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.74  
 Operating Expense per Passenger Trip \$8.08  
 Passenger Trips per Total Vehicle Mile 0.46  
 Passenger Trips per Capita 1.13

## Financial Performance

Operating Subsidy \$96,075  
 Operating Subsidy Ratio 91%  
 Locally Derived Income \$32,256  
 Locally Derived Income Per Operating Expense \$0.31  
 Fare Recovery Ratio 6%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$40,311         |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$19,165         |
| Services                 | \$21,413         |
| Materials and Supplies   | \$17,434         |
| Utilities                | \$3,599          |
| Casualty/Liability       | \$3,195          |
| Purchased Transportation | \$0              |
| Other                    | \$0              |
| <b>Total Expenses</b>    | <b>\$105,117</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$105,117        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$6,037          |
| Contract/Other       | \$3,005          |
| Local Assistance     | \$23,214         |
| State Assistance     | \$25,067         |
| Federal Assistance   | \$47,794         |
| <b>Total Revenue</b> | <b>\$105,117</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1996           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 16+2wc           | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 16+2wc           | Yes            | Gas         |
| <b>3</b>           |                |                      |                  |                |             |



# Waveland

660 N. 36th Street  
Lafayette, IN 47905  
(765) 447-7683

**Contact:** Stan Minnick, BEED/Facilities/Transportation Programs

**Email:** [sminnick@areaivagency.org](mailto:sminnick@areaivagency.org)

**Website:** [www.areaivagency.org](http://www.areaivagency.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville and Waveland  
**Service Population** 7,590

## Service Hours

**Weekday** 24 hours/day  
**Saturday** 24 hours/day  
**Sunday** 24 hours/day

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 Passenger Donations

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 0                | 0                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 0                | 1                |
|                       | <u>0</u>         | <u>1</u>         |

## Operation Characteristics

|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 7     |
| <b>Peak Hour Fleet</b>        | 7     |
| <b>Base Fleet</b>             | 7     |
| <b>Fuel Consumption (gal)</b> | 3,199 |

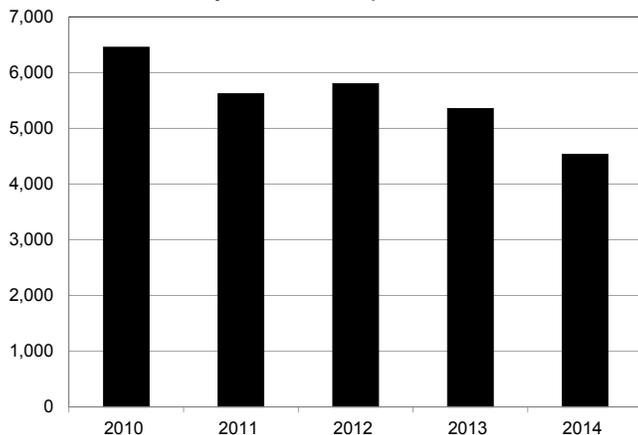
## Ridership Trends

|             |       |
|-------------|-------|
| <b>2010</b> | 6,454 |
| <b>2011</b> | 5,622 |
| <b>2012</b> | 5,802 |
| <b>2013</b> | 5,356 |
| <b>2014</b> | 4,532 |

## 2014 Highlights

- Story featuring transit service published in Indiana CAP newsletter
- Participated in the Hillsboro Community Barbeque in September
- Participated in the Flora Christmas Parade in December

System Ridership Trend





# Waveland Volunteer Public Transit System c/o Area IV Agency

## Legislative District

Indiana Senate 48

Indiana House 63

U.S. Congressional 8

## Productivity

Total Passenger Boardings 4,532

Total Vehicle Miles 18,847

Revenue Vehicle Miles 18,847

Revenue Vehicle Hours 1,464

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.63

Operating Expense per Passenger Trip \$23.43

Passenger Trips per Total Vehicle Mile 0.24

Passenger Trips per Capita 0.60

## Financial Performance

Operating Subsidy \$99,553

Operating Subsidy Ratio 94%

Locally Derived Income \$49,057

Locally Derived Income

Per Operating Expense \$0.46

Fare Recovery Ratio 6%

## Operating Expense Summary

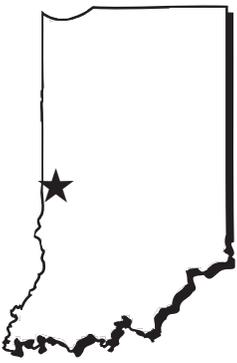
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$26,835         |
| Other Salaries/Wages     | \$41,303         |
| Fringe                   | \$14,590         |
| Services                 | \$5,791          |
| Materials and Supplies   | \$6,577          |
| Utilities                | \$824            |
| Casualty/Liability       | \$5,083          |
| Purchased Transportation | \$0              |
| Other                    | \$5,171          |
| <b>Total Expenses</b>    | <b>\$106,174</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$106,174        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$6,621          |
| Contract/Other       | \$0              |
| Local Assistance     | \$42,436         |
| State Assistance     | \$10,592         |
| Federal Assistance   | \$46,525         |
| <b>Total Revenue</b> | <b>\$106,174</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 1994           | Dodge                | 13               | No             | Gas         |
| 1                  | 1995           | Dodge                | 12+2 wc          | Yes            | Gas         |
| 1                  | 2003           | Dodge                | 12+2 wc          | Yes            | Gas         |
| 1                  | 2006           | Ford                 | 12+2 wc          | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 12+2 wc          | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 12+2 wc          | Yes            | Gas         |
| <b>7</b>           |                |                      |                  |                |             |



# WCIEDD/Area 7

1718 Wabash Ave  
 Terre Haute, IN 47807  
 (812) 238-1561

**Contact:** Dale Nightingale, Transportation Coordinator  
**Email:** Dnightingale@westcentralin.com  
**Website:** www.Westcentralin.com

## General Information

**Type of Service** Demand Response  
**Service Area** Vigo County  
**Service Population** 47,063

## Service Hours

**Weekday** 8:00 AM - 4:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled** \$2.00  
**Transfer** Free  
**Other/Special**  
 Donation for over 60 Clients to Medical or Nutrition Appt

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 6                | 2                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 1                | 0                |
|                       | <u>7</u>         | <u>2</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 11     |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 4      |
| <b>Fuel Consumption (gal)</b> | 14,836 |

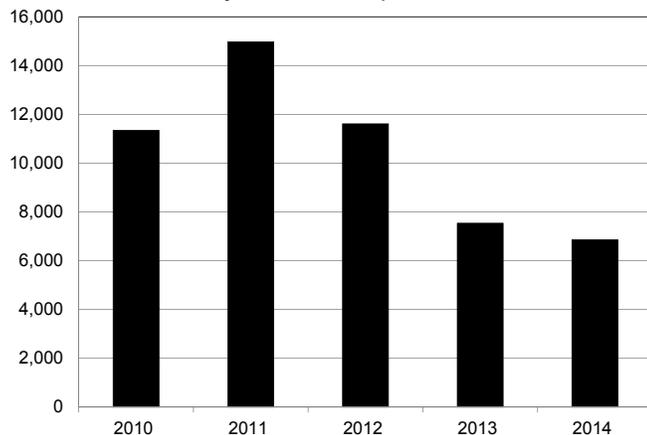
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 11,344 |
| <b>2011</b> | 14,969 |
| <b>2012</b> | 11,610 |
| <b>2013</b> | 7,535  |
| <b>2014</b> | 6,856  |

## 2014 Highlights

- Started working with Project Search to transport clients for work related training.

System Ridership Trend





# West Central Indiana Economic Development District, Inc

## Legislative District

Indiana Senate 4, 5  
 Indiana House 3, 4, 10

U.S. Congressional 1

## Productivity

Total Passenger Boardings 6,856  
 Total Vehicle Miles 82,950  
 Revenue Vehicle Miles 68,956  
 Revenue Vehicle Hours 10,710

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.81  
 Operating Expense per Passenger Trip \$33.99  
 Passenger Trips per Total Vehicle Mile 0.08  
 Passenger Trips per Capita 0.15

## Financial Performance

Operating Subsidy \$220,534  
 Operating Subsidy Ratio 95%  
 Locally Derived Income \$88,704  
 Locally Derived Income Per Operating Expense \$0.38  
 Fare Recovery Ratio 5%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$82,433         |
| Other Salaries/Wages     | \$0              |
| Fringe                   | \$67,446         |
| Services                 | \$1,060          |
| Materials and Supplies   | \$54,570         |
| Utilities                | \$0              |
| Casualty/Liability       | \$6,202          |
| Purchased Transportation | \$0              |
| Other                    | \$21,330         |
| <b>Total Expenses</b>    | <b>\$233,041</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$233,041        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$12,507         |
| Contract/Other       | \$0              |
| Local Assistance     | \$76,197         |
| State Assistance     | \$34,070         |
| Federal Assistance   | \$110,267        |
| <b>Total Revenue</b> | <b>\$233,041</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 2                  | 2008           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 8                | No             | Gas         |
| 2                  | 2011           | Ford                 | 8+2wc            | Yes            | Gas         |
| 4                  | 2013           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2015           | Ford                 | 8+2wc            | Yes            | Gas         |
| <b>11</b>          |                |                      |                  |                |             |



# Wells County

225 W. Water Street  
Bluffton, IN 46714  
(260) 824-1070

**Contact:** Betsy Collier, Transportation Program Manager

**Email:** wowtpm@coolsky.com

**Website:** www.councilonaginginc.com

## General Information

**Type of Service** Demand Response  
**Service Area** Wells County  
**Service Population** 27,636

## Service Hours

**Weekday** 6:00 AM - 7:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
\$5 In County  
Out of Co: \$20 up to 30mi, \$50 31-50mi

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 7                | 5                |
| <b>Maintenance</b>    | 0                | 0                |
| <b>Administration</b> | 6                | 0                |
|                       | <u>13</u>        | <u>5</u>         |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 8      |
| <b>Base Fleet</b>             | 7      |
| <b>Fuel Consumption (gal)</b> | 17,617 |

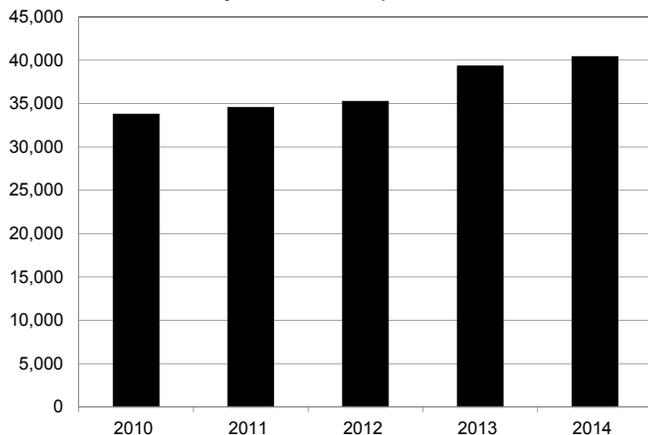
## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 33,774 |
| <b>2011</b> | 34,561 |
| <b>2012</b> | 35,258 |
| <b>2013</b> | 39,325 |
| <b>2014</b> | 40,412 |

## 2014 Highlights

- Public Transit created more jobs in response to the growth WOW experienced
- Negotiated new partnership w/ local "Y"-provide transportation to/from Day Care
- Increased transportatin to/from work locations for clients by 11.5%

System Ridership Trend



# Wells on Wheels (WOW!)



## Legislative District

Indiana Senate 6, 7, 22, 23  
 Indiana House 15, 24, 28, 38, 41, 42

U.S. Congressional 4

## Productivity

Total Passenger Boardings 40,415  
 Total Vehicle Miles 209,629  
 Revenue Vehicle Miles 209,629  
 Revenue Vehicle Hours 14,855

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.52  
 Operating Expense per Passenger Trip \$13.05  
 Passenger Trips per Total Vehicle Mile 0.19  
 Passenger Trips per Capita 1.46

## Financial Performance

Operating Subsidy \$512,295  
 Operating Subsidy Ratio 97%  
 Locally Derived Income \$156,171  
 Locally Derived Income Per Operating Expense \$0.30  
 Fare Recovery Ratio 3%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$205,120        |
| Other Salaries/Wages     | \$136,747        |
| Fringe                   | \$26,703         |
| Services                 | \$22,731         |
| Materials and Supplies   | \$77,091         |
| Utilities                | \$14,807         |
| Casualty/Liability       | \$37,193         |
| Purchased Transportation | \$0              |
| Other                    | \$7,103          |
| <b>Total Expenses</b>    | <b>\$527,495</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$527,495        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$15,200         |
| Contract/Other       | \$0              |
| Local Assistance     | \$140,971        |
| State Assistance     | \$111,767        |
| Federal Assistance   | \$259,557        |
| <b>Total Revenue</b> | <b>\$527,495</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 2                  | 2007           | Dodge                | 6                | No             | Gas         |
| 3                  | 2008           | Chevy                | 4+1wc            | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 4+3wc            | Yes            | Gas         |
| 5                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2012           | Dodge                | 4+2wc            | Yes            | Gas         |
| <b>12</b>          |                |                      |                  |                |             |



# White County

116 E Marion St  
 Monticello, IN 47960  
 (574) 583-9119

**Contact:** Gale Spry, Executive Director  
**Email:** [gspry@wccoa.comcastbiz.net](mailto:gspry@wccoa.comcastbiz.net)

## General Information

**Type of Service** Demand Response  
**Service Area** White County  
**Service Population** 24,643

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**

## Personnel

|                       | <i>Full-Time</i> | <i>Part-Time</i> |
|-----------------------|------------------|------------------|
| <b>Operations</b>     | 1                | 9                |
| <b>Maintenance</b>    | 0                | 1                |
| <b>Administration</b> | 2                | 0                |
|                       | <u>3</u>         | <u>10</u>        |

## Operation Characteristics

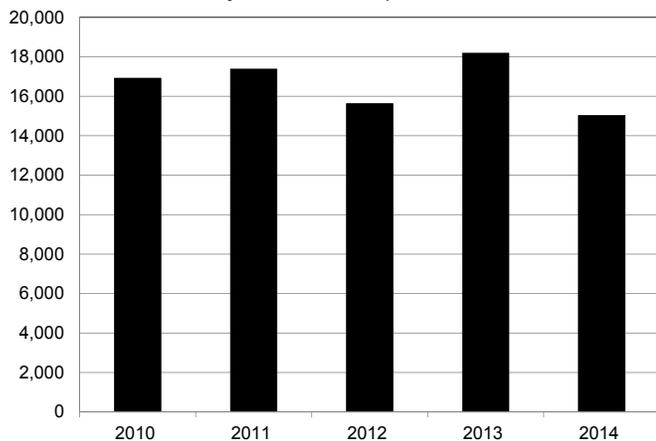
|                               |       |
|-------------------------------|-------|
| <b>Revenue Vehicles</b>       | 9     |
| <b>Peak Hour Fleet</b>        | 8     |
| <b>Base Fleet</b>             | 8     |
| <b>Fuel Consumption (gal)</b> | 8,768 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 16,913 |
| <b>2011</b> | 17,375 |
| <b>2012</b> | 15,623 |
| <b>2013</b> | 18,180 |
| <b>2014</b> | 15,020 |

## 2014 Highlights

System Ridership Trend



# White County Public Transit



## Legislative District

Indiana Senate 19  
 Indiana House 79, 82  
 U.S. Congressional 3

## Productivity

Total Passenger Boardings 15,020  
 Total Vehicle Miles 109,741  
 Revenue Vehicle Miles 107,653  
 Revenue Vehicle Hours 7,780

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.90  
 Operating Expense per Passenger Trip \$13.87  
 Passenger Trips per Total Vehicle Mile 0.14  
 Passenger Trips per Capita 0.61

## Financial Performance

Operating Subsidy \$185,679  
 Operating Subsidy Ratio 89%  
 Locally Derived Income \$72,249  
 Locally Derived Income Per Operating Expense \$0.35  
 Fare Recovery Ratio 11%

## Operating Expense Summary

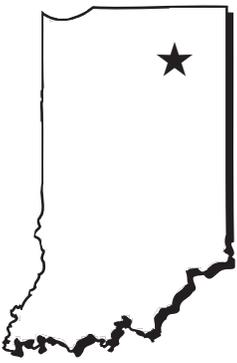
|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$58,844         |
| Other Salaries/Wages     | \$26,378         |
| Fringe                   | \$15,489         |
| Services                 | \$9,971          |
| Materials and Supplies   | \$34,223         |
| Utilities                | \$14,439         |
| Casualty/Liability       | \$16,086         |
| Purchased Transportation | \$0              |
| Other                    | \$32,872         |
| <b>Total Expenses</b>    | <b>\$208,302</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$208,302        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$22,623         |
| Contract/Other       | \$0              |
| Local Assistance     | \$49,626         |
| State Assistance     | \$43,213         |
| Federal Assistance   | \$92,840         |
| <b>Total Revenue</b> | <b>\$208,302</b> |

## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2002           | Dodge                | 11               | Yes            | Gas         |
| 1                  | 2005           | Dodge                | 6                | No             | Gas         |
| 1                  | 2007           | Chevy                | 3+1wc            | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6                | No             | Gas         |
| 2                  | 2010           | Ford                 | 11+2wc           | Yes            | Gas         |
| 1                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2011           | Dodge                | 13               | No             | Gas         |
| 1                  | 2014           | Chevy                | 5                | No             | Gas         |
| <b>9</b>           |                |                      |                  |                |             |



# Whitley County

710 Opportunity Drive  
Columbia City, IN 46725  
(260) 248-8944

**Contact:** Debra Darr, Executive Director

**Email:** [debra@wccoa.biz](mailto:debra@wccoa.biz)

**Website:** [www.whitleycountycouncilonaging.com](http://www.whitleycountycouncilonaging.com)

## General Information

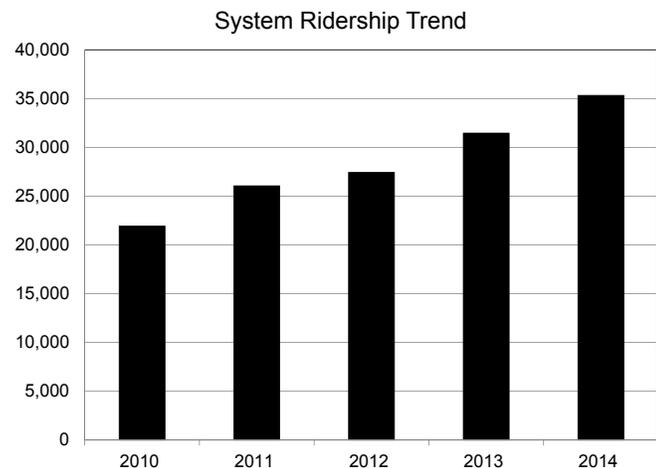
**Type of Service** Demand Response  
**Service Area** Whitley County  
**Service Population** 33,292

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
Pass - \$25 in rides for \$20



## Personnel

|                       | Full-Time | Part-Time |
|-----------------------|-----------|-----------|
| <b>Operations</b>     | 0         | 12        |
| <b>Maintenance</b>    | 0         | 0         |
| <b>Administration</b> | 2         | 10        |
|                       | <u>2</u>  | <u>22</u> |

## Operation Characteristics

|                               |        |
|-------------------------------|--------|
| <b>Revenue Vehicles</b>       | 12     |
| <b>Peak Hour Fleet</b>        | 6      |
| <b>Base Fleet</b>             | 6      |
| <b>Fuel Consumption (gal)</b> | 28,702 |

## Ridership Trends

|             |        |
|-------------|--------|
| <b>2010</b> | 21,931 |
| <b>2011</b> | 26,055 |
| <b>2012</b> | 27,429 |
| <b>2013</b> | 31,458 |
| <b>2014</b> | 35,324 |

## 2014 Highlights

- On January 29, 2014, we had a record number of trips at 207
- We transported a record number of 61 school age children in 2014
- We received a Community Partnership Award from Passages (intellectually disabled facility)
- We received 2 new vans from INDOT and match money from United Way & WC Community Fdtn

# Whitley County Transit



## Legislative District

Indiana Senate 7  
Indiana House 15, 16, 24

U.S. Congressional 4

## Productivity

Total Passenger Boardings 35,324  
Total Vehicle Miles 255,785  
Revenue Vehicle Miles 231,475  
Revenue Vehicle Hours 15,228

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.69  
Operating Expense per Passenger Trip \$12.20  
Passenger Trips per Total Vehicle Mile 0.14  
Passenger Trips per Capita 1.06

## Financial Performance

Operating Subsidy \$385,586  
Operating Subsidy Ratio 89%  
Locally Derived Income \$206,759  
Locally Derived Income Per Operating Expense \$0.48  
Fare Recovery Ratio 11%

## Operating Expense Summary

|                          |                  |
|--------------------------|------------------|
| Operator Salaries/Wages  | \$136,390        |
| Other Salaries/Wages     | \$66,895         |
| Fringe                   | \$16,626         |
| Services                 | \$1,490          |
| Materials and Supplies   | \$117,096        |
| Utilities                | \$2,299          |
| Casualty/Liability       | \$14,218         |
| Purchased Transportation | \$0              |
| Other                    | \$76,009         |
| <b>Total Expenses</b>    | <b>\$431,023</b> |
| Fixed Route Expenses     | \$0              |
| Demand Response Services | \$431,023        |

## Revenue Summary

|                      |                  |
|----------------------|------------------|
| Fare Revenue         | \$45,437         |
| Contract/Other       | \$0              |
| Local Assistance     | \$161,322        |
| State Assistance     | \$66,207         |
| Federal Assistance   | \$158,057        |
| <b>Total Revenue</b> | <b>\$431,023</b> |

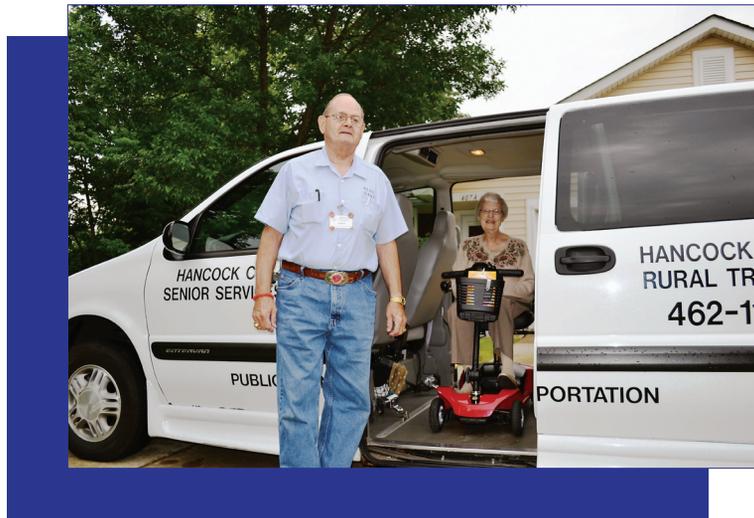
## Fleet Inventory

| Number of Vehicles | Year Purchased | Vehicle Manufacturer | Vehicle Capacity | ADA Accessible | Engine Type |
|--------------------|----------------|----------------------|------------------|----------------|-------------|
| 1                  | 2006           | Ford                 | 11               | Yes            | Gas         |
| 1                  | 2007           | Chevy                | 4                | Yes            | Gas         |
| 1                  | 2008           | Ford                 | 10               | Yes            | Gas         |
| 1                  | 2008           | Chevy                | 6                | Yes            | Gas         |
| 1                  | 2009           | Ford                 | 8+2wc            | Yes            | Gas         |
| 2                  | 2010           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2011           | Dodge                | 4+2wc            | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 10+2wc           | Yes            | Gas         |
| 1                  | 2013           | Ford                 | 8+2wc            | Yes            | Gas         |
| 1                  | 2014           | Ford                 | 14               | No             | Gas         |
| 1                  | 2014           | Dodge                | 4+1wc            | Yes            | Gas         |
| <b>12</b>          |                |                      |                  |                |             |





# Section Four Elderly/Disabled (Section 5310) Transportation Providers 2014



# ELDERLY/DISABLED (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for the elderly and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related equipment to private non-profit organizations and eligible public bodies involved in transporting elderly and disabled customers.

Indiana annually receives about \$2.5 million in federal funds to distribute on an 80 percent and 20 percent local matching basis (\$2.8 million in 2014). Eligible equipment includes passenger vehicles, accessibility equipment and communication systems.

The Indiana Department of Transportation Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate:

effective coordinated service delivery; need for equipment requested; effective vehicle use and operation; and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 40 to 45 applicants per year (39 in 2014) at amounts ranging from \$18,000 to \$100,000.

Applications are available to interested agencies each October. Application are due the following March. INDOT announces grant awards by late June. INDOT then begins vehicle procurement, with vehicle delivery 1 to 1½ years after grant award.

For further information, contact Brian Jones, Section 5310 Program Manager, INDOT – Office of Transit, (317) 232-1493 or [bjones@indot.in.gov](mailto:bjones@indot.in.gov)

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

|  | <u>PHONE NUMBER</u> |
|--|---------------------|
| <b>ADAMS</b>                           |                     |
| Adams County Council on Aging .....    | 260/724-5316        |
| <b>ALLEN</b>                           |                     |
| Community Transportation Network ..... | 260/420-3280        |
| <b>BARTHOLOMEW</b>                     |                     |
| Developmental Services .....           | 812/376-9404        |
| <b>BENTON</b>                          |                     |
| Area IV Agency on Aging .....          | 765/447-7683        |
| CDC Resources .....                    | 574/583-8227        |
| <b>BOONE</b>                           |                     |
| Boone County Senior Services .....     | 765/482-5220        |
| <b>BROWN</b>                           |                     |
| Developmental Services .....           | 812/376-9404        |
| <b>CARROLL</b>                         |                     |
| CDC Resources .....                    | 574/583-8227        |
| <b>CASS</b>                            |                     |
| Cass County Council on Aging.....      | 574/722-2424        |

PHONE NUMBER

**CLARK**

LifeSpan Resources ..... 812/948-8330  
New Hope Services of Jeffersonville ..... 812/288-8248  
Volunteers of America of Kentucky, Inc..... 502/636-4655

**CLAY**

Child Adult Resource Services ..... 765/569-2076  
Clay County Council on Aging..... 812/448-2644

**CRAWFORD**

Blue River Services, Inc..... 812/738-2408  
Older Americans Services Corporation ..... 812/865-3352

**DAVISS**

Four Rivers Resource Services ..... 812/254-4471  
Senior and Family Services ..... 812/254-1881

**DEARBORN**

New Horizons Rehabilitation Services ..... 812/934-4528

**DECATUR**

Developmental Services ..... 812/376-9404

**DEKALB**

DeKalb County Council on Aging ..... 260/925-3311  
Northeastern Center..... 260/347-4400  
RISE, Inc..... 260/665-9408

**DUBOIS**

Southern Indiana Resource Solutions ..... 812/897-4840

**ELKHART**

Mennonite Disabilities Committee..... 574/533-9720  
Council on Aging of Elkhart County ..... 574/295-1820

**FLOYD**

LifeSpan Resources ..... 812/948-8330  
Rauch, Inc..... 812/945-4063  
Volunteers of America of Kentucky, Inc..... 502/636-4655

**FOUNTAIN**

Community Action Program of Western Indiana..... 765/762-0420  
Child Adult Resource Services ..... 765/569-2076

**FRANKLIN**

New Horizons Rehabilitation Services ..... 812/934-4528

**FULTON**

Fulton County Council on Aging ..... 574/223-6953

**GIBSON**

Gibson County Area Rehabilitation Centers ..... 812/386-6312  
Gibson County Council on Aging ..... 812/385-2897

PHONE NUMBER

**GREENE**

Four Rivers Resource Services .....812/254-4471  
Senior and Family Services .....812/254-1881

**HAMILTON**

PrimeLife Enrichment, Inc. ....317/815-7000

**HANCOCK**

Tangram, Inc.....317/968-9035  
Hancock County Senior Services.....317/462-3758

**HARRISON**

Blue River Services, Inc.....812/738-2408  
LifeSpan Resources .....812/948-8330

**HENDRICKS**

Hendricks County Senior Services .....317/745-4303  
Sycamore Services.....317/745-4715

**HUNTINGTON**

Huntington County Council on Aging.....260/356-3006  
Pathfinder Services .....260/356-0500

**JACKSON**

Developmental Services .....812/376-9404

**JASPER**

CDC Resources .....574/583-8227

**JAY**

Jay-Randolph Developmental Services .....260/726-7931

**JEFFERSON**

Developmental Services .....812/376-9404

**JENNINGS**

Developmental Services .....812/376-9404

**JOHNSON**

Johnson County Senior Services .....317/738-4544

**KNOX**

YMCA of Vincennes .....812/882-2285  
Senior and Family Services .....812/254-1881

**LAGRANGE**

LaGrange County Council on Aging .....260/463-4161  
Northeastern Center.....260/347-4400  
RISE, Inc.....260/665-9408  
ARC Opportunities .....260/463-2653

**LAKE**

ARC of Northwest Indiana .....219/884-1138

PHONE NUMBER

**LAPORTE**

LaPorte County Comprehensive Mental Health Council..... 219/872-8666  
Michiana Resources ..... 219/874-4288

**LAWRENCE**

Older Americans Services Corporation ..... 812/865-3352

**MARION**

John Boner Community Center..... 317/633-8210  
Flanner House of Indianapolis ..... 317/925-4231  
Catholic Social Services of Indianapolis ..... 317/236-1527  
Tangram Inc..... 317/968-9035  
Noble, Inc. .... 317/375-2712  
Use What You've Got Prison Ministry ..... 317/728-2518

**MARTIN**

Four Rivers Resource Services ..... 812/254-4471  
Senior and Family Services ..... 812/254-1881

**MARSHALL**

Marshall County Council on Aging..... 574/936-9904  
Marshall Starke Developmental Services..... 574/936-9400

**MIAMI**

Miami County YMCA..... 765/472-1979

**MONTGOMERY**

City of Crawfordsville ..... 765/364-5175

**NEWTON**

CDC Resources ..... 574/583-8227

**NOBLE**

Northeastern Center..... 260/347-4400  
RISE, Inc..... 260/665-9408  
The Arc of Noble County Foundations..... 260/636-2155  
Noble County Council on Aging ..... 260/347-4226

**OHIO**

New Horizons Rehabilitation Services ..... 812/934-4528

**ORANGE**

Older Americans Services Corporation ..... 812/865-3352  
Blue River Services, Inc..... 812/738-2408  
Orange County Rehabilitation and Developmental Services ..... 812/723-4486

**OWEN**

Child-Adult Resource Services..... 765/569-2076

**PARKE**

Child Adult Resource Services ..... 765/569-2076

**PERRY**

Perry County Council on Aging..... 812/547-8115  
Southern Indiana Resource Solutions ..... 812/897-4840

**PIKE**

Pike County Area Rehabilitation Center..... 812/354-6560  
Senior and Family Services..... 812/254-1881

**PORTER**

Opportunity Enterprises..... 219/464-9621

**POSEY**

Posey County Council on Aging..... 812/838-4656  
Posey County Rehabilitation Services..... 812/838-0636

**PUTNAM**

Child Adult Resource Services..... 765/569-2076

**RANDOLPH**

Jay-Randolph Developmental Services ..... 260/726-7931

**RIPLEY**

New Horizons Rehabilitation Services ..... 812/934-4528

**SCOTT**

Blue River Services, Inc..... 812/738-2408  
LifeSpan Resources ..... 812/948-8330  
New Hope Services of Jeffersonville ..... 812/288-8248

**SHELBY**

Tangram, Inc..... 317/968-9035  
Shelby Senior Services ..... 317/398-0127

**SPENCER**

Spencer County Council on Aging ..... 812/649-9828  
Southern Indiana Resource Solutions ..... 812/897-4840

**STARKE**

Marshall Starke Developmental Services..... 574/936-9400

**STEUBEN**

Northeastern Center..... 260/347-4400  
RISE, Inc..... 260/665-9408  
Steuben County Council on Aging..... 260/665-9856

**SULLIVAN**

Four Rivers Resource Services ..... 812/254-4471

**SWITZERLAND**

Developmental Services ..... 812/376-9404

**TIPPECANOE**

Wabash Center ..... 765/447-2311

**VANDERBURGH**

The Rehabilitation Center.....812/471-2214 ext 511

**VERMILLION**

Child Adult Resource Services ..... 765/569-2076

**VIGO**

West Central Indiana Economic Development District ..... 812/238-1561

**WABASH**

ARC of Wabash County..... 260/563-8411

Living Well in Wabash County COA ..... 260/563-4475

**WARREN**

Child Adult Resource Services ..... 765/569-2076

Community Action Program of Western Indiana..... 765/762-0420

**WARRICK**

Southern Indiana Resource Solutions ..... 812/897-4840

**WASHINGTON**

Blue River Services, Inc..... 812/738-2408

Older Americans Services Corporation ..... 812/865-3352

**WHITE**

CDC Resources ..... 574/583-8227

**WHITLEY**

Whitley County Council on Aging..... 260/248-8944



# Section Five Transit Partners & Advocates 2014



# TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)  
1666 K Street NW  
Washington, DC 20006  
(202) 496-4800  
Website: [www.apta.com](http://www.apta.com)

Community Transportation Association of America (CTAA)  
1341 G Street NW, 10th Floor  
Washington, DC 20005  
(800) 891-0590  
Website: [www.ctaa.org](http://www.ctaa.org)

Indiana Transportation Association  
107 South Indiana Ave, Room 003  
Bloomington, IN 47405  
(812) 855-8143  
Website: [www.indianatransportationassociation.com](http://www.indianatransportationassociation.com)

Indiana Council on Specialized Transportation (INCOST)  
2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/rtap5incost.html](http://www.indianartap.com/rtap5incost.html)

Governor's Planning Council for People with Disabilities  
150 West Market, Suite 628  
Indianapolis, IN 46204-2821  
Phone: (317) 232-7770  
TT (317) 232-7771  
Website: [www.in.gov/gpcpd/](http://www.in.gov/gpcpd/)

Indiana Rural Transit Assistance Program (RTAP)  
2615 Eastwood Drive  
Columbus, IN 47203  
(800) 709-9981  
Website: [www.indianartap.com/](http://www.indianartap.com/)

Indiana Department of Transportation (INDOT)  
Office of Transit  
100 North Senate Ave., Room IGCN 755  
Indianapolis, IN 46204  
(317) 232-5292  
Website: [www.in.gov/indot/](http://www.in.gov/indot/)

Federal Transit Administration Region 5  
200 W. Adams Street, Suite 320  
Chicago, IL 60606  
(312) 353-2789  
Website: [www.fta.dot.gov](http://www.fta.dot.gov)

Indiana Family and Social Services Administration (FSSA)  
402 W. Washington Street  
P.O. Box 7083  
Indianapolis, IN 46207-7083  
(317) 233-4454  
Website: [www.in.gov/fssa/](http://www.in.gov/fssa/)

Health by Design  
401 W. Michigan Street  
Indianapolis, IN 46202-3233  
(317) 352-3844  
Website: [www.healthbydesignonline.org](http://www.healthbydesignonline.org)

Indiana Citizens Alliance for Public Transit  
401 W. Michigan Street  
Indianapolis, IN 46202-3233  
(317) 352-3844  
Website: [www.indianacat.org](http://www.indianacat.org)

# Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)  
Madison County Council of Governments  
County Government Center  
16 East 9th Street, Room 100  
Anderson, IN 46016  
(765) 641-9482  
Website: [www.mccog.net](http://www.mccog.net)

Bloomington (BATS)  
City of Bloomington Area Planning Department  
P.O. Box 100  
Bloomington, IN 47402-0100  
(812) 349-3423  
Website: [www.bloomington.in.gov/planning](http://www.bloomington.in.gov/planning)

Cincinnati (OKI)  
Ohio-Kentucky-Indiana Regional Council of Governments  
720 East Pete Rose Way, Suite 420  
Cincinnati, OH 45202  
(513) 621-6300 or (513) 621-7060  
Website: [www.oki.org](http://www.oki.org)

Columbus (CAMPO)  
Columbus Area Metropolitan Planning Organization  
123 Washington Street  
Columbus, IN 47201  
(812) 376-2502  
Website: [www.campo.in.gov](http://www.campo.in.gov)

Evansville (EMPO)  
Evansville Metropolitan Planning Organization  
1 Northwest Martin Luther King Boulevard  
Civic Center Complex, Room 316  
Evansville, IN 47708  
(812) 436-7833  
Website: [www.eutsmpto.com](http://www.eutsmpto.com)

Fort Wayne (NIRCC)  
Northeastern Indiana Regional Coordinating Council  
Room 630 City-County Building  
1 Main Street  
Fort Wayne, IN 46802  
(260) 449-7309  
Website: [www.nircc.com](http://www.nircc.com)

Indianapolis (IMPO)  
Indianapolis Metropolitan Planning Organization  
Suite 1922, City County Building  
200 East Washington Street  
Indianapolis, IN 46204-3310  
Website: [www.indygov.org/indympo](http://www.indygov.org/indympo)

Kokomo (KHCGCC)  
Kokomo and Howard County Governmental Coordinating Council  
209 S. Union St.  
Kokomo, IN 46901  
(765) 456-2336  
Website: [www.kokomompo.com](http://www.kokomompo.com)

Lafayette (TCAPC)  
Area Plan Commission of Tippecanoe County  
20 North Third Street  
Lafayette, IN 47901-1209  
(765) 423-9242  
Website: [www.tippecanoe.in.gov/apc/](http://www.tippecanoe.in.gov/apc/)

Louisville (KIPDA)  
Kentuckiana Regional Planning and Development Agency  
11520 Commonwealth Drive  
Louisville, KY 40299  
(502) 266-6084  
Website: [www.kipda.org](http://www.kipda.org)

Muncie (DMMPCC)  
Delaware-Muncie Metropolitan Plan Commission  
Delaware County Building, Room 206  
100 West Main Street  
Muncie, IN 47305-2827  
(765) 747-7740  
Website: [www.co.delaware.in.us/departments/plancommission2/](http://www.co.delaware.in.us/departments/plancommission2/)

Northwestern (NIRPC)  
Northwestern Indiana Regional Planning Commission  
6100 Southport Road  
Portage, IN 46368-6409  
(219) 763-6060  
Website: [www.nirpc.org](http://www.nirpc.org)

South Bend/Elkhart (MACOG)  
Michiana Area Council of Governments  
227 W. Jefferson Blvd., Room 1120  
South Bend, IN 46601  
(574) 287-1829  
Website: [www.macog.com](http://www.macog.com)

Terre Haute (WCIEDD)  
West Central Indiana Economic Development District, Inc.  
1718 Wabash Avenue, P.O. Box 359  
Terre Haute, IN 47808-0359  
(812) 238-1561  
Website: [www.westcentralin.com/transport.htm](http://www.westcentralin.com/transport.htm)

# Indiana Regional Planning Councils

Eastern Indiana Development District  
1201 Race Street, Room 109  
New Castle, IN 47362  
800-259-9567  
Website: [www.eidd.org/](http://www.eidd.org/)

Indiana 15 Regional Planning Commission  
221 E. First Street  
Ferdinand, IN 47532  
(812) 367-8455  
Website: [www.ind15rpc.org/](http://www.ind15rpc.org/)

Kankakee-Iroquois Regional Planning Commission  
115 E. Fourth St., P.O. Box 127  
Monon, IN 47959-0127  
(219) 253-6658  
Website: [www.kirpc.net](http://www.kirpc.net)

Region 3A Economic Development District &  
Regional Planning Commission  
217 Fairview Blvd.  
Kendallville, IN 46755  
(260) 347-4714  
Website: [www.region3a.org](http://www.region3a.org)

River Hills Economic Development District  
300 Spring St., Suite 2A  
Jeffersonville, IN 47130  
(812) 288-4624

Website: [www.riverhills.cc](http://www.riverhills.cc)

Southeastern Indiana Regional Planning  
Commission  
405 W. U.S. Hwy. 50, P.O. Box 765  
Versailles, IN 47042  
(812) 689-5505  
Website: [www.sirpc.org](http://www.sirpc.org)

Southern Indiana Development Commission  
401 JFK Avenue  
P.O. Box 442  
Loogootee, IN 47553  
(812) 295-3707  
Website: [www.sidc.cc](http://www.sidc.cc)





# Section Six

# Glossary

# 2014



# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Access to Jobs** - This program provides competitive grants to local governments and non-profit organizations to develop transportation services to connect welfare recipients and low-income persons to employment and support services. The program was authorized by the Transportation Equity Act for the 21st Century (TEA-21) and is administered by the Federal Transit Administration.

**Accessibility** - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles** - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels** - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA)** - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation** - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award** - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet** - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC)** - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage** - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs** - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance, and even a share of a transit provider's ADA paratransit expenses.

**Capital Grant Awards** - Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs** - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue** - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue** - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue** - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue** - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue** - Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act** - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL)** - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit** - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Project (CMAQ)** - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses** - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service** - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi

operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route** - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

**Disabled** - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

**Fare Recovery** - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio.

**Fare Revenue** - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**Federal Operating Assistance** - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service** - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses** - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays** - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

**LDI Expense** - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue)** - This category includes:

***Local Cash Grants and Reimbursements*** -

Funds obtained from local government units to assist in paying the cost of operating the transit system.

***Taxes Levied Directly by Transit System***

- Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI)** - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**MAP-21** - The current funding for Federal surface transportation programs, including the Federal Transit Administration's (FTA's) Section 5311 Program, is authorized in the Federal Transportation Authorization bill entitled Moving Ahead for Progress in the 21st Century, or MAP-21.

**Materials and Supplies Expense** - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO)**

- Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

**Operating Expense** - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip** - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income** - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy** - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages** - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses** - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages** - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit** - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita** - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM)** - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip** - One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

**Peak Hour Fleet** - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF)** - A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

**Purchased Transportation Expenses** - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items** - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.  
**Revenue Vehicle Miles** - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage

(deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307** - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5309** - The section of the Federal Transit Act that authorizes discretionary grants to public transit agencies for capital projects such as buses, bus facilities, and rail projects.

**Section 5310** - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311** - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Service Area** - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population** - The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

**Service Expenses** - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees** - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

***Contract Maintenance Service Expenses*** -

Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

***Professional and Technical Service Fees*** -

Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

**Service Route** - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV)** - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. \*INDOT no longer purchases these vehicles.

**Subsidy/Passenger Trip** - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles** - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge** - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus** - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

***Small Transit Bus (STB)*** - Under 30'

***Medium Transit Bus (MTB)*** - 30' to 34'

***Large Transit Bus (LTB)*** - 35' to 40'

***Trolley (TY)*** - Usually 30' to 35'

***Articulated (ART)*** - Multi-section high occupancy vehicle

**User Side Subsidy** - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense** - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.



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