

INDIANA PUBLIC TRANSIT  
**ANNUAL REPORT**

**2024**



This page intentionally left blank.

# 2024 ANNUAL REPORT

## INDIANA PUBLIC TRANSIT

---

### STATE OF INDIANA

Mike Braun, Governor

Lyndsay Quist, Commissioner, Indiana Department of Transportation

July 2025

Indiana Department of Transportation

ISGC-North Room: N-758-MM

Indianapolis, IN 46204

This document is disseminated under the sponsorship of the United States Department of Transportation in the interest of information exchange. The United States Government assumes no liability for the contents or use thereof. The opinions, findings, and conclusions expressed in this publication are those of the Indiana Department of Transportation, Office of Transit. The preparation of this publication has been financed in part through grants from the United States Department of Transportation, under the provisions of the Federal Transit Act. The United States Government does not endorse products or manufacturers. Manufacturers' names appear herein because they are considered essential to the objective of this report.

# TABLE OF CONTENTS

	Introduction .....	1
	Ridership by System .....	2
	Total Vehicle Miles by System .....	3
	Transit System Operating Expenditures by Category – 2024 .....	4
	Transit System Operating Revenue by Category – 2024 .....	5
<b>Section One:</b>	<b>INDOT Public Transit Programs &amp; Services.....</b>	<b>7</b>
	INDOT Office of Transit Programs & Services .....	9
	State of Indiana Programs.....	9
	Federal Transit Administration (FTA) Programs Administered by INDOT.....	10
	FTA Section 5311 – Rural Formula Funds.....	10
	FTA Section 5311(b) – Rural Transit Assistance Program (RTAP) .....	10
	FTA Section 5311(f) – Intercity Operating, Capital, Planning, and Marketing Assistance.....	10
	FTA Section 5310 – Capital Grants Program for Elderly Persons and Persons with Disabilities .....	10
	FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning) .....	10
	FTA Section 5339 – Bus and Bus Facilities Program.....	10
<b>Section Two:</b>	<b>Peer Group Comparisons .....</b>	<b>11</b>
	Peer Group Comparisons .....	13
	Group One: Large Fixed Route Systems .....	14
	Group Two: Small Fixed Route Systems .....	16
	Group Three: Urban Demand Response Systems.....	18
	Group Four: Rural Demand Response Systems .....	20
	Northern Indiana Commuter Transportation District .....	24
<b>Section Three:</b>	<b>Transit System Pages.....</b>	<b>25</b>
	2024 Public Transit Systems in Indiana.....	27
	CATS, City of Anderson Transit System.....	28
	Bloomington Public Transportation Corp., Bloomington Public Transportation Corp. ....	30
	CIRTA, Central Indiana Regional Transportation Authority.....	32
	City of Columbus, Columbus Transit .....	34
	City of East Chicago, East Chicago Transit.....	36
	Interurban Trolley/IT ADA Access, Interurban Trolley/IT ADA Access .....	38
	City of Evansville, Metropolitan Evansville Transit System.....	40
	Fort Wayne Public Transportation Corp, Fort Wayne Public Transportation Corp .....	42
	Gary Public Transportation Corporation, Gary Public Transportation Corporation .....	44
	Hamilton County Express, Hamilton County Express Public Transportation .....	46
	Hancock County, Hancock County Senior Services - RIDE Hancock .....	48
	Hendricks & Morgan Counties, Hendricks County Transit/Sycamore Services DBA LINK .....	50



# TABLE OF CONTENTS

Indianapolis Public Transportation Corp., IndyGo .....	52
Johnson County, Access Johnson County .....	54
City of Kokomo, City Line Trolley/Spirit of Kokomo .....	56
Lafayette, CityBus .....	58
LaPorte, TransPorte .....	60
City of Marion, Marion Transit System (MTS).....	62
Michigan City Transit, Michigan City Transit.....	64
City of Muncie, Muncie Indiana Transit System .....	66
TARC, Transit Authority of River City .....	68
NICTD, South Shore Line.....	70
NIRPC, Northwestern Indiana Regional Planning Commission .....	72
Richmond, Rose View Transit .....	74
South Bend Public Transportation, Transpo.....	76
City of Terre Haute, Terre Haute Transit Utility.....	78
City of Valparaiso, Valpo Transit.....	80
Adams County, Adams County Public Transit.....	82
City of Bedford, Transit Authority of Stone City (TASC) .....	84
Boone County, Boone Area Transit System .....	86
Brown County, ACCESS Brown County Transit.....	88
Cass County, Cass Area Transit .....	90
Clinton County, Paul Phillippe Resource Center Public Transit (PPRC).....	92
Crawford, Floyd, Harrison, Scott, & Washington Counties, Southern Indiana Transit System .....	94
Southern Indiana Development Commission (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties), Ride Solution .....	96
LifeTime Resources (Catch-a-Ride); (Dearborn, Decatur, Jefferson, Ohio, Ripley, & Switzerland Counties), Catch-A-Ride (Historic Hoosier Hills) .....	98
DeKalb County, DeKalb Area Rural Transit (DART) .....	100
Fayette County, Fayette County Public Transit.....	102
Franklin County, Franklin County Public Transportation.....	104
Fulton County, Fulton County Public Transportation .....	106
Huntingburg, Huntingburg Transit System.....	108
Huntington County, Huntington Area Transportation.....	110
Jasper, Jasper County Community Services Public Transportation(KIRPC) .....	112
Jay, Randolph, Henry, & Blackford Counties, The New InterUrban .....	114
Knox County, Knox County YMCA/VanGo .....	116
Kosciusko County, Kosciusko Area Bus Service (KABS) .....	118
LaGrange County, LaGrange County Area Transit (LCAT) .....	120
Madison County, Transportation for Rural Areas of Madison County (TRAM) .....	122
Marshall County, Marshall County Transit.....	124
Miami County, Miami County/YMCA Public Transit .....	126
Monroe, Owen, Lawrence, & Putnam Counties, Rural Transit .....	128
City of New Castle, New Castle Transit.....	130
Newton, Newton County Community Services Public Transportation(KIRPC).....	132
Noble County, Noble Transit System (NTS) .....	134
Orange County, Orange County Transit.....	136
Pulaski, Pulaski County Human Services Public Transportation (KIRPC).....	138

# TABLE OF CONTENTS

Rush County, “Ride Rush” Public Transportation.....	140
Seymour, Seymour Transit .....	142
Shelby County, ShelbyGo .....	144
Starke, Community Services of Starke County Public Transportation(KIRPC).....	146
Steuben County, STAR Transportation .....	148
Tippecanoe County, Area IV Public Transportation of Tippecanoe County .....	150
Union County Transit Service, Union County Transit .....	152
Vigo,Clay, Parke, Vermillion Counties Thrive West Central Public Transportation .....	154
Wabash County, Wabash County Transit.....	156
City of Washington, Washington Transit System (WTS) .....	158
Wells County, Wells on Wheels (WOW).....	160
White County, White County Public Transit.....	162
Whitley County, Whitley County Transit .....	164
Barons Bus.....	166
Greyhound .....	167
Miller Transportation.....	168
<b>Section Four:</b>	
<b>Glossary.....</b>	<b>169</b>

# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2024 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information,

a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 69 transit systems in Indiana during 2024 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2019. Section Two of this report provides a detailed analysis of each of the four peer groups.

## STATEWIDE STATISTICS

Indiana maintains a public transit network of 69 urban and rural public transit systems.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2024. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2023 and 2024 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service

area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2024. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

Ridership by System					
System	Ridership 2023	Ridership 2024	% Change	2024 ridership per capita	2024 % of State Ridership
GROUP 1 - Large Fixed Route					
Bloomington	2,523,068	2,570,784	1.9%	32.47	10.59%
Evansville	906,183	820,318	-9.5%	6.99	3.38%
Fort Wayne	1,561,932	1,613,609	3.3%	6.01	6.64%
Indianapolis	6,889,357	7,133,338	3.5%	7.76	29.37%
Lafayette	4,448,266	4,489,093	0.9%	30.39	18.49%
Muncie	919,135	929,112	1.1%	13.26	3.83%
South Bend	1,255,253	1,401,307	11.6%	8.01	5.77%
SUBTOTAL: GROUP 1	18,503,194	18,957,561	12.9%	104.88	78.07%
GROUP 2 - Small Fixed Route					
Anderson	113,684	118,149	3.9%	2.11	0.49%
Central Indiana RTA	18,800	20,350	8.2%	0.02	0.08%
Columbus	217,636	226,319	4.0%	4.48	0.93%
East Chicago	53,534	53,088	-0.8%	1.93	0.22%
Elkhart	387,756	440,006	13.5%	5.32	1.81%
Gary	460,485	465,376	1.1%	6.12	1.92%
Kokomo	300,114	348,240	16.0%	5.98	1.43%
City of Marion	132,997	135,359	1.8%	4.78	0.56%
Michigan City	124,663	124,217	-0.4%	3.87	0.51%
New Albany, Clarksville, & Jeffersonville	215,591	286,360	32.8%	0.23	1.18%
Richmond	129,702	128,263	-1.1%	3.57	0.53%
Terre Haute	145,758	144,923	-0.6%	2.48	0.60%
SUBTOTAL: GROUP 2	1,897,066	2,072,744	9.3%	1.27	8.54%
GROUP 3 - Urban Demand Response					
Hamilton County	62,514	58,457	-6.5%	0.21	0.24%
Hancock County	16,831	17,651	4.9%	0.22	0.07%
Hendricks & Morgan Counties	20,258	33,982	67.7%	0.18	0.14%
Johnson County	57,200	54,895	-4.0%	1.99	0.23%
LaPorte	43,834	30,641	-30.1%	1.36	0.13%
Northwestern Indiana RPC	83,812	107,808	28.6%	0.21	0.44%
Valparaiso	128,072	124,532	-2.8%	3.60	0.51%
SUBTOTAL: GROUP 3	412,521	427,966	3.7%	0.38	1.76%
GROUP 4 - Rural Demand Response					
Adams County	n/a	8,740	n/a	0.24	0.04%
City of Bedford	25,468	25,953	1.9%	1.89	0.11%
Boone County	21,426	22,112	3.2%	0.36	0.09%
Brown County	5,803	6,825	17.6%	0.44	0.03%
Cass County	102,809	74,748	-27.3%	1.99	0.31%
Clinton County	33,340	35,915	7.7%	1.09	0.15%
Crawford, Floyd, Harrison, Scott, & Washington Counties (SITS)	18,488	16,213	-12.3%	0.12	0.07%
Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties (SIDC)	112,589	117,782	4.6%	0.80	0.49%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties (Historic Hoosier Hills)	44,568	49,269	10.5%	0.32	0.20%
DeKalb County	17,024	16,254	-4.5%	0.38	0.07%
Fayette County	33,145	26,486	-20.1%	1.13	0.11%
Franklin County	21,523	20,068	-6.8%	0.88	0.08%
Fulton County	25,288	20,068	-20.6%	0.98	0.08%
Huntingburg	12,096	12,990	7.4%	1.99	0.05%
Huntington County	30,204	32,786	8.5%	0.89	0.14%
Jasper County	n/a	7,959	n/a	0.24	0.03%
Jay, Randolph, Blackford, & Henry Counties (New InterUrban)	33,196	33,156	-0.1%	0.37	0.14%
Knox County	65,100	61,796	-5.1%	1.70	0.25%
Kosciusko County	37,746	40,118	6.3%	0.50	0.17%
LaGrange County	33,409	35,832	7.3%	0.89	0.15%
Madison County	14,427	10,973	-23.9%	0.15	0.05%
Marshall County	29,195	29,156	-0.1%	0.63	0.12%
Miami County	29,380	27,559	-6.2%	0.77	0.11%
Monroe, Lawrence, Owen, & Putnam Counties (Rural Transit)	40,946	43,508	6.3%	0.31	0.18%
City of New Castle	29,708	31,106	4.7%	1.78	0.13%
Newton County	n/a	4,090	n/a	0.29	0.02%
Noble County	21,975	19,982	-9.1%	0.42	0.08%
Orange County	10,342	11,306	9.3%	0.57	0.05%
Pulaski County	n/a	7,995		0.65	0.03%
Rush County	8,517	9,086	6.7%	0.55	0.04%
City of Seymour	31,231	37,449	19.9%	1.74	0.15%
Shelby County	9,992	9,705	-2.9%	0.04	0.04%
Starke County	n/a	8,545	n/a	0.37	0.04%
Steuben County	12,948	11,721	-9.5%	0.34	0.05%
Tippecanoe County	2,279	1,935	-15.1%	0.02	0.01%
Union County Transit	11,204	13,061	16.6%	0.35	0.05%
Vigo County (WCIEDD)	5,228	10,228	95.6%	0.21	0.04%
Wabash County	15,490	16,859	8.8%	0.54	0.07%
City of Washington	12,884	14,142	9.8%	1.18	0.06%
Wells County	33,132	34,197	3.2%	1.21	0.14%
White County	9,788	10,183	4.0%	0.41	0.04%
Whitley County	29,961	27,258	-9.0%	0.80	0.11%
SUBTOTAL: GROUP 4	1,031,849	1,055,114	2.3%	0.49	4.35%
GROUPS 1 THROUGH 4	21,844,630	22,513,385	3.1%	3.36	92.71%
Northern Indiana Commuter Transportation District	1,526,839	1,771,513	16.0%	1.71	7.30%
TOTAL ALL GROUPS	23,371,469	24,284,898	3.9%	3.14	100%



Total Vehicle Miles by System			
System	TVM 2023	TVM 2024	% Change
GROUP 1 - Large Fixed Route			
Bloomington	1,101,757	1,185,738	7.6%
Evansville	1,255,255	1,221,654	-2.7%
Fort Wayne	1,882,821	2,005,103	6.5%
Indianapolis	9,685,006	10,639,628	9.9%
Lafayette	1,864,546	1,861,000	-0.2%
Muncie	916,932	874,337	-4.6%
South Bend	1,711,934	1,702,444	-0.6%
SUBTOTAL: GROUP 1	18,418,251	19,489,904	5.8%
GROUP 2 - Small Fixed Route			
Anderson	428,943	433,263	1.0%
Central Indiana RTA	171,045	164,337	-3.9%
Columbus	334,431	331,066	-1.0%
East Chicago	96,268	88,383	-8.2%
Elkhart	1,134,908	957,089	-15.7%
Gary	917,664	1,000,954	9.1%
Kokomo	568,357	432,905	-23.8%
City of Marion	198,983	203,409	2.2%
Michigan City	248,916	270,334	8.6%
New Albany, Clarksville, & Jeffersonville	750,105	751,757	0.2%
Richmond	240,140	233,759	-2.7%
Terre Haute	488,430	503,843	3.2%
SUBTOTAL: GROUP 2	5,578,190	5,371,099	-3.7%
GROUP 3 - Urban Demand Response			
Hamilton County	556,314	625,516	12.4%
Hancock County	173,740	177,974	2.4%
Hendricks & Morgan Counties	226,389	399,217	76.3%
Johnson County	480,250	484,238	0.8%
LaPorte	127,279	98,516	-22.6%
Northwestern Indiana	869,768	901,153	3.6%
Valparaiso	361,336	337,833	-6.5%
SUBTOTAL: GROUP 3	2,795,076	3,024,447	8.2%
GROUP 4 - Rural Demand Response			
Adams County	n/a	99,815	n/a
City of Bedford	74,217	72,340	-2.5%
Boone County	282,855	275,259	-2.7%
Brown County	105,567	114,325	8.3%
Cass County	567,414	430,875	-24.1%
Clinton County	131,529	142,279	8.2%
Crawford, Floyd, Harrison, Scott, & Washington Counties (SITS)	247,127	235,493	-4.7%
Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties (SIDC)	1,400,305	1,282,431	-8.4%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties (Historic Hoosier Hills)	539,508	572,739	6.2%
DeKalb County	182,529	174,794	-4.2%
Fayette County	150,896	186,098	23.3%
Franklin County	219,466	226,958	3.4%
Fulton County	175,430	164,620	-6.2%
Huntingburg	28,205	30,053	6.6%
Huntington County	277,916	276,866	-0.4%
Jasper County	n/a	50,002	n/a
Jay, Randolph, Blackford, & Henry Counties (New InterUrban)	300,304	299,594	-0.2%
Knox County	411,432	488,118	18.6%
Kosciusko County	167,453	211,455	26.3%
LaGrange County	370,553	407,236	9.9%
Madison County	110,632	84,232	-23.9%
Marshall County	203,327	224,347	10.3%
Miami County	222,535	564,961	153.9%
Monroe, Lawrence, Owen, & Putnam Counties (Rural Transit)	410,076	373,936	-8.8%
City of New Castle	53,326	70,664	32.5%
Newton County	n/a	142,019	n/a
Noble County	211,905	253,839	19.8%
Orange County	102,006	135,099	32.4%
Pulaski County	n/a	61,850	n/a
Rush County	51,290	87,992	71.6%
City of Seymour	100,290	122,614	22.3%
Shelby County	78,760	72,483	-8.0%
Starke County	n/a	84,029	n/a
Steuben County	137,454	139,760	1.7%
Tippecanoe County	48,129	29,116	-39.5%
Union County Transit	145,594	189,780	30.3%
Vigo County (WCIEDD)	74,883	198,365	164.9%
Wabash County	97,848	101,843	4.1%
City of Washington	26,688	27,036	1.3%
Wells County	185,634	191,794	3.3%
White County	65,843	55,940	-15.0%
Whitley County	240,426	215,604	-10.3%
SUBTOTAL: GROUP 4	8,199,352	9,168,653	11.8%
GROUPS 1 THROUGH 4	34,990,869	37,054,103	5.9%
Northern Indiana Commuter Transportation District	2,918,002	4,096,851	40.4%
TOTAL ALL GROUPS	37,908,871	41,150,954	8.6%

Transit System Operating Expenditures by Category – 2024															
System	Labor/Fringe	%	Services	%	Materials & Supplies	%	Utilities	%	Casualty & Liability	%	Purchased Transportation	%	Other	%	Total
GROUP 1 - Large Fixed Route															
Bloomington	\$7,565,907	66%	\$1,792,773	16%	\$1,489,999	13%	\$77,918	1%	\$249,938	2%	\$0	0%	\$210,600	2%	\$11,387,135
Evansville	\$6,430,442	76%	\$399,835	5%	\$1,349,882	16%	\$102,024	1%	\$187,981	2%	\$0	0%	\$12,467	0%	\$8,482,631
Fort Wayne	\$13,429,542	75%	\$1,041,379	6%	\$2,326,947	13%	\$136,241	1%	\$654,900	4%	\$0	0%	\$415,270	2%	\$18,004,279
Indianapolis	\$72,763,098	54%	\$24,229,625	18%	\$16,886,976	13%	\$2,034,182	2%	\$3,770,463	3%	\$13,549,890	10%	\$796,006	1%	\$134,030,240
Lafayette	\$12,454,923	78%	\$1,621,031	10%	\$1,151,156	7%	\$134,323	1%	\$684,994	4%	\$0	0%	\$0	0%	\$16,046,427
Muncie	\$4,801,171	66%	\$907,475	12%	\$843,573	12%	\$95,690	1%	\$531,221	7%	\$0	0%	\$141,838	2%	\$7,320,968
South Bend	\$8,809,129	75%	\$996,899	9%	\$842,251	7%	\$337,297	3%	\$536,123	5%	\$0	0%	\$202,686	2%	\$11,724,385
SUBTOTAL: GROUP 1	\$126,254,212	61%	\$30,989,017	15%	\$24,890,784	12%	\$2,917,675	1%	\$6,615,620	3%	\$13,549,890	7%	\$1,778,867	1%	\$206,996,065
GROUP 2 - Small Fixed Route															
Anderson	\$2,395,227	79%	\$310,679	10%	\$276,433	9%	\$37,041	1%	\$0	0%	\$0	0%	\$0	0%	\$3,019,380
Central Indiana	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$1,089,837	100%	\$0	0%	\$1,089,837
Columbus	\$1,928,781	73%	\$159,447	6%	\$382,583	15%	\$17,521	1%	\$0	0%	\$0	0%	\$136,107	5%	\$2,624,439
East Chicago	\$708,269	84%	\$23,766	3%	\$112,243	13%	\$3,065	0%	\$0	0%	\$0	0%	\$356	0%	\$847,699
Elkhart	\$310,422	6%	\$0	0%	\$9,021	0%	\$5,469	0%	\$38,981	1%	\$4,186,021	87%	\$240,580	5%	\$4,790,494
Gary	\$6,149,758	56%	\$1,897,263	17%	\$1,323,129	12%	\$368,786	3%	\$717,377	7%	\$0	0%	\$524,605	5%	\$10,980,918
Kokomo	\$2,103,668	81%	\$86,171	3%	\$354,979	14%	\$13,212	1%	\$40,588	2%	\$0	0%	\$0	0%	\$2,598,618
City of Marion	\$1,207,280	83%	\$64,608	4%	\$114,057	8%	\$5,654	0%	\$37,443	3%	\$0	0%	\$16,884	1%	\$1,445,926
Michigan City	\$1,464,259	82%	\$62,726	4%	\$157,662	9%	\$16,452	1%	\$60,448	3%	\$0	0%	\$14,663	1%	\$1,776,210
New Albany, Clarksville, & Jeffersonville	\$4,812,983	67%	\$487,626	7%	\$510,846	7%	\$38,896	1%	\$196,920	3%	\$1,125,721	16%	\$45,608	1%	\$7,218,600
Richmond	\$676,918	73%	\$32,593	4%	\$137,327	15%	\$18,402	2%	\$62,224	7%	\$0	0%	\$944	0%	\$928,408
Terre Haute	\$2,336,215	81%	\$82,813	3%	\$431,594	15%	\$30,832	1%	\$4,887	0%	\$0	0%	\$3,496	0%	\$2,889,837
SUBTOTAL: GROUP 2	\$24,093,780	60%	\$3,207,692	8%	\$3,809,874	9%	\$555,330	1%	\$1,158,868	3%	\$6,401,579	16%	\$983,243	2%	\$40,210,366
GROUP 3 - Urban Demand Response															
Hamilton County	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$2,216,138	100%	\$0	0%	\$2,216,138
Hancock County	\$413,955	65%	\$27,987	4%	\$39,418	6%	\$19,121	3%	\$44,518	7%	\$0	0%	\$95,263	15%	\$640,262
Hendricks & Morgan Counties	\$422,299	59%	\$49,770	7%	\$98,384	14%	\$5,563	1%	\$44,786	6%	\$0	0%	\$92,763	13%	\$713,565
Johnson County	\$1,052,385	64%	\$26,261	2%	\$363,435	22%	\$39,333	2%	\$124,681	8%	\$0	0%	\$32,860	2%	\$1,638,955
LaPorte	\$347,023	75%	\$8,133	2%	\$57,849	12%	\$14,623	3%	\$33,084	7%	\$0	0%	\$2,433	1%	\$463,145
Northwestern Indiana	\$2,105,296	57%	\$316,748	9%	\$456,670	12%	\$39,776	1%	\$172,098	5%	\$0	0%	\$576,937	16%	\$3,667,525
Valparaiso	\$106,789	4%	\$23,850	1%	\$166,009	6%	\$8,429	0%	\$50,140	2%	\$2,126,957	81%	\$142,280	5%	\$2,624,454
SUBTOTAL: GROUP 3	\$4,447,747	37%	\$452,749	4%	\$1,181,765	10%	\$126,845	1%	\$469,307	4%	\$4,343,095	36%	\$942,536	8%	\$11,964,044
GROUP 4: Rural Demand Response															
Adams County	\$193,484	60%	\$15,908	5%	\$26,551	8%	\$0	0%	\$11,426	4%	\$0	0%	\$76,017	24%	\$323,386
City of Bedford	\$627,013	82%	\$57,434	7%	\$44,524	6%	\$14,829	2%	\$22,000	3%	\$0	0%	\$76	0%	\$765,876
Boone County	\$513,924	69%	\$35,542	5%	\$68,331	9%	\$0	0%	\$48,725	7%	\$0	0%	\$82,367	11%	\$748,889
Brown County	\$134,663	69%	\$4,091	2%	\$35,278	18%	\$861	0%	\$18,493	9%	\$0	0%	\$3,104	2%	\$196,490
Cass County	\$698,927	62%	\$48,417	4%	\$145,673	13%	\$33,477	3%	\$172,035	15%	\$0	0%	\$28,761	3%	\$1,127,290
Clinton County	\$460,361	73%	\$47,228	8%	\$71,837	11%	\$15,097	2%	\$28,152	4%	\$0	0%	\$5,310	1%	\$627,985
Crawford, Floyd, Harrison, Scott, & Washington Counties (SITS)	\$491,954	60%	\$112,846	14%	\$145,739	18%	\$20,862	3%	\$38,300	5%	\$0	0%	\$10,252	1%	\$819,953
Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties (SIDC)	\$2,034,276	59%	\$110,153	3%	\$321,682	9%	\$40,256	1%	\$147,938	4%	\$65,768	2%	\$736,844	21%	\$3,456,917
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties (Historic Hoosier Hills)	\$1,344,902	70%	\$139,833	7%	\$239,160	12%	\$23,784	1%	\$114,320	6%	\$0	0%	\$51,482	3%	\$1,913,481
DeKalb County	\$413,898	64%	\$31,221	5%	\$49,300	8%	\$9,259	1%	\$17,207	3%	\$0	0%	\$120,999	19%	\$641,884
Fayette County	\$281,636	60%	\$56,950	12%	\$52,274	11%	\$8,227	2%	\$26,158	6%	\$0	0%	\$42,734	9%	\$467,979
Franklin County	\$304,660	62%	\$55,141	11%	\$72,124	15%	\$14,092	3%	\$46,865	10%	\$0	0%	\$131	0%	\$493,013
Fulton County	\$365,514	70%	\$16,722	3%	\$48,898	9%	\$13,198	3%	\$43,756	8%	\$0	0%	\$34,484	7%	\$522,572
Huntingburg	\$234,601	85%	\$11,444	4%	\$18,577	7%	\$3,083	1%	\$2,284	1%	\$0	0%	\$6,726	2%	\$276,715
Huntington County	\$566,798	72%	\$62,233	8%	\$87,360	11%	\$8,992	1%	\$47,171	6%	\$0	0%	\$15,590	2%	\$788,144
Jasper County	\$192,683	65%	\$16,835	6%	\$28,287	10%	\$2,768	1%	\$45,490	15%	\$0	0%	\$9,818	3%	\$295,881
Jay, Randolph, Blackford, & Henry Counties	\$698,380	51%	\$168,178	12%	\$245,183	18%	\$18,137	1%	\$41,293	3%	\$0	0%	\$192,324	14%	\$1,363,495
Knox County	\$796,488	57%	\$76,615	5%	\$210,479	15%	\$18,463	1%	\$73,400	5%	\$0	0%	\$220,039	16%	\$1,395,484
Kosciusko County	\$736,877	71%	\$20,564	2%	\$93,087	9%	\$23,696	2%	\$35,942	3%	\$0	0%	\$132,546	13%	\$1,042,712
LaGrange County	\$623,383	54%	\$122,612	11%	\$267,653	23%	\$0	0%	\$35,002	3%	\$0	0%	\$115,881	10%	\$1,164,531
Madison County	\$94,648	24%	\$5,876	1%	\$5,857	1%	\$0	0%	\$0	0%	\$274,325	69%	\$19,653	5%	\$400,359
Marshall County	\$361,460	62%	\$29,072	5%	\$57,879	10%	\$7,886	1%	\$19,126	3%	\$0	0%	\$111,399	19%	\$586,822
Miami County	\$320,410	61%	\$31,114	6%	\$51,825	10%	\$8,852	2%	\$22,559	4%	\$0	0%	\$89,352	17%	\$524,112
Monroe, Lawrence, Owen, & Putnam Counties	\$745,749	53%	\$34,009	2%	\$193,061	14%	\$48,279	3%	\$154,913	11%	\$0	0%	\$225,124	16%	\$1,401,135
City of New Castle	\$507,890	74%	\$33,839	5%	\$69,477	10%	\$17,053	2%	\$45,000	7%	\$0	0%	\$9,011	1%	\$682,270
Newton County	\$186,810	68%	\$16,973	6%	\$28,216	10%	\$8,931	3%	\$24,412	9%	\$0	0%	\$9,129	3%	\$274,471
Noble County	\$350,066	48%	\$55,930	8%	\$99,812	14%	\$7,449	1%	\$65,281	9%	\$0	0%	\$157,984	21%	\$736,522
Orange County	\$265,774	56%	\$23,348	5%	\$32,580	7%	\$4,265	1%	\$20,075	4%	\$0	0%	\$124,701	26%	\$470,743
Pulaski County	\$196,117	80%	\$4,830	2%	\$16,448	7%	\$6,139	2%	\$22,132	9%	\$0	0%	\$918	0%	\$246,584
Rush County	\$177,980	61%	\$19,866	7%	\$32,681	11%	\$0	0%	\$18,996	7%	\$0	0%	\$41,336	14%	\$290,859
City of Seymour	\$372,095	77%	\$25,805	5%	\$84,055	17%	\$977	0%	\$0	0%	\$0	0%	\$1,781	0%	\$484,713
Shelby County	\$267,969	70%	\$10,557	3%	\$26,570	7%	\$2,212	1%	\$19,118	5%	\$0	0%	\$54,903	14%	\$381,329
Starke County	\$180,718	70%	\$18,385	7%	\$26,337	10%	\$9,289	4%	\$22,173	9%	\$0	0%	\$2,746	1%	\$259,648
Steuben County	\$317,604	71%	\$16,119	4%	\$31,750	7%	\$5,209	1%	\$18,000	4%	\$0	0%	\$58,537	13%	\$447,219
Tiptecanoe County	\$155,793	74%	\$10,940	5%	\$14,937	7%	\$4,391	2%	\$20,503	10%	\$0	0%	\$4,436	2%	\$211,000
Union County Transit	\$434,925	52%	\$52,812	6%	\$88,057	10%	\$10,821	1%	\$49,673	6%	\$0	0%	\$206,775	25%	\$843,063
Vigo County (WCIEDD)	\$360,833	60%	\$34,529	6%	\$74,761	12%	\$6,558	1%	\$27,401	5%	\$0	0%	\$94,400	16%	\$598,482
Wabash County	\$196,505	43%	\$37,970	8%	\$46,525	10%	\$5,302	1%	\$40,154	9%	\$0	0%	\$133,437	29%	\$459,893
City of Washington	\$109,130	62%	\$28,410	16%	\$24,741	14%	\$3,806	2%	\$10,726	6%	\$0	0%	\$120	0%	\$176,933
Wells County	\$615,853	72%	\$45,926	5%	\$64,246	7%	\$13,790	2%	\$42,523	5%	\$0	0%	\$76,230	9%	\$858,568
White County	\$207,739	70%	\$18,847	6%	\$21,358	7%	\$5,835	2%	\$16,745	6%	\$0	0%	\$27,869	9%	\$298,393
Whitley County	\$385,770	48%	\$69,771	9%	\$38,361	12%	\$4,327	1%	\$45,503	6%	\$0	0%	\$204,014	25%	\$807,746
SUBTOTAL: GROUP 4	\$18,526,260	62%	\$1,834,895	6%	\$3,461,531	12%	\$450,452	2%	\$1,720,970	6%	\$340,093	1%	\$3,539,340	12%	\$29,873,541
GROUPS 1 THROUGH 4															
Northern Indiana Commuter Transp. District	\$47,914,169	74%	\$5,353,765	8%	\$3,283,816	5%	\$3,417,829	5%	\$5,082,854	8%	\$0	0%	\$0	0%	\$65,052,433
TOTAL ALL GROUPS	\$221,236,168	62%	\$41,838,118	12%	\$36,627,770	10%	\$7,468,131	2%	\$15,047,619	4%	\$24,634,657	7%	\$7,243,986	2%	\$354,096,449

Transit System Operating Revenue by Category – 2024											
System	Fares	%	Local Assistance	%	State Assistance	%	Federal Assistance	%	Other	%	Total
GROUP 1 - Large Fixed Route											
Bloomington	\$2,308,422	20%	\$2,866,840	25%	\$2,607,880	23%	\$2,209,895	20%	\$1,330,650	12%	\$11,323,687
Evansville	\$1,432,000	17%	\$2,305,503	27%	\$2,277,946	27%	\$2,305,501	27%	\$161,681	2%	\$8,482,631
Fort Wayne	\$1,207,020	7%	\$8,660,276	48%	\$2,152,745	12%	\$5,351,411	30%	\$632,827	4%	\$18,004,279
Indianapolis	\$6,126,506	5%	\$98,449,194	73%	\$11,369,828	8%	\$13,546,236	10%	\$4,538,476	3%	\$134,030,240
Lafayette	\$3,739,696	23%	\$938,677	6%	\$4,353,657	27%	\$6,366,700	40%	\$647,697	4%	\$16,046,427
Muncie	\$149,822	2%	\$4,218,503	58%	\$1,501,707	21%	\$1,240,124	17%	\$210,812	3%	\$7,320,968
South Bend	\$1,422,759	12%	\$5,000,242	43%	\$2,080,062	18%	\$2,872,200	24%	\$349,122	3%	\$11,724,385
SUBTOTAL: GROUP 1	\$16,386,225	8%	\$122,439,235	59%	\$26,343,825	13%	\$33,892,067	16%	\$7,871,265	4%	\$206,932,617
GROUP 2 - Small Fixed Route											
Anderson	\$100,929	3%	\$1,056,988	35%	\$371,037	12%	\$1,428,025	47%	\$62,401	2%	\$3,019,380
Central Indiana	\$0	0%	\$616,678	57%	\$83,505	8%	\$389,654	36%	\$0	0%	\$1,089,837
Columbus	\$0	0%	\$1,287,877	49%	\$303,388	12%	\$1,033,174	39%	\$0	0%	\$2,624,439
East Chicago	\$0	0%	\$87,915	10%	\$331,254	39%	\$423,850	50%	\$4,680	1%	\$847,699
Elkhart	\$243,440	5%	\$1,077,804	22%	\$631,356	13%	\$2,791,037	58%	\$46,857	1%	\$4,790,494
Gary	\$360,534	3%	\$3,339,137	30%	\$1,751,485	16%	\$5,529,663	50%	\$99	0%	\$10,980,918
Kokomo	\$0	0%	\$1,299,310	49%	\$654,741	25%	\$644,567	24%	\$38,759	1%	\$2,637,377
City of Marion	\$0	0%	\$408,520	28%	\$298,557	21%	\$707,075	49%	\$31,774	2%	\$1,445,926
Michigan City	\$75,277	4%	\$601,091	34%	\$212,489	12%	\$887,353	50%	\$0	0%	\$1,776,210
New Albany, Clarksville, & Jeffersonville	\$606,532	8%	\$5,010,846	69%	\$1,246,760	17%	\$29,831	0%	\$324,631	4%	\$7,218,600
Richmond	\$124,869	13%	\$21,297	2%	\$378,464	41%	\$399,758	43%	\$4,020	0%	\$928,408
Terre Haute	\$104,942	4%	\$590,533	20%	\$538,026	19%	\$1,451,828	50%	\$204,508	7%	\$2,889,837
SUBTOTAL: GROUP 2	\$1,616,523	4%	\$15,397,996	38%	\$6,801,062	17%	\$15,715,815	39%	\$717,729	2%	\$40,249,125
GROUP 3 - Urban Demand Response											
Hamilton County	\$126,984	6%	\$648,442	29%	\$610,435	28%	\$830,277	37%	\$0	0%	\$2,216,138
Hancock County	\$48,729	8%	\$232,937	36%	\$69,392	11%	\$289,204	45%	\$0	0%	\$640,262
Hendricks & Morgan Counties	\$12,701	2%	\$27,924	4%	\$323,057	45%	\$324,308	45%	\$25,575	4%	\$713,565
Johnson County	\$74,365	5%	\$561,179	34%	\$261,365	16%	\$742,046	45%	\$0	0%	\$1,638,955
LaPorte	\$77,570	17%	\$88,370	19%	\$72,420	16%	\$199,527	43%	\$21,588	5%	\$459,475
Northwestern Indiana	\$837,322	23%	\$818,486	22%	\$567,803	15%	\$1,386,290	38%	\$57,624	2%	\$3,667,525
Valparaiso	\$479,051	18%	\$896,173	34%	\$278,574	11%	\$879,966	34%	\$90,690	3%	\$2,624,454
SUBTOTAL: GROUP 3	\$1,656,722	14%	\$3,273,511	27%	\$2,183,046	18%	\$4,651,618	39%	\$195,477	2%	\$11,960,374
GROUP 4: Rural Demand Response											
Adams County	\$38,500	12%	\$234,886	73%	\$0	0%	\$50,000	15%	\$0	0%	\$323,386
City of Bedford	\$0	0%	\$298,923	39%	\$169,248	22%	\$297,705	39%	\$0	0%	\$765,876
Boone County	\$41,154	5%	\$235,207	31%	\$86,078	11%	\$321,282	43%	\$65,168	9%	\$748,889
Brown County	\$7,627	4%	\$52,865	27%	\$28,396	14%	\$59,510	30%	\$48,092	24%	\$196,490
Cass County	\$79,938	7%	\$89,750	8%	\$431,502	38%	\$521,249	46%	\$4,851	0%	\$1,127,290
Clinton County	\$16,866	3%	\$219,617	35%	\$94,218	15%	\$297,284	47%	\$0	0%	\$627,985
Crawford, Floyd, Harrison, Scott, & Washington Counties (SITS)	\$10,096	1%	\$189,609	23%	\$190,424	23%	\$380,031	46%	\$49,793	6%	\$819,953
Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties (SIDC)	\$210,697	6%	\$826,132	24%	\$796,979	23%	\$1,623,109	47%	\$0	0%	\$3,456,917
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties (Historic Hoosier Hills)	\$78,661	4%	\$600,828	31%	\$304,908	16%	\$905,733	47%	\$23,351	1%	\$1,913,481
DeKalb County	\$91,544	14%	\$175,336	27%	\$98,667	15%	\$273,999	43%	\$2,338	0%	\$641,884
Fayette County	\$53,417	11%	\$112,644	24%	\$94,637	20%	\$207,281	44%	\$0	0%	\$467,979
Franklin County	\$17,583	4%	\$104,982	21%	\$128,815	26%	\$233,796	47%	\$7,837	2%	\$493,013
Fulton County	\$43,686	8%	\$90,687	17%	\$123,198	24%	\$213,883	41%	\$51,118	10%	\$522,572
Huntingburg	\$17,502	6%	\$104,555	38%	\$25,053	9%	\$129,605	47%	\$0	0%	\$276,715
Huntington County	\$40,945	5%	\$233,768	30%	\$139,833	18%	\$373,598	47%	\$0	0%	\$788,144
Jasper County	\$11,116	4%	\$74,037	25%	\$67,113	23%	\$141,150	48%	\$2,465	1%	\$295,881
Jay, Randolph, Blackford, & Henry Counties	\$22,274	2%	\$398,553	29%	\$213,554	16%	\$612,104	45%	\$117,010	9%	\$1,363,495
Knox County	\$40,080	3%	\$697,695	50%	\$147,038	11%	\$503,195	36%	\$7,476	1%	\$1,395,484
Kosciusko County	\$21,753	2%	\$414,577	40%	\$136,817	13%	\$463,082	44%	\$6,483	1%	\$1,042,712
LaGrange County	\$218,222	19%	\$242,000	21%	\$214,526	18%	\$454,332	39%	\$35,451	3%	\$1,164,531
Madison County	\$6,247	2%	\$131,852	33%	\$65,205	16%	\$197,055	49%	\$0	0%	\$400,359
Marshall County	\$52,992	9%	\$206,887	35%	\$57,707	10%	\$264,591	45%	\$4,645	1%	\$586,822
Miami County	\$43,654	8%	\$144,804	28%	\$95,426	18%	\$240,228	46%	\$0	0%	\$524,112
Monroe, Lawrence, Owen, & Putnam Counties	\$42,501	3%	\$350,323	25%	\$311,595	22%	\$679,316	48%	\$17,400	1%	\$1,401,135
City of New Castle	\$0	0%	\$247,110	36%	\$94,026	14%	\$341,134	50%	\$0	0%	\$682,270
Newton County	\$12,217	4%	\$72,418	26%	\$58,709	21%	\$131,127	48%	\$0	0%	\$274,471
Noble County	\$61,307	8%	\$188,871	26%	\$148,738	20%	\$337,606	46%	\$0	0%	\$736,522
Orange County	\$30,207	6%	\$116,232	25%	\$102,738	22%	\$218,966	47%	\$2,600	1%	\$470,743
Pulaski County	\$3,480	1%	\$72,031	29%	\$49,135	20%	\$121,166	49%	\$772	0%	\$246,584
Rush County	\$12,684	4%	\$97,120	33%	\$41,968	14%	\$139,087	48%	\$0	0%	\$290,859
City of Seymour	\$53,083	11%	\$144,372	30%	\$71,445	15%	\$215,813	45%	\$0	0%	\$484,713
Shelby County	\$15,677	4%	\$127,295	33%	\$65,134	17%	\$169,385	44%	\$3,838	1%	\$381,329
Starke County	\$13,279	5%	\$69,918	27%	\$50,740	20%	\$120,658	46%	\$5,053	2%	\$259,648
Steuben County	\$19,000	4%	\$128,048	29%	\$74,063	17%	\$202,108	45%	\$24,000	5%	\$447,219
Tipecanoe County	\$6,963	3%	\$93,377	44%	\$11,014	5%	\$99,500	47%	\$146	0%	\$211,000
Union County Transit	\$52,826	6%	\$290,454	34%	\$104,666	12%	\$395,117	47%	\$0	0%	\$843,063
Vigo County (WCIEDD)	\$13,722	2%	\$257,317	43%	\$35,063	6%	\$292,380	49%	\$0	0%	\$598,482
Wabash County	\$2,805	1%	\$109,664	24%	\$114,470	25%	\$224,133	49%	\$8,821	2%	\$459,893
City of Washington	\$0	0%	\$58,909	33%	\$28,522	16%	\$87,427	49%	\$2,075	1%	\$176,933
Wells County	\$36,431	4%	\$285,711	33%	\$122,370	14%	\$408,079	48%	\$5,977	1%	\$858,568
White County	\$15,396	5%	\$90,869	30%	\$50,630	17%	\$141,498	47%	\$0	0%	\$298,393
Whitley County	\$137,798	17%	\$228,866	28%	\$84,829	11%	\$333,691	41%	\$22,562	3%	\$807,746
SUBTOTAL: GROUP 4	\$1,693,930	6%	\$8,909,099	30%	\$5,329,197	18%	\$13,421,993	45%	\$519,322	2%	\$29,873,541
GROUPS 1 THROUGH 4											
	\$21,353,400	7%	\$150,019,841	52%	\$40,657,130	14%	\$67,681,493	23%	\$9,303,793	3%	\$289,015,657
Northern Indiana Commuter Transp. District	\$11,536,736	18%	\$6,565,079	10%	\$19,450,355	30%	\$27,500,263	42%	\$0	0%	\$65,052,433
TOTAL ALL GROUPS	\$32,890,136	9%	\$156,584,920	44%	\$60,107,485	17%	\$95,181,756	27%	\$9,303,793	3%	\$354,068,090

This page intentionally left blank.





# Programs & Services

Calendar Year 2024

This page intentionally left blank.

# INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of seven staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the

leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below.

<b>Larry Buckel</b> Transit Director	(317) 728-6250	LBUCKEL@INDOT.IN.GOV
<b>Jason Casteel</b> Transit Planner	(317) 234-5161	JCASTEEL@INDOT.IN.GOV
<b>Amy Craft</b> Section 5311 Project Manager	(317) 446-7870	ACRAFT1@INDOT.IN.GOV
<b>Brian Jones</b> Section 5310/PMTF Program Manager	(317) 426-8541	BJONES@INDOT.IN.GOV
<b>Todd Jennings</b> Section 5311 Program Manager	(765) 309-7976	TJENNINGS@INDOT.IN.GOV
<b>Jennifer Bennett</b> Intercity Bus Program Manager	(317) 612-1223	JBENNETT@INDOT.IN.GOV
<b>Shruti Shrivastava</b> Section 5311 Project Manager	(317) 600-6663	SHRSHRIVASTAVA@INDOT.IN.GOV

## STATE OF INDIANA PROGRAMS

### State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations

In 2024, INDOT allocated \$45 million in PMTF to 69 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income

or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

1. System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
2. Taxes levied by, or on behalf of, a transit system; and
3. Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

# FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

## **FTA Section 5311 – Rural Formula Funds**

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

## **FTA Section 5311(b) – Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers.

## **FTA Section 5311(f) – Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services.

## **FTA Section 5310 – Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with

disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

## **FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)**

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

## **FTA Section 5339 – Bus and Bus Facilities Program**

The Grants for Buses and Bus Facilities Program (49 U.S.C. 5339) makes federal resources available to states and direct recipients to replace, rehabilitate, purchase buses, and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities.





# Peer Group Comparisons

Calendar Year 2024

This page intentionally left blank.

# PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2023 and 2024 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

# GROUP ONE: LARGE FIXED ROUTE SYSTEMS

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.76 million Indiana residents, approximately 26 percent of the state's population. The populations of the service areas served by Group One systems range from 70,085 in Muncie to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	City of Bloomington	79,168
Evansville	Metropolitan Evansville Transit System (METS)	City of Evansville	117,429
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne metropolitan area	268,485
Indianapolis	Indianapolis Public Transportation Corporation (IndyGo)	Marion County	918,977
Lafayette	CityBus	Lafayette, West Lafayette metropolitan area, & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie city limits	70,085
South Bend	South Bend Public Transportation Corporation (Transpo)	Cities of South Bend & Mishawaka	165,000
<b>Total</b>			<b>1,766,869</b>
<b>Total Indiana Population</b>			<b>6,785,528</b>
<b>Percent of Indiana Population</b>			<b>26%</b>

In 2024, Group One transit systems provided nearly 19 million passenger trips. Total ridership for the Group One systems increased 2.5 percent in 2024. All but one of the systems had ridership increases, between 0.9 percent and 11.6 percent in 2024. Ridership among Group One systems ranged from just over 820,000 trips to 7.1 million trips.

The total vehicle miles operated by Group One transit systems increased in 2024. Total vehicle miles increased by 5.8 percent, from over 18.4 million miles in 2023 to nearly 19.5 million miles in 2024. Three of the seven systems operated more total vehicle miles this year. In 2024, total vehicle miles among the group ranged between 874,000 and 10.6 million.

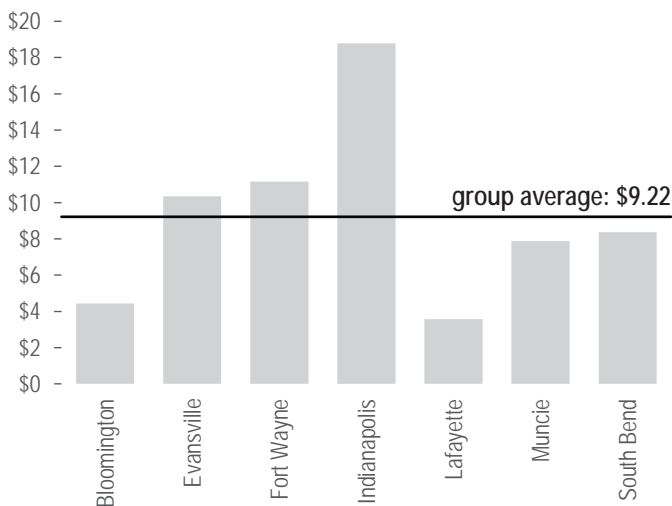
System	Total Ridership			Total Vehicle Miles		
	2023	2024	Percent Change	2023	2024	Percent Change
Bloomington	2,523,068	2,570,784	1.9%	1,101,757	1,185,738	7.6%
Evansville	906,183	820,318	-9.5%	1,255,255	1,221,654	-2.7%
Fort Wayne	1,561,932	1,613,609	3.3%	1,882,821	2,005,103	6.5%
Indianapolis	6,889,357	7,133,338	3.5%	9,685,006	10,639,628	9.9%
Lafayette	4,448,266	4,489,093	0.9%	1,864,546	1,861,000	-0.2%
Muncie	919,135	929,112	1.1%	916,932	874,337	-4.6%
South Bend	1,255,253	1,401,307	11.6%	1,711,934	1,702,444	-0.6%
<b>Total</b>	<b>18,503,194</b>	<b>18,957,561</b>	<b>2.5%</b>	<b>18,418,251</b>	<b>19,489,904</b>	<b>5.8%</b>



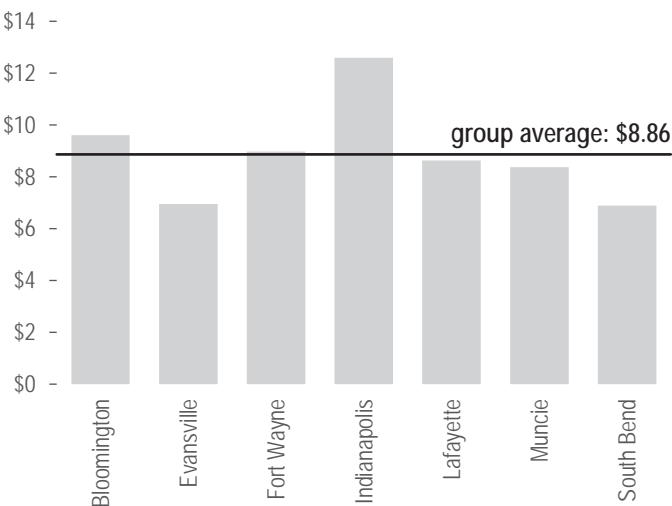
The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2024, the average operating expense per passenger trip for Group One systems was \$9.22. The average cost per trip varied from \$3.57 to \$18.79. Among the urban systems, the average operating expense per vehicle mile was \$8.86 in 2024. The individual systems' cost per mile ranged from \$6.89 to \$12.60.

In 2024, the ratio of locally derived income to operating expense varied from \$0.33 to \$0.81. This means that for every dollar of expense, between \$0.33 and \$0.81 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 12.3 percent while the individual systems' actual fare recovery ratios ranged from 2.0 percent to 23.3 percent.

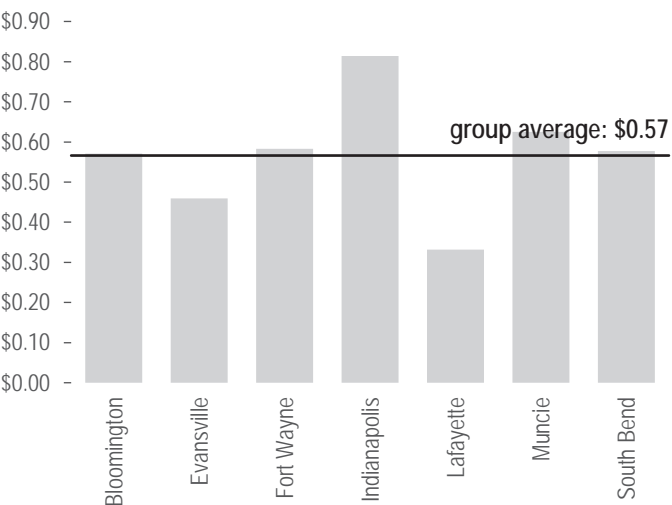
Group One: Operating Expense Per Passenger Trip



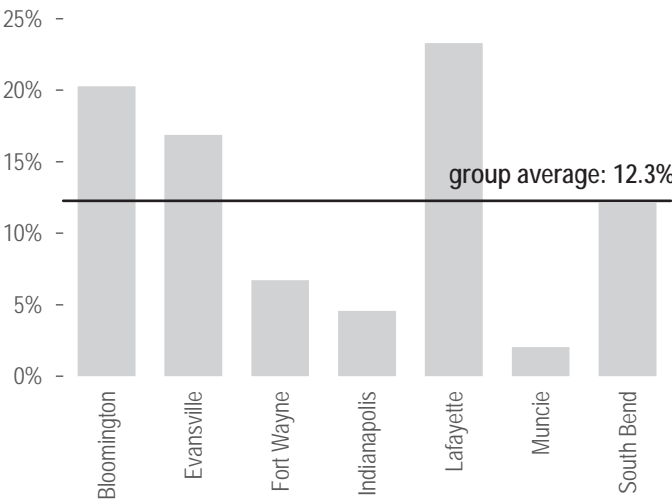
Group One: Operating Expense Per Total Vehicle Mile



Group One: Locally Derived Income Per Operating Expense



Group One: Fare Recovery Ratio



# GROUP TWO: SMALL FIXED ROUTE SYSTEMS

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The twelve transit systems in Group Two provide service to more than 3 million Indiana residents, approximately 44 percent of the state's population. The sizes of the service area populations range from 27,577 to 1,265,108.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson city limits	56,066
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Marion, Boone, & Hendricks Counties	1,230,967
Columbus	ColumBus Transit	Columbus city limits	50,474
East Chicago	East Chicago Transit	East Chicago city limits	27,577
Elkhart	Elkhart Interurban Trolley/IT ADA Access (MACOG)	Elkhart County	82,666
Gary	Gary Public Transportation Corporation	Lake County	76,008
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo city limits	58,243
City of Marion	Marion Transit System (MTS)	City of Marion	28,337
Michigan City	Michigan City Transit	Michigan City & LaPorte County	32,075
New Albany, Clarksville, & Jeffersonville	Transit Authority of River City (TARC)	Greater Louisville metropolitan area	1,265,108
City of Richmond	Rose View Transit	City of Richmond	35,915
Terre Haute	Terre Haute Transit Utility	City of Terre Haute	58,502
<b>Total</b>			<b>3,001,938</b>
<b>Total Indiana Population</b>			<b>6,785,528</b>
<b>Percent of Indiana Population</b>			<b>44%</b>

In 2024, Group Two systems provided more than 2.4 million trips. Total ridership for the Group Two systems increased in 2024 by 8.3 percent. Eight out of the twelve systems had an increase in ridership, ranging from 1.1 percent to 32.8 percent. Ridership on Group Two systems ranged from 20,350 to 465,376 in 2024.

In 2024, Group Two systems operated nearly 5.4 million vehicle miles, 3.7 percent fewer miles than 2023. Half of the twelve systems in Group Two operated more miles in 2024. The number of total vehicle miles operated by each Group Two system varied from 88,383 to 1,000,954.

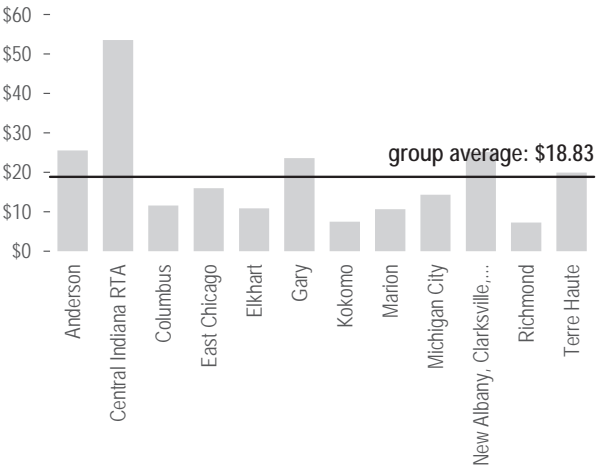
System	Total Ridership			Total Vehicle Miles		
	2023	2024	Percent Change	2023	2024	Percent Change
Anderson	113,684	118,149	3.9%	428,943	433,263	1.0%
Central Indiana	18,800	20,350	8.2%	171,045	164,337	-3.9%
Columbus	217,636	226,319	4.0%	334,431	331,066	-1.0%
East Chicago	53,534	53,088	-0.8%	96,268	88,383	-8.2%
Elkhart	387,756	440,006	13.5%	1,134,908	957,089	-15.7%
Gary	460,485	465,376	1.1%	917,664	1,000,954	9.1%
Kokomo	300,114	348,240	16.0%	568,357	432,905	-23.8%
City of Marion	132,997	135,359	1.8%	198,983	203,409	2.2%
Michigan City	124,663	124,217	-0.4%	248,916	270,334	8.6%
New Albany, Clarksville, & Jeffersonville	215,591	286,360	32.8%	750,105	751,757	0.2%
City of Richmond	129,702	128,263	-1.1%	240,140	233,759	-2.7%
Terre Haute	145,758	144,923	-0.6%	488,430	503,843	3.2%
<b>Total</b>	<b>2,300,720</b>	<b>2,490,650</b>	<b>8.3%</b>	<b>5,578,190</b>	<b>5,371,099</b>	<b>-3.7%</b>

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2024, the average operating expense per passenger trip among Group Two systems was \$18.83. The cost per trip varied from \$7.24 to \$53.55. The average operating cost per mile was \$7.17, with systems' costs ranging from \$3.97 to \$10.97 per mile.

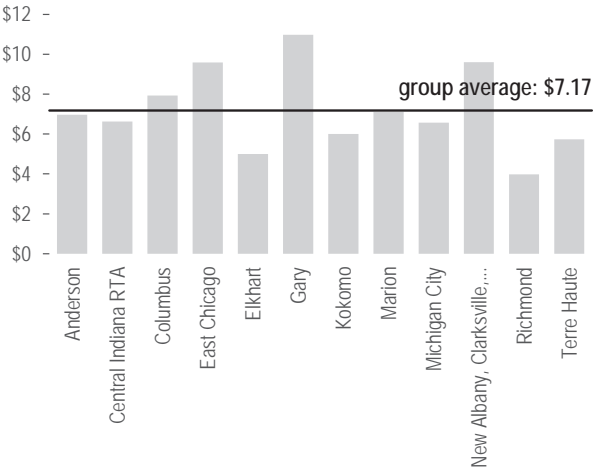
In 2024, the Group Two systems' ratios of locally derived income to operating expense varied from

\$0.11 to \$0.82. For each dollar of expense, an average of \$0.39 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 5.9 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 3.3 to 13.4 percent (note: Central Indiana RTA, East Chicago, Columbus, Kokomo, and City of Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

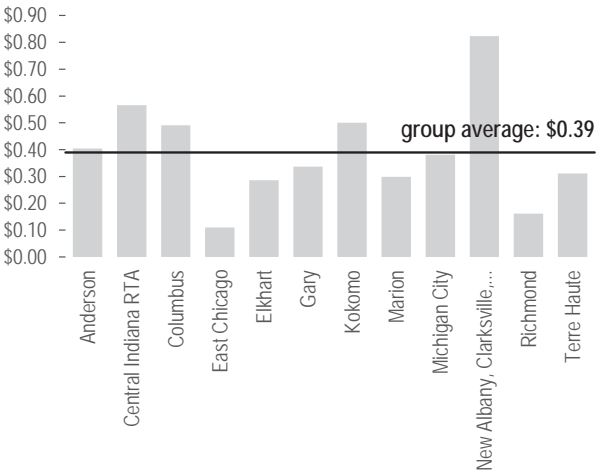
Group Two: Operating Expense Per Passenger Trip



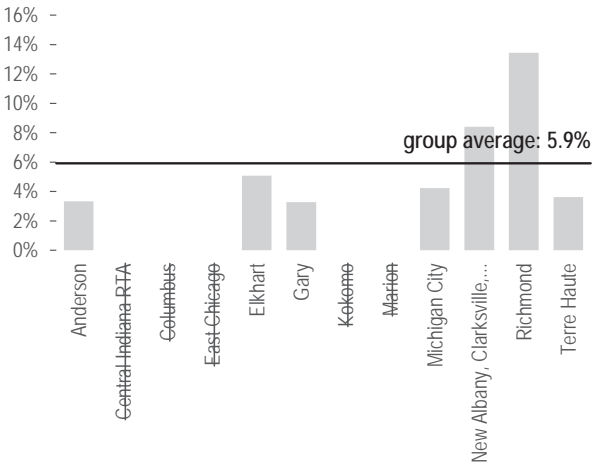
Group Two: Operating Expense Per Total Vehicle Mile



Group Two: Locally Derived Income Per Operating Expense



Group Two: Fare Recovery Ratio



# GROUP THREE: URBAN DEMAND RESPONSE SYSTEMS

The seven transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 1.1 million people. The combined service area populations make up approximately 17 percent of the state's population. The average service area population for Group Three systems is 161,930.

System	System Name	Service Area	Service Area Population
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	79,553
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services	Hendricks & Morgan Counties	184,334
	DBA LINK		
Johnson County	Access Johnson County/ShelbyGo/Access	Johnson, Shelby & Brown Counties	27,577
	Brown County		
LaPorte	TransPorte	LaPorte city limits and one-quarter mile fringe	22,510
NIRPC	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso city limits	34,627
<b>Total</b>			<b>1,133,513</b>
<b>Total Indiana Population</b>			<b>6,785,528</b>
<b>Percent of Indiana Population</b>			<b>17%</b>

In 2024, Group Three systems provided 427,966 passenger trips, an increase of 3.7 percent from 2023. Three of the seven systems had ridership increases, between 4.9 and 67.7 percent. Ridership on Group Three systems ranged from 17,651 to 124,532 in 2024.

In 2024, Group Three systems operated more than 2.8 million vehicle miles. Five of the seven systems operated more miles than in 2023. In total, vehicle miles for Group Three increased 8.2 percent. The systems operated between 98,516 miles and 901,153 miles in 2024.

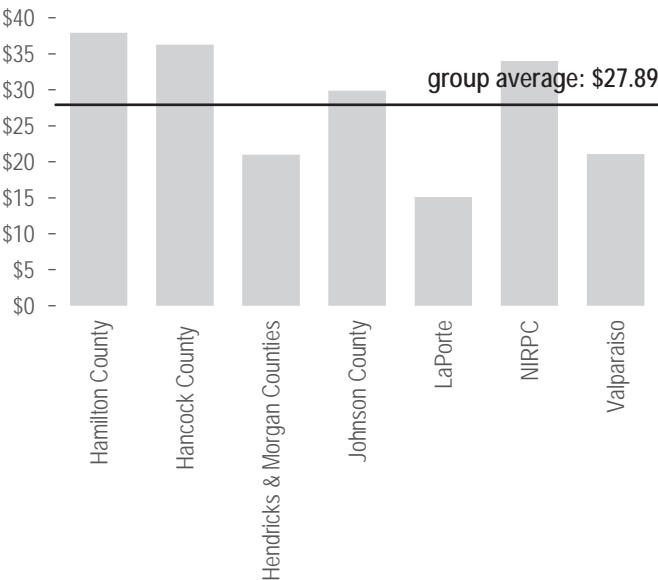
System	Total Ridership			Total Vehicle Miles		
	2023	2024	Percent Change	2023	2024	Percent Change
Hamilton County	62,514	58,457	-6.5%	556,314	625,516	12.4%
Hancock County	16,831	17,651	4.9%	173,740	177,974	2.4%
Hendricks & Morgan Counties	20,258	33,982	67.7%	226,389	399,217	76.3%
Johnson County	57,200	54,895	-4.0%	480,250	484,238	0.8%
La Porte	43,834	30,641	-30.1%	127,279	98,516	-22.6%
NIRPC	83,812	107,808	28.6%	869,768	901,153	3.6%
Valparaiso	128,072	124,532	-2.8%	361,336	337,833	-6.5%
<b>Total</b>	<b>412,521</b>	<b>427,966</b>	<b>3.7%</b>	<b>2,795,076</b>	<b>3,024,447</b>	<b>8.2%</b>

The Group Three systems had an average cost per passenger trip of \$26.50 in 2024. In 2024, the cost per trip for individual systems varied from \$15.12 to \$37.91. The average expense per vehicle mile was \$4.21 for the Group Three systems. The average operating expense per mile for the systems ranged from \$1.79 to \$7.77.

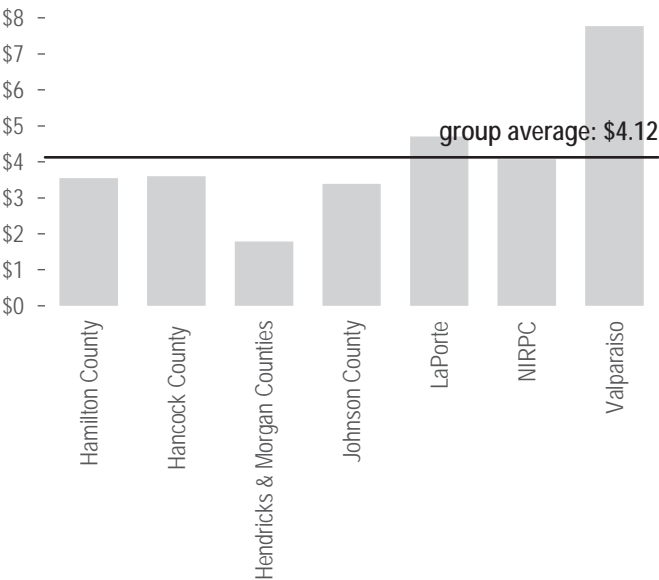
Locally generated income funded an average of \$0.37 (\$0.30 in 2023) for each dollar of the Group

Three systems' operating expenses. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.07 and \$0.56 for each dollar of expense. Considering fare revenue alone, the systems recovered between 1.8 percent and 22.8 percent of system expenses through passenger fares, with an average fare recovery ratio of 11.6 percent.

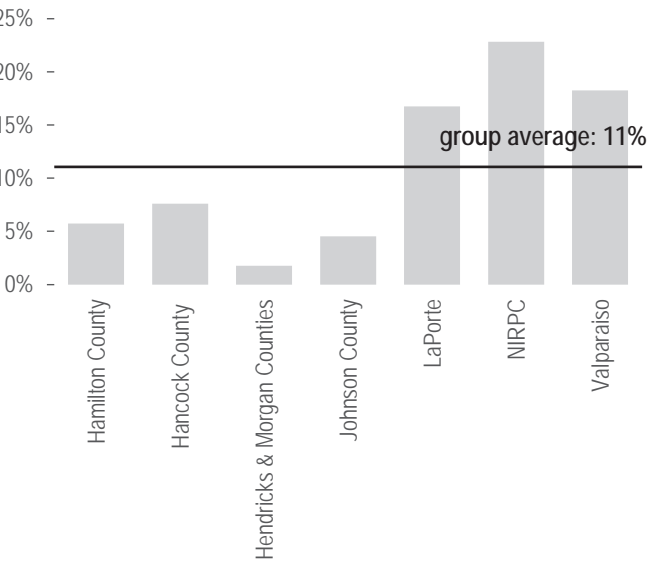
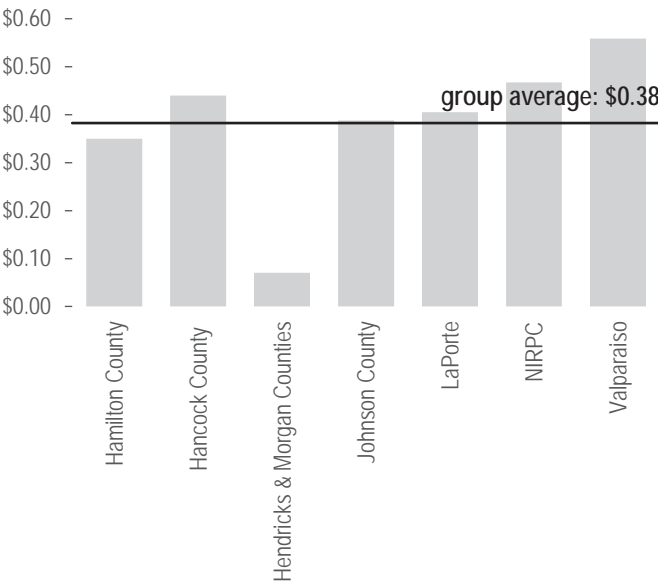
Group Three: Operating Expense Per Passenger Trip



Group Three: Operating Expense Per Total Vehicle Mile



Group Three: Locally Derived Income Per Operating ExpenseGroup Three: Fare Recovery Ratio





# GROUP FOUR: RURAL DEMAND RESPONSE SYSTEMS

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 42 systems in Group Four serve more than 2.1 million people. This represents 32 percent of the state's population. The average service area population is 51,072. The sizes of the individual service areas are between 6,534 and 239,600 people.

System	System Name	Service Area	Service Area Population
Adams County	Adams County Public Transit	Adams County	36,288
City of Bedford	Transit Authority of Stone City (TASC)	City of Bedford	13,760
Boone County	Boone Area Transit System	Boone County	60,590
Brown County	ACCESS Brown County Transit	Brown County	15,552
Cass County	Cass Area Transit	Cass County	37,563
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	32,843
Crawford, Floyd, Harrison, Scott, & Washington Counties	Southern Indiana Transit System (SITS)	Crawford, Floyd, Harrison, Scott, & Washington Counties	136,180
Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties	Ride Solution	Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties	147,695
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	Catch-A-Ride	Dearborn, Decatur, Jefferson, & Switzerland Counties	154,970
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	43,265
Fayette County	Fayette County Public Transit	Fayette County	23,398
Franklin County	Franklin County Public Transportation	Franklin County	22,785
Fulton County	Fulton County Public Transportation	Fulton County	20,480
City of Huntingburg	Huntingburg Transit System	Huntingburg city limits	6,534
Huntington County	Huntington Area Transportation	Huntington County	36,662
Jasper County	Jasper County Community Services Public Transportation	Jasper County	33,535
Jay, Randolph, Blackford, & Henry Counties	The New InterUrban	Jay, Randolph, Henry, & Blackford Counties	88,610
Knox County	Knox County Commissioners/VanGo	Knox County	36,282
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	80,240
LaGrange County	LaGrange County Area Transit (LCAT) Transportation for Rural Areas of Madison County (TRAM)	LaGrange County	40,446
Madison County	Marshall County Transit	Madison County	75,341
Marshall County	Miami County/YMCA Public Transit	Marshall County	46,095
Miami County	Rural Transit	Miami County	35,962
Monroe, Lawrence, Owen, & Putnam Counties	New Castle Transit	Monroe, Owen, Lawrence, & Putnam Counties	142,522
City of New Castle	Newton County Community Services Public Transportation	City of New Castle	17,448
Newton County	Noble Transit System (NTS)	Newton County	13,960
Noble County	Orange County Transit	Noble County	47,457
Orange County	Pulaski County Human Services Public Transportation	Orange County	19,867
Pulaski County	"Ride Rush" Public Transportation	Pulaski County	12,385
Rush County	Seymour Transit	Rush County	16,652
City of Seymour	ShelbyGo	City of Seymour	21,552
Shelby County	Community Services of Starke County Public Transportation	Shelby County	239,600
Starke County	STAR Transportation	Starke County	23,206
Steuben County	Area IV Public Transportation of Tipecanoe County	Steuben County	34,435
Tippecanoe County	Union County Transit	Tippecanoe County	115,345
Union County	West Central Indiana Economic Development District Public Transit	Union County & rural Wayne County	37,725
Vigo County	Wabash County Transit	Wabash County	30,976
Wabash County	Thrive West Central Public Transit	City of Washington	11,979
City of Washington	Washington Transit System (WTS)	Wells County	28,180
Wells County	Wells on Wheels (WOW)	Vigo County	47,764
White County	White County Public Transit	White County	24,688
Whitley County	Whitley County Transit	Whitley County	34,191
Total			2,145,008
Total Indiana Population			6,785,528
Percent of Indiana Population			32%

In 2024, the systems in Group Four provided over 1 million trips, an increase of 2.3 percent from 2023. Twenty-six of the 42 systems had ridership increases, between 1.9 percent and 95.6 percent. The average number of trips provided by a Group Four system was 25,122. Group Four systems

operated more than 9.1 million vehicle miles in 2024, an increase of 11.8 percent over 2023. Twenty-two of the systems operated more miles than in 2023. The number of vehicle miles operated by Group Four systems ranged from 27,036 to 1,282,431.

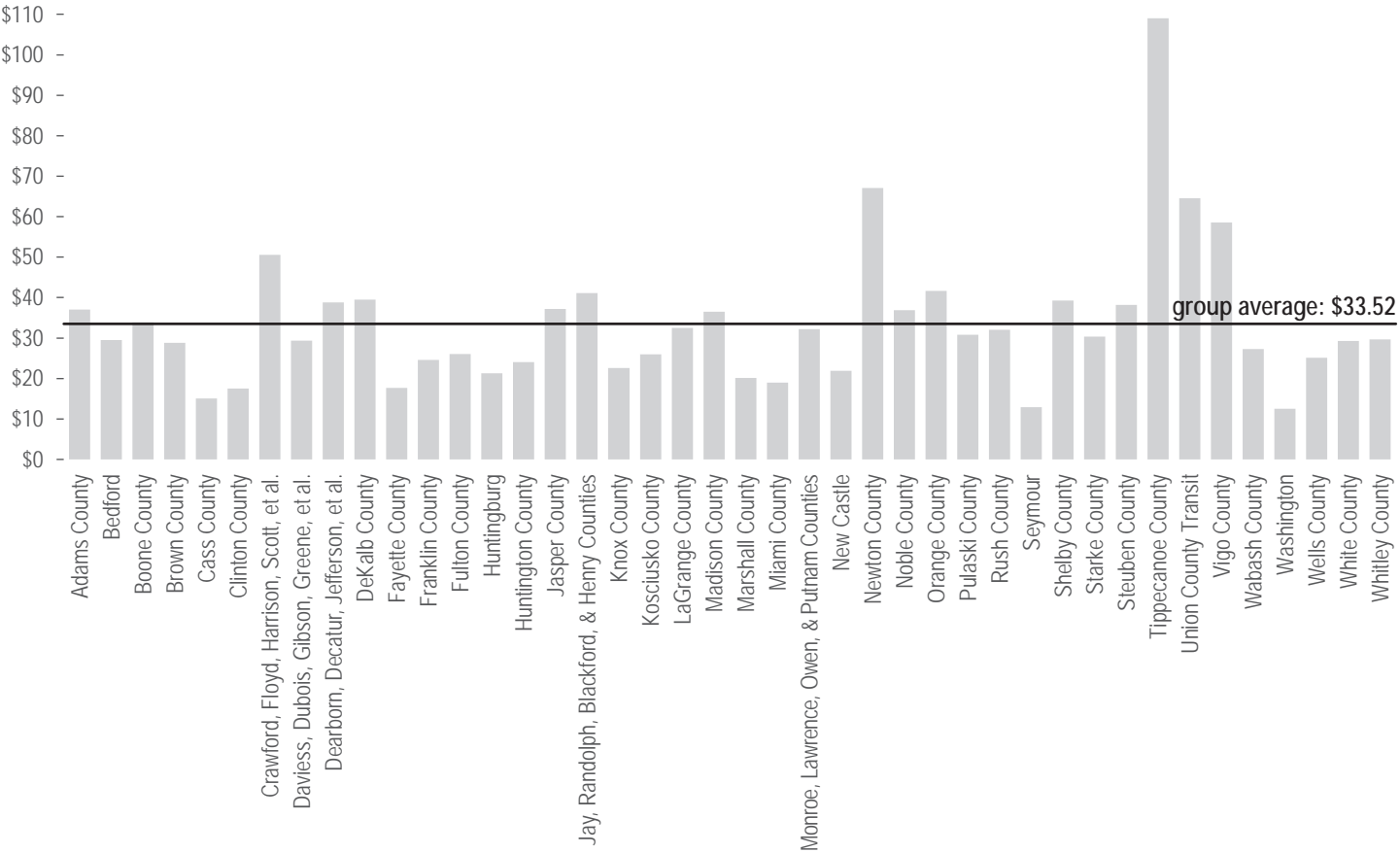
System	Total Ridership			Total Vehicle Miles		
	2023	2024	Percent Change	2023	2024	Percent Change
Adams County		8,740			99,815	
City of Bedford	25,468	25,953	1.9%	74,217	72,340	-2.5%
Boone County	21,426	22,112	3.2%	282,855	275,259	-2.7%
Brown County	5,803	6,825	17.6%	105,567	114,325	8.3%
Cass County	102,809	74,748	-27.3%	567,414	430,875	-24.1%
Clinton County	33,340	35,915	7.7%	131,529	142,279	8.2%
Crawford, Floyd, Harrison, Scott, & Washington Counties	18,488	16,213	-12.3%	247,127	235,493	-4.7%
Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties	112,589	117,782	4.6%	1,400,305	1,282,431	-8.4%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	44,568	49,269	10.5%	539,508	572,739	6.2%
DeKalb County	17,024	16,254	-4.5%	182,529	174,794	-4.2%
Fayette County	33,145	26,486	-20.1%	150,896	186,098	23.3%
Franklin County	21,523	20,068	-6.8%	219,466	226,958	3.4%
Fulton County	25,288	20,068	-20.6%	175,430	164,620	-6.2%
City of Huntingburg	12,096	12,990	7.4%	28,205	30,053	6.6%
Huntington County	30,204	32,786	8.5%	277,916	276,866	-0.4%
Jasper County		7,959			50,002	
Jay, Randolph, Blackford, & Henry Counties	33,196	33,156	-0.1%	300,304	299,594	-0.2%
Knox County	65,100	61,796	-5.1%	411,432	488,118	18.6%
Kosciusko County	37,746	40,118	6.3%	167,453	211,455	26.3%
LaGrange County	33,409	35,832	7.3%	370,553	407,236	9.9%
Madison County	14,427	10,973	-23.9%	110,632	84,232	-23.9%
Marshall County	29,195	29,156	-0.1%	203,327	224,347	10.3%
Miami County	29,380	27,559	-6.2%	222,535	564,961	153.9%
Monroe, Lawrence, Owen, & Putnam Counties	40,946	43,508	6.3%	410,076	373,936	-8.8%
City of New Castle	29,708	31,106	4.7%	53,326	70,664	32.5%
Newton County		4,090			142,019	
Noble County	21,975	19,982	-9.1%	211,905	253,839	19.8%
Orange County	10,342	11,306	9.3%	102,006	135,099	32.4%
Pulaski County		7,995			61,850	
Rush County	8,517	9,086	6.7%	51,290	87,992	71.6%
City of Seymour	31,231	37,449	19.9%	100,290	122,614	22.3%
Shelby County	9,992	9,705	-2.9%	78,760	72,483	-8.0%
Starke County		8,545			84,029	
Steuben County	12,948	11,721	-9.5%	137,454	139,760	1.7%
Tippecanoe County	2,279	1,935	-15.1%	48,129	29,116	-39.5%
Union County	11,204	13,061	16.6%	145,594	189,780	30.3%
Vigo, Clay, Parke and Vermillion Counties	5,228	10,228	95.6%	74,883	198,365	164.9%
Wabash County	15,490	16,859	8.8%	97,848	101,843	4.1%
City of Washington	12,884	14,142	9.8%	26,688	27,036	1.3%
Wells County	33,132	34,197	3.2%	185,634	191,794	3.3%
White County	9,788	10,183	4.0%	65,843	55,940	-15.0%
Whitley County	29,961	27,258	-9.0%	240,426	215,604	-10.3%
<b>Total</b>	<b>1,031,849</b>	<b>1,055,114</b>	<b>2.3%</b>	<b>8,199,352</b>	<b>9,168,653</b>	<b>11.8%</b>

The cost per passenger trip for Group Four systems averaged \$33.52 (\$33.26 in 2023) per trip. The average operating expense per vehicle mile was \$4.09 (\$4.34 in 2023). The average cost per mile ranged from \$0.93 to \$10.59.

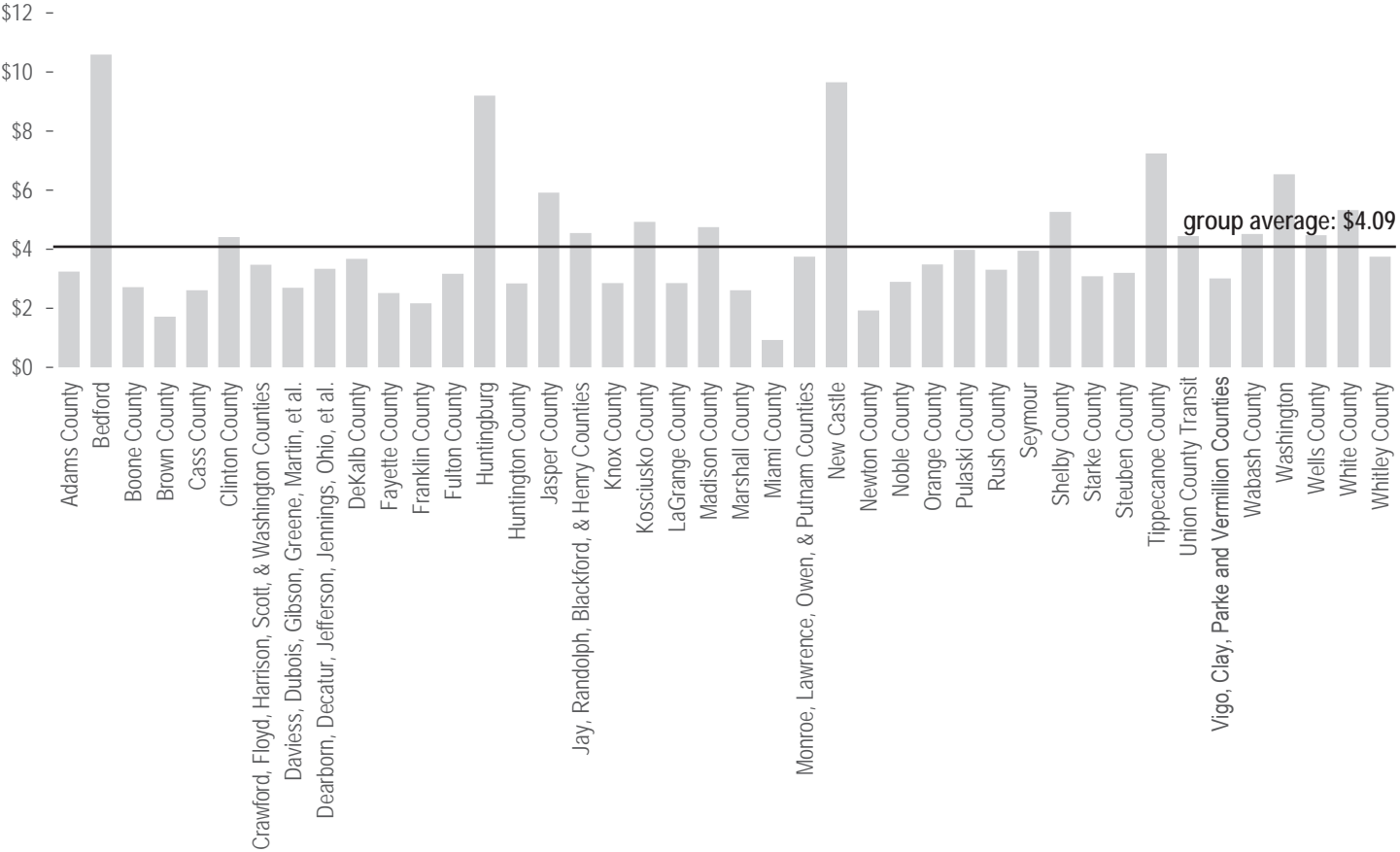
The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.15 and \$0.85 among the systems. The group average was \$0.38

for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 0.6 percent and 18.7 percent of system expenses. The average fare recovery ratio was 5.9 percent (note: City of Bedford, City of New Castle, and City of Washington do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

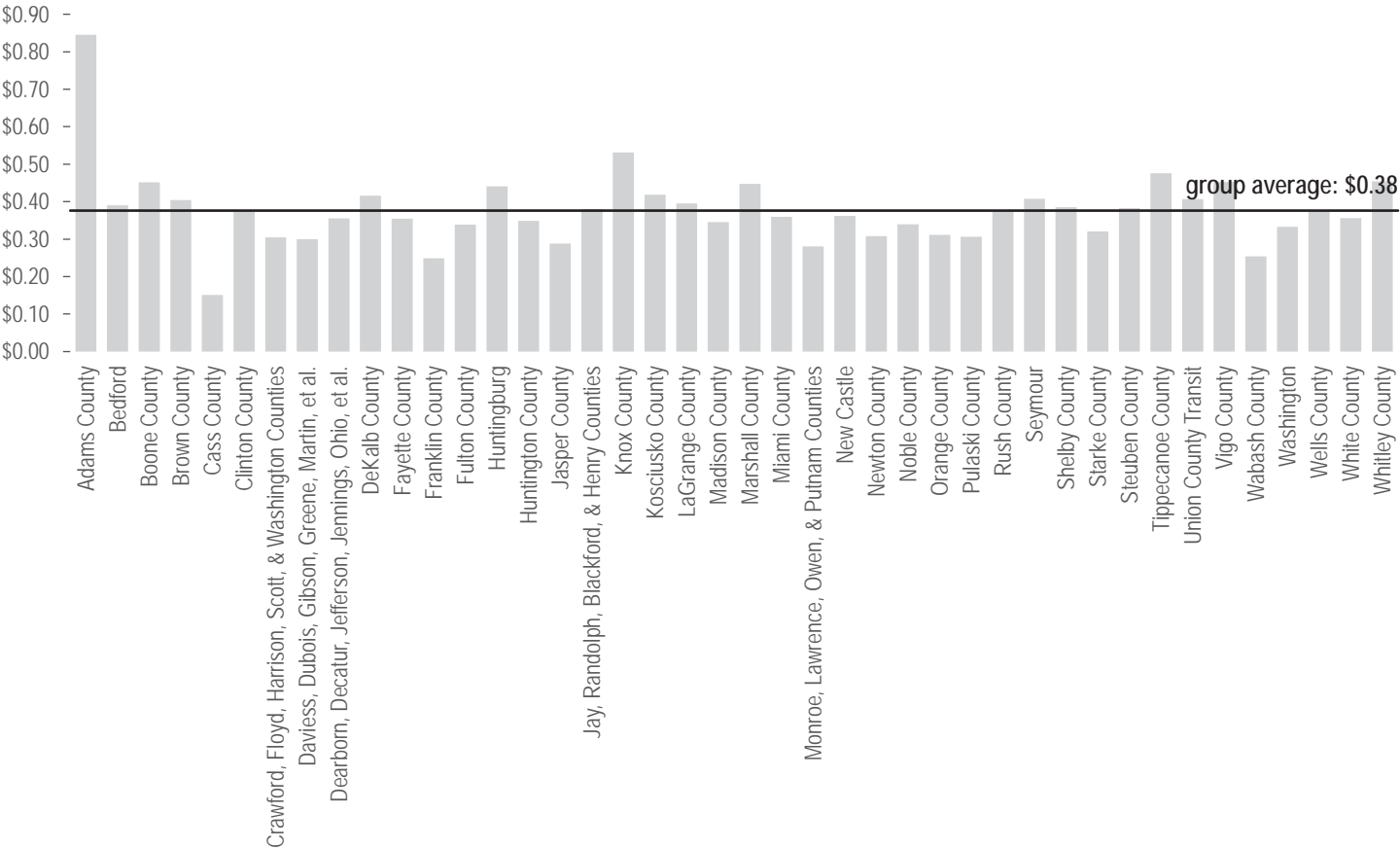
Group Four: Operating Expense Per Passenger Trip



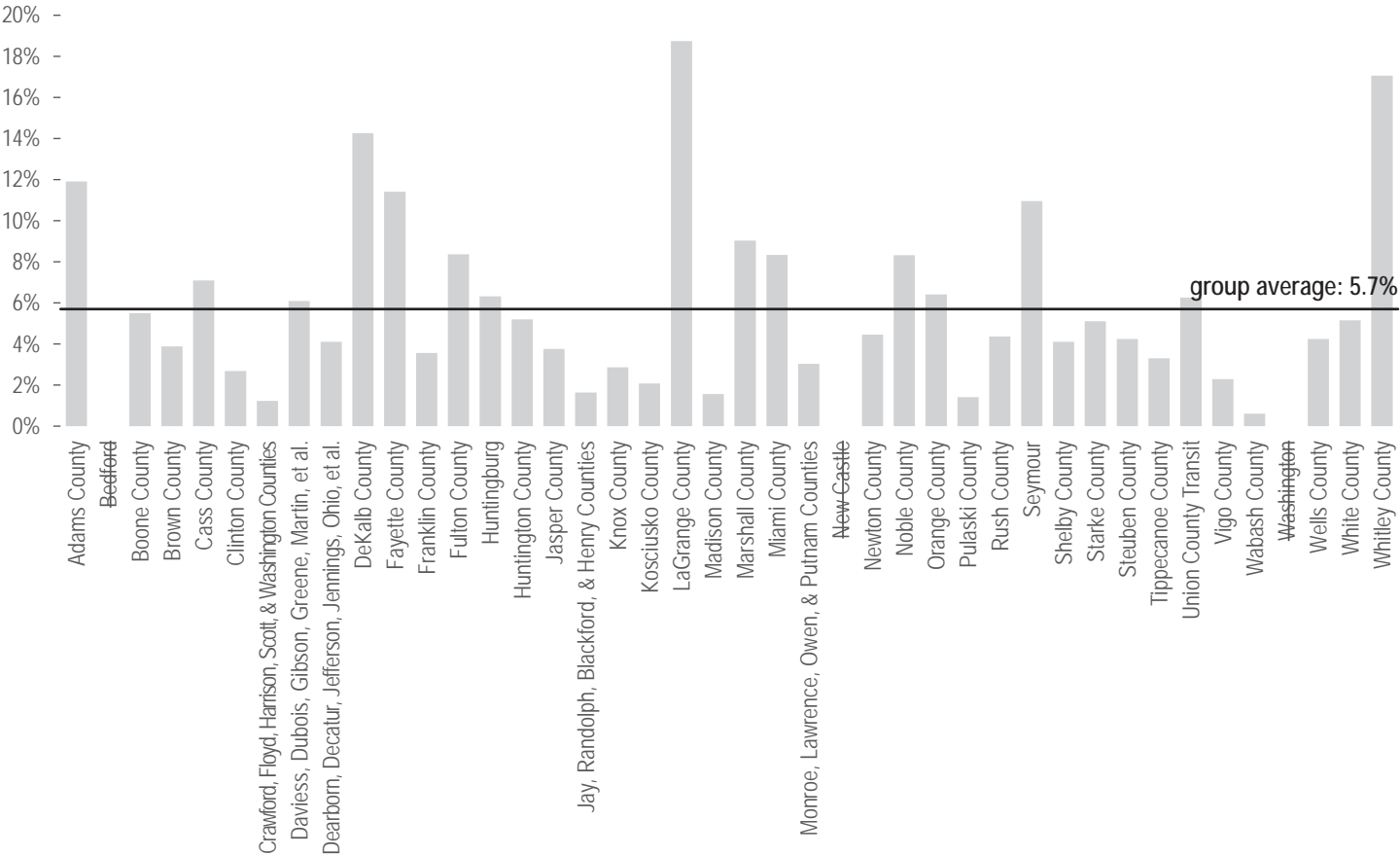
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



# NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was not

included in one of the four peer groups profiled in this section.

NICTD serves an estimated 1,038,746 Indiana residents along its service corridor. This represents approximately 15 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	1,038,746
<b>Total</b>			<b>1,038,746</b>
<b>Total Indiana Population</b>			<b>6,785,528</b>
<b>Percent of Indiana Population</b>			<b>15%</b>

NICTD ridership increased in 2024. NICTD provided 1,771,513 trips in 2024, an increase of 16 percent from 2023. Total vehicle miles increased from 2.6

million miles in 2022 to over 4 million miles in 2023. This represents an increase of 40.4 percent.

System	Total Ridership			Total Vehicle Miles		
	2023	2024	Percent Change	2023	2024	Percent Change
NICTD	1,526,839	1,771,513	16.0%	2,918,002	4,096,851	40.4%
<b>Total</b>	<b>1,526,839</b>	<b>1,771,513</b>	<b>16.0%</b>	<b>2,918,002</b>	<b>4,096,851</b>	<b>40.4%</b>

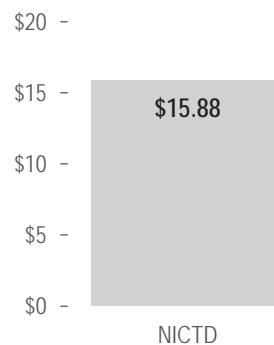
In 2024, NICTD's operating expense per passenger trip was \$36.72 (\$40.35 in 2023) while the operating cost per mile was \$15.88. NICTD covered \$0.28

of each dollar of operating expense through local sources. NICTD recovered 17.7 percent of its expenses through fare revenue alone.

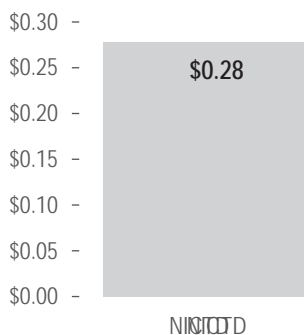
NICTD: Operating Expense Per Passenger Trip



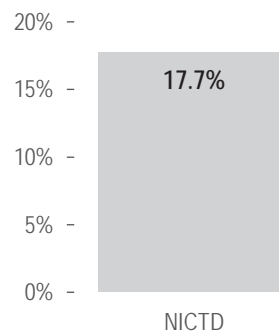
NICTD: Operating Expense Per Total Vehicle Mile



NICTD: Locally Derived Income Per Operating Expense



NICTD: Fare Recovery Ratio





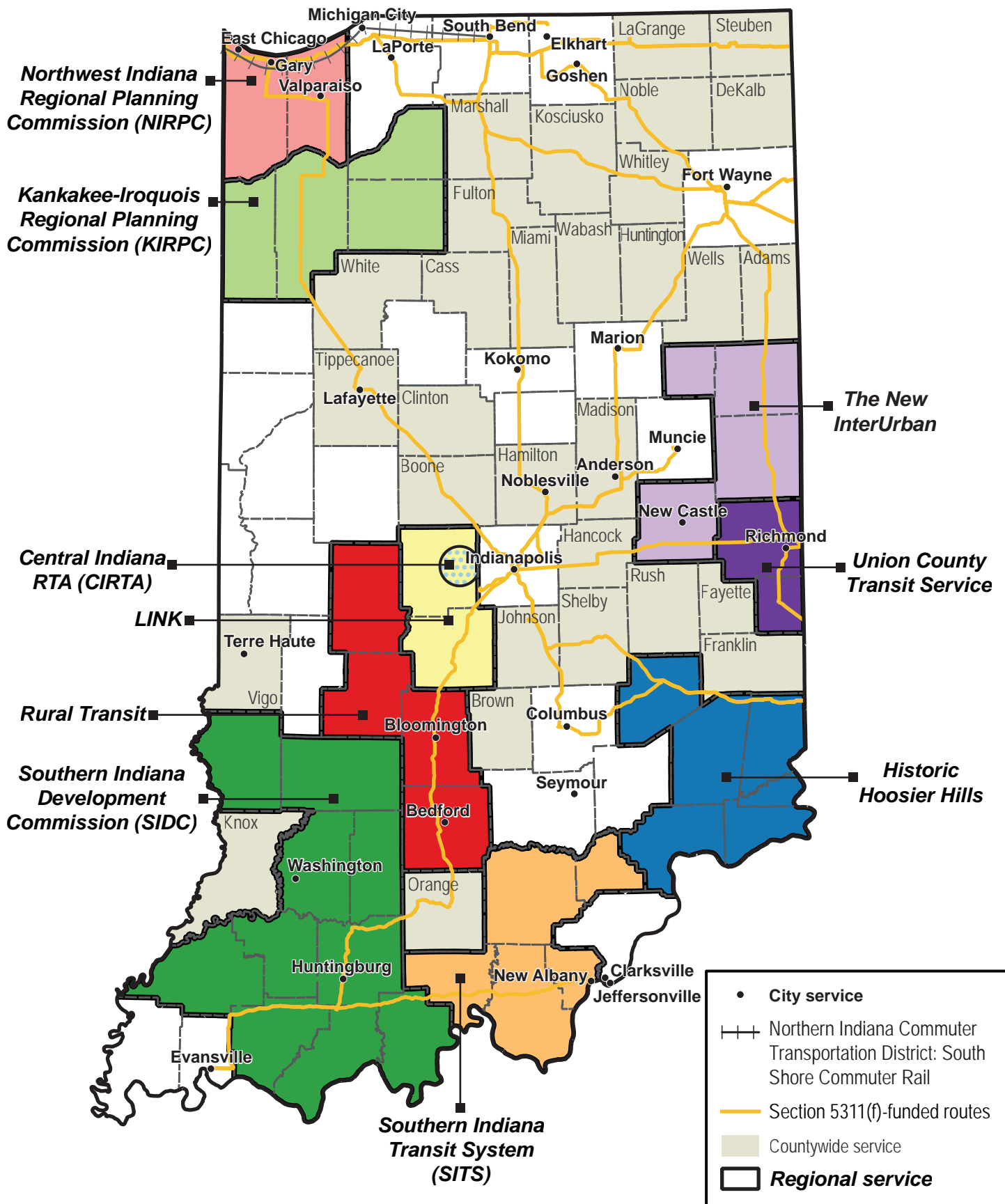


# Transit System Pages

Calendar Year 2024

This page intentionally left blank.

# 2024 PUBLIC TRANSIT SYSTEMS IN INDIANA







# CATS

530 Dale Keith Jones Rd  
Anderson IN 46011  
(765) 648-6400

**Contact:** Travis Daniel, Administrative Assistant  
**Email:** t.daniel@cityofanderson.com  
**Website:** cityofanderson.com

## General Information

<b>Type of Service</b>	Fixed Route & Complementary Paratransit
<b>Service Area</b>	Anderson city limits
<b>Service Population</b>	56,066

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	9:00 AM–3:00 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	21	3
<b>Maintenance</b>	3	1
<b>Administration</b>	4	0
	<hr/> 28	<hr/> 4

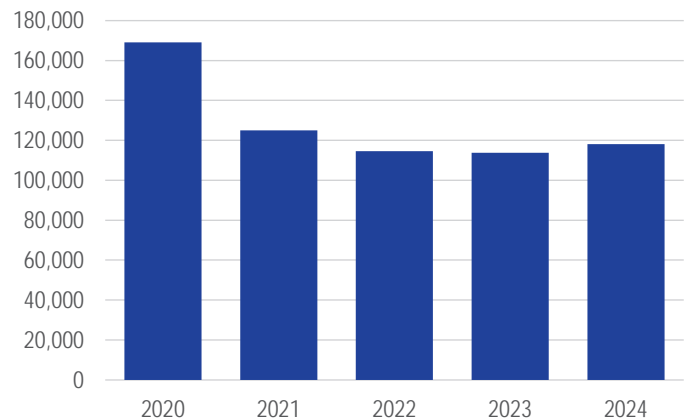
## Operation Characteristics

<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	57,513

## Ridership Trends

<b>2020</b>	169,080
<b>2021</b>	124,987
<b>2022</b>	114,498
<b>2023</b>	113,684
<b>2024</b>	118,149

## System Ridership Trend





# CITY OF ANDERSON TRANSIT SYSTEM

## Legislative District

Indiana Senate	25
Indiana House	36
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$1,755,725
Other Salaries/Wages	\$0
Fringe	\$639,502
Services	\$310,679
Materials and Supplies	\$276,433
Utilities	\$37,041
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$3,019,380
Fixed Route Expenses	\$2,264,535
Demand Response Services	\$754,845

## Revenue Summary

Fare Revenue	\$100,929
Contract/Other	\$0
Auxiliary/Non-Transit	\$62,401
In-Kind	\$0
Contra	\$0
Local Assistance	\$1,056,988
State Assistance	\$371,037
Federal Assistance	\$1,428,025
Total Revenue	\$3,019,380

## Productivity

Total Passenger Boardings	118,149
Total Fixed Route Vehicle Miles	332,898
Total Demand Response Vehicle Miles	100,365
Total Vehicle Miles	433,263
Revenue Vehicle Miles	398,303
Revenue Vehicle Hours	32,261

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.97
Operating Expense per Passenger Trip	\$25.56
Passenger Trips per Total Vehicle Mile	0.27
Passenger Trips per Capita	0.47

## Financial Performance

Operating Subsidy	\$2,856,050
Operating Subsidy Ratio	95%
Locally Derived Income	\$1,220,318
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	3%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2014	Freightliner	Yes (Lift)	24 + 2 WC	Diesel
2	2015	Chevrolet	Yes (Lift)	12 + 2 WC	Diesel
5	2015	Freightliner	Yes (Lift)	24 + 2 WC	Diesel
2	2016	Chevrolet	Yes (Lift)	12 + 2 WC	Diesel
2	2017	Chevrolet	Yes (Lift)	12 + 2 WC	Diesel
2	2018	Chevrolet	Yes (Lift)	12 + 2 WC	Diesel
<u>15</u>					





# BLOOMINGTON PUBLIC TRANSPORTATION CORP.

130 W Grimes Lane  
Bloomington IN 47403  
(812) 332-5688

**Contact:** John Connell, General Manager  
**Email:** john.connell@bloomingtontransit.com  
**Website:** bloomingtontransit.com

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** City of Bloomington  
**Service Population** 79,168

## Service Hours

**Weekdays** 6:00 AM–11:00 PM  
**Saturday** 7:30 AM–9:30 PM  
**Sunday** 8:30 AM–7:30 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** Free  
**Other/Special**  
Daily/monthly fare cap/semi-annual pass  
Reduced daily/monthly fare cap

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	60	7
<b>Maintenance</b>	9	0
<b>Administration</b>	7	1
	<u>76</u>	<u>8</u>

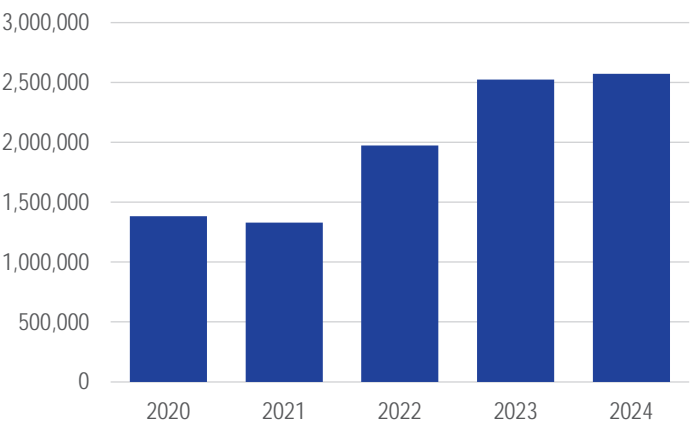
## Operation Characteristics

<b>Peak Hour Fleet</b>	47
<b>Base Fleet</b>	32
<b>Fuel Consumption (gal)</b>	271,873

## Ridership Trends

<b>2020</b>	1,383,895
<b>2021</b>	1,330,173
<b>2022</b>	1,973,733
<b>2023</b>	2,523,068
<b>2024</b>	2,570,784

## System Ridership Trend



# BLOOMINGTON PUBLIC TRANSPORTATION CORP.

## Legislative District

Indiana Senate	40
Indiana House	46, 61, 62
U.S. Congressional	9

## Productivity

Total Passenger Boardings	2,570,784
Total Fixed Route Vehicle Miles	1,008,484
Total Demand Response Vehicle Miles	177,254
Total Vehicle Miles	1,185,738
Revenue Vehicle Miles	1,131,907
Revenue Vehicle Hours	101,720

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.60
Operating Expense per Passenger Trip	\$4.43
Passenger Trips per Total Vehicle Mile	2.17
Passenger Trips per Capita	0.03

## Financial Performance

Operating Subsidy	\$7,684,615
Operating Subsidy Ratio	68%
Locally Derived Income	\$6,505,912
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	20%



## Operating Expense Summary

Operator Salaries/Wages	\$2,962,538
Other Salaries/Wages	\$2,346,650
Fringe	\$2,256,719
Services	\$1,792,773
Materials and Supplies	\$1,489,999
Utilities	\$77,918
Casualty/Liability	\$249,938
Purchased Transportation	\$0
Other	\$210,600
Total Expenses	\$11,387,135
Fixed Route Expenses	\$10,477,911
Demand Response Services	\$909,224

## Revenue Summary

Fare Revenue	\$2,308,422
Contract/Other	\$0
Auxiliary/Non-Transit	\$1,330,650
In-Kind	\$0
Contra	\$0
Local Assistance	\$2,866,840
State Assistance	\$2,607,880
Federal Assistance	\$2,209,895
Total Revenue	\$11,323,687

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2003	Gillig	Yes	40 + 2 WC	Diesel
3	2005	Gillig	Yes	40 + 2 WC	Diesel
4	2007	Gillig	Yes	32 + 2 WC	Diesel
3	2008	Gillig	Yes	32 + 2 WC	Diesel
3	2009	Gillig	Yes	32 + 2 WC	Hybrid Diesel
2	2013	Gillig	Yes	32 + 2 WC	Hybrid Diesel
1	2015	Gillig	Yes	32 + 2 WC	Diesel
2	2016	Ford	Yes	6 + 2 WC	Gasoline
2	2016	Gillig	Yes	31 + 2 WC	Diesel
1	2017	Ford	Yes	9 + 2 WC	Gasoline
1	2017	Ford	Yes	13 + 2 WC	Gasoline
5	2017	Gillig	Yes	32 + 2 WC	Diesel
4	2018	Gillig	Yes	32 + 2 WC	Diesel
1	2019	Ford	Yes	13 + 2 WC	Gasoline
3	2019	Ford	Yes	9 + 2 WC	Gasoline
3	2019	Gillig	Yes	32 + 2 WC	Diesel
2	2021	Gillig	Yes	32 + 2 WC	Electric
3	2023	Chrysler	Yes	4 + 1 WC	Gasoline
3	2024	Ford	Yes	14 + 2 WC	Gasoline
1	2024	Ford	Yes	9 + 1 WC	Gasoline
4	2024	Gillig	Yes	32 + 2 WC	Electric



# CIRTA

320 N Meridian St Ste 920  
Indianapolis IN 46204  
(317) 327-7433

**Contact:** Amanda Meyer, Mobility manager  
**Email:** ameyer@cirta.us  
**Website:** cirta.us

## General Information

Type of Service	Fixed Route
Service Area	Marion, Boone, & Hendricks Counties
Service Population	1,230,967

## Service Hours

Weekdays	5:15 AM–7:05 PM
Saturday	5:15 AM–7:05 PM
Sunday	None

## Fare Structure

Base	Free
Youth	Free
Elderly/Disabled	Free
Transfer	Free
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	0	0
Maintenance	0	0
Administration	0	0
	0	0

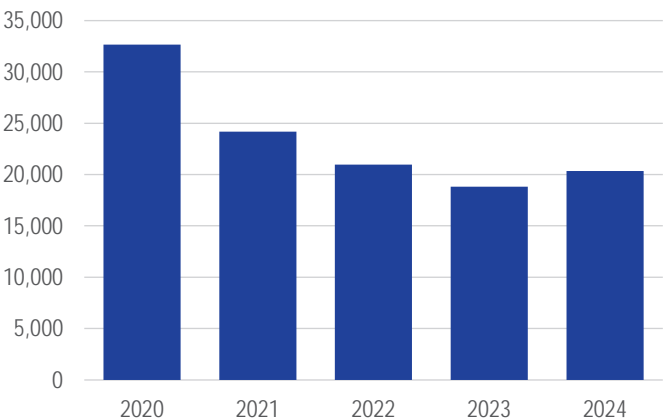
## Operation Characteristics

Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	17,592

## Ridership Trends

2020	32,650
2021	24,162
2022	20,958
2023	18,800
2024	20,350

## System Ridership Trend





# CENTRAL INDIANA REGIONAL TRANSPORTATION AUTHORITY

## Legislative District

Indiana Senate	7, 24, 29, 30, 35
Indiana House	25, 40, 57, 86, 91
U.S. Congressional	4, 6, 7

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$1,089,837
Other	\$0
Total Expenses	\$1,089,837
Fixed Route Expenses	\$1,089,837
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$616,678
State Assistance	\$83,505
Federal Assistance	\$389,654
Total Revenue	\$1,089,837

## Productivity

Total Passenger Boardings	20,350
Total Fixed Route Vehicle Miles	164,337
Total Demand Response Vehicle Miles	0
Total Vehicle Miles	164,337
Revenue Vehicle Miles	159,202
Revenue Vehicle Hours	6,805

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.63
Operating Expense per Passenger Trip	\$53.55
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	60.49

## Financial Performance

Operating Subsidy	\$1,089,837
Operating Subsidy Ratio	100%
Locally Derived Income	\$616,678
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2 2	2025	Ford	Yes	22 + 1 WC	Gasoline



# CITY OF COLUMBUS

850 Lindsey St  
Columbus IN 47201  
(812) 376-2506

**Contact:** Matthew Dudukovich, Director  
**Email:** mdudukovich@columbus.in.gov  
**Website:** columbus.in.gov

## General Information

<b>Type of Service</b>	Fixed Route & Complementary Paratransit
<b>Service Area</b>	Columbus city limits
<b>Service Population</b>	50,474

## Service Hours

<b>Weekdays</b>	6:00 AM–8:00 PM
<b>Saturday</b>	8:00 AM–5:00 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	Free
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	Free
<b>Transfer</b>	Free
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	16
<b>Maintenance</b>	2	0
<b>Administration</b>	3	1
	20	17

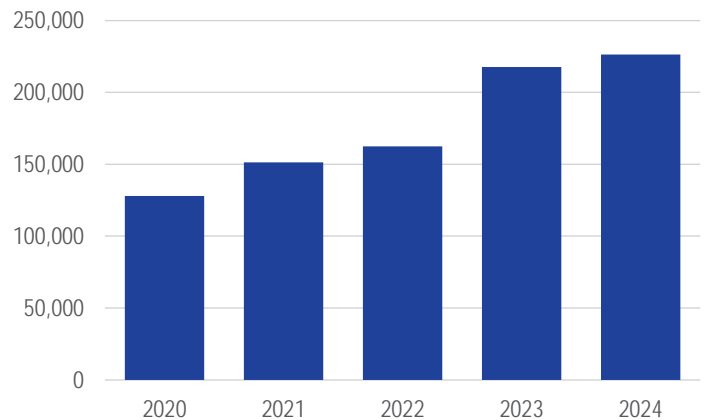
## Operation Characteristics

<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	9
<b>Fuel Consumption (gal)</b>	58,627

## Ridership Trends

<b>2020</b>	127,986
<b>2021</b>	151,368
<b>2022</b>	162,353
<b>2023</b>	217,636
<b>2024</b>	226,319

## System Ridership Trend





# COLUMBUS TRANSIT



## Legislative District

Indiana Senate	41
Indiana House	59
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$1,124,930
Other Salaries/Wages	\$164,560
Fringe	\$639,291
Services	\$159,447
Materials and Supplies	\$382,583
Utilities	\$17,521
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$136,107
Total Expenses	\$2,624,439
Fixed Route Expenses	\$2,037,492
Demand Response Services	\$586,947

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$1,287,877
State Assistance	\$303,388
Federal Assistance	\$1,033,174
Total Revenue	\$2,624,439

## Productivity

Total Passenger Boardings	226,319
Total Fixed Route Vehicle Miles	255,573
Total Demand Response Vehicle Miles	75,493
Total Vehicle Miles	331,066
Revenue Vehicle Miles	310,026
Revenue Vehicle Hours	29,816

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.93
Operating Expense per Passenger Trip	\$11.60
Passenger Trips per Total Vehicle Mile	0.68
Passenger Trips per Capita	0.22

## Financial Performance

Operating Subsidy	\$2,624,439
Operating Subsidy Ratio	100%
Locally Derived Income	\$1,287,877
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2006	Gillig	Yes (Ramp)	58 + 2 WC	Diesel
1	2009	Ford	Yes (Lift)	12 + 2 WC	Gasoline
1	2016	Ford	Yes (Lift)	12 + 2 WC	Gasoline
1	2016	Ford	Yes (Lift)	16 + 2 WC	Gasoline
1	2018	Dodge	No	2	Gasoline
4	2018	Gillig	Yes (Ramp)	58 + 2 WC	Diesel
2	2019	Gillig	Yes (Ramp)	58 + 2 WC	Diesel
2	2022	Ford	Yes (Ramp)	12 + 2 WC	Gasoline
5	2024	Ford	Yes (Lift)	12 + 2 WC	Gasoline
1	2024	Hyundai	No	4	Gasoline

19



# CITY OF EAST CHICAGO

5400 Cline Ave  
 East Chicago IN 46312  
 (219) 391-8465  
**Contact:** Francisco Rosado Jr., Director  
**Email:** frosado@eastchicago.com  
**Website:** eastchicago.com

## General Information

<b>Type of Service</b>	Fixed Route & Complementary Paratransit
<b>Service Area</b>	East Chicago city limits
<b>Service Population</b>	27,577

## Service Hours

<b>Weekdays</b>	5:55 AM–8:28 PM
<b>Saturday</b>	9:00 AM–4:43 PM (Suspended)
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	Free
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	Free
<b>Transfer</b>	Free
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	0
<b>Maintenance</b>	1	1
<b>Administration</b>	3	1
	<u>10</u>	<u>2</u>

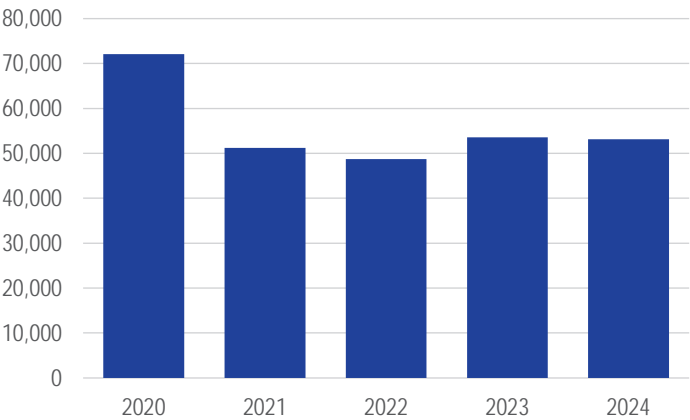
## Operation Characteristics

<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	18,884

## Ridership Trends

<b>2020</b>	72,076
<b>2021</b>	51,228
<b>2022</b>	48,728
<b>2023</b>	53,534
<b>2024</b>	53,088

System Ridership Trend



# EAST CHICAGO TRANSIT



## Legislative District

Indiana Senate	2
Indiana House	2
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$264,832
Other Salaries/Wages	\$289,156
Fringe	\$154,281
Services	\$23,766
Materials and Supplies	\$112,243
Utilities	\$3,065
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$356
Total Expenses	\$847,699
Fixed Route Expenses	\$596,264
Demand Response Services	\$251,435

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$4,680
In-Kind	\$0
Contra	\$0
Local Assistance	\$87,915
State Assistance	\$331,254
Federal Assistance	\$423,850
Total Revenue	\$847,699

## Productivity

Total Passenger Boardings	53,088
Total Fixed Route Vehicle Miles	65,369
Total Demand Response Vehicle Miles	23,014
Total Vehicle Miles	88,383
Revenue Vehicle Miles	71,933
Revenue Vehicle Hours	5,007

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.59
Operating Expense per Passenger Trip	\$15.97
Passenger Trips per Total Vehicle Mile	0.60
Passenger Trips per Capita	0.52

## Financial Performance

Operating Subsidy	\$843,019
Operating Subsidy Ratio	99%
Locally Derived Income	\$92,595
Locally Derived Income Per Operating Expense	\$0.11
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2020	Gillig	Yes (Ramp)	58 + WC	Diesel
2	2021	Chevrolet	Yes (Ramp)	12 + WC	Gasoline
1	2024	Gillig	Yes (Ramp)	58 + 2 WC	Diesel
7					



# Elkhart /IT ADA ACCESS

227 W Jefferson Blvd Rm 1120  
South Bend IN 46601  
(574) 674-8894

**Contact:** James Turnwald, Executive Director  
**Email:** macogdir@macog.com  
**Website:** interurbanrolley.com

## General Information

<b>Type of Service</b>	Fixed Route & Demand Response ADA Only
<b>Service Area</b>	Elkhart County
<b>Service Population</b>	82,666

## Service Hours

<b>Weekdays</b>	5:00 AM–8:00 PM
<b>Saturday</b>	5:00 AM–7:00 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	
\$2 paratransit, free PT assistant	
\$0.40 PT add'l adult; \$0.20 PT add'l child	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	40	10
<b>Maintenance</b>	2	0
<b>Administration</b>	3	4
	<hr/> 45	<hr/> 14

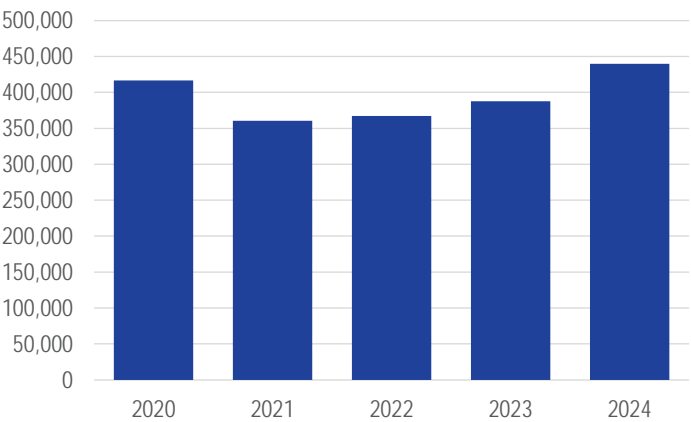
## Operation Characteristics

<b>Peak Hour Fleet</b>	19
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	126,861

## Ridership Trends

<b>2020</b>	416,639
<b>2021</b>	360,315
<b>2022</b>	367,217
<b>2023</b>	387,756
<b>2024</b>	440,006

## System Ridership Trend





# INTERURBAN TROLLEY/IT ADA ACCESS

## Legislative District

Indiana Senate 11, 12  
Indiana House 5, 21, 48, 49  
U.S. Congressional 2

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$182,524
Fringe	\$127,898
Services	\$0
Materials and Supplies	\$9,021
Utilities	\$5,469
Casualty/Liability	\$38,981
Purchased Transportation	\$4,186,021
Other	\$240,580
Total Expenses	\$4,790,494
Fixed Route Expenses	\$3,523,192
Demand Response Services	\$1,267,302

## Revenue Summary

Fare Revenue	\$243,440
Contract/Other	\$0
Auxiliary/Non-Transit	\$46,857
In-Kind	\$0
Contra	\$0
Local Assistance	\$1,077,804
State Assistance	\$631,356
Federal Assistance	\$2,791,037
Total Revenue	\$4,790,494

## Productivity

Total Passenger Boardings	440,006
Total Fixed Route Vehicle Miles	655,745
Total Demand Response Vehicle Miles	301,344
Total Vehicle Miles	957,089
Revenue Vehicle Miles	866,829
Revenue Vehicle Hours	52,808

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.01
Operating Expense per Passenger Trip	\$10.89
Passenger Trips per Total Vehicle Mile	0.46
Passenger Trips per Capita	0.19

## Financial Performance

Operating Subsidy	\$4,500,197
Operating Subsidy Ratio	94%
Locally Derived Income	\$1,368,101
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	5%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2015	EIDorado	Yes (Ramp)	25 + 10 standing	Diesel
1	2016	EIDorado	Yes (Ramp)	25 + 10 standing	Diesel
1	2018	Dodge	Yes (Ramp)	4 + 1 WC	Gasoline
3	2018	EIDorado	Yes (Ramp)	25 + 10 standing	Diesel
6	2022	Chrysler	Yes (Ramp)	4 + 1 WC	Gasoline
3	2023	Chrysler	Yes (Ramp)	4 + 1 WC	Gasoline
7	2024	New Flyer	Yes (Ramp)	32 + 33 standing	Diesel
<u>25</u>					



# CITY OF EVANSVILLE

601 John St  
 Evansville IN 47713  
 (812) 435-6166  
**Contact:** Marybelle Baker, Grants Manager  
**Email:** Mbaker@evansville.in.gov  
**Website:** evansvillegov.org

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** City of Evansville  
**Service Population** 117,429

## Service Hours

**Weekdays** 5:45 AM–12:15 AM  
**Saturday** 6:15 PM–12:15 AM  
**Sunday** 6:15 AM–6:15 PM

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.35  
**Transfer** Free  
**Other/Special**  
 Monthly pass: \$60  
 Seniors: \$30; Students: \$45

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	57	0
<b>Maintenance</b>	10	5
<b>Administration</b>	6	1
	<u>73</u>	<u>6</u>

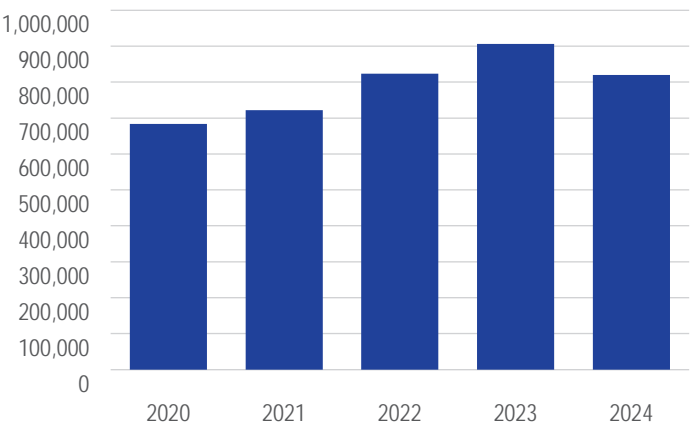
## Operation Characteristics

<b>Peak Hour Fleet</b>	26
<b>Base Fleet</b>	26
<b>Fuel Consumption (gal)</b>	226,458

## Ridership Trends

<b>2020</b>	683,741
<b>2021</b>	722,004
<b>2022</b>	823,586
<b>2023</b>	906,183
<b>2024</b>	820,318

System Ridership Trend







# METROPOLITAN EVANSVILLE TRANSIT SYSTEM

## Legislative District

Indiana Senate	49, 50
Indiana House	76, 77, 78
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$4,081,918
Other Salaries/Wages	\$75,445
Fringe	\$2,273,079
Services	\$399,835
Materials and Supplies	\$1,349,882
Utilities	\$102,024
Casualty/Liability	\$187,981
Purchased Transportation	\$0
Other	\$12,467
Total Expenses	\$8,482,631
Fixed Route Expenses	\$5,546,336
Demand Response Services	\$2,936,295

## Revenue Summary

Fare Revenue	\$1,432,000
Contract/Other	\$0
Auxiliary/Non-Transit	\$161,681
In-Kind	\$0
Contra	\$0
Local Assistance	\$2,305,503
State Assistance	\$2,277,946
Federal Assistance	\$2,305,501
Total Revenue	\$8,482,631

## Productivity

Total Passenger Boardings	820,318
Total Fixed Route Vehicle Miles	992,856
Total Demand Response Vehicle Miles	228,798
Total Vehicle Miles	1,221,654
Revenue Vehicle Miles	1,157,969
Revenue Vehicle Hours	92,357

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.94
Operating Expense per Passenger Trip	\$10.34
Passenger Trips per Total Vehicle Mile	0.67
Passenger Trips per Capita	0.14

## Financial Performance

Operating Subsidy	\$6,888,950
Operating Subsidy Ratio	81%
Locally Derived Income	\$3,899,184
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	17%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2010	Gillig	Yes (Ramp)	26 + 8	Hybrid Electric
1	2012	Ford	Yes (Lift)	22	CNG
2	2012	Gillig	Yes (Ramp)	29 + 54	Diesel
1	2012	Gillig	Yes (Ramp)	26 + 8	Diesel
2	2012	Gillig	Yes (Ramp)	26 + 8	Hybrid Electric
1	2013	Chevrolet	Yes (Lift)	15	Diesel
2	2014	Gillig	Yes (Ramp)	26 + 17	Diesel
5	2016	Chevrolet	Yes (Lift)	17	Diesel
2	2016	Gillig	Yes (Ramp)	26 + 17	Diesel
2	2017	Gillig	Yes (Ramp)	26 + 17	Diesel
6	2018	Gillig	Yes (Ramp)	31 + 59	Diesel
4	2019	Ford	Yes (Lift)	15	Gasoline
1	2019	Gillig	Yes (Ramp)	31 + 59	Diesel
2	2020	Freightliner	Yes (Lift)	22	Diesel
3	2023	Ford	Yes (Lift)	15	Gasoline
5	2023	Gillig	Yes (Lift)	31 + 59	Hybrid Electric
2	2024	Ford	Yes (Lift)	15	Gasoline



# FORT WAYNE PUBLIC TRANSPORTATION CORP

801 Leesburg Rd  
Fort Wayne IN 46808  
(260) 432-4977

**Contact:** LaTasha Thompson, Controller  
**Email:** [ltt@fwcitilink.com](mailto:ltt@fwcitilink.com)  
**Website:** [fwcitilink.com](http://fwcitilink.com)

## General Information

<b>Type of Service</b>	Fixed Route & Demand Response
<b>Service Area</b>	Fort Wayne metropolitan area
<b>Service Population</b>	268,485

## Service Hours

<b>Weekdays</b>	5:25 AM–9:45 PM
<b>Saturday</b>	7:30 AM–6:30 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.25
<b>Youth</b>	\$0.60
<b>Elderly/Disabled</b>	\$0.60
<b>Transfer</b>	Free
<b>Other/Special</b>	
Monthly pass: \$45	
Access: \$2.50; Day Pass: \$3.00/\$1.50	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	99	0
<b>Maintenance</b>	15	4
<b>Administration</b>	13	0
	<u>127</u>	<u>4</u>

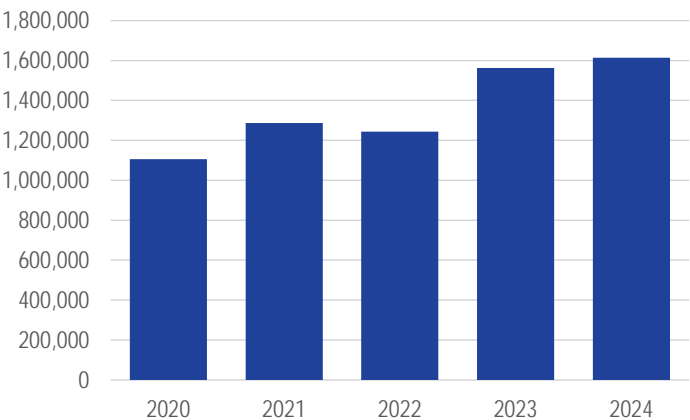
## Operation Characteristics

<b>Peak Hour Fleet</b>	46
<b>Base Fleet</b>	40
<b>Fuel Consumption (gal)</b>	351,220

## Ridership Trends

<b>2020</b>	1,104,835
<b>2021</b>	1,286,579
<b>2022</b>	1,242,583
<b>2023</b>	1,561,932
<b>2024</b>	1,613,609

## System Ridership Trend





# FORT WAYNE PUBLIC TRANSPORTATION CORP

## Legislative District

Indiana Senate	14, 15, 16, 19
Indiana House	80, 81, 82, 83, 84, 85
U.S. Congressional	3

## Operating Expense Summary

Operator Salaries/Wages	\$5,506,252
Other Salaries/Wages	\$3,319,667
Fringe	\$4,603,623
Services	\$1,041,379
Materials and Supplies	\$2,326,947
Utilities	\$136,241
Casualty/Liability	\$654,900
Purchased Transportation	\$0
Other	\$415,270
Total Expenses	\$18,004,279
Fixed Route Expenses	\$13,165,978
Demand Response Services	\$4,838,301

## Revenue Summary

Fare Revenue	\$1,207,020
Contract/Other	\$0
Auxiliary/Non-Transit	\$632,827
In-Kind	\$0
Contra	\$0
Local Assistance	\$8,660,276
State Assistance	\$2,152,745
Federal Assistance	\$5,351,411
Total Revenue	\$18,004,279

## Productivity

Total Passenger Boardings	1,613,609
Total Fixed Route Vehicle Miles	1,477,302
Total Demand Response Vehicle Miles	527,801
Total Vehicle Miles	2,005,103
Revenue Vehicle Miles	1,792,175
Revenue Vehicle Hours	115,537

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.98
Operating Expense per Passenger Trip	\$11.16
Passenger Trips per Total Vehicle Mile	0.80
Passenger Trips per Capita	0.17

## Financial Performance

Operating Subsidy	\$16,164,432
Operating Subsidy Ratio	90%
Locally Derived Income	\$10,500,123
Locally Derived Income Per Operating Expense	\$0.58
Fare Recovery Ratio	7%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes (Ramp)	32 + 2 WC	Diesel
3	2008	Gillig	Yes (Ramp)	32 + 2 WC	Diesel
7	2010	Gillig	Yes (Ramp)	32 + 2 WC	Diesel
1	2012	Gillig	Yes (Ramp)	32 + 2 WC	Hybrid
5	2013	Gillig	Yes (Ramp)	32 + 2 WC	Hybrid
4	2015	Gillig	Yes (Ramp)	38 + 2 WC	Hybrid
2	2016	Chevrolet	Yes (Lift)	14 + 2 WC	Diesel
1	2016	Gillig	Yes (Ramp)	38 + 2 WC	Hybrid
1	2017	Gillig	Yes (Ramp)	38 + 2 WC	Hybrid
2	2018	Gillig	Yes (Ramp)	38 + 2 WC	Hybrid
3	2019	Ford	Yes (Lift)	10 + 5 WC	Gasoline
1	2019	Ford	Yes (Lift)	14 + 2 WC	Gasoline
2	2019	Gillig	Yes (Ramp)	38 + 2 WC	Diesel
5	2022	Gillig	Yes (Lift)	31 + 2 WC	Diesel
14	2023	Ford	Yes (ramp)	12 + 2 WC	Gasoline
2	2023	Gillig	Yes (Lift)	31 + 2 WC	Diesel
6	2024	Ford	Yes (Lift)	10 + 5 WC	Gasoline
2	2024	Gillig	Yes (Lift)	31 + 2 WC	Diesel



# GARY PUBLIC TRANSPORTATION CORPORATION

100 W 4th Ave  
Gary IN 46402  
(219) 885-7555 x 201  
**Contact:** Denise Dillard, General Manager  
**Email:** ddillard@gptcbus.com  
**Website:** GaryTransit.com

## General Information

<b>Type of Service</b>	Fixed Route & Demand Response
<b>Service Area</b>	Lake County
<b>Service Population</b>	76,008

## Service Hours

<b>Weekdays</b>	5:00 AM–9:30 PM
<b>Saturday</b>	8:00 AM–6:00 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.60
<b>Youth</b>	\$1.25
<b>Elderly/Disabled</b>	\$0.80
<b>Transfer</b>	Free
<b>Other/Special</b>	
Monthly pass: \$50	
Student monthly pass: \$35; ADA 20-ride: \$50	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	59	0
<b>Maintenance</b>	18	2
<b>Administration</b>	10	0
	<u>87</u>	<u>2</u>

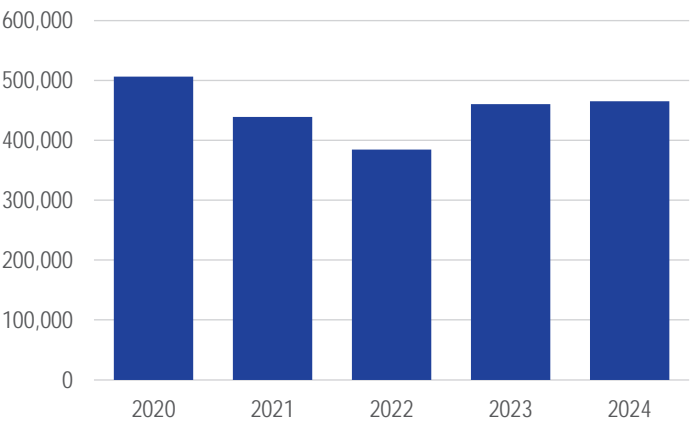
## Operation Characteristics

<b>Peak Hour Fleet</b>	20
<b>Base Fleet</b>	17
<b>Fuel Consumption (gal)</b>	140,264

## Ridership Trends

<b>2020</b>	506,633
<b>2021</b>	438,804
<b>2022</b>	384,357
<b>2023</b>	460,485
<b>2024</b>	465,376

## System Ridership Trend





# GARY PUBLIC TRANSPORTATION CORPORATION

## Legislative District

Indiana Senate	3
Indiana House	3
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$2,766,856
Other Salaries/Wages	\$1,734,176
Fringe	\$1,648,726
Services	\$1,897,263
Materials and Supplies	\$1,323,129
Utilities	\$368,786
Casualty/Liability	\$717,377
Purchased Transportation	\$0
Other	\$524,605
Total Expenses	\$10,980,918
Fixed Route Expenses	\$9,920,898
Demand Response Services	\$1,060,020

## Revenue Summary

Fare Revenue	\$360,534
Contract/Other	\$0
Auxiliary/Non-Transit	\$99
In-Kind	\$0
Contra	\$0
Local Assistance	\$3,339,137
State Assistance	\$1,751,485
Federal Assistance	\$5,529,663
Total Revenue	\$10,980,918

## Productivity

Total Passenger Boardings	465,376
Total Fixed Route Vehicle Miles	904,329
Total Demand Response Vehicle Miles	96,625
Total Vehicle Miles	1,000,954
Revenue Vehicle Miles	1,000,087
Revenue Vehicle Hours	70,675

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.97
Operating Expense per Passenger Trip	\$23.60
Passenger Trips per Total Vehicle Mile	0.46
Passenger Trips per Capita	0.16

## Financial Performance

Operating Subsidy	\$10,620,285
Operating Subsidy Ratio	97%
Locally Derived Income	\$3,699,770
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	3%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2007	Gillig	Yes (Ramp)	31 + 2 WC	Diesel
1	2009	Gillig	Yes (Ramp)	25 + 2 WC	Diesel
7	2010	Gillig	Yes (Ramp)	25 + 2 WC	Diesel
3	2014	Gillig	Yes (Ramp)	25 + 2 WC	Diesel
3	2017	Ford E450	Yes (Lift)	10 + 3 WC	Gasoline
1	2017	Gillig	Yes (Ramp)	25 + 2 WC	Diesel
2	2018	Ford E450	Yes (Lift)	10 + 3 WC	Gasoline
3	2022	Ford E450	Yes (Lift)	10 + 3 WC	Gasoline
2	2022	Gillig	Yes (Ramp)	31 + 2 WC	Diesel
1	2022	Gillig	Yes (Ramp)	25 + 2 WC	Diesel
2	2023	Gillig	Yes (Ramp)	25 + 2 WC	Diesel
4	2023	Gillig	Yes (Ramp)	25 + 2 WC	Electric



# HAMILTON COUNTY EXPRESS

1555 Westfield Rd  
Noblesville IN 46062  
(317) 773-2688

**Contact:** Ashley Fluellen, Director of Transportation  
**Email:** Afluellen@janus-inc.org.com  
**Website:** HCEpublictransit.org

## General Information

**Type of Service** Urban & Demand Response  
**Service Area** Hamilton County  
**Service Population** 274,569

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	16
<b>Maintenance</b>	1	0
<b>Administration</b>	7	2
	<u>21</u>	<u>18</u>

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** 7:00 AM– 3:00 PM  
**Sunday** None

## Operation Characteristics

<b>Peak Hour Fleet</b>	15
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	30,752

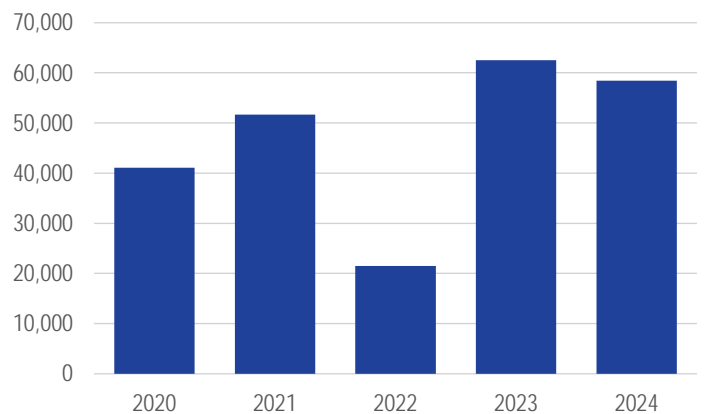
## Fare Structure

**Base** \$3.00  
**Youth** Free  
**Elderly/Disabled** \$3.00  
**Transfer** Free  
**Other/Special**

## Ridership Trends

<b>2020</b>	41,054
<b>2021</b>	51,698
<b>2022</b>	21,494
<b>2023</b>	62,514
<b>2024</b>	58,457

## System Ridership Trend







# HAMILTON COUNTY EXPRESS PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	20, 21, 25, 29, 31
Indiana House	24, 29, 32, 37, 39, 88
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$2,216,138
Other	\$0
Total Expenses	\$2,216,138
Fixed Route Expenses	\$0
Demand Response Services	\$2,216,138

## Revenue Summary

Fare Revenue	\$126,984
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$648,442
State Assistance	\$610,435
Federal Assistance	\$830,277
Total Revenue	\$2,216,138

## Productivity

Total Passenger Boardings	58,457
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	625,516
Total Vehicle Miles	625,516
Revenue Vehicle Miles	539,267
Revenue Vehicle Hours	32,680

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.54
Operating Expense per Passenger Trip	\$37.91
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	4.70

## Financial Performance

Operating Subsidy	\$2,089,154
Operating Subsidy Ratio	94%
Locally Derived Income	\$775,426
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2015	Ford	Yes (Lift)	12 + 2 WC	Gasoline
3	2016	Ford	Yes (Lift)	12 + 2 WC	Gasoline
5	2017	Ford	Yes (Lift)	12 + 2 WC	Gasoline
5	2018	Ford	Yes (Lift)	8 + 2 WC	Gasoline
3	2019	Ford	Yes (Lift)	12 + 2 WC	Gasoline
3	2021	Ford	Yes (Lift)	12 + 2 WC	Gasoline
2	2024	Ford	Yes (Lift)	12 + 2 WC	Gasoline
26					



# HANCOCK COUNTY

1870 Fields Blvd  
Greenfield IN 46140  
(317) 462-3758

**Contact:** Suzanne Derengowski, Executive Director  
**Email:** [suzanned@hcssi.org](mailto:suzanned@hcssi.org)  
**Website:** [hcssi.org](http://hcssi.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Hancock County  
**Service Population** 79,553

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer** Free  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	17
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<hr/> 4	<hr/> 17

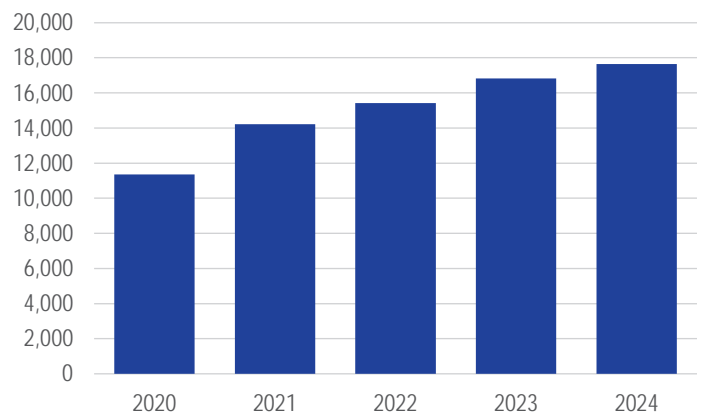
## Operation Characteristics

<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	9
<b>Fuel Consumption (gal)</b>	10,863

## Ridership Trends

<b>2020</b>	11,353
<b>2021</b>	14,220
<b>2022</b>	15,428
<b>2023</b>	16,831
<b>2024</b>	17,651

## System Ridership Trend





# HANCOCK COUNTY SENIOR SERVICES - RIDE HANCOCK

## Legislative District

Indiana Senate 28  
Indiana House 53, 54, 88  
U.S. Congressional 6

## Operating Expense Summary

Operator Salaries/Wages	\$235,633
Other Salaries/Wages	\$178,322
Fringe	\$0
Services	\$27,987
Materials and Supplies	\$39,418
Utilities	\$19,121
Casualty/Liability	\$44,518
Purchased Transportation	\$0
Other	\$95,263
Total Expenses	\$640,262
Fixed Route Expenses	\$0
Demand Response Services	\$640,262

## Revenue Summary

Fare Revenue	\$48,729
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$232,937
State Assistance	\$69,392
Federal Assistance	\$289,204
Total Revenue	\$640,262

## Productivity

Total Passenger Boardings	17,651
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	177,974
Total Vehicle Miles	177,974
Revenue Vehicle Miles	150,682
Revenue Vehicle Hours	12,658

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.60
Operating Expense per Passenger Trip	\$36.27
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	4.51

## Financial Performance

Operating Subsidy	\$591,533
Operating Subsidy Ratio	92%
Locally Derived Income	\$281,666
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	8%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Ford	Yes (Lift)	9 + 2 WC	Gasoline
2	2013	Dodge	Yes (Ramp)	5 + 1 WC	Gasoline
1	2015	Dodge	Yes (Ramp)	5 + 1 WC	Gasoline
1	2016	Dodge	Yes (Ramp)	5 + 1 WC	Gasoline
7	2019	Dodge	Yes (Ramp)	5 + 1 WC	Gasoline
<u>12</u>					



# HENDRICKS & MORGAN COUNTIES

1001 Sycamore Ln  
 Danville IN 46122  
 (317) 745-4715  
**Contact:** LaDonna Everroad, Chief Operating Officer  
**Email:** lreverroad@sycamoreservices.com  
**Website:** sycamoreservices.com

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks & Morgan Counties  
**Service Population** 184,334

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	32
<b>Maintenance</b>	0	0
<b>Administration</b>	2	1
	<u>6</u>	<u>33</u>

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** None  
**Sunday** None

## Operation Characteristics

**Peak Hour Fleet** 23  
**Base Fleet** 0  
**Fuel Consumption (gal)** Unreported

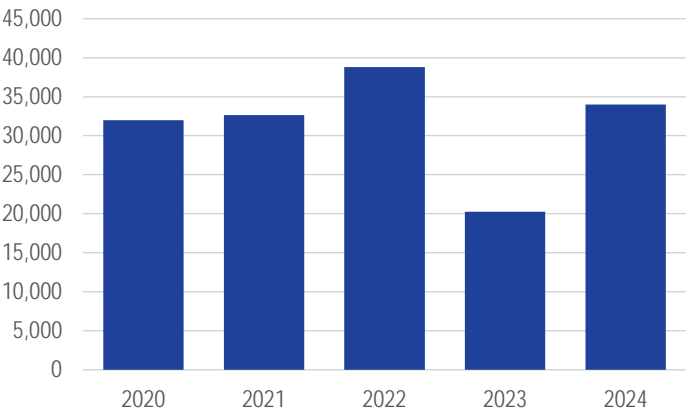
## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Free  
**Transfer**  
**Other/Special**  
 \$5 out of town. Morgan \$4 base; \$5 out of town

## Ridership Trends

<b>2020</b>	31,984
<b>2021</b>	32,653
<b>2022</b>	38,797
<b>2023</b>	20,258
<b>2024</b>	33,982

System Ridership Trend





# HENDRICKS COUNTY TRANSIT/ SYCAMORE SERVICES DBA LINK

## Legislative District

Indiana Senate	7, 24, 35, 37
Indiana House	25, 28, 40, 57, 60
U.S. Congressional	4

## Operating Expense Summary

Operator Salaries/Wages	\$263,960
Other Salaries/Wages	\$98,462
Fringe	\$59,877
Services	\$49,770
Materials and Supplies	\$98,384
Utilities	\$5,563
Casualty/Liability	\$44,786
Purchased Transportation	\$0
Other	\$92,763
Total Expenses	\$713,565
Fixed Route Expenses	\$0
Demand Response Services	\$713,565

## Revenue Summary

Fare Revenue	\$12,701
Contract/Other	\$0
Auxiliary/Non-Transit	\$9,776
In-Kind	\$0
Contra	\$15,799
Local Assistance	\$27,924
State Assistance	\$323,057
Federal Assistance	\$324,308
Total Revenue	\$713,565

## Productivity

Total Passenger Boardings	33,982
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	399,217
Total Vehicle Miles	399,217
Revenue Vehicle Miles	310,329
Revenue Vehicle Hours	18,688

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.79
Operating Expense per Passenger Trip	\$21.00
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	5.42

## Financial Performance

Operating Subsidy	\$675,289
Operating Subsidy Ratio	95%
Locally Derived Income	\$50,401
Locally Derived Income Per Operating Expense	\$0.07
Fare Recovery Ratio	2%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift	Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift
6	2009	CU	2	Ramp	1	2016	CU	2	Ramp
2	2010	CU	2	Ramp	2	2016	MV	1	Lift
1	2012	MV	1	Lift	3	2017	CU	2	Ramp
1	2012	VN	1	Lift	2	2018	CU	2	Ramp
1	2013	CU	2	Ramp	2	2019	CU	2	Ramp
1	2013	CU	2	Ramp	2	2019	MV	1	Lift
1	2013	MV	1	Lift	3	2021	MV	1	Lift
2	2013	MV	1	Lift	4	2021	MV	1	Lift
2	2015	CU	2	Ramp	2	2024	CU	2	Ramp
3	2015	CU	2	Ramp	2	2024	MV	1	Lift
1	2015	MV	1	Lift	2	2024	MV	1	Lift
4	2015	MV	1	Lift	50				



# INDIANAPOLIS PUBLIC TRANSPORTATION CORP.

1501 W Washington St  
Indianapolis IN 46222  
(317) 635-2100

**Contact:** Jennifer Pyrz, President & CEO  
**Email:** jennifer.pyrz@indygo.net  
**Website:** indygo.com

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Marion County  
**Service Population** 918,977

## Service Hours

**Weekdays** 4:17 AM–1:17 AM  
**Saturday** 5:18 AM–1:07 AM  
**Sunday** 6:19 AM–10:19 PM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.85  
**Elderly/Disabled** \$0.85  
**Transfer** Free  
**Other/Special**  
Veterans ride free  
Free 2-hour transfer

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	596	2
<b>Maintenance</b>	124	0
<b>Administration</b>	113	2
	<u>833</u>	<u>4</u>

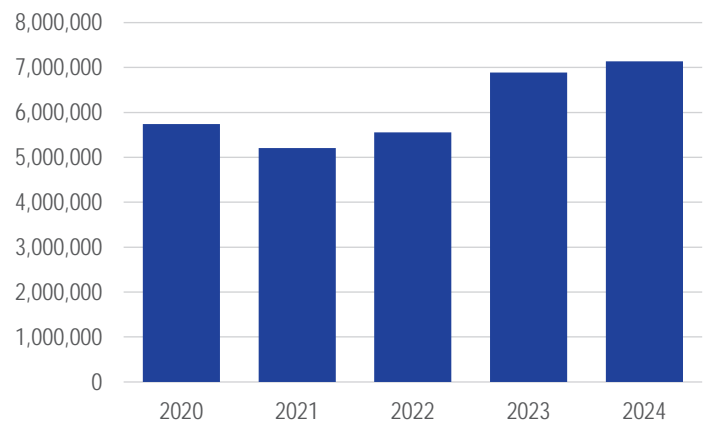
## Operation Characteristics

<b>Peak Hour Fleet</b>	194
<b>Base Fleet</b>	153
<b>Fuel Consumption (gal)</b>	1,838,913

## Ridership Trends

<b>2020</b>	5,741,803
<b>2021</b>	5,203,518
<b>2022</b>	5,552,608
<b>2023</b>	6,889,357
<b>2024</b>	7,133,338

## System Ridership Trend







## Legislative District

Indiana Senate	28, 29, 30, 31, 32, 33, 34, 35, 36, 46 32, 86, 87, 88, 89, 90, 91, 92, 93, 94,
Indiana House	95, 96, 97, 98, 99, 100
U.S. Congressional	6, 7

## Operating Expense Summary

Operator Salaries/Wages	\$26,415,457
Other Salaries/Wages	\$26,788,899
Fringe	\$19,558,742
Services	\$24,229,625
Materials and Supplies	\$16,886,976
Utilities	\$2,034,182
Casualty/Liability	\$3,770,463
Purchased Transportation	\$13,549,890
Other	\$796,006
Total Expenses	\$134,030,240
Fixed Route Expenses	\$40,629,837
Demand Response Services	\$15,024,754

## Revenue Summary

Fare Revenue	\$6,126,506
Contract/Other	\$0
Auxiliary/Non-Transit	\$4,538,476
In-Kind	\$0
Contra	\$0
Local Assistance	\$98,449,194
State Assistance	\$11,369,828
Federal Assistance	\$13,546,236
Total Revenue	\$134,030,240

## Productivity

Total Passenger Boardings	7,133,338
Total Fixed Route Vehicle Miles	8,963,682
Total Demand Response Vehicle Miles	1,675,946
Total Vehicle Miles	10,639,628
Revenue Vehicle Miles	9,711,059
Revenue Vehicle Hours	592,337

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$12.60
Operating Expense per Passenger Trip	\$18.79
Passenger Trips per Total Vehicle Mile	0.67
Passenger Trips per Capita	0.13

## Financial Performance

Operating Subsidy	\$123,365,258
Operating Subsidy Ratio	92%
Locally Derived Income	\$109,114,176
Locally Derived Income Per Operating Expense	\$0.81
Fare Recovery Ratio	5%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
9	2010	Gillig	Yes (Lift)	38 + 2 WC	Diesel	4	2019	Dodge	Yes (Lift)	5 + 1 WC	Gasoline
9	2010	Gillig	Yes (Lift)	38 + 2 WC	Hybrid	24	2019	Ford	Yes (Lift)	9 + 3 WC	Gasoline
3	2013	Gillig	Yes (Lift)	38 + 2 WC	Hybrid	16	2019	Gillig	Yes (Lift)	38 + 2 WC	Diesel
13	2014	Gillig	Yes (Lift)	38 + 2 WC	Diesel	28	2020	Gillig	Yes (Lift)	38 + 2 WC	Diesel
13	2015	Gillig	Yes (Lift)	38 + 2 WC	Diesel	24	2021	Gillig	Yes (Lift)	38 + 2 WC	Hybrid
13	2016	Gillig	Yes (Lift)	38 + 2 WC	Diesel	24	2022	Ford	Yes (Lift)	9 + 3 WC	Gasoline
13	2017	Ford	Yes (Lift)	10 + 2 WC	Gasoline	3	2022	Gillig	Yes (Lift)	38 + 2 WC	Hybrid
16	2017	Gillig	Yes (Lift)	38 + 2 WC	Diesel	10	2023	BYD	Yes (Lift)	47 + 2 WC	Electric
12	2018	BYD	Yes (Lift)	47 + 2 WC	Electric	1	2023	Gillig	Yes (Lift)	38 + 2 WC	Hybrid
7	2018	Ford	Yes (Lift)	9 + 3 WC	Gasoline	9	2024	BYD	Yes (Lift)	47 + 2 WC	Electric
17	2018	Gillig	Yes (Lift)	38 + 2 WC	Diesel	10	2025	Ford	Yes (Lift)	9 + 3 WC	Gasoline
19	2019	BYD	Yes (Lift)	47 + 2 WC	Electric	297					



# JOHNSON COUNTY

3500 N Morton St, PO Box 216  
Franklin IN 46131  
(317) 738-5523

**Contact:** Becky Allen, Director of Transportation  
**Email:** becky.allen@gatewayarc.com  
**Website:** gatewayarc.com

## General Information

<b>Type of Service</b>	Demand Response & Flexible fixed route
<b>Service Area</b>	Johnson County
<b>Service Population</b>	27,577

## Service Hours

<b>Weekdays</b>	6:15 AM–7:00 PM
<b>Saturday</b>	None
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$4.00
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	Free
<b>Transfer</b>	Free
<b>Other/Special</b>	
Flexible Fixed Route	\$1–\$2
Zone	\$4–\$6

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	19
<b>Maintenance</b>	1	2
<b>Administration</b>	1	3
	<hr/> 15	<hr/> 24

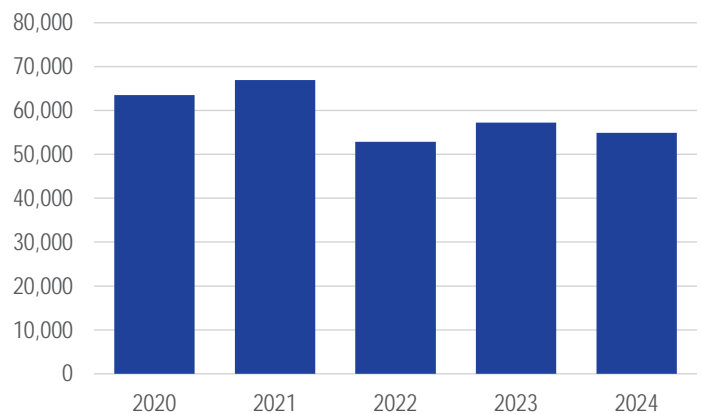
## Operation Characteristics

<b>Peak Hour Fleet</b>	18
<b>Base Fleet</b>	18
<b>Fuel Consumption (gal)</b>	63,726

## Ridership Trends

<b>2020</b>	63,494
<b>2021</b>	66,891
<b>2022</b>	52,856
<b>2023</b>	57,200
<b>2024</b>	54,895

## System Ridership Trend





# ACCESS JOHNSON COUNTY

## Legislative District

Indiana Senate 32, 36, 37, 41  
Indiana House 47, 57, 58, 60  
U.S. Congressional 6

## Operating Expense Summary

Operator Salaries/Wages	\$964,683
Other Salaries/Wages	\$0
Fringe	\$87,702
Services	\$26,261
Materials and Supplies	\$363,435
Utilities	\$39,333
Casualty/Liability	\$124,681
Purchased Transportation	\$0
Other	\$32,860
Total Expenses	\$1,638,955
Fixed Route Expenses	\$720,635
Demand Response Services	\$918,320

## Revenue Summary

Fare Revenue	\$74,365
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$561,179
State Assistance	\$261,365
Federal Assistance	\$742,046
Total Revenue	\$1,638,955

## Productivity

Total Passenger Boardings	54,895
Total Fixed Route Vehicle Miles	178,634
Total Demand Response Vehicle Miles	305,604
Total Vehicle Miles	484,238
Revenue Vehicle Miles	434,442
Revenue Vehicle Hours	29,638

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.38
Operating Expense per Passenger Trip	\$29.86
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.50

## Financial Performance

Operating Subsidy	\$1,564,590
Operating Subsidy Ratio	95%
Locally Derived Income	\$635,544
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	5%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Ford	Yes	12 + 2	Gasoline
1	2015	Dodge	Yes (Ramp)	3 + 1	Gasoline
1	2017	Dodge	Yes (Ramp)	3 + 1	Gasoline
4	2017	Ford	Yes	32 + 8	Gasoline
5	2017	Ford	Yes	76 + 10	Gasoline
6	2018	Ford	Yes	94 + 12	Gasoline
2	2024	Ford	Yes	16 + 4	Gasoline
2	2024	Ford	Yes	28 + 4	Gasoline
22					



# CITY OF KOKOMO

219 E Sycamore St  
 Kokomo IN 46901  
 (765) 456-7556  
**Contact:** Tammy Corn, Executive Director  
**Email:** tcorn@kokomompo.com  
**Website:** cityofkokomo.org

## General Information

Type of Service	Fixed Route & Complementary Paratransit
Service Area	Kokomo city limits
Service Population	58,243

## Service Hours

Weekdays	6:30 AM–7:00 PM
Saturday	None
Sunday	None

## Fare Structure

Base	Free
Youth	Free
Elderly/Disabled	Free
Transfer	Free
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	8	23
Maintenance	0	7
Administration	7	2
	15	32

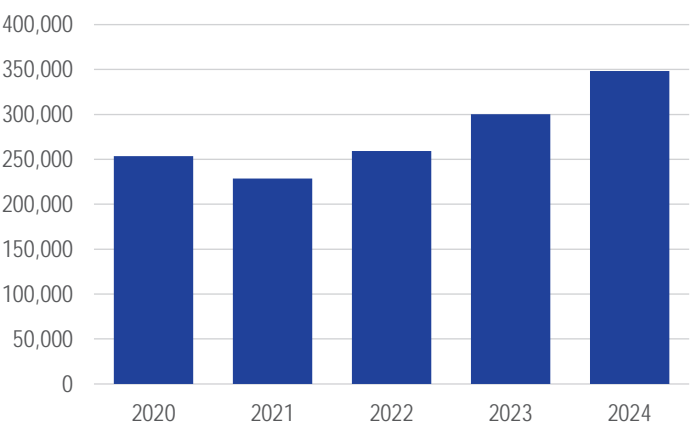
## Operation Characteristics

Peak Hour Fleet	30
Base Fleet	28
Fuel Consumption (gal)	76,028

## Ridership Trends

2020	253,417
2021	228,484
2022	259,356
2023	300,114
2024	348,240

System Ridership Trend





# CITY LINE TROLLEY/ SPIRIT OF KOKOMO

## Legislative District

Indiana Senate	21
Indiana House	30
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$889,984
Other Salaries/Wages	\$460,570
Fringe	\$753,114
Services	\$86,171
Materials and Supplies	\$354,979
Utilities	\$13,212
Casualty/Liability	\$40,588
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,598,618
Fixed Route Expenses	\$948,909
Demand Response Services	\$1,649,709

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$38,759
Local Assistance	\$1,299,310
State Assistance	\$654,741
Federal Assistance	\$644,567
Total Revenue	\$2,676,136

## Productivity

Total Passenger Boardings	348,240
Total Fixed Route Vehicle Miles	136,837
Total Demand Response Vehicle Miles	296,068
Total Vehicle Miles	432,905
Revenue Vehicle Miles	501,667
Revenue Vehicle Hours	40,733

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.00
Operating Expense per Passenger Trip	\$7.46
Passenger Trips per Total Vehicle Mile	0.80
Passenger Trips per Capita	0.17

## Financial Performance

Operating Subsidy	\$2,598,618
Operating Subsidy Ratio	97%
Locally Derived Income	\$1,299,310
Locally Derived Income Per Operating Expense	\$0.50
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2013	Gillig	Yes (Lift)	45 + 2 WC	Diesel
2	2014	Chevrolet	Yes (Lift)	14 + 2 WC	Gasoline
5	2015	Ford	Yes (Lift)	14 + 2 WC	Gasoline
6	2016	Ford	Yes (Lift)	14 + 2 WC	Gasoline
2	2016	Gillig	Yes (Lift)	45 + 2 WC	Diesel
2	2019	Ford	Yes (Lift)	14 + 2 WC	Gasoline
6	2021	Ford	Yes (Lift)	14 + 2 WC	Gasoline
2	2022	Freightliner	Yes (Lift)	45 + 2 WC	Diesel
4	2024	Ford	Yes (Lift)	14 + 2 WC	Gasoline
31					



# LAFAYETTE

1250 Canal Rd  
Lafayette IN 47904  
(765) 423-2666

**Contact:** Bryan Smith, CEO  
**Email:** bsmith@gocitybus.com  
**Website:** gocitybus.com

## General Information

<b>Type of Service</b>	Fixed Route, Demand Response, Vanpool
<b>Service Area</b>	Lafayette, West Lafayette metropolitan area, & Purdue campus
<b>Service Population</b>	147,725

## Service Hours

<b>Weekdays</b>	5:45 AM–12:45 AM
<b>Saturday</b>	6:00 AM–9:45 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	
Monthly pass \$28/mo; E&D \$14/mo; Token \$0.75/ride	
\$2/day, Demand Response \$2/ride	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	70	12
<b>Maintenance</b>	11	0
<b>Administration</b>	19	2
	100	14

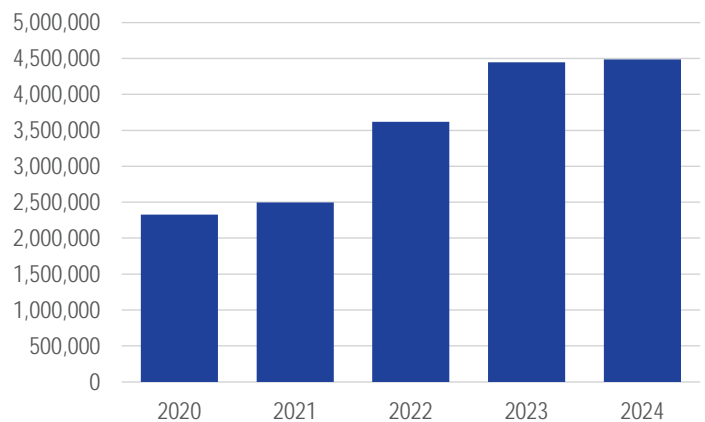
## Operation Characteristics

<b>Peak Hour Fleet</b>	52
<b>Base Fleet</b>	29
<b>Fuel Consumption (gal)</b>	142,551

## Ridership Trends

<b>2020</b>	2,324,834
<b>2021</b>	2,498,458
<b>2022</b>	3,619,901
<b>2023</b>	4,448,266
<b>2024</b>	4,489,093

## System Ridership Trend







### Legislative District

Indiana Senate	22, 23
Indiana House	13, 26, 27, 41
U.S. Congressional	4

### Operating Expense Summary

Operator Salaries/Wages	\$6,064,227
Other Salaries/Wages	\$2,820,956
Fringe	\$3,569,740
Services	\$1,621,031
Materials and Supplies	\$1,151,156
Utilities	\$134,323
Casualty/Liability	\$684,994
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$16,046,427
Fixed Route Expenses	\$16,046,427
Demand Response Services	\$0

### Revenue Summary

Fare Revenue	\$3,739,696
Contract/Other	\$0
Auxiliary/Non-Transit	\$647,697
In-Kind	\$0
Contra	\$0
Local Assistance	\$938,677
State Assistance	\$4,353,657
Federal Assistance	\$6,366,700
Total Revenue	\$16,046,427

### Productivity

Total Passenger Boardings	4,489,093
Total Fixed Route Vehicle Miles	1,678,164
Total Demand Response Vehicle Miles	182,836
Total Vehicle Miles	1,861,000
Revenue Vehicle Miles	1,826,900
Revenue Vehicle Hours	144,754

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.62
Operating Expense per Passenger Trip	\$3.57
Passenger Trips per Total Vehicle Mile	2.41
Passenger Trips per Capita	0.03

### Financial Performance

Operating Subsidy	\$11,659,034
Operating Subsidy Ratio	73%
Locally Derived Income	\$5,326,070
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	23%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2009	Gillig	Yes	40	Hybrid
5	2009	New Flyer	Yes	60	Hybrid
4	2010	Gillig	Yes	40	Hybrid
2	2011	Gillig	Yes	40	Hybrid
3	2011	New Flyer	Yes	45	Hybrid
3	2014	Gillig	Yes	35	Hybrid
12	2015	Gillig	Yes	40	CNG
9	2016	New Flyer	Yes	42	CNG
6	2018	New Flyer	Yes	42	CNG
1	2018	New Flyer	Yes	54	CNG
2	2019	New Flyer	Yes	42	CNG
4	2020	New Flyer	Yes	42	CNG
2	2021	Elkhart	Yes	13	CNG
7	2021	New Flyer	Yes	42	CNG
2	2023	Ram	Yes	10	Gasoline
7	2024	Elkhart	Yes	13	CNG
3	2024	New Flyer	Yes	42	CNG



# LAPORTE

102 L St  
La Porte IN 46350  
(219) 362-6565

**Contact:** Natalie Griffith, Director of Operations  
**Email:** [ngriffith@cityoflaportein.gov](mailto:ngriffith@cityoflaportein.gov)  
**Website:** [cityoflaporte.com/departments/transporte](http://cityoflaporte.com/departments/transporte)

## General Information

**Type of Service** Demand Response  
**Service Area** LaPorte city limits  
**Service Population** 22,510

## Service Hours

**Weekdays** 6:00 AM–7:00 PM  
**Saturday** 9:00 AM–2:00 PM  
**Sunday** None

## Fare Structure

**Base** \$3.25  
**Youth** \$1.25  
**Elderly/Disabled** \$2.50  
**Transfer** \$3.25  
**Other/Special**  
10-ride pass \$30 (General)  
10-ride pass \$22.50 (Senior/Disabled)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	10
<b>Maintenance</b>	0	1
<b>Administration</b>	1	2
	1	13

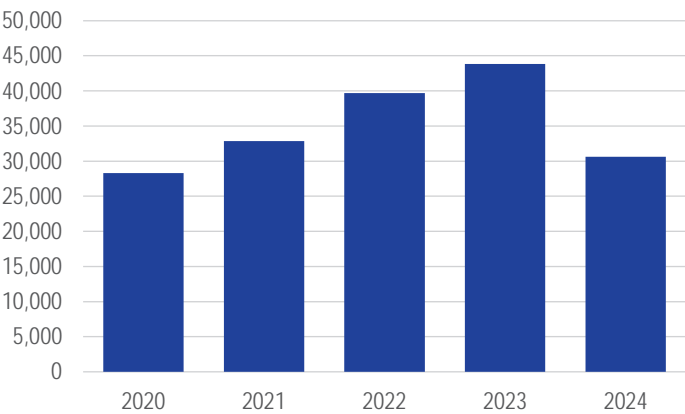
## Operation Characteristics

<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	19,511

## Ridership Trends

<b>2020</b>	28,291
<b>2021</b>	32,867
<b>2022</b>	39,667
<b>2023</b>	43,834
<b>2024</b>	30,641

## System Ridership Trend





# TRANSPORTE

## Legislative District

Indiana Senate	8
Indiana House	20
U.S. Congressional	1, 2

## Operating Expense Summary

Operator Salaries/Wages	\$180,108
Other Salaries/Wages	\$113,846
Fringe	\$53,069
Services	\$8,133
Materials and Supplies	\$57,849
Utilities	\$14,623
Casualty/Liability	\$33,084
Purchased Transportation	\$0
Other	\$2,433
Total Expenses	\$463,145
Fixed Route Expenses	\$0
Demand Response Services	\$463,145

## Revenue Summary

Fare Revenue	\$77,570
Contract/Other	\$0
Auxiliary/Non-Transit	\$21,588
In-Kind	\$0
Contra	\$0
Local Assistance	\$88,370
State Assistance	\$72,420
Federal Assistance	\$199,527
Total Revenue	\$459,475

## Productivity

Total Passenger Boardings	30,641
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	98,516
Total Vehicle Miles	98,516
Revenue Vehicle Miles	97,616
Revenue Vehicle Hours	8,673

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.70
Operating Expense per Passenger Trip	\$15.12
Passenger Trips per Total Vehicle Mile	0.31
Passenger Trips per Capita	0.73

## Financial Performance

Operating Subsidy	\$360,317
Operating Subsidy Ratio	78%
Locally Derived Income	\$187,528
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	17%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13 + 2 WC	LP
2	2017	Ford	Yes	13 + 2 WC	LP
2	2019	Ford	Yes	13 + 2 WC	LP
7					



# CITY OF MARION

520 E 6th St  
 Marion IN 46953  
 (765) 668-4405  
**Contact:** Jeff Edwards, Transit Manager  
**Email:** jedwards@cityofmarion.in.gov  
**Website:** cityofmarion.in.gov

## General Information

**Type of Service** Fixed Route  
**Service Area** City of Marion  
**Service Population** 28,337

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** FREE  
**Youth** FREE  
**Elderly/Disabled** Free  
**Transfer** Free  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	2
<b>Maintenance</b>	1	0
<b>Administration</b>	4	0
	<u>16</u>	<u>2</u>

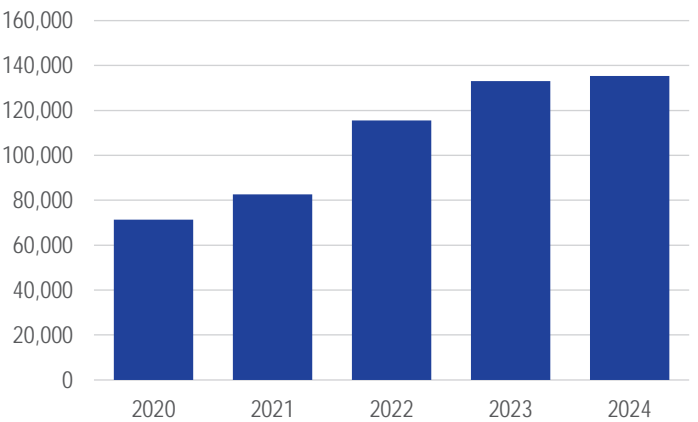
## Operation Characteristics

**Peak Hour Fleet** 7  
**Base Fleet** 0  
**Fuel Consumption (gal)** Unreported

## Ridership Trends

<b>2020</b>	71,378
<b>2021</b>	82,588
<b>2022</b>	115,459
<b>2023</b>	132,997
<b>2024</b>	135,359

System Ridership Trend





# MARION TRANSIT SYSTEM (MTS)

## Legislative District

Indiana Senate	17
Indiana House	31
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$500,167
Other Salaries/Wages	\$233,436
Fringe	\$473,677
Services	\$64,608
Materials and Supplies	\$114,057
Utilities	\$5,654
Casualty/Liability	\$37,443
Purchased Transportation	\$0
Other	\$16,884
Total Expenses	\$1,445,926
Fixed Route Expenses	\$1,255,936
Demand Response Services	\$189,990

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$22,518
In-Kind	\$0
Contra	\$9,256
Local Assistance	\$408,520
State Assistance	\$298,557
Federal Assistance	\$707,075
Total Revenue	\$1,445,926

## Productivity

Total Passenger Boardings	135,359
Total Fixed Route Vehicle Miles	172,551
Total Demand Response Vehicle Miles	30,858
Total Vehicle Miles	203,409
Revenue Vehicle Miles	188,143
Revenue Vehicle Hours	15,266

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.11
Operating Expense per Passenger Trip	\$10.68
Passenger Trips per Total Vehicle Mile	0.67
Passenger Trips per Capita	0.21

## Financial Performance

Operating Subsidy	\$1,414,152
Operating Subsidy Ratio	98%
Locally Derived Income	\$431,038
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift
3	2017	CU	2	Lift
4	2019	CU	2	Lift
4	2023	CU	2	Lift
<u>2</u>	2024	MV	1	Ramp
13				



# MICHIGAN CITY TRANSIT

1801 Kentucky St  
 Michigan City IN 46360  
 (219) 873-1502  
**Contact:** Robin Tillman, Transit Director  
**Email:** rtillman@emichigancity.com  
**Website:** emichigancity.com

## General Information

<b>Type of Service</b>	Fixed Route, Commuter, & ADA Paratransit
<b>Service Area</b>	Michigan City & LaPorte County
<b>Service Population</b>	32,075

## Service Hours

<b>Weekdays</b>	6:00 AM–6:30 PM
<b>Saturday</b>	8:00 AM–6:30 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	
Monthly pass: \$20; Reduced: \$10	
ADA Paratransit \$2	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	14	0
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>17</u>	<u>0</u>

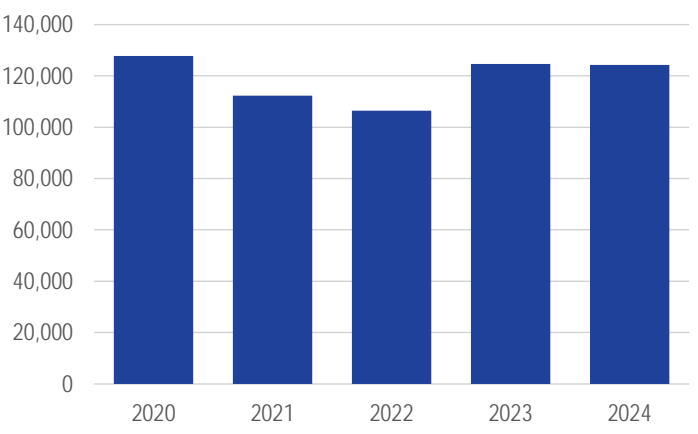
## Operation Characteristics

<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	38,169

## Ridership Trends

<b>2020</b>	127,739
<b>2021</b>	112,326
<b>2022</b>	106,478
<b>2023</b>	124,663
<b>2024</b>	124,217

System Ridership Trend







# MICHIGAN CITY TRANSIT

## Legislative District

Indiana Senate	4
Indiana House	9
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$873,222
Other Salaries/Wages	\$40,151
Fringe	\$550,886
Services	\$62,726
Materials and Supplies	\$157,662
Utilities	\$16,452
Casualty/Liability	\$60,448
Purchased Transportation	\$0
Other	\$14,663
Total Expenses	\$1,776,210
Fixed Route Expenses	\$1,606,051
Demand Response Services	\$170,159

## Revenue Summary

Fare Revenue	\$75,277
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$601,091
State Assistance	\$212,489
Federal Assistance	\$887,353
Total Revenue	\$1,776,210

## Productivity

Total Passenger Boardings	124,217
Total Fixed Route Vehicle Miles	232,697
Total Demand Response Vehicle Miles	37,637
Total Vehicle Miles	270,334
Revenue Vehicle Miles	247,176
Revenue Vehicle Hours	15,896

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.57
Operating Expense per Passenger Trip	\$14.30
Passenger Trips per Total Vehicle Mile	0.46
Passenger Trips per Capita	0.26

## Financial Performance

Operating Subsidy	\$1,700,933
Operating Subsidy Ratio	96%
Locally Derived Income	\$676,368
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2014	Freightliner	Yes (Lift)	20 + 2 WC	Diesel
2	2016	Chevrolet	Yes (Lift)	16 + 2 WC	Diesel
1	2016	Freightliner	Yes (Lift)	30 + 2 WC	Diesel
2	2017	Freightliner	Yes (Lift)	30 + 2 WC	Diesel
1	2018	Ford	Yes (Lift)	16 + 2 WC	Gasoline
3	2020	Freightliner	Yes (Lift)	30 + 2 WC	Diesel
10					



# CITY OF MUNCIE

1300 E Seymour St  
Muncie IN 47302  
(765) 282-2762

**Contact:** Amy Howell, Director of Finance

**Email:** ahowell@mitsbus.org

**Website:** mitsbus.org

## General Information

<b>Type of Service</b>	Fixed Route & Demand Response
<b>Service Area</b>	Muncie city limits
<b>Service Population</b>	70,085

## Service Hours

<b>Weekdays</b>	6:15 AM–6:45 PM
<b>Saturday</b>	8:15 AM–6:15 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$0.50
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	\$0.25
<b>Transfer</b>	Free
<b>Other/Special</b>	
30 Day/\$18	
Agency Pack (20 two-ride)	\$21

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	43	6
<b>Maintenance</b>	13	1
<b>Administration</b>	5	0
	<u>61</u>	<u>7</u>

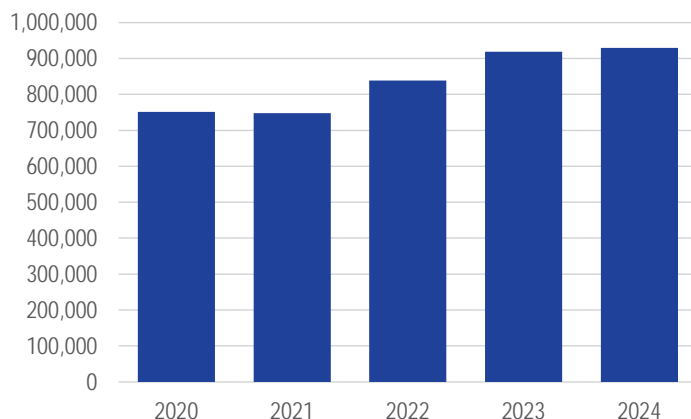
## Operation Characteristics

<b>Peak Hour Fleet</b>	36
<b>Base Fleet</b>	22
<b>Fuel Consumption (gal)</b>	175,574

## Ridership Trends

<b>2020</b>	751,738
<b>2021</b>	747,389
<b>2022</b>	838,726
<b>2023</b>	919,135
<b>2024</b>	929,112

## System Ridership Trend





# MUNCIE INDIANA TRANSIT SYSTEM

## Legislative District

Indiana Senate	26
Indiana House	34
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$1,837,359
Other Salaries/Wages	\$1,360,395
Fringe	\$1,603,417
Services	\$907,475
Materials and Supplies	\$843,573
Utilities	\$95,690
Casualty/Liability	\$531,221
Purchased Transportation	\$0
Other	\$141,838
Total Expenses	\$7,320,968
Fixed Route Expenses	\$5,637,145
Demand Response Services	\$1,683,823

## Revenue Summary

Fare Revenue	\$149,822
Contract/Other	\$0
Auxiliary/Non-Transit	\$210,812
In-Kind	\$0
Contra	\$0
Local Assistance	\$4,218,503
State Assistance	\$1,501,707
Federal Assistance	\$1,240,124
Total Revenue	\$7,320,968

## Productivity

Total Passenger Boardings	929,112
Total Fixed Route Vehicle Miles	716,168
Total Demand Response Vehicle Miles	158,169
Total Vehicle Miles	874,337
Revenue Vehicle Miles	812,977
Revenue Vehicle Hours	59,941

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.37
Operating Expense per Passenger Trip	\$7.88
Passenger Trips per Total Vehicle Mile	1.06
Passenger Trips per Capita	0.08

## Financial Performance

Operating Subsidy	\$6,960,334
Operating Subsidy Ratio	95%
Locally Derived Income	\$4,579,137
Locally Derived Income Per Operating Expense	\$0.63
Fare Recovery Ratio	2%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2000	Chance Bus	Yes (Lift)	27	Diesel
4	2005	Gillig	Yes (Lift)	51	Diesel
4	2007	Gillig	Yes (Lift)	51	Diesel
5	2010	Gillig	Yes (Lift)	51	Hybrid Diesel
2	2012	New Flyer	Yes (Lift)	82	Hybrid Diesel
4	2013	New Flyer	Yes (Lift)	82	Hybrid Diesel
2	2014	New Flyer	Yes (Lift)	82	Hybrid Diesel
2	2015	Coach & Equipment	Yes (Lift)	13	LP Gas/Propane
9	2017	Coach & Equipment	Yes (Lift)	13	LP Gas/Propane
1	2017	New Flyer	Yes (Lift)	82	Hybrid Diesel
1	2018	New Flyer	Yes (Lift)	82	Hybrid Diesel
4	2019	Coach & Equipment	Yes (Lift)	13	LP Gas/Propane
2	2020	New Flyer	Yes (Lift)	66	Hybrid Diesel
7	2021	New Flyer	Yes (Lift)	66	Hybrid Diesel
2	2022	New Flyer	Yes (Lift)	67	Hybrid Diesel



# TARC

1000 W Broadway  
Louisville KY 40203  
(502) 585-1234

**Contact:** Robert Monsma, Transportation Planner Data Analyst  
**Email:** rmonsma@ridetarc.org  
**Website:** ridetarc.org

## General Information

**Type of Service** Fixed Route & Demand Response  
**Service Area** Greater Louisville metropolitan area  
**Service Population** 1,265,108

## Service Hours

**Weekdays** 4:30 AM–12:42 AM  
**Saturday** 5:00 AM–12:51 AM  
**Sunday** 5:30 AM–12:51 AM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.80  
**Elderly/Disabled** \$0.80  
**Transfer** Free  
**Other/Special**  
\$1.50 MyTARC card; 24-hour: \$3.50;  
7-day: \$15; 30-day: \$50; 10-trip: \$15; Circ.: \$.75

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	340	6
<b>Maintenance</b>	110	0
<b>Administration</b>	84	1
	<u>534</u>	<u>7</u>

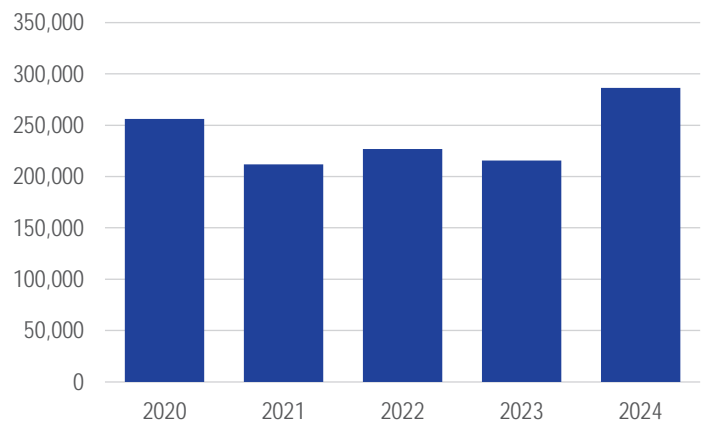
## Operation Characteristics

<b>Peak Hour Fleet</b>	232
<b>Base Fleet</b>	167
<b>Fuel Consumption (gal)</b>	132,655

## Ridership Trends

<b>2020</b>	256,133
<b>2021</b>	211,793
<b>2022</b>	226,733
<b>2023</b>	215,591
<b>2024</b>	286,360

## System Ridership Trend





# TRANSIT AUTHORITY OF RIVER CITY

## Legislative District

Indiana Senate	45, 47
Indiana House	71, 72
U.S. Congressional	9

## Operating Expense Summary

Operator Salaries/Wages	\$2,137,304
Other Salaries/Wages	\$779,904
Fringe	\$1,895,775
Services	\$487,626
Materials and Supplies	\$510,846
Utilities	\$38,896
Casualty/Liability	\$196,920
Purchased Transportation	\$1,125,721
Other	\$45,608
Total Expenses	\$7,218,600
Fixed Route Expenses	\$6,062,523
Demand Response Services	\$1,156,077

## Revenue Summary

Fare Revenue	\$606,532
Contract/Other	\$0
Auxiliary/Non-Transit	\$324,631
In-Kind	\$0
Contra	\$0
Local Assistance	\$5,010,846
State Assistance	\$1,246,760
Federal Assistance	\$29,831
Total Revenue	\$7,218,600

## Productivity

Total Passenger Boardings	286,360
Total Fixed Route Vehicle Miles	390,797
Total Demand Response Vehicle Miles	360,960
Total Vehicle Miles	751,757
Revenue Vehicle Miles	655,485
Revenue Vehicle Hours	46,276

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.60
Operating Expense per Passenger Trip	\$25.21
Passenger Trips per Total Vehicle Mile	0.38
Passenger Trips per Capita	4.42

## Financial Performance

Operating Subsidy	\$6,287,437
Operating Subsidy Ratio	87%
Locally Derived Income	\$5,942,009
Locally Derived Income Per Operating Expense	\$0.82
Fare Recovery Ratio	8%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	2010	Gillig	Yes (Ramp)	40 + 2 WC	Hybrid
26	2013	Gillig	Yes (Ramp)	40 + 2 WC	Diesel
21	2013	Gillig	Yes (Ramp)	40 + 2 WC	Diesel
9	2014	Gillig	Yes (Ramp)	40 + 2 WC	Electric
12	2014	Gillig	Yes (Ramp)	40 + 2 WC	Hybrid
25	2016	Gillig	Yes (Ramp)	40 + 2 WC	Diesel
6	2016	Gillig	Yes (Ramp)	40 + 2 WC	Electric
1	2016	Gillig	Yes (Ramp)	40 + 2 WC	Hybrid
2	2017	Gillig	Yes (Ramp)	31 + 2 WC	Diesel
17	2019	Gillig	Yes (Ramp)	38 + 2 WC	Diesel
43	2021	Gillig	Yes (Ramp)	38 + 2 WC	Diesel
4	2021	Gillig	Yes (Ramp)	31 + 2 WC	Diesel
14	2022	Gillig	Yes (Ramp)	38 + 2 WC	Diesel
11	2023	Gillig	Yes (Ramp)	38 + 2 WC	Diesel

197



# NICTD

33 E US Highway 12  
 Chesterton IN 46304  
 (219) 926-5744

**Contact:** Michael Noland, President  
**Email:** michael.noland@nictd.com  
**Website:** mysouthshoreline.com

## General Information

<b>Type of Service</b>	Commuter Rail
<b>Service Area</b>	Lake, Porter, LaPorte, & St. Joseph Counties
<b>Service Population</b>	1,038,746

## Service Hours

<b>Weekdays</b>	4:00 AM–2:30 AM
<b>Saturday</b>	4:00 AM–2:30 AM
<b>Sunday</b>	4:00 AM–2:30 AM

## Fare Structure

<b>Base</b>	Free
<b>Youth</b>	Free
<b>Elderly/Disabled</b>	Free
<b>Transfer</b>	Free
<b>Other/Special</b>	
One-way regular fares: \$5.50–\$14.25	
One-way reduced fares: \$2.75–\$7	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	154	0
<b>Maintenance</b>	256	0
<b>Administration</b>	55	3
	465	3

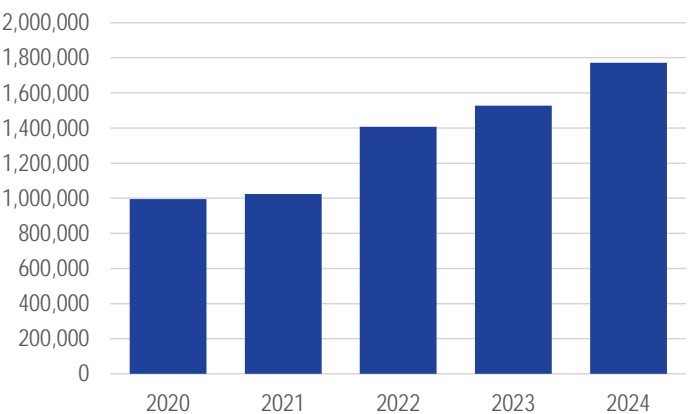
## Operation Characteristics

<b>Peak Hour Fleet</b>	70
<b>Base Fleet</b>	70
<b>Fuel Consumption (gal)</b>	Unreported

## Ridership Trends

<b>2020</b>	995,049
<b>2021</b>	1,024,744
<b>2022</b>	1,406,300
<b>2023</b>	1,526,839
<b>2024</b>	1,771,513

## System Ridership Trend



# SOUTH SHORE LINE



## Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 6, 7, 8, 9, 10, 14
U.S. Congressional	1, 2

## Operating Expense Summary

Operator Salaries/Wages	\$8,642,665
Other Salaries/Wages	\$16,659,077
Fringe	\$22,612,427
Services	\$5,353,765
Materials and Supplies	\$3,283,816
Utilities	\$3,417,829
Casualty/Liability	\$5,082,854
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$65,052,433
Fixed Route Expenses	\$65,052,433
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$11,536,736
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$6,565,079
State Assistance	\$19,450,355
Federal Assistance	\$27,500,263
Total Revenue	\$65,052,433

## Productivity

Total Passenger Boardings	1,771,513
Total Fixed Route Vehicle Miles	4,096,851
Total Demand Response Vehicle Miles	0
Total Vehicle Miles	4,096,851
Revenue Vehicle Miles	3,684,700
Revenue Vehicle Hours	95,297

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$15.88
Operating Expense per Passenger Trip	\$36.72
Passenger Trips per Total Vehicle Mile	0.43
Passenger Trips per Capita	0.59

## Financial Performance

Operating Subsidy	\$53,515,697
Operating Subsidy Ratio	82%
Locally Derived Income	\$18,101,815
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	18%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-1983	Sumitomo	No	93	Electric
7	1992	Sumitomo	No	110	Electric
10	1992	Sumitomo	No	130	N/A (trailers)
10	2000	Sumitomo	No	95	Electric
14	2009	Sumitomo	No	110	Electric
82					





# NIRPC

6100 Southport Rd  
Portage IN 46368  
(219) 254-2500  
**Contact:** Talaya Jones, Chief Financial Officer  
**Email:** [tjones@nirpc.org](mailto:tjones@nirpc.org)  
**Website:** [nirpc.org](http://nirpc.org)

## General Information

Type of Service	Demand Response
Service Area	Lake County & Porter County
Service Population	510,343

## Service Hours

Weekdays	6:00 AM–6:00 PM
Saturday	None
Sunday	None

## Fare Structure

Base	\$7.50
Youth	\$7.50
Elderly/Disabled	\$7.50
Transfer	Free
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	32	7
Maintenance	7	1
Administration	11	0
	50	8

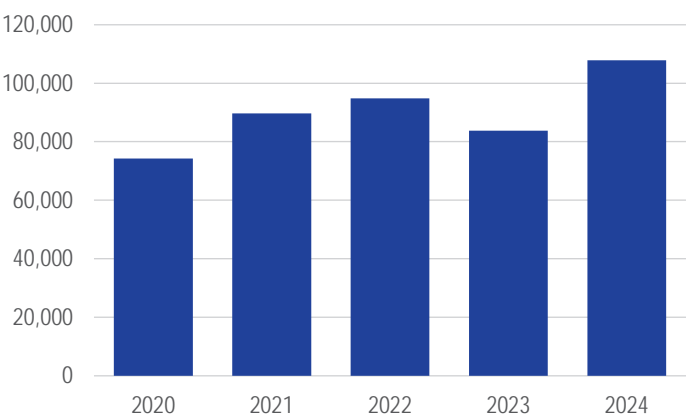
## Operation Characteristics

Peak Hour Fleet	136
Base Fleet	128
Fuel Consumption (gal)	122,444

## Ridership Trends

2020	74,252
2021	89,624
2022	94,758
2023	83,812
2024	107,808

System Ridership Trend





# NORTHWESTERN INDIANA REGIONAL PLANNING COMMISSION

## Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 4, 9, 10, 11, 12, 14, 15, 19
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$1,231,019
Other Salaries/Wages	\$558,931
Fringe	\$315,346
Services	\$316,748
Materials and Supplies	\$456,670
Utilities	\$39,776
Casualty/Liability	\$172,098
Purchased Transportation	\$0
Other	\$576,937
Total Expenses	\$3,667,525
Fixed Route Expenses	\$0
Demand Response Services	\$3,667,525

## Revenue Summary

Fare Revenue	\$837,322
Contract/Other	\$0
Auxiliary/Non-Transit	\$57,624
In-Kind	\$0
Contra	\$0
Local Assistance	\$818,486
State Assistance	\$567,803
Federal Assistance	\$1,386,290
Total Revenue	\$3,667,525

## Productivity

Total Passenger Boardings	107,808
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	901,153
Total Vehicle Miles	901,153
Revenue Vehicle Miles	751,177
Revenue Vehicle Hours	47,735

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.07
Operating Expense per Passenger Trip	\$34.02
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	4.73

## Financial Performance

Operating Subsidy	\$2,772,579
Operating Subsidy Ratio	76%
Locally Derived Income	\$1,713,432
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	23%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2013	Ford	Yes (Lift)	12 + 2 WC	Gasoline
2	2015	Ford	Yes (Lift)	12 + 2 WC	Gasoline
3	2016	Ford	Yes (Lift)	13 + 2 WC	Gasoline
3	2016	Ford	Yes (Lift)	12 + 2 WC	Gasoline
1	2016	Ford	Yes (Lift)	10 + 2 WC	Gasoline
2	2016	Ford	Yes (Lift)	13 + 3 WC	Gasoline
1	2017	Ford	Yes (Lift)	13 + 3 WC	Gasoline
4	2017	Ford	Yes (Lift)	12 + 2 WC	Gasoline
3	2017	Ford	Yes (Lift)	10 + 2 WC	Gasoline
6	2017	Ford	Yes (Lift)	13 + 3 WC	Gasoline
1	2018	Ford	Yes (Lift)	13 + 3 WC	Gasoline
3	2018	Ford	Yes (Lift)	12 + 2 WC	Gasoline
1	2019	Ford	Yes (Lift)	13 + 3 WC	Gasoline
2	2019	Ford	Yes (Lift)	12 + 2 WC	Gasoline
2	2019	Ford	Yes (Lift)	10 + 2 WC	Gasoline
4	2019	Ford	Yes (Lift)	13 + 3 WC	Gasoline
1	2020	Ford	Yes (Lift)	13 + 3 WC	Gasoline
3	2020	Ford	Yes (Lift)	12 + 2 WC	Gasoline
5	2020	Ford	Yes (Lift)	10 + 2 WC	Gasoline
4	2020	Ford	Yes (Lift)	13 + 3 WC	Gasoline



# RICHMOND

401 S Q St  
 Richmond IN 47374  
 (765) 983-7227

**Contact:** Chris Becker, Transportation Manager  
**Email:** cbecker@richmondindiana.gov  
**Website:** richmondindiana.gov

## General Information

**Type of Service** Fixed Route  
**Service Area** City of Richmond  
**Service Population** 35,915

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	0
<b>Maintenance</b>	0	1
<b>Administration</b>	3	0
	<u>16</u>	<u>1</u>

## Service Hours

**Weekdays** 6:15 AM–5:45 PM  
**Saturday** 9:15 AM–4:45 PM  
**Sunday** None

## Operation Characteristics

**Peak Hour Fleet** 8  
**Base Fleet** 0  
**Fuel Consumption (gal)** Unreported

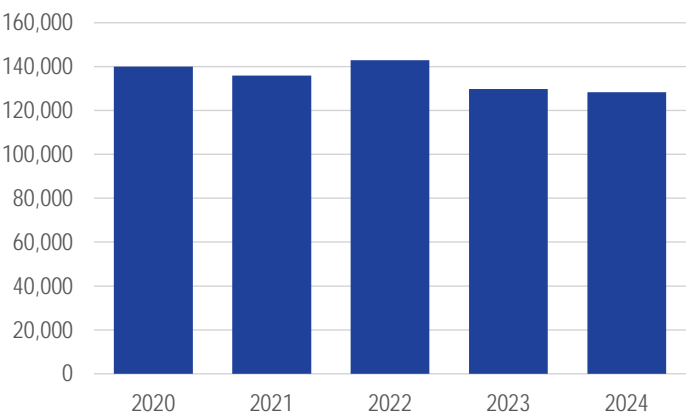
## Fare Structure

**Base** \$1.75  
**Youth** \$1.50  
**Elderly/Disabled** \$1.50  
**Transfer**  
**Other/Special**

## Ridership Trends

<b>2020</b>	139,919
<b>2021</b>	135,877
<b>2022</b>	142,858
<b>2023</b>	129,702
<b>2024</b>	128,263

System Ridership Trend



# ROSE VIEW TRANSIT



## Legislative District

Indiana Senate	27
Indiana House	56
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$423,887
Other Salaries/Wages	\$170,000
Fringe	\$83,031
Services	\$32,593
Materials and Supplies	\$137,327
Utilities	\$18,402
Casualty/Liability	\$62,224
Purchased Transportation	\$0
Other	\$944
Total Expenses	\$928,408
Fixed Route Expenses	\$799,519
Demand Response Services	\$128,889

## Revenue Summary

Fare Revenue	\$124,869
Contract/Other	\$0
Auxiliary/Non-Transit	\$4,020
In-Kind	\$0
Contra	\$0
Local Assistance	\$21,297
State Assistance	\$378,464
Federal Assistance	\$399,758
Total Revenue	\$928,408

## Productivity

Total Passenger Boardings	128,263
Total Fixed Route Vehicle Miles	175,903
Total Demand Response Vehicle Miles	57,856
Total Vehicle Miles	233,759
Revenue Vehicle Miles	223,770
Revenue Vehicle Hours	17,564

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.97
Operating Expense per Passenger Trip	\$7.24
Passenger Trips per Total Vehicle Mile	0.55
Passenger Trips per Capita	0.28

## Financial Performance

Operating Subsidy	\$799,519
Operating Subsidy Ratio	86%
Locally Derived Income	\$150,186
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	13%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift
1	2009	CU	2	Lift
1	2014	CU	2	Lift
2	2015	CU	2	Lift
3	2016	CU	2	Lift
2	2017	CU	2	Lift
1	2018	CU	2	Lift
1	2019	CU	2	Lift
2	2020	CU	2	Lift
2	2023	CU	2	Lift
15				



# SOUTH BEND PUBLIC TRANSPORTATION

1401 S Lafayette  
 South Bend IN 46616  
 (574) 239-8903  
**Contact:** Chirs Kubaszak, Controller  
**Email:** ckubaszak@sbtranspo.com  
**Website:** sbtranspo.com

## General Information

<b>Type of Service</b>	Fixed Route & Complementary Paratransit
<b>Service Area</b>	Cities of South Bend & Mishawaka
<b>Service Population</b>	175,000

## Service Hours

<b>Weekdays</b>	4:42 AM–9:04 PM
<b>Saturday</b>	6:00 AM–6:26 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	
\$35/month; \$3/day; \$18/2-week	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	63	6
<b>Maintenance</b>	17	0
<b>Administration</b>	14	4
	<u>94</u>	<u>10</u>

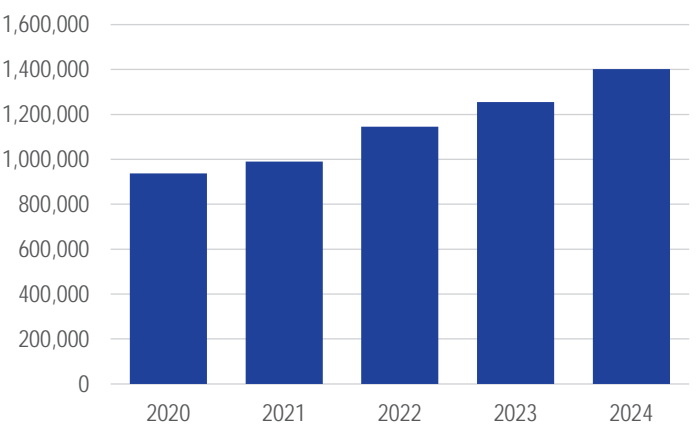
## Operation Characteristics

<b>Peak Hour Fleet</b>	57
<b>Base Fleet</b>	70
<b>Fuel Consumption (gal)</b>	430,435

## Ridership Trends

<b>2020</b>	937,474
<b>2021</b>	989,203
<b>2022</b>	1,145,820
<b>2023</b>	1,255,253
<b>2024</b>	1,401,307

System Ridership Trend





### Legislative District

Indiana Senate	10
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

### Operating Expense Summary

Operator Salaries/Wages	\$4,420,399
Other Salaries/Wages	\$1,947,051
Fringe	\$2,441,679
Services	\$996,899
Materials and Supplies	\$842,251
Utilities	\$337,297
Casualty/Liability	\$536,123
Purchased Transportation	\$0
Other	\$202,686
Total Expenses	\$11,724,385
Fixed Route Expenses	\$10,202,530
Demand Response Services	\$1,521,855

### Revenue Summary

Fare Revenue	\$1,422,759
Contract/Other	\$0
Auxiliary/Non-Transit	\$349,122
In-Kind	\$0
Contra	\$0
Local Assistance	\$5,000,242
State Assistance	\$2,080,062
Federal Assistance	\$2,872,200
Total Revenue	\$11,724,385

### Productivity

Total Passenger Boardings	1,401,307
Total Fixed Route Vehicle Miles	1,378,503
Total Demand Response Vehicle Miles	323,941
Total Vehicle Miles	1,702,444
Revenue Vehicle Miles	1,660,044
Revenue Vehicle Hours	122,723

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.89
Operating Expense per Passenger Trip	\$8.37
Passenger Trips per Total Vehicle Mile	0.82
Passenger Trips per Capita	0.12

### Financial Performance

Operating Subsidy	\$9,952,504
Operating Subsidy Ratio	85%
Locally Derived Income	\$6,772,123
Locally Derived Income Per Operating Expense	\$0.58
Fare Recovery Ratio	12%

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
16	2014	New Flyer	Yes	29 + 2 WC	CNG
3	2015	New Flyer	Yes	29 + 2 WC	CNG
4	2017	Elkhart Coach	Yes	11 + 3 WC	Gasoline
3	2017	New Flyer	Yes	29 + 2 WC	CNG
1	2018	Elkhart Coach	Yes	11 + 3 WC	Gasoline
4	2019	Elkhart Coach	Yes	11 + 3 WC	Gasoline
10	2021	Elkhart Coach	Yes	11 + 3 WC	Gasoline
9	2021	New Flyer	Yes	29 + 2 WC	CNG
9	2022	New Flyer	Yes	29 + 2 WC	CNG
10	2023	New Flyer	Yes	29 + 2 WC	CNG
1	2025	Elkhart Coach	Yes	11 + 3 WC	Gasoline
<u>70</u>					



# CITY OF TERRE HAUTE

901 S 14th St  
Terre Haute IN 47807  
(812) 235-0109

**Contact:** Debbie Hensley, Transportation Director  
**Email:** debbie.hensley@terrehaute.in.gov  
**Website:** terrehaute.in.gov

## General Information

<b>Type of Service</b>	Fixed Route & Complementary Paratransit
<b>Service Area</b>	City of Terre Haute
<b>Service Population</b>	58,502

## Service Hours

<b>Weekdays</b>	6:00 AM–10:00 PM
<b>Saturday</b>	8:00 AM–10:00 PM
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$1.75
<b>Youth</b>	\$1.75
<b>Elderly/Disabled</b>	\$0.85
<b>Transfer</b>	Free
<b>Other/Special</b>	
31 Day/\$45; 14-ride: \$21; ADA \$2.25	
14-ride ADA \$27; ISU/IVY students free	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	21	2
<b>Maintenance</b>	4	2
<b>Administration</b>	5	2
	<u>30</u>	<u>6</u>

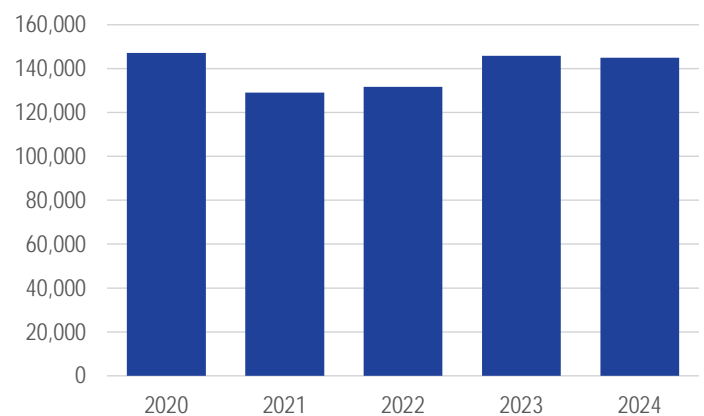
## Operation Characteristics

<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	66,794

## Ridership Trends

<b>2020</b>	147,129
<b>2021</b>	129,031
<b>2022</b>	131,612
<b>2023</b>	145,758
<b>2024</b>	144,923

## System Ridership Trend







# TERRE HAUTE TRANSIT UTILITY

## Legislative District

Indiana Senate	38
Indiana House	43, 46
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$938,416
Other Salaries/Wages	\$500,910
Fringe	\$896,889
Services	\$82,813
Materials and Supplies	\$431,594
Utilities	\$30,832
Casualty/Liability	\$4,887
Purchased Transportation	\$0
Other	\$3,496
Total Expenses	\$2,889,837
Fixed Route Expenses	\$2,167,378
Demand Response Services	\$722,459

## Revenue Summary

Fare Revenue	\$104,942
Contract/Other	\$0
Auxiliary/Non-Transit	\$204,508
In-Kind	\$0
Contra	\$0
Local Assistance	\$590,533
State Assistance	\$538,026
Federal Assistance	\$1,451,828
Total Revenue	\$2,889,837

## Productivity

Total Passenger Boardings	144,923
Total Fixed Route Vehicle Miles	434,227
Total Demand Response Vehicle Miles	69,616
Total Vehicle Miles	503,843
Revenue Vehicle Miles	455,088
Revenue Vehicle Hours	48,300

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.74
Operating Expense per Passenger Trip	\$19.94
Passenger Trips per Total Vehicle Mile	0.29
Passenger Trips per Capita	0.40

## Financial Performance

Operating Subsidy	\$2,580,387
Operating Subsidy Ratio	89%
Locally Derived Income	\$899,983
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Workhorse	Yes (Lift)	22 + 2 WC	Gasoline
1	2009	Workhorse	Yes (Lift)	22 + 2 WC	Gasoline
1	2011	Ford	Yes (Lift)	10 + 4 WC	Gasoline
4	2015	Ford	Yes (Lift)	26 + 2 WC	Diesel
1	2016	Ford	Yes (Lift)	26 + 2	Diesel
1	2016	Ford	Yes (Lift)	10 + 2 WC	Gasoline
3	2019	Ford	Yes (Lift)	16 + WC	Gasoline
2	2021	Ford	Yes (Lift)	16 + 2 WC	Gasoline
1	2021	Ford	Yes (Lift)	10 + 4 WC	Gasoline
15					



# CITY OF VALPARAISO

166 Lincolnway  
Valparaiso IN 46383  
(219) 462-1161  
**Contact:** Don Lorntzen, Transit Manager  
**Email:** Dlorntzen@valpo.us  
**Website:** hawkinstransit.com

## General Information

<b>Type of Service</b>	Deviated Fixed Route/Commuter Fixed Route
<b>Service Area</b>	Valparaiso city & downtown Chicago loop
<b>Service Population</b>	34,627

## Service Hours

<b>Weekdays</b>	5:30 AM–8:15 PM
<b>Saturday</b>	5:30 AM–8:15 PM
<b>Sunday</b>	9:15 AM–5:15 PM

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	Free
<b>Other/Special</b>	
\$9 Dash fare	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	8
<b>Maintenance</b>	3	1
<b>Administration</b>	4	1
	<u>18</u>	<u>10</u>

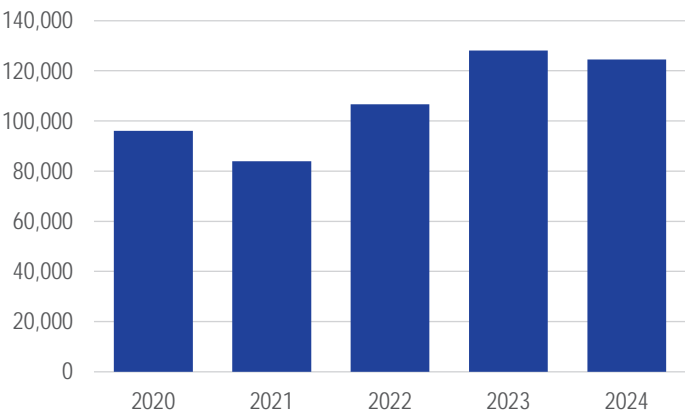
## Operation Characteristics

<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	77,130

## Ridership Trends

<b>2020</b>	96,040
<b>2021</b>	83,978
<b>2022</b>	106,627
<b>2023</b>	128,072
<b>2024</b>	124,532

## System Ridership Trend





# VALPO TRANSIT

## Legislative District

Indiana Senate	5
Indiana House	4
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$88,897
Fringe	\$17,892
Services	\$23,850
Materials and Supplies	\$166,009
Utilities	\$8,429
Casualty/Liability	\$50,140
Purchased Transportation	\$2,126,957
Other	\$142,280
Total Expenses	\$2,624,454
Fixed Route Expenses	\$1,659,340
Demand Response Services	\$965,114

## Revenue Summary

Fare Revenue	\$479,051
Contract/Other	\$0
Auxiliary/Non-Transit	\$90,690
In-Kind	\$0
Contra	\$0
Local Assistance	\$896,173
State Assistance	\$278,574
Federal Assistance	\$879,966
Total Revenue	\$2,624,454

## Productivity

Total Passenger Boardings	124,532
Total Fixed Route Vehicle Miles	163,545
Total Demand Response Vehicle Miles	174,288
Total Vehicle Miles	337,833
Revenue Vehicle Miles	309,999
Revenue Vehicle Hours	17,253

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.77
Operating Expense per Passenger Trip	\$21.07
Passenger Trips per Total Vehicle Mile	0.37
Passenger Trips per Capita	0.28

## Financial Performance

Operating Subsidy	\$2,054,713
Operating Subsidy Ratio	78%
Locally Derived Income	\$1,465,914
Locally Derived Income Per Operating Expense	\$0.56
Fare Recovery Ratio	18%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Dodge	Yes (Ramp)	4 + 1 WC	Gasoline
4	2010	MCI	Yes (Lift)	53 + 2 WC	Diesel
1	2013	MCI	Yes (Lift)	53 + 2 WC	Diesel
2	2016	Elkhart Coach	Yes (Lift)	18 + 2 WC	Gasoline
5	2019	Elkhart Coach	Yes (Lift)	18 + 2 WC	Gasoline
3	2023	MCI	Yes (Lift)	57 + 2 WC	Diesel
3	2024	Frontrunner	Yes (Ramp)	14 + 3	Gasoline
<u>19</u>					



# ADAMS COUNTY

1109 Dayton St Rm 1  
 Decatur IN 46733  
 (260) 724-5316  
**Contact:** Michelle Lengerich, Executive Director  
**Email:** [director@adamscountycouncilonaging.org](mailto:director@adamscountycouncilonaging.org)  
**Website:** [adamscountycouncilonaging.org](http://adamscountycouncilonaging.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Adams County  
**Service Population** 36,288

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	0
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<hr/> 17	<hr/> 0

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** None  
**Sunday** None

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	7

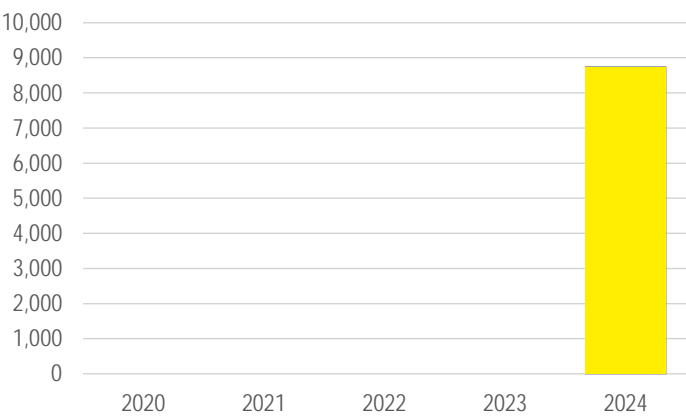
## Fare Structure

**Base** \$5.00  
**Youth** \$1.00  
**Elderly/Disabled** Suggested Donation  
**Transfer**  
**Other/Special**

## Ridership Trends

<b>2020</b>	0
<b>2021</b>	0
<b>2022</b>	0
<b>2023</b>	0
<b>2024</b>	8,740

System Ridership Trend





# ADAMS COUNTY PUBLIC TRANSIT

## Legislative District

Indiana Senate	19
Indiana House	79
U.S. Congressional	3

## Productivity

Total Passenger Boardings	8,740
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	99,815
Total Vehicle Miles	99,815
Revenue Vehicle Miles	77,261
Revenue Vehicle Hours	8,818

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.24
Operating Expense per Passenger Trip	\$37.00
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	4.15

## Financial Performance

Operating Subsidy	\$284,886
Operating Subsidy Ratio	88%
Locally Derived Income	\$273,386
Locally Derived Income Per Operating Expense	\$0.85
Fare Recovery Ratio	12%

## Operating Expense Summary

Operator Salaries/Wages	\$87,120
Other Salaries/Wages	\$75,885
Fringe Services	\$30,479
Materials and Supplies	\$15,908
Utilities	\$26,551
Casualty/Liability	\$0
Purchased Transportation	\$11,426
Other	\$0
Total Expenses	\$76,017
Fixed Route Expenses	\$323,386
Demand Response Services	\$0
	\$323,383

## Revenue Summary

Fare Revenue	\$38,500
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$234,886
State Assistance	\$0
Federal Assistance	\$50,000
Total Revenue	\$323,386

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift
1	2011	CU	2	Lift
1	2016	MV	1	Ramp
1	2019	MV	1	Ramp
1	2020	MV	1	Ramp
1	2023	MV	1	Ramp
<u>2</u>	2024	CU	2	Lift
7				



# CITY OF BEDFORD

1102 16th St  
Bedford IN 47421  
(812) 275-1800  
**Contact:** Dennis Parsley, Transit Director  
**Email:** dparsley@bedford.in.gov  
**Website:** bedford.in.gov

## General Information

Type of Service	Demand Response
Service Area	City of Bedford
Service Population	13,760

## Service Hours

Weekdays	5:00 AM–6:00 PM
Saturday	None
Sunday	None

## Fare Structure

Base	Free
Youth	Free
Elderly/Disabled	Free/Donation
Transfer	
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	5	0
Maintenance	0	0
Administration	3	0
	<hr/> 8	<hr/> 0

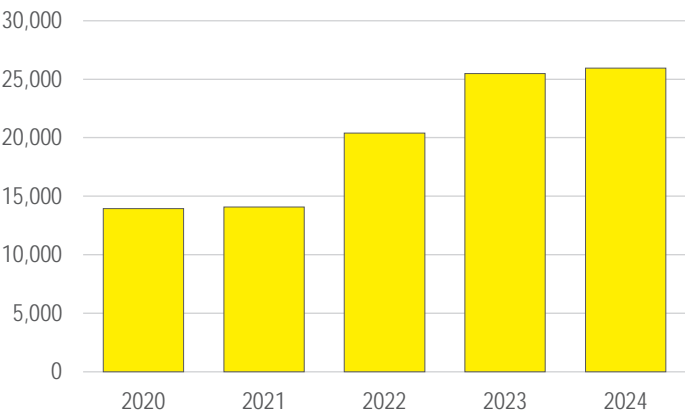
## Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	5

## Ridership Trends

2020	13,934
2021	14,073
2022	20,398
2023	25,468
2024	25,953

## System Ridership Trend





# TRANSIT AUTHORITY OF STONE CITY (TASC)

## Legislative District

Indiana Senate	44
Indiana House	65
U.S. Congressional	9

## Productivity

Total Passenger Boardings	25,953
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	72,340
Total Vehicle Miles	72,340
Revenue Vehicle Miles	70,085
Revenue Vehicle Hours	6,931

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.59
Operating Expense per Passenger Trip	\$29.51
Passenger Trips per Total Vehicle Mile	0.36
Passenger Trips per Capita	0.53

## Financial Performance

Operating Subsidy	\$765,876
Operating Subsidy Ratio	100%
Locally Derived Income	\$298,923
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	0%

## Operating Expense Summary

Operator Salaries/Wages	\$248,332
Other Salaries/Wages	\$181,288
Fringe Services	\$197,393
Materials and Supplies	\$57,434
Utilities	\$44,524
Casualty/Liability	\$14,829
Purchased Transportation	\$22,000
Other	\$0
Total Expenses	\$76
Fixed Route Expenses	\$765,876
Demand Response Services	\$0
	\$765,876

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$298,923
State Assistance	\$169,248
Federal Assistance	\$297,705
Total Revenue	\$765,876

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift
3	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2018	CU	2	Lift
3	2024	CU	2	Lift
<u>8</u>				





# BOONE COUNTY

515 CrownPointe Dr  
Lebanon IN 46052  
(765) 482-5220  
**Contact:** Anita Bowen, Executive Director  
**Email:** abowen@booneseniors.org  
**Website:** booneseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boone County  
**Service Population** 60,590

## Service Hours

**Weekdays** 7:30 AM–4:30 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Suggested Donation  
**Transfer**  
**Other/Special**  
\$6 outside town or city

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	23
<b>Maintenance</b>	0	0
<b>Administration</b>	<u>2</u>	<u>1</u>
	2	24

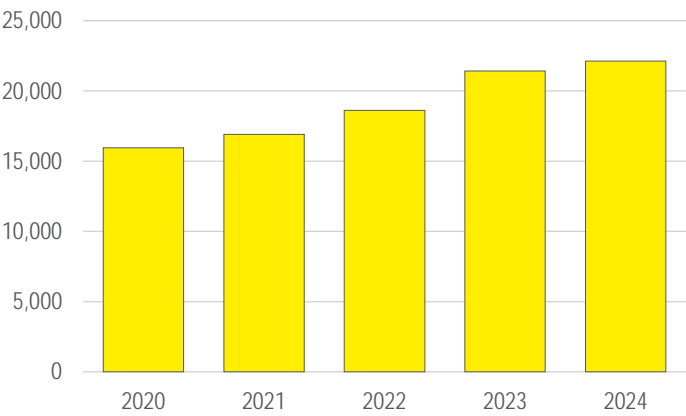
## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	12

## Ridership Trends

<b>2020</b>	15,937
<b>2021</b>	16,906
<b>2022</b>	18,613
<b>2023</b>	21,426
<b>2024</b>	22,112

## System Ridership Trend





# BOONE AREA TRANSIT SYSTEM

## Legislative District

Indiana Senate	7, 29
Indiana House	24, 25, 28, 41
U.S. Congressional	4

## Productivity

Total Passenger Boardings	22,112
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	275,259
Total Vehicle Miles	275,259
Revenue Vehicle Miles	213,128
Revenue Vehicle Hours	17,657

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.72
Operating Expense per Passenger Trip	\$33.87
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	2.74

## Financial Performance

Operating Subsidy	\$642,567
Operating Subsidy Ratio	86%
Locally Derived Income	\$338,528
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$337,895
Other Salaries/Wages	\$131,472
Fringe Services	\$44,557
Materials and Supplies	\$35,542
Utilities	\$68,331
Casualty/Liability	\$0
Purchased Transportation	\$48,725
Other	\$0
Total Expenses	\$82,367
Fixed Route Expenses	\$748,889
Demand Response Services	\$0
	\$748,889

## Revenue Summary

Fare Revenue	\$41,154
Contract/Other	\$55,870
Auxiliary/Non-Transit	\$6,297
In-Kind	\$0
Contra	\$3,001
Local Assistance	\$235,207
State Assistance	\$86,078
Federal Assistance	\$321,282
Total Revenue	\$748,889

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2010	CU	2	Lift
1	2013	VN	0	N/A
3	2014	MV	1	Ramp
1	2016	MV	2	Ramp
2	2017	MV	2	Ramp
1	2018	MV	1	Ramp
3	2019	MV	1	Ramp
2	2021	MV	1	Ramp
1	2023	CU	2	Lift
2	2023	MV	1	Ramp
1	2024	CU	2	Lift
2	2024	MV	1	Ramp
20				



# BROWN COUNTY

105 Willow St  
Nashville IN 47448  
(812)988-9622

**Contact:** Kim Robinson, Executive Director  
**Email:** kimrobinson@browncountyyymca.org  
**Website:** browncountyyymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Brown County  
**Service Population** 15,552

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$5.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
\$5 in county one way  
\$7.50 out of county one way

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	8
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<hr/> 0	<hr/> 9

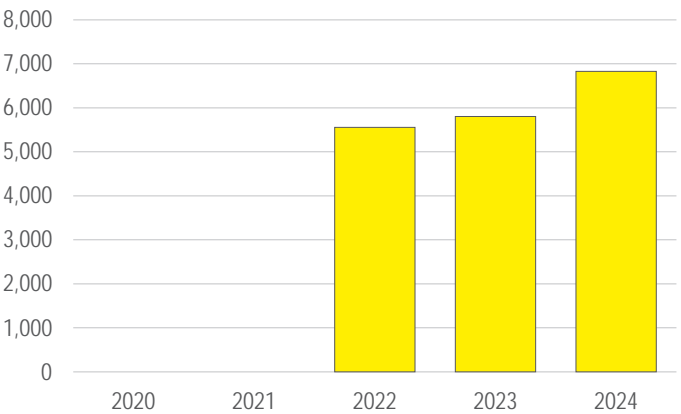
## Operation Characteristics

<b>Revenue Vehicles</b>	4
<b>Peak Hour Fleet</b>	4

## Ridership Trends

<b>2020</b>	0
<b>2021</b>	0
<b>2022</b>	5,552
<b>2023</b>	5,803
<b>2024</b>	6,825

## System Ridership Trend





# ACCESS BROWN COUNTY TRANSIT

## Legislative District

Indiana Senate	44
Indiana House	62
U.S. Congressional	9

## Productivity

Total Passenger Boardings	6,825
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	114,325
Total Vehicle Miles	114,325
Revenue Vehicle Miles	103,049
Revenue Vehicle Hours	6,560

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.72
Operating Expense per Passenger Trip	\$28.79
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	2.28

## Financial Performance

Operating Subsidy	\$140,771
Operating Subsidy Ratio	72%
Locally Derived Income	\$79,437
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$98,092
Other Salaries/Wages	\$26,762
Fringe Services	\$9,809
Materials and Supplies	\$4,091
Utilities	\$35,278
Casualty/Liability	\$861
Purchased Transportation	\$18,493
Other	\$0
Total Expenses	\$3,104
Fixed Route Expenses	\$196,490
Demand Response Services	\$0
	\$196,490

## Revenue Summary

Fare Revenue	\$7,627
Contract/Other	\$8,702
Auxiliary/Non-Transit	\$10,243
In-Kind	\$29,147
Contra	\$0
Local Assistance	\$52,865
State Assistance	\$28,396
Federal Assistance	\$59,510
Total Revenue	\$196,490

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2019	CU	2	Lift
1	2022	CU	2	Lift
1	2023	CU	2	Lift
1	2024	CU	2	Lift
4				



# CASS COUNTY

516 High St  
Logansport IN 46947  
(574) 722-2424

**Contact:** Shane Powell, Transportation Director  
**Email:** [spowell@casstransit.com](mailto:spowell@casstransit.com)  
**Website:** [casstransit.com](http://casstransit.com)

## General Information

<b>Type of Service</b>	Demand Response/Deviated Fixed Route
<b>Service Area</b>	Cass County
<b>Service Population</b>	37,563

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	None
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	
<b>Elderly/Disabled</b>	Free/Donation
<b>Transfer</b>	
<b>Other/Special</b>	
	\$3 in county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	20	10
<b>Maintenance</b>	2	1
<b>Administration</b>	5	6
	<hr/> 27	<hr/> 17

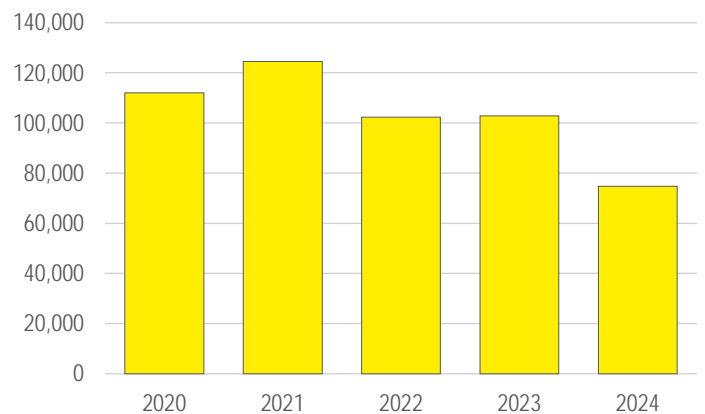
## Operation Characteristics

<b>Revenue Vehicles</b>	30
<b>Peak Hour Fleet</b>	13

## Ridership Trends

<b>2020</b>	112,052
<b>2021</b>	124,582
<b>2022</b>	102,289
<b>2023</b>	102,809
<b>2024</b>	74,748

## System Ridership Trend



# CASS AREA TRANSIT



## Legislative District

Indiana Senate	18
Indiana House	23, 38
U.S. Congressional	2, 4

## Productivity

Total Passenger Boardings	74,748
Total Fixed Route Vehicle Miles	410,394
Total Demand Response Vehicle Miles	20,481
Total Vehicle Miles	430,875
Revenue Vehicle Miles	413,640
Revenue Vehicle Hours	24,787

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.62
Operating Expense per Passenger Trip	\$15.08
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	0.50

## Financial Performance

Operating Subsidy	\$1,042,501
Operating Subsidy Ratio	92%
Locally Derived Income	\$169,688
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$359,217
Other Salaries/Wages	\$272,927
Fringe Services	\$66,783
Materials and Supplies	\$48,417
Utilities	\$145,673
Casualty/Liability	\$33,477
Purchased Transportation	\$172,035
Other	\$0
Total Expenses	\$28,761
Fixed Route Expenses	\$1,127,290
Demand Response Services	\$48,880
	\$1,078,410

## Revenue Summary

Fare Revenue	\$79,938
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$4,851
Local Assistance	\$89,750
State Assistance	\$431,502
Federal Assistance	\$521,249
Total Revenue	\$1,127,290

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2016	CU	2	Lift
3	2016	MV	2	Ramp
1	2017	CU	2	Lift
6	2017	MV	1	Ramp
1	2018	CU	2	Lift
2	2019	CU	2	Lift
1	2019	MV	1	Ramp
3	2019	MV	1	Ramp
5	2020	CU	2	Lift
4	2021	MV	1	Ramp



# CLINTON COUNTY

401 W Walnut St  
Frankfort IN 46041  
(765) 659-4060

**Contact:** Dawn Layton, Executive Director  
**Email:** dlayton@clintoncountytransit.org  
**Website:** paulphillipperesourcecenter.org

## General Information

**Type of Service** Demand Response  
**Service Area** Clinton County  
**Service Population** 32,843

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	15
<b>Maintenance</b>	0	0
<b>Administration</b>	<u>2</u>	<u>5</u>
	2	20

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** 10 AM–1 PM by appt.  
**Sunday** None

## Operation Characteristics

**Revenue Vehicles** 13  
**Peak Hour Fleet** 10

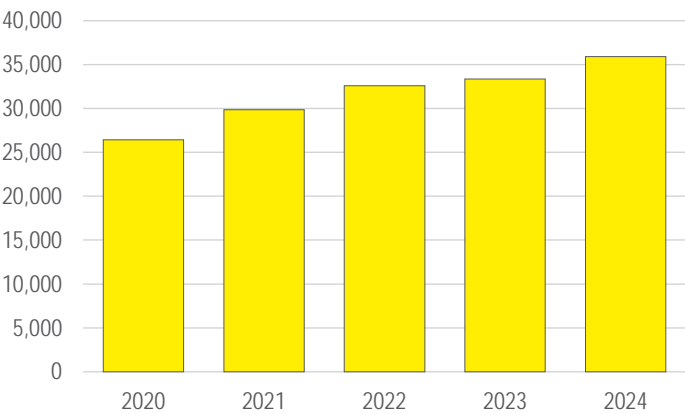
## Fare Structure

**Base** Donation  
**Youth** Donation  
**Elderly/Disabled** Donation  
**Transfer**  
**Other/Special**  
Donation Scale \$8–\$25

## Ridership Trends

<b>2020</b>	26,417
<b>2021</b>	29,868
<b>2022</b>	32,583
<b>2023</b>	33,340
<b>2024</b>	35,915

## System Ridership Trend







# PAUL PHILLIPPE RESOURCE CENTER PUBLIC TRANSIT (PPRC)

## Legislative District

Indiana Senate	7
Indiana House	38, 41
U.S. Congressional	4

## Productivity

Total Passenger Boardings	35,915
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	142,279
Total Vehicle Miles	142,279
Revenue Vehicle Miles	131,129
Revenue Vehicle Hours	13,593

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.41
Operating Expense per Passenger Trip	\$17.49
Passenger Trips per Total Vehicle Mile	0.25
Passenger Trips per Capita	0.91

## Financial Performance

Operating Subsidy	\$611,119
Operating Subsidy Ratio	97%
Locally Derived Income	\$236,483
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$233,482
Other Salaries/Wages	\$186,689
Fringe Services	\$40,190
Materials and Supplies	\$47,228
Utilities	\$71,837
Casualty/Liability	\$15,097
Purchased Transportation	\$28,152
Other	\$0
Total Expenses	\$5,310
Fixed Route Expenses	\$627,985
Demand Response Services	\$0
	\$627,985

## Revenue Summary

Fare Revenue	\$16,866
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$219,617
State Assistance	\$94,218
Federal Assistance	\$297,284
Total Revenue	\$627,985

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2004	CU	0	
1	2012	MV	2	Ramp
2	2015	CU	2	Lift
2	2017	CU	2	Lift
1	2017	MV	1	Ramp
2	2018	CU	2	Lift
3	2019	CU	2	Lift
1	2020	CU	2	Lift
1	2024	CU	2	Lift
1	2024	MV	1	Ramp
15				



# CRAWFORD, FLOYD, HARRISON, SCOTT, & WASHINGTON COUNTIES

3143 Progress Blvd  
Corydon IN 47112  
(812) 738-1681

**Contact:** Roland Lemus, Regional Transportation Director  
**Email:** brrtrdir@brsinc.org  
**Website:** brsinc.org

## General Information

<b>Type of Service</b>	Demand Response/Deviated Fixed Route
<b>Service Area</b>	Crawford, Floyd, Harrison, Scott, & Washington Counties
<b>Service Population</b>	136,180

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	None
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$4.00
<b>Youth</b>	
<b>Elderly/Disabled</b>	
<b>Transfer</b>	
<b>Other/Special</b>	
\$2 one way 0–10 miles; \$3 one way 11–20 miles; \$4 one way 20+ miles	
Families with multiple members in their party are only asked to pay for two individuals	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	4
<b>Maintenance</b>	1	0
<b>Administration</b>	3	1
	<hr/> 9	<hr/> 5

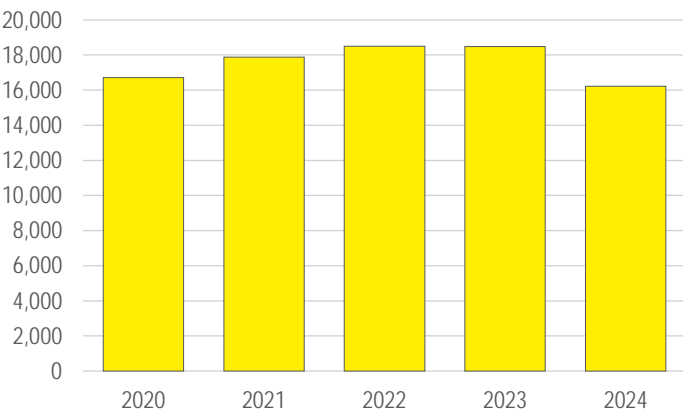
## Operation Characteristics

<b>Revenue Vehicles</b>	17
<b>Peak Hour Fleet</b>	10

## Ridership Trends

<b>2020</b>	16,715
<b>2021</b>	17,872
<b>2022</b>	18,500
<b>2023</b>	18,488
<b>2024</b>	16,213

## System Ridership Trend





# SOUTHERN INDIANA TRANSIT SYSTEM

## Legislative District

Indiana Senate	43, 47, 48
Indiana House	65, 66, 69, 70, 72, 74
U.S. Congressional	8, 9

## Productivity

Total Passenger Boardings	16,213
Total Fixed Route Vehicle Miles	71,332
Total Demand Response Vehicle Miles	164,161
Total Vehicle Miles	235,493
Revenue Vehicle Miles	136,573
Revenue Vehicle Hours	6,734

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.48
Operating Expense per Passenger Trip	\$50.57
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	8.40

## Financial Performance

Operating Subsidy	\$760,064
Operating Subsidy Ratio	93%
Locally Derived Income	\$249,498
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	1%

## Operating Expense Summary

Operator Salaries/Wages	\$227,806
Other Salaries/Wages	\$186,426
Fringe Services	\$77,722
Materials and Supplies	\$112,846
Utilities	\$145,739
Casualty/Liability	\$20,862
Purchased Transportation	\$38,300
Other	\$0
Total Expenses	\$10,252
Fixed Route Expenses	\$819,953
Demand Response Services	\$147,600
	\$672,353

## Revenue Summary

Fare Revenue	\$10,096
Contract/Other	\$0
Auxiliary/Non-Transit	\$49,793
In-Kind	\$0
Contra	\$0
Local Assistance	\$189,609
State Assistance	\$190,424
Federal Assistance	\$380,031
Total Revenue	\$819,953

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2016	CU	2	Lift
4	2017	CU	2	Lift
4	2018	CU	2	Lift
3	2019	CU	2	Lift
4	2020	MV	1	Ramp
4	2021	MV	1	Ramp
1	2024	CU	2	Lift
21				



# SOUTHERN INDIANA DEVELOPMENT COMMISSION (DAVIESS, DUBOIS, GIBSON, GREENE, MARTIN, PERRY, PIKE, SPENCER, SULLIVAN, & WARRICK COUNTIES)

1001 E Main St  
Washington IN 47501  
(812) 257-0118

**Contact:** Becky Guthrie, Director  
**Email:** bguthrie@frrs.org  
**Website:** ridesolution.org

## General Information

Type of Service	Demand Response/Deviated Fixed Route
Service Area	Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties

Service Population 147,695

## Service Hours

Weekdays	6:00 AM–6:00 PM
Saturday	None

Sunday None

## Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	
Transfer	
Other/Special	
\$4 in county, \$6 county to county	
\$1 for each additional stop	

## Personnel

	Full-Time	Part-Time
Operations	33	10
Maintenance	3	1
Administration	4	3
	40	14

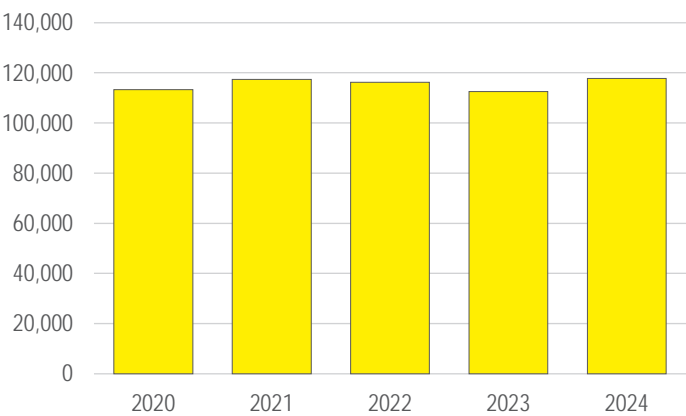
## Operation Characteristics

Revenue Vehicles	98
Peak Hour Fleet	48

## Ridership Trends

2020	113,278
2021	117,396
2022	116,170
2023	112,589
2024	117,782

## System Ridership Trend





# RIDE SOLUTION

## Legislative District

Indiana Senate	38, 39, 48, 50
Indiana House	45, 63, 64, 74, 85
U.S. Congressional	8

## Productivity

Total Passenger Boardings	117,782
Total Fixed Route Vehicle Miles	166,595
Total Demand Response Vehicle Miles	1,115,836
Total Vehicle Miles	1,282,431
Revenue Vehicle Miles	1,028,563
Revenue Vehicle Hours	74,089

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.70
Operating Expense per Passenger Trip	\$29.35
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.25

## Financial Performance

Operating Subsidy	\$3,246,220
Operating Subsidy Ratio	94%
Locally Derived Income	\$1,036,829
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$953,374
Other Salaries/Wages	\$429,948
Fringe Services	\$650,954
Materials and Supplies	\$110,153
Utilities	\$321,682
Casualty/Liability	\$40,256
Purchased Transportation	\$147,938
Other	\$65,768
Total Expenses	\$736,844
Fixed Route Expenses	\$3,456,917
Demand Response Services	\$265,149
	\$3,191,768

## Revenue Summary

Fare Revenue	\$210,697
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$826,132
State Assistance	\$796,979
Federal Assistance	\$1,623,109
Total Revenue	\$3,456,917

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift
1	2003	VN	0	N/A
1	2005	MV	1	Ramp
2	2006	AO	0	N/A
1	2007	MV	1	Ramp
1	2007	VN	0	N/A
2	2008	AO	0	N/A
2	2008	MV	0	N/A
2	2010	AO	0	N/A
4	2010	CU	2	Lift
1	2010	MV	1	Ramp
1	2011	CU	2	Lift
7	2012	MV	1	Ramp
1	2012	VN	0	N/A
3	2013	CU	2	Lift
2	2013	MV	2	Ramp

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp or Lift
2	2014	AO	0	N/A
1	2014	CU	2	Lift
7	2014	MV	1	Ramp
2	2015	CU	2	Lift
6	2016	CU	2	Lift
6	2016	MV	2	Ramp
9	2017	MV	2	Ramp
1	2019	CU	2	Lift
8	2019	MV	1	Ramp
2	2020	CU	2	Lift
4	2021	MV	1	Ramp
2	2023	CU	2	Lift
1	2023	MV	2	Ramp
2	2024	CU	2	Lift
3	2024	MV	1	Ramp

87



# LIFETIME RESOURCES (CATCH-A-RIDE); (DEARBORN, DECATUR, JEFFERSON, OHIO, RIPLEY, & SWITZERLAND COUNTIES)

13091 Benedict Dr  
Dillsboro IN 47018  
(800) 330-7603  
**Contact:** Erin Thomas, Executive Director  
**Email:** ethomas@lifetime-resources.org  
**Website:** lifetime-resources.org/catch-a-ride

## General Information

Type of Service	Demand Response
Service Area	Dearborn, Decatur, Jefferson, & Switzerland Counties
Service Population	154,970

## Personnel

	Full-Time	Part-Time
Operations	0	41
Maintenance	0	0
Administration	9	12
	9	53

## Service Hours

Weekdays	6:00 AM–6:00 PM
Saturday	None
Sunday	None

## Operation Characteristics

Revenue Vehicles	32
Peak Hour Fleet	20

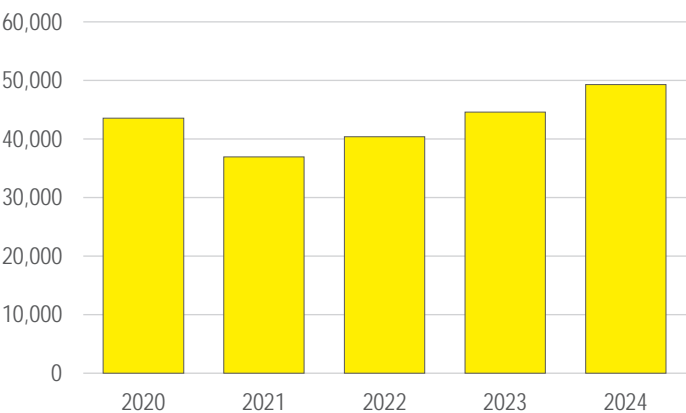
## Fare Structure

Base	
Youth	
Elderly/Disabled	
Transfer	
Other/Special	
	\$3 Standard 0–5 miles; \$0.25/mile 6+miles
	\$2 Reduced; 0–5 miles \$0.25/mile; 6+ miles \$4.50;
	subscription \$0.25/mile

## Ridership Trends

2020	43,558
2021	36,943
2022	40,372
2023	44,568
2024	49,269

System Ridership Trend





# CATCH-A-RIDE (HISTORIC HOOSIER HILLS)

## Legislative District

Indiana Senate	42, 43
Indiana House	55, 66, 67, 68, 73
U.S. Congressional	9

## Productivity

Total Passenger Boardings	49,269
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	572,739
Total Vehicle Miles	572,739
Revenue Vehicle Miles	473,334
Revenue Vehicle Hours	29,978

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.34
Operating Expense per Passenger Trip	\$38.84
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	3.15

## Financial Performance

Operating Subsidy	\$1,811,469
Operating Subsidy Ratio	95%
Locally Derived Income	\$679,489
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$570,757
Other Salaries/Wages	\$392,435
Fringe Services	\$381,710
Materials and Supplies	\$139,833
Utilities	\$239,160
Casualty/Liability	\$23,784
Purchased Transportation	\$114,320
Other	\$0
Total Expenses	\$51,482
Fixed Route Expenses	\$1,913,481
Demand Response Services	\$0
	\$1,913,481

## Revenue Summary

Fare Revenue	\$78,661
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$23,351
Local Assistance	\$600,828
State Assistance	\$304,908
Federal Assistance	\$905,733
Total Revenue	\$1,913,481

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2013	CU	2	Lift
4	2015	MV	1	Ramp
2	2016	CU	2	Lift
1	2016	MV	1	Ramp
4	2017	CU	2	Lift
1	2017	MV	1	Ramp
10	2018	CU	2	Lift
3	2019	CU	2	Lift
1	2023	CU	2	Lift
7	2023	MV	1	Ramp
6	2024	MV	1	Ramp
40				





# DEKALB COUNTY

1800 E 7th St  
Auburn IN 46706  
(260) 925-3311

**Contact:** Kimberly Teegarden, CFO & Transit Director  
**Email:** kimberly.teegarden@dcco.net  
**Website:** dcco.net

## General Information

**Type of Service** Demand Response  
**Service Area** DeKalb County  
**Service Population** 43,265

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	12
<b>Maintenance</b>	0	0
<b>Administration</b>	4	0
	<hr/> 5	<hr/> 12

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** None  
**Sunday** None

## Operation Characteristics

**Revenue Vehicles** 13  
**Peak Hour Fleet** 7

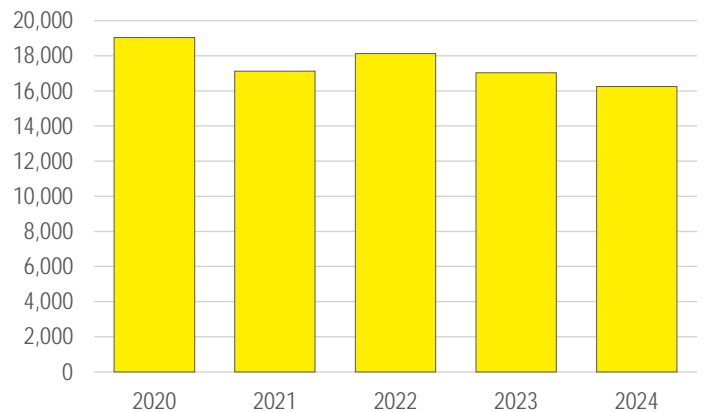
## Fare Structure

**Base** \$5.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
\$5 in city/town; \$6 out of any city/town  
\$50 round trip outside county; \$35 one way outside county

## Ridership Trends

<b>2020</b>	19,039
<b>2021</b>	17,126
<b>2022</b>	18,119
<b>2023</b>	17,024
<b>2024</b>	16,254

## System Ridership Trend





# DEKALB AREA RURAL TRANSIT (DART)

## Legislative District

Indiana Senate	13, 14
Indiana House	52
U.S. Congressional	3

## Productivity

Total Passenger Boardings	16,254
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	174,794
Total Vehicle Miles	174,794
Revenue Vehicle Miles	159,141
Revenue Vehicle Hours	9,223

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.67
Operating Expense per Passenger Trip	\$39.49
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	2.66

## Financial Performance

Operating Subsidy	\$548,002
Operating Subsidy Ratio	85%
Locally Derived Income	\$266,880
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	14%

## Operating Expense Summary

Operator Salaries/Wages	\$156,440
Other Salaries/Wages	\$168,222
Fringe Services	\$89,236
Materials and Supplies	\$31,221
Utilities	\$49,300
Casualty/Liability	\$9,259
Purchased Transportation	\$17,207
Other	\$0
Total Expenses	\$120,999
Fixed Route Expenses	\$641,884
Demand Response Services	\$0
	\$641,884

## Revenue Summary

Fare Revenue	\$91,544
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$2,338
Local Assistance	\$175,336
State Assistance	\$98,667
Federal Assistance	\$273,999
Total Revenue	\$641,884

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2015	CU	2	Lift
1	2016	AO	0	N/A
1	2016	CU	2	Lift
1	2017	MV	1	Ramp
1	2018	CU	2	Lift
2	2020	MV	1	Ramp
1	2021	MV	1	Ramp
1	2023	CU	0	Lift
2	2023	MV	1	Ramp
1	2024	CU	1	Lift
1	2024	MV	1	Ramp



# FAYETTE COUNTY

477 N Grand Ave  
 Connersville IN 47331  
 (765) 825-1541

**Contact:** Neisah Wicker, Agency Director  
**Email:** FayetteSeniorCenter@comcast.net  
**Website:** fayetteseiorcenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 23,398

## Service Hours

**Weekdays** 7:00 AM–6:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$2.50  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$5 for 3 or more miles outside city limits

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	8
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
	<u>1</u>	<u>10</u>

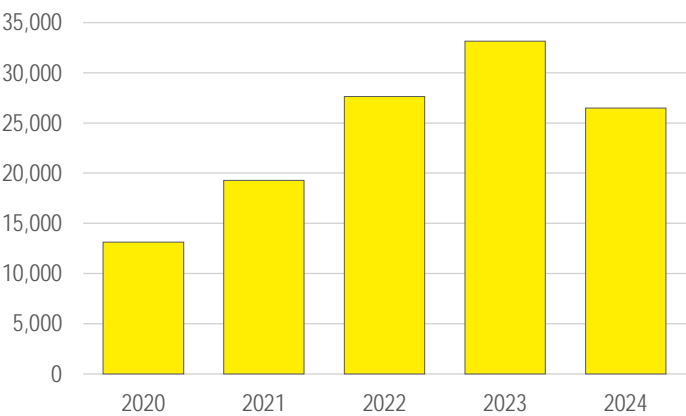
## Operation Characteristics

**Revenue Vehicles** 10  
**Peak Hour Fleet** 9

## Ridership Trends

<b>2020</b>	13,115
<b>2021</b>	19,294
<b>2022</b>	27,625
<b>2023</b>	33,145
<b>2024</b>	26,486

System Ridership Trend





# FAYETTE COUNTY PUBLIC TRANSIT

## Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

## Productivity

Total Passenger Boardings	26,486
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	186,098
Total Vehicle Miles	186,098
Revenue Vehicle Miles	168,632
Revenue Vehicle Hours	14,011

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.51
Operating Expense per Passenger Trip	\$17.67
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.88

## Financial Performance

Operating Subsidy	\$414,562
Operating Subsidy Ratio	89%
Locally Derived Income	\$166,061
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	11%

## Operating Expense Summary

Operator Salaries/Wages	\$213,074
Other Salaries/Wages	\$46,777
Fringe Services	\$21,785
Materials and Supplies	\$56,950
Utilities	\$52,274
Casualty/Liability	\$8,227
Purchased Transportation	\$26,158
Other	\$0
Total Expenses	\$42,734
Fixed Route Expenses	\$467,979
Demand Response Services	\$0
	\$467,979

## Revenue Summary

Fare Revenue	\$53,417
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$112,644
State Assistance	\$94,637
Federal Assistance	\$207,281
Total Revenue	\$467,979

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2009	CU	2	Lift
1	2014	CU	2	Lift
1	2014	MV	1	Ramp
1	2015	CU	2	Lift
2	2015	MV	2	Ramp
1	2016	CU	2	Lift
1	2018	MV	1	Ramp
2	2019	MV	1	Ramp
1	2023	CU	2	Lift
2	2023	MV	1	Ramp



# FRANKLIN COUNTY

11146 County Park Rd  
 Brookville IN 47012  
 (765) 647-3509

**Contact:** Missy Ratz, Executive Director

**Email:** fcpt47012@gmail.com

**Website:** franklincountytransit.com

## General Information

**Type of Service** Demand Response  
**Service Area** Franklin County  
**Service Population** 22,785

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	12
<b>Maintenance</b>	1	0
<b>Administration</b>	<u>2</u>	<u>1</u>
	3	13

## Service Hours

**Weekdays** 6:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Operation Characteristics

**Revenue Vehicles** 9  
**Peak Hour Fleet** 7

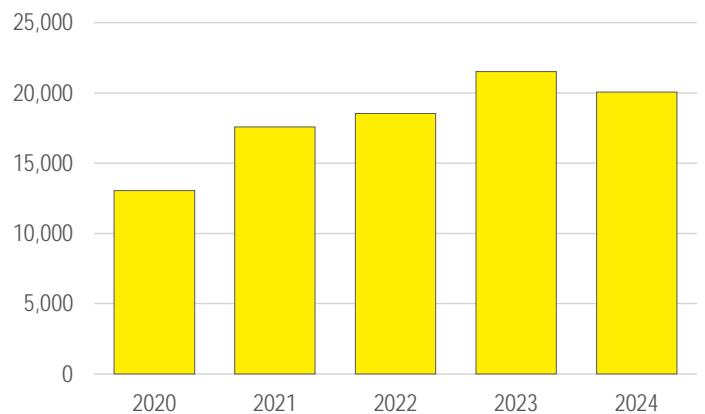
## Fare Structure

**Base** \$2.50  
**Youth** \$1.00  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 Within designated limits of Brookville: \$1.25; general  
 Seniors free  
 Indiana destinations \$15–\$50 with 1-hour wait time

## Ridership Trends

<b>2020</b>	13,044
<b>2021</b>	17,584
<b>2022</b>	18,535
<b>2023</b>	21,523
<b>2024</b>	20,068

## System Ridership Trend





# FRANKLIN COUNTY PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	27, 42
Indiana House	55
U.S. Congressional	9

## Productivity

Total Passenger Boardings	20,068
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	226,958
Total Vehicle Miles	226,958
Revenue Vehicle Miles	182,714
Revenue Vehicle Hours	5,855

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.17
Operating Expense per Passenger Trip	\$24.57
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.14

## Financial Performance

Operating Subsidy	\$467,593
Operating Subsidy Ratio	95%
Locally Derived Income	\$122,565
Locally Derived Income Per Operating Expense	\$0.25
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$125,143
Other Salaries/Wages	\$110,228
Fringe Services	\$69,289
Materials and Supplies	\$55,141
Utilities	\$72,124
Casualty/Liability	\$14,092
Purchased Transportation	\$46,865
Other	\$0
Total Expenses	\$131
Fixed Route Expenses	\$493,013
Demand Response Services	\$0
	\$493,013

## Revenue Summary

Fare Revenue	\$17,583
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$7,837
Local Assistance	\$104,982
State Assistance	\$128,815
Federal Assistance	\$233,796
Total Revenue	\$493,013

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2006	MV	1	Ramp
2	2016	CU	2	Lift
1	2018	MV	1	Ramp
1	2019	MV	1	Ramp
1	2023	CU	2	Lift
1	2023	MV	1	Ramp
1	2024	CU	2	Lift
8				



# FULTON COUNTY

625 Pontiac St  
Rochester IN 46975  
(574) 223-6953

**Contact:** Doug Bellar, Executive Director  
**Email:** [fccoar@rtcol.com](mailto:fccoar@rtcol.com)  
**Website:** [fultoncountycoa.com](http://fultoncountycoa.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Fulton County  
**Service Population** 20,480

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
\$4 per stop in county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	2
<b>Maintenance</b>	0	0
<b>Administration</b>	<u>2</u>	<u>1</u>
	12	3

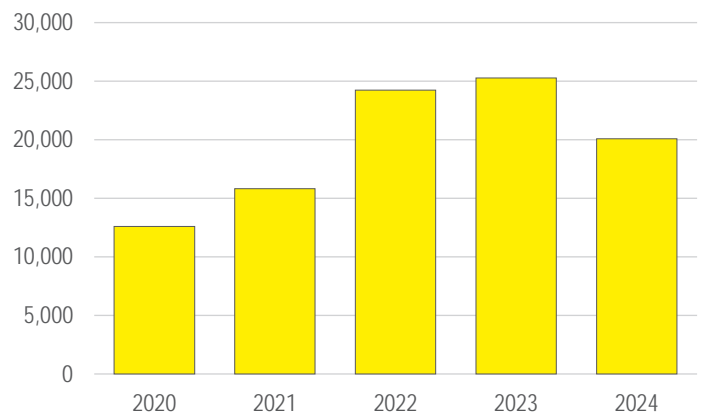
## Operation Characteristics

**Revenue Vehicles** 13  
**Peak Hour Fleet** 8

## Ridership Trends

<b>2020</b>	12,597
<b>2021</b>	15,818
<b>2022</b>	24,249
<b>2023</b>	25,288
<b>2024</b>	20,068

## System Ridership Trend







# FULTON COUNTY PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	18
Indiana House	17
U.S. Congressional	2

## Productivity

Total Passenger Boardings	20,068
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	164,620
Total Vehicle Miles	164,620
Revenue Vehicle Miles	145,149
Revenue Vehicle Hours	10,998

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.17
Operating Expense per Passenger Trip	\$26.04
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	1.02

## Financial Performance

Operating Subsidy	\$427,768
Operating Subsidy Ratio	82%
Locally Derived Income	\$177,145
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	8%

## Operating Expense Summary

Operator Salaries/Wages	\$260,169
Other Salaries/Wages	\$78,876
Fringe Services	\$26,469
Materials and Supplies	\$16,722
Utilities	\$48,898
Casualty/Liability	\$13,198
Purchased Transportation	\$43,756
Other	\$0
Total Expenses	\$34,484
Fixed Route Expenses	\$522,572
Demand Response Services	\$0
	\$522,572

## Revenue Summary

Fare Revenue	\$43,686
Contract/Other	\$42,772
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$8,346
Local Assistance	\$90,687
State Assistance	\$123,198
Federal Assistance	\$213,883
Total Revenue	\$522,572

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2015	MV	2	Ramp
1	2016	MV	2	Ramp
2	2017	VN	2	Ramp
1	2018	CU	2	Lift
1	2019	CU	2	Lift
4	2019	MV	1	Ramp
1	2021	MV	1	Ramp
2	2023	MV	1	Ramp
13				



# HUNTINGBURG

508 E 4th St  
Huntingburg IN 47542  
(812) 683-2211

**Contact:** April Blessinger, Transit Director  
**Email:** [ablessinger@huntingburg-in.gov](mailto:ablessinger@huntingburg-in.gov)  
**Website:** [huntingburg-in.gov](http://huntingburg-in.gov)

## General Information

**Type of Service** Demand Response  
**Service Area** Huntingburg city limits  
**Service Population** 6,534

## Service Hours

**Weekdays** 8:30 AM–4:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$1.50  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
\$3 for round trip; \$1 for additional stops

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	4
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>3</u>	<u>4</u>

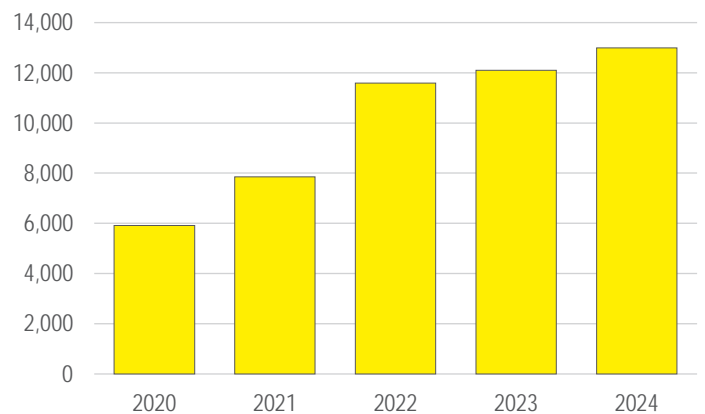
## Operation Characteristics

<b>Revenue Vehicles</b>	4
<b>Peak Hour Fleet</b>	3

## Ridership Trends

<b>2020</b>	5,917
<b>2021</b>	7,856
<b>2022</b>	11,589
<b>2023</b>	12,096
<b>2024</b>	12,990

## System Ridership Trend





# HUNTINGBURG TRANSIT SYSTEM

## Legislative District

Indiana Senate	48
Indiana House	74
U.S. Congressional	8

## Productivity

Total Passenger Boardings	12,990
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	30,053
Total Vehicle Miles	30,053
Revenue Vehicle Miles	28,377
Revenue Vehicle Hours	3,044

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.21
Operating Expense per Passenger Trip	\$21.30
Passenger Trips per Total Vehicle Mile	0.43
Passenger Trips per Capita	0.50

## Financial Performance

Operating Subsidy	\$259,213
Operating Subsidy Ratio	94%
Locally Derived Income	\$122,057
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$75,645
Other Salaries/Wages	\$92,872
Fringe Services	\$66,084
Materials and Supplies	\$11,444
Utilities	\$18,577
Casualty/Liability	\$3,083
Purchased Transportation	\$2,284
Other	\$0
Total Expenses	\$6,726
Fixed Route Expenses	\$276,715
Demand Response Services	\$0
	\$276,715

## Revenue Summary

Fare Revenue	\$17,502
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$104,555
State Assistance	\$25,053
Federal Assistance	\$129,605
Total Revenue	\$276,715

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2012	MV	1	Ramp
1	2018	CU	2	Lift
1	2023	MV	1	Ramp
3				



# HUNTINGTON COUNTY

500 MacGahan St  
Huntington IN 46750  
(260) 356-3006

**Contact:** Jessica Huscher, Executive Director  
**Email:** [jhuscher@huntingtoncountycoa.org](mailto:jhuscher@huntingtoncountycoa.org)  
**Website:** [huntingtoncountycoa.org](http://huntingtoncountycoa.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Huntington County  
**Service Population** 36,662

## Service Hours

**Weekdays** 6:00 AM–8:00 PM  
**Saturday** 9 AM–2 PM by appt.  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
\$4 for smallest circle on map; \$5 within the larger circle on map; \$6 beyond larger circle on map  
Out-of-county trips are \$8 each way plus mileage charge

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	15
<b>Maintenance</b>	0	0
<b>Administration</b>	1	3
	<hr/> 2	<hr/> 18

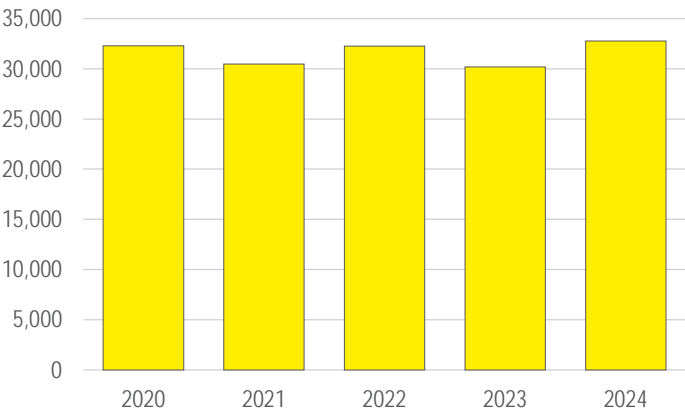
## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	14

## Ridership Trends

<b>2020</b>	32,286
<b>2021</b>	30,477
<b>2022</b>	32,248
<b>2023</b>	30,204
<b>2024</b>	32,786

## System Ridership Trend





# HUNTINGTON AREA TRANSPORTATION

## Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

## Productivity

Total Passenger Boardings	32,786
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	276,866
Total Vehicle Miles	276,866
Revenue Vehicle Miles	266,870
Revenue Vehicle Hours	22,181

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.85
Operating Expense per Passenger Trip	\$24.04
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	1.12

## Financial Performance

Operating Subsidy	\$747,199
Operating Subsidy Ratio	95%
Locally Derived Income	\$274,713
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$316,410
Other Salaries/Wages	\$135,860
Fringe Services	\$114,528
Materials and Supplies	\$62,233
Utilities	\$87,360
Casualty/Liability	\$8,992
Purchased Transportation	\$47,171
Other	\$0
Total Expenses	\$15,590
Fixed Route Expenses	\$788,144
Demand Response Services	\$0
	\$788,144

## Revenue Summary

Fare Revenue	\$40,945
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$233,768
State Assistance	\$139,833
Federal Assistance	\$373,598
Total Revenue	\$788,144

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2010	CU	2	Lift
3	2015	MV	2	Ramp
1	2016	AO	0	N/A
2	2017	MV	2	Ramp
1	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2021	MV	1	Ramp
1	2023	CU	2	Lift
1	2023	MV	1	Ramp
4	2024	MV	1	Ramp



# JASPER (KIRPC)

967 E Leopold St  
Rensselaer IN 47978  
(219) 866-8071

**Contact:** Kelly Bauer, Transportation Director  
**Email:** kbauer@yourjccs.org  
**Website:** jaspercountycommunityservices.com

## General Information

**Type of Service** Demand Response  
**Service Area** Jasper County  
**Service Population** 33,535

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	5
<b>Maintenance</b>	0	0
<b>Administration</b>	<u>2</u>	<u>1</u>
	2	6

## Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** None  
**Sunday** None

## Operation Characteristics

**Revenue Vehicles** 9  
**Peak Hour Fleet** 5

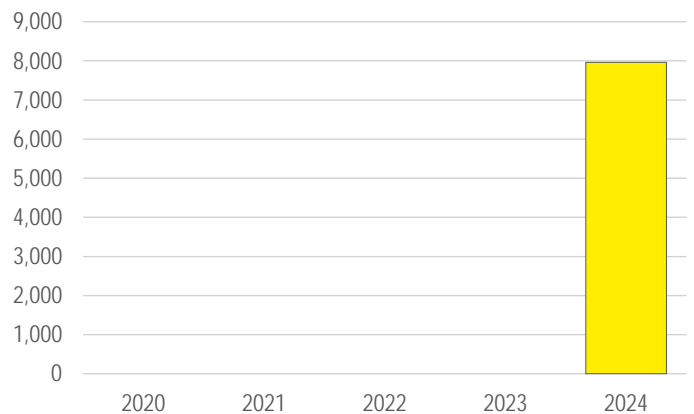
## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**  
In County \$1 for the first 3 miles; 10 cents every mile thereafter  
Out of County: dependent on destination

## Ridership Trends

<b>2020</b>	
<b>2021</b>	
<b>2022</b>	
<b>2023</b>	
<b>2024</b>	7,959

## System Ridership Trend





# JASPER COUNTY COMMUNITY SERVICES PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	5, 6
Indiana House	11, 13, 16
U.S. Congressional	4

## Productivity

Total Passenger Boardings	7,959
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	50,002
Total Vehicle Miles	50,002
Revenue Vehicle Miles	40,749
Revenue Vehicle Hours	2,782

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.92
Operating Expense per Passenger Trip	\$37.18
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	4.21

## Financial Performance

Operating Subsidy	\$282,300
Operating Subsidy Ratio	95%
Locally Derived Income	\$85,153
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$73,361
Other Salaries/Wages	\$84,514
Fringe Services	\$34,808
Materials and Supplies	\$16,835
Utilities	\$28,287
Casualty/Liability	\$2,768
Purchased Transportation	\$45,490
Other	\$0
Total Expenses	\$9,818
Fixed Route Expenses	\$295,881
Demand Response Services	\$0
	\$295,881

## Revenue Summary

Fare Revenue	\$11,116
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$2,465
Local Assistance	\$74,037
State Assistance	\$67,113
Federal Assistance	\$141,150
Total Revenue	\$295,881

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2007	MV	0	N/A
2	2010	CU	0	N/A
1	2017	CU	2	Lift
1	2019	MV	1	Ramp
2	2023	CU	2	Lift
1	2023	MV	1	Ramp
1	2024	CU	2	Lift
9				





# JAY, RANDOLPH, HENRY, & BLACKFORD COUNTIES

1701 Pilgrim Blvd  
Yorktown IN 47396  
(765) 722-4057

**Contact:** Kevin DeCamp, Transportation Manager  
**Email:** [kdecamp@lifestreaminc.org](mailto:kdecamp@lifestreaminc.org)  
**Website:** [lifestreaminc.org](http://lifestreaminc.org)

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Jay, Randolph, Henry, & Blackford Counties
<b>Service Population</b>	88,610

## Service Hours

<b>Weekdays</b>	8:00 AM–5:00 PM
<b>Saturday</b>	None
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	\$1.00
<b>Elderly/Disabled</b>	\$1.00
<b>Transfer</b>	
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	5
<b>Maintenance</b>	0	0
<b>Administration</b>	4	0
	<hr/> 14	<hr/> 5

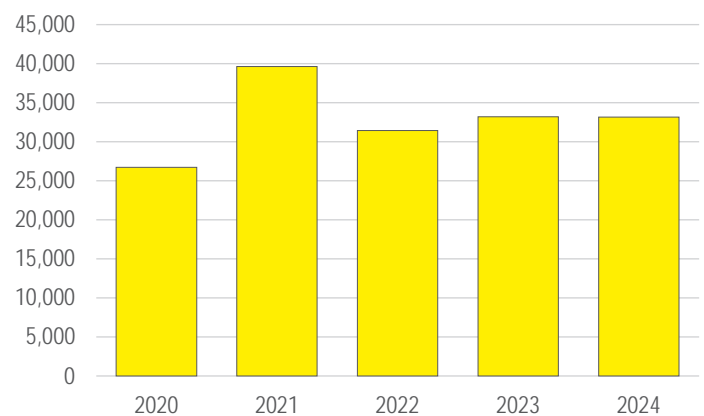
## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	14

## Ridership Trends

<b>2020</b>	26,715
<b>2021</b>	39,649
<b>2022</b>	31,434
<b>2023</b>	33,196
<b>2024</b>	33,156

## System Ridership Trend



# THE NEW INTERURBAN



**Group  
4**

## Legislative District

Indiana Senate 19, 26, 27  
Indiana House 33, 54, 56, 79  
U.S. Congressional 3, 6

## Productivity

Total Passenger Boardings 33,156  
Total Fixed Route Vehicle Miles 0  
Total Demand Response Vehicle Miles 299,594  
Total Vehicle Miles 299,594  
Revenue Vehicle Miles 258,316  
Revenue Vehicle Hours 86,482

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.55  
Operating Expense per Passenger Trip \$41.12  
Passenger Trips per Total Vehicle Mile 0.11  
Passenger Trips per Capita 2.67

## Financial Performance

Operating Subsidy \$1,224,211  
Operating Subsidy Ratio 90%  
Locally Derived Income \$518,865  
Locally Derived Income Per Operating Expense \$0.38  
Fare Recovery Ratio 2%

## Operating Expense Summary

Operator Salaries/Wages	\$367,379
Other Salaries/Wages	\$159,941
Fringe Services	\$171,060
Materials and Supplies	\$168,178
Utilities	\$245,183
Casualty/Liability	\$18,137
Purchased Transportation	\$41,293
Other	\$0
Total Expenses	\$192,324
Fixed Route Expenses	\$1,363,495
Demand Response Services	\$0
	\$1,363,495

## Revenue Summary

Fare Revenue	\$22,274
Contract/Other	\$98,038
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$18,972
Local Assistance	\$398,553
State Assistance	\$213,554
Federal Assistance	\$612,104
Total Revenue	\$1,363,495

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2004	VN	0	N/A
2	2010	CU	2	Lift
3	2015	CU	2	Lift
4	2017	CU	2	Lift
4	2018	CU	2	Lift
4	2019	CU	2	Lift
3	2023	CU	2	Lift
1	2023	MV	1	Ramp
4	2024	CU	2	Lift
26				



# KNOX COUNTY

2009 Prospect Ave  
Vincennes IN 47591  
(812) 886-3381

**Contact:** Rebecca Pinnick, Transportation Director  
**Email:** rpinnick@bettyejmccormick.com  
**Website:** vincennesymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Knox County  
**Service Population** 36,282

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	19
<b>Maintenance</b>	0	1
<b>Administration</b>	4	2
	<u>7</u>	<u>22</u>

## Service Hours

**Weekdays** 6:00 AM–8:00 PM  
**Saturday** 8:00 AM–3:00 PM  
**Sunday** 8:00 AM–3:00 PM

## Operation Characteristics

**Revenue Vehicles** 22  
**Peak Hour Fleet** 15

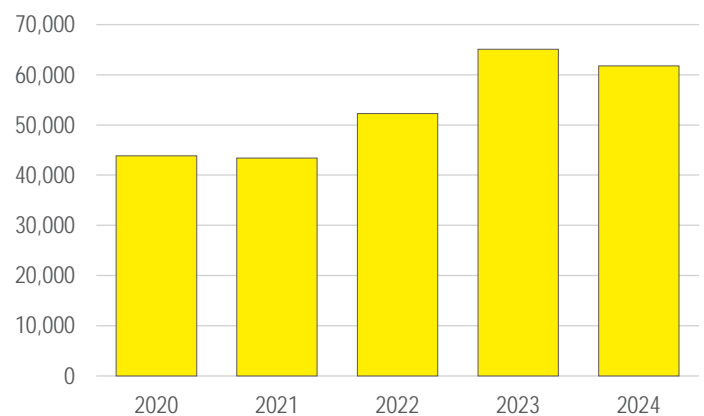
## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
County fares are \$6

## Ridership Trends

<b>2020</b>	43,841
<b>2021</b>	43,394
<b>2022</b>	52,287
<b>2023</b>	65,100
<b>2024</b>	61,796

## System Ridership Trend





# KNOX COUNTY YMCA/VANGO

## Legislative District

Indiana Senate	39
Indiana House	45, 64
U.S. Congressional	8

## Productivity

Total Passenger Boardings	61,796
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	488,118
Total Vehicle Miles	488,118
Revenue Vehicle Miles	390,458
Revenue Vehicle Hours	19,365

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.86
Operating Expense per Passenger Trip	\$22.58
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.59

## Financial Performance

Operating Subsidy	\$1,347,928
Operating Subsidy Ratio	97%
Locally Derived Income	\$741,650
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$449,205
Other Salaries/Wages	\$212,700
Fringe Services	\$134,583
Materials and Supplies	\$76,615
Utilities	\$210,479
Casualty/Liability	\$18,463
Purchased Transportation	\$73,400
Other	\$0
Total Expenses	\$220,039
Fixed Route Expenses	\$1,395,484
Demand Response Services	\$0
	\$1,395,484

## Revenue Summary

Fare Revenue	\$40,080
Contract/Other	\$0
Auxiliary/Non-Transit	\$3,875
In-Kind	\$0
Contra	\$3,601
Local Assistance	\$697,695
State Assistance	\$147,038
Federal Assistance	\$503,195
Total Revenue	\$1,395,484

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2005	AO	0	N/A
1	2009	CU	2	Lift
2	2010	CU	2	Lift
3	2011	CU	2	Lift
2	2013	MV	1	Ramp
3	2015	CU	2	Lift
1	2018	CU	2	Lift
1	2019	MV	1	Ramp
3	2023	CU	2	Lift
1	2023	MV	1	Ramp
2	2024	CU	2	Lift

20



# KOSCIUSKO COUNTY

1804 E Winona Ave  
Warsaw IN 46580  
(574) 267-4990  
**Contact:** Kristin Rude, Transportation General Manager  
**Email:** kristin.rude@cardinalservices.org  
**Website:** cardinalservices.org

## General Information

**Type of Service** Demand Response  
**Service Area** Kosciusko County  
**Service Population** 80,240

## Service Hours

**Weekdays** 5:30 AM–8:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
\$2 for 11–25 miles; \$3 for 26+ miles; Same day fee add \$5  
Out of county round trip up to 80 miles: \$110; 81–120: \$150; 121–160: \$190; 161–200: \$230; 291–300: \$300

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	3
<b>Maintenance</b>	1	0
<b>Administration</b>	2	1
	<hr/> 10	<hr/> 4

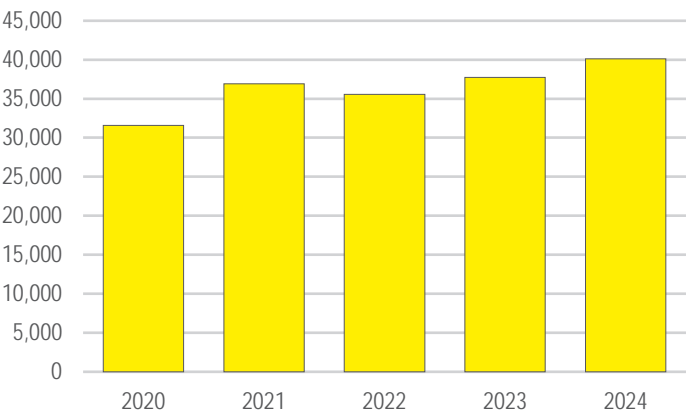
## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	9

## Ridership Trends

<b>2020</b>	31,585
<b>2021</b>	36,909
<b>2022</b>	35,563
<b>2023</b>	37,746
<b>2024</b>	40,118

## System Ridership Trend





# KOSCIUSKO AREA BUS SERVICE (KABS)

## Legislative District

Indiana Senate 9, 18  
Indiana House 18, 22  
U.S. Congressional 2, 3

## Productivity

Total Passenger Boardings 40,118  
Total Fixed Route Vehicle Miles 0  
Total Demand Response Vehicle Miles 211,455  
Total Vehicle Miles 211,455  
Revenue Vehicle Miles 182,438  
Revenue Vehicle Hours 14,443

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.93  
Operating Expense per Passenger Trip \$25.99  
Passenger Trips per Total Vehicle Mile 0.19  
Passenger Trips per Capita 2.00

## Financial Performance

Operating Subsidy \$1,014,476  
Operating Subsidy Ratio 97%  
Locally Derived Income \$436,480  
Locally Derived Income Per Operating Expense \$0.42  
Fare Recovery Ratio 2%

## Operating Expense Summary

Operator Salaries/Wages	\$372,692
Other Salaries/Wages	\$194,324
Fringe Services	\$169,861
Materials and Supplies	\$20,564
Utilities	\$93,087
Casualty/Liability	\$23,696
Purchased Transportation	\$35,942
Other	\$0
Total Expenses	\$132,546
Fixed Route Expenses	\$1,042,712
Demand Response Services	\$0
	\$1,042,712

## Revenue Summary

Fare Revenue	\$21,753
Contract/Other	\$150
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$6,333
Local Assistance	\$414,577
State Assistance	\$136,817
Federal Assistance	\$463,082
Total Revenue	\$1,042,712

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2017	CU	2	Lift
1	2017	MV	1	Ramp
2	2018	CU	2	Lift
2	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2020	CU	2	Lift
2	2023	CU	2	Lift
2	2024	CU	2	Lift
12				



# LAGRANGE COUNTY

410 E Central Ave  
LaGrange IN 46761  
(260) 463-4161

**Contact:** Cheri Perkins, Agency Director  
**Email:** cperkins@lagrangecoa.org  
**Website:** lagrangecoa.org

## General Information

**Type of Service** Demand Response  
**Service Area** LaGrange County  
**Service Population** 40,446

## Service Hours

**Weekdays** 5:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
0–4 miles: \$4; \$7 for 5–9 miles; \$10 for 10–15 miles; \$12 for 16–20 miles  
Out of county all trips \$1.25 per mile

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	10
<b>Maintenance</b>	0	0
<b>Administration</b>	3	1
	<hr/> 7	<hr/> 11

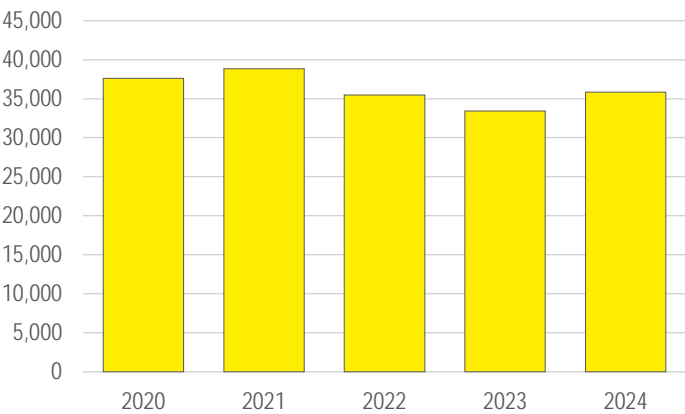
## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	8

## Ridership Trends

<b>2020</b>	37,623
<b>2021</b>	38,819
<b>2022</b>	35,466
<b>2023</b>	33,409
<b>2024</b>	35,832

## System Ridership Trend





# LAGRANGE COUNTY AREA TRANSIT (LCAT)

## Legislative District

Indiana Senate	13
Indiana House	51
U.S. Congressional	3

## Productivity

Total Passenger Boardings	35,832
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	407,236
Total Vehicle Miles	407,236
Revenue Vehicle Miles	361,914
Revenue Vehicle Hours	18,194

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.86
Operating Expense per Passenger Trip	\$32.50
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.13

## Financial Performance

Operating Subsidy	\$910,858
Operating Subsidy Ratio	78%
Locally Derived Income	\$460,222
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	19%

## Operating Expense Summary

Operator Salaries/Wages	\$355,188
Other Salaries/Wages	\$175,738
Fringe	\$92,457
Services	\$122,612
Materials and Supplies	\$267,653
Utilities	\$0
Casualty/Liability	\$35,002
Purchased Transportation	\$0
Other	\$115,881
Total Expenses	\$1,164,531
Fixed Route Expenses	\$0
Demand Response Services	\$1,164,531

## Revenue Summary

Fare Revenue	\$218,222
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$35,451
Local Assistance	\$242,000
State Assistance	\$214,526
Federal Assistance	\$454,332
Total Revenue	\$1,164,531

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2013	AO	0	N/A
1	2016	CU	2	Lift
1	2016	MV	2	Ramp
2	2017	MV	2	Ramp
1	2018	CU	2	Lift
3	2019	CU	1	Lift
2	2023	CU	2	Lift
2	2023	MV	1	Ramp
1	2024	CU	2	Lift
1	2024	MV	1	Ramp





# MADISON COUNTY

16 E 9th St  
Anderson IN 46016  
(765) 640-4201

**Contact:** David Benefiel, Principal Transportation Planner  
**Email:** dave@heartlandmpo.org  
**Website:** ridethetram.com

## General Information

**Type of Service** Demand Response  
**Service Area** Madison County  
**Service Population** 75,341

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** \$2.50  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	2
<b>Maintenance</b>	0	0
<b>Administration</b>	0	5
	<hr/> 1	<hr/> 7

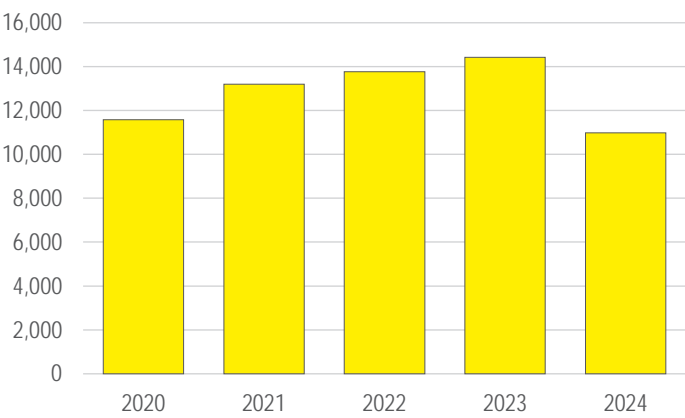
## Operation Characteristics

<b>Revenue Vehicles</b>	6
<b>Peak Hour Fleet</b>	2

## Ridership Trends

<b>2020</b>	11,571
<b>2021</b>	13,198
<b>2022</b>	13,759
<b>2023</b>	14,427
<b>2024</b>	10,973

## System Ridership Trend





# TRANSPORTATION FOR RURAL AREAS OF MADISON COUNTY (TRAM)

## Legislative District

Indiana Senate	25
Indiana House	31, 35, 36, 53, 88
U.S. Congressional	5

## Productivity

Total Passenger Boardings	10,973
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	84,232
Total Vehicle Miles	84,232
Revenue Vehicle Miles	78,629
Revenue Vehicle Hours	3,181

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.75
Operating Expense per Passenger Trip	\$36.49
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	6.87

## Financial Performance

Operating Subsidy	\$394,112
Operating Subsidy Ratio	98%
Locally Derived Income	\$138,099
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	2%

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$61,427
Fringe Services	\$33,221
Materials and Supplies	\$5,876
Utilities	\$5,857
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$274,325
Total Expenses	\$19,653
Fixed Route Expenses	\$400,359
Demand Response Services	\$0
	\$400,359

## Revenue Summary

Fare Revenue	\$6,247
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$131,852
State Assistance	\$65,205
Federal Assistance	\$197,055
Total Revenue	\$400,359

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2016	CU	2	Lift
2	2017	CU	2	Lift
2	2018	CU	2	Lift
6				



# MARSHALL COUNTY

1305 W Harrison St  
Plymouth IN 46563  
(574) 936-9904

**Contact:** Janis Holiday, Director  
**Email:** jholiday.mcoas@hotmail.com  
**Website:** marshallcountycouncilonaging.org

## General Information

**Type of Service** Demand Response  
**Service Area** Marshall County  
**Service Population** 46,095

## Service Hours

**Weekdays** 7:30 AM–5:30 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$2.50  
**Youth**  
**Elderly/Disabled** \$2.50/Free  
**Transfer**  
**Other/Special**  
\$6 for 6–30 miles; \$11 for 31+ miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	17
<b>Maintenance</b>	0	0
<b>Administration</b>	<u>2</u>	<u>1</u>
	2	18

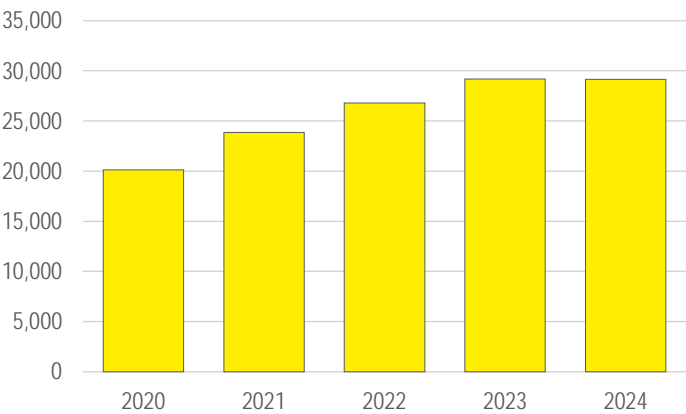
## Operation Characteristics

**Revenue Vehicles** 12  
**Peak Hour Fleet** 10

## Ridership Trends

<b>2020</b>	20,120
<b>2021</b>	23,861
<b>2022</b>	26,796
<b>2023</b>	29,195
<b>2024</b>	29,156

## System Ridership Trend





# MARSHALL COUNTY TRANSIT

## Legislative District

Indiana Senate	8, 9
Indiana House	7, 17
U.S. Congressional	2

## Productivity

Total Passenger Boardings	29,156
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	224,347
Total Vehicle Miles	224,347
Revenue Vehicle Miles	202,739
Revenue Vehicle Hours	14,238

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.62
Operating Expense per Passenger Trip	\$20.13
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.58

## Financial Performance

Operating Subsidy	\$529,185
Operating Subsidy Ratio	90%
Locally Derived Income	\$262,564
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	9%

## Operating Expense Summary

Operator Salaries/Wages	\$209,467
Other Salaries/Wages	\$106,502
Fringe Services	\$45,491
Materials and Supplies	\$29,072
Utilities	\$57,879
Casualty/Liability	\$7,886
Purchased Transportation	\$19,126
Other	\$0
Total Expenses	\$111,399
Fixed Route Expenses	\$586,822
Demand Response Services	\$0
	\$586,822

## Revenue Summary

Fare Revenue	\$52,992
Contract/Other	\$2,685
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$1,960
Local Assistance	\$206,887
State Assistance	\$57,707
Federal Assistance	\$264,591
Total Revenue	\$586,822

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
5	2017	MV	1	Ramp
2	2019	MV	1	Ramp
1	2020	CU	2	Lift
1	2023	CU	2	Lift
1	2023	MV	1	Ramp
2	2024	MV	1	Ramp
12				



# MIAMI COUNTY

751 W 2nd  
Peru IN 46970  
(765) 472-6028

**Contact:** Stacy McBride, Transit Director  
**Email:** smcbride@mcymca.org  
**Website:** mcymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Miami County  
**Service Population** 35,962

## Service Hours

**Weekdays** 6:00 AM–8:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled** Free  
**Transfer**  
**Other/Special**  
\$5 within 10 miles; \$7 outside 10 miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	14
<b>Maintenance</b>	0	0
<b>Administration</b>	2	3
	<hr/> 5	<hr/> 17

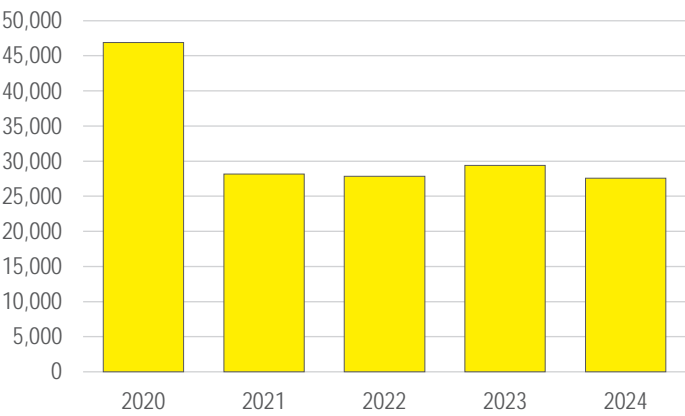
## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	12

## Ridership Trends

<b>2020</b>	46,907
<b>2021</b>	28,141
<b>2022</b>	27,825
<b>2023</b>	29,380
<b>2024</b>	27,559

## System Ridership Trend





# MIAMI COUNTY/YMCA PUBLIC TRANSIT

## Legislative District

Indiana Senate	18
Indiana House	23, 50
U.S. Congressional	2

## Productivity

Total Passenger Boardings	27,559
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	564,961
Total Vehicle Miles	564,961
Revenue Vehicle Miles	559,419
Revenue Vehicle Hours	25,115

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$0.93
Operating Expense per Passenger Trip	\$19.02
Passenger Trips per Total Vehicle Mile	0.05
Passenger Trips per Capita	1.30

## Financial Performance

Operating Subsidy	\$480,458
Operating Subsidy Ratio	92%
Locally Derived Income	\$188,458
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	8%

## Operating Expense Summary

Operator Salaries/Wages	\$177,667
Other Salaries/Wages	\$96,530
Fringe Services	\$46,213
Materials and Supplies	\$31,114
Utilities	\$51,825
Casualty/Liability	\$8,852
Purchased Transportation	\$22,559
Other	\$0
Total Expenses	\$89,352
Fixed Route Expenses	\$524,112
Demand Response Services	\$0
	\$524,112

## Revenue Summary

Fare Revenue	\$43,654
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$144,804
State Assistance	\$95,426
Federal Assistance	\$240,228
Total Revenue	\$524,112

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2014	MV	1	Ramp
1	2015	MV	1	Ramp
1	2016	AO	0	N/A
1	2017	MV	1	Ramp
1	2018	MV	1	Ramp
1	2019	CU	2	Lift
1	2019	MV	1	Ramp
2	2020	MV	1	Ramp
1	2023	CU	2	Lift
3	2023	MV	1	Ramp
3	2024	MV	1	Ramp



# MONROE, OWEN, LAWRENCE, & PUTNAM COUNTIES

631 W Edgewood Dr  
Ellettsville IN 47429  
(812) 876-3383

**Contact:** Chris Myers, Executive Director  
**Email:** cmyers@area10agency.org  
**Website:** area10agency.org

## General Information

<b>Type of Service</b>	Demand Response/Deviated Fixed Route
<b>Service Area</b>	Monroe, Owen, Lawrence, & Putnam Counties
<b>Service Population</b>	142,522

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	None
<b>Sunday</b>	None

## Fare Structure

<b>Base</b>	\$3.00
<b>Youth</b>	
<b>Elderly/Disabled</b>	
<b>Transfer</b>	
<b>Other/Special</b>	
	\$6 two county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	8
<b>Maintenance</b>	1	0
<b>Administration</b>	<u>2</u>	<u>1</u>
	14	9

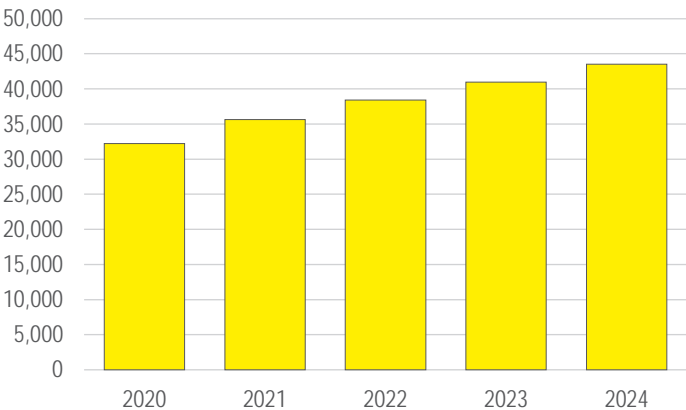
## Operation Characteristics

<b>Revenue Vehicles</b>	26
<b>Peak Hour Fleet</b>	10

## Ridership Trends

<b>2020</b>	32,227
<b>2021</b>	35,634
<b>2022</b>	38,415
<b>2023</b>	40,946
<b>2024</b>	43,508

## System Ridership Trend





# RURAL TRANSIT

## Legislative District

Indiana Senate	24, 37, 39, 40, 44
Indiana House	44, 46, 60, 61, 62, 65
U.S. Congressional	4, 8, 9

## Productivity

Total Passenger Boardings	43,508
Total Fixed Route Vehicle Miles	16,937
Total Demand Response Vehicle Miles	356,999
Total Vehicle Miles	373,936
Revenue Vehicle Miles	322,536
Revenue Vehicle Hours	23,936

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.75
Operating Expense per Passenger Trip	\$32.20
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	3.28

## Financial Performance

Operating Subsidy	\$1,341,234
Operating Subsidy Ratio	96%
Locally Derived Income	\$392,824
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$468,633
Other Salaries/Wages	\$161,622
Fringe Services	\$115,494
Materials and Supplies	\$34,009
Utilities	\$193,061
Casualty/Liability	\$48,279
Purchased Transportation	\$154,913
Other	\$0
Total Expenses	\$225,124
Fixed Route Expenses	\$1,401,135
Demand Response Services	\$65,625
	\$1,335,510

## Revenue Summary

Fare Revenue	\$42,501
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$17,400
Local Assistance	\$0
State Assistance	\$350,323
Federal Assistance	\$311,595
Total Revenue	\$679,316
	\$1,401,135

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2014	MV	1	Ramp
2	2016	CU	2	Lift
4	2018	CU	2	Lift
2	2019	CU	2	Lift
2	2019	MV	1	Ramp
3	2020	CU	2	Lift
5	2022	CU	2	Lift
6	2023	CU	2	Lift
1	2023	MV	1	Ramp





# CITY OF NEW CASTLE

201 S 25th St  
 New Castle IN 47362  
 (765) 521-6847  
**Contact:** Douglas Sloan, General Manager  
**Email:** newcastletransit@yahoo.com  
**Website:** cityofnewcastle.net

## General Information

**Type of Service** Demand Response  
**Service Area** City of New Castle  
**Service Population** 17,448

## Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** Free  
**Youth** Free  
**Elderly/Disabled** Free  
**Transfer** Free  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	0
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>7</u>	<u>0</u>

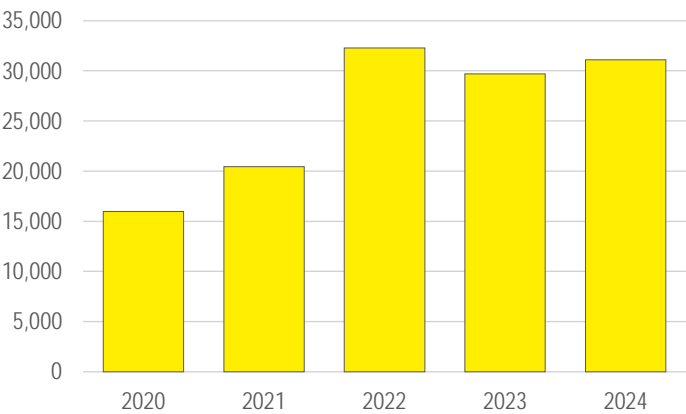
## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	4

## Ridership Trends

<b>2020</b>	15,994
<b>2021</b>	20,459
<b>2022</b>	32,285
<b>2023</b>	29,708
<b>2024</b>	31,106

System Ridership Trend





# NEW CASTLE TRANSIT

## Legislative District

Indiana Senate	27
Indiana House	54
U.S. Congressional	6

## Productivity

Total Passenger Boardings	31,106
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	70,664
Total Vehicle Miles	70,664
Revenue Vehicle Miles	60,952
Revenue Vehicle Hours	7,500

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.66
Operating Expense per Passenger Trip	\$21.93
Passenger Trips per Total Vehicle Mile	0.44
Passenger Trips per Capita	0.56

## Financial Performance

Operating Subsidy	\$682,270
Operating Subsidy Ratio	100%
Locally Derived Income	\$247,110
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	0%

## Operating Expense Summary

Operator Salaries/Wages	\$154,427
Other Salaries/Wages	\$97,413
Fringe Services	\$256,050
Materials and Supplies	\$33,839
Utilities	\$69,477
Casualty/Liability	\$17,053
Purchased Transportation	\$45,000
Other	\$0
Total Expenses	\$9,011
Fixed Route Expenses	\$682,270
Demand Response Services	\$0
	\$682,270

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$247,110
State Assistance	\$94,026
Federal Assistance	\$341,134
Total Revenue	\$682,270

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2010	AO	0	N/A
1	2010	MV	1	Ramp
1	2015	CU	2	Lift
3	2019	CU	2	Lift
2	2020	CU	2	Lift
8				



## NEWTON (KIRPC)

102 E State St  
Morocco IN 47963  
(219) 285-2246

**Contact:** Trisha Drain, Executive Director

**Email:** [dir@nccs-inc.org](mailto:dir@nccs-inc.org)

**Website:** [newton-county-community-services.webnode.com](http://newton-county-community-services.webnode.com)

### General Information

**Type of Service** Demand Response  
**Service Area** Newton County  
**Service Population** 13,960

### Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	6
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<hr/> 4	<hr/> 6

### Service Hours

**Weekdays** 6:00 AM–4:00 PM  
**Saturday** None  
**Sunday** None

### Operation Characteristics

**Revenue Vehicles** 10  
**Peak Hour Fleet** 5

### Fare Structure

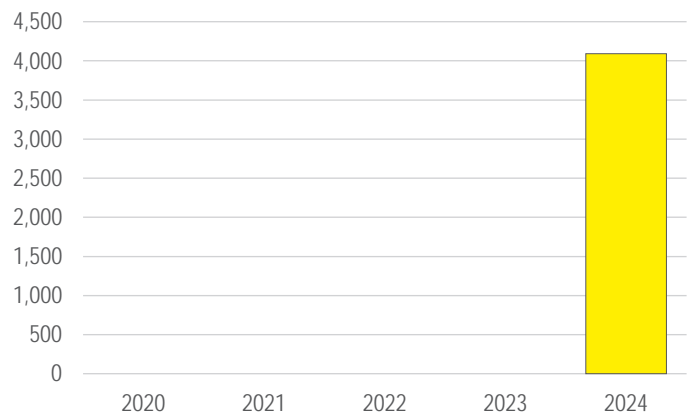
**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

All fares based on mileage, determined from pick-up point to destination.

### Ridership Trends

<b>2020</b>	
<b>2021</b>	
<b>2022</b>	
<b>2023</b>	
<b>2024</b>	4,090

### System Ridership Trend





# NEWTON COUNTY COMMUNITY SERVICES PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	6
Indiana House	11, 13
U.S. Congressional	4

## Productivity

Total Passenger Boardings	4,090
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	142,019
Total Vehicle Miles	142,019
Revenue Vehicle Miles	129,321
Revenue Vehicle Hours	6,221

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.93
Operating Expense per Passenger Trip	\$67.11
Passenger Trips per Total Vehicle Mile	0.03
Passenger Trips per Capita	3.41

## Financial Performance

Operating Subsidy	\$262,254
Operating Subsidy Ratio	96%
Locally Derived Income	\$84,635
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$102,313
Other Salaries/Wages	\$64,826
Fringe Services	\$19,671
Materials and Supplies	\$16,973
Utilities	\$28,216
Casualty/Liability	\$8,931
Purchased Transportation	\$24,412
Other	\$0
Total Expenses	\$9,129
Fixed Route Expenses	\$274,471
Demand Response Services	\$0
	\$274,471

## Revenue Summary

Fare Revenue	\$12,217
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$72,418
State Assistance	\$58,709
Federal Assistance	\$131,127
Total Revenue	\$274,471

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2016	MV	2	Ramp
2	2017	MV	1	Ramp
1	2019	CU	2	Lift
1	2019	MV	1	Ramp
3	2019	MV	1	Ramp
1	2021	MV	1	Ramp
1	2023	MV	1	Ramp
1	2024	MV	1	Ramp
11				



# NOBLE COUNTY

561 S Main St  
Kendallville IN 46755  
(260) 347-4226

**Contact:** Cherish Mishleau, Executive Director  
**Email:** [director@noblecountycoa.org](mailto:director@noblecountycoa.org)  
**Website:** [noblecountycoa.org](http://noblecountycoa.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 47,457

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	15
Maintenance	0	1
Administration	<u>2</u>	<u>0</u>
	2	16

## Service Hours

**Weekdays** 5:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Operation Characteristics

**Revenue Vehicles** 17  
**Peak Hour Fleet** 11

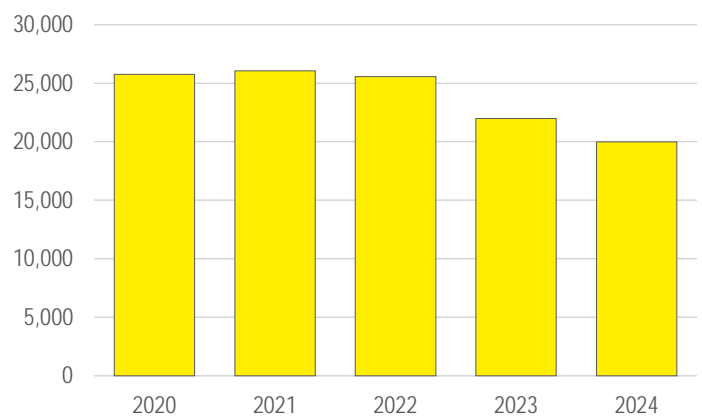
## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Donation within county  
**Transfer**  
**Other/Special**  
\$7 for 6–10 miles; \$10 for 11–15 miles; \$13 for 16–20 miles  
Trips over 20 miles are \$1.50/mile

## Ridership Trends

<b>2020</b>	25,745
<b>2021</b>	26,067
<b>2022</b>	25,568
<b>2023</b>	21,975
<b>2024</b>	19,982

## System Ridership Trend





# NOBLE TRANSIT SYSTEM (NTS)

## Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

## Productivity

Total Passenger Boardings	19,982
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	253,839
Total Vehicle Miles	253,839
Revenue Vehicle Miles	235,946
Revenue Vehicle Hours	15,980

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.90
Operating Expense per Passenger Trip	\$36.86
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	2.37

## Financial Performance

Operating Subsidy	\$675,215
Operating Subsidy Ratio	92%
Locally Derived Income	\$250,178
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	8%

## Operating Expense Summary

Operator Salaries/Wages	\$221,276
Other Salaries/Wages	\$90,361
Fringe Services	\$38,429
Materials and Supplies	\$55,930
Utilities	\$99,812
Casualty/Liability	\$7,449
Purchased Transportation	\$65,281
Other	\$0
Total Expenses	\$157,984
Fixed Route Expenses	\$736,522
Demand Response Services	\$0
	\$736,522

## Revenue Summary

Fare Revenue	\$61,307
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$188,871
State Assistance	\$148,738
Federal Assistance	\$337,606
Total Revenue	\$736,522

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2013	VN	1	Ramp
2	2015	MV	2	Ramp
1	2016	MV	1	Ramp
2	2016	VN	2	Lift
1	2017	AO	0	N/A
1	2017	MV	1	Ramp
1	2018	CU	2	Lift
1	2018	VN	2	Ramp
1	2019	CU	2	Lift
3	2019	MV	1	Ramp
2	2024	CU	2	Lift
1	2024	MV	1	Ramp



# ORANGE COUNTY

986 W Hospital Rd  
Paoli IN 47454  
(812) 723-4486

**Contact:** Brian Self, Executive Director  
**Email:** bself@firstchancecenter.com  
**Website:** firstchancecenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Orange County  
**Service Population** 19,867

## Service Hours

**Weekdays** 5:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
\$5 to Orleans to Paoli; \$6 French Lick to Paoli; \$14  
Orleans to French Lick  
\$1 per extra stop

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	3
<b>Maintenance</b>	0	0
<b>Administration</b>	2	7
	<hr/> 6	<hr/> 10

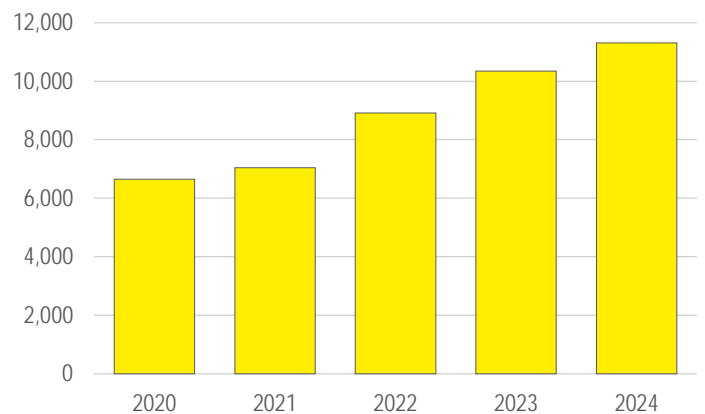
## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	6

## Ridership Trends

<b>2020</b>	6,644
<b>2021</b>	7,039
<b>2022</b>	8,914
<b>2023</b>	10,342
<b>2024</b>	11,306

## System Ridership Trend





# ORANGE COUNTY TRANSIT

## Legislative District

Indiana Senate	44
Indiana House	65, 74
U.S. Congressional	8

## Productivity

Total Passenger Boardings	11,306
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	135,099
Total Vehicle Miles	135,099
Revenue Vehicle Miles	111,777
Revenue Vehicle Hours	9,758

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.48
Operating Expense per Passenger Trip	\$41.64
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	1.76

## Financial Performance

Operating Subsidy	\$437,936
Operating Subsidy Ratio	93%
Locally Derived Income	\$146,439
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$147,072
Other Salaries/Wages	\$70,975
Fringe Services	\$47,727
Materials and Supplies	\$23,348
Utilities	\$32,580
Casualty/Liability	\$4,265
Purchased Transportation	\$20,075
Other	\$0
Total Expenses	\$124,701
Fixed Route Expenses	\$470,743
Demand Response Services	\$0
	\$470,743

## Revenue Summary

Fare Revenue	\$30,207
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$2,600
Local Assistance	\$116,232
State Assistance	\$102,738
Federal Assistance	\$218,966
Total Revenue	\$470,743

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2008	MV	0	N/A
1	2009	VN	0	N/A
1	2013	VN	0	N/A
1	2014	AO	0	N/A
1	2014	MV	1	Ramp
2	2015	MV	2	Ramp
1	2016	MV	2	Lift
1	2017	CU	2	Lift
4	2017	MV	2	Ramp
6	2019	MV	1	Ramp
3	2020	MV	2	Ramp
2	2024	MV	1	Ramp

24





## PULASKI (KIRPC)

115 Pearl St, PO Box 32  
Winamac IN 46996  
(574) 946-6500

**Contact:** Jackie Frain, Director  
**Email:** pulaskipchs@embarqmail.com  
**Website:** pulaskionline.org

### General Information

**Type of Service** Demand Response  
**Service Area** Pulaski County  
**Service Population** 12,385

### Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** None  
**Sunday** None

### Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled** Donation  
**Transfer**  
**Other/Special**

Monthly pass in county: \$60; Subscription \$24–\$60 depending on number of days; Elderly enrolled in Title III no charge; Other 3rd-party pay service available  
Out-of-County trips \$10 each way plus \$1.25 after 30 miles

### Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	4
<b>Maintenance</b>	0	0
<b>Administration</b>	0	3
	<hr/> 1	<hr/> 7

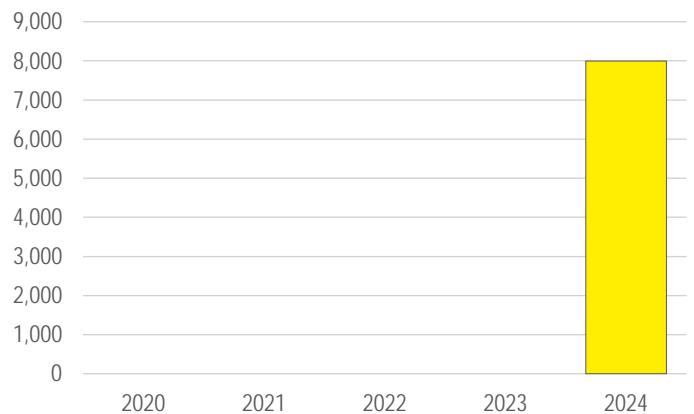
### Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	4

### Ridership Trends

<b>2020</b>	
<b>2021</b>	
<b>2022</b>	
<b>2023</b>	
<b>2024</b>	7,995

### System Ridership Trend





# PULASKI COUNTY HUMAN SERVICES PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	5
Indiana House	16, 17
U.S. Congressional	2

## Productivity

Total Passenger Boardings	7,995
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	61,850
Total Vehicle Miles	61,850
Revenue Vehicle Miles	46,629
Revenue Vehicle Hours	2,305

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.99
Operating Expense per Passenger Trip	\$30.84
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.55

## Financial Performance

Operating Subsidy	\$242,332
Operating Subsidy Ratio	98%
Locally Derived Income	\$75,511
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	1%

## Operating Expense Summary

Operator Salaries/Wages	\$63,231
Other Salaries/Wages	\$70,803
Fringe Services	\$62,083
Materials and Supplies	\$4,830
Utilities	\$16,448
Casualty/Liability	\$6,139
Purchased Transportation	\$22,132
Other	\$0
Total Expenses	\$918
Fixed Route Expenses	\$246,584
Demand Response Services	\$0
	\$246,584

## Revenue Summary

Fare Revenue	\$3,480
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$772
Local Assistance	\$72,031
State Assistance	\$49,135
Federal Assistance	\$121,166
Total Revenue	\$246,584

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2015	MV	2	Ramp
1	2017	MV	1	Ramp
1	2019	CU	2	Lift
1	2021	Bus	0	N/A
1	2023	MV	1	Ramp
2	2024	CU	2	Lift
7				



# RUSH COUNTY

504 W 3rd St  
Rushville IN 46173  
(765) 932-2935  
**Contact:** Angela Cavaletto, Executive Director  
**Email:** [acavaletto@ride-rush.net](mailto:acavaletto@ride-rush.net)  
**Website:** [ride-rush.net](http://ride-rush.net)

## General Information

Type of Service	Demand Response
Service Area	Rush County
Service Population	16,652

## Service Hours

Weekdays	7:00 AM–5:00 PM
Saturday	None
Sunday	None

## Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	\$1.50
Transfer	
Other/Special	
Under age 5: \$1; Age 60 and older: \$1.50 suggested donation; Under 60: \$2.00 up to 10 miles, \$3.00 for 11–15 miles, \$3.50 for 15–20 miles	

## Personnel

	Full-Time	Part-Time
Operations	0	6
Maintenance	0	0
Administration	2	1
	2	7

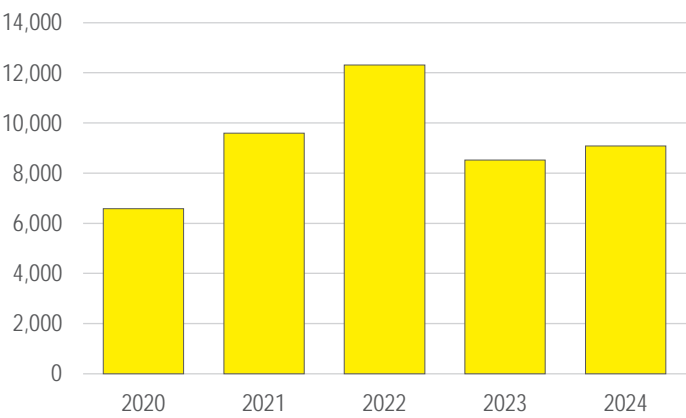
## Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	4

## Ridership Trends

2020	6,583
2021	9,593
2022	12,317
2023	8,517
2024	9,086

## System Ridership Trend





# "RIDE RUSH" PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	42
Indiana House	54, 55
U.S. Congressional	6

## Productivity

Total Passenger Boardings	9,086
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	87,992
Total Vehicle Miles	87,992
Revenue Vehicle Miles	75,184
Revenue Vehicle Hours	4,864

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.31
Operating Expense per Passenger Trip	\$32.01
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	1.83

## Financial Performance

Operating Subsidy	\$278,175
Operating Subsidy Ratio	96%
Locally Derived Income	\$109,804
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$88,891
Other Salaries/Wages	\$73,109
Fringe Services	\$15,980
Materials and Supplies	\$19,866
Utilities	\$32,681
Casualty/Liability	\$0
Purchased Transportation	\$18,996
Other	\$0
Total Expenses	\$41,336
Fixed Route Expenses	\$290,859
Demand Response Services	\$0
	\$290,859

## Revenue Summary

Fare Revenue	\$12,684
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$97,120
State Assistance	\$41,968
Federal Assistance	\$139,087
Total Revenue	\$290,859

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2006	VN	1	Lift
1	2017	CU	1	Lift
1	2017	MV	1	Ramp
1	2019	MV	1	Ramp
1	2023	MV	1	Ramp
5				



# SEYMOUR

301-309 N Chestnut St  
Seymour IN 47274  
(812) 522-7433

**Contact:** Taylor Wayt, Transit Manager  
**Email:** twayt@seymourin.org  
**Website:** seymourin.org

## General Information

**Type of Service** Demand Response  
**Service Area** City of Seymour  
**Service Population** 21,552

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	8
<b>Maintenance</b>	0	0
<b>Administration</b>	2	1
	<hr/> 3	<hr/> 9

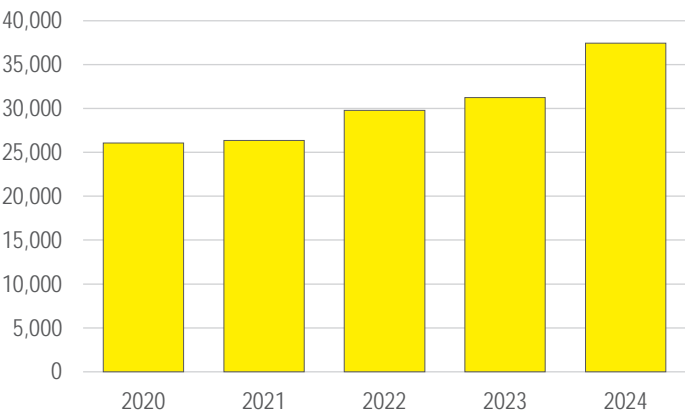
## Operation Characteristics

**Revenue Vehicles** 10  
**Peak Hour Fleet** 5

## Ridership Trends

<b>2020</b>	26,066
<b>2021</b>	26,355
<b>2022</b>	29,766
<b>2023</b>	31,231
<b>2024</b>	37,449

## System Ridership Trend





### Operating Expense Summary

Operator Salaries/Wages	\$219,965
Other Salaries/Wages	\$107,818
Fringe	\$44,312
Services	\$25,805
Materials and Supplies	\$84,055
Utilities	\$977
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$1,781
Total Expenses	\$484,713
Fixed Route Expenses	\$0
Demand Response Services	\$484,713

### Revenue Summary

Fare Revenue	\$53,083
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$144,372
State Assistance	\$71,445
Federal Assistance	\$215,813
Total Revenue	\$484,713

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2015	CU	2	Lift
5	2016	CU	2	Lift
3	2020	CU	2	Lift
10				

### Legislative District

Indiana Senate	44
Indiana House	69
U.S. Congressional	9

### Productivity

Total Passenger Boardings	37,449
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	122,614
Total Vehicle Miles	122,614
Revenue Vehicle Miles	113,361
Revenue Vehicle Hours	10,053

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.95
Operating Expense per Passenger Trip	\$12.94
Passenger Trips per Total Vehicle Mile	0.31
Passenger Trips per Capita	0.58

### Financial Performance

Operating Subsidy	\$431,630
Operating Subsidy Ratio	89%
Locally Derived Income	\$197,455
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	11%



# SHELBY COUNTY

2121 Intelliplex Dr Ste 101  
Shelbyville, IN 46176  
(317)398-0127

**Contact:** Easter Hall-Beyer, Transportation Director  
**Email:** ebeyer@shelbyseniorservices.com  
**Website:** shelbyseniorservices.org

## General Information

**Type of Service** Demand Response  
**Service Area** Shelby County  
**Service Population** 239,600

## Service Hours

**Weekdays** 8:00 AM–4:30 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth** \$1.00  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
Seniors 60+: donations; 59 and under: \$4 within city limits, \$7 outside city limits

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	4
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<hr/> 4	<hr/> 4

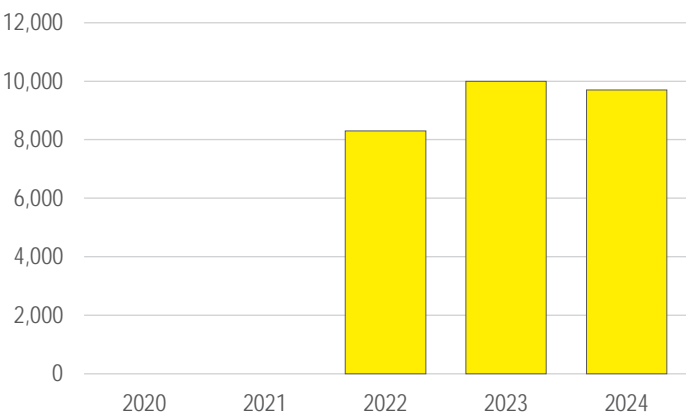
## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	4

## Ridership Trends

<b>2020</b>	0
<b>2021</b>	0
<b>2022</b>	8,295
<b>2023</b>	9,992
<b>2024</b>	9,705

## System Ridership Trend





## Group 4

### Operating Expense Summary

Operator Salaries/Wages	\$152,992
Other Salaries/Wages	\$79,320
Fringe	\$35,657
Services	\$10,557
Materials and Supplies	\$26,570
Utilities	\$2,212
Casualty/Liability	\$19,118
Purchased Transportation	\$0
Other	\$54,903
Total Expenses	\$381,329
Fixed Route Expenses	\$0
Demand Response Services	\$381,329

### Revenue Summary

Fare Revenue	\$15,677
Contract/Other	\$3,838
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$127,295
State Assistance	\$65,134
Federal Assistance	\$169,385
Total Revenue	\$381,329

### Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2015	CU	2	Lift
1	2016	MV	1	Ramp
4	2019	MV	1	Ramp
7				

### Legislative District

Indiana Senate	28, 42
Indiana House	47, 54, 73
U.S. Congressional	6

### Productivity

Total Passenger Boardings	9,705
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	72,483
Total Vehicle Miles	72,483
Revenue Vehicle Miles	58,446
Revenue Vehicle Hours	7,747

### Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.26
Operating Expense per Passenger Trip	\$39.29
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	24.69

### Financial Performance

Operating Subsidy	\$361,814
Operating Subsidy Ratio	95%
Locally Derived Income	\$146,810
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	4%





# STARKE (KIRPC)

311 E Culver St  
Knox IN 46534  
(574) 772-7070  
**Contact:** Charmaine Dunkel, Executive Director  
**Email:** cdunkel@starkecs.com  
**Website:** communityservicesofstarkecounty.org

## General Information

**Type of Service** Demand Response  
**Service Area** Starke County  
**Service Population** 23,206

## Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$1.50  
**Youth**  
**Elderly/Disabled** Donation  
**Transfer**  
**Other/Special**  
30 cents/mile out of county; 50 cents/mile one way

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	6
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<hr/> 1	<hr/> 6

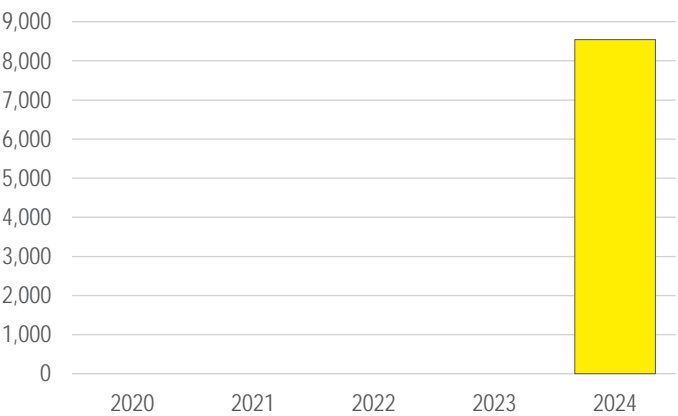
## Operation Characteristics

**Revenue Vehicles** 10  
**Peak Hour Fleet** 4

## Ridership Trends

<b>2020</b>	
<b>2021</b>	
<b>2022</b>	
<b>2023</b>	
<b>2024</b>	8,545

## System Ridership Trend





# COMMUNITY SERVICES OF STARKE COUNTY PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	8
Indiana House	16, 20
U.S. Congressional	2

## Productivity

Total Passenger Boardings	8,545
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	84,029
Total Vehicle Miles	84,029
Revenue Vehicle Miles	63,273
Revenue Vehicle Hours	4,537

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.09
Operating Expense per Passenger Trip	\$30.39
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	2.72

## Financial Performance

Operating Subsidy	\$241,316
Operating Subsidy Ratio	93%
Locally Derived Income	\$83,197
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$88,235
Other Salaries/Wages	\$59,077
Fringe Services	\$33,406
Materials and Supplies	\$18,385
Utilities	\$26,337
Casualty/Liability	\$9,289
Purchased Transportation	\$22,173
Other	\$0
Total Expenses	\$2,746
Fixed Route Expenses	\$259,648
Demand Response Services	\$0
	\$259,648

## Revenue Summary

Fare Revenue	\$13,279
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$5,053
Local Assistance	\$69,918
State Assistance	\$50,740
Federal Assistance	\$120,658
Total Revenue	\$259,648

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2005	AO	0	N/A
1	2006	MV	0	Ramp
2	2010	MV	2	Ramp
1	2014	MV	2	Ramp
1	2017	CU	2	Lift
2	2019	MV	1	Ramp
1	2021	AO	0	N/A
1	2024	MV	1	Ramp
10				



# STEUBEN COUNTY

1905 Wohlert St  
Angola IN 46703  
(260) 665-8191

**Contact:** Jami Stout, Director  
**Email:** [jstout@steubenco.org](mailto:jstout@steubenco.org)  
**Website:** [steubenco.org](http://steubenco.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Steuben County  
**Service Population** 34,435

## Service Hours

**Weekdays** 6:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
\$4 for 0–5 miles, \$8.00 for 5–10 miles, \$12 for 10–15 miles, \$16 for 15 miles or over, all one way

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	9
<b>Maintenance</b>	0	0
<b>Administration</b>	<u>2</u>	<u>0</u>
	2	9

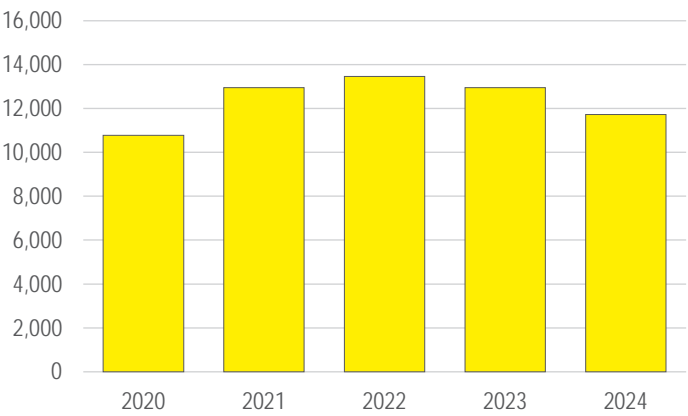
## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	4

## Ridership Trends

<b>2020</b>	10,768
<b>2021</b>	12,947
<b>2022</b>	13,455
<b>2023</b>	12,948
<b>2024</b>	11,721

## System Ridership Trend



# STAR TRANSPORTATION



**Group  
4**

## Legislative District

Indiana Senate 13  
Indiana House 51, 52  
U.S. Congressional 3

## Productivity

Total Passenger Boardings 11,721  
Total Fixed Route Vehicle Miles 0  
Total Demand Response Vehicle Miles 139,760  
Total Vehicle Miles 139,760  
Revenue Vehicle Miles 121,068  
Revenue Vehicle Hours 8,298

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.20  
Operating Expense per Passenger Trip \$38.16  
Passenger Trips per Total Vehicle Mile 0.08  
Passenger Trips per Capita 2.94

## Financial Performance

Operating Subsidy \$404,219  
Operating Subsidy Ratio 90%  
Locally Derived Income \$171,048  
Locally Derived Income Per Operating Expense \$0.38  
Fare Recovery Ratio 4%

## Operating Expense Summary

Operator Salaries/Wages	\$117,300
Other Salaries/Wages	\$146,887
Fringe Services	\$53,417
Materials and Supplies	\$16,119
Utilities	\$31,750
Casualty/Liability	\$5,209
Purchased Transportation	\$18,000
Other	\$0
Total Expenses	\$58,537
Fixed Route Expenses	\$447,219
Demand Response Services	\$0
	\$447,219

## Revenue Summary

Fare Revenue	\$19,000
Contract/Other	\$24,000
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$128,048
State Assistance	\$74,063
Federal Assistance	\$202,108
Total Revenue	\$447,219

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2015	AO	0	N/A
2	2017	MV	1	Ramp
1	2019	CU	2	Lift
1	2024	CU	2	Lift
4	2024	MV	1	Ramp
9				



# TIPPECANOE COUNTY

660 N 36th St  
Lafayette IN 47905  
(765) 447-7683  
**Contact:** Mary Paulson, Deputy Director of CAP  
**Email:** mpaulson@areaivagency.org  
**Website:** areaivagency.org

## General Information

**Type of Service** Demand Response  
**Service Area** Tippecanoe County  
**Service Population** 115,345

## Service Hours

**Weekdays** 8:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$5.00  
**Youth** \$5.00  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**

## Personnel

	Full-Time	Part-Time
Operations	4	1
Maintenance	0	0
Administration	1	0
	5	1

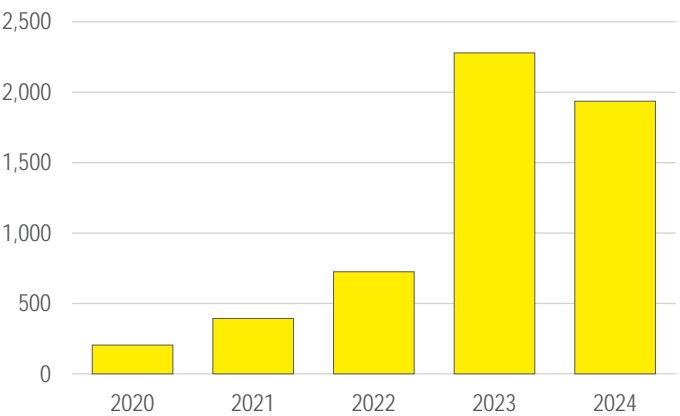
## Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5

## Ridership Trends

2020	205
2021	393
2022	725
2023	2,279
2024	1,935

## System Ridership Trend





# WAVELAND VOLUNTEER PUBLIC TRANSIT C/O AREA IV AGENCY

## Legislative District

Indiana Senate 22, 23  
Indiana House 13, 26, 27, 38, 41  
U.S. Congressional 4

## Productivity

Total Passenger Boardings 1,935  
Total Fixed Route Vehicle Miles 0  
Total Demand Response Vehicle Miles 29,116  
Total Vehicle Miles 29,116  
Revenue Vehicle Miles 18,900  
Revenue Vehicle Hours 5,294

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.25  
Operating Expense per Passenger Trip \$109.04  
Passenger Trips per Total Vehicle Mile 0.07  
Passenger Trips per Capita 59.61

## Financial Performance

Operating Subsidy \$203,891  
Operating Subsidy Ratio 97%  
Locally Derived Income \$100,340  
Locally Derived Income Per Operating Expense \$0.48  
Fare Recovery Ratio 3%

## Operating Expense Summary

Operator Salaries/Wages	\$83,385
Other Salaries/Wages	\$40,858
Fringe Services	\$31,550
Materials and Supplies	\$10,940
Utilities	\$14,937
Casualty/Liability	\$4,391
Purchased Transportation	\$20,503
Other	\$0
Total Expenses	\$4,436
Fixed Route Expenses	\$211,000
Demand Response Services	\$0
	\$211,000

## Revenue Summary

Fare Revenue	\$6,963
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$146
Contra	\$0
Local Assistance	\$93,377
State Assistance	\$11,014
Federal Assistance	\$99,500
Total Revenue	\$211,000

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2010	CU	2	Lift
2	2019	CU	2	Lift
3	2022	MV	1	Ramp
6				



# UNION COUNTY TRANSIT SERVICE

615 W High St  
Liberty IN 47353  
(765) 458-5500

**Contact:** Trisha Dearth-Adkins, Executive Director  
**Email:** withamtrisha\_ucaa@yahoo.com  
**Website:** unioncountytransit.com

## General Information

Type of Service	Demand Response
Service Area	Union County & rural Wayne County
Service Population	37,725

## Service Hours

Weekdays	6:00 AM–5:00 PM
Saturday	None
Sunday	None

## Fare Structure

Base	\$1.00
Youth	
Elderly/Disabled	
Transfer	
Other/Special	
\$2.25 city limits to 2 mile, \$3 for 2–4 mile, \$3.50 for 4–6 mile, \$4.50 for 6 miles to county line	

## Personnel

	Full-Time	Part-Time
Operations	0	12
Maintenance	0	0
Administration	1	1
	1	13

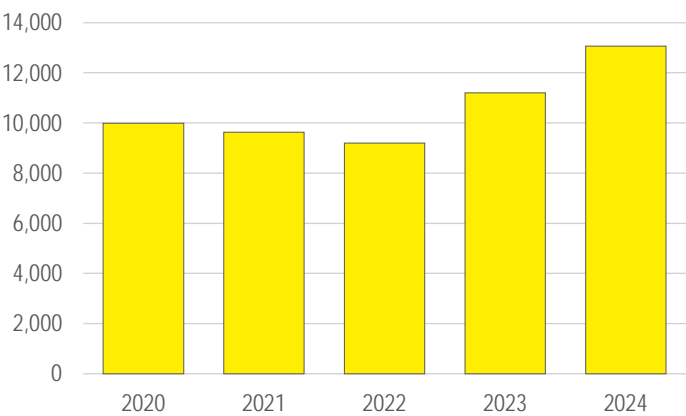
## Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8

## Ridership Trends

2020	9,993
2021	9,627
2022	9,198
2023	11,204
2024	13,061

## System Ridership Trend



# UNION COUNTY TRANSIT



## Legislative District

Indiana Senate	27
Indiana House	55, 56
U.S. Congressional	6

## Productivity

Total Passenger Boardings	13,061
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	189,780
Total Vehicle Miles	189,780
Revenue Vehicle Miles	157,439
Revenue Vehicle Hours	14,426

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.44
Operating Expense per Passenger Trip	\$64.55
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	2.89

## Financial Performance

Operating Subsidy	\$790,237
Operating Subsidy Ratio	94%
Locally Derived Income	\$343,280
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$297,670
Other Salaries/Wages	\$111,131
Fringe Services	\$26,124
Materials and Supplies	\$52,812
Utilities	\$88,057
Casualty/Liability	\$10,821
Purchased Transportation	\$49,673
Other	\$0
Total Expenses	\$206,775
Fixed Route Expenses	\$843,063
Demand Response Services	\$0
	\$843,062

## Revenue Summary

Fare Revenue	\$52,826
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$290,454
State Assistance	\$104,666
Federal Assistance	\$395,117
Total Revenue	\$843,063

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2016	CU	2	Lift
1	2017	CU	2	Lift
2	2018	CU	2	Lift
1	2018	MV	1	Ramp
2	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2020	CU	2	Lift
1	2023	CU	2	Lift
1	2023	MV	1	Ramp
1	2024	CU	2	Lift





# WEST CENTRAL INDIANA ECONOMIC DEVELOPMENT DISTRICT

1718 Wabash Ave  
Terre Haute IN 47807  
(812) 232-2675  
**Contact:** Matthew Tribble, Director of Transportation  
**Email:** mtribble@thrivewestcentral.com  
**Website:** thrivewestcentral.com

## General Information

Type of Service	Demand Response
Service Area	Vigo County
Service Population	47,764

## Service Hours

Weekdays	8:00 AM–4:30 PM
Saturday	None
Sunday	None

## Fare Structure

Base	Free/Donation
Youth	
Elderly/Disabled	Free/Donation
Transfer	
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	4	2
Maintenance	0	0
Administration	2	0
	6	2

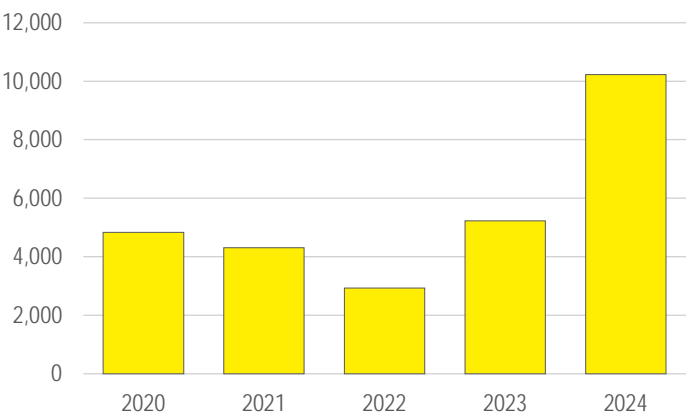
## Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	7

## Ridership Trends

2020	4,832
2021	4,314
2022	2,936
2023	5,228
2024	10,228

## System Ridership Trend





# WCIEDD PUBLIC TRANSIT

## Legislative District

Indiana Senate	38
Indiana House	42, 43, 45, 46
U.S. Congressional	8

## Productivity

Total Passenger Boardings	10,228
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	198,365
Total Vehicle Miles	198,365
Revenue Vehicle Miles	161,210
Revenue Vehicle Hours	7,081

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.02
Operating Expense per Passenger Trip	\$58.51
Passenger Trips per Total Vehicle Mile	0.05
Passenger Trips per Capita	4.67

## Financial Performance

Operating Subsidy	\$584,760
Operating Subsidy Ratio	98%
Locally Derived Income	\$271,039
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	2%

## Operating Expense Summary

Operator Salaries/Wages	\$171,874
Other Salaries/Wages	\$69,904
Fringe Services	\$119,055
Materials and Supplies	\$34,529
Utilities	\$74,761
Casualty/Liability	\$6,558
Purchased Transportation	\$27,401
Other	\$0
Total Expenses	\$94,400
Fixed Route Expenses	\$598,482
Demand Response Services	\$0
	\$598,483

## Revenue Summary

Fare Revenue	\$13,722
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$257,317
State Assistance	\$35,063
Federal Assistance	\$292,380
Total Revenue	\$598,482

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2005	CU	?	Ramp
2	2013	CU	2	Lift
1	2015	CU	2	Lift
1	2016	CU	2	Lift
2	2017	MV	1	Ramp
1	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2023	CU	2	Lift
2	2024	CU	2	Lift
5	2024	MV	1	Ramp



# WABASH COUNTY

239 Bond St  
Wabash IN 46992  
(260) 563-4475

**Contact:** Beverly Ferry, CEO  
**Email:** Beverlyf@livingwellinwabashcounty.org  
**Website:** livingwellinwabashcounty.org

## General Information

**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 30,976

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
\$4 anywhere else in the county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	5
<b>Maintenance</b>	0	0
<b>Administration</b>	3	2
	<hr/> 4	<hr/> 7

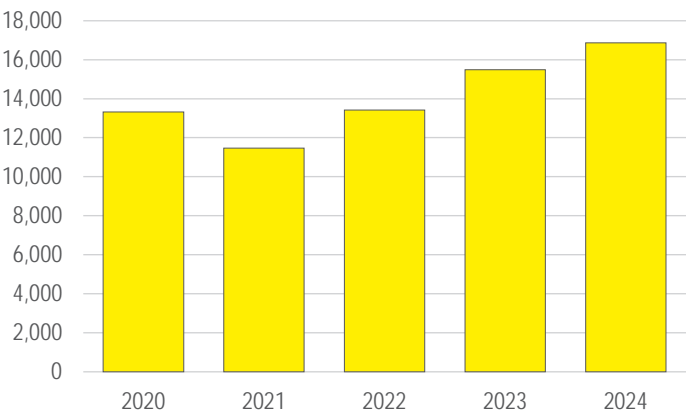
## Operation Characteristics

**Revenue Vehicles** 8  
**Peak Hour Fleet** 4

## Ridership Trends

<b>2020</b>	13,320
<b>2021</b>	11,464
<b>2022</b>	13,416
<b>2023</b>	15,490
<b>2024</b>	16,859

## System Ridership Trend





# WABASH COUNTY TRANSIT

## Legislative District

Indiana Senate	17
Indiana House	22, 50
U.S. Congressional	2

## Productivity

Total Passenger Boardings	16,859
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	101,843
Total Vehicle Miles	101,843
Revenue Vehicle Miles	99,800
Revenue Vehicle Hours	7,084

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.52
Operating Expense per Passenger Trip	\$27.28
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	1.84

## Financial Performance

Operating Subsidy	\$448,267
Operating Subsidy Ratio	97%
Locally Derived Income	\$116,640
Locally Derived Income Per Operating Expense	\$0.25
Fare Recovery Ratio	1%

## Operating Expense Summary

Operator Salaries/Wages	\$107,629
Other Salaries/Wages	\$59,541
Fringe Services	\$29,335
Materials and Supplies	\$37,970
Utilities	\$46,525
Casualty/Liability	\$5,302
Purchased Transportation	\$40,154
Other	\$0
Total Expenses	\$133,437
Fixed Route Expenses	\$459,893
Demand Response Services	\$0
	\$459,893

## Revenue Summary

Fare Revenue	\$2,805
Contract/Other	\$0
Auxiliary/Non-Transit	\$4,171
In-Kind	\$0
Contra	\$4,650
Local Assistance	\$109,664
State Assistance	\$114,470
Federal Assistance	\$224,133
Total Revenue	\$459,893

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2015	CU	1	Lift
1	2015	MV	2	Ramp
1	2019	CU	2	Lift
2	2019	MV	1	Ramp
1	2020	CU	2	Lift
2	2024	CU	1	Lift
8				



# CITY OF WASHINGTON

2200 Memorial Ave  
Washington IN 47501  
(812) 254-4564

**Contact:** Bryan Sergesketter, Street Commissioner/Transit Mgr.  
**Email:** streetcomm@washingtonin.us  
**Website:** washingtonin.us

## General Information

**Type of Service** Deviated Fixed Route  
**Service Area** City of Washington  
**Service Population** 11,979

## Service Hours

**Weekdays** 7:00 AM–4:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** Free/Donation  
**Youth** Free/Donation  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	2
<b>Maintenance</b>	0	0
<b>Administration</b>	0	0
	<hr/> 1	<hr/> 2

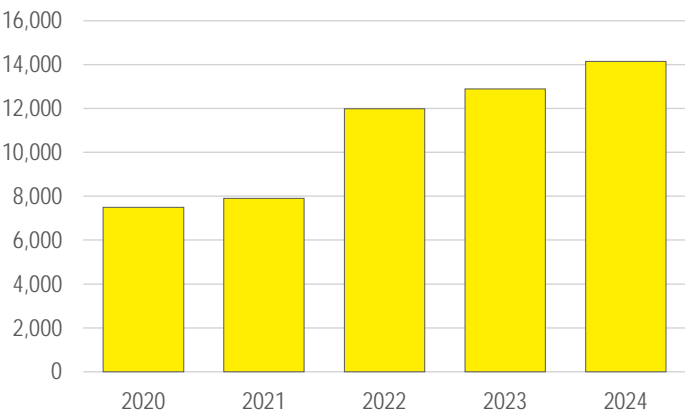
## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	1

## Ridership Trends

<b>2020</b>	7,491
<b>2021</b>	7,905
<b>2022</b>	11,979
<b>2023</b>	12,884
<b>2024</b>	14,142

## System Ridership Trend





# WASHINGTON TRANSIT SYSTEM (WTS)

## Legislative District

Indiana Senate	39
Indiana House	63
U.S. Congressional	8

## Productivity

Total Passenger Boardings	14,142
Total Fixed Route Vehicle Miles	27,036
Total Demand Response Vehicle Miles	0
Total Vehicle Miles	27,036
Revenue Vehicle Miles	26,913
Revenue Vehicle Hours	2,237

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.54
Operating Expense per Passenger Trip	\$12.51
Passenger Trips per Total Vehicle Mile	0.52
Passenger Trips per Capita	0.85

## Financial Performance

Operating Subsidy	\$174,858
Operating Subsidy Ratio	99%
Locally Derived Income	\$58,909
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	0%

## Operating Expense Summary

Operator Salaries/Wages	\$51,565
Other Salaries/Wages	\$26,500
Fringe Services	\$31,065
Materials and Supplies	\$28,410
Utilities	\$24,741
Casualty/Liability	\$3,806
Purchased Transportation	\$10,726
Other	\$0
Total Expenses	\$120
Fixed Route Expenses	\$176,933
Demand Response Services	\$176,933
	\$0

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$2,075
Local Assistance	\$58,909
State Assistance	\$28,522
Federal Assistance	\$87,427
Total Revenue	\$176,933

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2016	CU	2	Lift
1	2020	CU	2	Lift
1	2023	CU	2	Lift
3				



# WELLS COUNTY

225 W Water St  
Bluffton IN 46714  
(260) 824-1070

**Contact:** Betsy Collier, Executive Director  
**Email:** [betsy@councilongainginc.com](mailto:betsy@councilongainginc.com)  
**Website:** [councilongainginc.com](http://councilongainginc.com)

## General Information

Type of Service	Demand Response
Service Area	Wells County
Service Population	28,180

## Service Hours

Weekdays	6:00 AM–7:00 PM
Saturday	None
Sunday	None

## Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	Free
Transfer	
Other/Special	
\$5 for trips within Wells County; \$20 for trips outside Wells up to 30 miles from Bluffton; \$50 for 31–50 miles from Bluffton	

## Personnel

	Full-Time	Part-Time
Operations	3	10
Maintenance	0	0
Administration	7	3
	10	13

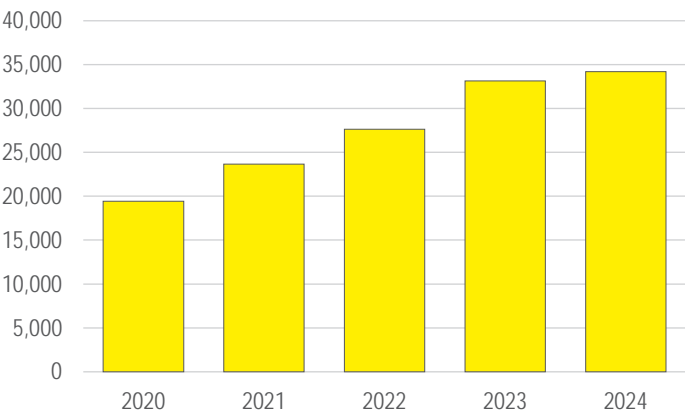
## Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	9

## Ridership Trends

2020	19,412
2021	23,661
2022	27,623
2023	33,132
2024	34,197

## System Ridership Trend





# WELLS ON WHEELS (WOW)

## Legislative District

Indiana Senate	19
Indiana House	50, 79
U.S. Congressional	3

## Productivity

Total Passenger Boardings	34,197
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	191,794
Total Vehicle Miles	191,794
Revenue Vehicle Miles	179,609
Revenue Vehicle Hours	13,820

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.48
Operating Expense per Passenger Trip	\$25.11
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	0.82

## Financial Performance

Operating Subsidy	\$816,160
Operating Subsidy Ratio	95%
Locally Derived Income	\$322,142
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$273,265
Other Salaries/Wages	\$224,562
Fringe Services	\$118,026
Materials and Supplies	\$45,926
Utilities	\$64,246
Casualty/Liability	\$13,790
Purchased Transportation	\$42,523
Other	\$0
Total Expenses	\$76,230
Fixed Route Expenses	\$858,568
Demand Response Services	\$0
	\$858,568

## Revenue Summary

Fare Revenue	\$36,431
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$5,977
Local Assistance	\$285,711
State Assistance	\$122,370
Federal Assistance	\$408,079
Total Revenue	\$858,568

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2016	MV	2	Ramp
2	2017	MV	2	Ramp
1	2019	MV	1	Ramp
6	2024	CU	2	Lift
2	2024	MV	1	Ramp
13				





# WHITE COUNTY

116 E Marion St  
Monticello IN 47960  
(574) 583-9119

**Contact:** Teresa Puterbaugh, Executive Director  
**Email:** [teresa.wccoa@gmail.com](mailto:teresa.wccoa@gmail.com)  
**Website:** [whitecountyseniorservices-publictransit.com](http://whitecountyseniorservices-publictransit.com)

## General Information

**Type of Service** Demand Response  
**Service Area** White County  
**Service Population** 24,688

## Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** None  
**Sunday** None

## Fare Structure

**Base** Donation  
**Youth** Donation  
**Elderly/Disabled** Donation  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	6
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<hr/> 3	<hr/> 6

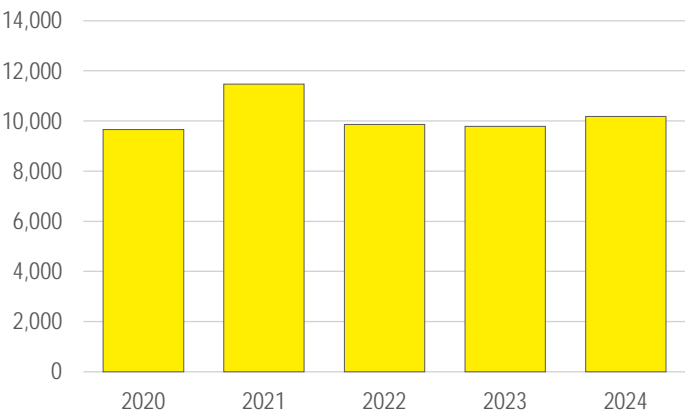
## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	5

## Ridership Trends

<b>2020</b>	9,653
<b>2021</b>	11,470
<b>2022</b>	9,857
<b>2023</b>	9,788
<b>2024</b>	10,183

## System Ridership Trend





# WHITE COUNTY PUBLIC TRANSIT

## Legislative District

Indiana Senate	5
Indiana House	13, 16
U.S. Congressional	4

## Productivity

Total Passenger Boardings	10,183
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	55,940
Total Vehicle Miles	55,940
Revenue Vehicle Miles	48,855
Revenue Vehicle Hours	5,320

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.33
Operating Expense per Passenger Trip	\$29.30
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	2.42

## Financial Performance

Operating Subsidy	\$282,997
Operating Subsidy Ratio	95%
Locally Derived Income	\$106,265
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$87,557
Other Salaries/Wages	\$93,901
Fringe Services	\$26,281
Materials and Supplies	\$18,847
Utilities	\$21,358
Casualty/Liability	\$5,835
Purchased Transportation	\$16,745
Other	\$0
Total Expenses	\$27,869
Fixed Route Expenses	\$298,393
Demand Response Services	\$0
	\$298,393

## Revenue Summary

Fare Revenue	\$15,396
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$90,869
State Assistance	\$50,630
Federal Assistance	\$141,498
Total Revenue	\$298,393

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
2	2010	CU	2	Lift
1	2017	MV	1	Ramp
1	2018	AO	0	N/A
1	2018	MV	1	Ramp
1	2023	MV	1	Ramp
1	2024	MV	1	Ramp
7				



# WHITLEY COUNTY

710 Opportunity Dr  
Columbia City IN 46725  
(260) 248-8944

**Contact:** Bernie King, Transit Manager  
**Email:** [bernie@wccoa.biz](mailto:bernie@wccoa.biz)  
**Website:** [whitleycountycouncilonaging.com](http://whitleycountycouncilonaging.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Whitley County  
**Service Population** 34,191

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	10
Maintenance	0	0
Administration	3	0
	<hr/> 4	<hr/> 10

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** None  
**Sunday** None

## Operation Characteristics

**Revenue Vehicles** 12  
**Peak Hour Fleet** 8

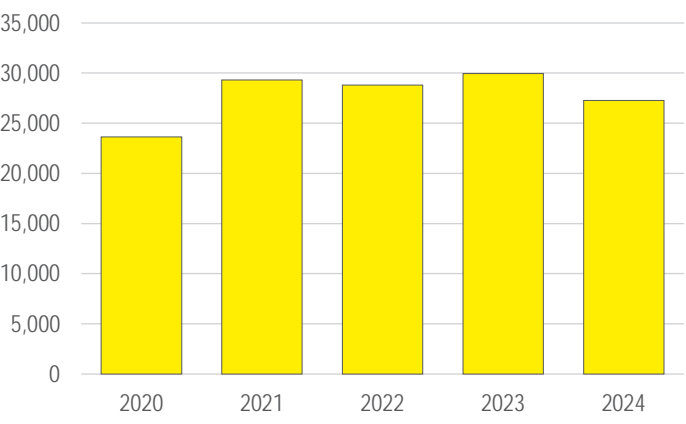
## Fare Structure

**Base** \$6.00  
**Youth** \$6.00  
**Elderly/Disabled** Donation within county  
**Transfer**  
**Other/Special**  
1–4 miles: \$6 one way & \$12 round trip; 5–10 miles: \$8 one way & \$16 round trip; 11–15 miles: \$12 one way & \$24 round trip; 16–25 miles: \$15 one way & \$30 round trip; Over 25 miles: \$17 one way & \$34 round trip; Out of County: \$29 one way & \$58 round trip  
Children under age 12 ride free with an adult. Adult must provide car seat. Veterans - \$20 round trip for out-of-county trips (graciously subsidized by the Community Foundation of Whitley County).

## Ridership Trends

<b>2020</b>	23,633
<b>2021</b>	29,299
<b>2022</b>	28,815
<b>2023</b>	29,961
<b>2024</b>	27,258

## System Ridership Trend





# WHITLEY COUNTY TRANSIT

## Legislative District

Indiana Senate	16
Indiana House	18, 83
U.S. Congressional	3

## Productivity

Total Passenger Boardings	27,258
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	215,604
Total Vehicle Miles	215,604
Revenue Vehicle Miles	195,011
Revenue Vehicle Hours	12,145

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.75
Operating Expense per Passenger Trip	\$29.63
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.25

## Financial Performance

Operating Subsidy	\$647,386
Operating Subsidy Ratio	80%
Locally Derived Income	\$366,664
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	17%

## Operating Expense Summary

Operator Salaries/Wages	\$219,453
Other Salaries/Wages	\$124,946
Fringe Services	\$41,371
Materials and Supplies	\$69,771
Utilities	\$98,361
Casualty/Liability	\$4,327
Purchased Transportation	\$45,503
Other	\$0
Total Expenses	\$204,014
Fixed Route Expenses	\$807,746
Demand Response Services	\$0
	\$807,746

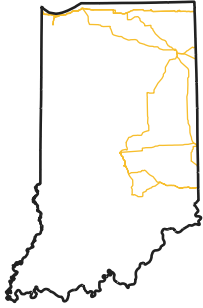
## Revenue Summary

Fare Revenue	\$137,798
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$20,000
Contra	\$2,562
Local Assistance	\$228,866
State Assistance	\$84,829
Federal Assistance	\$333,691
Total Revenue	\$807,746

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Positions	Wheelchair Ramp Or Lift
1	2011	MV	1	Ramp
1	2013	CU	0	N/A
1	2014	MV	1	Ramp
1	2016	CU	2	Lift
1	2018	CU	2	Lift
1	2019	CU	2	Lift
1	2019	MV	1	Ramp
2	2020	CU	2	Lift
2	2023	CU	2	Lift
1	2024	CU	2	Lift
1	2024	MV	1	Ramp

13



# BARONS BUS

5310 Hauserman Rd  
Parma, OH 44130  
(888) 378-3823

**Contact:** John Goebel, Vice President  
**Email:** [jgoebel@baronsbus.com](mailto:jgoebel@baronsbus.com)  
**Website:** [baronsbus.com](http://baronsbus.com)

## General Information

**Type of Service** Intercity Bus  
**Subsidized Routes** Insert Map

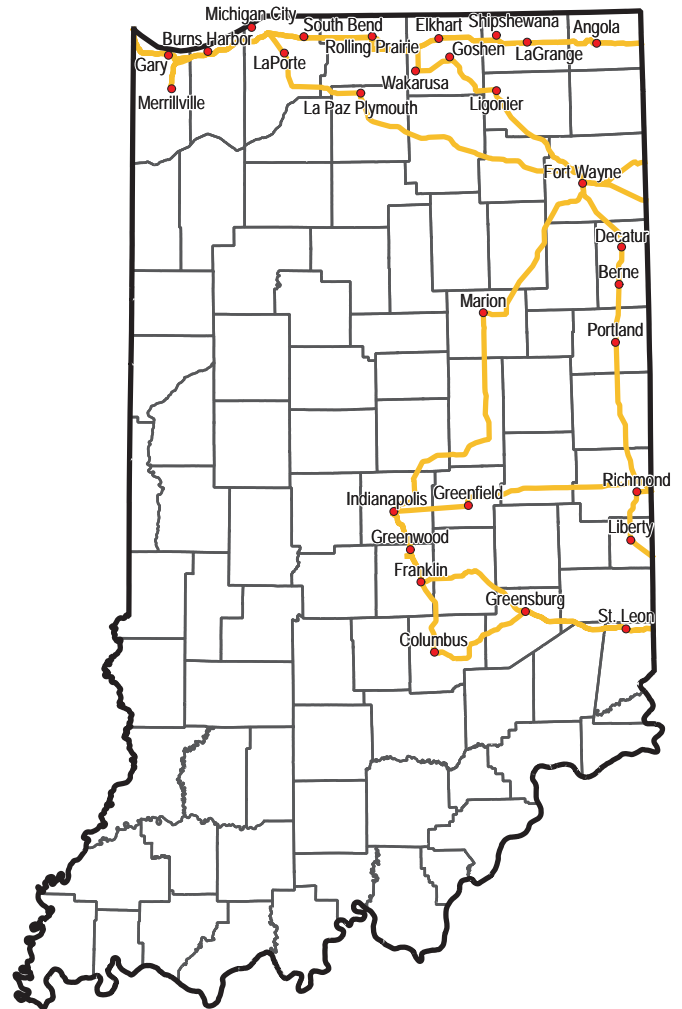
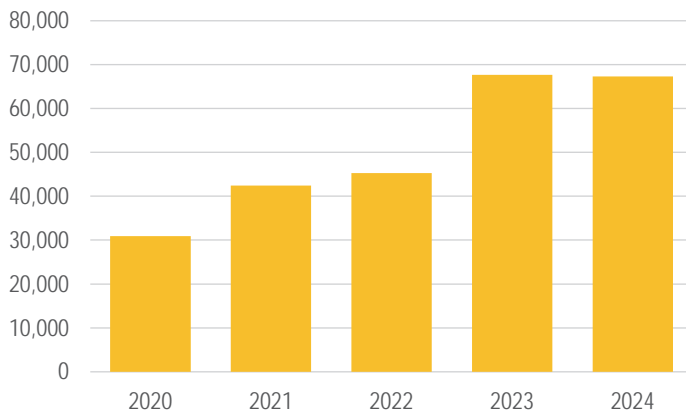
## Productivity

<b>Passenger Boardings</b>	67,323
<b>Vehicle Miles</b>	728,746
<b>Revenue Miles</b>	725,850
<b>Vehicle Hours</b>	18,238
<b>Passenger Trips per Total Vehicle Mile</b>	0.09

## Ridership Trends

<b>2020</b>	30,929
<b>2021</b>	42,400
<b>2022</b>	45,299
<b>2023</b>	67,665
<b>2024</b>	67,323

## System Ridership Trend





# GREYHOUND

315 Continental Ave  
Dallas, TX 75207  
(972) 239-4401

**Contact:** Lephon Quach, Grant Manager  
**Email:** lephan.quach@flixbus.com  
**Website:** greyhound.com

## General Information

**Type of Service** Intercity Bus  
**Service Area** Insert Map

## Productivity

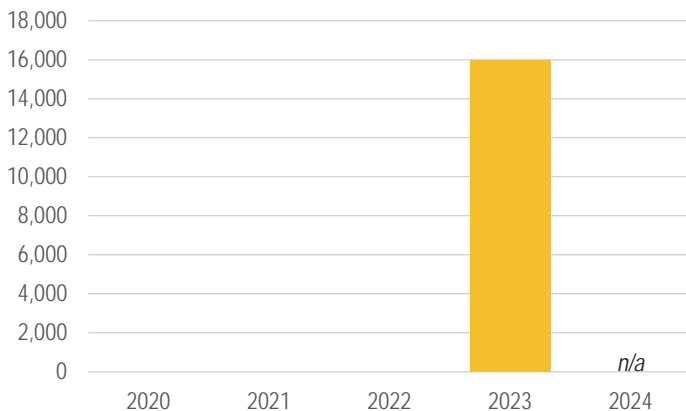
Passenger Boardings	17,760
Vehicle Miles	130,226
Revenue Miles	130,226
Vehicle Hours	2,695
Passenger Trips per Total Vehicle Mile	0.14

## Ridership Trends

2020	
2021	
2022	
2023	15,939
2024	17,760



## System Ridership Trend





# MILLER TRANSPORTATION

111 Outer Loop  
 Louisville, KY 40214  
 (800) 544-2383

**Contact:** Reggie Addy, Director of Development  
**Email:** reggieaddy@millertransportation.com  
**Website:** millertransportation.com

## General Information

**Type of Service** Intercity Bus  
**Service Area** Insert Map

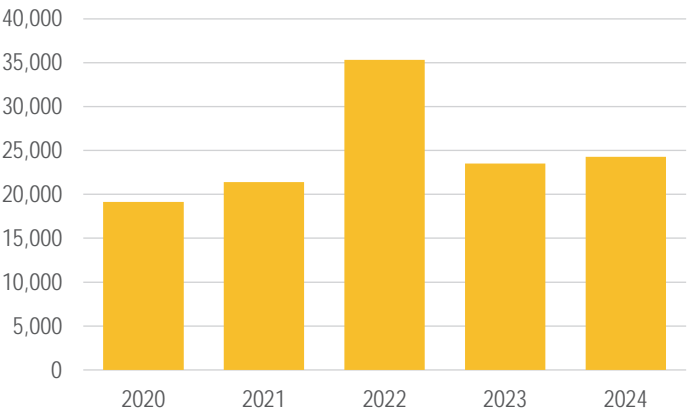
## Productivity

Passenger Boardings	24,281
Vehicle Miles	431,110
Revenue Miles	399,110
Vehicle Hours	11,655
Passenger Trips per Total Vehicle Mile	0.06

## Ridership Trends

2020	19,128
2021	21,394
2022	35,315
2023	23,500
2024	24,281

System Ridership Trend







# Glossary

Calendar Year 2024



This page intentionally left blank.

# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Accessibility.** The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles.** The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels.** Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA).** Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation.** (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award.** The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet.** The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC).** This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage.** A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs.** Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

**Capital Grant Awards.** Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs.** The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue.** Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue.** Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue.** Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue.** Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue

vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue.** Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act.** Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL).** The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit.** As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Project (CMAQ).** A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses.** Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service.** A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route.** This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

**Disabled.** Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

**Fare Recovery.** Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

**Fare Revenue.** Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**FAST Act.** Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

**Federal Operating Assistance.** Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service.** Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses.** Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for

as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays.** Includes five major holidays: Christmas, Thanksgiving, Independence Day, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

**LDI Expense.** Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue).** This category includes:

**Local Cash Grants and Reimbursements.**

Funds obtained from local government units to assist in paying the cost of operating the transit system.

**Taxes Levied Directly by Transit System.**

Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI).** This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**Materials and Supplies Expense.** Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO).**

Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

**Operating Expense.** The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip.** Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income.** Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy.** Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages.** The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses.** On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages.** Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit.** Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita.** Ratio equating total passenger trips to service area population.

Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM).**

Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip.** One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

**Peak Hour Fleet.** The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF).** A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

**Purchased Transportation Expenses.** Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items.** Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

**Revenue Vehicle Miles.** The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307.** The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5310.** The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311.** The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Section 5339.** (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

**Service Area.** The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population.** The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

**Service Expenses.** Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees.** The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

**Contract Maintenance Service Expenses.** Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

**Professional and Technical Service Fees.** Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.



**Service Route.** A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV).** Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. \*INDOT no longer purchases these vehicles.

**Subsidy/Passenger Trip.** Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles.** The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge.** A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus.** A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

**Small Transit Bus (STB).** Under 30'

**Medium Transit Bus (MTB).** 30' to 34'

**Large Transit Bus (LTB).** 35' to 40'

**Trolley (TY).** Usually 30' to 35'

**Articulated (ART).** Multi-section high occupancy vehicle

**User Side Subsidy.** A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense.** Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.

**MIKE BRAUN, GOVERNOR**  
**LYNDSAY QUIST, COMMISSIONER**

**Indiana Department of Transportation**  
100 North Senate Avenue, Room N758-MM  
Indianapolis, Indiana 46204

[www.in.gov/indot](http://www.in.gov/indot)  
[www.transit.indot.in.gov](http://www.transit.indot.in.gov)  
Phone: (317) 728-6250



[www.transit.indot.in.gov](http://www.transit.indot.in.gov)