

INDIANA PUBLIC TRANSIT  
**ANNUAL REPORT**

**2022**



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2022 ANNUAL REPORT  
INDIANA PUBLIC TRANSIT

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STATE OF INDIANA

Eric J. Holcomb, Governor

Michael Smith, Commissioner, Indiana Department of Transportation

October 2023

Indiana Department of Transportation  
100 North Senate Avenue, Room N758-MM  
Indianapolis, Indiana 46204



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# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2022 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, and a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 65 transit systems in Indiana during 2022 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2019. Section Two of this report provides a detailed analysis of each of the four peer groups.

## Statewide Statistics

Indiana maintains a public transit network of 65 urban and rural public transit systems. This number increased by two from 2021 because of Johnson, Shelby, and Brown Counties operating separately.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2022. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2021 and 2022 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2022. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

**RIDERSHIP BY SYSTEM**

System	Ridership 2021	Ridership 2022	% Change	2022 Ridership per Capita	2022 % of State Ridership
<b>GROUP 1 - Large Fixed Route</b>					
Bloomington	1,330,173	1,973,733	48.38%	24.93	9.84%
Evansville	722,004	823,586	14.07%	7.01	4.10%
Fort Wayne	1,286,579	1,242,583	-3.42%	4.63	6.19%
Indianapolis	5,203,518	5,552,608	6.71%	6.04	27.67%
Lafayette	2,498,458	3,619,901	44.89%	24.50	18.04%
Muncie	747,389	838,726	12.22%	11.97	4.18%
South Bend	989,203	1,145,820	15.83%	6.94	5.71%
<b>SUBTOTAL: GROUP 1</b>	<b>12,777,324</b>	<b>15,196,957</b>	<b>18.94%</b>	<b>8.60</b>	<b>75.73%</b>
<b>GROUP 2 - Small Fixed Route</b>					
Anderson	124,987	114,498	-8.39%	2.08	0.57%
Central Indiana	24,162	20,958	-13.26%	0.01	0.10%
Columbus	151,368	162,353	7.26%	3.22	0.81%
East Chicago	51,228	48,728	-4.88%	1.64	0.24%
Elkhart	360,315	367,217	1.92%	4.15	1.83%
Gary	438,804	384,357	-12.41%	4.80	1.92%
Kokomo	228,484	259,356	13.51%	3.72	1.29%
City of Marion	82,588	115,459	39.80%	4.08	0.58%
Michigan City	112,326	106,478	-5.21%	3.39	0.53%
New Albany, Clarksville, & Jeffersonville	211,793	226,733	7.05%	2.20	1.13%
City of Richmond	135,877	142,858	5.14%	4.00	0.71%
Terre Haute	129,031	131,612	2.00%	2.21	0.66%
<b>SUBTOTAL: GROUP 2</b>	<b>2,050,963</b>	<b>2,080,607</b>	<b>1.45%</b>	<b>0.98</b>	<b>10.37%</b>
<b>GROUP 3 - Urban Demand Response</b>					
Hamilton County	51,698	21,494	-58.42%	0.08	0.11%
Hancock County	14,220	15,428	8.50%	0.22	0.08%
Hendricks & Morgan Counties	32,653	38,797	18.82%	0.28	0.19%
Johnson County	66,891	52,856	-20.98%	0.33	0.26%
La Porte	32,867	39,667	20.69%	1.80	0.20%
Northwestern Indiana	89,624	94,758	5.73%	0.19	0.47%
Valparaiso	83,978	106,627	26.97%	3.36	0.53%
<b>SUBTOTAL: GROUP 3</b>	<b>371,931</b>	<b>369,627</b>	<b>-0.62%</b>	<b>0.10</b>	<b>1.84%</b>
<b>GROUP 4 - Rural Demand Response</b>					
City of Bedford	14,073	20,398	44.94%	1.48	0.10%
Boone County	16,906	18,613	10.10%	0.53	0.09%
Brown County	0	5,552	0.00%	0.07	0.03%
Cass County	124,582	102,289	-17.89%	2.70	0.51%
Clinton County	29,868	32,583	9.09%	0.98	0.16%
Crawford, Floyd, Harrison, Scott, & Washington Counties	17,872	18,500	3.51%	0.19	0.09%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	36,943	40,372	9.28%	0.26	0.20%
DeKalb County	17,126	18,119	5.80%	0.42	0.09%
Fayette County	19,294	27,625	43.18%	1.18	0.14%
Franklin County	17,584	18,535	5.41%	0.81	0.09%
Fulton County	15,818	24,249	53.30%	1.18	0.12%
City of Huntingburg	7,856	11,589	47.52%	1.87	0.06%
Huntington County	30,477	32,248	5.81%	0.88	0.16%
Jasper, Pulaski, Newton, & Starke Counties	34,298	31,238	-8.92%	0.93	0.16%
Jay, Randolph, Blackford, & Henry Counties	39,649	31,434	-20.72%	0.35	0.16%
Knox County	43,394	52,287	20.49%	1.44	0.26%
Kosciusko County	36,909	35,563	-3.65%	0.44	0.18%
LaGrange County	38,819	35,466	-8.64%	0.88	0.18%
Madison County	13,198	13,759	4.25%	0.18	0.07%
Marshall County	23,861	26,796	12.30%	0.58	0.13%
Miami County	28,141	27,825	-1.12%	0.77	0.14%
Monroe, Lawrence, Owen, & Putnam Counties	35,634	38,415	7.80%	0.63	0.19%
City of New Castle	20,459	32,285	57.80%	1.86	0.16%
Noble County	26,067	25,568	-1.91%	0.54	0.13%
Orange County	7,039	8,914	26.64%	0.45	0.04%
Rush County	9,593	12,317	28.40%	0.74	0.06%
City of Seymour	26,355	29,766	12.94%	1.38	0.15%
Shelby County	0	8,295	0.00%	0.03	0.04%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	117,396	116,170	-1.04%	0.43	0.58%
Steuben County	12,947	13,455	3.92%	0.39	0.07%
Tippecanoe County	393	725	84.48%	0.01	0.00%
Union County	9,627	9,198	-4.46%	0.24	0.05%
Vigo County	4,314	2,936	-31.94%	0.06	0.01%
Wabash County	11,464	13,416	17.03%	0.43	0.07%
City of Washington	7,905	11,979	51.54%	0.94	0.06%
Wells County	23,661	27,623	16.74%	1.00	0.14%
White County	11,470	9,857	-14.06%	0.40	0.05%
Whitley County	29,299	28,815	-1.65%	0.84	0.14%
<b>SUBTOTAL: GROUP 4</b>	<b>960,291</b>	<b>1,014,774</b>	<b>5.67%</b>	<b>0.48</b>	<b>5.06%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>16,160,509</b>	<b>18,661,965</b>	<b>15.48%</b>	<b>1.94</b>	<b>92.99%</b>
Northern Indiana Commuter Transportation District	1,024,744	1,406,300	37.23%	1.82	7.01%
<b>TOTAL ALL GROUPS</b>	<b>17,185,253</b>	<b>20,068,265</b>	<b>16.78%</b>	<b>1.93</b>	<b>100.00%</b>



**TOTAL VEHICLE MILES BY SYSTEM**

SYSTEM	TVM 2021	TVM 2022	% CHANGE
<b>GROUP 1 - Large Fixed Route</b>			
Bloomington	1,018,862	1,013,796	-0.50%
Evansville	1,230,848	1,247,951	1.39%
Fort Wayne	1,930,852	1,811,283	-6.19%
Indianapolis	10,825,420	9,458,394	-12.63%
Lafayette	1,987,328	1,911,648	-3.81%
Muncie	960,951	870,714	-9.39%
South Bend	1,708,774	1,539,511	-9.91%
<b>SUBTOTAL: GROUP 1</b>	<b>19,663,035</b>	<b>17,853,297</b>	<b>-9.20%</b>
<b>GROUP 2 - Small Fixed Route</b>			
Anderson	438,537	457,331	4.29%
Central Indiana	197,183	166,739	-15.44%
Columbus	321,861	323,632	0.55%
East Chicago	121,388	99,583	-17.96%
Elkhart	1,121,235	1,084,564	-3.27%
Gary	1,045,644	816,730	-21.89%
Kokomo	570,828	584,141	2.33%
City of Marion	169,763	196,777	15.91%
Michigan City	318,924	234,413	-26.50%
New Albany, Clarksville, & Jeffersonville	698,725	701,421	0.39%
City of Richmond	322,032	304,317	-5.50%
Terre Haute	503,150	448,180	-10.93%
<b>SUBTOTAL: GROUP 2</b>	<b>5,829,270</b>	<b>5,417,828</b>	<b>-7.06%</b>
<b>GROUP 3 - Urban Demand Response</b>			
Hamilton County	575,570	185,418	-67.79%
Hancock County	153,884	148,522	-3.48%
Hendricks & Morgan Counties	331,194	301,665	-8.92%
Johnson County	663,773	435,216	-34.43%
La Porte	106,366	118,407	11.32%
Northwestern Indiana	886,597	818,202	-7.71%
Valparaiso	326,216	342,367	4.95%
<b>SUBTOTAL: GROUP 3</b>	<b>3,043,600</b>	<b>2,349,797</b>	<b>-22.80%</b>
<b>GROUP 4 - Rural Demand Response</b>			
City of Bedford	48,474	63,363	30.72%
Boone County	229,909	324,792	41.27%
Brown County	0	102,308	0.00%
Cass County	651,734	528,537	-18.90%
Clinton County	95,758	107,586	12.35%
Crawford, Floyd, Harrison, Scott, & Washington Counties	224,205	177,109	-21.01%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	473,807	480,541	1.42%
DeKalb County	172,170	172,718	0.32%
Fayette County	177,846	194,094	9.14%
Franklin County	175,099	204,502	16.79%
Fulton County	120,152	160,351	33.46%
City of Huntingburg	17,072	24,219	41.86%
Huntington County	228,291	262,761	15.10%
Jasper, Pulaski, Newton, & Starke Counties	452,838	388,204	-14.27%
Jay, Randolph, Blackford, & Henry Counties	330,757	304,804	-7.85%
Knox County	224,748	250,970	11.67%
Kosciusko County	171,093	147,607	-13.73%
LaGrange County	420,786	377,912	-10.19%
Madison County	124,291	108,593	-12.63%
Marshall County	193,991	201,712	3.98%
Miami County	206,303	226,542	9.81%
Monroe, Lawrence, Owen, & Putnam Counties	374,243	357,346	-4.51%
City of New Castle	47,799	44,012	-7.92%
Noble County	293,175	275,925	-5.88%
Orange County	100,494	90,998	-9.45%
Rush County	23,071	24,175	4.79%
City of Seymour	86,631	90,635	4.62%
Shelby County	0	62,022	0.00%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	1,374,775	1,386,816	0.88%
Steuben County	122,821	124,126	1.06%
Tippecanoe County	11,055	13,111	18.60%
Union County	127,711	119,124	-6.72%
Vigo County	38,055	32,930	-13.47%
Wabash County	92,403	80,150	-13.26%
City of Washington	24,357	26,354	8.20%
Wells County	122,187	156,425	28.02%
White County	84,557	57,801	-31.64%
Whitley County	222,345	232,378	4.51%
<b>SUBTOTAL: GROUP 4</b>	<b>7,885,003</b>	<b>7,983,553</b>	<b>1.25%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>36,420,908</b>	<b>33,604,475</b>	<b>-7.73%</b>
Northern Indiana Commuter Transportation District	3,882,573	2,689,325	-30.73%
<b>TOTAL ALL GROUPS</b>	<b>40,303,481</b>	<b>36,293,800</b>	<b>-9.95%</b>

**TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY – 2022**

System	Labor/Fringe	%	Services	%	Materials & Supplies	%	Utilities	%	Casualty & Liability	%	Purchased Transport	%	Other	%	Total
<b>GROUP 1 - Large Fixed Route</b>															
Bloomington	\$5,869,679	64%	\$1,176,057	13%	\$1,587,504	17%	\$97,043	1%	\$260,836	3%	\$0	0%	\$198,437	2%	\$9,189,556
Evansville	\$5,982,657	79%	\$283,993	5%	\$1,043,238	14%	\$86,387	1%	\$168,896	2%	\$0	0%	\$675	0%	\$7,565,846
Fort Wayne	\$12,384,416	74%	\$840,555	5%	\$2,287,754	14%	\$152,800	1%	\$422,107	3%	\$196,167	1%	\$475,843	3%	\$16,759,642
Indianapolis	\$62,265,194	60%	\$16,936,521	16%	\$10,032,896	10%	\$1,999,381	2%	\$3,187,750	3%	\$9,813,661	9%	\$346,764	0%	\$104,582,167
Lafayette	\$11,461,576	76%	\$1,312,558	9%	\$1,490,681	10%	\$197,984	1%	\$476,609	3%	\$0	0%	\$150,066	1%	\$15,089,474
Muncie	\$4,787,231	70%	\$809,260	12%	\$671,342	10%	\$114,319	2%	\$390,270	6%	\$0	0%	\$109,709	2%	\$6,882,131
South Bend	\$8,268,685	75%	\$818,957	7%	\$1,019,217	9%	\$339,352	3%	\$502,968	5%	\$0	0%	\$37,574	0%	\$10,986,753
<b>SUBTOTAL: GROUP 1</b>	<b>\$11,019,438</b>	<b>65%</b>	<b>\$22,177,901</b>	<b>13%</b>	<b>\$18,132,632</b>	<b>11%</b>	<b>\$2,987,266</b>	<b>2%</b>	<b>\$5,409,436</b>	<b>3%</b>	<b>\$10,009,828</b>	<b>6%</b>	<b>\$1,319,068</b>	<b>1%</b>	<b>\$171,055,569</b>
<b>GROUP 2 - Small Fixed Route</b>															
Anderson	\$2,313,600	80%	\$234,857	8%	\$311,051	11%	\$41,445	1%	\$0	0%	\$0	0%	\$0	0%	\$2,900,953
Central Indiana	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$922,005	100%	\$0	0%	\$922,005
Columbus	\$1,653,492	72%	\$4,800	0%	\$386,413	17%	\$28,023	1%	\$0	0%	\$0	0%	\$232,503	10%	\$2,305,231
East Chicago	\$854,396	82%	\$43,312	4%	\$146,179	14%	\$3,028	0%	\$0	0%	\$0	0%	\$168	0%	\$1,047,083
Elkhart	\$325,995	8%	\$0	0%	\$9,824	0%	\$1,456	0%	\$10,652	0%	\$3,562,273	87%	\$175,619	4%	\$4,085,819
Kokomo	\$3,853,522	52%	\$478,436	6%	\$955,881	13%	\$153,275	2%	\$305,296	4%	\$0	0%	\$1,672,356	23%	\$7,418,766
City of Marion	\$2,175,638	79%	\$151,771	5%	\$392,060	14%	\$9,649	0%	\$31,344	1%	\$0	0%	\$0	0%	\$2,760,462
Gary	\$1,153,337	82%	\$58,063	4%	\$135,263	10%	\$15,130	1%	\$42,342	3%	\$0	0%	\$4,024	0%	\$1,408,159
Michigan City	\$1,347,219	80%	\$36,086	2%	\$217,896	13%	\$21,541	1%	\$65,000	4%	\$0	0%	\$5,417	0%	\$1,693,159
New Albany, Clarksville, & Jeffersonville	\$3,866,299	65%	\$426,153	7%	\$367,607	6%	\$21,770	0%	\$230,240	4%	\$1,037,840	17%	\$36,206	1%	\$5,986,115
City of Richmond	\$988,287	78%	\$30,505	2%	\$181,504	14%	\$17,366	1%	\$50,571	4%	\$0	0%	\$53	0%	\$1,268,286
Terre Haute	\$2,152,864	86%	\$21,254	1%	\$232,705	9%	\$32,627	1%	\$21,153	1%	\$0	0%	\$38,338	2%	\$2,498,941
<b>SUBTOTAL: GROUP 2</b>	<b>\$20,684,649</b>	<b>60%</b>	<b>\$1,485,237</b>	<b>4%</b>	<b>\$3,336,383</b>	<b>10%</b>	<b>\$345,310</b>	<b>1%</b>	<b>\$756,598</b>	<b>2%</b>	<b>\$5,522,118</b>	<b>16%</b>	<b>\$2,164,684</b>	<b>6%</b>	<b>\$34,294,979</b>
<b>GROUP 3 - Urban Demand Response</b>															
Hamilton County	\$428,309	69%	\$11,740	2%	\$79,419	13%	\$14,917	2%	\$21,431	3%	\$0	0%	\$63,696	10%	\$619,512
Hancock County	\$356,828	65%	\$36,374	7%	\$43,748	8%	\$10,936	2%	\$33,066	6%	\$0	0%	\$67,032	12%	\$547,984
Hendricks & Morgan Counties	\$561,179	57%	\$86,194	9%	\$128,697	13%	\$15,361	2%	\$64,537	7%	\$0	0%	\$121,357	12%	\$977,325
Johnson County	\$1,024,736	52%	\$431,432	22%	\$148,308	7%	\$31,750	2%	\$82,160	4%	\$0	0%	\$270,243	14%	\$1,988,629
La Porte	\$535,438	78%	\$7,128	1%	\$78,116	11%	\$15,560	2%	\$30,257	4%	\$0	0%	\$18,340	3%	\$684,839
Northwestern Indiana	\$1,812,980	56%	\$173,646	5%	\$529,169	16%	\$49,571	2%	\$130,551	4%	\$0	0%	\$513,054	16%	\$3,208,971
Valparaiso	\$78,402	4%	\$36,220	2%	\$240,802	12%	\$22,533	1%	\$29,917	2%	\$1,477,583	76%	\$61,834	3%	\$1,947,291
<b>SUBTOTAL: GROUP 3</b>	<b>\$4,797,872</b>	<b>48%</b>	<b>\$782,734</b>	<b>8%</b>	<b>\$1,248,259</b>	<b>13%</b>	<b>\$160,628</b>	<b>2%</b>	<b>\$391,919</b>	<b>4%</b>	<b>\$1,477,583</b>	<b>15%</b>	<b>\$1,115,556</b>	<b>11%</b>	<b>\$9,974,551</b>
<b>GROUP 4: Rural Demand Response</b>															
City of Bedford	\$543,277	82%	\$24,539	4%	\$54,881	8%	\$11,827	2%	\$12,664	2%	\$12,362	2%	\$0	0%	\$659,550
Boone County	\$424,674	61%	\$40,710	6%	\$78,909	11%	\$10,520	2%	\$45,384	6%	\$0	0%	\$98,131	14%	\$698,328
Brown County	\$81,770	52%	\$6,856	4%	\$47,236	30%	\$0	0%	\$14,883	10%	\$0	0%	\$5,214	3%	\$155,959
Cass County	\$992,032	62%	\$81,628	5%	\$241,203	15%	\$30,673	2%	\$165,415	10%	\$0	0%	\$85,929	5%	\$1,596,880
Clinton County	\$387,685	72%	\$39,068	7%	\$68,337	13%	\$16,793	3%	\$19,415	4%	\$0	0%	\$4,891	1%	\$536,189
Crawford, Floyd, Harrison, Scott, & Washington Counties	\$476,785	56%	\$122,585	14%	\$195,478	23%	\$18,028	2%	\$35,606	4%	\$0	0%	\$7,210	1%	\$855,692
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$1,151,614	67%	\$89,471	5%	\$282,439	16%	\$20,802	1%	\$78,175	5%	\$0	0%	\$94,411	5%	\$1,716,912
DeKalb County	\$399,723	61%	\$31,561	5%	\$77,083	12%	\$6,973	1%	\$21,622	3%	\$0	0%	\$118,085	18%	\$655,047
Fayette County	\$277,380	56%	\$52,917	11%	\$66,615	13%	\$8,152	2%	\$16,654	3%	\$0	0%	\$74,439	15%	\$496,157
Franklin County	\$304,051	67%	\$26,505	6%	\$72,109	16%	\$17,225	4%	\$32,891	7%	\$0	0%	\$1,935	0%	\$454,716
Fulton County	\$254,431	54%	\$38,931	8%	\$43,362	9%	\$13,673	3%	\$40,724	9%	\$0	0%	\$80,399	17%	\$471,520
City of Huntington	\$194,023	79%	\$8,016	3%	\$30,088	12%	\$4,590	2%	\$1,930	1%	\$0	0%	\$7,972	3%	\$246,619
Huntington County	\$489,155	64%	\$74,109	10%	\$110,679	14%	\$14,286	2%	\$31,358	4%	\$0	0%	\$44,963	6%	\$764,550
Jasper, Pulaski, Newton, & Starke Counties	\$770,530	72%	\$53,872	5%	\$128,862	12%	\$23,581	2%	\$69,032	6%	\$0	0%	\$24,051	2%	\$1,069,928
Jay, Randolph, Blackford, & Henry Counties	\$734,776	57%	\$162,870	13%	\$204,854	16%	\$16,849	1%	\$22,290	2%	\$0	0%	\$145,973	11%	\$1,287,612
Knox County	\$471,644	53%	\$57,746	6%	\$166,186	19%	\$22,632	3%	\$48,386	5%	\$0	0%	\$126,592	14%	\$893,186
Kosciusko County	\$454,277	66%	\$14,153	2%	\$98,998	14%	\$14,686	2%	\$24,586	4%	\$0	0%	\$81,504	12%	\$688,204
LaGrange County	\$455,574	46%	\$80,476	8%	\$211,309	22%	\$900	0%	\$117,513	12%	\$0	0%	\$116,868	12%	\$982,640
Madison County	\$97,885	23%	\$400	0%	\$0	0%	\$0	0%	\$0	0%	\$306,062	73%	\$15,775	4%	\$420,122
Marshall County	\$282,383	63%	\$14,361	3%	\$59,994	13%	\$2,904	1%	\$14,525	3%	\$0	0%	\$76,139	17%	\$450,306
Miami County	\$384,774	58%	\$17,193	3%	\$77,190	12%	\$4,501	1%	\$86,694	13%	\$0	0%	\$88,851	13%	\$659,203
Monroe, Lawrence, Owen, & Putnam Counties	\$713,053	52%	\$57,217	4%	\$249,195	18%	\$52,001	4%	\$116,950	8%	\$0	0%	\$191,950	14%	\$1,380,366
City of New Castle	\$698,254	84%	\$21,824	3%	\$57,380	7%	\$18,312	2%	\$25,000	3%	\$0	0%	\$7,445	1%	\$828,215
Noble County	\$347,814	50%	\$33,520	5%	\$94,401	14%	\$8,554	1%	\$62,332	9%	\$0	0%	\$148,149	21%	\$694,770
Orange County	\$194,880	52%	\$34,897	9%	\$35,137	9%	\$3,211	1%	\$23,715	6%	\$0	0%	\$85,205	23%	\$377,045
Rush County	\$183,827	56%	\$27,070	8%	\$38,124	12%	\$6,188	2%	\$17,546	5%	\$0	0%	\$56,967	17%	\$329,722
City of Seymour	\$284,404	76%	\$17,926	5%	\$64,177	17%	\$970	0%	\$0	0%	\$0	0%	\$7,964	2%	\$375,441
Shelby County	\$195,526	68%	\$31,874	11%	\$41,658	15%	\$3,077	1%	\$13,304	5%	\$0	0%	\$700	0%	\$286,139
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$1,800,280	62%	\$98,919	3%	\$492,461	17%	\$36,901	1%	\$123,303	4%	\$83,923	3%	\$278,559	10%	\$2,914,346
Steuben County	\$300,768	66%	\$16,782	4%	\$45,642	10%	\$5,233	1%	\$10,016	2%	\$0	0%	\$74,164	16%	\$452,605
Tippecanoe County	\$144,642	81%	\$7,684	4%	\$11,263	6%	\$1,253	1%	\$9,369	5%	\$0	0%	\$5,175	3%	\$179,386
Union County	\$207,117	43%	\$42,304	9%	\$66,517	14%	\$2,656	1%	\$49,049	10%	\$0	0%	\$109,356	23%	\$476,999
Vigo County	\$181,813	56%	\$31,240	10%	\$53,145	16%	\$527	0%	\$6,485	2%	\$0	0%	\$51,676	16%	\$324,886
Wabash County	\$212,528	44%	\$103,936	22%	\$60,518	13%	\$18,871	4%	\$34,976	7%	\$0	0%	\$48,946	10%	\$479,775
City of Washington	\$91,708	60%	\$21,284	14%	\$27,649	18%	\$4,015	3%	\$6,913	5%	\$0	0%	\$1,371	1%	\$152,940
Wells County	\$554,263	76%	\$45,154	6%	\$73,061	10%	\$22,357	3%	\$23,939	3%	\$0	0%	\$8,849	1%	\$727,623
White County	\$193,721	64%	\$13,591	5%	\$24,497	8%	\$12,680	4%	\$11,424	4%	\$0	0%	\$45,434	15%	\$301,347
Whitley County	\$363,794	45%	\$39,284	5%	\$103,279	13%	\$4,159	1%	\$90,175	11%	\$0	0%	\$209,721	26%	\$810,412
<b>SUBTOTAL: GROUP 4</b>	<b>\$16,296,835</b>	<b>61%</b>	<b>\$1,682,473</b>	<b>6%</b>	<b>\$3,853,916</b>	<b>14%</b>	<b>\$460,560</b>	<b>2%</b>	<b>\$1,524,243</b>	<b>6%</b>	<b>\$402,347</b>	<b>1%</b>	<b>\$2,630,963</b>	<b>10%</b>	<b>\$26,851,337</b>
<b>GROUPS 1 THROUGH 4</b>															
Northern Indiana Commuter Transportation District	\$37,793,418	65%	\$4,341,298	7%	\$5,146,060	9%	\$3,003,557	5%	\$5,123,589	9%	\$0	0%	\$3,031,665	5%	\$58,439,587
<b>TOTAL ALL GROUPS</b>	<b>\$190,592,212</b>	<b>63%</b>	<b>\$30,469,643</b>	<b>10%</b>	<b>\$31,717,250</b>	<b>11%</b>	<b>\$6,957,321</b>	<b>2%</b>	<b>\$13,205,785</b>	<b>4%</b>	<b>\$17,411,876</b>	<b>6%</b>	<b>\$10,261,936</b>	<b>3%</b>	<b>\$300,616,023</b>

**TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY – 2022**

System	Fares	%	Local Assistance	%	State Assistance	%	Federal Assistance	%	Other	%	Total
<b>GROUP 1 - Large Fixed Route</b>											
Bloomington	\$1,727,538	19%	\$397,257	4%	\$2,579,272	28%	\$3,689,200	40%	\$796,289	9%	\$9,189,556
Evansville	\$1,509,505	20%	\$1,019,275	13%	\$2,263,252	30%	\$2,624,593	35%	\$149,221	2%	\$7,565,846
Fort Wayne	\$1,025,557	6%	\$7,956,643	47%	\$2,132,353	13%	\$5,102,721	30%	\$542,368	3%	\$16,759,642
Indianapolis	\$6,304,224	6%	\$72,038,070	69%	\$11,240,036	11%	\$11,876,507	11%	\$3,123,330	3%	\$104,582,167
Lafayette	\$3,346,682	22%	\$3,837,288	25%	\$4,308,802	29%	\$2,780,162	18%	\$816,540	5%	\$15,089,474
Muncie	\$150,134	2%	\$2,959,343	43%	\$1,490,594	22%	\$2,212,869	32%	\$69,191	1%	\$6,882,131
South Bend	\$1,157,518	11%	\$4,001,502	36%	\$2,060,889	19%	\$3,466,886	32%	\$299,958	3%	\$10,986,753
<b>SUBTOTAL: GROUP 1</b>	<b>\$15,221,158</b>	<b>9%</b>	<b>\$92,209,378</b>	<b>54%</b>	<b>\$26,075,198</b>	<b>15%</b>	<b>\$31,752,938</b>	<b>19%</b>	<b>\$5,796,897</b>	<b>3%</b>	<b>\$171,055,569</b>
<b>GROUP 2 - Small Fixed Route</b>											
Anderson	\$83,281	3%	\$1,025,826	35%	\$368,025	13%	\$1,393,851	48%	\$29,970	1%	\$2,900,953
Central Indiana	\$54,630	6%	\$0	0%	\$82,021	9%	\$210,112	23%	\$575,242	62%	\$922,005
Columbus	\$0	0%	\$1,017,329	44%	\$300,513	13%	\$986,268	43%	\$1,121	0%	\$2,305,231
East Chicago	\$0	0%	\$132,964	13%	\$330,320	32%	\$579,909	55%	\$3,890	0%	\$1,047,083
Elkhart	\$234,952	6%	\$489,224	12%	\$621,313	15%	\$2,678,267	66%	\$62,063	2%	\$4,085,819
Gary	\$256,106	3%	\$1,098,213	15%	\$911,022	12%	\$5,091,727	69%	\$61,698	1%	\$7,418,766
Kokomo	\$2,279	0%	\$1,058,149	38%	\$648,136	23%	\$1,051,898	38%	\$0	0%	\$2,760,462
City of Marion	\$0	0%	\$87,511	6%	\$269,853	19%	\$1,040,407	74%	\$10,388	1%	\$1,408,159
Michigan City	\$61,930	4%	\$601,914	36%	\$213,701	13%	\$815,614	48%	\$0	0%	\$1,693,159
New Albany, Clarksville, & Jeffersonville	\$686,905	11%	\$3,934,977	66%	\$1,233,517	21%	\$38,150	1%	\$92,566	2%	\$5,986,115
City of Richmond	\$119,931	9%	\$4,763	0%	\$333,865	26%	\$806,807	64%	\$2,920	0%	\$1,268,286
Terre Haute	\$98,071	4%	\$564,779	23%	\$498,524	20%	\$1,129,045	45%	\$208,522	8%	\$2,498,941
<b>SUBTOTAL: GROUP 2</b>	<b>\$1,598,085</b>	<b>5%</b>	<b>\$10,015,649</b>	<b>29%</b>	<b>\$5,810,810</b>	<b>17%</b>	<b>\$15,822,055</b>	<b>46%</b>	<b>\$1,048,380</b>	<b>3%</b>	<b>\$34,294,979</b>
<b>GROUP 3 - Urban Demand Response</b>											
Hamilton County	\$38,447	6%	\$0	0%	\$0	0%	\$571,392	92%	\$9,673	2%	\$619,512
Hancock County	\$34,411	6%	\$13,486	2%	\$0	0%	\$488,719	89%	\$11,368	2%	\$547,984
Hendricks & Morgan Counties	\$59,711	6%	\$0	0%	\$110,975	11%	\$804,716	82%	\$1,923	0%	\$977,325
Johnson County	\$71,535	4%	\$0	0%	\$250,083	13%	\$1,667,011	84%	\$0	0%	\$1,988,629
La Porte	\$115,276	17%	\$177,386	26%	\$71,439	10%	\$248,825	36%	\$71,913	11%	\$684,839
Northwestern Indiana	\$464,076	14%	\$1,163,780	36%	\$578,221	18%	\$969,105	30%	\$33,789	1%	\$3,208,971
Valparaiso	\$390,413	20%	\$505,332	26%	\$233,907	12%	\$714,655	37%	\$102,984	5%	\$1,947,291
<b>SUBTOTAL: GROUP 3</b>	<b>\$1,173,869</b>	<b>12%</b>	<b>\$1,859,984</b>	<b>19%</b>	<b>\$1,244,625</b>	<b>12%</b>	<b>\$5,464,423</b>	<b>55%</b>	<b>\$231,650</b>	<b>2%</b>	<b>\$9,974,551</b>
<b>GROUP 4: Rural Demand Response</b>											
City of Bedford	\$0	0%	\$95,511	14%	\$168,414	26%	\$395,625	60%	\$0	0%	\$659,550
Boone County	\$37,003	5%	\$198,503	28%	\$84,907	12%	\$352,732	51%	\$25,183	4%	\$698,328
Brown County	\$5,471	4%	\$9,474	6%	\$38,799	25%	\$56,423	36%	\$45,792	29%	\$155,959
Cass County	\$85,439	5%	\$137,166	9%	\$426,921	27%	\$937,592	59%	\$9,762	1%	\$1,596,880
Clinton County	\$19,517	4%	\$77,355	14%	\$93,297	17%	\$346,020	65%	\$0	0%	\$536,189
Crawford, Floyd, Harrison, Scott, & Washington Counties	\$0	0%	\$73,965	9%	\$189,448	22%	\$592,279	69%	\$0	0%	\$855,692
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$43,588	3%	\$260,645	15%	\$260,643	15%	\$1,110,706	65%	\$41,330	2%	\$1,716,912
DeKalb County	\$56,257	9%	\$167,695	26%	\$97,561	15%	\$329,570	50%	\$3,964	1%	\$655,047
Fayette County	\$34,946	7%	\$34,666	7%	\$93,662	19%	\$332,883	67%	\$0	0%	\$496,157
Franklin County	\$17,542	4%	\$737	0%	\$127,962	28%	\$308,475	68%	\$0	0%	\$454,716
Fulton County	\$45,242	10%	\$11,189	2%	\$78,221	17%	\$231,562	49%	\$105,306	22%	\$471,520
City of Huntington	\$16,921	7%	\$72,315	29%	\$24,721	10%	\$132,662	54%	\$0	0%	\$246,619
Huntington County	\$41,388	5%	\$107,953	14%	\$138,669	18%	\$473,940	62%	\$2,600	0%	\$764,550
Jasper, Pulaski, Newton, & Starke Counties	\$20,021	2%	\$48,703	5%	\$192,802	18%	\$805,123	75%	\$3,279	0%	\$1,069,928
Jay, Randolph, Blackford, & Henry Counties	\$20,220	2%	\$86,712	7%	\$212,374	16%	\$849,665	66%	\$118,641	9%	\$1,287,612
Knox County	\$19,039	2%	\$101,072	11%	\$144,987	16%	\$627,399	70%	\$689	0%	\$893,186
Kosciusko County	\$16,990	2%	\$61,669	9%	\$101,259	15%	\$508,286	74%	\$0	0%	\$688,204
LaGrange County	\$167,837	17%	\$36,209	4%	\$212,276	22%	\$566,318	58%	\$0	0%	\$982,640
Madison County	\$6,777	2%	\$51,467	12%	\$44,783	11%	\$317,095	75%	\$0	0%	\$420,122
Marshall County	\$50,435	11%	\$52,539	12%	\$56,702	13%	\$289,827	64%	\$803	0%	\$450,306
Miami County	\$38,497	6%	\$177,877	27%	\$93,879	14%	\$348,950	53%	\$0	0%	\$659,203
Monroe, Lawrence, Owen, & Putnam Counties	\$49,154	4%	\$14,889	1%	\$313,832	23%	\$999,071	72%	\$3,420	0%	\$1,380,366
City of New Castle	\$2,815	0%	\$242,335.00	29%	\$93,408	11%	\$489,657	59%	\$0	0%	\$828,215
Noble County	\$63,706	9%	\$45,689	7%	\$111,657	16%	\$473,718	68%	\$0	0%	\$694,770
Orange County	\$15,682	4%	\$0	0%	\$85,112	23%	\$274,002	73%	\$2,249	1%	\$377,045
Rush County	\$9,382	3%	\$81,184	25%	\$41,697	13%	\$197,459	60%	\$0	0%	\$329,722
City of Seymour	\$48,060	13%	\$0	0%	\$79,619	21%	\$240,462	64%	\$7,300	2%	\$375,441
Shelby County	\$21,078	7%	\$54,155	19%	\$64,238	22%	\$137,442	48%	\$9,226	3%	\$286,139
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$189,606	7%	\$0	0%	\$790,515	27%	\$1,934,225	66%	\$0	0%	\$2,914,346
Steuben County	\$14,029	3%	\$69,489	15%	\$73,613	16%	\$271,636	60%	\$23,838	5%	\$452,605
Tippecanoe County	\$3,767	2%	\$62,604	35%	\$10,960	6%	\$102,055	57%	\$0	0%	\$179,386
Union County	\$20,558	4%	\$48,557	10%	\$103,602	22%	\$304,282	64%	\$0	0%	\$476,999
Vigo County	\$6,574	2%	\$88,615	27%	\$34,600	11%	\$195,097	60%	\$0	0%	\$324,886
Wabash County	\$17,936	4%	\$22,551	5%	\$113,848	24%	\$317,529	66%	\$7,911	2%	\$479,775
City of Washington	\$0	0%	\$31,856	21%	\$28,205	18%	\$92,206	60%	\$673	0%	\$152,940
Wells County	\$21,866	3%	\$154,611	21%	\$121,452	17%	\$429,694	59%	\$0	0%	\$727,623
White County	\$15,073	5%	\$45,918	15%	\$49,236	16%	\$190,370	63%	\$750	0%	\$301,347
Whitley County	\$141,325	17%	\$218,934	27%	\$83,652	10%	\$361,501	45%	\$5,000	1%	\$810,412
<b>SUBTOTAL: GROUP 4</b>	<b>\$1,383,741</b>	<b>5%</b>	<b>\$3,044,809</b>	<b>11%</b>	<b>\$5,081,533</b>	<b>19%</b>	<b>\$16,923,538</b>	<b>63%</b>	<b>\$417,716</b>	<b>2%</b>	<b>\$26,851,337</b>
<b>GROUPS 1 THROUGH 4</b>	<b>\$19,376,853</b>	<b>8%</b>	<b>\$107,129,820</b>	<b>44%</b>	<b>\$38,212,166</b>	<b>16%</b>	<b>\$69,962,954</b>	<b>29%</b>	<b>\$7,494,643</b>	<b>3%</b>	<b>\$242,176,436</b>
Northern Indiana Commuter Transportation District	\$9,189,577	16%	\$8,260,285	14%	\$18,982,076	32%	\$21,995,982	38%	\$11,667	0%	\$58,439,587
<b>TOTAL ALL GROUPS</b>	<b>\$28,566,430</b>	<b>10%</b>	<b>\$115,390,105</b>	<b>38%</b>	<b>\$57,194,242</b>	<b>19%</b>	<b>\$91,958,936</b>	<b>31%</b>	<b>\$7,506,310</b>	<b>2%</b>	<b>\$300,616,023</b>

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# Programs & Services

Calendar Year 2022

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# INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of seven staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the

leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below.

<b>Larry Buckel</b> Office of Transit Manager	(317) 728-6250	LBUCKEL@INDOT.IN.GOV
<b>Jason Casteel</b> Transit Planner	(317) 234-5161	JCASTEEL@INDOT.IN.GOV
<b>Brian Jones</b> Section 5310/PMTF Program Manager	(317) 426-8541	BJONES@INDOT.IN.GOV
<b>Jennifer Bennett</b> Intercity Bus Program Manager	(317) 612-1223	JBENNETT@INDOT.IN.GOV
<b>Todd Jennings</b> Section 5311 Program Manager	(765) 309-7976	TJENNINGS@INDOT.IN.GOV
<b>Amy Craft</b> Section 5311 Project Manager	(317) 446-7870	ACRAFT1@INDOT.IN.GOV
<b>Mike McGathey</b> Section 5311 Project Manager	(317) 232-1498	MMCGATHEY@INDOT.IN.GOV

## STATE OF INDIANA PROGRAMS

### State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2022, INDOT allocated \$44.55 million in PMTF to 64 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less.

Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

1. System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
2. Taxes levied by, or on behalf of, a transit system; and
3. Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

## **Electric Rail Service Fund**

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-3-1.5-20.6.

## **Commuter Rail Service Fund – Sales Tax**

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts

established under I.C. 8-3-1.5-20.5 to be used for maintenance, improvement, and operations of commuter rail service.

## **Commuter Rail Service Fund – Situs Tax**

Collections from the Indefinite-Situs Tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund.

# FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

## **FTA Section 5311 – Rural Formula Funds**

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

## **FTA Section 5311(b) – Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers.

## **FTA Section 5311(f) – Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services.

## **FTA Section 5310 – Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.



## **FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)**

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

## **FTA Section 5339 – Bus and Bus Facilities Program**

The Grants for Buses and Bus Facilities Program (49 U.S.C. 5339) makes federal resources available to states and direct recipients to replace, rehabilitate, purchase buses, and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities.

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# Peer Group Comparisons

Calendar Year 2022

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# PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2021 and 2022 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

# GROUP ONE: LARGE FIXED ROUTE SYSTEMS

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.76 million Indiana residents, approximately 26 percent of the state's population. The populations of the service areas served by Group One systems range from 70,085 in Muncie to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	79,168
Evansville	Metropolitan Evansville Transit System (METS)	Evansville city limits	117,429
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	Indianapolis Public Transportation Corporation (IndyGo)	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette-West Lafayette Metropolitan Area & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie city limits	70,085
South Bend	South Bend Public Transportation Corporation (Transpo)	South Bend and Mishawaka city limits	165,000
<b>Total</b>			<b>1,766,869</b>
<b>Total Indiana Population</b>			<b>6,785,528</b>
<b>Percent of Indiana Population</b>			<b>26%</b>

In 2022, Group One transit systems provided over 15.1 million passenger trips. Total ridership for the Group One systems increased 18.94 percent in 2022. Six of the seven systems had ridership increases between 6.71 percent and 48.38 percent in 2022. Ridership among Group One systems ranged from just over 823,000 trips to 5.5 million trips.

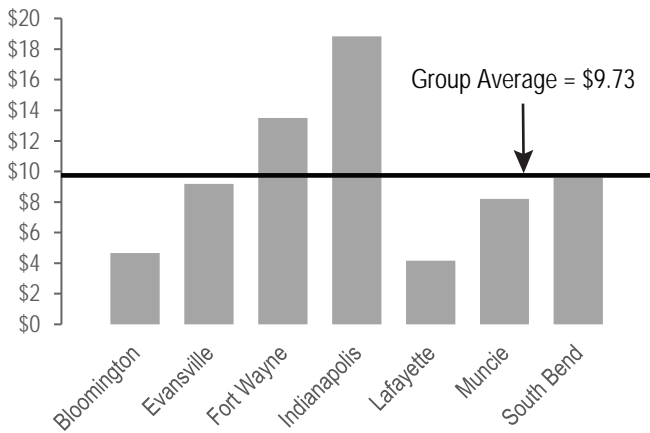
The total vehicle miles operated by Group One transit systems decreased in 2022. Total vehicle miles decreased by 9.2 percent, from over 19.6 million miles in 2021 to 17.8 million miles in 2022. Six of the seven systems operated fewer total vehicle miles this year. In 2022, total vehicle miles among the group ranged between 870,000 and 9.4 million.

System	Total Ridership			Total Vehicle Miles		
	2021	2022	Percent Change	2021	2022	Percent Change
Bloomington	1,330,173	1,973,733	48.38%	1,018,862	1,013,796	-0.50%
Evansville	722,004	823,586	14.07%	1,230,848	1,247,951	1.39%
Fort Wayne	1,286,579	1,242,583	-3.42%	1,930,852	1,811,283	-6.19%
Indianapolis	5,203,518	5,552,608	6.71%	10,825,420	9,458,394	-12.63%
Lafayette	2,498,458	3,619,901	44.89%	1,987,328	1,911,648	-3.81%
Muncie	747,389	838,726	12.22%	960,951	870,714	-9.39%
South Bend	989,203	1,145,820	15.83%	1,708,774	1,539,511	-9.91%
<b>Total</b>	<b>12,777,324</b>	<b>15,196,957</b>	<b>18.94%</b>	<b>19,663,035</b>	<b>17,853,297</b>	<b>-9.20%</b>

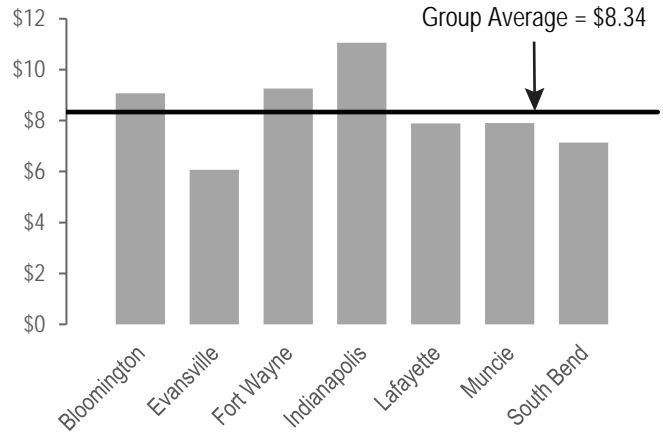
The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2022, the average operating expense per passenger trip for Group One systems was \$9.73. The cost per trip varied from \$4.66 to \$18.83. Among the urban systems, the average operating expense per vehicle mile was \$8.34 in 2022. The individual systems' cost per mile ranged from \$6.06 to \$11.06.

In 2022, the ratio of locally derived income to operating expense varied from \$0.30 to \$0.78. This means that for every dollar of expense, between \$0.30 and \$0.78 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 12.3 percent while the individual systems' actual fare recovery ratios ranged from 2 percent to 22 percent.

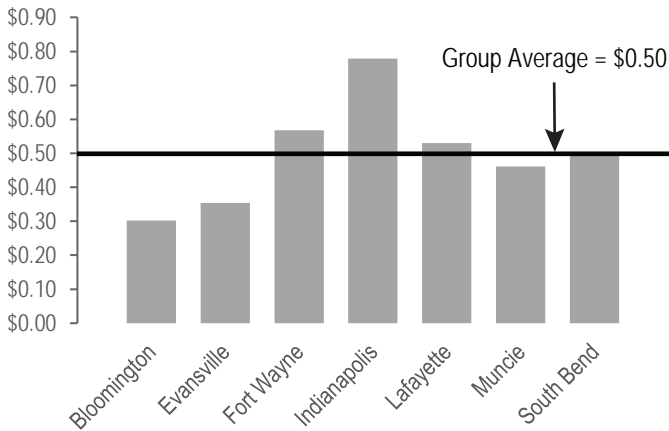
Group One: Operating Expense Per Passenger Trip



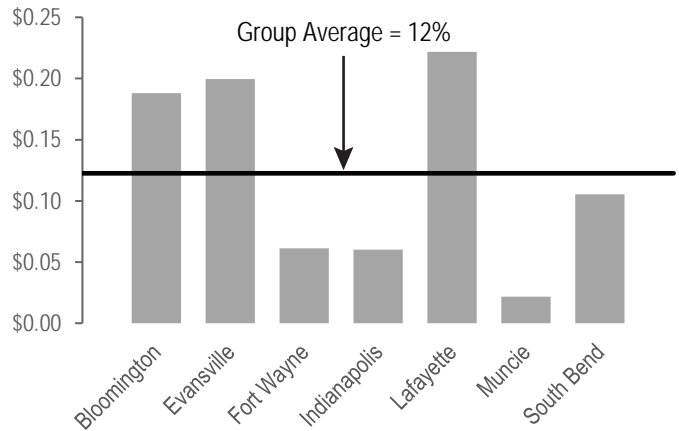
Group One: Operating Expense Per Total Vehicle Mile



Group One: Locally Derived Income Per Operating Expense



Group One: Fare Recovery Ratio



# GROUP TWO: SMALL FIXED ROUTE SYSTEMS

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 2 million Indiana residents, approximately 30 percent of the state's population. The sizes of the service area populations range from 29,698 to 1,487,483.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson city limits	55,076
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Indianapolis Urbanized Area	1,487,483
Columbus	ColumBus Transit	Columbus city limits	50,474
East Chicago	East Chicago Transit	East Chicago city limits	29,698
Elkhart	Elkhart Interurban Trolley/IT ADA Access (MACOG)	Elkhart and Goshen city limits	88,440
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	80,000
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo city limits	69,682
City of Marion	Marion Transit System (MTS)	Marion city limits	28,310
Michigan City	Michigan City Transit	Michigan City city limits	31,452
New Albany, Clarksville, & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville, & Jeffersonville city limits	35,720
City of Richmond	Rose View Transit	Richmond city limits	103,049
Terre Haute	Terre Haute Transit Utility	Terre Haute city limits	59,614
<b>Total</b>			<b>2,118,998</b>
<b>Total Indiana Population</b>			<b>6,785,528</b>
<b>Percent of Indiana Population</b>			<b>31%</b>

In 2022, Group Two systems provided more than 2 million trips. Total ridership for the Group Two systems increased in 2022 by 1.45 percent. Seven out of the twelve systems had an increase in ridership ranging from 1.92 percent to 39.8 percent. Ridership on Group Two systems ranged from 20,958 to 384,357 in 2022.

In 2022, Group Two systems operated approximately 5.4 million vehicle miles, 7.06 percent less miles than 2021. Six out of the twelve systems in Group Two operated less miles in 2022. The number of total vehicle miles operated by each Group Two system varied from 99,583 to 1,084,564.

System	Total Ridership			Total Vehicle Miles		
	2021	2022	Percent Change	2021	2022	Percent Change
Anderson	124,987	114,498	-8.39%	438,537	457,331	4.29%
Central Indiana	24,162	20,958	-13.26%	197,183	166,739	-15.44%
Columbus	151,368	162,353	7.26%	321,861	323,632	0.55%
East Chicago	51,228	48,728	-4.88%	121,388	99,583	-17.96%
Elkhart	360,315	367,217	1.92%	1,121,235	1,084,564	-3.27%
Gary	438,804	384,357	-12.41%	1,045,644	816,730	-21.89%
Kokomo	228,484	259,356	13.51%	570,828	584,141	2.33%
City of Marion	82,588	115,459	39.80%	169,763	196,777	15.91%
Michigan City	112,326	106,478	-5.21%	318,924	234,413	-26.50%
New Albany, Clarksville, & Jeffersonville	211,793	226,733	7.05%	698,725	701,421	0.39%
City of Richmond	135,877	142,858	5.14%	322,032	304,317	-5.50%
Terre Haute	129,031	131,612	2.00%	503,150	448,180	-10.93%
<b>Total</b>	<b>2,050,963</b>	<b>2,080,607</b>	<b>1.45%</b>	<b>5,829,270</b>	<b>5,417,828</b>	<b>-7.06%</b>

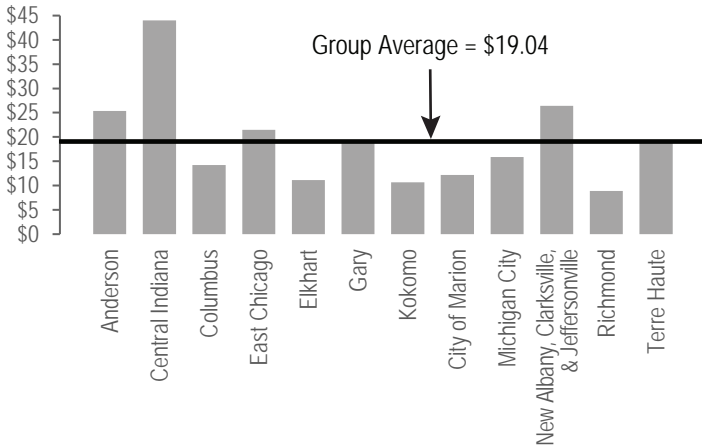


The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2022, the average operating expense per passenger trip among Group Two systems was \$19.04. The cost per trip varied from \$8.88 to \$43.99. The average operating cost per mile was \$6.65, with actual costs ranging from \$3.77 to \$10.51 per mile.

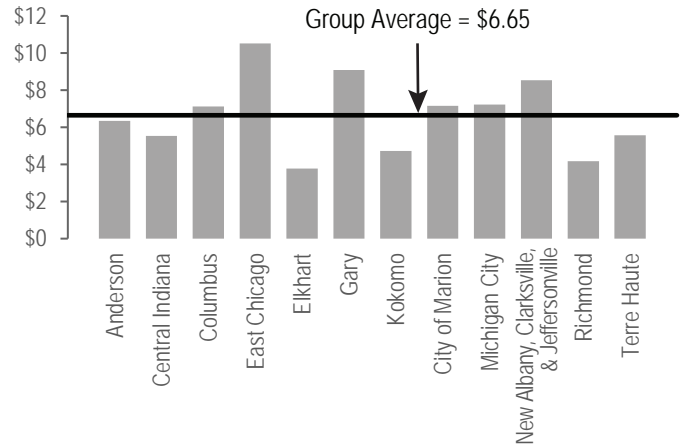
In 2022, the Group Two systems' ratios of locally derived income to operating expense varied from

\$0.07 to \$0.79. For each dollar of expense, an average of \$0.34 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 5.2 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from .01 to 11.5 percent (note: East Chicago, Columbus, Kokomo, and City of Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

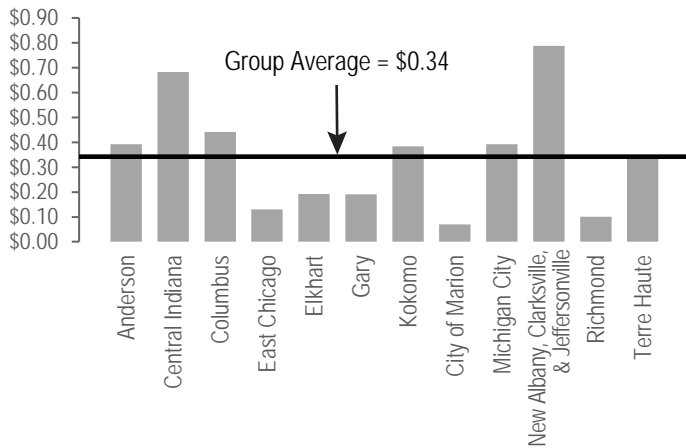
Group Two: Operating Expense Per Passenger Trip



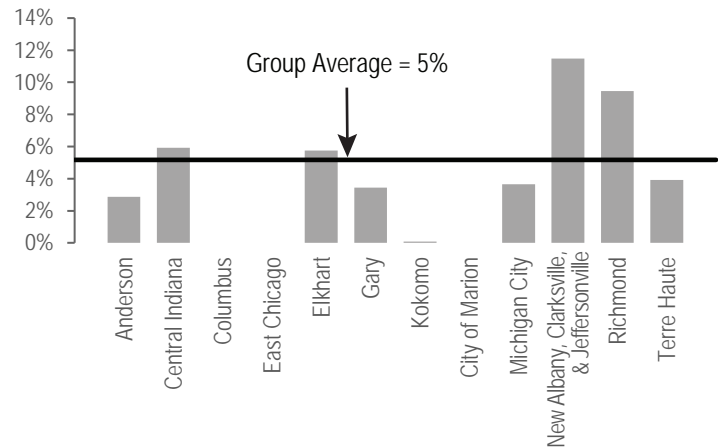
Group Two: Operating Expense Per Total Vehicle Mile



Group Two: Locally Derived Income Per Operating Expense



Group Two: Fare Recovery Ratio



# GROUP THREE: URBAN DEMAND RESPONSE SYSTEMS

The four transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

Group Three systems serve approximately 1.2 million people. The combined service area populations make up approximately 18 percent of the state's population. The average service area population for Group Three systems is 172,546.

System	System Name	Service Area	Service Area Population
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services DBA LINK	Hendricks & Morgan Counties	137,355
	Access Johnson County/ShelbyGo/Access Brown County		
Johnson County	Brown County	Johnson, Shelby & Brown Counties	199,332
La Porte	TransPorte	La Porte city limits and one-quarter mile fringe	22,053
NIRPC	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso city limits	31,733
<b>Total</b>			<b>1,245,387</b>
<b>Total Indiana Population</b>			<b>6,785,528</b>
<b>Percent of Indiana Population</b>			<b>18%</b>

In 2022, Group Three systems provided 369,627 passenger trips, a decrease of 0.62 percent from 2021. Five of the seven systems had ridership increases between 5.73 and 20.69 percent. Ridership on Group Three systems ranged from 15,428 to 106,627 in 2022.

In 2022, Group Three systems operated more than 2.3 million vehicle miles. Five of the seven systems operated fewer miles than in 2021. In total, vehicle miles for Group Three decreased 22.8 percent. The systems operated between 118,407 miles and 818,202 miles in 2022.

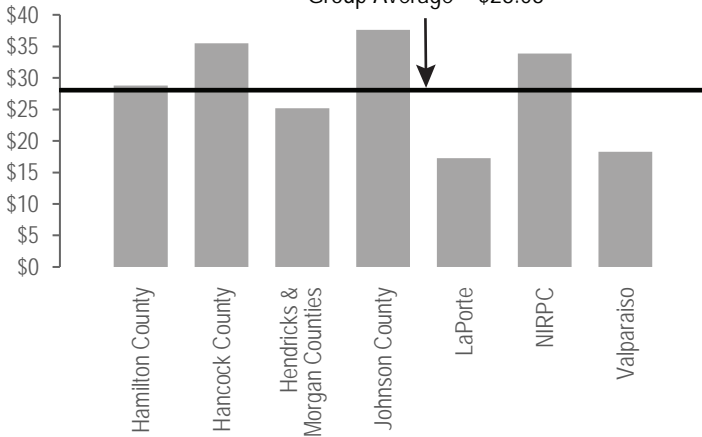
System	Total Ridership			Total Vehicle Miles		
	2021	2022	Percent Change	2021	2022	Percent Change
Hamilton County	51,698	21,494	-58.42%	575,570	185,418	-67.79%
Hancock County	14,220	15,428	8.50%	153,884	148,522	-3.48%
Hendricks & Morgan Counties	32,653	38,797	18.82%	331,194	301,665	-8.92%
Johnson County	66,891	52,856	-20.98%	663,773	435,216	-34.43%
La Porte	32,867	39,667	20.69%	106,366	118,407	11.32%
NIRPC	89,624	94,758	5.73%	886,597	818,202	-7.71%
Valparaiso	83,978	106,627	26.97%	326,216	342,367	4.95%
<b>Total</b>	<b>371,931</b>	<b>369,627</b>	<b>-0.62%</b>	<b>3,043,600</b>	<b>2,349,797</b>	<b>-22.80%</b>

The Group Three systems had an average cost per passenger trip of \$28.08 in 2022. In 2022, the cost per trip for individual systems varied from \$17.26 to \$37.62. The average expense per vehicle mile is \$4.32 for the Group Three systems. The actual operating expense per mile for the systems ranged from \$3.24 to \$5.78.

Locally generated income funded an average of \$0.26 for each dollar of the Group Three systems' operating expenses. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.04 and \$0.53 for each dollar of expense. Considering fare revenue alone, the systems recovered between 4 percent and 20 percent of system expenses through passenger fares, with an average fare recovery ratio of 11 percent.

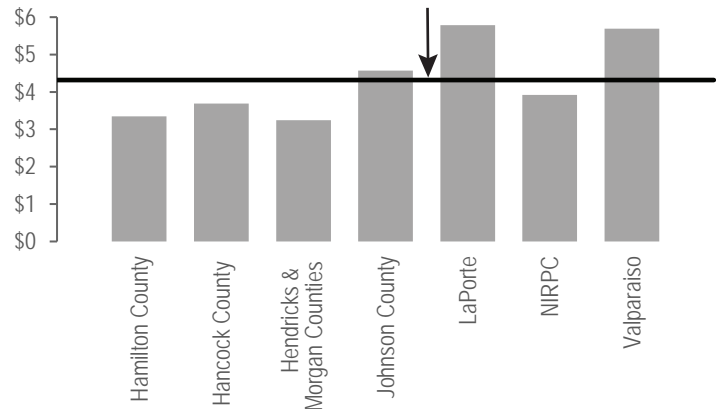
**Group Three: Operating Expense Per Passenger Trip**

Group Average = \$28.08



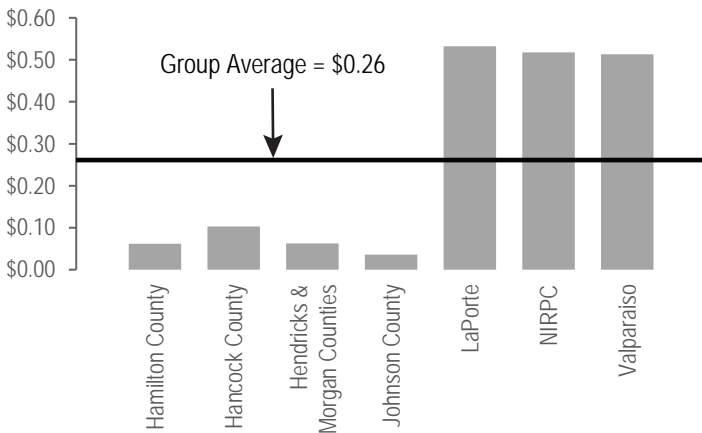
**Group Three: Operating Expense Per Total Vehicle Mile**

Group Average = \$4.32



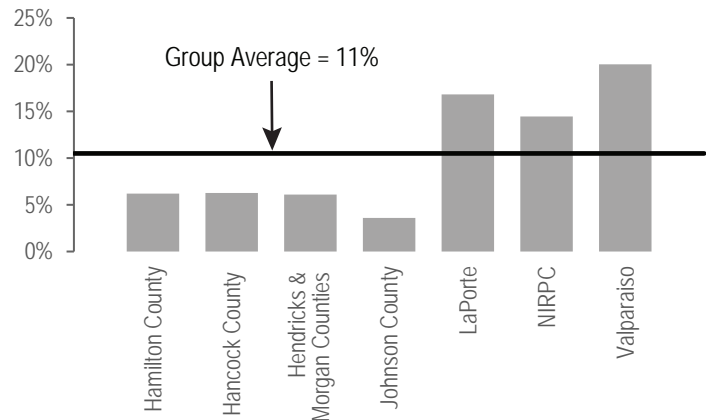
**Group Three: Locally Derived Income Per Operating**

Group Average = \$0.26



**Group Three: Fare Recovery Ratio**

Group Average = 11%



# GROUP FOUR: RURAL DEMAND RESPONSE SYSTEMS

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural county-wide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 38 systems in Group Four serve more than 2.1 million people. This represents 32 percent of the state's population. The average service area population is 57,197. The sizes of the individual service areas are between 6,354 and 239,600 people.

System	System Name	Service Area	Service Area Population
City of Bedford	Transit Authority of Stone City (TASC)	Bedford city limits	13,760
Boone County	Boone Area Transit System	Boone County	60,590
Brown County	ACCESS Brown County Transit	Brown County	79,881
Cass County	Cass Area Transit	Cass County	37,870
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	33,190
Crawford, Floyd, Harrison, Scott, & Washington Counties	Southern Indiana Transit System (SITS)	Crawford, Floyd, Harrison, Scott, & Washington Counties	136,180
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	Catch-A-Ride (Historic Hoosier Hills)	Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	154,970
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	43,265
Fayette County	Fayette County Public Transit	Fayette County	23,398
Franklin County	Franklin County Public Transportation	Franklin County	22,785
Fulton County	Fulton County Public Transportation	Fulton County	20,480
City of Huntingburg	Huntingburg Transit System	Huntingburg city limits	6,354
Huntington County	Huntington Area Transportation	Huntington County	36,662
Jay, Randolph, Blackford, & Henry Counties	The New InterUrban	Jay, Randolph, Blackford, & Henry Counties	88,610
Kankakee-Iroquois Regional Planning Commission (KIRPC)	KIRPC	Jasper, Newton, Pulaski, & Starke Counties	83,057
Knox County	Knox County Commissioners/VanGo	Knox County	36,282
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	80,240
LaGrange County	LaGrange County Area Transit (LCAT)	LaGrange County	40,446
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County	75,341
Marshall County	Marshall County Transit	Marshall County	46,095
Miami County	Miami County/YMCA Public Transit	Miami County	35,962
Monroe, Lawrence, Owen, & Putnam Counties	Rural Transit	Monroe, Lawrence, Owen, & Putnam Counties	142,522
City of New Castle	New Castle Transit	New Castle city limits	17,448
Noble County	Noble Transit System (NTS)	Noble County	47,457
Orange County	Orange County Transit	Orange County	19,867
Rush County	"Ride Rush" Public Transportation	Rush County	16,652
City of Seymour	Seymour Transit	City of Seymour	21,552
Shelby County	ShelbyGo	Shelby County	239,600
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties)	Ride Solution	Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	147,695
Steuben County	STAR Transportation	Steuben County	34,435
Tippecanoe County	Waveland Volunteer Public Transit c/o Area IV Agency	Tippecanoe County	115,345
Union County	Union County Transit	Union and rural Wayne County	37,725
West Central Indiana Economic Development District	WCIEDD Public Transit	Vigo County	47,764
Wabash County	Wabash County Transit	Wabash County	30,976
City of Washington	Washington Transit System (WTS)	City of Washington	11,979
Wells County	Wells on Wheels (WOW)	Wells County	28,180
White County	White County Public Transit	White County	24,688
Whitley County	Whitley County Transit	Whitley County	34,191
Total			2,173,494
Total Indiana Population			6,785,528
Percent of Indiana Population			32%

In 2022, the systems in Group Four provided over 930,000 trips, an increase of approximately 0.62 percent from the 2021 total. Twenty-Two (22) of the 38 systems had ridership increases between 4.5 percent and 2,240 percent. The average number of trips provided by a Group Four system was 26,705.

Group Four systems operated more than 7.5 million vehicle miles in 2022, a decrease of 1.43 percent over 2021. Sixteen (16) of the systems operated fewer miles than in 2021. The number of vehicle miles operated by Group Four systems ranged from 13,11 to 1,386,816.

System	Total Ridership			Total Vehicle Miles		
	2021	2022	Percent Change	2021	2022	Percent Change
City of Bedford	14,073	20,398	44.9%	48,474	63,363	30.72%
Boone County	16,906	18,613	10.1%	229,909	324,792	41.27%
Brown County	124,582	5,552	-95.5%	651,734	102,308	-84.30%
Cass County	29,868	102,289	242.5%	95,758	528,627	452.04%
Clinton County	17,872	32,583	82.3%	224,205	107,586	-52.01%
Crawford, Floyd, Harrison, Scott, & Washington Counties	36,943	18,500	-49.9%	473,807	177,109	-62.62%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	17,126	40,372	135.7%	172,170	480,541	179.11%
DeKalb County	19,294	18,119	-6.1%	177,846	172,718	-2.88%
Fayette County	17,584	27,625	57.1%	175,099	194,094	10.85%
Franklin County	15,818	18,535	17.2%	120,152	204,502	70.20%
Fulton County	7,856	24,249	208.7%	17,072	160,351	839.26%
City of Huntingburg	30,477	11,589	-62.0%	228,291	24,219	-89.39%
Huntington County	11,530	32,248	179.7%	54,234	262,761	384.49%
Kankakee-Iroquois Regional Planning Commission	39,649	31,238	-21.2%	330,757	388,204	17.37%
Jay, Randolph, Blackford, & Henry Counties	43,394	31,434	-27.6%	224,748	304,804	35.62%
Knox County	36,909	52,287	41.7%	171,093	250,970	46.69%
Kosciusko County	38,819	35,563	-8.4%	420,786	147,607	-64.92%
LaGrange County	13,198	35,466	168.7%	124,291	377,912	204.05%
Madison County	23,861	13,759	-42.3%	193,991	108,593	-44.02%
Marshall County	28,141	26,796	-4.8%	206,303	201,712	-2.23%
Miami County	35,634	27,825	-21.9%	374,243	226,542	-39.47%
Monroe, Lawrence, Owen, & Putnam Counties	20,459	38,415	87.8%	47,799	357,346	647.60%
City of New Castle	5,791	32,285	457.5%	200,512	44,012	-78.05%
Noble County	26,067	25,568	-1.9%	293,175	275,925	-5.88%
Orange County	7,039	8,914	26.6%	100,494	90,998	-9.45%
Rush County	8,947	12,317	37.7%	73,729	24,175	-67.21%
City of Seymour	9,593	29,766	210.3%	23,071	90,635	292.85%
Shelby County	26,355	8,295	-68.5%	86,631	62,022	-28.41%
Southern Indiana Development Commission (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	117,396	116,170	-1.0%	1,374,775	1,386,816	0.88%
Steuben County	8,030	13,455	67.6%	124,363	124,126	-0.19%
Tippecanoe County	12,947	725	-94.4%	122,821	13,111	-89.33%
Union County	393	9,198	2240.5%	11,055	119,124	977.56%
West Central Indiana Economic Development District	9,627	2,936	-69.5%	127,711	32,930	-74.22%
Wabash County	4,314	13,416	211.0%	38,055	80,150	110.62%
City of Washington	11,464	11,979	4.5%	92,403	26,354	-71.48%
Wells County	7,905	27,623	249.4%	24,357	156,425	542.22%
White County	23,661	9,857	-58.3%	122,187	57,801	-52.69%
Whitley County	11,470	28,815	151.2%	84,557	232,378	174.82%
<b>Total</b>	<b>930,992</b>	<b>936,786</b>	<b>0.62%</b>	<b>7,662,658</b>	<b>7,552,744</b>	<b>-1.43%</b>

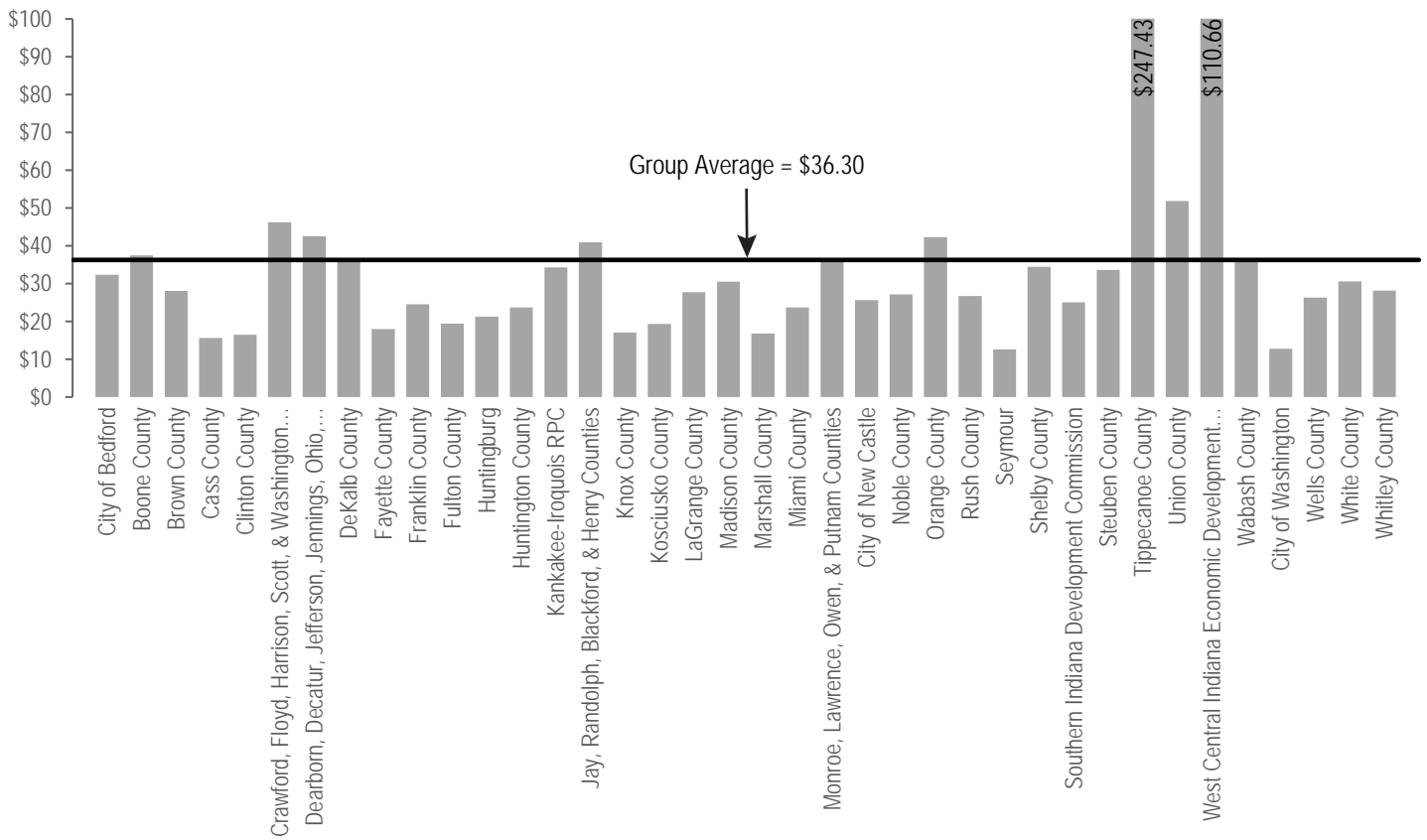
The cost per passenger trip for Group Four systems averaged \$36.30 per trip. The average operating expense per vehicle mile was \$5.05. The actual cost per mile ranged from \$1.52 to \$18.82.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.04 and \$0.44 among the systems. The average was \$0.20 for

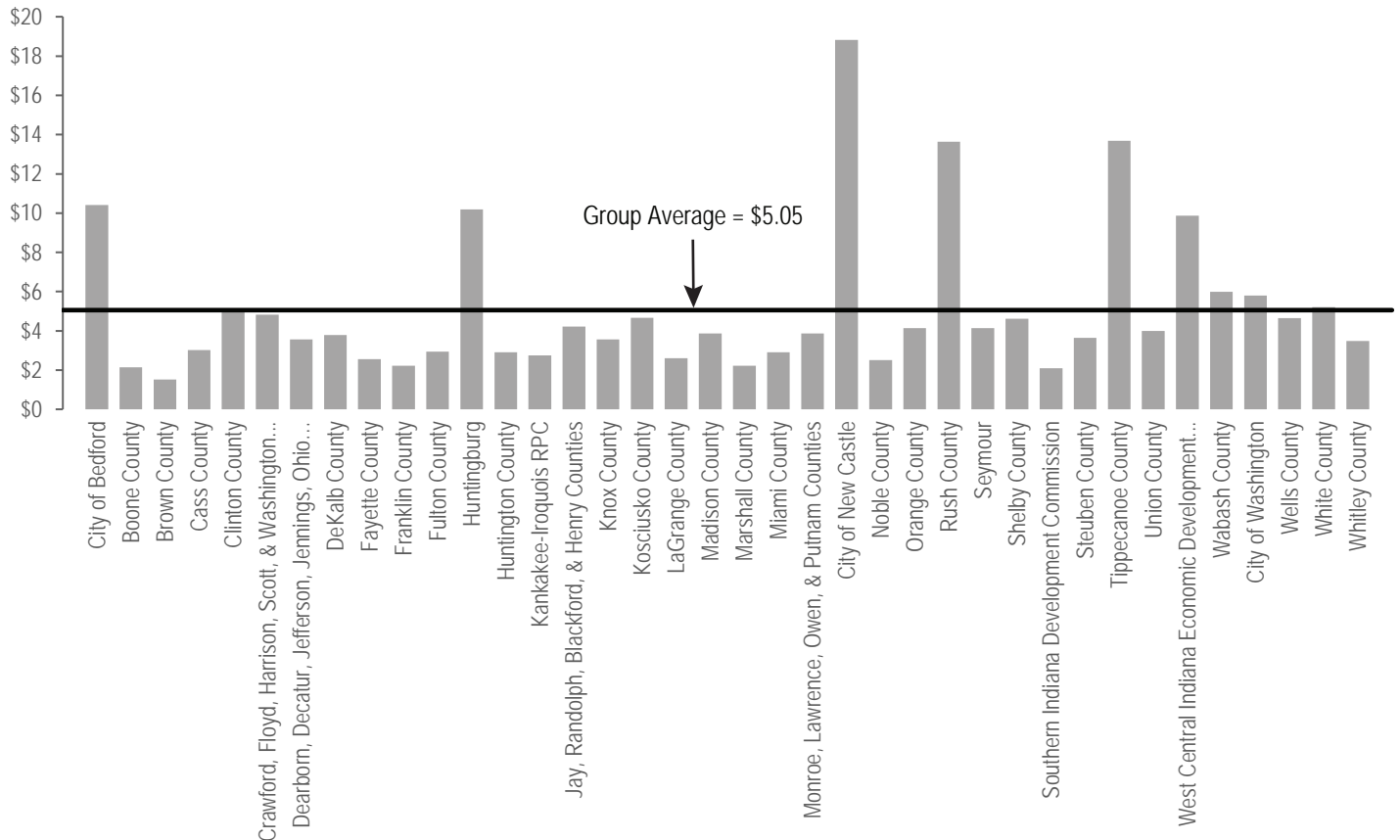
each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 1 percent and 17 percent of system expenses. The average fare recovery ratio was 5.5 percent (note: City of Bedford, SITS, and City of Washington do not charge a passenger fare and thus do not exhibit a fare recovery ratio).



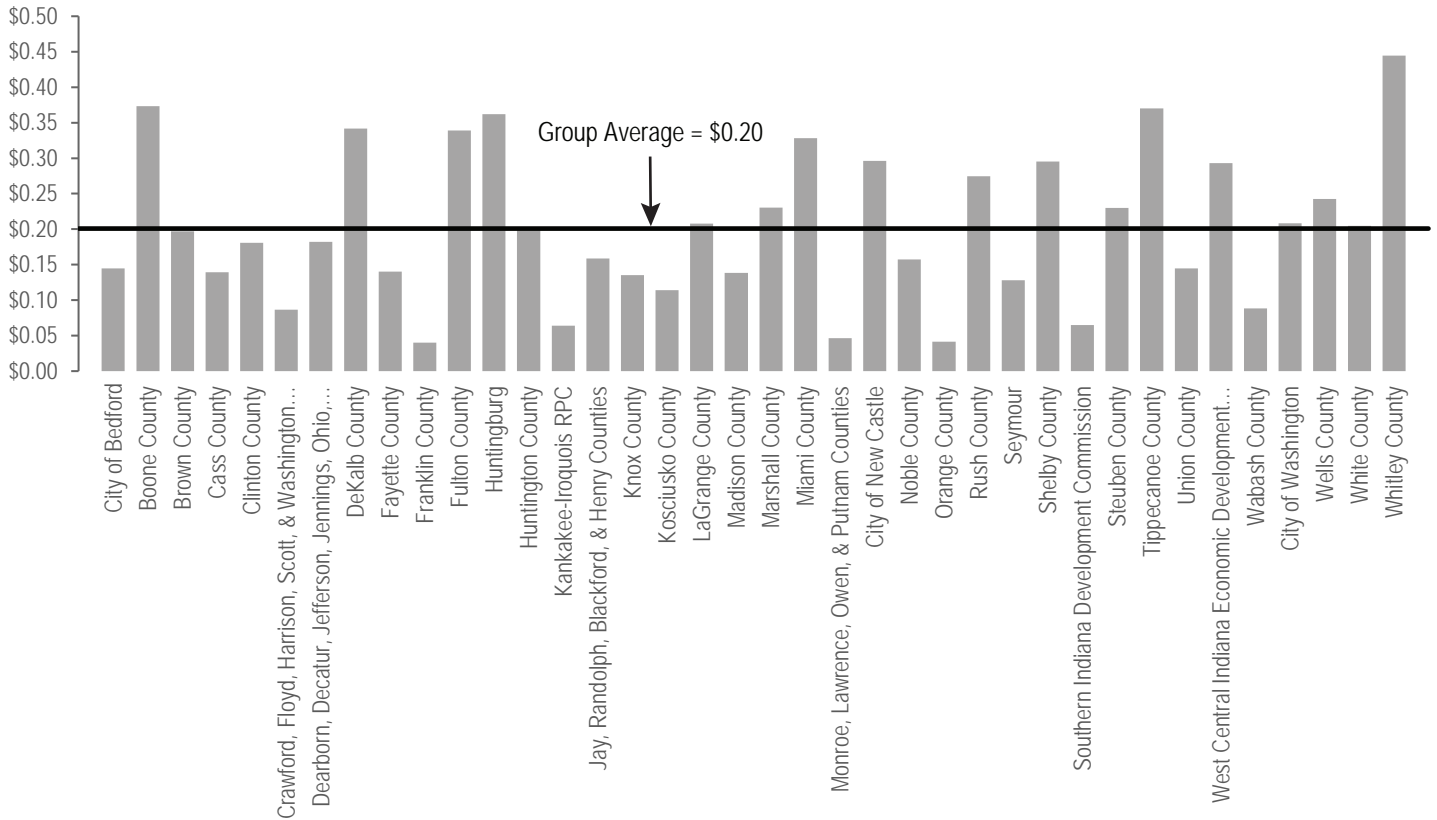
### Group Four: Operating Expense Per Passenger Trip



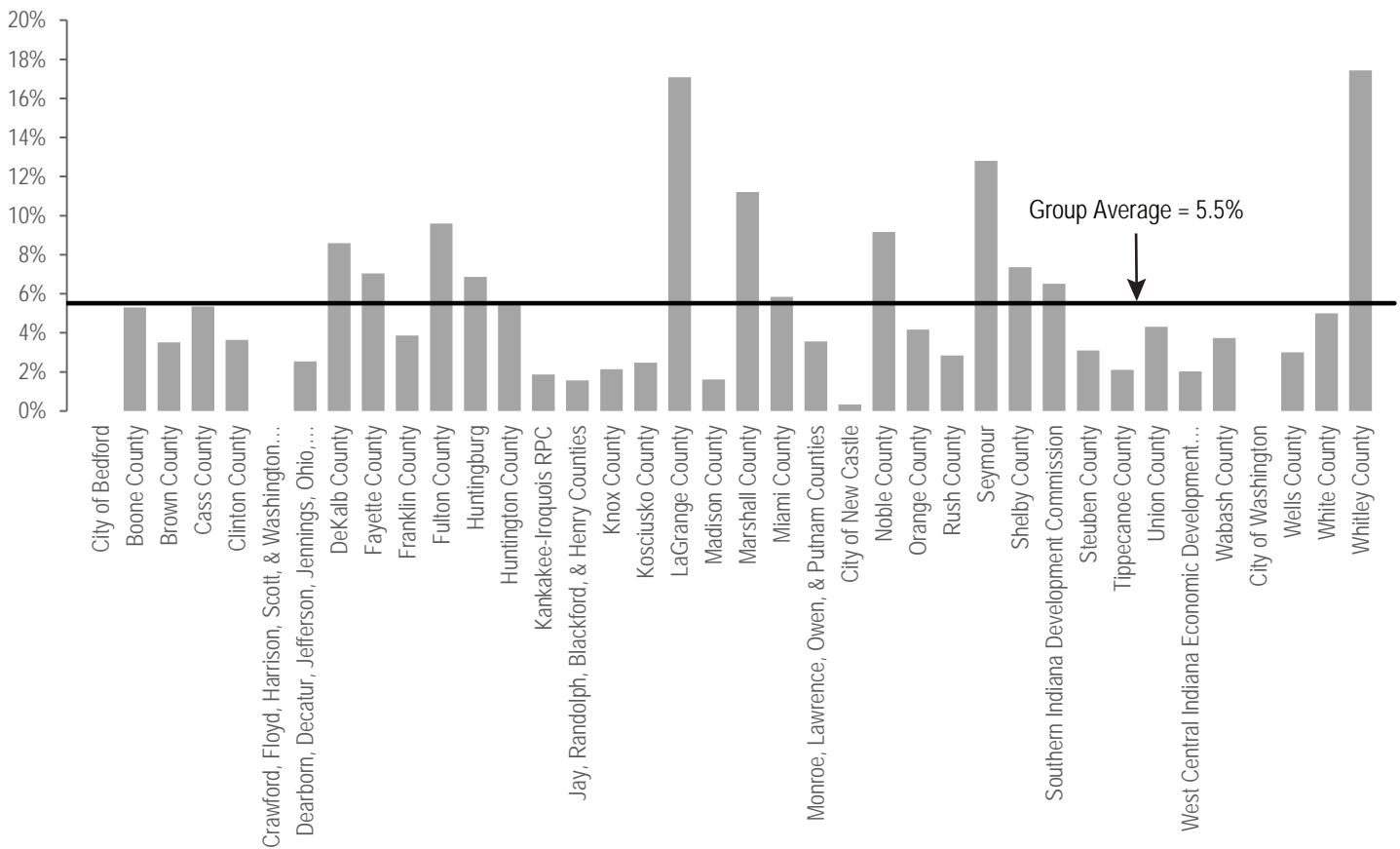
### Group Four: Operating Expense Per Total Vehicle Mile



### Group Four: Locally Derived Income Per Operating Expense



### Group Four: Fare Recovery Ratio



# NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was not

included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
<b>Total</b>			<b>771,815 (estimated)</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>12%</b>

NICTD ridership levels increased in 2022. NICTD provided 1,406,300 trips in 2022, an increase of 37.23 percent from 2021. Total vehicle miles

decreased from 3.8 million miles in 2021 to 2.6 million miles in 2022. This represents a decrease of 30.73 percent.

System	Total Ridership			Total Vehicle Miles		
	2021	2022	Percent Change	2021	2022	Percent Change
NICTD	1,024,744	1,406,300	37.23%	3,882,573	2,689,325	-30.73%
<b>Total</b>	<b>1,024,744</b>	<b>1,406,300</b>	<b>37.23%</b>	<b>3,882,573</b>	<b>2,689,325</b>	<b>-30.73%</b>

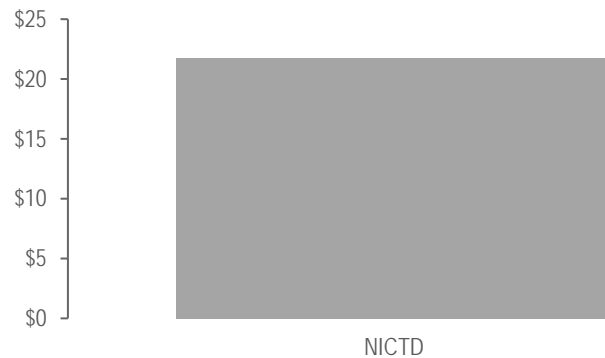
In 2022, NICTD's operating expense per passenger trip was \$41.56 while the operating cost per mile was \$21.73. NICTD covered \$0.30 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 15.7 percent of its expenses through fare revenue alone.

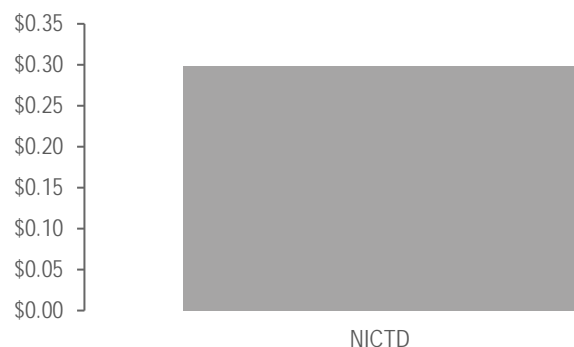
NICTD: Operating Expense Per Passenger Trip



NICTD: Operating Expense Per Total Vehicle Mile



NICTD: Locally Derived Income Per Operating Expense



NICTD: Fare Recovery Ratio



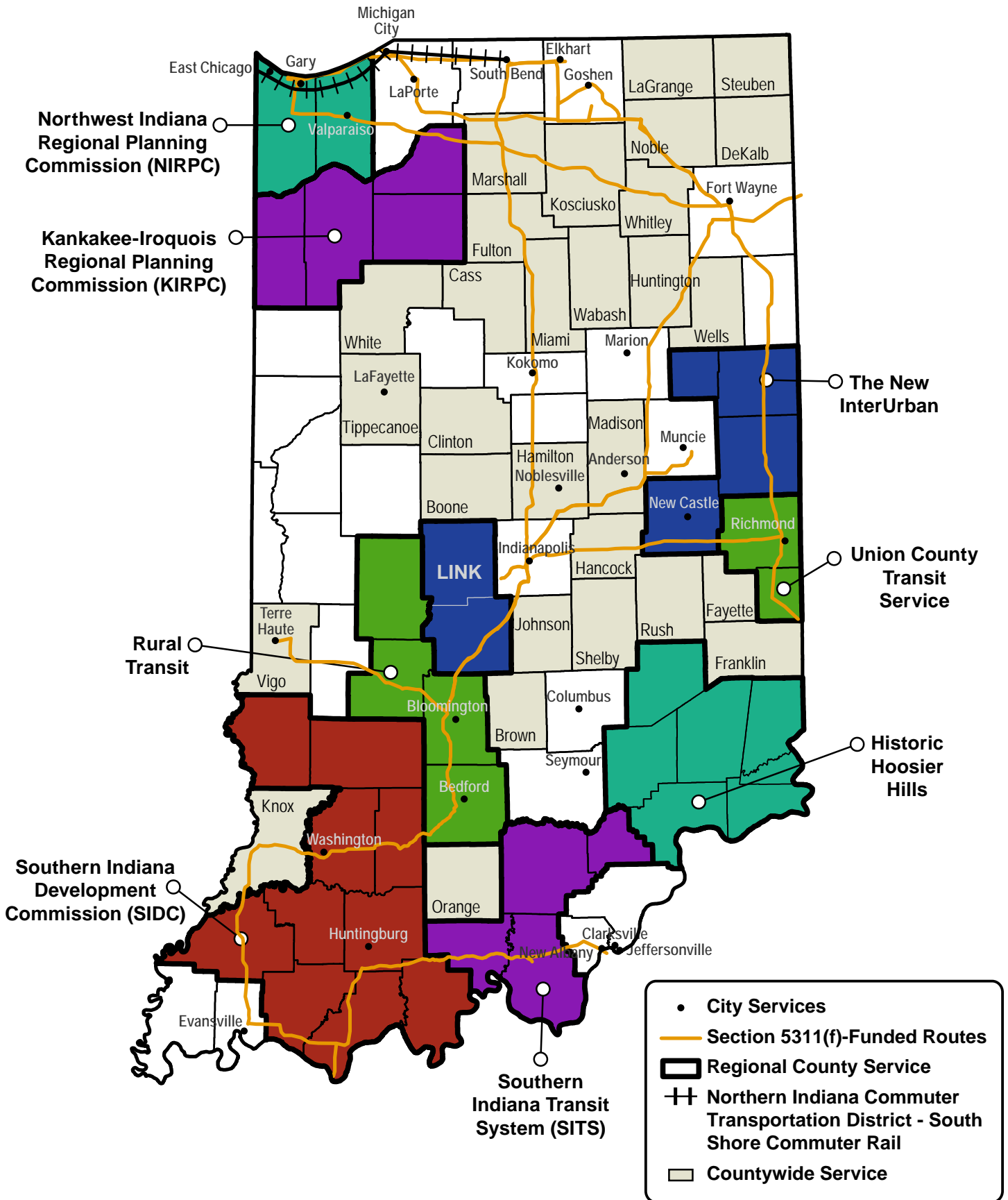


# Transit System Pages

Calendar Year 2022

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# 2022 PUBLIC TRANSIT SYSTEMS IN INDIANA







# ANDERSON

530 Dale Keith Jones Rd  
Anderson, IN 46011  
(765) 648-6400

**Contact:** Travis Daniel, Admin Assistant

**Email:** t.daniel@cityofanderson.com

**Website:** www.cityofanderson.com/136/City-of-Anderson-Transit-System-CATS

## General Information

<b>Type of Service</b>	Fixed Route and Paratransit
<b>Service Area</b>	City of Anderson
<b>Service Population</b>	54,778

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	9:00 AM–3:00 PM
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$1.00
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	22	2
<b>Maintenance</b>	3	4
<b>Administration</b>	4	0
	<hr/> 29	<hr/> 6

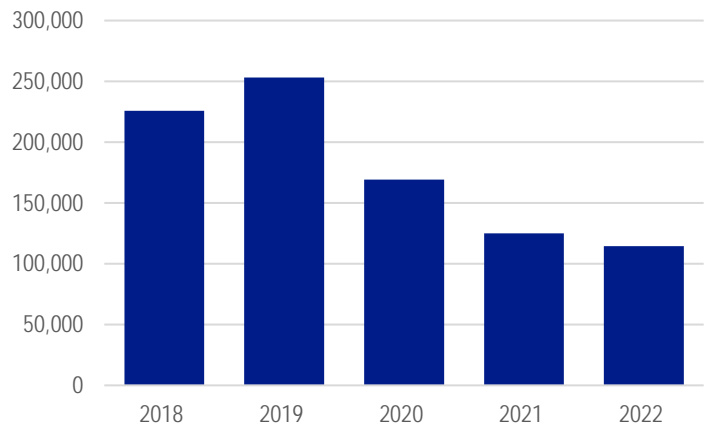
## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	57,768

## Ridership Trends

<b>2018</b>	225,588
<b>2019</b>	252,922
<b>2020</b>	169,080
<b>2021</b>	124,987
<b>2022</b>	114,498

System Ridership Trend





# CITY OF ANDERSON TRANSIT SYSTEM (CATS)

## Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$1,266,682
Other Salaries/Wages	\$422,227
Fringe	\$624,691
Services	\$234,857
Materials and Supplies	\$311,051
Utilities	\$41,445
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$0
<b>Total Expenses</b>	<b>\$2,900,953</b>
Fixed Route Expenses	\$2,175,715
Demand Response Services	\$725,238

## Revenue Summary

Fare Revenue	\$83,281
Contract/Other	
Auxiliary/Non-Transit	\$29,970
In-Kind	
Contra	\$0
Local Assistance	\$1,025,826
State Assistance	\$368,025
Federal Assistance	\$1,393,851
<b>Total Revenue</b>	<b>\$2,900,953</b>

## Productivity

Total Passenger Boardings	114,498
Total Fixed Route Vehicle Miles	363,414
Total Demand Response Vehicle Miles	93,917
Total Vehicle Miles	457,331
Revenue Vehicle Miles	448,174
Revenue Vehicle Hours	30,799

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.34
Operating Expense per Passenger Trip	\$25.34
Passenger Trips per Total Vehicle Mile	0.25
Passenger Trips per Capita	0.48

## Financial Performance

Operating Subsidy	\$2,787,702
Operating Subsidy Ratio	96%
Locally Derived Income	\$1,139,077
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	3%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2014	Freightliner	Yes	19+2wc	Diesel
2	2015	Chevrolet	Yes	13+2wc	Diesel
5	2015	Freightliner	Yes	19+2wc	Diesel
2	2016	Chevrolet	Yes	13+2wc	Diesel
2	2017	Chevrolet	Yes	13+2wc	Diesel
2	2018	Chevrolet	Yes	13+2wc	Diesel
<b>15</b>					



# BLOOMINGTON PUBLIC TRANSPORTATION CORP.

130 W Grimes Ln  
 Bloomington, IN 47403  
 (812) 332-5688

**Contact:** John Connell, General Manager  
**Email:** john.connell@bloomingtontransit.com  
**Website:** www.bloomingtontransit.com

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	City of Bloomington
<b>Service Population</b>	79,168

## Service Hours

<b>Weekdays</b>	6:00 AM–10:45 PM
<b>Saturday</b>	7:30 AM–9:15 PM
<b>Sunday</b>	9:30 AM–7:30 PM

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	
<b>Other/Special</b>	
Monthly Pass/Semi-Annual/Token Transit	
Reduced Pass/Semi-Annual/Summer Youth	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	58	12
<b>Maintenance</b>	13	0
<b>Administration</b>	5	1
	<hr/> 76	<hr/> 13

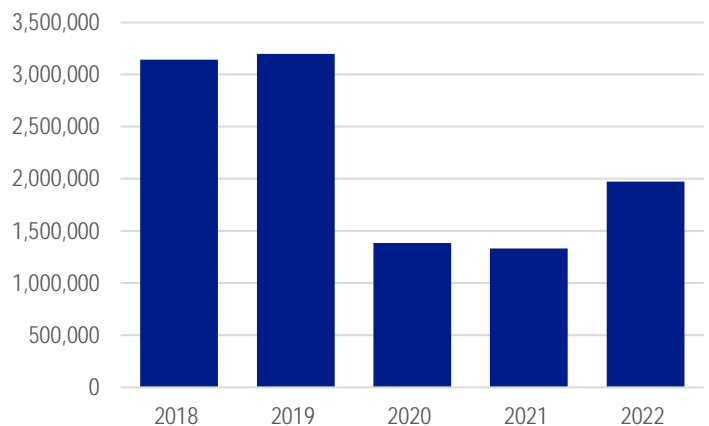
## Operation Characteristics

<b>Revenue Vehicles</b>	52
<b>Peak Hour Fleet</b>	31
<b>Base Fleet</b>	22
<b>Fuel Consumption (gal)</b>	244,647

## Ridership Trends

<b>2018</b>	3,141,183
<b>2019</b>	3,197,637
<b>2020</b>	1,383,895
<b>2021</b>	1,330,173
<b>2022</b>	1,973,733

System Ridership Trend



# BLOOMINGTON PUBLIC TRANSPORTATION CORP.



## Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

## Operating Expense Summary

Operator Salaries/Wages	\$2,498,533
Other Salaries/Wages	\$1,914,556
Fringe Services	\$1,456,590
Materials and Supplies	\$1,176,057
Utilities	\$1,587,504
Casualty/Liability	\$97,043
Purchased Transportation	\$260,836
Other	\$0
Total Expenses	\$198,437
Fixed Route Expenses	\$9,189,556
Demand Response Services	\$8,438,336
	\$751,220

## Revenue Summary

Fare Revenue	\$1,727,538
Contract/Other	
Auxiliary/Non-Transit	\$654,185
In-Kind	
Contra	\$142,104
Local Assistance	\$397,257
State Assistance	\$2,579,272
Federal Assistance	\$3,689,200
Total Revenue	\$9,189,556

## Productivity

Total Passenger Boardings	1,973,733
Total Fixed Route Vehicle Miles	906,881
Total Demand Response Vehicle Miles	106,915
Total Vehicle Miles	1,013,796
Revenue Vehicle Miles	1,003,684
Revenue Vehicle Hours	95,109

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.06
Operating Expense per Passenger Trip	\$4.66
Passenger Trips per Total Vehicle Mile	1.95
Passenger Trips per Capita	0.04

## Financial Performance

Operating Subsidy	\$6,665,729
Operating Subsidy Ratio	71%
Locally Derived Income	\$2,778,980
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	19%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2003	Gillig	Yes	40+2wc	Diesel	2	2015	Ford	Yes	6+2wc	Gasoline
1	2003	Gillig	Yes	29+2wc	Diesel	2	2016	Ford	Yes	6+2wc	Gasoline
1	2003	New Flyer	Yes	56+2wc	Diesel	2	2016	Gillig	Yes	31+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel	5	2017	Gillig	Yes	32+2wc	Diesel
1	2006	Gillig	Yes	29+2wc	Hybrid/Diesel	1	2017	Ford	Yes	9+2wc	Gasoline
4	2007	Gillig	Yes	32+2wc	Diesel	1	2017	Ford	Yes	13+2wc	Gasoline
3	2008	Gillig	Yes	32+2wc	Diesel	2	2017	Dodge	Yes	4+1wc	Gasoline
3	2009	Gillig	Yes	32+2wc	Hybrid/Diesel	4	2018	Gillig	Yes	32+2wc	Diesel
2	2013	Gillig	Yes	32+2wc	Hybrid/Diesel	3	2019	Gillig	Yes	32+2wc	Diesel
1	2015	Gillig	Yes	32+2wc	Diesel	1	2019	Ford	Yes	13+2wc	Gasoline
						3	2019	Ford	Yes	9+2wc	Gasoline
						2	2021	Gillig	Yes	32+2wc	Electric
						52					



# CENTRAL INDIANA

320 N Meridian St  
 Indianapolis IN 46204  
 (317) 327-7433

**Contact:** David Krieg, Mobility Manager

**Email:** dkrieg@cirta.us

**Website:** www.cirta.us

## General Information

Type of Service	Fixed Route and Commuter Bus
Service Area	Multiple Counties
Service Population	2,132,000

## Service Hours

Weekdays	5:10 AM–12:35 AM
Saturday	5:10 AM–12:35 AM
Sunday	5:10 AM–12:35 AM

## Fare Structure

Base	\$1.00
Youth	\$0.00
Elderly/Disabled	\$0.00
Transfer	
Other/Special	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	0
Administration	3	0
	<u>3</u>	<u>0</u>

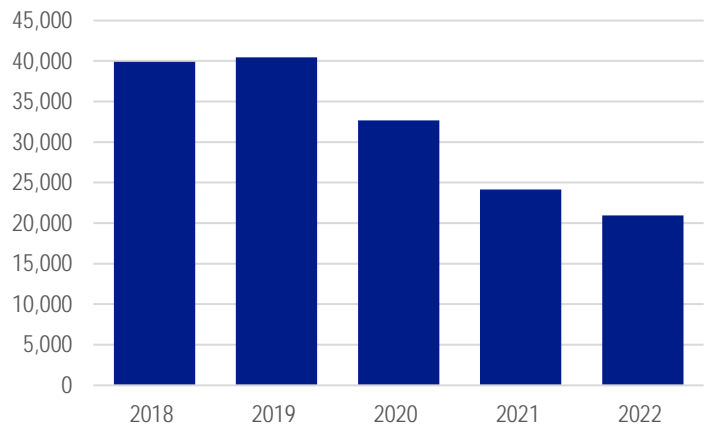
## Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	40,243

## Ridership Trends

2018	39,874
2019	40,425
2020	32,650
2021	24,162
2022	20,958

System Ridership Trend





# CIRTA WORKFORCE CONNECTOR/ CONTRACTED SERVICES

## Legislative District

<b>Indiana Senate</b>	20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 41, 24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58, 60, 65, 70, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96,
<b>Indiana House</b>	97, 98, 99
<b>U.S. Congressional</b>	4, 5, 6, 7, 9

## Productivity

<b>Total Passenger Boardings</b>	20,958
<b>Total Fixed Route Vehicle Miles</b>	166,739
<b>Total Demand Response Vehicle Miles</b>	0
<b>Total Vehicle Miles</b>	166,739
<b>Revenue Vehicle Miles</b>	166,739
<b>Revenue Vehicle Hours</b>	11,521

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$5.53
<b>Operating Expense per Passenger Trip</b>	\$43.99
<b>Passenger Trips per Total Vehicle Mile</b>	0.13
<b>Passenger Trips per Capita</b>	101.73

## Financial Performance

<b>Operating Subsidy</b>	\$292,133
<b>Operating Subsidy Ratio</b>	32%
<b>Locally Derived Income</b>	\$629,872
<b>Locally Derived Income Per Operating Expense</b>	\$0.68
<b>Fare Recovery Ratio</b>	6%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$0
<b>Other Salaries/Wages</b>	\$0
<b>Fringe Services</b>	\$0
<b>Materials and Supplies</b>	\$0
<b>Utilities</b>	\$0
<b>Casualty/Liability</b>	\$0
<b>Purchased Transportation</b>	\$922,005
<b>Other</b>	\$0
<b>Total Expenses</b>	\$922,005
<b>Fixed Route Expenses</b>	\$922,005
<b>Demand Response Services</b>	\$0

## Revenue Summary

<b>Fare Revenue</b>	\$54,630
<b>Contract/Other</b>	
<b>Auxiliary/Non-Transit In-Kind</b>	\$575,242
<b>Contra</b>	\$0
<b>Local Assistance</b>	\$0
<b>State Assistance</b>	\$82,021
<b>Federal Assistance</b>	\$210,112
<b>Total Revenue</b>	\$922,005

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2014	Ford	Yes	23+4wc	Diesel
2	2014	Ford	Yes	16+4wc	Diesel
2	2019	Ford	Yes	23+4wc	Diesel
5					





# COLUMBUS

850 Lindsey St  
 Columbus, IN 47201  
 (812) 376-2506

**Contact:** Stacy Heagy, Operations Specialist

**Website:** [columbus.in.gov/columbus-transit](http://columbus.in.gov/columbus-transit)

## General Information

Type of Service	Fixed Route and Paratransit
Service Area	City of Columbus
Service Population	50,474

## Service Hours

Weekdays	6:00 AM–8:00 PM
Saturday	6:00 AM–6:00 PM
Sunday	No Service

## Fare Structure

Base	\$0.00
Youth	\$0.00
Elderly/Disabled	\$0.00
Transfer	
Other/Special	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	16	15
Maintenance	2	0
Administration	1	0
	<hr/> 19	<hr/> 15

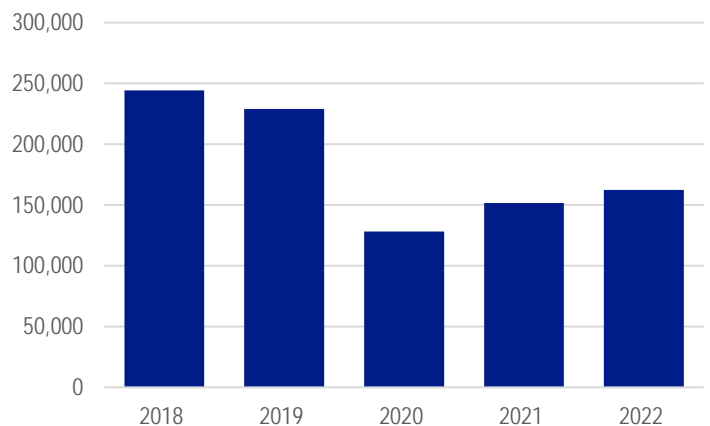
## Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	9
Base Fleet	9
Fuel Consumption (gal)	57,995

## Ridership Trends

2018	244,054
2019	228,818
2020	127,986
2021	151,368
2022	162,353

System Ridership Trend



# COLUMBUS TRANSIT



## Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$938,621
Other Salaries/Wages	\$180,816
Fringe	\$534,055
Services	\$4,800
Materials and Supplies	\$386,413
Utilities	\$28,023
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$232,503
<b>Total Expenses</b>	<b>\$2,305,231</b>
Fixed Route Expenses	\$1,875,271
Demand Response Services	\$429,960

## Revenue Summary

Fare Revenue	\$0
Contract/Other	
Auxiliary/Non-Transit	\$0
In-Kind	
Contra	\$1,121
Local Assistance	\$1,017,329
State Assistance	\$300,513
Federal Assistance	\$986,268
<b>Total Revenue</b>	<b>\$2,305,231</b>

## Productivity

Total Passenger Boardings	162,353
Total Fixed Route Vehicle Miles	250,455
Total Demand Response Vehicle Miles	73,177
Total Vehicle Miles	323,632
Revenue Vehicle Miles	323,632
Revenue Vehicle Hours	29,482

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.12
Operating Expense per Passenger Trip	\$14.20
Passenger Trips per Total Vehicle Mile	0.50
Passenger Trips per Capita	0.31

## Financial Performance

Operating Subsidy	\$2,304,110
Operating Subsidy Ratio	100%
Locally Derived Income	\$1,017,329
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2006	Gillig	Yes	58+2wc	Diesel
1	2007	Chevy Turtle Top	Yes	9+2wc	Gas
1	2011	Ford	Yes	12+2wc	Gas
1	2016	Ford Elkhart Coach	Yes	12+2 wc	Gas
1	2017	Ford Elkhart Coach	Yes	12+2 wc	Gas
1	2017	Mobility Ventures	Yes	3+1wc	Gas
4	2018	Gillig	Yes	44+2wc	Diesel
2	2019	Gillig	Yes	44+2wc	Diesel
2	2022	Ford Elkhart Coach	Yes	15+2	Gas



# EAST CHICAGO

5400 Cline Ave  
 East Chicago, IN 46312  
 (219) 391-8465

**Contact:** Francisco Rosado Jr., Transit Director  
**Email:** frosado@eastchicago.com  
**Website:** www.eastchicago.com

## General Information

**Type of Service** Fixed Route and Paratransit  
**Service Area** East Chicago City Limits  
**Service Population** 26,370

## Service Hours

**Weekdays** 5:55 AM–8:28 PM  
**Saturday** 9:05 AM–4:43 PM  
**Sunday** No Service

## Fare Structure

**Base** \$0.00  
**Youth** \$0.00  
**Elderly/Disabled** \$0.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	0
<b>Maintenance</b>	1	2
<b>Administration</b>	3	0
	<u>10</u>	<u>2</u>

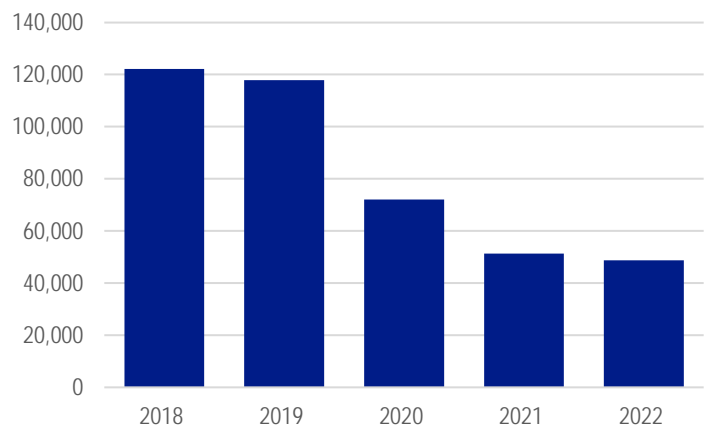
## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	21,448

## Ridership Trends

<b>2018</b>	122,128
<b>2019</b>	117,785
<b>2020</b>	72,076
<b>2021</b>	51,228
<b>2022</b>	48,728

System Ridership Trend



# EAST CHICAGO TRANSIT



## Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$285,756
Other Salaries/Wages	\$263,220
Fringe	\$305,420
Services	\$43,312
Materials and Supplies	\$146,179
Utilities	\$3,028
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$168
<b>Total Expenses</b>	<b>\$1,047,083</b>
Fixed Route Expenses	\$754,561
Demand Response Services	\$292,522

## Revenue Summary

Fare Revenue	\$0
Contract/Other	
Auxiliary/Non-Transit In-Kind	\$3,890
Contra	\$0
Local Assistance	\$132,964
State Assistance	\$330,320
Federal Assistance	\$579,909
<b>Total Revenue</b>	<b>\$1,047,083</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Gillig	Yes	58+2wc	Diesel
2	2011	Ford	Yes	12+2wc	Gas
4	2020	Gillig	Yes	58+2wc	Diesel
2	2021	Chevrolet	Yes	12+2wc	Gas
<b>9</b>					

## Productivity

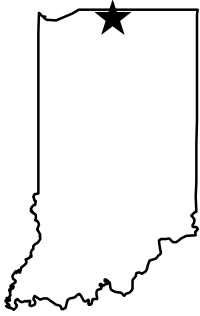
Total Passenger Boardings	48,728
Total Fixed Route Vehicle Miles	76,754
Total Demand Response Vehicle Miles	22,829
Total Vehicle Miles	99,583
Revenue Vehicle Miles	88,496
Revenue Vehicle Hours	8,388

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.51
Operating Expense per Passenger Trip	\$21.49
Passenger Trips per Total Vehicle Mile	0.49
Passenger Trips per Capita	0.54

## Financial Performance

Operating Subsidy	\$1,043,193
Operating Subsidy Ratio	100%
Locally Derived Income	\$136,854
Locally Derived Income Per Operating Expense	\$0.13
Fare Recovery Ratio	0%



# ELKHART/GOSHEN

227 W Jefferson Blvd Rm 1120  
 South Bend, IN 46601  
 (574) 674-8894

**Contact:** James Turnwald, Executive Director  
**Email:** macogdir@macog.com  
**Website:** www.interurbanrolley.com

## General Information

**Type of Service** Fixed Route and Paratransit  
**Service Area** Elkhart County  
**Service Population** 82,666

## Service Hours

**Weekdays** 5:00 AM–8:00 PM  
**Saturday** 5:00 AM–7:00 PM  
**Sunday** No Service

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 \$2.00 Paratransit, \$0.00 PT assistant  
 \$0.40 PT add l adult, \$0.20 PT add l child

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	0
<b>Maintenance</b>	8	0
<b>Administration</b>	5	0
	<u>17</u>	<u>0</u>

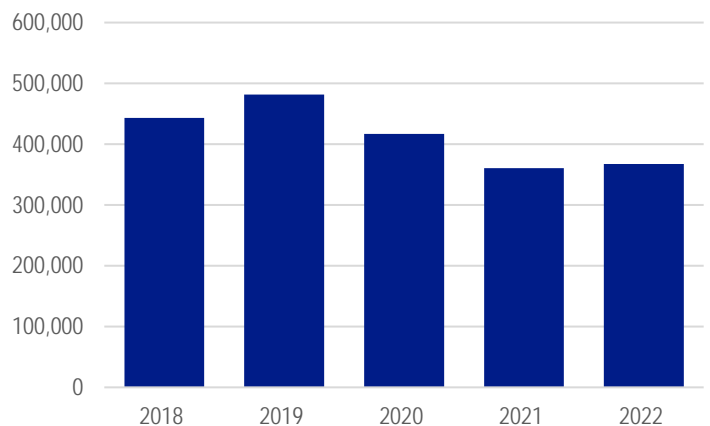
## Operation Characteristics

<b>Revenue Vehicles</b>	23
<b>Peak Hour Fleet</b>	18
<b>Base Fleet</b>	18
<b>Fuel Consumption (gal)</b>	129,592

## Ridership Trends

<b>2018</b>	443,192
<b>2019</b>	481,384
<b>2020</b>	416,639
<b>2021</b>	360,315
<b>2022</b>	367,217

System Ridership Trend





# INTERURBAN TROLLEY/IT ADA ACCESS



## Legislative District

Indiana Senate	9, 11, 12
Indiana House	5, 21, 48, 49
U.S. Congressional	2

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$193,860
Fringe	\$132,135
Services	\$0
Materials and Supplies	\$9,824
Utilities	\$1,456
Casualty/Liability	\$10,652
Purchased Transportation	\$3,562,273
Other	\$175,619
<b>Total Expenses</b>	<b>\$4,085,819</b>
Fixed Route Expenses	\$2,980,731
Demand Response Services	\$1,105,088

## Revenue Summary

Fare Revenue	\$234,952
Contract/Other	
Auxiliary/Non-Transit	\$62,063
In-Kind	
Contra	\$0
Local Assistance	\$489,224
State Assistance	\$621,313
Federal Assistance	\$2,678,267
<b>Total Revenue</b>	<b>\$4,085,819</b>

## Productivity

Total Passenger Boardings	367,217
Total Fixed Route Vehicle Miles	605,941
Total Demand Response Vehicle Miles	478,623
<b>Total Vehicle Miles</b>	<b>1,084,564</b>
Revenue Vehicle Miles	840,466
Revenue Vehicle Hours	51,493

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.77
Operating Expense per Passenger Trip	\$11.13
Passenger Trips per Total Vehicle Mile	0.34
Passenger Trips per Capita	0.23

## Financial Performance

Operating Subsidy	\$3,788,804
Operating Subsidy Ratio	93%
Locally Derived Income	\$786,239
Locally Derived Income Per Operating Expense	\$0.19
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	2015	Eldorado	Yes	25+2wc	Diesel
1	2015	Champion	Yes	8+2wc	Diesel
2	2016	EIDorado	Yes	25+2wc	Diesel
1	2016	Champion	Yes	8+2wc	Diesel
3	2018	EIDorado	Yes	26+2wc	Diesel
1	2018	Dodge	Yes	4+1wc	Gas
3	2019	Dodge	Yes	4+1wc	Gas
6	2022	Chrysler	Yes	4+1wc	Gas
23					



# EVANSVILLE

601 John St  
 Evansville IN 47713  
 (812) 435-6166

**Contact:** Marybelle Baker, Grants Manager  
**Email:** MBaker@evansville.in.gov  
**Website:** evansvillegov.org

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	City of Evansville
<b>Service Population</b>	117,298

## Service Hours

<b>Weekdays</b>	5:45 AM–12:00 AM
<b>Saturday</b>	6:15 PM–12:00 AM
<b>Sunday</b>	6:15 AM–6:00 PM

## Fare Structure

<b>Base</b>	\$0.75
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.35
<b>Transfer</b>	
<b>Other/Special</b>	
Monthly Pass	\$60.00
Seniors	\$30.00, Students \$45.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	57	0
<b>Maintenance</b>	10	5
<b>Administration</b>	6	1
	<u>73</u>	<u>6</u>

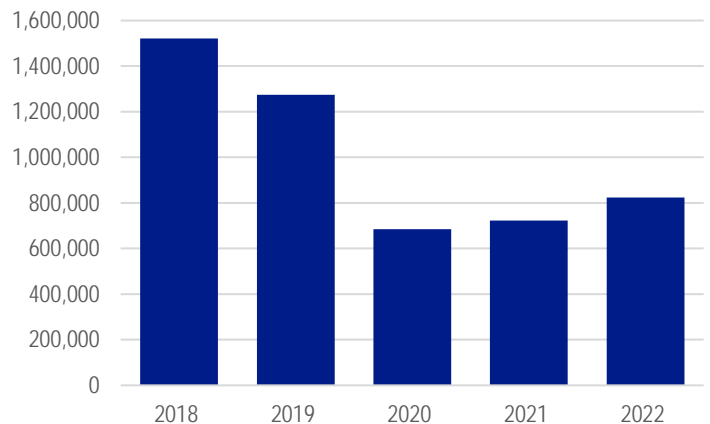
## Operation Characteristics

<b>Revenue Vehicles</b>	43
<b>Peak Hour Fleet</b>	26
<b>Base Fleet</b>	26
<b>Fuel Consumption (gal)</b>	234,235

## Ridership Trends

<b>2018</b>	1,521,452
<b>2019</b>	1,273,701
<b>2020</b>	683,741
<b>2021</b>	722,004
<b>2022</b>	823,586

System Ridership Trend





# METROPOLITAN EVANSVILLE TRANSIT SYSTEM

## Legislative District

Indiana Senate	49, 50
Indiana House	75,76,77, 78
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$3,787,148
Other Salaries/Wages	\$74,713
Fringe	\$2,120,796
Services	\$283,993
Materials and Supplies	\$1,043,238
Utilities	\$86,387
Casualty/Liability	\$168,896
Purchased Transportation	\$0
Other	\$675
<b>Total Expenses</b>	<b>\$7,565,846</b>
Fixed Route Expenses	\$4,946,899
Demand Response Services	\$2,618,947

## Revenue Summary

Fare Revenue	\$1,509,505
Contract/Other	
Auxiliary/Non-Transit	\$149,221
In-Kind	
Contra	\$0
Local Assistance	\$1,019,275
State Assistance	\$2,263,252
Federal Assistance	\$2,624,593
<b>Total Revenue</b>	<b>\$7,565,846</b>

## Productivity

Total Passenger Boardings	823,586
Total Fixed Route Vehicle Miles	1,021,481
Total Demand Response Vehicle Miles	226,470
Total Vehicle Miles	1,247,951
Revenue Vehicle Miles	1,233,319
Revenue Vehicle Hours	91,170

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.06
Operating Expense per Passenger Trip	\$9.19
Passenger Trips per Total Vehicle Mile	0.66
Passenger Trips per Capita	0.14

## Financial Performance

Operating Subsidy	\$5,907,120
Operating Subsidy Ratio	78%
Locally Derived Income	\$2,678,001
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	20%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2009	Ford	Yes	18+2	Diesel
6	2010	Gillig	Yes	26+8	Hybrid Electric
2	2010	Ford	Yes	12	Diesel
1	2012	Gillig	Yes	26+8	Diesel
2	2012	Gillig	Yes	26+8	Hybrid Electric
2	2012	Gillig	Yes	29+54	Diesel
1	2012	Ford	Yes	22	CNG
1	2013	Chevy	Yes	15	Diesel
2	2014	Gillig	Yes	26+17	Diesel
2	2016	Gillig	Yes	26+17	Diesel
7	2016	Chevy	Yes	17	Diesel
2	2017	Gillig	Yes	26+17	Diesel
6	2018	Gillig	Yes	31+59	Diesel
4	2019	Ford	Yes	15	Gas
1	2019	Gillig	Yes	31+59	Diesel
2	2020	Freightliner	Yes	22	Diesel

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# FORT WAYNE

801 Leesburg Rd  
 Fort Wayne, IN 46808  
 (260) 432-4977

**Contact:** LaTasha Thompson, Controller

**Email:** ltt@fwcitilink.com

**Website:** www.fwcitilink.com

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	City of Fort Wayne
<b>Service Population</b>	263,886

## Service Hours

<b>Weekdays</b>	5:25 AM–9:45 PM
<b>Saturday</b>	7:30AM–6:30 PM
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.25
<b>Youth</b>	\$0.60
<b>Elderly/Disabled</b>	\$0.60
<b>Transfer</b>	
<b>Other/Special</b>	
Monthly Pass	\$45.00
Access	\$2.50, Day Pass \$3.00/\$1.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	98	0
<b>Maintenance</b>	10	5
<b>Administration</b>	9	0
	<hr/> 117	<hr/> 5

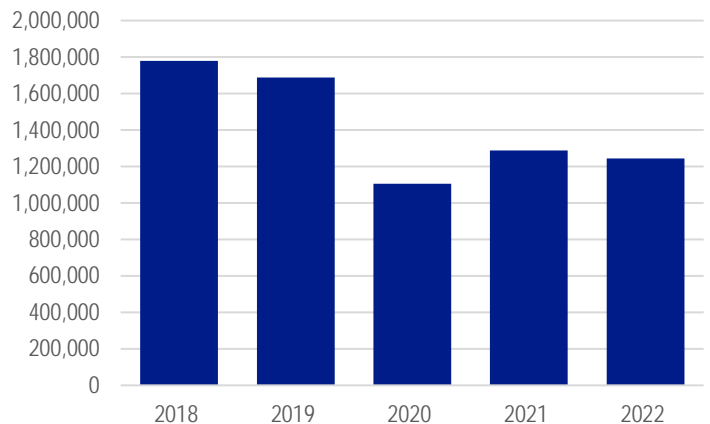
## Operation Characteristics

<b>Revenue Vehicles</b>	60
<b>Peak Hour Fleet</b>	46
<b>Base Fleet</b>	40
<b>Fuel Consumption (gal)</b>	319,459

## Ridership Trends

<b>2018</b>	1,777,765
<b>2019</b>	1,687,355
<b>2020</b>	1,104,835
<b>2021</b>	1,286,579
<b>2022</b>	1,242,583

System Ridership Trend



# FORT WAYNE PUBLIC TRANSPORTATION CORP



## Legislative District

Indiana Senate 14, 15, 16, 19  
 Indiana House 79, 80, 81, 82, 83, 84, 85  
 U.S. Congressional 3

## Operating Expense Summary

Operator Salaries/Wages	\$4,535,748
Other Salaries/Wages	\$2,314,069
Fringe	\$5,534,599
Services	\$840,555
Materials and Supplies	\$2,287,754
Utilities	\$152,800
Casualty/Liability	\$422,107
Purchased Transportation	\$196,167
Other	\$475,843
<b>Total Expenses</b>	<b>\$16,759,642</b>
Fixed Route Expenses	\$13,198,699
Demand Response Services	\$3,560,943

## Revenue Summary

Fare Revenue	\$1,025,557
Contract/Other	
Auxiliary/Non-Transit	\$542,368
In-Kind	
Contra	\$0
Local Assistance	\$7,956,643
State Assistance	\$2,132,353
Federal Assistance	\$5,102,721
<b>Total Revenue</b>	<b>\$16,759,642</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes	32+2 wc	Diesel	4	2015	Gillig	Yes	38+2 wc	Hybrid
3	2008	Gillig	Yes	32+2 wc	Diesel	1	2016	Gillig	Yes	38+2 wc	Hybrid
3	2009	Glaval	Yes	10+5 wc	Diesel	2	2016	GMC	Yes	14+2 wc	Diesel
7	2010	Gillig	Yes	32+2 wc	Diesel	1	2016	GMC	Yes	10+5 wc	Diesel
1	2010	Glaval	Yes	14+2 wc	Diesel	1	2017	Gillig	Yes	38+2 wc	Hybrid
1	2011	Glaval	Yes	14+2 wc	Diesel	2	2018	Gillig	Yes	38+2 wc	Hybrid
1	2011	Glaval	Yes	10+5 wc	Diesel	2	2019	Gillig	Yes	38+2 wc	Diesel
1	2012	Glaval	Yes	14+2 wc	Diesel	1	2019	Ford	Yes	14+2 wc	Gas
7	2012	Glaval	Yes	10+5 wc	Diesel	3	2019	Ford	Yes	10+5 wc	Gas
2	2012	Gillig	Yes	32+2 wc	Hybrid	5	2022	Gillig	Yes	38+2 wc	Diesel
5	2013	Gillig	Yes	32+2 wc	Hybrid						
5	2014	Glaval	Yes	10+5 wc	Diesel	60					

## Productivity

Total Passenger Boardings	1,242,583
Total Fixed Route Vehicle Miles	1,346,467
Total Demand Response Vehicle Miles	464,816
Total Vehicle Miles	1,811,283
Revenue Vehicle Miles	1,721,580
Revenue Vehicle Hours	124,670

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.25
Operating Expense per Passenger Trip	\$13.49
Passenger Trips per Total Vehicle Mile	0.69
Passenger Trips per Capita	0.21

## Financial Performance

Operating Subsidy	\$15,191,717
Operating Subsidy Ratio	91%
Locally Derived Income	\$9,524,568
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	6%



# GARY

100 W 4th Ave  
 Gary, IN 46402  
 (219) 885-7555

**Contact:** Denise Dillard, Interim General Manager  
**Email:** Ddillard@gptcbus.com  
**Website:** www.gptcbus.com

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Lake County
<b>Service Population</b>	69,093

## Service Hours

<b>Weekdays</b>	5:00 AM–9:30 PM
<b>Saturday</b>	8:00 AM–6:00 PM
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.60
<b>Youth</b>	\$1.25
<b>Elderly/Disabled</b>	\$0.80
<b>Transfer</b>	
<b>Other/Special</b>	
Monthly Pass	\$50.00
Student Monthly Pass	\$35.00 and ADA 20 Ride \$50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	42	0
<b>Maintenance</b>	15	3
<b>Administration</b>	19	0
	<hr/> 76	<hr/> 3

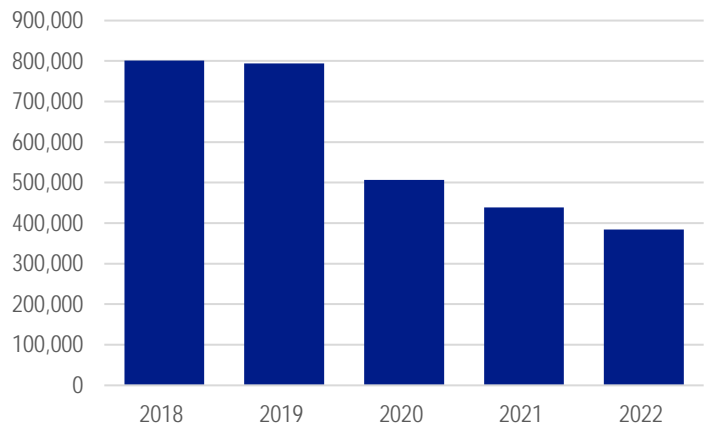
## Operation Characteristics

<b>Revenue Vehicles</b>	29
<b>Peak Hour Fleet</b>	18
<b>Base Fleet</b>	17
<b>Fuel Consumption (gal)</b>	137,078

## Ridership Trends

<b>2018</b>	800,645
<b>2019</b>	793,573
<b>2020</b>	506,633
<b>2021</b>	438,804
<b>2022</b>	384,357

System Ridership Trend







# GARY PUBLIC TRANSPORTATION CORPORATION

## Legislative District

Indiana Senate	2,3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$1,579,909
Other Salaries/Wages	\$1,177,216
Fringe	\$1,096,397
Services	\$478,436
Materials and Supplies	\$955,881
Utilities	\$153,275
Casualty/Liability	\$305,296
Purchased Transportation	\$0
Other	\$1,672,356
<b>Total Expenses</b>	<b>\$7,418,766</b>
Fixed Route Expenses	\$6,872,642
Demand Response Services	\$546,124

## Revenue Summary

Fare Revenue	\$256,106
Contract/Other	
Auxiliary/Non-Transit	\$61,698
In-Kind	
Contra	\$0
Local Assistance	\$1,098,213
State Assistance	\$911,022
Federal Assistance	\$5,091,727
<b>Total Revenue</b>	<b>\$7,418,766</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2007	Gillig	Yes	25+2wc	Diesel
3	2007	Gillig	Yes	31+2wc	Diesel
9	2010	Gillig	Yes	25+2wc	Diesel
3	2014	Gillig	Yes	25+2wc	Diesel
2	2014	Ford E450	Yes	10+3wc	Gas
1	2017	Gillig	Yes	25+2wc	Diesel
3	2017	Ford E450	Yes	10+3wc	Gas
2	2018	Ford E450	Yes	10+3wc	Gas
3	2022	Ford E450	Yes	10+3wc	Gas
29					

## Productivity

Total Passenger Boardings	384,357
Total Fixed Route Vehicle Miles	790,285
Total Demand Response Vehicle Miles	26,445
Total Vehicle Miles	816,730
Revenue Vehicle Miles	806,595
Revenue Vehicle Hours	59,361

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.08
Operating Expense per Passenger Trip	\$19.30
Passenger Trips per Total Vehicle Mile	0.47
Passenger Trips per Capita	0.18

## Financial Performance

Operating Subsidy	\$7,100,962
Operating Subsidy Ratio	96%
Locally Derived Income	\$1,416,017
Locally Derived Income Per Operating Expense	\$0.19
Fare Recovery Ratio	3%



# HAMILTON COUNTY

1555 Westfield Rd  
 Noblesville, IN 46062  
 (317) 776-3226

**Contact:** Ben Platz, Transportation Manager

**Email:** [bplatz@janus-inc.org](mailto:bplatz@janus-inc.org)

**Website:** <https://janus-inc.org/programs-services/hamilton-county-express>

## General Information

Type of Service	On-Demand
Service Area	Hamilton County
Service Population	274,555

## Service Hours

Weekdays	6:00 AM–3:00 PM
Saturday	7:00 AM–3:00 PM
Sunday	No Service

## Fare Structure

Base	\$3.00
Youth	\$3.00
Elderly/Disabled	\$3.00
Transfer	\$3.00
Other/Special	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	12
Maintenance	1	0
Administration	1	0
	<hr/> 17	<hr/> 12

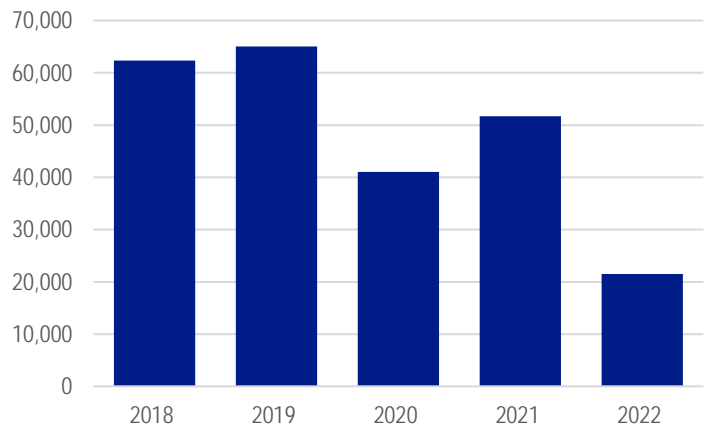
## Operation Characteristics

Revenue Vehicles	25
Peak Hour Fleet	15
Base Fleet	12
Fuel Consumption (gal)	23,057

## Ridership Trends

2018	62,355
2019	65,029
2020	41,054
2021	51,698
2022	21,494

System Ridership Trend



# HAMILTON COUNTY EXPRESS



## Legislative District

Indiana Senate	20, 21, 28, 29, 30, 31
Indiana House	29, 32, 35, 36, 38, 39, 86, 87, 88
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$275,672
Other Salaries/Wages	\$72,340
Fringe	\$80,297
Services	\$11,740
Materials and Supplies	\$79,419
Utilities	\$14,917
Casualty/Liability	\$21,431
Purchased Transportation	\$0
Other	\$63,696
<b>Total Expenses</b>	<b>\$619,512</b>
Fixed Route Expenses	\$0
Demand Response Services	\$619,512

## Revenue Summary

Fare Revenue	\$38,447
Contract/Other	
Auxiliary/Non-Transit	\$0
In-Kind	
Contra	\$9,673
Local Assistance	\$0
State Assistance	\$0
Federal Assistance	\$571,392
<b>Total Revenue</b>	<b>\$619,512</b>

## Productivity

Total Passenger Boardings	21,494
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	185,418
Total Vehicle Miles	185,418
Revenue Vehicle Miles	162,894
Revenue Vehicle Hours	11,854

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.34
Operating Expense per Passenger Trip	\$28.82
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	12.77

## Financial Performance

Operating Subsidy	\$571,392
Operating Subsidy Ratio	91%
Locally Derived Income	\$38,447
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	2015	Ford	Yes	12+2wc	Gas
3	2016	Ford	Yes	12+2wc	Gas
5	2017	Ford	Yes	12+2wc	Gas
5	2018	Ford	Yes	8+1wc	Gas
3	2019	Ford	Yes	12+1wc	Gas
3	2021	Ford	Yes	12+1wc	Gas
<b>25</b>					



# HANCOCK COUNTY

1870 Fields Blvd  
Greenfield, IN 46140  
(317) 462-3758

**Contact:** Suzanne Derengowski, Executive Director  
**Email:** [suzanned@hcssi.org](mailto:suzanned@hcssi.org)  
**Website:** [www.hcssi.org](http://www.hcssi.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Hancock County  
**Service Population** 79,840

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	17
<b>Maintenance</b>	0	0
<b>Administration</b>	1	1
	<u>3</u>	<u>18</u>

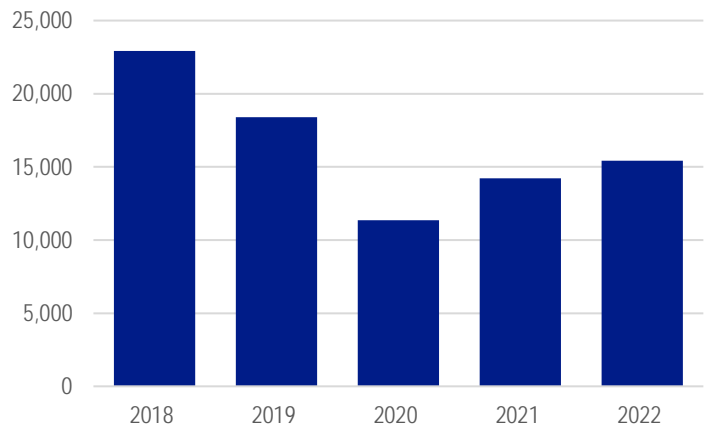
## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	13
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	9,819

## Ridership Trends

<b>2018</b>	22,922
<b>2019</b>	18,399
<b>2020</b>	11,353
<b>2021</b>	14,220
<b>2022</b>	15,428

System Ridership Trend





## Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$206,587
Other Salaries/Wages	\$150,241
Fringe	\$0
Services	\$36,374
Materials and Supplies	\$43,748
Utilities	\$10,936
Casualty/Liability	\$33,066
Purchased Transportation	\$0
Other	\$67,032
<b>Total Expenses</b>	<b>\$547,984</b>
Fixed Route Expenses	\$0
Demand Response Services	\$547,984

## Revenue Summary

Fare Revenue	\$34,411
Contract/Other	
Auxiliary/Non-Transit	\$8,540
In-Kind	
Contra	\$2,828
Local Assistance	\$13,486
State Assistance	\$0
Federal Assistance	\$488,719
<b>Total Revenue</b>	<b>\$547,984</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Ford	Yes	9+1wc	Gas
2	2013	Dodge	Yes	5+1wc	Gas
1	2015	Dodge	Yes	5+1wc	Gas
1	2016	Dodge	Yes	5+1wc	Gas
8	2019	Dodge	Yes	5+1wc	Gas
<b>13</b>					

## Productivity

Total Passenger Boardings	15,428
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	148,522
Total Vehicle Miles	148,522
Revenue Vehicle Miles	124,661
Revenue Vehicle Hours	11,242

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.69
Operating Expense per Passenger Trip	\$35.52
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	5.18

## Financial Performance

Operating Subsidy	\$502,205
Operating Subsidy Ratio	91%
Locally Derived Income	\$56,437
Locally Derived Income Per Operating Expense	\$0.10
Fare Recovery Ratio	6%



# HENDRICKS AND MORGAN COUNTIES

1001 Sycamore Ln  
 Danville, IN 46122  
 (317) 745-4715

**Contact:** Jamie Howard, Executive Assistant  
**Email:** [jmhoward@sycamoreservices.com](mailto:jmhoward@sycamoreservices.com)  
**Website:** [www.sycamoreservices.com](http://www.sycamoreservices.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks and Morgan Counties  
**Service Population** 184,334

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 Hendricks \$4.00 out of town. Morgan \$4.00 base, \$5.00 out of town

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	32
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>6</u>	<u>32</u>

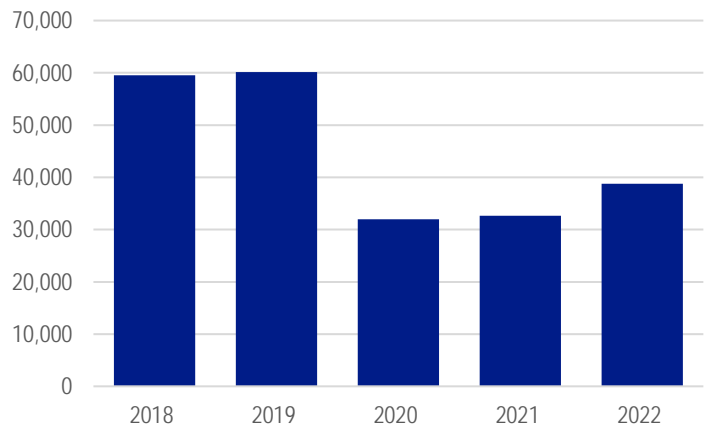
## Operation Characteristics

**Revenue Vehicles** 49  
**Peak Hour Fleet** 23  
**Base Fleet** 23  
**Fuel Consumption (gal)** Not Reported

## Ridership Trends

<b>2018</b>	59,559
<b>2019</b>	60,122
<b>2020</b>	31,984
<b>2021</b>	32,653
<b>2022</b>	38,797

System Ridership Trend







# HENDRICKS COUNTY TRANSIT/ SYCAMORE SERVICES DBA LINK

## Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

## Operating Expense Summary

Operator Salaries/Wages	\$332,775
Other Salaries/Wages	\$147,781
Fringe	\$80,623
Services	\$86,194
Materials and Supplies	\$128,697
Utilities	\$15,361
Casualty/Liability	\$64,537
Purchased Transportation	\$0
Other	\$121,357
<b>Total Expenses</b>	<b>\$977,325</b>
Fixed Route Expenses	\$0
Demand Response Services	\$977,325

## Revenue Summary

Fare Revenue	\$59,711
Contract/Other	\$0
Auxiliary/Non-Transit	\$1,923
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$110,975
Federal Assistance	\$804,716
<b>Total Revenue</b>	<b>\$977,325</b>

## Productivity

Total Passenger Boardings	38,797
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	301,665
Total Vehicle Miles	301,665
Revenue Vehicle Miles	246,656
Revenue Vehicle Hours	16,142

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.24
Operating Expense per Passenger Trip	\$25.19
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	4.75

## Financial Performance

Operating Subsidy	\$915,691
Operating Subsidy Ratio	94%
Locally Derived Income	\$61,634
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible	Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2006	VN	2	N/A	1	2015	MV	2	Ramp
2	2009	CU	2	Lift	3	2015	CU	2	Lift
2	2010	CU	2	Lift	1	2016	CU	2	Lift
1	2012	MV	1	Ramp	1	2016	MV	2	Ramp
1	2012	VN	0	N/A	2	2016	MV	1	Ramp
1	2013	CU	2	Lift	3	2017	CU	2	Lift
1	2013	MV	2	Ramp	2	2018	CU	1	Lift
1	2013	MV	1	Ramp	2	2019	CU	2	Lift
3	2013	MV	2	Ramp	2	2019	MV	1	Ramp
1	2013	CU	2	Lift	2	2021	MV	1	Ramp
2	2015	CU	2	Lift	3	2021	MV	1	Ramp
5	2015	MV	2	Ramp	<b>44</b>				



# INDIANAPOLIS PUBLIC TRANSPORTATION CORP.

1501 W Washington St  
 Indianapolis, IN 46222  
 (317) 635-2100

**Contact:** Inez Evans, President & CEO  
**Email:** [ievans@indygo.net](mailto:ievans@indygo.net)  
**Website:** [www.indygo.net](http://www.indygo.net)

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Marion County
<b>Service Population</b>	918,977

## Service Hours

<b>Weekdays</b>	4:07 AM–1:00 AM
<b>Saturday</b>	5:27 AM–1:01 AM
<b>Sunday</b>	6:09 AM–10:00 PM

## Fare Structure

<b>Base</b>	\$1.75
<b>Youth</b>	\$0.85
<b>Elderly/Disabled</b>	\$0.85
<b>Transfer</b>	
<b>Other/Special</b>	
Veterans ride free	
Free 2-hour transfer	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	500	3
<b>Maintenance</b>	89	0
<b>Administration</b>	117	2
	<hr/> 706	<hr/> 5

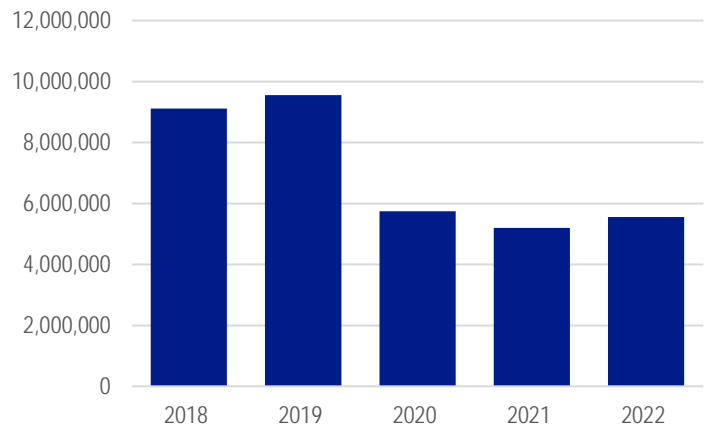
## Operation Characteristics

<b>Revenue Vehicles</b>	286
<b>Peak Hour Fleet</b>	159
<b>Base Fleet</b>	159
<b>Fuel Consumption (gal)</b>	1,608,785

## Ridership Trends

<b>2018</b>	9,115,875
<b>2019</b>	9,556,169
<b>2020</b>	5,741,803
<b>2021</b>	5,203,518
<b>2022</b>	5,552,608

System Ridership Trend





**Legislative District**

<b>Indiana Senate</b>	29, 30, 31, 32, 33, 34, 35, 36 25, 86, 87, 88, 89, 90, 91, 92, 93, 94,
<b>Indiana House</b>	95, 96, 97, 98, 99, 100
<b>U.S. Congressional</b>	5, 7

**Operating Expense Summary**

<b>Operator Salaries/Wages</b>	\$22,102,529
<b>Other Salaries/Wages</b>	\$23,401,235
<b>Fringe</b>	\$16,761,430
<b>Services</b>	\$16,936,521
<b>Materials and Supplies</b>	\$10,032,896
<b>Utilities</b>	\$1,999,381
<b>Casualty/Liability</b>	\$3,187,750
<b>Purchased Transportation</b>	\$9,813,661
<b>Other</b>	\$346,764
<b>Total Expenses</b>	\$104,582,167
<b>Fixed Route Expenses</b>	\$94,768,506
<b>Demand Response Services</b>	\$9,813,661

**Productivity**

<b>Total Passenger Boardings</b>	5,552,608
<b>Total Fixed Route Vehicle Miles</b>	7,893,860
<b>Total Demand Response Vehicle Miles</b>	1,564,534
<b>Total Vehicle Miles</b>	9,458,394
<b>Revenue Vehicle Miles</b>	9,226,336
<b>Revenue Vehicle Hours</b>	657,718

**Performance/Service Effectiveness**

<b>Operating Expense per Total Vehicle Mile</b>	\$11.06
<b>Operating Expense per Passenger Trip</b>	\$18.83
<b>Passenger Trips per Total Vehicle Mile</b>	0.59
<b>Passenger Trips per Capita</b>	0.17

**Revenue Summary**

<b>Fare Revenue</b>	\$6,304,224
<b>Contract/Other</b>	
<b>Auxiliary/Non-Transit</b>	\$3,123,330
<b>In-Kind</b>	
<b>Contra</b>	\$0
<b>Local Assistance</b>	\$72,038,070
<b>State Assistance</b>	\$11,240,036
<b>Federal Assistance</b>	\$11,876,507
<b>Total Revenue</b>	\$104,582,167

**Financial Performance**

<b>Operating Subsidy</b>	\$95,154,613
<b>Operating Subsidy Ratio</b>	91%
<b>Locally Derived Income</b>	\$81,465,624
<b>Locally Derived Income Per Operating Expense</b>	\$0.78
<b>Fare Recovery Ratio</b>	6%

**Fleet Inventory**

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
20	2010	Gillig	Yes	38+2wc	Diesel
3	2013	Gillig	Yes	38+2wc	Hybrid
13	2014	Gillig	Yes	38+2wc	Diesel
13	2015	Gillig	Yes	38+2wc	Diesel
13	2016	Gillig	Yes	38+2wc	Diesel
16	2017	Ford	Yes	10+2wc	Gas
16	2017	Gillig	Yes	38+2wc	Diesel
15	2018	Ford	Yes	9+3wc	Gas
17	2018	Gillig	Yes	38+2wc	Diesel
12	2018	BYD	Yes	47+2wc	Electric
19	2019	BYD	Yes	47+2wc	Electric
30	2019	Ford	Yes	9+3wc	Gas
16	2019	Gillig	Yes	38+2wc	Diesel
28	2020	Gillig	Yes	38+2wc	Diesel
24	2021	Gillig	Yes	38+2wc	Hybrid
3	2022	Gillig	Yes	38+2wc	Hybrid
24	2022	Ford	Yes	9+3wc	Gas
4	2022	Dodge	Yes	5+1wc	Gas



# JOHNSON COUNTY

3500 N Morton St  
Franklin, IN 46131  
(317) 738-5523

**Contact:** Becky Allen, Director of Transportation  
**Email:** becky.allen@gatewayarc.com  
**Website:** www.gatewayarc.com

## General Information

<b>Type of Service</b>	Demand Response/Deviated Fixed Route
<b>Service Area</b>	Johnson County
<b>Service Population</b>	161,765

## Service Hours

<b>Weekdays</b>	6:15 AM–7:30 PM
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$4.00
<b>Youth</b>	\$0.00
<b>Elderly/Disabled</b>	\$0.00
<b>Transfer</b>	
<b>Other/Special</b>	
Bus stop to Bus Stop	\$1.00
Deviations	\$2.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	14	20
<b>Maintenance</b>	0	1
<b>Administration</b>	1	3
	<hr/> 15	<hr/> 24

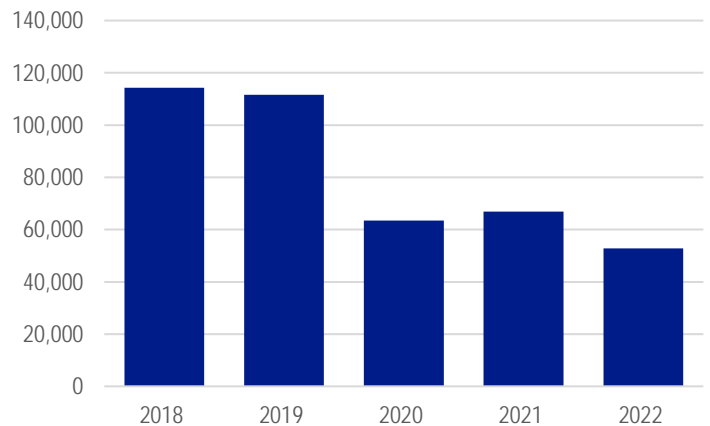
## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	14
<b>Fuel Consumption (gal)</b>	58,162

## Ridership Trends

<b>2018</b>	114,317
<b>2019</b>	111,612
<b>2020</b>	63,494
<b>2021</b>	66,891
<b>2022</b>	52,856

System Ridership Trend





# ACCESS JOHNSON COUNTY PUBLIC TRANSIT

## Legislative District

Indiana Senate	32, 36, 37, 41
Indiana House	47, 58, 90, 93
U.S. Congressional	9

## Operating Expense Summary

Operator Salaries/Wages	\$837,831
Other Salaries/Wages	\$172,419
Fringe	\$14,486
Services	\$431,432
Materials and Supplies	\$148,308
Utilities	\$31,750
Casualty/Liability	\$82,160
Purchased Transportation	\$0
Other	\$270,243
<b>Total Expenses</b>	<b>\$1,988,629</b>
Fixed Route Expenses	\$795,452
Demand Response Services	\$1,193,177

## Revenue Summary

Fare Revenue	\$71,535
Contract/Other	
Auxiliary/Non-Transit	\$0
In-Kind	
Contra	\$0
Local Assistance	\$0
State Assistance	\$250,083
Federal Assistance	\$1,667,011
<b>Total Revenue</b>	<b>\$1,988,629</b>

## Productivity

Total Passenger Boardings	52,856
Total Fixed Route Vehicle Miles	172,416
Total Demand Response Vehicle Miles	262,800
Total Vehicle Miles	435,216
Revenue Vehicle Miles	426,229
Revenue Vehicle Hours	29,677

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.57
Operating Expense per Passenger Trip	\$37.62
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	3.06

## Financial Performance

Operating Subsidy	\$1,917,094
Operating Subsidy Ratio	96%
Locally Derived Income	\$71,535
Locally Derived Income Per Operating Expense	\$0.04
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Ford	Yes	12+2wc	Gas
1	2015	Dodge	Yes	3+1wc	Gas
1	2017	Dodge	Yes	3+1wc	Gas
4	2017	Ford	Yes	32+8wc	Gas
6	2018	Ford	Yes	94+12wc	Gas
5	2019	Ford	Yes	76+10wc	Gas
<b>18</b>					



# KOKOMO

219 E Sycamore St  
 Kokomo, IN 46901  
 (765) 456-7556

**Contact:** Tammy Corn, Executive Director  
**Email:** [tcorn@kokomompo.com](mailto:tcorn@kokomompo.com)  
**Website:** <http://cityofkokomo.org>

## General Information

Type of Service	Fixed Route and Demand Response
Service Area	City of Kokomo
Service Population	69,682

## Service Hours

Weekdays	6:30 AM–7:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	Free
Youth	Free
Elderly/Disabled	Free
Transfer	
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	5	8
Maintenance	0	7
Administration	7	2
	<u>12</u>	<u>17</u>

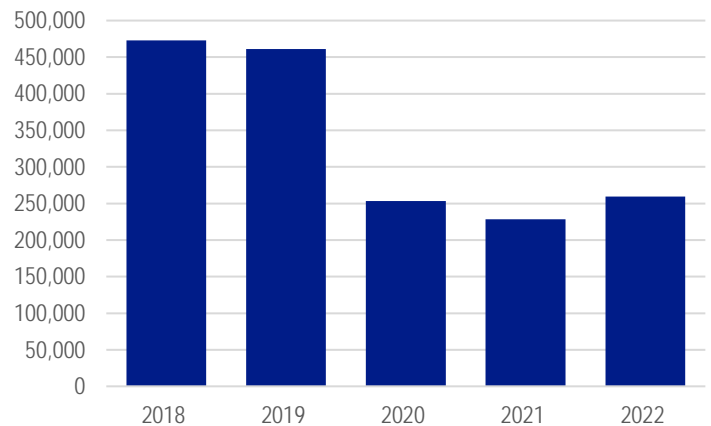
## Operation Characteristics

Revenue Vehicles	30
Peak Hour Fleet	30
Base Fleet	29
Fuel Consumption (gal)	88,790

## Ridership Trends

2018	473,074
2019	461,187
2020	253,417
2021	228,484
2022	259,356

System Ridership Trend





# SPIRIT OF KOKOMO/ CITY LINE TROLLEY



## Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

## Operating Expense Summary

Operator Salaries/Wages	\$907,309
Other Salaries/Wages	\$536,316
Fringe	\$732,013
Services	\$151,771
Materials and Supplies	\$392,060
Utilities	\$9,649
Casualty/Liability	\$31,344
Purchased Transportation	\$0
Other	\$0
<b>Total Expenses</b>	<b>\$2,760,462</b>
Fixed Route Expenses	\$997,527
Demand Response Services	\$1,762,935

## Revenue Summary

Fare Revenue	\$2,279
Contract/Other	
Auxiliary/Non-Transit	\$0
In-Kind	
Contra	\$0
Local Assistance	\$1,058,149
State Assistance	\$648,136
Federal Assistance	\$1,051,898
<b>Total Revenue</b>	<b>\$2,760,462</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2010	Freightliner	Yes	45+2wc	Diesel
2	2016	Gillig	Yes	45+2wc	Diesel
1	2010	Ford	Yes	14+2wc	Gas
2	2014	Chevy	Yes	14+2wc	diesel
6	2015	Ford	Yes	14+2wc	Gas
3	2016	Ford	Yes	14+2wc	Gas
6	2018	Chevy	Yes	14+2wc	Gas
2	2019	Ford	Yes	8+2wc	Gas
2	2020	Ford	Yes	7+2wc	Gas
4	2020	Ford	Yes	10+2wc	Gas
<b>30</b>					

## Productivity

Total Passenger Boardings	259,356
Total Fixed Route Vehicle Miles	166,599
Total Demand Response Vehicle Miles	417,542
Total Vehicle Miles	584,141
Revenue Vehicle Miles	391,047
Revenue Vehicle Hours	40,808

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.73
Operating Expense per Passenger Trip	\$10.64
Passenger Trips per Total Vehicle Mile	0.44
Passenger Trips per Capita	0.27

## Financial Performance

Operating Subsidy	\$2,758,183
Operating Subsidy Ratio	100%
Locally Derived Income	\$1,060,428
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	0%



# LAFAYETTE

1250 Canal Rd  
 Lafayette, IN 47904  
 (765) 423-2666

**Contact:** Bryan Smith, General Manager  
**Email:** bsmith@gocitybus.com  
**Website:** www.gocitybus.com

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Lafayette, W Lafayette Metropolitan Area, and Purdue campus
<b>Service Population</b>	147,725

## Service Hours

<b>Weekdays</b>	5:50 AM–12:45 AM
<b>Saturday</b>	6:00 AM–9:45 PM
<b>Sunday</b>	8:45 AM–6:45 PM

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.00
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	
<b>Other/Special</b>	
Pass \$28.00/mo.; E&D \$14.00/mo.; Token \$0.75/ride	
Day \$2.00; Dem Resp \$2.00/ride	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	78	15
<b>Maintenance</b>	11	0
<b>Administration</b>	18	2
	<hr/> 107	<hr/> 17

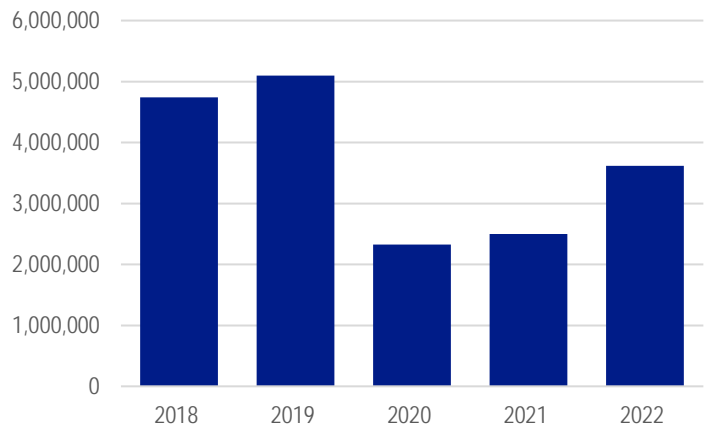
## Operation Characteristics

<b>Revenue Vehicles</b>	73
<b>Peak Hour Fleet</b>	59
<b>Base Fleet</b>	28
<b>Fuel Consumption (gal)</b>	495,703

## Ridership Trends

<b>2018</b>	4,740,475
<b>2019</b>	5,099,775
<b>2020</b>	2,324,834
<b>2021</b>	2,498,458
<b>2022</b>	3,619,901

System Ridership Trend





**Legislative District**

Indiana Senate 7, 22  
 Indiana House 26, 27, 41  
 U.S. Congressional 4

**Operating Expense Summary**

Operator Salaries/Wages	\$5,407,721
Other Salaries/Wages	\$2,402,893
Fringe	\$3,650,962
Services	\$1,312,558
Materials and Supplies	\$1,490,681
Utilities	\$197,984
Casualty/Liability	\$476,609
Purchased Transportation	\$0
Other	\$150,066
<b>Total Expenses</b>	<b>\$15,089,474</b>
Fixed Route Expenses	\$15,089,474
Demand Response Services	\$0

**Revenue Summary**

Fare Revenue	\$3,346,682
Contract/Other	
Auxiliary/Non-Transit	\$816,540
In-Kind	
Contra	\$0
Local Assistance	\$3,837,288
State Assistance	\$4,308,802
Federal Assistance	\$2,780,162
<b>Total Revenue</b>	<b>\$15,089,474</b>

**Fleet Inventory**

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2003	New Flyer	Yes	60	Diesel	9	2016	Gillig	Yes	42	CNG
1	2007	Gillig	Yes	40	Diesel	1	2017	Starcraft	Yes	13	CNG
2	2009	New Flyer	Yes	60	Diesel	7	2018	New Flyer	Yes	42	CNG
5	2009	Gillig	Yes	40	Diesel	1	2018	New Flyer	Yes	54	CNG
1	2009	Ford	Yes	13	Gas	2	2019	New Flyer	Yes	42	CNG
4	2010	Gillig	Yes	40	Diesel	1	2019	Elkhart	Yes	13	CNG
3	2011	New Flyer	Yes	45	Diesel	4	2020	New Flyer	Yes	42	CNG
2	2011	Gillig	Yes	40	Diesel	2	2021	New Flyer	Yes	54	CNG
3	2014	Gillig	Yes	35	Diesel	1	2021	Chrysler	Yes	3	Gas
12	2015	Gillig	Yes	40	CNG	7	2021	New Flyer	Yes	42	CNG
4	2015	Starcraft	Yes	13	CNG	73					

**Productivity**

<b>Total Passenger Boardings</b>	3,619,901
<b>Total Fixed Route Vehicle Miles</b>	1,736,821
<b>Total Demand Response Vehicle Miles</b>	174,827
<b>Total Vehicle Miles</b>	1,911,648
<b>Revenue Vehicle Miles</b>	1,842,572
<b>Revenue Vehicle Hours</b>	142,914

**Performance/Service Effectiveness**

<b>Operating Expense per Total Vehicle Mile</b>	\$7.89
<b>Operating Expense per Passenger Trip</b>	\$4.17
<b>Passenger Trips per Total Vehicle Mile</b>	1.89
<b>Passenger Trips per Capita</b>	0.04

**Financial Performance**

<b>Operating Subsidy</b>	\$10,926,252
<b>Operating Subsidy Ratio</b>	72%
<b>Locally Derived Income</b>	\$8,000,510
<b>Locally Derived Income Per Operating Expense</b>	\$0.53
<b>Fare Recovery Ratio</b>	22%



# LA PORTE

102 L St  
 La Porte, IN 46350  
 (219) 362-6565

**Contact:** Beth A. West, Transit Director  
**Email:** [bwest@cityoflaportein.gov](mailto:bwest@cityoflaportein.gov)  
**Website:** [www.cityoflaporte.com/transporte](http://www.cityoflaporte.com/transporte)

## General Information

**Type of Service** Demand Response  
**Service Area** City of LaPorte  
**Service Population** 22,053

## Service Hours

**Weekdays** 6:00 AM–7:00 PM  
**Saturday** 9:00 AM–2:00 PM  
**Sunday** No Service

## Fare Structure

**Base** \$3.25  
**Youth** \$1.25  
**Elderly/Disabled** \$2.50  
**Transfer** \$3.25  
**Other/Special**  
 10 ride pass general \$30.00  
 10 ride pass senior/disabled \$22.50

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	11
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>6</u>	<u>11</u>

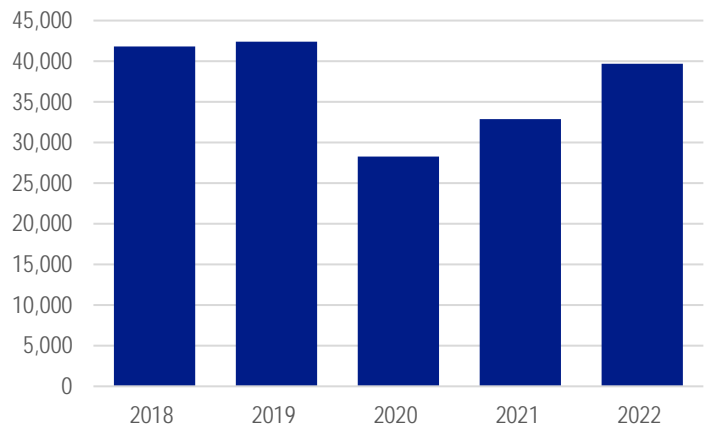
## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	26,586

## Ridership Trends

<b>2018</b>	41,813
<b>2019</b>	42,392
<b>2020</b>	28,291
<b>2021</b>	32,867
<b>2022</b>	39,667

System Ridership Trend





**Legislative District**

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

**Operating Expense Summary**

Operator Salaries/Wages	\$224,504
Other Salaries/Wages	\$153,122
Fringe	\$157,812
Services	\$7,128
Materials and Supplies	\$78,116
Utilities	\$15,560
Casualty/Liability	\$30,257
Purchased Transportation	\$0
Other	\$18,340
<b>Total Expenses</b>	<b>\$684,839</b>
Fixed Route Expenses	\$0
Demand Response Services	\$684,839

**Revenue Summary**

Fare Revenue	\$115,276
Contract/Other	
Auxiliary/Non-Transit	\$71,913
In-Kind	
Contra	\$0
Local Assistance	\$177,386
State Assistance	\$71,439
Federal Assistance	\$248,825
<b>Total Revenue</b>	<b>\$684,839</b>

**Fleet Inventory**

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13+2wc	Liquid Propane
2	2017	Ford	Yes	13+2wc	Liquid Propane
2	2019	Ford	Yes	13+2wc	Liquid Propane
7					

**Productivity**

Total Passenger Boardings	39,667
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	118,407
Total Vehicle Miles	118,407
Revenue Vehicle Miles	116,999
Revenue Vehicle Hours	11,577

**Performance/Service Effectiveness**

Operating Expense per Total Vehicle Mile	\$5.78
Operating Expense per Passenger Trip	\$17.26
Passenger Trips per Total Vehicle Mile	0.34
Passenger Trips per Capita	0.56

**Financial Performance**

Operating Subsidy	\$497,650
Operating Subsidy Ratio	73%
Locally Derived Income	\$364,575
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	17%



# CITY OF MARION

520 E 6th St  
 Marion, IN 46953  
 (765) 668-4405

**Contact:** Jeff Edwards, Transit Manager  
**Email:** jedwards@cityofmarion.in.gov  
**Website:** <https://cityofmarion.in.gov>

## General Information

Type of Service	Fixed Route
Service Area	City of Marion
Service Population	28,337

## Service Hours

Weekdays	7:00 AM–5:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	Free
Youth	Free
Elderly/Disabled	Free
Transfer	Free
Other/Special	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	0
Maintenance	1	0
Administration	2	0
	<hr/> 18	<hr/> 0

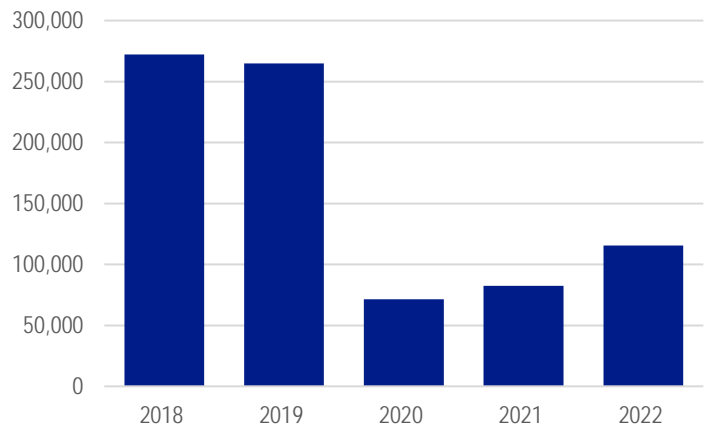
## Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7
Base Fleet	7
Fuel Consumption (gal)	Not Reported

## Ridership Trends

2018	272,096
2019	264,770
2020	71,378
2021	82,588
2022	115,459

System Ridership Trend







# MARION TRANSIT SYSTEM (MTS)

## Legislative District

Indiana Senate	17, 19, 20
Indiana House	31, 32
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$553,555
Other Salaries/Wages	\$147,505
Fringe	\$452,277
Services	\$58,063
Materials and Supplies	\$135,263
Utilities	\$15,130
Casualty/Liability	\$42,342
Purchased Transportation	\$0
Other	\$4,024
<b>Total Expenses</b>	<b>\$1,408,159</b>
Fixed Route Expenses	\$1,205,355
Demand Response Services	\$202,804

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$10,388
In-Kind	\$0
Contra	\$0
Local Assistance	\$87,511
State Assistance	\$269,853
Federal Assistance	\$1,040,407
<b>Total Revenue</b>	<b>\$1,408,159</b>

## Productivity

Total Passenger Boardings	115,459
Total Fixed Route Vehicle Miles	112,555
Total Demand Response Vehicle Miles	84,222
Total Vehicle Miles	196,777
Revenue Vehicle Miles	185,607
Revenue Vehicle Hours	14,374

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.16
Operating Expense per Passenger Trip	\$12.20
Passenger Trips per Total Vehicle Mile	0.59
Passenger Trips per Capita	0.25

## Financial Performance

Operating Subsidy	\$1,397,771
Operating Subsidy Ratio	99%
Locally Derived Income	\$97,899
Locally Derived Income Per Operating Expense	\$0.07
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
4	2016	CU	2	Lift
4	2017	CU	2	Lift
4	2019	CU	2	Lift
12				



# MICHIGAN CITY

1801 Kentucky St  
 Michigan City, IN 46360  
 (219) 879-1502

**Contact:** Robin Tillman, Transit Director  
**Email:** rtillman@emichigancity.com  
**Website:** www.emichigancity.com

## General Information

<b>Type of Service</b>	Fixed Route, Commuter, and ADA Paratransit
<b>Service Area</b>	Michigan City, La Porte County
<b>Service Population</b>	31,479

## Service Hours

<b>Weekdays</b>	6:00 AM–6:30 PM
<b>Saturday</b>	8:00 PM–6:30 PM
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.00
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	
<b>Other/Special</b>	
Monthly Pass	\$20.00/Reduced \$10.00
ADA Paratransit	\$2.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	14	0
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>17</u>	<u>0</u>

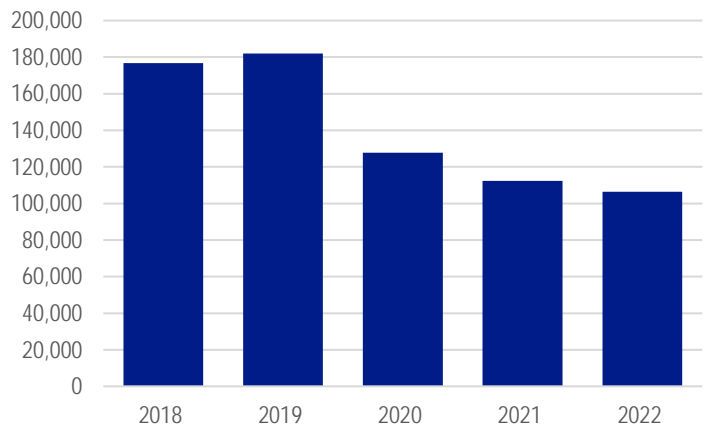
## Operation Characteristics

<b>Revenue Vehicles</b>	10
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	36,396

## Ridership Trends

<b>2018</b>	176,796
<b>2019</b>	182,049
<b>2020</b>	127,739
<b>2021</b>	112,326
<b>2022</b>	106,478

System Ridership Trend



# MICHIGAN CITY TRANSIT



## Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$841,640
Other Salaries/Wages	\$0
Fringe	\$505,579
Services	\$36,086
Materials and Supplies	\$217,896
Utilities	\$21,541
Casualty/Liability	\$65,000
Purchased Transportation	\$0
Other	\$5,417
<b>Total Expenses</b>	<b>\$1,693,159</b>
Fixed Route Expenses	\$1,536,775
Demand Response Services	\$156,384

## Revenue Summary

Fare Revenue	\$61,930
Contract/Other	
Auxiliary/Non-Transit	\$0
In-Kind	
Contra	\$0
Local Assistance	\$601,914
State Assistance	\$213,701
Federal Assistance	\$815,614
<b>Total Revenue</b>	<b>\$1,693,159</b>

## Productivity

Total Passenger Boardings	106,478
Total Fixed Route Vehicle Miles	202,081
Total Demand Response Vehicle Miles	32,332
Total Vehicle Miles	234,413
Revenue Vehicle Miles	225,911
Revenue Vehicle Hours	14,810

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.22
Operating Expense per Passenger Trip	\$15.90
Passenger Trips per Total Vehicle Mile	0.45
Passenger Trips per Capita	0.30

## Financial Performance

Operating Subsidy	\$1,631,229
Operating Subsidy Ratio	96%
Locally Derived Income	\$663,844
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2014	Freightliner	Yes	30+2wc	Diesel
1	2016	Freightliner	Yes	30+2wc	Diesel
1	2018	Ford	Yes	16+2wc	Diesel
2	2016	Chevy	Yes	16+2wc	Diesel
2	2017	Freightliner	Yes	30+2wc	Diesel
3	2019	Freightliner	Yes	30+2wc	Diesel
<b>10</b>					



# MUNCIE

1300 E Seymour St  
 Muncie, IN 47302  
 (765) 282-2762

**Contact:** Amy Howell, Director of Finance  
**Email:** ahowell@mitsbus.org  
**Website:** www.mitsbus.org

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	City of Muncie
<b>Service Population</b>	70,085

## Service Hours

<b>Weekdays</b>	6:15 AM–6:45 PM
<b>Saturday</b>	8:15 AM–6:15 PM
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$0.50
<b>Youth</b>	\$0.00
<b>Elderly/Disabled</b>	\$0.25
<b>Transfer</b>	
<b>Other/Special</b>	
30 Day	\$18.00
Agency Pass (pack of 20 two ride)	\$21.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	39	2
<b>Maintenance</b>	13	1
<b>Administration</b>	17	0
	<u>69</u>	<u>3</u>

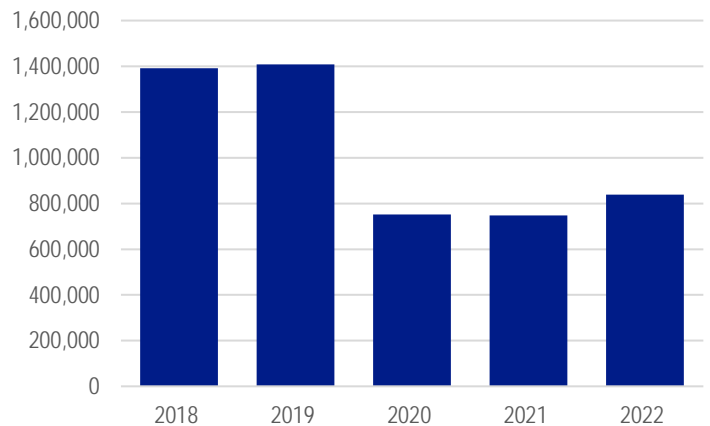
## Operation Characteristics

<b>Revenue Vehicles</b>	51
<b>Peak Hour Fleet</b>	36
<b>Base Fleet</b>	22
<b>Fuel Consumption (gal)</b>	183,576

## Ridership Trends

<b>2018</b>	1,391,524
<b>2019</b>	1,408,230
<b>2020</b>	751,738
<b>2021</b>	747,389
<b>2022</b>	838,726

System Ridership Trend



# MUNCIE INDIANA TRANSIT SYSTEM



## Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$1,776,113
Other Salaries/Wages	\$1,357,363
Fringe	\$1,653,755
Services	\$809,260
Materials and Supplies	\$671,342
Utilities	\$114,319
Casualty/Liability	\$390,270
Purchased Transportation	\$0
Other	\$109,709
<b>Total Expenses</b>	<b>\$6,882,131</b>
Fixed Route Expenses	\$5,388,387
Demand Response Services	\$1,493,744

## Revenue Summary

Fare Revenue	\$150,134
Contract/Other	
Auxiliary/Non-Transit	\$69,191
In-Kind	
Contra	\$0
Local Assistance	\$2,959,343
State Assistance	\$1,490,594
Federal Assistance	\$2,212,869
<b>Total Revenue</b>	<b>\$6,882,131</b>

## Productivity

Total Passenger Boardings	838,726
Total Fixed Route Vehicle Miles	687,719
Total Demand Response Vehicle Miles	182,995
Total Vehicle Miles	870,714
Revenue Vehicle Miles	848,755
Revenue Vehicle Hours	62,546

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.90
Operating Expense per Passenger Trip	\$8.21
Passenger Trips per Total Vehicle Mile	0.96
Passenger Trips per Capita	0.08

## Financial Performance

Operating Subsidy	\$6,662,806
Operating Subsidy Ratio	97%
Locally Derived Income	\$3,178,668
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	2%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2000	Chance Bus	Yes	27	Diesel
4	2005	Gillig	Yes	32	Diesel
5	2007	Gillig	Yes	32	Diesel
5	2010	Gillig	Yes	31	Hybrid Diesel
2	2012	New Flyer	Yes	43	Hybrid Diesel
4	2013	New Flyer	Yes	43	Hybrid Diesel
2	2014	New Flyer	Yes	43	Hybrid Diesel
2	2015	Coach & Equipment	Yes	13	Liquid Propane
9	2017	Coach & Equipment	Yes	13	Liquid Propane
1	2017	New Flyer	Yes	43	Hybrid Diesel
1	2018	New Flyer	Yes	43	Hybrid Diesel
4	2019	Coach & Equipment	Yes	13	Liquid Propane
2	2020	New Flyer	Yes	43	Hybrid Diesel
7	2021	New Flyer	Yes	43	Hybrid Diesel
<b>51</b>					



# NEW ALBANY, CLARKSVILLE, AND JEFFERSONVILLE

1000 W Broadway  
Louisville, KY 40203  
(502) 585-1234

**Contact:** Burcum Keeton, Assistant Director  
**Email:** [bkeeton@ridetarc.org](mailto:bkeeton@ridetarc.org)  
**Website:** [www.ridetarc.org](http://www.ridetarc.org)

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	Greater Louisville Metropolitan Area
<b>Service Population</b>	1,265,108

## Service Hours

<b>Weekdays</b>	4:30 AM–12:30 AM
<b>Saturday</b>	5:00 AM–12:00 AM
<b>Sunday</b>	5:30 AM–12:00 AM

## Fare Structure

<b>Base</b>	\$1.75
<b>Youth</b>	\$0.80
<b>Elderly/Disabled</b>	\$0.80
<b>Transfer</b>	
<b>Other/Special</b>	
MyTARC Card: 30 Day \$54.00; 10-Trip \$15.00	
24-hour \$3.50; Circulator \$0.75; Express \$2.50	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	337	5
<b>Maintenance</b>	101	0
<b>Administration</b>	121	1
	<hr/> 559	<hr/> 6

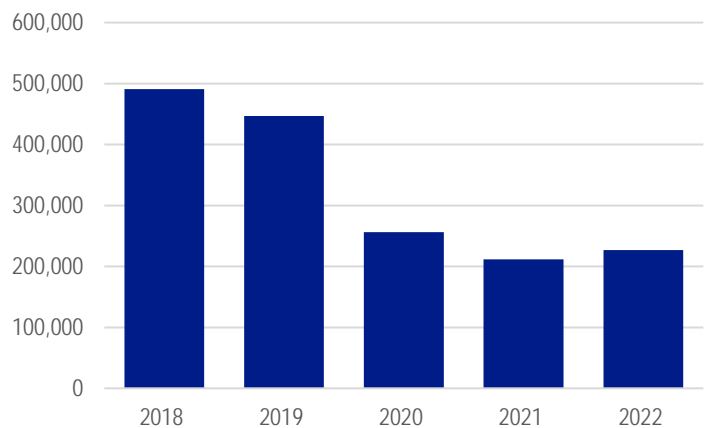
## Operation Characteristics

<b>Revenue Vehicles</b>	228
<b>Peak Hour Fleet</b>	212
<b>Base Fleet</b>	160
<b>Fuel Consumption (gal)</b>	198,455

## Ridership Trends

<b>2018</b>	490,777
<b>2019</b>	446,996
<b>2020</b>	256,133
<b>2021</b>	211,793
<b>2022</b>	226,733

System Ridership Trend





# TRANSIT AUTHORITY OF RIVER CITY

## Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

## Operating Expense Summary

Operator Salaries/Wages	\$1,488,884
Other Salaries/Wages	\$524,978
Fringe	\$1,852,437
Services	\$426,153
Materials and Supplies	\$367,607
Utilities	\$21,770
Casualty/Liability	\$230,240
Purchased Transportation	\$1,037,840
Other	\$36,206
<b>Total Expenses</b>	<b>\$5,986,115</b>
Fixed Route Expenses	\$5,113,293
Demand Response Services	\$872,822

## Revenue Summary

Fare Revenue	\$686,905
Contract/Other	
Auxiliary/Non-Transit	\$92,566
In-Kind	
Contra	\$0
Local Assistance	\$3,934,977
State Assistance	\$1,233,517
Federal Assistance	\$38,150
<b>Total Revenue</b>	<b>\$5,986,115</b>

## Productivity

Total Passenger Boardings	226,733
Total Fixed Route Vehicle Miles	457,926
Total Demand Response Vehicle Miles	243,495
Total Vehicle Miles	701,421
Revenue Vehicle Miles	677,531
Revenue Vehicle Hours	44,249

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.53
Operating Expense per Passenger Trip	\$26.40
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	5.58

## Financial Performance

Operating Subsidy	\$5,206,644
Operating Subsidy Ratio	87%
Locally Derived Income	\$4,714,448
Locally Derived Income Per Operating Expense	\$0.79
Fare Recovery Ratio	11%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
8	2005	Gillig	Yes	40 +2wc	Diesel	13	2016	Gillig	Yes	40 + 2wc	Diesel
4	2007	Gillig	Yes	40 + 2wc	Hybrid	1	2016	Gillig	Yes	40 + 2wc	BAE
6	2008	Gillig	Yes	40 +2wc	Diesel						Hybrid
3	2009	Gillig	Yes	40 +2wc	Hybrid	6	2016	Proterra	Yes	38 + 2wc	Electric
16	2009	Gillig	Yes	40 + 2wc	Diesel	2	2017	Gillig	Yes	31 + 2wc	Diesel
9	2010	Gillig	Yes	40 + 2wc	Hybrid	10	2019	Gillig	Yes	38 + 2wc	Diesel
16	2013	Gillig	Yes	40 + 2wc	Diesel	8	2019	Gillig	Yes	38 + 2wc	Diesel
11	2013	Gillig	Yes	40 + 2wc	Hybrid	43	2021	Gillig	Yes	40 + 2wc	Diesel
21	2013	Gillig	Yes	40 + 2wc	Diesel	4	2021	Gillig	Yes	31 +2 wc	Diesel
12	2014	Gillig	Yes	40 + 2wc	Diesel	14	2022	Gillig	Yes	40 + 2wc	Diesel
9	2014	Proterra	Yes	31 + 2wc	Electric	228					
12	2016	Gillig	Yes	40 + 2wc	Diesel						





# NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT (NICTD)

33 East U.S. Highway 12  
 Chesterton, IN 46304  
 (219) 926-5744

**Contact:** Michael Noland, President  
**Email:** michael.noland@nictd.com  
**Website:** www.mysouthshoreline.com

## General Information

<b>Type of Service</b>	Commuter Rail
<b>Service Area</b>	Lake, Porter, La Porte, and St. Joseph Counties
<b>Service Population</b>	1,038,746

## Service Hours

<b>Weekdays</b>	4:00 AM–2:30 AM
<b>Saturday</b>	4:00 AM–2:30 AM
<b>Sunday</b>	4:00 AM–2:30 AM

## Fare Structure

<b>Base</b>	\$0.00
<b>Youth</b>	\$0.00
<b>Elderly/Disabled</b>	\$0.00
<b>Transfer</b>	
<b>Other/Special</b>	
One Way Regular Fares	\$5.50 \$14.25
One Way Reduced Fares	\$2.75 \$7.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	105	0
<b>Maintenance</b>	237	0
<b>Administration</b>	54	6
	<u>396</u>	<u>6</u>

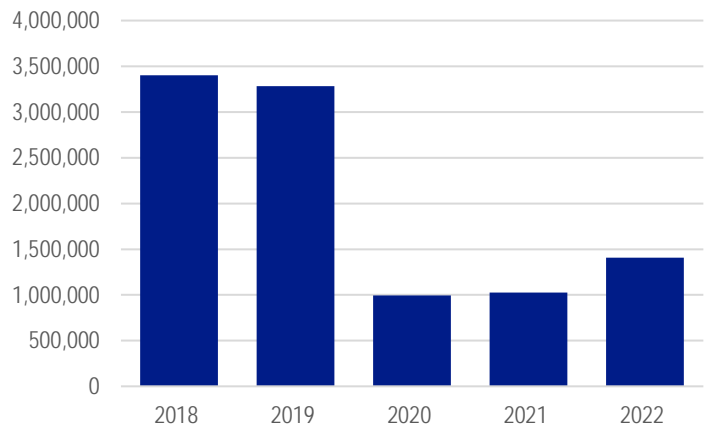
## Operation Characteristics

<b>Revenue Vehicles</b>	82
<b>Peak Hour Fleet</b>	70
<b>Base Fleet</b>	70
<b>Fuel Consumption (gal)</b>	0

## Ridership Trends

<b>2018</b>	3,400,196
<b>2019</b>	3,283,603
<b>2020</b>	995,049
<b>2021</b>	1,024,744
<b>2022</b>	1,406,300

System Ridership Trend



# SOUTH SHORE LINE



## Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13,
U.S. Congressional	14, 15, 17, 19, 20, 48
	1, 2

## Operating Expense Summary

Operator Salaries/Wages	\$5,232,601
Other Salaries/Wages	\$13,863,816
Fringe	\$18,697,001
Services	\$4,341,298
Materials and Supplies	\$5,146,060
Utilities	\$3,003,557
Casualty/Liability	\$5,123,589
Purchased Transportation	\$0
Other	\$3,031,665
<b>Total Expenses</b>	<b>\$58,439,587</b>
Fixed Route Expenses	\$58,439,587
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$9,189,577
Contract/Other	
Auxiliary/Non-Transit	\$11,667
In-Kind	
Contra	\$0
Local Assistance	\$8,260,285
State Assistance	\$18,982,076
Federal Assistance	\$21,995,982
<b>Total Revenue</b>	<b>\$58,439,587</b>

## Productivity

Total Passenger Boardings	1,406,300
Total Fixed Route Vehicle Miles	2,689,325
Total Demand Response Vehicle Miles	0
<b>Total Vehicle Miles</b>	<b>2,689,325</b>
Revenue Vehicle Miles	2,689,325
Revenue Vehicle Hours	77,127

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$21.73
Operating Expense per Passenger Trip	\$41.56
Passenger Trips per Total Vehicle Mile	0.52
Passenger Trips per Capita	0.74

## Financial Performance

Operating Subsidy	\$49,238,343
Operating Subsidy Ratio	84%
Locally Derived Income	\$17,461,529
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	16%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-1983	Sumitomo	No	93	Electric
7	1992	Sumitomo	No	110	Electric
10	1992	Sumitomo	No	130	N/A (trailers)
10	2000	Sumitomo	No	95	Electric
14	2009	Sumitomo	No	110	Electric
<b>82</b>					



# NORTHWESTERN INDIANA REGIONAL PLANNING COMMISSION

6100 Southport Rd  
 Portage, IN 46368  
 (219) 254-2500

**Contact:** Talaya Jones, Chief Financial Officer  
**Email:** [tjones@nirpc.org](mailto:tjones@nirpc.org)  
**Website:** [www.nirpc.org](http://www.nirpc.org)

## General Information

Type of Service	Demand Response
Service Area	Lake and Porter County
Service Population	510,343

## Service Hours

Weekdays	6:00 AM–6:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$7.50
Youth	\$7.50
Elderly/Disabled	\$7.50
Transfer	
Other/Special	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	27	2
Maintenance	1	0
Administration	4	0
	<u>32</u>	<u>2</u>

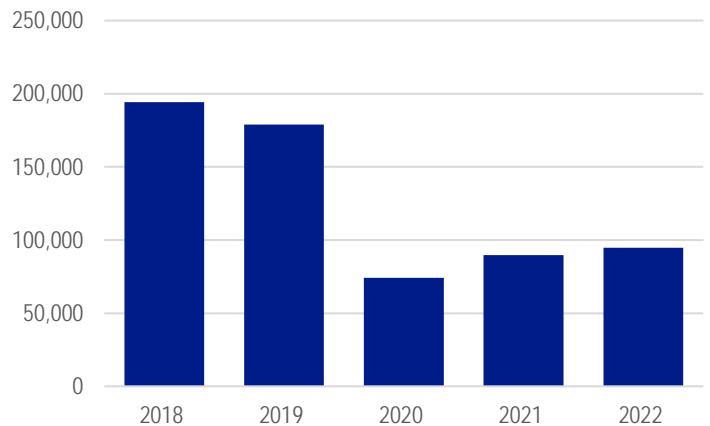
## Operation Characteristics

Revenue Vehicles	53
Peak Hour Fleet	135
Base Fleet	135
Fuel Consumption (gal)	108,862

## Ridership Trends

2018	194,190
2019	178,976
2020	74,252
2021	89,624
2022	94,758

System Ridership Trend





**Legislative District**

Indiana Senate 1, 2, 3, 4, 5, 6  
 1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19,  
 Indiana House 20  
 U.S. Congressional 1, 2

**Operating Expense Summary**

Operator Salaries/Wages	\$1,109,662
Other Salaries/Wages	\$433,045
Fringe	\$270,273
Services	\$173,646
Materials and Supplies	\$529,169
Utilities	\$49,571
Casualty/Liability	\$130,551
Purchased Transportation	\$0
Other	\$513,054
<b>Total Expenses</b>	<b>\$3,208,971</b>
Fixed Route Expenses	\$0
Demand Response Services	\$3,208,971

**Revenue Summary**

Fare Revenue	\$464,076
Contract/Other	
Auxiliary/Non-Transit	\$33,789
In-Kind	
Contra	\$0
Local Assistance	\$1,163,780
State Assistance	\$578,221
Federal Assistance	\$969,105
<b>Total Revenue</b>	<b>\$3,208,971</b>

**Productivity**

Total Passenger Boardings	94,758
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	818,202
Total Vehicle Miles	818,202
Revenue Vehicle Miles	685,465
Revenue Vehicle Hours	36,493

**Performance/Service Effectiveness**

Operating Expense per Total Vehicle Mile	\$3.92
Operating Expense per Passenger Trip	\$33.86
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	5.39

**Financial Performance**

Operating Subsidy	\$2,711,106
Operating Subsidy Ratio	84%
Locally Derived Income	\$1,661,645
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	14%

**Fleet Inventory**

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13+2wc	Gas	1	2016	Ford	Yes	10+2wc	Gas
1	2017	Ford	Yes	13+3wc	Gas	3	2017	Ford	Yes	10+2wc	Gas
1	2018	Ford	Yes	13+3wc	Gas	2	2019	Ford	Yes	10+2wc	Gas
1	2019	Ford	Yes	13+3wc	Gas	5	2020	Ford	Yes	10+2wc	Gas
1	2020	Ford	Yes	13+3wc	Gas						
1	2013	Ford	Yes	12+2wc	Gas	2	2016	Ford	Yes	13+3wc	Gas
2	2015	Ford	Yes	12+2wc	Gas	6	2017	Ford	Yes	13+3wc	Gas
3	2016	Ford	Yes	12+2wc	Gas	1	2018	Ford	Yes	13+3wc	Gas
4	2017	Ford	Yes	12+2wc	Gas	4	2019	Ford	Yes	13+3wc	Gas
3	2018	Ford	Yes	12+2wc	Gas	4	2020	Ford	Yes	13+3wc	Gas
2	2019	Ford	Yes	12+2wc	Gas	53					
3	2020	Ford	Yes	12+2wc	Gas						



# CITY OF RICHMOND

401 S Q St  
 Richmond, IN 47374  
 (765) 983-7227

**Contact:** Terri Quinter, Transportation Manager  
**Email:** tqinter@richmondindiana.gov  
**Website:** www.richmondindiana.gov

## General Information

Type of Service	Fixed Route
Service Area	City of Richmond
Service Population	35,915

## Service Hours

Weekdays	6:15 AM–5:45 PM
Saturday	9:15 AM–4:45 PM
Sunday	No Service

## Fare Structure

Base	\$1.75
Youth	\$1.50
Elderly/Disabled	\$1.50
Transfer	
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	14	1
Maintenance	0	1
Administration	3	0
	<u>17</u>	<u>2</u>

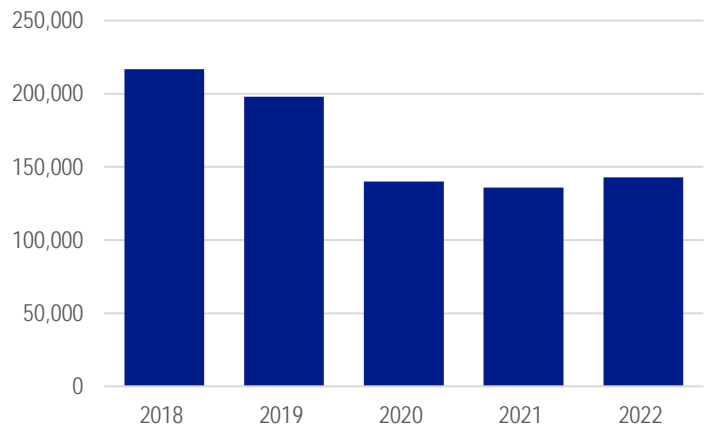
## Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	9
Base Fleet	9
Fuel Consumption (gal)	Not Reported

## Ridership Trends

2018	216,787
2019	197,998
2020	139,919
2021	135,877
2022	142,858

System Ridership Trend



# ROSE VIEW TRANSIT



## Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$545,651
Other Salaries/Wages	\$150,490
Fringe	\$292,146
Services	\$30,505
Materials and Supplies	\$181,504
Utilities	\$17,366
Casualty/Liability	\$50,571
Purchased Transportation	\$0
Other	\$53
<b>Total Expenses</b>	<b>\$1,268,286</b>
Fixed Route Expenses	\$1,145,437
Demand Response Services	\$122,849

## Revenue Summary

Fare Revenue	\$119,931
Contract/Other	\$0
Auxiliary/Non-Transit	\$2,920
In-Kind	\$0
Contra	\$0
Local Assistance	\$4,763
State Assistance	\$333,865
Federal Assistance	\$806,807
<b>Total Revenue</b>	<b>\$1,268,286</b>

## Productivity

Total Passenger Boardings	142,858
Total Fixed Route Vehicle Miles	268,443
Total Demand Response Vehicle Miles	35,874
Total Vehicle Miles	304,317
Revenue Vehicle Miles	221,374
Revenue Vehicle Hours	17,403

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.17
Operating Expense per Passenger Trip	\$8.88
Passenger Trips per Total Vehicle Mile	0.47
Passenger Trips per Capita	0.25

## Financial Performance

Operating Subsidy	\$1,145,435
Operating Subsidy Ratio	90%
Locally Derived Income	\$127,614
Locally Derived Income Per Operating Expense	\$0.10
Fare Recovery Ratio	9%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2009	CU	2	Lift
1	2014	CU	2	Lift
1	2016	CU	2	Lift
2	2016	CU	2	Lift
2	2017	CU	2	Lift
1	2018	CU	2	Lift
1	2019	CU	2	Lift
2	2020	CU	2	Lift
11				



# SOUTH BEND

1401 S Lafayette  
 South Bend, IN 46613  
 (574) 232-9901

**Contact:** Chris Kubaszak, Controller  
**Email:** ckubaszak@sbtranspo.com  
**Website:** www.sbtranspo.com

## General Information

<b>Type of Service</b>	Fixed Route and Paratransit
<b>Service Area</b>	Cities of South Bend and Mishawaka
<b>Service Population</b>	165,000

## Service Hours

<b>Weekdays</b>	5:10 AM–10:10 AM
<b>Saturday</b>	6:20 AM–7:10 PM
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$1.00
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	
<b>Other/Special</b>	
31 Day \$35.00; Two Week: \$18.00; Day: \$3.00	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	63	1
<b>Maintenance</b>	14	0
<b>Administration</b>	16	0
	<hr/> 93	<hr/> 1

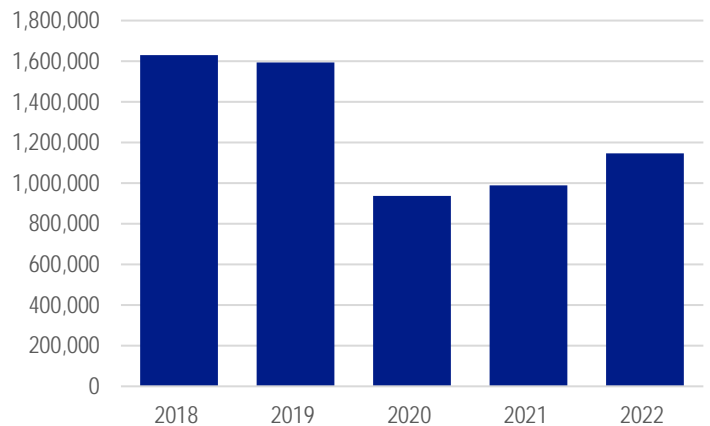
## Operation Characteristics

<b>Revenue Vehicles</b>	73
<b>Peak Hour Fleet</b>	57
<b>Base Fleet</b>	71
<b>Fuel Consumption (gal)</b>	196,825

## Ridership Trends

<b>2018</b>	1,630,249
<b>2019</b>	1,594,252
<b>2020</b>	937,474
<b>2021</b>	989,203
<b>2022</b>	1,145,820

System Ridership Trend







**Legislative District**

Indiana Senate	8, 9, 10, 11
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

**Operating Expense Summary**

Operator Salaries/Wages	\$4,584,402
Other Salaries/Wages	\$1,367,981
Fringe	\$2,316,302
Services	\$818,957
Materials and Supplies	\$1,019,217
Utilities	\$339,352
Casualty/Liability	\$502,968
Purchased Transportation	\$0
Other	\$37,574
<b>Total Expenses</b>	<b>\$10,986,753</b>
Fixed Route Expenses	\$8,990,908
Demand Response Services	\$1,995,845

**Productivity**

Total Passenger Boardings	1,145,820
Total Fixed Route Vehicle Miles	1,200,562
Total Demand Response Vehicle Miles	338,949
Total Vehicle Miles	1,539,511
Revenue Vehicle Miles	1,490,010
Revenue Vehicle Hours	139,294

**Performance/Service Effectiveness**

Operating Expense per Total Vehicle Mile	\$7.14
Operating Expense per Passenger Trip	\$9.59
Passenger Trips per Total Vehicle Mile	0.74
Passenger Trips per Capita	0.14

**Revenue Summary**

Fare Revenue	\$1,157,518
Contract/Other	
Auxiliary/Non-Transit	\$299,958
In-Kind	
Contra	\$0
Local Assistance	\$4,001,502
State Assistance	\$2,060,889
Federal Assistance	\$3,466,886
<b>Total Revenue</b>	<b>\$10,986,753</b>

**Financial Performance**

Operating Subsidy	\$9,529,277
Operating Subsidy Ratio	87%
Locally Derived Income	\$5,458,978
Locally Derived Income Per Operating Expense	\$0.50
Fare Recovery Ratio	11%

**Fleet Inventory**

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
12	2004	Gillig	Yes	29+2wc	Diesel
16	2014	New Flyer	Yes	29+2wc	CNG
3	2015	New Flyer	Yes	29+2wc	CNG
1	2015	MV-1	Yes	3+1wc	Unleaded
10	2016	Elkhart Coach	Yes	11+3wc	Unleaded
3	2017	New Flyer	Yes	29+2wc	CNG
1	2018	Elkhart Coach	Yes	11+3wc	Unleaded
9	2020	Elkhart Coach	Yes	11+3wc	Unleaded
9	2021	New Flyer	Yes	29+2wc	CNG
9	2022	New Flyer	Yes	29+2wc	CNG
<b>73</b>					



# TERRE HAUTE

901 S 14th St  
 Terre Haute, IN 47807  
 (812) 235-0109

**Contact:** Debbie Hensley, Transportation Director  
**Email:** [debbie.hensley@terrehaute.IN.gov](mailto:debbie.hensley@terrehaute.IN.gov)  
**Website:** [www.terrehaute.IN.gov](http://www.terrehaute.IN.gov)

## General Information

<b>Type of Service</b>	Fixed Route and Demand Response
<b>Service Area</b>	City of Terre Haute
<b>Service Population</b>	58,525

## Service Hours

<b>Weekdays</b>	6:00 AM–10:35 PM
<b>Saturday</b>	6:00 AM–10:00 PM
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$1.75
<b>Youth</b>	\$1.75
<b>Elderly/Disabled</b>	\$0.85
<b>Transfer</b>	
<b>Other/Special</b>	
31 Day \$45.00; 14-ride \$21.00; ADA \$2.25	
14-Ride ADA \$27.00, ISU/Ivy Students free	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	18	4
<b>Maintenance</b>	4	1
<b>Administration</b>	5	2
	<u>27</u>	<u>7</u>

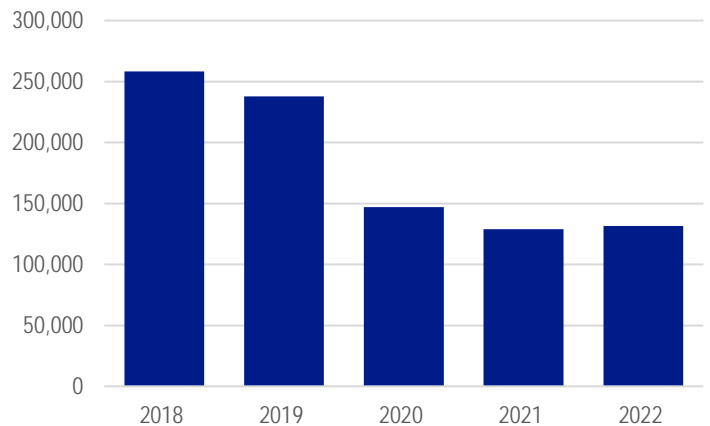
## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	67,271

## Ridership Trends

<b>2018</b>	258,331
<b>2019</b>	237,867
<b>2020</b>	147,129
<b>2021</b>	129,031
<b>2022</b>	131,612

System Ridership Trend





# TERRE HAUTE TRANSIT UTILITY

## Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$1,133,695
Other Salaries/Wages	\$451,731
Fringe	\$567,438
Services	\$21,254
Materials and Supplies	\$232,705
Utilities	\$32,627
Casualty/Liability	\$21,153
Purchased Transportation	\$0
Other	\$38,338
<b>Total Expenses</b>	<b>\$2,498,941</b>
Fixed Route Expenses	\$2,498,941
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$98,071
Contract/Other	
Auxiliary/Non-Transit	\$208,522
In-Kind	
Contra	\$0
Local Assistance	\$564,779
State Assistance	\$498,524
Federal Assistance	\$1,129,045
<b>Total Revenue</b>	<b>\$2,498,941</b>

## Productivity

Total Passenger Boardings	131,612
Total Fixed Route Vehicle Miles	402,753
Total Demand Response Vehicle Miles	45,427
Total Vehicle Miles	448,180
Revenue Vehicle Miles	422,034
Revenue Vehicle Hours	42,859

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.58
Operating Expense per Passenger Trip	\$18.99
Passenger Trips per Total Vehicle Mile	0.29
Passenger Trips per Capita	0.44

## Financial Performance

Operating Subsidy	\$2,192,348
Operating Subsidy Ratio	88%
Locally Derived Income	\$871,372
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Workhorse	Yes	22+2wc	Gas
1	2009	Workhorse	Yes	22+2wc	Gas
1	2011	Goshen Coach	Yes	10+4wc	Gas
4	2015	Goshen Coach	Yes	26+2wc	Diesel
1	2016	Goshen Coach	Yes	26+2wc	Diesel
1	2016	Elkhart Coach	Yes	10+2wc	Diesel
3	2019	Ford	Yes	16+2wc	Gas
2	2021	Ford	Yes	16+2wc	Gas
1	2021	Ford	Yes	10+4wc	Gas
<b>15</b>					



# VALPARAISO

406 Don Hovey  
 Valparaiso, IN 46383  
 (219) 476-9393

**Contact:** Don Lorntzen, Transit Manager  
**Email:** dlorntzen@valpo.us  
**Website:** Valpotransit.com

## General Information

<b>Type of Service</b>	Deviated Fixed Route and Commuter Fixed Route
<b>Service Area</b>	Valparaiso, IN/Chicago Loop
<b>Service Population</b>	34,151

## Service Hours

<b>Weekdays</b>	6:15 AM–11:00 PM
<b>Saturday</b>	6:15 AM–11:00 PM
<b>Sunday</b>	9:15 AM–11:00 PM

## Fare Structure

<b>Base</b>	\$1.00
<b>Youth</b>	\$0.50
<b>Elderly/Disabled</b>	\$0.50
<b>Transfer</b>	
<b>Other/Special</b>	
Monthly pass V-Line \$30.00; Dash \$250.00	
Monthly Senior \$15.00, Disabled \$15.00	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	10
<b>Maintenance</b>	1	2
<b>Administration</b>	3	2
	<hr/> 14	<hr/> 14

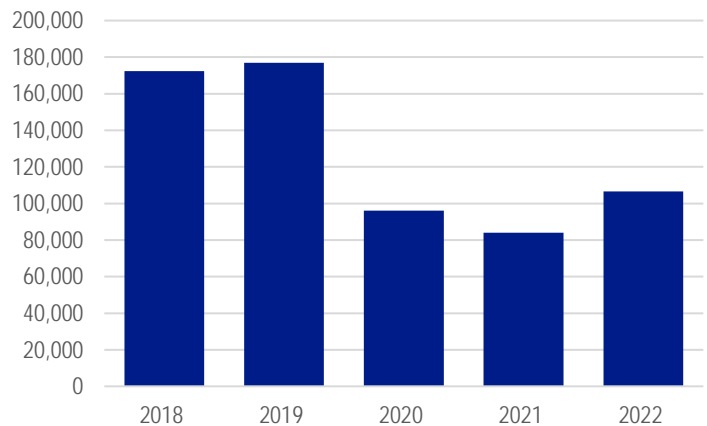
## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	62,164

## Ridership Trends

<b>2018</b>	172,324
<b>2019</b>	176,849
<b>2020</b>	96,040
<b>2021</b>	83,978
<b>2022</b>	106,627

System Ridership Trend



# V-LINE/CHICAGO DASH/SS CONNECT



## Legislative District

Indiana Senate	4, 5
Indiana House	3, 4, 10
U.S. Congressional	1

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$78,342
Fringe	\$60
Services	\$36,220
Materials and Supplies	\$240,802
Utilities	\$22,533
Casualty/Liability	\$29,917
Purchased Transportation	\$1,477,583
Other	\$61,834
<b>Total Expenses</b>	<b>\$1,947,291</b>
Fixed Route Expenses	\$1,128,564
Demand Response Services	\$818,727

## Revenue Summary

Fare Revenue	\$390,413
Contract/Other	
Auxiliary/Non-Transit	\$102,984
In-Kind	
Contra	\$0
Local Assistance	\$505,332
State Assistance	\$233,907
Federal Assistance	\$714,655
<b>Total Revenue</b>	<b>\$1,947,291</b>

## Productivity

Total Passenger Boardings	106,627
Total Fixed Route Vehicle Miles	151,009
Total Demand Response Vehicle Miles	169,861
Total Vehicle Miles	342,367
Revenue Vehicle Miles	323,085
Revenue Vehicle Hours	19,833

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.69
Operating Expense per Passenger Trip	\$18.26
Passenger Trips per Total Vehicle Mile	0.31
Passenger Trips per Capita	0.32

## Financial Performance

Operating Subsidy	\$1,453,894
Operating Subsidy Ratio	75%
Locally Derived Income	\$998,729
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	20%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Dodge	Yes	4+1wc	Gas
4	2010	MCI	Yes	53+2wc	Diesel
1	2013	MCI	Yes	53+2wc	Diesel
2	2016	Elkhart Coach	Yes	18+3wc	Gas
5	2019	Elkhart Coach	Yes	18+3wc	Gas
<b>13</b>					



# CITY OF BEDFORD

1102 16th St  
 Bedford, IN 47421  
 (812) 275-1800

**Contact:** Dennis Parsley, Transit Director  
**Email:** dparsley@bedford.in.us  
**Website:** www.bedford.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** City of Bedford  
**Service Population** 13,760

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** Free  
**Youth** Free  
**Elderly/Disabled** Free  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>8</u>	<u>0</u>

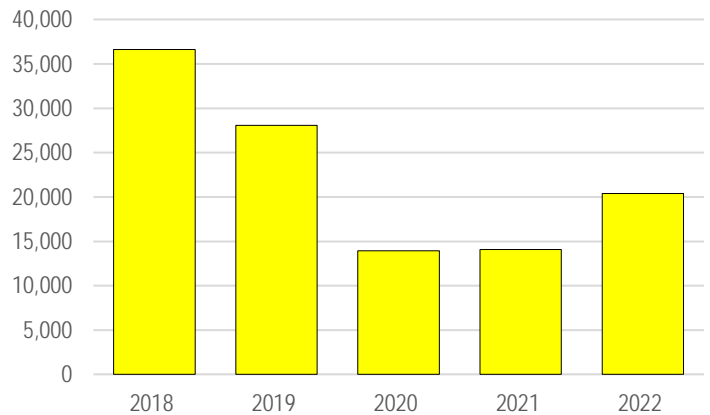
## Operation Characteristics

**Revenue Vehicles** 5  
**Peak Hour Fleet** 5

## Ridership Trends

<b>2018</b>	36,616
<b>2019</b>	28,061
<b>2020</b>	13,934
<b>2021</b>	14,073
<b>2022</b>	20,398

System Ridership Trend



# TRANSIT AUTHORITY OF STONE CITY (TASC)



## Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

## Productivity

Total Passenger Boardings	20,398
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	63,363
Total Vehicle Miles	63,363
Revenue Vehicle Miles	60,185
Revenue Vehicle Hours	6,225

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.41
Operating Expense per Passenger Trip	\$32.33
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	0.67

## Financial Performance

Operating Subsidy	\$659,550
Operating Subsidy Ratio	100%
Locally Derived Income	\$95,511
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	0%

## Operating Expense Summary

Operator Salaries/Wages	\$318,594
Other Salaries/Wages	\$60,598
Fringe Services	\$164,085
Materials and Supplies	\$24,539
Utilities	\$54,881
Casualty/Liability	\$11,827
Purchased Transportation	\$12,664
Other	\$0
Total Expenses	\$659,550
Fixed Route Expenses	\$0
Demand Response Services	\$659,550

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$95,511
State Assistance	\$168,414
Federal Assistance	\$395,625
Total Revenue	\$659,550

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2015	CU	2	Lift
2	2016	CU	2	Lift
1	2018	CU	2	Lift
4				





# BOONE COUNTY

515 CrownPointe Dr  
 Lebanon, IN 46052  
 (765) 482-5220

**Contact:** Anita Bowen, Executive Director  
**Email:** abowen@booneseniors.org  
**Website:** www.booneseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boone County  
**Service Population** 60,590

## Service Hours

**Weekdays** 7:30 AM–4:30 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$6.00 Outside Town or City

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	20
<b>Maintenance</b>	0	0
<b>Administration</b>	2	1
	<u>4</u>	<u>21</u>

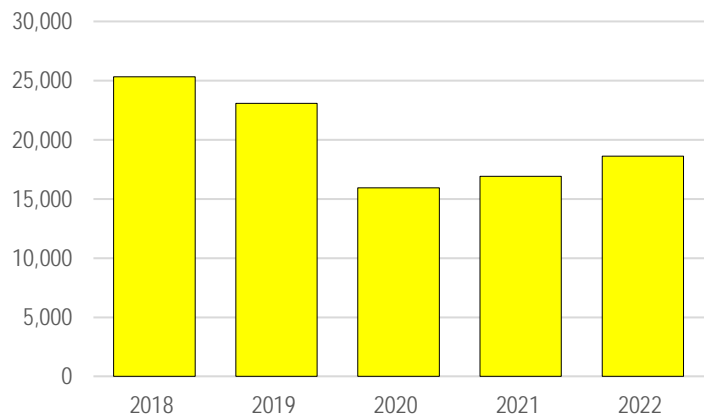
## Operation Characteristics

**Revenue Vehicles** 18  
**Peak Hour Fleet** 12

## Ridership Trends

<b>2018</b>	25,332
<b>2019</b>	23,083
<b>2020</b>	15,937
<b>2021</b>	16,906
<b>2022</b>	18,613

System Ridership Trend



# BOONE AREA TRANSIT SYSTEM



## Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

## Productivity

Total Passenger Boardings	18,613
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	324,792
Total Vehicle Miles	324,792
Revenue Vehicle Miles	232,288
Revenue Vehicle Hours	16,148

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.15
Operating Expense per Passenger Trip	\$37.52
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	3.26

## Financial Performance

Operating Subsidy	\$636,142
Operating Subsidy Ratio	91%
Locally Derived Income	\$260,689
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	5%

## Operating Expense Summary

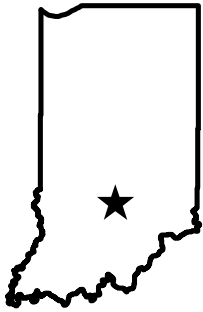
Operator Salaries/Wages	\$290,884
Other Salaries/Wages	\$129,163
Fringe Services	\$4,627
Materials and Supplies	\$40,710
Utilities	\$78,909
Casualty/Liability	\$10,520
Purchased Transportation	\$45,384
Other	\$0
Total Expenses	\$98,131
Fixed Route Expenses	\$698,328
Demand Response Services	\$0
	\$698,328

## Revenue Summary

Fare Revenue	\$37,003
Contract/Other	\$25,183
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$198,503
State Assistance	\$84,907
Federal Assistance	\$352,732
Total Revenue	\$698,328

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	MV	1	Ramp
2	2010	CU	2	Lift
1	2012	MV	1	Ramp
1	2013	VN	0	N/A
4	2014	MV	1	Ramp
1	2016	MV	2	Ramp
2	2017	MV	2	Ramp
1	2018	MV	1	Ramp
3	2019	MV	1	Ramp
2	2021	MV	1	Ramp
18				



# BROWN COUNTY

105 Willow St  
 Nashville, IN 47448  
 (812) 988-9622

**Contact:** Kim Robinson, Executive Director  
**Email:** kimrobinson@browncountyyymca.org  
**Website:** www.browncountyyymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Brown County  
**Service Population** 79,881

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$5.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$5.00 in County, \$7.50 out of County

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>7</u>	<u>0</u>

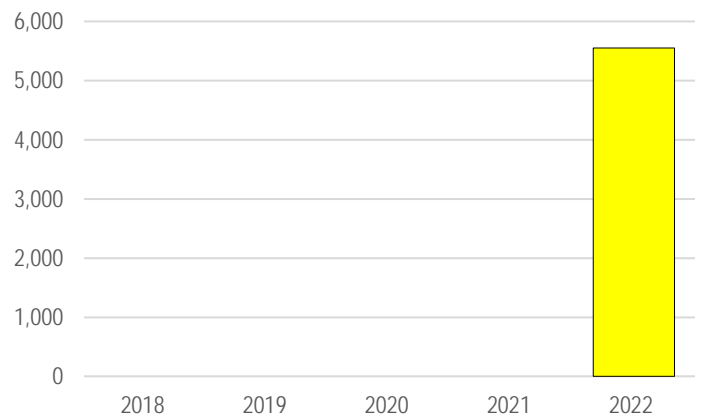
## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	3

## Ridership Trends

<b>2018</b>	
<b>2019</b>	
<b>2020</b>	
<b>2021</b>	
<b>2022</b>	5,552

System Ridership Trend



# ACCESS BROWN COUNTY TRANSIT



## Legislative District

Indiana Senate	44
Indiana House	62
U.S. Congressional	9

## Operating Expense Summary

Operator Salaries/Wages	\$62,365
Other Salaries/Wages	\$12,587
Fringe Services	\$6,818
Materials and Supplies	\$6,856
Utilities	\$47,236
Casualty/Liability	\$0
Purchased Transportation	\$14,883
Other	\$0
Total Expenses	\$5,214
Fixed Route Expenses	\$155,959
Demand Response Services	\$0
	\$155,959

## Revenue Summary

Fare Revenue	\$5,471
Contract/Other	\$7,917
Auxiliary/Non-Transit	\$7,867
In-Kind	\$0
Contra	\$30,008
Local Assistance	\$9,474
State Assistance	\$38,799
Federal Assistance	\$56,423
Total Revenue	\$155,959

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2017	MV	2	Ramp
1	2019	CU	1	Lift
1	2022	CU	2	Lift
3				

## Productivity

Total Passenger Boardings	5,552
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	102,308
Total Vehicle Miles	102,308
Revenue Vehicle Miles	93,372
Revenue Vehicle Hours	4,524

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.52
Operating Expense per Passenger Trip	\$28.09
Passenger Trips per Total Vehicle Mile	0.05
Passenger Trips per Capita	14.39

## Financial Performance

Operating Subsidy	\$104,696
Operating Subsidy Ratio	56%
Locally Derived Income	\$30,729
Locally Derived Income Per Operating Expense	\$0.20
Fare Recovery Ratio	4%



# CASS COUNTY

115 S 6th St  
 Logansport, IN 46947  
 (574) 722-2424

**Contact:** Becki Harris, Executive Director  
**Email:** bharris@casstransit.ocm  
**Website:** www.casstransit.com

## General Information

<b>Type of Service</b>	Demand Response/Deviated Fixed Route
<b>Service Area</b>	Cass County
<b>Service Population</b>	37,870

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	
<b>Elderly/Disabled</b>	Free/Donation
<b>Transfer</b>	
<b>Other/Special</b>	\$3.00 in County

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	20	10
<b>Maintenance</b>	2	1
<b>Administration</b>	5	6
	<hr/> 27	<hr/> 17

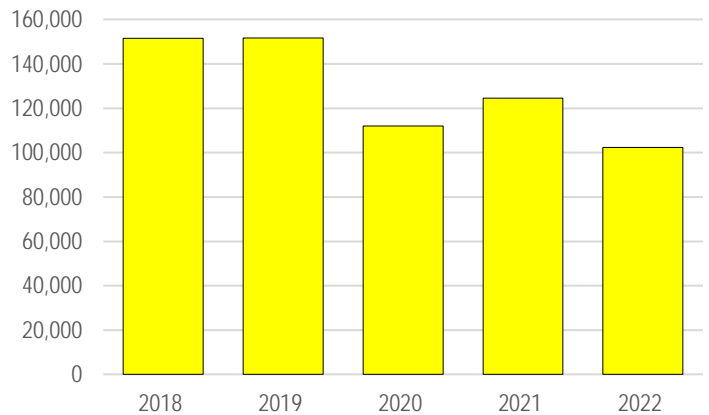
## Operation Characteristics

<b>Revenue Vehicles</b>	30
<b>Peak Hour Fleet</b>	13

## Ridership Trends

<b>2018</b>	151,482
<b>2019</b>	151,692
<b>2020</b>	112,052
<b>2021</b>	124,582
<b>2022</b>	102,289

System Ridership Trend



# CASS AREA TRANSIT



## Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

## Productivity

Total Passenger Boardings	102,289
Total Fixed Route Vehicle Miles	30,769
Total Demand Response Vehicle Miles	497,858
Total Vehicle Miles	528,627
Revenue Vehicle Miles	507,395
Revenue Vehicle Hours	3,732

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.02
Operating Expense per Passenger Trip	\$15.61
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	0.37

## Financial Performance

Operating Subsidy	\$1,501,679
Operating Subsidy Ratio	93%
Locally Derived Income	\$222,605
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$549,158
Other Salaries/Wages	\$358,890
Fringe Services	\$83,984
Materials and Supplies	\$81,628
Utilities	\$241,203
Casualty/Liability	\$30,673
Purchased Transportation	\$165,415
Other	\$0
Total Expenses	\$85,929
Fixed Route Expenses	\$1,596,880
Demand Response Services	\$463,658
	\$1,133,222

## Revenue Summary

Fare Revenue	\$85,439
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$9,762
Local Assistance	\$137,166
State Assistance	\$426,921
Federal Assistance	\$937,592
Total Revenue	\$1,596,880

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2013	VN	2	Lift
1	2016	CU	2	Lift
4	2016	MV	2	Ramp
1	2017	CU	2	Lift
6	2017	MV	1	Ramp
1	2018	CU	2	Lift
2	2019	CU	2	Lift
4	2019	MV	1	Ramp
5	2020	CU	2	Lift
4	2021	MV	1	Ramp
30				



# CLINTON COUNTY

401 W Walnut St  
 Frankfort, IN 46041  
 (765) 659-4060

**Contact:** Dawn Layton, Executive Director  
**Email:** dlayton@clintoncountytransit.org  
**Website:** clintonpprc.weebly.com

## General Information

**Type of Service** Demand Response  
**Service Area** Clinton County  
**Service Population** 33,190

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** 10:00 AM–1:00 PM by appt  
**Sunday** No Service

## Fare Structure

**Base** Donation  
**Youth** Donation  
**Elderly/Disabled** Donation  
**Transfer**  
**Other/Special**  
 Donation Scale \$8.00 \$25.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	10
<b>Maintenance</b>	0	0
<b>Administration</b>	1	4
	<u>1</u>	<u>14</u>

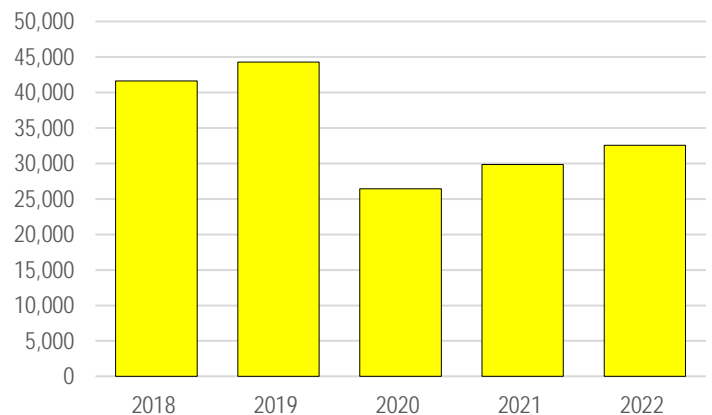
## Operation Characteristics

**Revenue Vehicles** 13  
**Peak Hour Fleet** 7

## Ridership Trends

<b>2018</b>	41,625
<b>2019</b>	44,285
<b>2020</b>	26,417
<b>2021</b>	29,868
<b>2022</b>	32,583

System Ridership Trend







# PAUL PHILLIPPE RESOURCE CENTER PUBLIC TRANSIT (PPRC)

## Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

## Productivity

Total Passenger Boardings	32,583
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	107,586
Total Vehicle Miles	107,586
Revenue Vehicle Miles	94,876
Revenue Vehicle Hours	9,785

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.98
Operating Expense per Passenger Trip	\$16.46
Passenger Trips per Total Vehicle Mile	0.30
Passenger Trips per Capita	1.02

## Financial Performance

Operating Subsidy	\$516,672
Operating Subsidy Ratio	96%
Locally Derived Income	\$96,872
Locally Derived Income Per Operating Expense	\$0.18
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$177,289
Other Salaries/Wages	\$177,704
Fringe Services	\$32,692
Materials and Supplies	\$39,068
Utilities	\$68,337
Casualty/Liability	\$16,793
Purchased Transportation	\$19,415
Other	\$0
Total Expenses	\$4,891
Fixed Route Expenses	\$536,189
Demand Response Services	\$0
	\$536,189

## Revenue Summary

Fare Revenue	\$19,517
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$77,355
State Assistance	\$93,297
Federal Assistance	\$346,020
Total Revenue	\$536,189

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2012	MV	2	Ramp
2	2015	CU	2	Lift
1	2017	MV	1	Ramp
2	2017	CU	2	Ramp
2	2018	CU	2	Lift
3	2019	CU	2	Lift
1	2020	CU	2	Lift
12				



# CRAWFORD, FLOYD, HARRISON, SCOTT, & WASHINGTON COUNTIES

1365 Old Hwy 135 NE  
Corydon, IN 47112  
(812) 738-1681

**Contact:** Roland Lemus, Regional Transportation Director  
**Email:** [brrtrdir@brsinc.org](mailto:brrtrdir@brsinc.org)  
**Website:** [www.brsinc.org](http://www.brsinc.org)

## General Information

<b>Type of Service</b>	Demand Response/Deviated Fixed Route
<b>Service Area</b>	Crawford, Floyd, Harrison, Scott, and Washington Counties
<b>Service Population</b>	136,180

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	
<b>Youth</b>	
<b>Elderly/Disabled</b>	
<b>Transfer</b>	
<b>Other/Special</b>	
	\$2.00 One way 0 10 miles, \$3.00 One way 11 20 miles, \$4.00 One way 20+ miles
	Families with multiple members in their party are only asked to pay for two individuals

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	6	2
<b>Maintenance</b>	1	0
<b>Administration</b>	3	1
	<hr/> 10	<hr/> 3

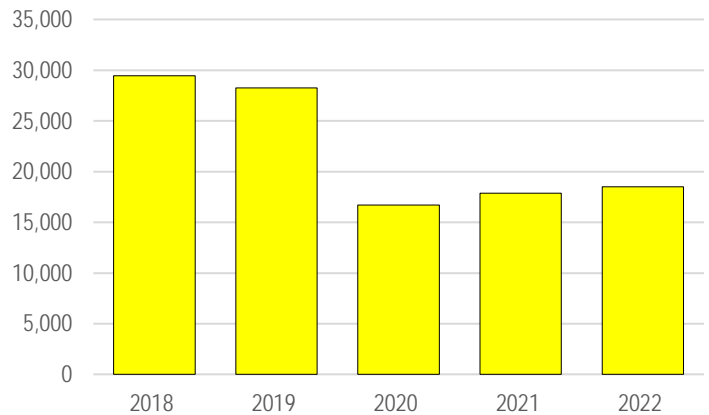
## Operation Characteristics

<b>Revenue Vehicles</b>	31
<b>Peak Hour Fleet</b>	15

## Ridership Trends

<b>2018</b>	29,472
<b>2019</b>	28,262
<b>2020</b>	16,715
<b>2021</b>	17,872
<b>2022</b>	18,500

System Ridership Trend



# SOUTHERN INDIANA TRANSIT SYSTEM



## Legislative District

Indiana Senate	39, 47, 48, 49, 50
Indiana House	45, 60, 62, 63, 64, 73, 74, 75, 76, 78
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$204,239
Other Salaries/Wages	\$208,186
Fringe Services	\$64,360
Materials and Supplies	\$122,585
Utilities	\$195,478
Casualty/Liability	\$18,028
Purchased Transportation	\$35,606
Other	\$0
Total Expenses	\$7,210
Fixed Route Expenses	\$855,692
Demand Response Services	\$173,405
	\$682,287

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$73,965
State Assistance	\$189,448
Federal Assistance	\$592,279
Total Revenue	\$855,692

## Productivity

Total Passenger Boardings	18,500
Total Fixed Route Vehicle Miles	60,198
Total Demand Response Vehicle Miles	116,911
Total Vehicle Miles	177,109
Revenue Vehicle Miles	156,183
Revenue Vehicle Hours	7,024

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.83
Operating Expense per Passenger Trip	\$46.25
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	7.36

## Financial Performance

Operating Subsidy	\$855,692
Operating Subsidy Ratio	100%
Locally Derived Income	\$73,965
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	0%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
3	2006	CU	2	N/A
1	2016	CU	2	Lift
2	2017	CU	2	Lift
1	2017	CU	0	Lift
1	2017	CU	1	Lift
4	2018	CU	2	Lift
3	2019	CU	2	Lift
4	2019	MV	1	Ramp
2	2021	MV	2	Ramp
2	2021	MV	1	Ramp
23				



# DEARBORN, DECATUR, JEFFERSON, JENNINGS, OHIO, RIPLEY, AND SWITZERLAND COUNTIES

13091 Benedict Dr  
 Dillsboro, IN 47018  
 (800) 330-7603

**Contact:** Erin Thomas, Catch-A-Ride Director  
**Email:** ethomas@lifetime-resources.org  
**Website:** www.lifetime-resources.org/catch-a-ride17

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, and Switzerland Counties
<b>Service Population</b>	154,970

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$2.00 Standard 0 5 miles, \$0.25 per mile 6+ miles
<b>Youth</b>	
<b>Elderly/Disabled</b>	
<b>Transfer</b>	
<b>Other/Special</b>	\$1 Reduced 0 5 miles, \$0.25 per mile 6+ miles, \$3.50 subscription \$0.25 per mile

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	41
<b>Maintenance</b>	0	0
<b>Administration</b>	6	10
	<hr/> 8	<hr/> 51

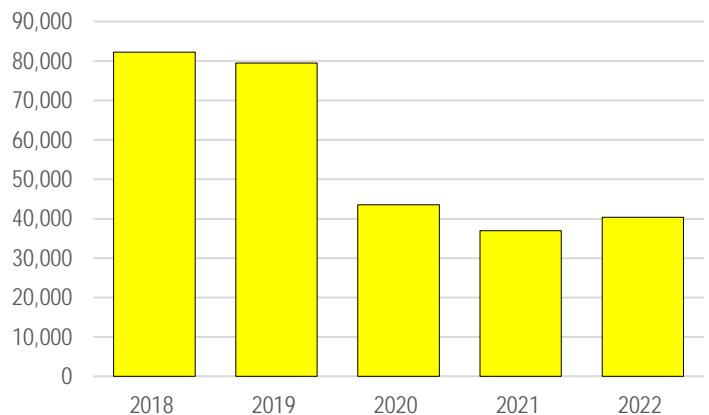
## Operation Characteristics

<b>Revenue Vehicles</b>	32
<b>Peak Hour Fleet</b>	14

## Ridership Trends

<b>2018</b>	82,215
<b>2019</b>	79,478
<b>2020</b>	43,558
<b>2021</b>	36,943
<b>2022</b>	40,372

System Ridership Trend



# CATCH-A-RIDE (HISTORIC HOOSIER HILLS)



## Legislative District

Indiana Senate	42, 43, 45
Indiana House	55, 66, 67, 68, 69
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$514,273
Other Salaries/Wages	\$407,944
Fringe Services	\$229,397
Materials and Supplies	\$89,471
Utilities	\$282,439
Casualty/Liability	\$20,802
Purchased Transportation	\$78,175
Other	\$0
Total Expenses	\$94,411
Fixed Route Expenses	\$1,716,912
Demand Response Services	\$0
	\$1,716,912

## Revenue Summary

Fare Revenue	\$43,588
Contract/Other	\$0
Auxiliary/Non-Transit	\$8,526
In-Kind	\$0
Contra	\$32,804
Local Assistance	\$260,645
State Assistance	\$260,643
Federal Assistance	\$1,110,706
Total Revenue	\$1,716,912

## Productivity

Total Passenger Boardings	40,372
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	480,541
Total Vehicle Miles	480,541
Revenue Vehicle Miles	407,396
Revenue Vehicle Hours	26,537

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.57
Operating Expense per Passenger Trip	\$42.53
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	3.84

## Financial Performance

Operating Subsidy	\$1,631,994
Operating Subsidy Ratio	93%
Locally Derived Income	\$312,759
Locally Derived Income Per Operating Expense	\$0.18
Fare Recovery Ratio	3%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	CU	2	Lift
1	2013	CU	2	Lift
1	2015	MV	2	Ramp
4	2015	MV	1	Ramp
3	2015	MV	2	Ramp
2	2016	MV	1	Ramp
2	2016	CU	2	Lift
4	2017	CU	2	Lift
1	2017	MV	1	Ramp
3	2018	CU	2	Lift
7	2018	CU	2	Lift
3	2019	CU	2	Lift



# DEKALB COUNTY

1800 E 7th St  
 Auburn, IN 46706  
 (260) 925-3311

**Contact:** Tracy Bell, Executive Director  
**Email:** [tbell@dcco.com](mailto:tbell@dcco.com)  
**Website:** [www.heimach.org](http://www.heimach.org)

## General Information

**Type of Service** Demand Response  
**Service Area** DeKalb County  
**Service Population** 43,265

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$3.00 in City/Town, \$4.00 out of any city/town  
 \$40.00 round trip outside county, \$25.00 one way outside county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	9
<b>Maintenance</b>	0	0
<b>Administration</b>	4	0
	<hr/> 6	<hr/> 9

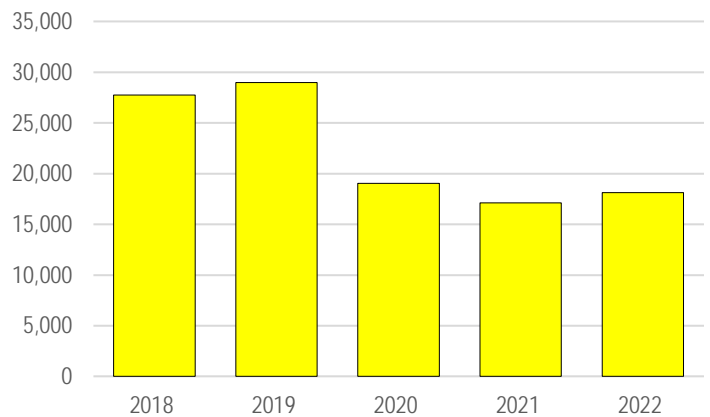
## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	7

## Ridership Trends

<b>2018</b>	27,768
<b>2019</b>	28,997
<b>2020</b>	19,039
<b>2021</b>	17,126
<b>2022</b>	18,119

System Ridership Trend



# DEKALB AREA RURAL TRANSIT (DART)



## Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

## Productivity

Total Passenger Boardings	18,119
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	172,718
Total Vehicle Miles	172,718
Revenue Vehicle Miles	158,656
Revenue Vehicle Hours	10,622

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.79
Operating Expense per Passenger Trip	\$36.15
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	2.39

## Financial Performance

Operating Subsidy	\$594,826
Operating Subsidy Ratio	90%
Locally Derived Income	\$223,952
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	9%

## Operating Expense Summary

Operator Salaries/Wages	\$197,678
Other Salaries/Wages	\$148,979
Fringe Services	\$53,066
Materials and Supplies	\$31,561
Utilities	\$77,083
Casualty/Liability	\$6,973
Purchased Transportation	\$21,622
Other	\$0
Total Expenses	\$118,085
Fixed Route Expenses	\$655,047
Demand Response Services	\$0
	\$655,047

## Revenue Summary

Fare Revenue	\$56,257
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$3,964
Local Assistance	\$167,695
State Assistance	\$97,561
Federal Assistance	\$329,570
Total Revenue	\$655,047

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	CU	2	Lift
2	2015	MV	2	Ramp
1	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2016	AO	0	N/A
1	2017	MV	2	Ramp
1	2017	MV	1	Ramp
1	2018	CU	2	Lift
2	2019	MV	1	Ramp
1	2021	MV	1	Ramp
12				





# FAYETTE COUNTY

477 N Grand Ave  
 Connersville, IN 47331  
 (765) 825-1541

**Contact:** David Lingg, Agency Director  
**Email:** FayetteSeniorCenter@comcast.net  
**Website:** www.fayetteseniorcenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 23,398

## Service Hours

**Weekdays** 7:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.50  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$5.00 for 3 or more miles outside city limits

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	8
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
	<u>1</u>	<u>10</u>

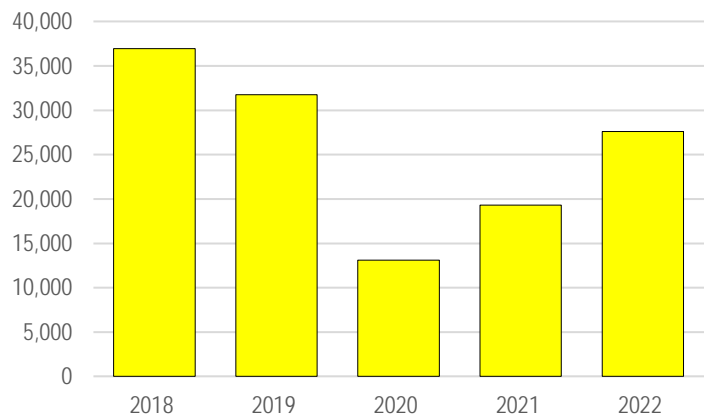
## Operation Characteristics

**Revenue Vehicles** 10  
**Peak Hour Fleet** 9

## Ridership Trends

<b>2018</b>	36,949
<b>2019</b>	31,751
<b>2020</b>	13,115
<b>2021</b>	19,294
<b>2022</b>	27,625

System Ridership Trend



# FAYETTE COUNTY PUBLIC TRANSIT



## Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

## Productivity

Total Passenger Boardings	27,625
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	194,094
Total Vehicle Miles	194,094
Revenue Vehicle Miles	181,323
Revenue Vehicle Hours	15,061

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.56
Operating Expense per Passenger Trip	\$17.96
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.85

## Financial Performance

Operating Subsidy	\$461,211
Operating Subsidy Ratio	93%
Locally Derived Income	\$69,612
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$194,877
Other Salaries/Wages	\$60,862
Fringe Services	\$21,641
Materials and Supplies	\$52,917
Utilities	\$66,615
Casualty/Liability	\$8,152
Purchased Transportation	\$16,654
Other	\$0
Total Expenses	\$74,439
Fixed Route Expenses	\$496,157
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$34,946
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$34,666
State Assistance	\$93,662
Federal Assistance	\$332,883
Total Revenue	\$496,157

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2009	CU	2	Lift
1	2014	MV	1	Ramp
1	2014	CU	2	Lift
2	2015	MV	2	Ramp
1	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2018	MV	1	Ramp
2	2019	MV	1	Ramp
10				



# FRANKLIN COUNTY

11146 County Park Rd  
 Brookville, IN 47012  
 (765) 647-3509

**Contact:** Missy Ratz, Executive Director  
**Email:** fcpt47012@gmail.com  
**Website:** www.franklincountytransit.com/

## General Information

**Type of Service** Demand Response  
**Service Area** Franklin County  
**Service Population** 22,785

## Service Hours

**Weekdays** 6:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.50  
**Youth** \$1.00  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 Within designated limits of Brookville \$1.25, general  
 Seniors free  
 Indiana destinations \$15.00 \$50.00 with 1 hour wait time

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	9
<b>Maintenance</b>	1	0
<b>Administration</b>	0	2
	<u>2</u>	<u>11</u>

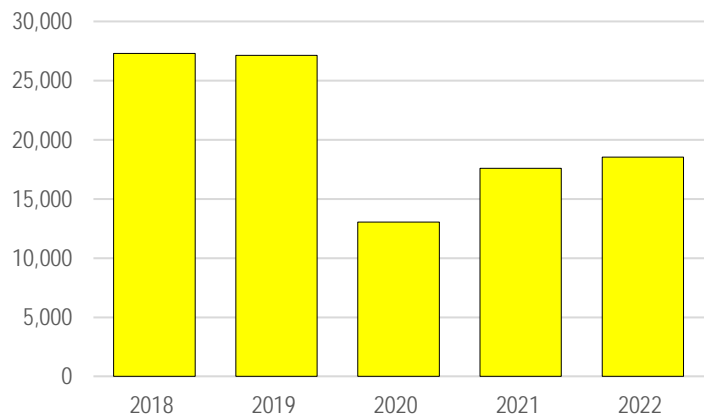
## Operation Characteristics

**Revenue Vehicles** 9  
**Peak Hour Fleet** 7

## Ridership Trends

<b>2018</b>	27,297
<b>2019</b>	27,143
<b>2020</b>	13,044
<b>2021</b>	17,584
<b>2022</b>	18,535

System Ridership Trend





# FRANKLIN COUNTY PUBLIC TRANSPORTATION

## Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

## Productivity

Total Passenger Boardings	18,535
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	204,502
Total Vehicle Miles	204,502
Revenue Vehicle Miles	96,898
Revenue Vehicle Hours	8,458

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.22
Operating Expense per Passenger Trip	\$24.53
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.23

## Financial Performance

Operating Subsidy	\$437,174
Operating Subsidy Ratio	96%
Locally Derived Income	\$18,279
Locally Derived Income Per Operating Expense	\$0.04
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$113,095
Other Salaries/Wages	\$102,481
Fringe Services	\$88,475
Materials and Supplies	\$26,505
Utilities	\$72,109
Casualty/Liability	\$17,225
Purchased Transportation	\$32,891
Other	\$0
Total Expenses	\$1,935
Fixed Route Expenses	\$454,716
Demand Response Services	\$0
	\$454,716

## Revenue Summary

Fare Revenue	\$17,542
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$737
State Assistance	\$127,962
Federal Assistance	\$308,475
Total Revenue	\$454,716

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2002	MV	0	N/A
1	2006	MV	1	Ramp
1	2008	CU	2	Lift
1	2009	CU	2	Lift
1	2010	CU	2	Lift
2	2016	CU	2	Lift
1	2018	MV	1	Ramp
1	2019	MV	1	Ramp
9				



# FULTON COUNTY

625 Pontiac St  
 Rochester, IN 46975  
 (574) 223-6953

**Contact:** Doug Bellar, Executive Director  
**Email:** [fcoa@rtcol.com](mailto:fcoa@rtcol.com)  
**Website:** [www.fultoncountycommunitycenter.com](http://www.fultoncountycommunitycenter.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Fulton County  
**Service Population** 20,480

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$4.00 per stop in county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	2
<b>Maintenance</b>	0	0
<b>Administration</b>	2	1
	<u>12</u>	<u>3</u>

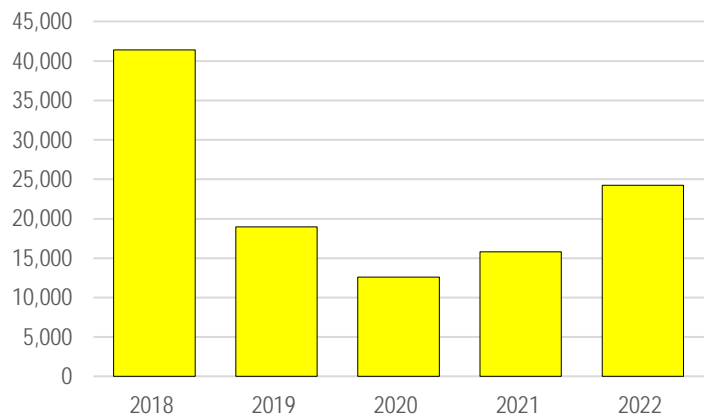
## Operation Characteristics

**Revenue Vehicles** 11  
**Peak Hour Fleet** 8

## Ridership Trends

<b>2018</b>	41,413
<b>2019</b>	18,968
<b>2020</b>	12,597
<b>2021</b>	15,818
<b>2022</b>	24,249

System Ridership Trend



# FULTON COUNTY PUBLIC TRANSPORTATION



## Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

## Operating Expense Summary

Operator Salaries/Wages	\$155,602
Other Salaries/Wages	\$81,379
Fringe Services	\$17,450
Materials and Supplies	\$38,931
Utilities	\$43,362
Casualty/Liability	\$13,673
Purchased Transportation	\$40,724
Other	\$0
Total Expenses	\$80,399
Fixed Route Expenses	\$471,520
Demand Response Services	\$0
	\$471,520

## Revenue Summary

Fare Revenue	\$45,242
Contract/Other	\$101,364
Auxiliary/Non-Transit	\$2,058
In-Kind	\$0
Contra	\$1,884
Local Assistance	\$11,189
State Assistance	\$78,221
Federal Assistance	\$231,562
Total Revenue	\$471,520

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2015	MV	2	Ramp
1	2016	MV	2	Ramp
2	2017	VN	2	Ramp
1	2018	CU	2	N/A
1	2019	CU	2	Lift
4	2019	MV	1	Ramp
1	2021	MV	1	Ramp
11				

## Productivity

Total Passenger Boardings	24,249
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	160,351
Total Vehicle Miles	160,351
Revenue Vehicle Miles	140,568
Revenue Vehicle Hours	12,032

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.94
Operating Expense per Passenger Trip	\$19.44
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	0.84

## Financial Performance

Operating Subsidy	\$320,972
Operating Subsidy Ratio	68%
Locally Derived Income	\$159,853
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	10%



# CITY OF HUNTINGBURG

508 E 4th St  
 Huntingburg, IN 47542  
 (812) 683-2211

**Contact:** April Blessinger, Transit Director  
**Email:** [ablessinger@huntingburg-in.gov](mailto:ablessinger@huntingburg-in.gov)  
**Website:** [www.huntingburg-in.gov](http://www.huntingburg-in.gov)

## General Information

**Type of Service** Demand Response  
**Service Area** Huntingburg city limits  
**Service Population** 6,354

## Service Hours

**Weekdays** 8:30 AM–4:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.50  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$3.00 for round trip and \$1.00 for additional stops

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	2
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>3</u>	<u>2</u>

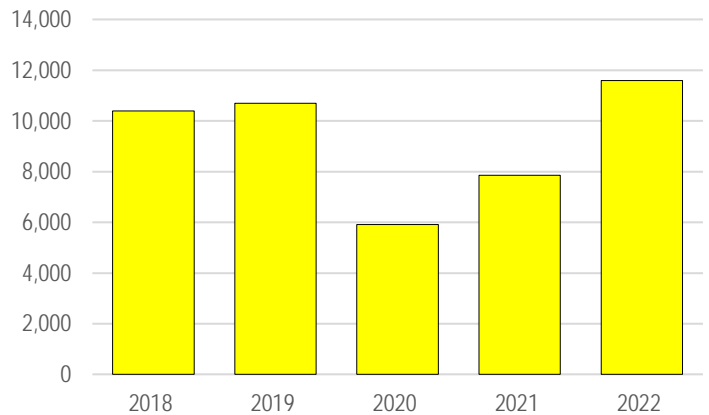
## Operation Characteristics

**Revenue Vehicles** 3  
**Peak Hour Fleet** 3

## Ridership Trends

<b>2018</b>	10,399
<b>2019</b>	10,701
<b>2020</b>	5,917
<b>2021</b>	7,856
<b>2022</b>	11,589

System Ridership Trend



# HUNTINGBURG TRANSIT SYSTEM



## Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$67,311
Other Salaries/Wages	\$64,936
Fringe Services	\$61,776
Materials and Supplies	\$8,016
Utilities	\$30,088
Casualty/Liability	\$4,590
Purchased Transportation	\$1,930
Other	\$0
Total Expenses	\$7,972
Fixed Route Expenses	\$246,619
Demand Response Services	\$0
	\$246,619

## Revenue Summary

Fare Revenue	\$16,921
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$72,315
State Assistance	\$24,721
Federal Assistance	\$132,662
Total Revenue	\$246,619

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2008	CU	2	Lift
1	2012	MV	1	Ramp
1	2018	CU	2	Lift
3				

## Productivity

Total Passenger Boardings	11,589
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	24,219
Total Vehicle Miles	24,219
Revenue Vehicle Miles	23,116
Revenue Vehicle Hours	2,666

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.18
Operating Expense per Passenger Trip	\$21.28
Passenger Trips per Total Vehicle Mile	0.48
Passenger Trips per Capita	0.55

## Financial Performance

Operating Subsidy	\$229,698
Operating Subsidy Ratio	93%
Locally Derived Income	\$89,236
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	7%





# HUNTINGTON COUNTY

500 MacGahan St  
 Huntington, IN 46750  
 (260) 356-3006

**Contact:** Eric Garber, Transportation Manager  
**Email:** [egarber@huntingtoncountycoa.org](mailto:egarber@huntingtoncountycoa.org)  
**Website:** [huntingtoncountycoa.org](http://huntingtoncountycoa.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Huntington County  
**Service Population** 36,662

## Service Hours

**Weekdays** 6:00 AM–8:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$3.00 for smallest circle on map, \$4.00 within the larger circle on map, \$5.00 beyond larger circle on map  
 Out of County trips are \$8.00 each way plus mileage charge

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	15
<b>Maintenance</b>	0	0
<b>Administration</b>	2	1
	<hr/> 5	<hr/> 16

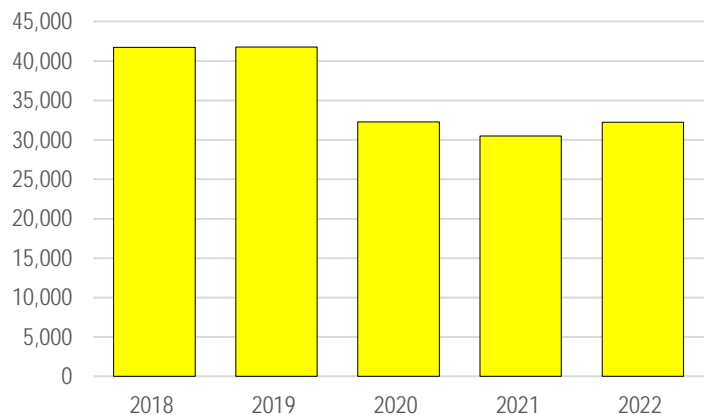
## Operation Characteristics

**Revenue Vehicles** 17  
**Peak Hour Fleet** 16

## Ridership Trends

<b>2018</b>	41,743
<b>2019</b>	41,757
<b>2020</b>	32,286
<b>2021</b>	30,477
<b>2022</b>	32,248

System Ridership Trend



# HUNTINGTON AREA TRANSPORTATION



## Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

## Productivity

Total Passenger Boardings	32,248
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	262,761
Total Vehicle Miles	262,761
Revenue Vehicle Miles	255,224
Revenue Vehicle Hours	21,081

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.91
Operating Expense per Passenger Trip	\$23.71
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	1.14

## Financial Performance

Operating Subsidy	\$720,562
Operating Subsidy Ratio	94%
Locally Derived Income	\$151,941
Locally Derived Income Per Operating Expense	\$0.20
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$269,378
Other Salaries/Wages	\$117,281
Fringe Services	\$102,496
Materials and Supplies	\$74,109
Utilities	\$110,679
Casualty/Liability	\$14,286
Purchased Transportation	\$31,358
Other	\$0
Total Expenses	\$44,963
Fixed Route Expenses	\$764,550
Demand Response Services	\$0
	\$764,550

## Revenue Summary

Fare Revenue	\$41,388
Contract/Other	\$0
Auxiliary/Non-Transit	\$2,600
In-Kind	\$0
Contra	\$0
Local Assistance	\$107,953
State Assistance	\$138,669
Federal Assistance	\$473,940
Total Revenue	\$764,550

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2008	MV	2	Ramp
1	2010	MV	1	Ramp
1	2010	CU	2	Lift
1	2013	MV	2	Ramp
1	2014	MV	1	Ramp
3	2015	MV	2	Ramp
1	2015	CU	2	Lift
1	2016	AO	0	N/A
2	2017	MV	1	Ramp
1	2019	MV	1	Ramp
1	2019	CU	2	Lift
1	2021	MV	1	Ramp



# JAY, RANDOLPH, BLACKFORD, AND HENRY COUNTIES

1701 Pilgrim Blvd  
Yorktown, IN 47396  
(765) 722-4057

**Contact:** Kevin DeCamp, Transportation Manager  
**Email:** [kdecamp@lifestreaminc.org](mailto:kdecamp@lifestreaminc.org)  
**Website:** [www.lifestreaminc.org](http://www.lifestreaminc.org)

## General Information

<b>Type of Service</b>	Demand Response
<b>Service Area</b>	Jay, Randolph, Henry, and Blackford Counties
<b>Service Population</b>	88,610

## Service Hours

<b>Weekdays</b>	8:00 AM–5:00 PM
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$2.00
<b>Youth</b>	\$1.00
<b>Elderly/Disabled</b>	\$1.00
<b>Transfer</b>	
<b>Other/Special</b>	

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	12	5
<b>Maintenance</b>	0	0
<b>Administration</b>	4	0
	<hr/> 16	<hr/> 5

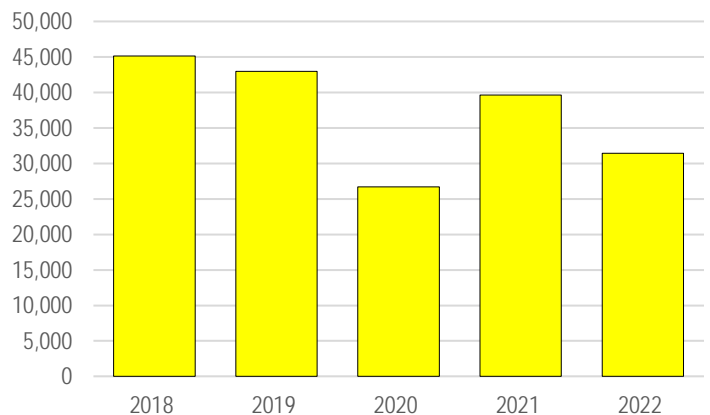
## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	14

## Ridership Trends

<b>2018</b>	45,151
<b>2019</b>	42,968
<b>2020</b>	26,715
<b>2021</b>	39,649
<b>2022</b>	31,434

System Ridership Trend



# THE NEW INTERURBAN



## Legislative District

Indiana Senate	17, 19, 20, 26, 27, 28
Indiana House	31, 32, 33, 34, 35, 54, 56
U.S. Congressional	5, 6

## Productivity

Total Passenger Boardings	31,434
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	304,804
Total Vehicle Miles	304,804
Revenue Vehicle Miles	265,164
Revenue Vehicle Hours	27,282

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.22
Operating Expense per Passenger Trip	\$40.96
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	2.82

## Financial Performance

Operating Subsidy	\$1,148,751
Operating Subsidy Ratio	88%
Locally Derived Income	\$204,247
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	2%

## Operating Expense Summary

Operator Salaries/Wages	\$417,442
Other Salaries/Wages	\$173,127
Fringe Services	\$144,207
Materials and Supplies	\$162,870
Utilities	\$204,854
Casualty/Liability	\$16,849
Purchased Transportation	\$22,290
Other	\$0
Total Expenses	\$145,973
Fixed Route Expenses	\$1,287,612
Demand Response Services	\$0
	\$1,287,612

## Revenue Summary

Fare Revenue	\$20,220
Contract/Other	\$97,315
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$21,326
Local Assistance	\$86,712
State Assistance	\$212,374
Federal Assistance	\$849,665
Total Revenue	\$1,287,612

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2004	VN	0	None
8	2010	CU	2	Lift
4	2015	CU	2	Lift
4	2017	CU	2	Lift
4	2018	CU	2	Lift
4	2019	CU	2	Lift
25				



# KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION

PO Box 127  
Monon, IN 47959  
(219) 253-6658

**Contact:** Lynette Carpenter, Director of Finance  
**Email:** [lcarpenter@urhere.net](mailto:lcarpenter@urhere.net)  
**Website:** [www.kirpc.net](http://www.kirpc.net)

## General Information

**Type of Service** Demand Response  
**Service Area** Jasper, Newton, Pulaski, Starke  
Counties  
**Service Population** 83,057

## Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.50  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	16
<b>Maintenance</b>	0	0
<b>Administration</b>	6	3
	<hr/> 13	<hr/> 19

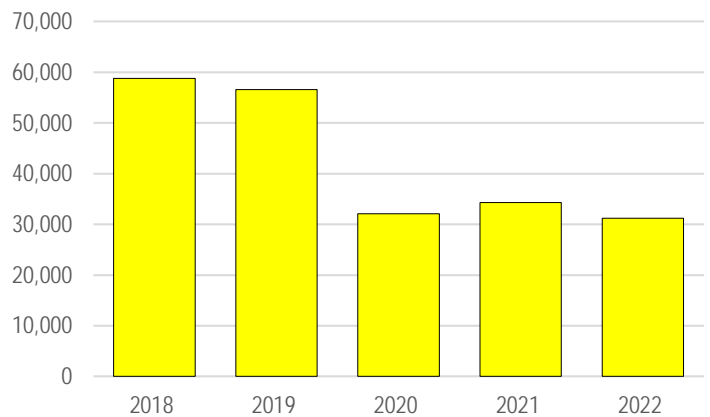
## Operation Characteristics

**Revenue Vehicles** 34  
**Peak Hour Fleet** 18

## Ridership Trends

<b>2018</b>	58,799
<b>2019</b>	56,552
<b>2020</b>	32,106
<b>2021</b>	34,298
<b>2022</b>	31,238

System Ridership Trend





**Legislative District**

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

**Productivity**

Total Passenger Boardings	31,238
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	388,204
Total Vehicle Miles	388,204
Revenue Vehicle Miles	292,080
Revenue Vehicle Hours	16,903

**Performance/Service Effectiveness**

Operating Expense per Total Vehicle Mile	\$2.76
Operating Expense per Passenger Trip	\$34.25
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	2.66

**Financial Performance**

Operating Subsidy	\$1,046,628
Operating Subsidy Ratio	98%
Locally Derived Income	\$68,724
Locally Derived Income Per Operating Expense	\$0.06
Fare Recovery Ratio	2%

**Operating Expense Summary**

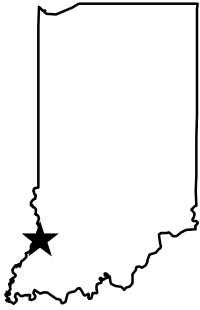
Operator Salaries/Wages	\$352,403
Other Salaries/Wages	\$244,508
Fringe Services	\$173,619
Materials and Supplies	\$53,872
Utilities	\$128,862
Casualty/Liability	\$23,581
Purchased Transportation	\$69,032
Other	\$0
Total Expenses	\$24,051
Fixed Route Expenses	\$1,069,928
Demand Response Services	\$0
	\$1,069,928

**Revenue Summary**

Fare Revenue	\$20,021
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$3,279
Local Assistance	\$48,703
State Assistance	\$192,802
Federal Assistance	\$805,123
Total Revenue	\$1,069,928

**Fleet Inventory**

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible	Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2007	MV	0	N/A	1	2015	MV	2	Ramp
1	2010	CU	0	N/A	1	2015	CU	0	N/A
1	2010	CU	2	Lift	2	2016	CU	0	N/A
1	2011	CU	0	N/A	1	2017	MV	1	Ramp
1	2017	CU	2	Lift	1	2019	CU	2	Lift
1	2019	MV	1	Ramp					
1	2020	CU	0	N/A	1	2005	AO	0	N/A
					1	2006	MV	0	N/A
2	2016	MV	2	Lift	2	2010	MV	2	Lift
2	2017	MV	1	Ramp	1	2010	MV	2	Lift
4	2019	MV	1	Ramp	1	2014	MV	2	N/A
1	2019	CU	2	Lift	1	2017	CU	2	Lift
1	2021	MV	1	Ramp	2	2019	MV	1	Ramp
					1	2021	AO	0	N/A



# KNOX COUNTY

2009 Prospect Ave  
 Vincennes, IN 47591  
 (812) 886-3381

**Contact:** Rebecca Pinnick, Transportation Director  
**Email:** rpinnick@bettyejmccormick.com  
**Website:** www.vincennesymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Knox County  
**Service Population** 36,282

## Service Hours

**Weekdays** 6:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 County fares are \$5.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	12
<b>Maintenance</b>	1	0
<b>Administration</b>	4	0
	<hr/> 6	<hr/> 12

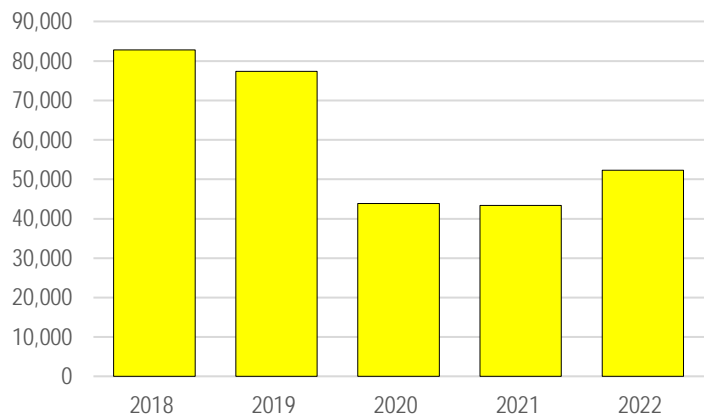
## Operation Characteristics

**Revenue Vehicles** 22  
**Peak Hour Fleet** 15

## Ridership Trends

<b>2018</b>	82,850
<b>2019</b>	77,402
<b>2020</b>	43,841
<b>2021</b>	43,394
<b>2022</b>	52,287

System Ridership Trend



# KNOX COUNTY YMCA/VANGO



## Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

## Productivity

Total Passenger Boardings	52,287
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	250,970
Total Vehicle Miles	250,970
Revenue Vehicle Miles	189,502
Revenue Vehicle Hours	11,964

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.56
Operating Expense per Passenger Trip	\$17.08
Passenger Trips per Total Vehicle Mile	0.21
Passenger Trips per Capita	0.69

## Financial Performance

Operating Subsidy	\$873,458
Operating Subsidy Ratio	98%
Locally Derived Income	\$120,800
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	2%

## Operating Expense Summary

Operator Salaries/Wages	\$227,822
Other Salaries/Wages	\$147,768
Fringe Services	\$96,054
Materials and Supplies	\$57,746
Utilities	\$166,186
Casualty/Liability	\$22,632
Purchased Transportation	\$48,386
Other	\$0
Total Expenses	\$126,592
Fixed Route Expenses	\$893,186
Demand Response Services	\$0
	\$893,186

## Revenue Summary

Fare Revenue	\$19,039
Contract/Other	\$0
Auxiliary/Non-Transit	\$689
In-Kind	\$0
Contra	\$0
Local Assistance	\$101,072
State Assistance	\$144,987
Federal Assistance	\$627,399
Total Revenue	\$893,186

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible	Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2005	AO	0	N/A	1	2011	CU	2	Lift
1	2006	VN	1	Lift	2	2013	MV	1	Ramp
1	2006	VN	2	Lift	1	2013	CU	2	Lift
1	2008	CU	2	Lift	2	2015	CU	2	Lift
1	2009	CU	2	Lift	1	2015	CU	2	Lift
1	2009	CU	2	Lift	2	2016	CU	2	Lift
3	2010	CU	2	Lift	1	2018	CU	2	Lift
1	2010	CU	2	Lift	1	2019	MV	1	Ramp
1	2011	CU	4	Lift	22				





# KOSCIUSKO COUNTY

1804 E Winona Ave  
 Warsaw, IN 46580  
 (574) 267-4990

**Contact:** Marcie Arndt, Vice President of Operations  
**Email:** [marcie.arndt@cardinalservices.org](mailto:marcie.arndt@cardinalservices.org)  
**Website:** [www.cardinalservices.org](http://www.cardinalservices.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Kosciusko County  
**Service Population** 80,240

## Service Hours

**Weekdays** 5:30 AM–8:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$2.00 for 11-25 miles, \$3.00 for 26+ miles  
 Same Day fee Add \$4.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	5
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<hr/> 7	<hr/> 5

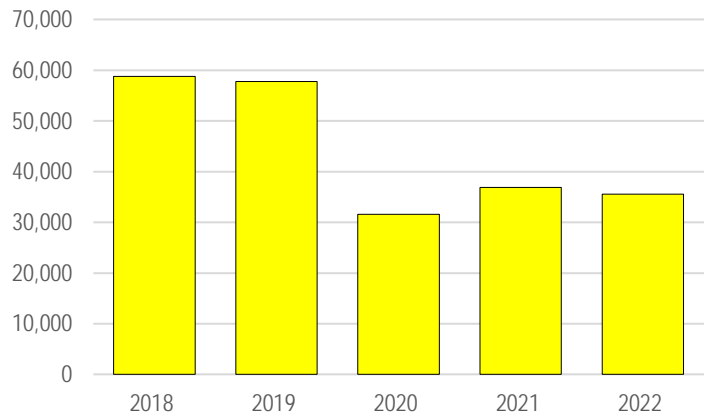
## Operation Characteristics

**Revenue Vehicles** 12  
**Peak Hour Fleet** 9

## Ridership Trends

<b>2018</b>	58,809
<b>2019</b>	57,794
<b>2020</b>	31,585
<b>2021</b>	36,909
<b>2022</b>	35,563

System Ridership Trend





# KOSCIUSKO AREA BUS SERVICE (KABS)

## Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	18, 22, 23
U.S. Congressional	2,3

## Productivity

Total Passenger Boardings	35,563
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	147,607
Total Vehicle Miles	147,607
Revenue Vehicle Miles	127,436
Revenue Vehicle Hours	8,885

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.66
Operating Expense per Passenger Trip	\$19.35
Passenger Trips per Total Vehicle Mile	0.24
Passenger Trips per Capita	2.26

## Financial Performance

Operating Subsidy	\$671,214
Operating Subsidy Ratio	98%
Locally Derived Income	\$78,659
Locally Derived Income Per Operating Expense	\$0.11
Fare Recovery Ratio	2%

## Operating Expense Summary

Operator Salaries/Wages	\$168,062
Other Salaries/Wages	\$135,243
Fringe Services	\$150,972
Materials and Supplies	\$14,153
Utilities	\$98,998
Casualty/Liability	\$14,686
Purchased Transportation	\$24,586
Other	\$0
Total Expenses	\$81,504
Fixed Route Expenses	\$688,204
Demand Response Services	\$0
	\$688,204

## Revenue Summary

Fare Revenue	\$16,990
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$61,669
State Assistance	\$101,259
Federal Assistance	\$508,286
Total Revenue	\$688,204

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2015	CU	2	Lift
1	2016	CU	2	Lift
2	2016	CU	2	Lift
1	2017	CU	2	Lift
1	2017	MV	1	Ramp
2	2018	CU	2	Lift
2	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2020	CU	2	Lift
12				



# LAGRANGE COUNTY

410 E Central Ave  
 LaGrange, IN 46761  
 (260) 463-4161

**Contact:** Cheri Perkins, Agency Director  
**Email:** cperkins@lagrangecoa.org  
**Website:** www.lagrangecoa.org

## General Information

**Type of Service** Demand Response  
**Service Area** LaGrange County  
**Service Population** 40,446

## Service Hours

**Weekdays** 5:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$7.00 for 5-9 miles, \$10.00 for 10-15 miles, \$12.00 for 16-20 miles  
 Out of County medical trip up to 35 miles \$40.00, over 35 miles \$80.00

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	7
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>8</u>	<u>7</u>

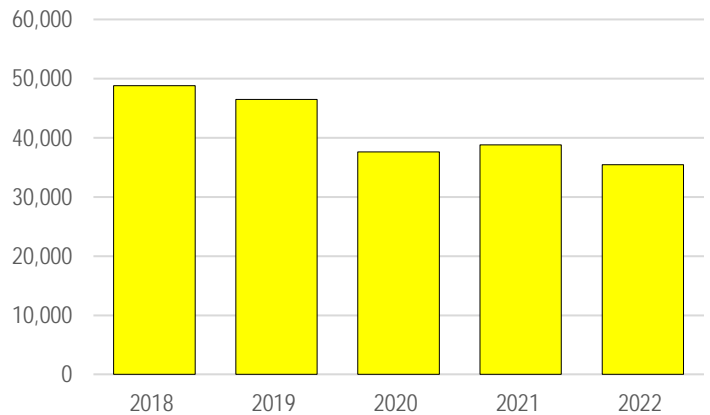
## Operation Characteristics

**Revenue Vehicles** 14  
**Peak Hour Fleet** 9

## Ridership Trends

<b>2018</b>	48,843
<b>2019</b>	46,486
<b>2020</b>	37,623
<b>2021</b>	38,819
<b>2022</b>	35,466

System Ridership Trend





# LAGRANGE COUNTY AREA TRANSIT (LCAT)

## Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

## Productivity

Total Passenger Boardings	35,466
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	377,912
Total Vehicle Miles	377,912
Revenue Vehicle Miles	337,922
Revenue Vehicle Hours	15,773

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.60
Operating Expense per Passenger Trip	\$27.71
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.14

## Financial Performance

Operating Subsidy	\$814,803
Operating Subsidy Ratio	83%
Locally Derived Income	\$204,046
Locally Derived Income Per Operating Expense	\$0.21
Fare Recovery Ratio	17%

## Operating Expense Summary

Operator Salaries/Wages	\$370,540
Other Salaries/Wages	\$80,075
Fringe Services	\$4,959
Materials and Supplies	\$80,476
Utilities	\$211,309
Casualty/Liability	\$900
Purchased Transportation	\$117,513
Other	\$0
Total Expenses	\$116,868
Fixed Route Expenses	\$982,640
Demand Response Services	\$0
	\$982,640

## Revenue Summary

Fare Revenue	\$167,837
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$36,209
State Assistance	\$212,276
Federal Assistance	\$566,318
Total Revenue	\$982,640

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	AO	0	N/A
2	2015	CU	2	Lift
1	2015	MV	2	Ramp
1	2016	CU	2	Lift
1	2016	MV	2	Ramp
1	2017	MV	1	Ramp
1	2017	MV	2	Ramp
1	2018	CU	2	Lift
1	2018	CU	2	Lift
4	2019	CU	1	Lift

14



# MADISON COUNTY

16 E 9th St Rm 100  
 Anderson, IN 46016  
 (765) 640-4201

**Contact:** David Benefiel, Senior Transportation Planner

**Email:** dave@heartlandmpo.org

**Website:** www.ridethetram.com

## General Information

Type of Service	Demand Response
Service Area	Madison County
Service Population	75,341

## Service Hours

Weekdays	7:00 AM–5:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$4.00
Youth	
Elderly/Disabled	\$2.50
Transfer	
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	4	1
Maintenance	0	0
Administration	1	0
	<hr/> 5	<hr/> 1

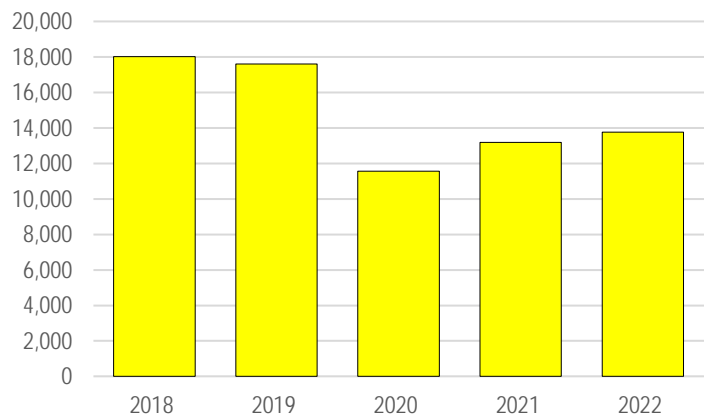
## Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	3

## Ridership Trends

2018	18,020
2019	17,610
2020	11,571
2021	13,198
2022	13,759

System Ridership Trend





# TRANSPORTATION FOR RURAL AREAS OF MADISON COUNTY (TRAM)

## Legislative District

Indiana Senate	20, 25, 26
Indiana House	35, 36, 37
U.S. Congressional	5

## Productivity

Total Passenger Boardings	13,759
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	108,593
Total Vehicle Miles	108,593
Revenue Vehicle Miles	103,649
Revenue Vehicle Hours	4,493

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.87
Operating Expense per Passenger Trip	\$30.53
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	5.48

## Financial Performance

Operating Subsidy	\$413,345
Operating Subsidy Ratio	98%
Locally Derived Income	\$58,244
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	2%

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$73,700
Fringe Services	\$24,185
Materials and Supplies	\$400
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$306,062
Other	\$15,775
Total Expenses	\$420,122
Fixed Route Expenses	\$0
Demand Response Services	\$420,122

## Revenue Summary

Fare Revenue	\$6,777
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$51,467
State Assistance	\$44,783
Federal Assistance	\$317,095
Total Revenue	\$420,122

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2016	CU	2	Lift
2	2017	CU	2	Lift
2	2018	CU	2	Lift
6				



# MARSHALL COUNTY

1305 W Harrison St  
 Plymouth, IN 46563  
 (574) 936-9904

**Contact:** Janis Holiday, Director  
**Email:** [jholiday.mcoas@hotmail.com](mailto:jholiday.mcoas@hotmail.com)  
**Website:** [www.marshallcountycouncilonaging.org](http://www.marshallcountycouncilonaging.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Marshall County  
**Service Population** 46,095

## Service Hours

**Weekdays** 7:30 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.50  
**Youth**  
**Elderly/Disabled** Free  
**Transfer**  
**Other/Special**  
 \$6.00 for 6-30 miles, \$11.00 for 31+ miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	13
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<hr/> 4	<hr/> 13

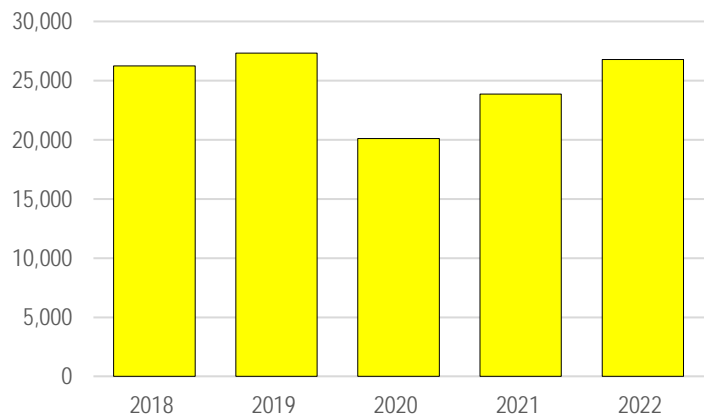
## Operation Characteristics

**Revenue Vehicles** 10  
**Peak Hour Fleet** 9

## Ridership Trends

<b>2018</b>	26,246
<b>2019</b>	27,327
<b>2020</b>	20,120
<b>2021</b>	23,861
<b>2022</b>	26,796

System Ridership Trend



# MARSHALL COUNTY TRANSIT



## Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

## Productivity

Total Passenger Boardings	26,796
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	201,712
Total Vehicle Miles	201,712
Revenue Vehicle Miles	184,436
Revenue Vehicle Hours	12,155

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.23
Operating Expense per Passenger Trip	\$16.80
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.72

## Financial Performance

Operating Subsidy	\$399,068
Operating Subsidy Ratio	89%
Locally Derived Income	\$103,777
Locally Derived Income Per Operating Expense	\$0.23
Fare Recovery Ratio	11%

## Operating Expense Summary

Operator Salaries/Wages	\$157,004
Other Salaries/Wages	\$84,325
Fringe Services	\$41,054
Materials and Supplies	\$14,361
Utilities	\$59,994
Casualty/Liability	\$2,904
Purchased Transportation	\$14,525
Other	\$0
Total Expenses	\$76,139
Fixed Route Expenses	\$450,306
Demand Response Services	\$0
	\$450,306

## Revenue Summary

Fare Revenue	\$50,435
Contract/Other	\$803
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$52,539
State Assistance	\$56,702
Federal Assistance	\$289,827
Total Revenue	\$450,306

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2015	MV	2	Ramp
1	2016	CU	2	Lift
4	2017	MV	1	Ramp
1	2017	MV	1	Ramp
1	2019	MV	1	Ramp
1	2019	MV	1	Ramp
1	2020	CU	2	Lift
10				





# MIAMI COUNTY

34 E 6th St  
 Peru, IN 46970  
 (765) 472-1979 EXT: 213

**Contact:** Stacy McBride, Associate Executive Director  
**Email:** [smcbride@mcymca.org](mailto:smcbride@mcymca.org)  
**Website:** [www.mcymca.org](http://www.mcymca.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Miami County  
**Service Population** 35,962

## Service Hours

**Weekdays** 6:00 AM–8:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled** Free  
**Transfer**  
**Other/Special**  
 \$4.00 within 10 miles, \$6.00 outside 10 miles

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	17
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>3</u>	<u>19</u>

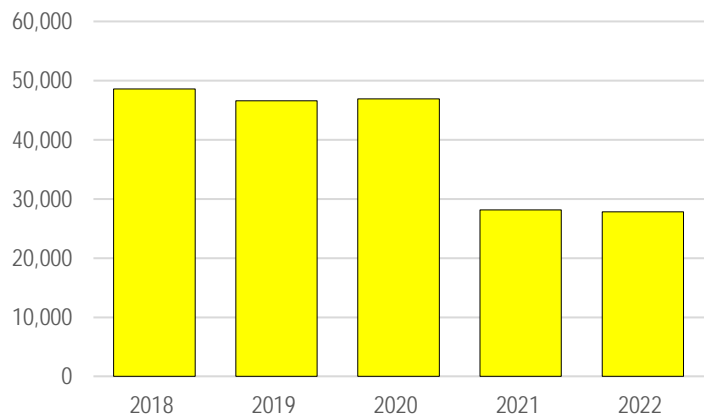
## Operation Characteristics

**Revenue Vehicles** 13  
**Peak Hour Fleet** 11

## Ridership Trends

<b>2018</b>	48,626
<b>2019</b>	46,583
<b>2020</b>	46,907
<b>2021</b>	28,141
<b>2022</b>	27,825

System Ridership Trend



# MIAMI COUNTY/YMCA PUBLIC TRANSIT



## Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	2

## Operating Expense Summary

Operator Salaries/Wages	\$246,300
Other Salaries/Wages	\$98,563
Fringe Services	\$39,911
Materials and Supplies	\$17,193
Utilities	\$77,190
Casualty/Liability	\$4,501
Purchased Transportation	\$86,694
Other	\$0
Total Expenses	\$88,851
Fixed Route Expenses	\$659,203
Demand Response Services	\$0
	\$659,203

## Revenue Summary

Fare Revenue	\$38,497
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$177,877
State Assistance	\$93,879
Federal Assistance	\$348,950
Total Revenue	\$659,203

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	2	Lift
2	2014	MV	2	Ramp
1	2014	MV	2	Ramp
1	2015	MV	2	Ramp
1	2016	AO	0	N/A
1	2017	MV	2	Ramp
1	2018	MV	1	Ramp
4	2019	MV	1	Ramp
1	2019	CU	2	Lift
13				

## Productivity

Total Passenger Boardings	27,825
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	226,542
Total Vehicle Miles	226,542
Revenue Vehicle Miles	202,395
Revenue Vehicle Hours	13,142

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.91
Operating Expense per Passenger Trip	\$23.69
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	1.29

## Financial Performance

Operating Subsidy	\$620,706
Operating Subsidy Ratio	94%
Locally Derived Income	\$216,374
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	6%



# MONROE, LAWRENCE, OWEN, & PUTNAM COUNTIES

631 W Edgewood Dr  
Ellettsville, IN 47429  
(812) 876-3383

**Contact:** Chris Myers, CEO  
**Email:** [cmyers@area10agency.org](mailto:cmyers@area10agency.org)  
**Website:** [www.area10agency.org](http://www.area10agency.org)

## General Information

<b>Type of Service</b>	Demand Response/Deviated Fixed Route
<b>Service Area</b>	Monroe, Owen, Lawrence, and Putnam Counties
<b>Service Population</b>	142,522

## Service Hours

<b>Weekdays</b>	6:00 AM–6:00 PM
<b>Saturday</b>	No Service
<b>Sunday</b>	No Service

## Fare Structure

<b>Base</b>	\$3.00
<b>Youth</b>	
<b>Elderly/Disabled</b>	
<b>Transfer</b>	
<b>Other/Special</b>	
	\$6.00 two county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	8
<b>Maintenance</b>	1	0
<b>Administration</b>	1	1
	<hr/> 15	<hr/> 9

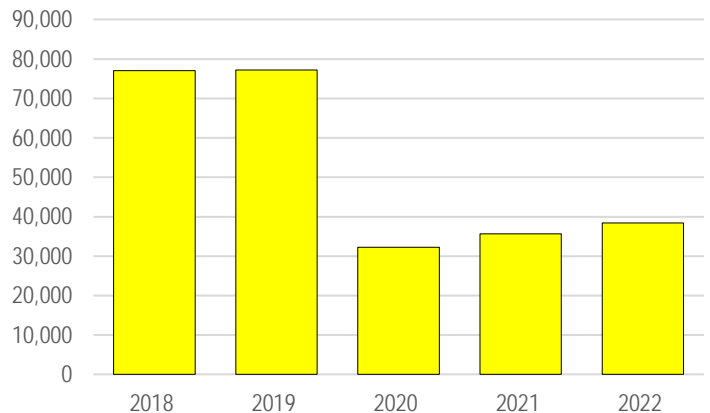
## Operation Characteristics

<b>Revenue Vehicles</b>	26
<b>Peak Hour Fleet</b>	10

## Ridership Trends

<b>2018</b>	77,051
<b>2019</b>	77,174
<b>2020</b>	32,227
<b>2021</b>	35,634
<b>2022</b>	38,415

System Ridership Trend





## Legislative District

Indiana Senate	24, 37, 39, 40, 44
Indiana House	44, 46, 47, 60, 61, 62, 65
U.S. Congressional	9

## Productivity

Total Passenger Boardings	38,415
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	357,346
Total Vehicle Miles	357,346
Revenue Vehicle Miles	311,739
Revenue Vehicle Hours	20,757

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.86
Operating Expense per Passenger Trip	\$35.93
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	3.71

## Financial Performance

Operating Subsidy	\$1,327,792
Operating Subsidy Ratio	96%
Locally Derived Income	\$64,043
Locally Derived Income Per Operating Expense	\$0.05
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$428,335
Other Salaries/Wages	\$192,579
Fringe Services	\$92,139
Materials and Supplies	\$57,217
Utilities	\$249,195
Casualty/Liability	\$52,001
Purchased Transportation	\$116,950
Other	\$0
Total Expenses	\$191,950
Fixed Route Expenses	\$1,380,366
Demand Response Services	\$73,654
	\$1,306,712

## Revenue Summary

Fare Revenue	\$49,154
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$3,420
Contra	\$0
Local Assistance	\$14,889
State Assistance	\$313,832
Federal Assistance	\$999,071
Total Revenue	\$1,380,366

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2009	CU	2	Lift
1	2010	MV	1	Ramp
2	2010	CU	2	Lift
1	2010	CU	0	Lift
2	2014	MV	1	Ramp
4	2014	CU	2	Lift
3	2016	CU	2	Lift
4	2018	CU	2	Lift
2	2019	MV	1	Ramp
2	2019	CU	2	Lift
3	2020	CU	2	Lift
26				



# CITY OF NEW CASTLE

201 S 25th St  
 New Castle, IN 47362  
 (765) 521-6847

**Contact:** Douglas Sloan, General Manager  
**Email:** newcastletransit@yahoo.com  
**Website:** www.cityofnewcastle.net

## General Information

**Type of Service** Demand Response  
**Service Area** City of New Castle  
**Service Population** 17,448

## Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	0
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<hr/> 7	<hr/> 0

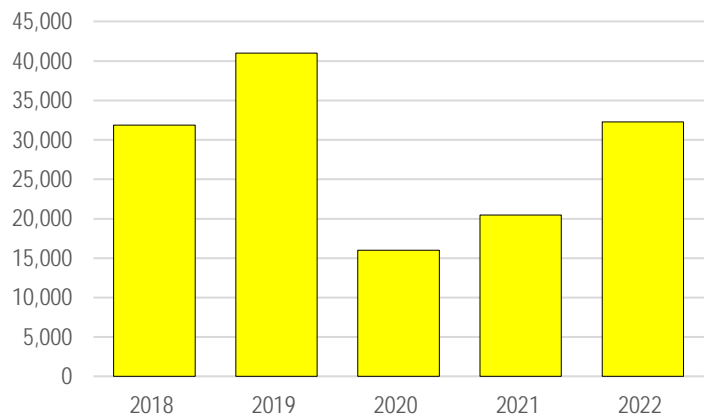
## Operation Characteristics

**Revenue Vehicles** 8  
**Peak Hour Fleet** 4

## Ridership Trends

<b>2018</b>	31,882
<b>2019</b>	41,005
<b>2020</b>	15,994
<b>2021</b>	20,459
<b>2022</b>	32,285

System Ridership Trend



# NEW CASTLE TRANSIT



## Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

## Productivity

Total Passenger Boardings	32,285
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	44,012
Total Vehicle Miles	44,012
Revenue Vehicle Miles	38,981
Revenue Vehicle Hours	7,170

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$18.82
Operating Expense per Passenger Trip	\$25.65
Passenger Trips per Total Vehicle Mile	0.73
Passenger Trips per Capita	0.54

## Financial Performance

Operating Subsidy	\$825,400
Operating Subsidy Ratio	100%
Locally Derived Income	\$245,150
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	0%

## Operating Expense Summary

Operator Salaries/Wages	\$141,003
Other Salaries/Wages	\$121,980
Fringe Services	\$435,271
Materials and Supplies	\$21,824
Utilities	\$57,380
Casualty/Liability	\$18,312
Purchased Transportation	\$25,000
Other	\$0
Total Expenses	\$7,445
Fixed Route Expenses	\$828,215
Demand Response Services	\$0
	\$828,215

## Revenue Summary

Fare Revenue	\$2,815
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$242,335
State Assistance	\$93,408
Federal Assistance	\$489,657
Total Revenue	\$828,215

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	AO	0	N/A
1	2010	MN	1	Ramp
1	2015	CU	2	Lift
3	2019	CU	2	Lift
2	2020	CU	2	Lift
8				



# NOBLE COUNTY

111 Cedar St  
 Kendallville, IN 46755  
 (260) 347-4226

**Contact:** Cherish Mishleau, Executive Director  
**Email:** [director@noblecountycoa.org](mailto:director@noblecountycoa.org)  
**Website:** [www.noblecocouncilonaging.com](http://www.noblecocouncilonaging.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 47,457

## Service Hours

**Weekdays** 5:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled** Free Medical appts only  
**Transfer**  
**Other/Special**  
 \$7.00 for 6 10 miles, \$10.00 for 11 15 miles, \$13.00 for 16 20 miles  
 Trips over 20 miles are \$1.50/mile

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	2	17
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<hr/> 5	<hr/> 17

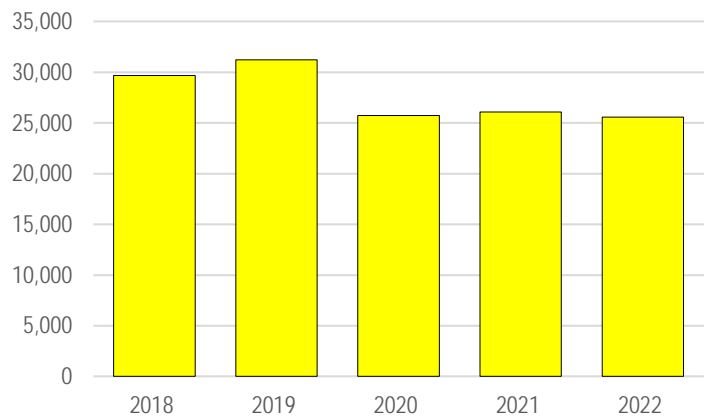
## Operation Characteristics

**Revenue Vehicles** 17  
**Peak Hour Fleet** 11

## Ridership Trends

<b>2018</b>	29,668
<b>2019</b>	31,223
<b>2020</b>	25,745
<b>2021</b>	26,067
<b>2022</b>	25,568

System Ridership Trend



# NOBLE TRANSIT SYSTEM (NTS)



## Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

## Productivity

Total Passenger Boardings	25,568
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	275,925
Total Vehicle Miles	275,925
Revenue Vehicle Miles	270,352
Revenue Vehicle Hours	16,931

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.52
Operating Expense per Passenger Trip	\$27.17
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	1.86

## Financial Performance

Operating Subsidy	\$631,064
Operating Subsidy Ratio	91%
Locally Derived Income	\$109,395
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	9%

## Operating Expense Summary

Operator Salaries/Wages	\$204,196
Other Salaries/Wages	\$61,594
Fringe Services	\$82,024
Materials and Supplies	\$33,520
Utilities	\$94,401
Casualty/Liability	\$8,554
Purchased Transportation	\$62,332
Other	\$0
Total Expenses	\$148,149
Fixed Route Expenses	\$694,770
Demand Response Services	\$0
	\$694,770

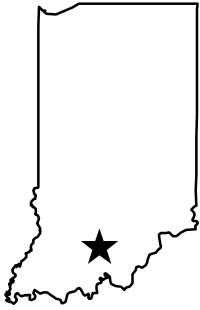
## Revenue Summary

Fare Revenue	\$63,706
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$45,689
State Assistance	\$111,657
Federal Assistance	\$473,718
Total Revenue	\$694,770

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	VN	2	Lift
2	2015	MV	2	Ramp
1	2015	VN	2	Lift
1	2016	MV	1	Ramp
1	2016	VN	2	Lift
1	2016	VN	0	Lift
1	2016	AO	0	N/A
1	2017	MV	1	Ramp
2	2018	VN	2	Lift
3	2019	MV	1	Ramp
1	2019	CU	2	Lift
15				





# ORANGE COUNTY

986 W Hospital Rd  
 Paoli, IN 47454  
 (812) 723-4486

**Contact:** Catherine Strother, Executive Director  
**Email:** [cstroth@firstchancecenter.com](mailto:cstroth@firstchancecenter.com)  
**Website:** [www.firstchancecenter.com](http://www.firstchancecenter.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Orange County  
**Service Population** 19,867

## Service Hours

**Weekdays** 5:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$5.00 to Orleans to Paoli, \$6.00 French Lick to Paoli,  
 \$14.00 Orleans to French Lick  
 \$1.00 per extra stops

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	4
<b>Maintenance</b>	0	0
<b>Administration</b>	1	7
	4	11

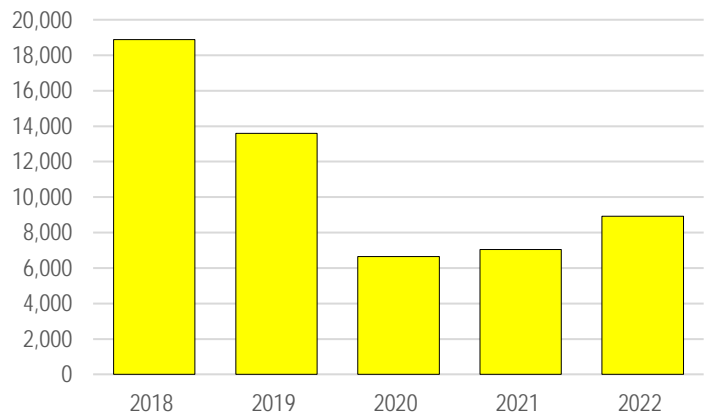
## Operation Characteristics

**Revenue Vehicles** 13  
**Peak Hour Fleet** 5

## Ridership Trends

<b>2018</b>	18,890
<b>2019</b>	13,590
<b>2020</b>	6,644
<b>2021</b>	7,039
<b>2022</b>	8,914

System Ridership Trend



# ORANGE COUNTY TRANSIT



## Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

## Productivity

Total Passenger Boardings	8,914
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	90,998
Total Vehicle Miles	90,998
Revenue Vehicle Miles	59,548
Revenue Vehicle Hours	5,777

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.14
Operating Expense per Passenger Trip	\$42.30
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	2.23

## Financial Performance

Operating Subsidy	\$359,114
Operating Subsidy Ratio	95%
Locally Derived Income	\$15,682
Locally Derived Income Per Operating Expense	\$0.04
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$99,022
Other Salaries/Wages	\$58,871
Fringe Services	\$36,987
Materials and Supplies	\$34,897
Utilities	\$35,137
Casualty/Liability	\$3,211
Purchased Transportation	\$23,715
Other	\$0
Total Expenses	\$85,205
Fixed Route Expenses	\$377,045
Demand Response Services	\$0
	\$377,045

## Revenue Summary

Fare Revenue	\$15,682
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$2,249
Local Assistance	\$0
State Assistance	\$85,112
Federal Assistance	\$274,002
Total Revenue	\$377,045

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2001	MV	0	None
2	2008	MV	2	Ramp
1	2009	VN	0	None
1	2010	MV	1	Ramp
1	2013	VN	2	Lift
1	2013	CU	2	Lift
1	2014	MV	1	Ramp
1	2014	AO	0	None
2	2015	MV	2	Ramp
1	2016	MV	2	Lift
4	2017	MV	2	Ramp
1	2017	CU	2	Lift
2	2019	MV	2	Ramp
4	2019	MV	1	Ramp
3	2020	MV	2	Ramp



# RUSH COUNTY

504 W 3rd St  
 Rushville, IN 46173  
 (765) 932-2935

**Contact:** Tina Logan, Executive Director  
**Email:** tina@rcscsi.org  
**Website:** www.riderush.org

## General Information

Type of Service	Demand Response
Service Area	Rush County
Service Population	16,652

## Service Hours

Weekdays	7:00 AM–5:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	\$1.50
Transfer	
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	0	8
Maintenance	0	0
Administration	1	1
	<u>1</u>	<u>9</u>

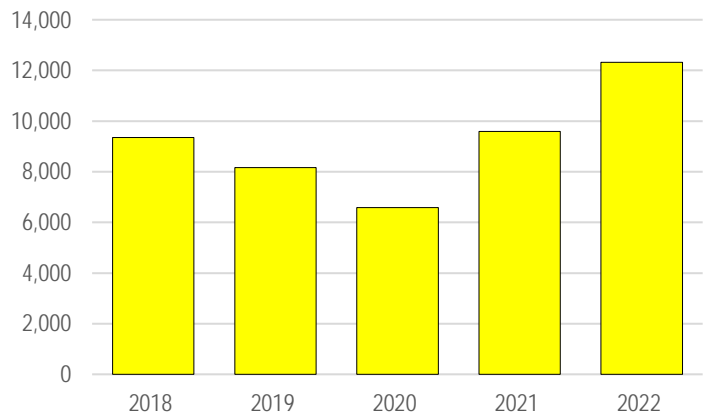
## Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	4

## Ridership Trends

2018	9,357
2019	8,169
2020	6,583
2021	9,593
2022	12,317

System Ridership Trend



# "RIDE RUSH" PUBLIC TRANSPORTATION



## Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$103,501
Other Salaries/Wages	\$67,154
Fringe Services	\$13,172
Materials and Supplies	\$27,070
Utilities	\$38,124
Casualty/Liability	\$6,188
Purchased Transportation	\$17,546
Other	\$0
Total Expenses	\$56,967
Fixed Route Expenses	\$329,722
Demand Response Services	\$0
	\$329,722

## Revenue Summary

Fare Revenue	\$9,382
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$81,184
State Assistance	\$41,697
Federal Assistance	\$197,459
Total Revenue	\$329,722

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2006	MV	0	N/A
1	2010	CU	2	Lift
1	2017	MV	1	Ramp
1	2017	CU	2	Lift
1	2019	MV	1	Ramp
5				

## Productivity

Total Passenger Boardings	12,317
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	24,175
Total Vehicle Miles	24,175
Revenue Vehicle Miles	21,824
Revenue Vehicle Hours	1,319

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$13.64
Operating Expense per Passenger Trip	\$26.77
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	1.35

## Financial Performance

Operating Subsidy	\$320,340
Operating Subsidy Ratio	97%
Locally Derived Income	\$90,566
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	3%



# CITY OF SEYMOUR

301-309 N Chestnut St  
 Seymour, IN 47274  
 (812) 522-7433

**Contact:** Taylor Wayt, Transit Manager  
**Email:** twayt@seymourin.org  
**Website:** www.seymourcity.com

## General Information

**Type of Service** Demand Response  
**Service Area** City of Seymour  
**Service Population** 21,552

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	8
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>2</u>	<u>8</u>

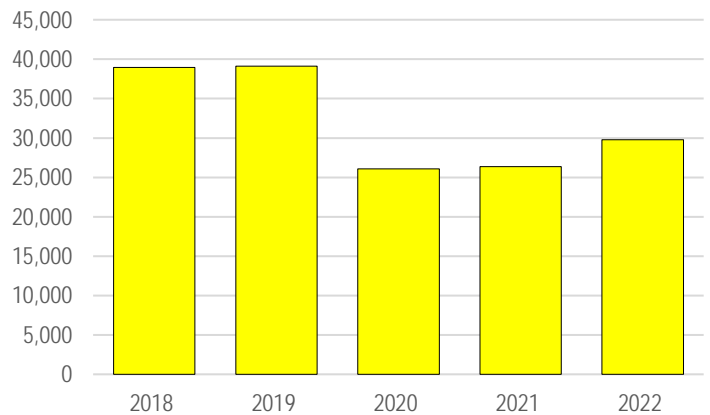
## Operation Characteristics

**Revenue Vehicles** 10  
**Peak Hour Fleet** 3

## Ridership Trends

<b>2018</b>	38,968
<b>2019</b>	39,107
<b>2020</b>	26,066
<b>2021</b>	26,355
<b>2022</b>	29,766

System Ridership Trend



# SEYMOUR TRANSIT



## Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

## Productivity

Total Passenger Boardings	29,766
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	90,635
Total Vehicle Miles	90,635
Revenue Vehicle Miles	85,179
Revenue Vehicle Hours	7,336

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.14
Operating Expense per Passenger Trip	\$12.61
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	0.72

## Financial Performance

Operating Subsidy	\$320,081
Operating Subsidy Ratio	84%
Locally Derived Income	\$48,060
Locally Derived Income Per Operating Expense	\$0.13
Fare Recovery Ratio	13%

## Operating Expense Summary

Operator Salaries/Wages	\$151,300
Other Salaries/Wages	\$95,500
Fringe Services	\$37,604
Materials and Supplies	\$17,926
Utilities	\$64,177
Casualty/Liability	\$970
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$7,964
Fixed Route Expenses	\$375,441
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$48,060
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$7,300
Local Assistance	\$0
State Assistance	\$79,619
Federal Assistance	\$240,462
Total Revenue	\$375,441

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2015	CU	2	Lift
1	2016	CU	2	Lift
4	2016	CU	2	Lift
3	2020	CU	2	Lift
10				



# SHELBY COUNTY

2121 Intelliplex Dr Ste 101  
 Shelbyville, IN 46176  
 (317) 398-0127

**Contact:** Kim Koehl, Executive Director  
**Email:** kkoehl@shelbyseniorservices.org  
**Website:** www.shelbyseniorservices.org

## General Information

**Type of Service** Demand Response  
**Service Area** Shelby County  
**Service Population** 239,600

## Service Hours

**Weekdays** 8:00 AM–4:30 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$4.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	0
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>9</u>	<u>0</u>

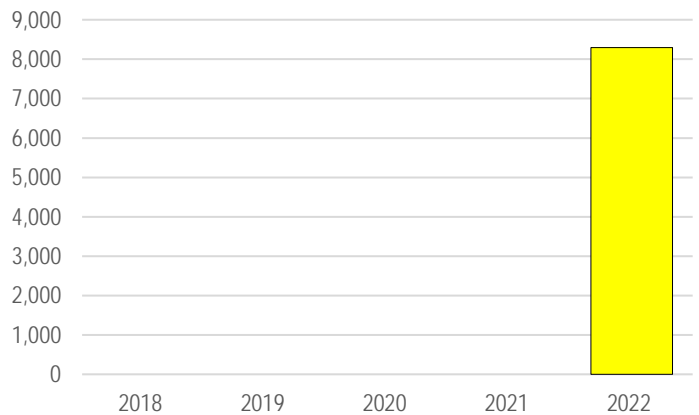
## Operation Characteristics

**Revenue Vehicles** 7  
**Peak Hour Fleet** 4

## Ridership Trends

<b>2018</b>	
<b>2019</b>	
<b>2020</b>	
<b>2021</b>	
<b>2022</b>	8,295

System Ridership Trend





**Legislative District**

Indiana Senate	28, 42
Indiana House	47, 73
U.S. Congressional	6

**Productivity**

Total Passenger Boardings	8,295
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	62,022
Total Vehicle Miles	62,022
Revenue Vehicle Miles	41,749
Revenue Vehicle Hours	6,040

**Performance/Service Effectiveness**

Operating Expense per Total Vehicle Mile	\$4.61
Operating Expense per Passenger Trip	\$34.50
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	28.88

**Financial Performance**

Operating Subsidy	\$255,835
Operating Subsidy Ratio	89%
Locally Derived Income	\$84,459
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	7%

**Operating Expense Summary**

Operator Salaries/Wages	\$92,368
Other Salaries/Wages	\$56,284
Fringe Services	\$46,874
Materials and Supplies	\$31,874
Utilities	\$41,658
Casualty/Liability	\$3,077
Purchased Transportation	\$13,304
Other	\$0
Total Expenses	\$700
Fixed Route Expenses	\$286,139
Demand Response Services	\$0
	\$286,139

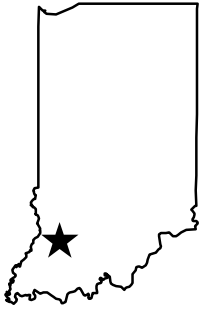
**Revenue Summary**

Fare Revenue	\$21,078
Contract/Other	\$7,135
Auxiliary/Non-Transit In-Kind	\$2,091
Contra	\$0
Local Assistance	\$0
State Assistance	\$54,155
Federal Assistance	\$64,238
Total Revenue	\$137,442
	\$286,139

**Fleet Inventory**

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2015	CU	2	Lift
1	2016	MV	1	Ramp
4	2019	MV	1	Ramp
7				





# SOUTHERN INDIANA DEVELOPMENT COMMISSION (DAVISS, DUBOIS, GIBSON, GREENE, MARTIN, PERRY, PIKE, SPENCER, SULLIVAN, AND WARRICK COUNTIES)

1001 E Main St  
 Washington, IN 47501  
 (812) 257-0118

**Contact:** Becky Guthrie, Director  
**Email:** bguthrie@frs.org  
**Website:** www.ridesolution.org

## General Information

**Type of Service** Demand Response/Deviated Fixed Route  
**Service Area** Daviess, Dubois, Floyd, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties

**Service Population** 147,695

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled Transfer**  
**Other/Special**  
 \$4.00 in county, \$6.00 county to county  
 \$1.00 for each additional stop

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	33	10
<b>Maintenance</b>	3	1
<b>Administration</b>	4	3
	<u>40</u>	<u>14</u>

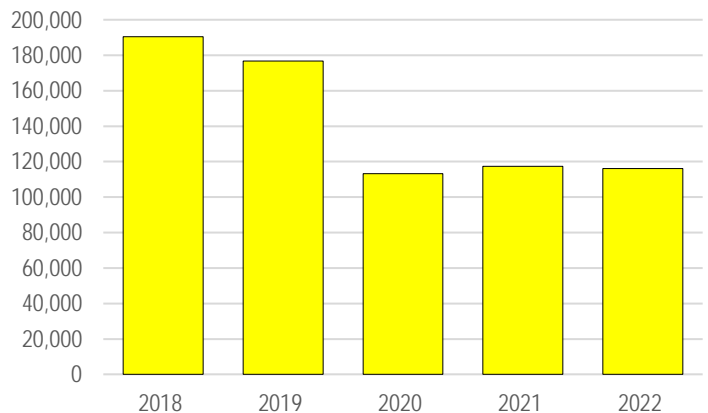
## Operation Characteristics

**Revenue Vehicles** 98  
**Peak Hour Fleet** 48

## Ridership Trends

<b>2018</b>	190,467
<b>2019</b>	176,824
<b>2020</b>	113,278
<b>2021</b>	117,396
<b>2022</b>	116,170

System Ridership Trend





## Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

## Productivity

Total Passenger Boardings	116,170
Total Fixed Route Vehicle Miles	162,353
Total Demand Response Vehicle Miles	1,224,463
Total Vehicle Miles	1,386,816
Revenue Vehicle Miles	1,126,186
Revenue Vehicle Hours	70,244

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.10
Operating Expense per Passenger Trip	\$25.09
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	1.27

## Financial Performance

Operating Subsidy	\$2,724,740
Operating Subsidy Ratio	93%
Locally Derived Income	\$189,606
Locally Derived Income Per Operating Expense	\$0.07
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$950,193
Other Salaries/Wages	\$387,672
Fringe Services	\$462,415
Materials and Supplies	\$98,919
Utilities	\$492,461
Casualty/Liability	\$36,901
Purchased Transportation	\$123,303
Other	\$83,923
Total Expenses	\$278,559
Fixed Route Expenses	\$2,914,346
Demand Response Services	\$331,761
	\$2,582,585

## Revenue Summary

Fare Revenue	\$189,606
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$790,515
Federal Assistance	\$1,934,225
Total Revenue	\$2,914,346

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible	Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2003	VN	0	N/A	1	2014	CU	2	Lift
1	2005	MV	1	Ramp	7	2014	MV	1	Ramp
2	2006	AO	0	N/A	1	2015	AO	0	N/A
1	2006	MV	0	N/A	2	2015	CU	2	Lift
1	2007	MV	1	Ramp	4	2015	MV	1	Ramp
1	2007	VN	0	None	6	2016	CU	2	Lift
2	2008	AO	0	N/A	4	2016	MV	2	Ramp
2	2008	MV	1	Ramp	4	2017	MV	1	Ramp
2	2010	AO	0	N/A	5	2017	MV	2	Ramp
6	2010	CU	2	Lift	1	2018	MV	1	Ramp
1	2010	MV	1	Ramp	1	2019	CU	2	Lift
3	2011	CU	2	Lift	6	2019	MV	1	Ramp
7	2012	MV	1	Ramp	2	2020	CU	2	Lift
1	2012	VN	0	N/A	1	2021	MV	1	Ramp
3	2013	CU	2	Lift	3	2021	MV	2	Ramp
2	2013	MV	2	Ramp					
2	2014	AO	0	N/A	86				



# STEBEN COUNTY

317 S Wayne St Ste 1-B  
 Angola, IN 46703  
 (260) 665-8191

**Contact:** Jami Stout, Director  
**Email:** [jstout@steubenco.org](mailto:jstout@steubenco.org)  
**Website:** [www.steubenco.org](http://www.steubenco.org)

## General Information

Type of Service	Demand Response
Service Area	Steuben County
Service Population	34,435

## Service Hours

Weekdays	6:00 AM–5:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$3.00
Youth	
Elderly/Disabled	
Transfer	
Other/Special	
\$6.00 for 5 10 miles, \$9.00 for 10 15 miles, \$12.00 for 15 mile or over	

## Personnel

	Full-Time	Part-Time
Operations	1	13
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>13</u>

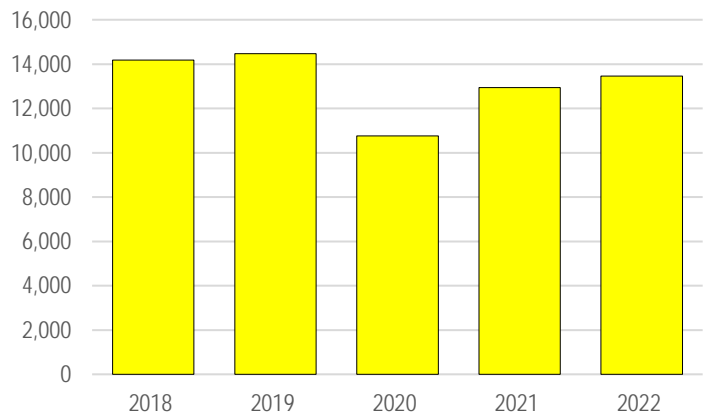
## Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	4

## Ridership Trends

2018	14,181
2019	14,470
2020	10,768
2021	12,947
2022	13,455

System Ridership Trend



# STAR TRANSPORTATION



## Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

## Productivity

Total Passenger Boardings	13,455
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	124,126
Total Vehicle Miles	124,126
Revenue Vehicle Miles	103,381
Revenue Vehicle Hours	6,553

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.65
Operating Expense per Passenger Trip	\$33.64
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	2.56

## Financial Performance

Operating Subsidy	\$414,738
Operating Subsidy Ratio	91%
Locally Derived Income	\$104,037
Locally Derived Income Per Operating Expense	\$0.23
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$116,769
Other Salaries/Wages	\$147,901
Fringe Services	\$36,098
Materials and Supplies	\$16,782
Utilities	\$45,642
Casualty/Liability	\$5,233
Purchased Transportation	\$10,016
Other	\$0
Total Expenses	\$74,164
Fixed Route Expenses	\$452,605
Demand Response Services	\$0
	\$452,605

## Revenue Summary

Fare Revenue	\$14,029
Contract/Other	\$20,519
Auxiliary/Non-Transit	\$0
In-Kind	\$3,319
Contra	\$0
Local Assistance	\$69,489
State Assistance	\$73,613
Federal Assistance	\$271,636
Total Revenue	\$452,605

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	MV	1	Ramp
1	2015	MV	1	Ramp
1	2015	AO	0	N/A
1	2016	MV	1	Ramp
1	2016	CU	2	Lift
1	2016	MV	1	Ramp
1	2017	MV	1	Ramp
1	2017	MV	1	Ramp
1	2019	CU	2	Lift
9				



# TIPPECANOE COUNTY

660 N 36th St  
 Lafayette, IN 47905  
 (765) 447-7683

**Contact:** Mary Paulson, Deputy Director of CAP  
**Email:** mpaulson@areaivagency.org  
**Website:** www.areaivagency.org

## General Information

**Type of Service** Demand Response  
**Service Area** Tippecanoe County  
**Service Population** 115,345

## Service Hours

**Weekdays** 8:30 AM–4:30 PM  
**Saturday** 8:30 AM–4:30 PM  
**Sunday** No Service

## Fare Structure

**Base** \$5.00  
**Youth** \$5.00  
**Elderly/Disabled** Donation  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
	<u>4</u>	<u>2</u>

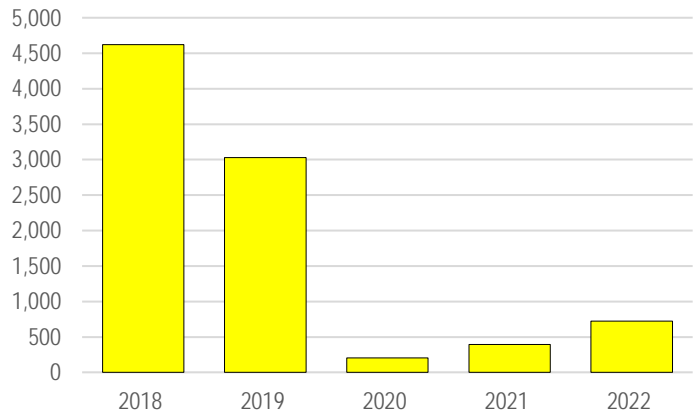
## Operation Characteristics

**Revenue Vehicles** 6  
**Peak Hour Fleet** 5

## Ridership Trends

<b>2018</b>	4,623
<b>2019</b>	3,028
<b>2020</b>	205
<b>2021</b>	393
<b>2022</b>	725

System Ridership Trend



# TIPPECANOE COUNTY PUBLIC TRANSIT



## Legislative District

Indiana Senate	6, 7, 22, 23
Indiana House	15, 24, 28, 38, 41, 42
U.S. Congressional	4

## Productivity

Total Passenger Boardings	725
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	13,111
Total Vehicle Miles	13,111
Revenue Vehicle Miles	12,869
Revenue Vehicle Hours	1,031

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$13.68
Operating Expense per Passenger Trip	\$247.43
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	159.10

## Financial Performance

Operating Subsidy	\$175,619
Operating Subsidy Ratio	98%
Locally Derived Income	\$66,371
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	2%

## Operating Expense Summary

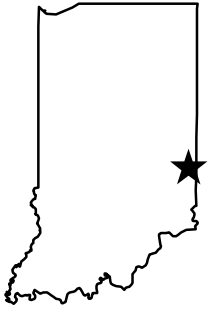
Operator Salaries/Wages	\$79,972
Other Salaries/Wages	\$40,012
Fringe Services	\$24,658
Materials and Supplies	\$7,684
Utilities	\$11,263
Casualty/Liability	\$1,253
Purchased Transportation	\$9,369
Other	\$0
Total Expenses	\$5,175
Fixed Route Expenses	\$179,386
Demand Response Services	\$0
	\$179,386

## Revenue Summary

Fare Revenue	\$3,767
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$62,604
State Assistance	\$10,960
Federal Assistance	\$102,055
Total Revenue	\$179,386

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	2	Lift
2	2019	CU	2	Lift
3				



# UNION COUNTY

615 W High St  
 Liberty, IN 47353  
 (765) 458-5500

**Contact:** Trisha Persinger, Executive Director  
**Email:** withamtrisha\_ucaa@yahoo.com

## General Information

**Type of Service** Demand Response  
**Service Area** Union and Rural Wayne County  
**Service Population** 37,725

## Service Hours

**Weekdays** 6:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$2.25 city limits to 2 miles, \$3.00 for 2 4 miles, \$3.50 for 4 6 miles, \$4.50 for 6 miles to County Line

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	5
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<u>1</u>	<u>6</u>

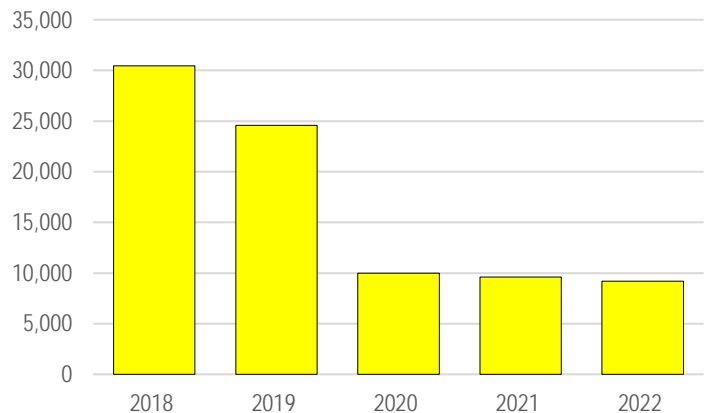
## Operation Characteristics

**Revenue Vehicles** 12  
**Peak Hour Fleet** 6

## Ridership Trends

<b>2018</b>	30,461
<b>2019</b>	24,582
<b>2020</b>	9,993
<b>2021</b>	9,627
<b>2022</b>	9,198

System Ridership Trend



# UNION COUNTY TRANSIT



## Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

## Productivity

Total Passenger Boardings	9,198
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	119,124
Total Vehicle Miles	119,124
Revenue Vehicle Miles	100,573
Revenue Vehicle Hours	9,031

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.00
Operating Expense per Passenger Trip	\$51.86
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	4.10

## Financial Performance

Operating Subsidy	\$456,441
Operating Subsidy Ratio	96%
Locally Derived Income	\$69,115
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$160,518
Other Salaries/Wages	\$42,899
Fringe Services	\$3,700
Materials and Supplies	\$42,304
Utilities	\$66,517
Casualty/Liability	\$2,656
Purchased Transportation	\$49,049
Other	\$0
Total Expenses	\$109,356
Fixed Route Expenses	\$476,999
Demand Response Services	\$0
	\$476,999

## Revenue Summary

Fare Revenue	\$20,558
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$48,557
State Assistance	\$103,602
Federal Assistance	\$304,282
Total Revenue	\$476,999

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	CU	2	Lift
1	2016	CU	2	Lift
2	2016	CU	2	Lift
1	2017	CU	2	Ramp
1	2018	MV	1	Ramp
2	2018	CU	2	Lift
2	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2020	CU	2	Lift
12				





# WEST CENTRAL INDIANA ECONOMIC DEVELOPMENT DISTRICT

1718 Wabash Ave  
 Terre Haute, IN 47807  
 (812) 232-2675

**Contact:** Jessica Taylor, Director of Operations; Aging and Disabled  
**Email:** [jtaylor@westcentralin.com](mailto:jtaylor@westcentralin.com)  
**Website:** [www.westcentralin.com](http://www.westcentralin.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Vigo County  
**Service Population** 47,764

## Service Hours

**Weekdays** 8:00 AM–4:30 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	2
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<hr/> 6	<hr/> 2

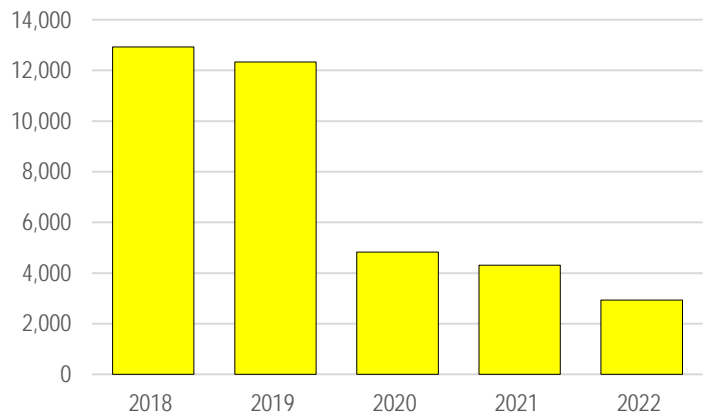
## Operation Characteristics

**Revenue Vehicles** 7  
**Peak Hour Fleet** 6

## Ridership Trends

<b>2018</b>	12,926
<b>2019</b>	12,338
<b>2020</b>	4,832
<b>2021</b>	4,314
<b>2022</b>	2,936

System Ridership Trend



# WCIEDD PUBLIC TRANSIT



## Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$74,952
Other Salaries/Wages	\$41,797
Fringe Services	\$65,064
Materials and Supplies	\$31,240
Utilities	\$53,145
Casualty/Liability	\$527
Purchased Transportation	\$6,485
Other	\$0
Total Expenses	\$51,676
Fixed Route Expenses	\$324,886
Demand Response Services	\$0
	\$324,886

## Revenue Summary

Fare Revenue	\$6,574
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$88,615
State Assistance	\$34,600
Federal Assistance	\$195,097
Total Revenue	\$324,886

## Productivity

Total Passenger Boardings	2,936
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	32,930
Total Vehicle Miles	32,930
Revenue Vehicle Miles	25,104
Revenue Vehicle Hours	1,692

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.87
Operating Expense per Passenger Trip	\$110.66
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	16.27

## Financial Performance

Operating Subsidy	\$318,312
Operating Subsidy Ratio	98%
Locally Derived Income	\$95,189
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	2%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2005	MV	1	Ramp
3	2013	CU	2	Lift
1	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2019	CU	2	Lift
7				



# WABASH COUNTY

239 Bond St  
 Wabash, IN 46992  
 (260) 563-4475

**Contact:** Beverly Ferry, CEO  
**Email:** Beverlyf@livingwellinwabashcounty.org  
**Website:** www.livingwellinwabashcounty.org

## General Information

**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 30,976

## Service Hours

**Weekdays** 6:00 AM–6:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled** Free/Donation  
**Transfer**  
**Other/Special**  
 \$4.00 anywhere else in the county

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	5
<b>Maintenance</b>	0	0
<b>Administration</b>	3	1
	<hr/> 4	<hr/> 6

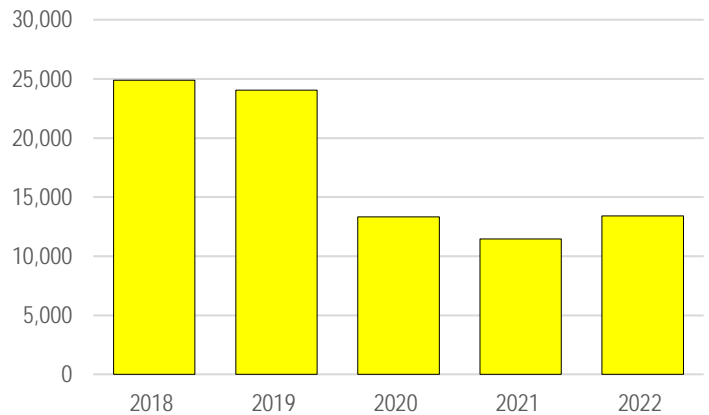
## Operation Characteristics

**Revenue Vehicles** 8  
**Peak Hour Fleet** 4

## Ridership Trends

<b>2018</b>	24,898
<b>2019</b>	24,045
<b>2020</b>	13,320
<b>2021</b>	11,464
<b>2022</b>	13,416

System Ridership Trend



# WABASH COUNTY TRANSIT



## Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

## Productivity

Total Passenger Boardings	13,416
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	80,150
Total Vehicle Miles	80,150
Revenue Vehicle Miles	78,991
Revenue Vehicle Hours	5,090

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.99
Operating Expense per Passenger Trip	\$35.76
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	2.31

## Financial Performance

Operating Subsidy	\$453,928
Operating Subsidy Ratio	93%
Locally Derived Income	\$42,432
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	4%

## Operating Expense Summary

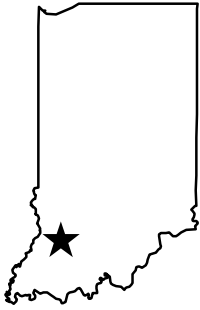
Operator Salaries/Wages	\$90,169
Other Salaries/Wages	\$98,310
Fringe Services	\$24,049
Materials and Supplies	\$103,936
Utilities	\$60,518
Casualty/Liability	\$18,871
Purchased Transportation	\$34,976
Other	\$0
Total Expenses	\$48,946
Fixed Route Expenses	\$479,775
Demand Response Services	\$0
	\$479,775

## Revenue Summary

Fare Revenue	\$17,936
Contract/Other	\$0
Auxiliary/Non-Transit	\$1,945
In-Kind	\$0
Contra	\$5,966
Local Assistance	\$22,551
State Assistance	\$113,848
Federal Assistance	\$317,529
Total Revenue	\$479,775

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	MV	1	Ramp
2	2015	CU	1	Lift
1	2015	MV	2	Ramp
2	2019	MV	1	Ramp
1	2019	CU	2	Lift
1	2020	CU	2	Lift
8				



# CITY OF WASHINGTON

2200 Memorial Ave  
 Washington, IN 47501  
 (812) 254-4564

**Contact:** Bryan Sergesketter, St Commissioner/Transit Manager  
**Email:** Stcomm@washingtonin.us  
**Website:** www.washingtonin.us

## General Information

Type of Service	Deviated Fixed Route
Service Area	City of Washington
Service Population	11,979

## Service Hours

Weekdays	7:00 AM–4:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	Free
Youth	Free
Elderly/Disabled	Free
Transfer	
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	1	1
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>1</u>

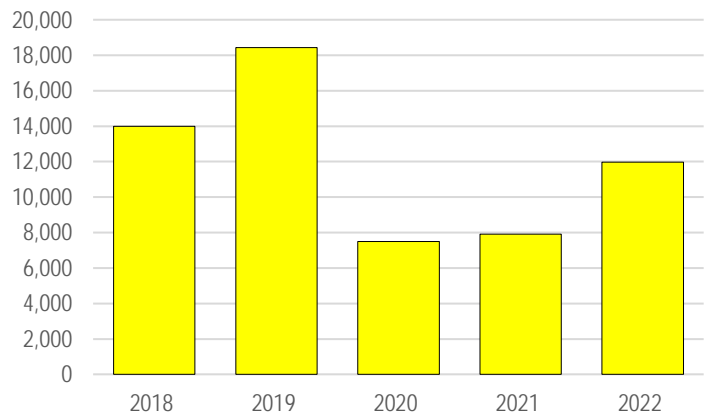
## Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	1

## Ridership Trends

2018	13,997
2019	18,426
2020	7,491
2021	7,905
2022	11,979

System Ridership Trend



# WASHINGTON TRANSIT SYSTEM (WTS)



## Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$53,910
Other Salaries/Wages	\$0
Fringe Services	\$37,798
Materials and Supplies	\$21,284
Utilities	\$27,649
Casualty/Liability	\$4,015
Purchased Transportation	\$6,913
Other	\$0
Total Expenses	\$1,371
Fixed Route Expenses	\$152,940
Demand Response Services	\$152,940
	\$0

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$673
Local Assistance	\$31,856
State Assistance	\$28,205
Federal Assistance	\$92,206
Total Revenue	\$152,940

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	2	Lift
1	2016	CU	2	Lift
1	2020	CU	2	Lift
3				

## Productivity

Total Passenger Boardings	11,979
Total Fixed Route Vehicle Miles	26,354
Total Demand Response Vehicle Miles	
Total Vehicle Miles	26,354
Revenue Vehicle Miles	26,110
Revenue Vehicle Hours	2,196

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.80
Operating Expense per Passenger Trip	\$12.77
Passenger Trips per Total Vehicle Mile	0.45
Passenger Trips per Capita	1.00

## Financial Performance

Operating Subsidy	\$152,267
Operating Subsidy Ratio	99%
Locally Derived Income	\$31,856
Locally Derived Income Per Operating Expense	\$0.21
Fare Recovery Ratio	0%



# WELLS COUNTY

225 W Water St  
Bluffton, IN 46714  
(260) 824-1070

**Contact:** Betsy Collier, Transportation Program Manager  
**Email:** wowtpm@coolsky.com  
**Website:** www.councilonaginginc.com

## General Information

Type of Service	Demand Response
Service Area	Wells County
Service Population	28,180

## Service Hours

Weekdays	6:00 AM–7:00 PM
Saturday	No Service
Sunday	No Service

## Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	Free/Donation
Transfer	
Other/Special	

\$5.00 for trips within Wells County, \$20.00 for trips outside Wells up to 30 miles from Bluffton, \$50.00 for 31 50 miles from Bluffton

## Personnel

	Full-Time	Part-Time
Operations	2	8
Maintenance	0	0
Administration	5	1
	<hr/> 7	<hr/> 9

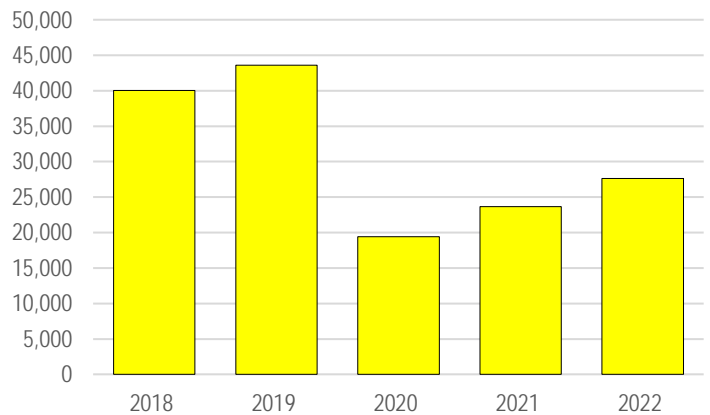
## Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	8

## Ridership Trends

2018	40,012
2019	43,584
2020	19,412
2021	23,661
2022	27,623

System Ridership Trend





# WELLS ON WHEELS (WOW)

## Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

## Productivity

Total Passenger Boardings	27,623
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	156,425
Total Vehicle Miles	156,425
Revenue Vehicle Miles	147,313
Revenue Vehicle Hours	12,276

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.65
Operating Expense per Passenger Trip	\$26.34
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	1.02

## Financial Performance

Operating Subsidy	\$705,757
Operating Subsidy Ratio	97%
Locally Derived Income	\$176,477
Locally Derived Income Per Operating Expense	\$0.24
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$232,269
Other Salaries/Wages	\$242,940
Fringe Services	\$79,054
Materials and Supplies	\$45,154
Utilities	\$73,061
Casualty/Liability	\$22,357
Purchased Transportation	\$23,939
Other	\$0
Total Expenses	\$8,849
Fixed Route Expenses	\$727,623
Demand Response Services	\$0
	\$727,623

## Revenue Summary

Fare Revenue	\$21,866
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$154,611
State Assistance	\$121,452
Federal Assistance	\$429,694
Total Revenue	\$727,623

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	3	Lift
5	2010	CU	2	Lift
1	2012	MV	2	Ramp
2	2015	MV	2	Ramp
2	2016	MV	2	Ramp
2	2017	MV	2	Ramp
1	2019	MV	1	Ramp
14				





# WHITE COUNTY

116 E Marion St  
 Monticello, IN 47960  
 (574) 583-9119

**Contact:** Teresa Puterbaugh, Executive Director  
**Email:** [teresa.wccoa@gmail.com](mailto:teresa.wccoa@gmail.com)  
**Website:** [www.whitecountyseniorservices-publictransit.com](http://www.whitecountyseniorservices-publictransit.com)

## General Information

**Type of Service** Demand Response  
**Service Area** White County  
**Service Population** 24,688

## Service Hours

**Weekdays** 8:00 AM–4:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** Donation  
**Youth** Donation  
**Elderly/Disabled** Donation  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	6
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<u>3</u>	<u>6</u>

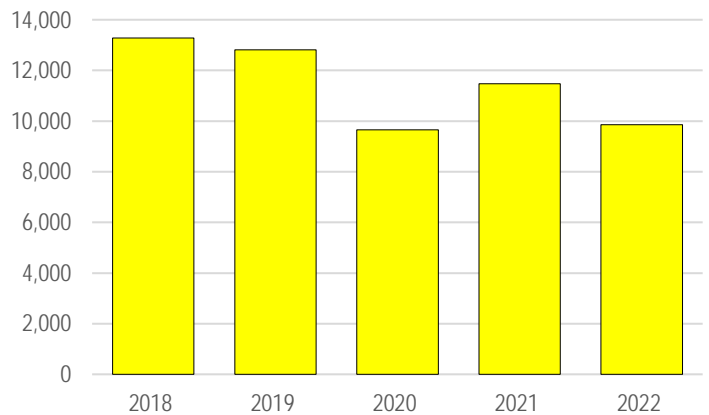
## Operation Characteristics

**Revenue Vehicles** 7  
**Peak Hour Fleet** 5

## Ridership Trends

<b>2018</b>	13,278
<b>2019</b>	12,808
<b>2020</b>	9,653
<b>2021</b>	11,470
<b>2022</b>	9,857

System Ridership Trend



# WHITE COUNTY PUBLIC TRANSIT



## Legislative District

Indiana Senate	7
Indiana House	15, 16, 24
U.S. Congressional	4

## Operating Expense Summary

Operator Salaries/Wages	\$70,388
Other Salaries/Wages	\$83,669
Fringe Services	\$39,664
Materials and Supplies	\$13,591
Utilities	\$24,497
Casualty/Liability	\$12,680
Purchased Transportation	\$11,424
Other	\$0
Total Expenses	\$45,434
Fixed Route Expenses	\$301,347
Demand Response Services	\$0
	\$301,347

## Revenue Summary

Fare Revenue	\$15,073
Contract/Other	\$0
Auxiliary/Non-Transit	\$750
In-Kind	\$0
Contra	\$0
Local Assistance	\$45,918
State Assistance	\$49,236
Federal Assistance	\$190,370
Total Revenue	\$301,347

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2010	CU	2	Lift
2	2015	MV	2	Ramp
1	2017	AO	0	N/A
2	2017	MV	1	Ramp
7				

## Productivity

Total Passenger Boardings	9,857
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	57,801
Total Vehicle Miles	57,801
Revenue Vehicle Miles	50,355
Revenue Vehicle Hours	5,160

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.21
Operating Expense per Passenger Trip	\$30.57
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	2.50

## Financial Performance

Operating Subsidy	\$285,524
Operating Subsidy Ratio	95%
Locally Derived Income	\$61,741
Locally Derived Income Per Operating Expense	\$0.20
Fare Recovery Ratio	5%



# WHITLEY COUNTY

710 Opportunity Dr  
 Columbia City, IN 46725  
 (260) 248-8944

**Contact:** Leslie Blakely, Executive Director  
**Email:** leslie@wcoa.biz  
**Website:** www.whitleycountycouncilonaging.com

## General Information

**Type of Service** Demand Response  
**Service Area** Whitley County  
**Service Population** 34,191

## Service Hours

**Weekdays** 7:00 AM–5:00 PM  
**Saturday** No Service  
**Sunday** No Service

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** Donation within county  
**Transfer**  
**Other/Special**

\$4.00 one way within 4 miles of city limits, \$7.00 one way within Whitley County, \$27.00 per county for one-way out of county  
 Infants and children ages 5 and under ride free with an adult (adult must provide car seat); \$3.00 for children ages 6-12 with an adult for one-way trips within 4 miles of city limits; \$3.00 for children ages 6-12 for one-way trips within Whitley County (first child is free); \$20.00 round trip for out of county Veteran medical trips

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	9
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<hr/> 4	<hr/> 9

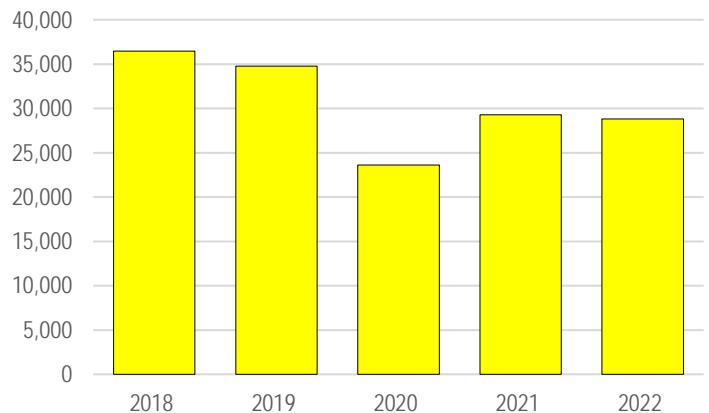
## Operation Characteristics

**Revenue Vehicles** 12  
**Peak Hour Fleet** 8

## Ridership Trends

<b>2018</b>	36,456
<b>2019</b>	34,786
<b>2020</b>	23,633
<b>2021</b>	29,299
<b>2022</b>	28,815

System Ridership Trend



# WHITLEY COUNTY TRANSIT



## Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

## Productivity

Total Passenger Boardings	28,815
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	232,378
Total Vehicle Miles	232,378
Revenue Vehicle Miles	210,511
Revenue Vehicle Hours	13,068

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.49
Operating Expense per Passenger Trip	\$28.12
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	1.19

## Financial Performance

Operating Subsidy	\$664,087
Operating Subsidy Ratio	81%
Locally Derived Income	\$360,259
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	17%

## Operating Expense Summary

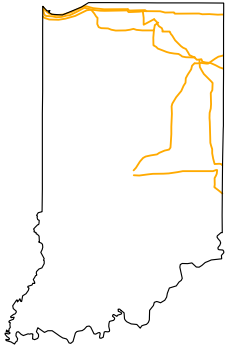
Operator Salaries/Wages	\$207,257
Other Salaries/Wages	\$118,680
Fringe Services	\$37,857
Materials and Supplies	\$39,284
Utilities	\$103,279
Casualty/Liability	\$4,159
Purchased Transportation	\$90,175
Other	\$0
Total Expenses	\$209,721
Fixed Route Expenses	\$810,412
Demand Response Services	\$0
	\$810,412

## Revenue Summary

Fare Revenue	\$141,325
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$5,000
Contra	\$0
Local Assistance	\$218,934
State Assistance	\$83,652
Federal Assistance	\$361,501
Total Revenue	\$810,412

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2011	MV	2	Ramp
1	2013	CU	0	N/A
1	2014	MV	1	Ramp
2	2016	CU	2	Lift
1	2016	CU	2	Lift
1	2017	CU	2	Ramp
1	2018	CU	2	Lift
1	2019	MV	1	Ramp
1	2019	CU	2	Lift
2	2020	CU	2	Lift
12				



# BARONS BUS

5310 Hauserman Rd  
 Parma, OH 44130  
 (888) 378-3823

**Contact:** John Goebel, Vice President

**Email:** [jgoebel@baronsbus.com](mailto:jgoebel@baronsbus.com)

**Website:** [www.baronsbus.com](http://www.baronsbus.com)

## General Information

**Type of Service** Intercity Bus  
**Subsidized Routes** Insert Map

## Productivity

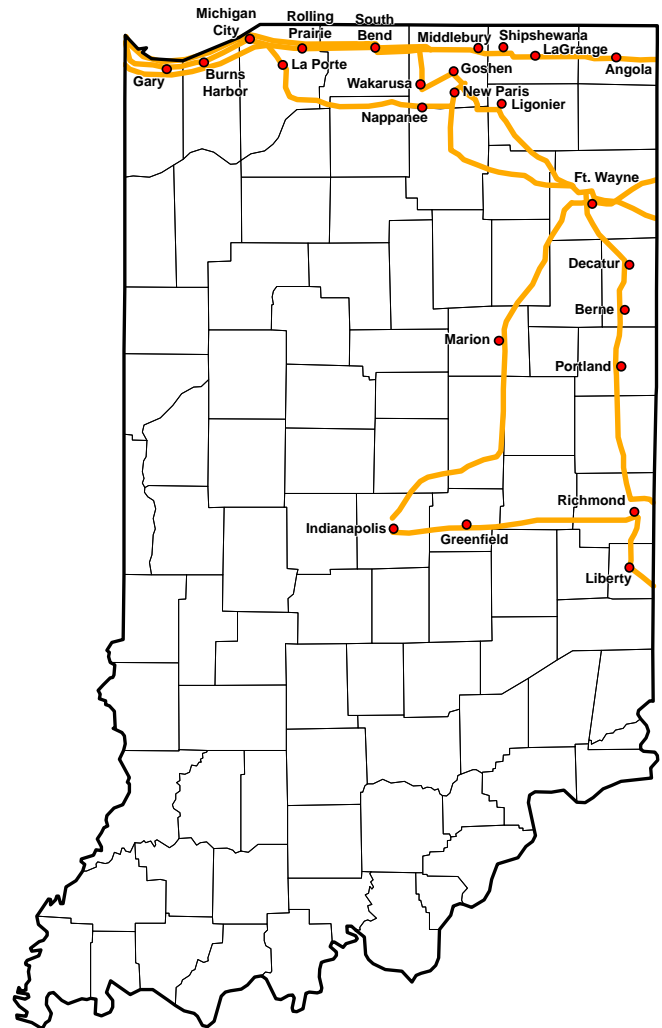
<b>Passenger Boardings</b>	45,299
<b>Vehicle Miles</b>	621,195
<b>Revenue Miles</b>	615,703
<b>Vehicle Hours</b>	15,447

## Ridership Trends

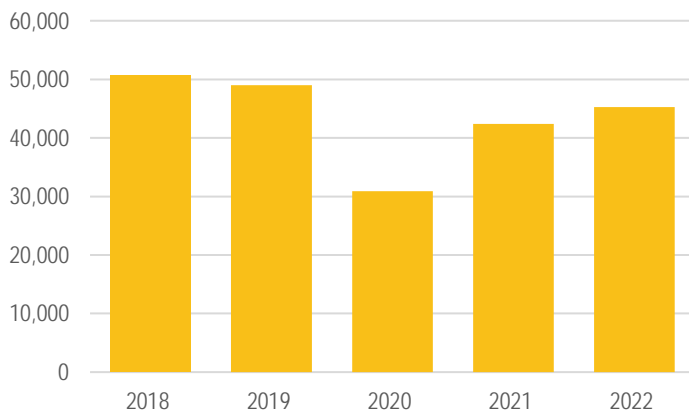
<b>2018</b>	50,621
<b>2019</b>	48,999
<b>2020</b>	30,929
<b>2021</b>	42,400
<b>2022</b>	45,299

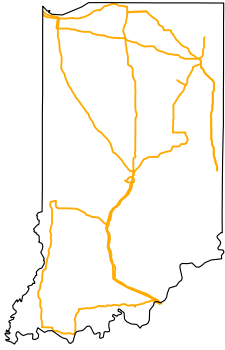
## 2022 Highlights

- Working with Busing On The Lookout (BOTL) to combat human trafficking



System Ridership Trend





# MILLER TRANSPORTATION

111 Outer Loop  
 Louisville, KY 40214  
 (800) 544-2383

**Contact:** Reggie Addy, Director of Development  
**Email:** reggieaddy@millertransportation.com  
**Website:** www.millertransportation.com

## General Information

**Type of Service** Intercity Bus  
**Service Area** Insert Map

## Productivity

<b>Passenger Boardings</b>	35,315
<b>Vehicle Miles</b>	657,356
<b>Revenue Miles</b>	686,479
<b>Vehicle Hours</b>	14,924

## Ridership Trends

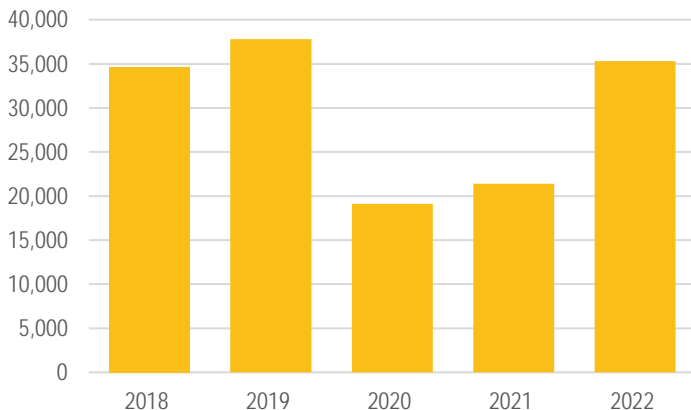
<b>2018</b>	34,643
<b>2019</b>	37,827
<b>2020</b>	19,128
<b>2021</b>	21,394
<b>2022</b>	35,315

## 2022 Highlights

- Ridership reached pre-COVID levels



System Ridership Trend



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# Glossary

## Calendar Year 2022



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# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Accessibility.** The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles.** The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels.** Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA).** Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation.** (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award.** The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet.** The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC).** This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage.** A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs.** Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

**Capital Grant Awards.** Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs.** The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue.** Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue.** Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue.** Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue.** Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue

vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue.** Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act.** Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL).** The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit.** As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Project (CMAQ).** A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses.** Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service.** A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route.** This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

**Disabled.** Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

**Fare Recovery.** Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

**Fare Revenue.** Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**FAST Act.** Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

**Federal Operating Assistance.** Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service.** Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses.** Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for

as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays.** Includes five major holidays: Christmas, Thanksgiving, Independence Day, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

**LDI Expense.** Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue).** This category includes:

**Local Cash Grants and Reimbursements.**

Funds obtained from local government units to assist in paying the cost of operating the transit system.

**Taxes Levied Directly by Transit System.**

Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI).** This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**Materials and Supplies Expense.** Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO).**

Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

**Operating Expense.** The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip.** Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income.** Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy.** Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages.** The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses.** On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages.** Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit.** Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita.** Ratio equating total passenger trips to service area population.

Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM).**

Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip.** One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

**Peak Hour Fleet.** The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF).** A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

**Purchased Transportation Expenses.** Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items.** Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

**Revenue Vehicle Miles.** The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307.** The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5310.** The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311.** The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Section 5339.** (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

**Service Area.** The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population.** The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

**Service Expenses.** Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees.** The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

**Contract Maintenance Service Expenses.** Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

**Professional and Technical Service Fees.** Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.



**Service Route.** A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV).** Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. \*INDOT no longer purchases these vehicles.

**Subsidy/Passenger Trip.** Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles.** The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge.** A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus.** A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

**Small Transit Bus (STB).** Under 30'

**Medium Transit Bus (MTB).** 30' to 34'

**Large Transit Bus (LTB).** 35' to 40'

**Trolley (TY).** Usually 30' to 35'

**Articulated (ART).** Multi-section high occupancy vehicle

**User Side Subsidy.** A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense.** Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.

ERIC J. HOLCOMB, GOVERNOR  
MICHAEL SMITH, COMMISSIONER

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