

Resolution 2025-02

Amending Resolution 2024-03

Indian Boundary Conservancy District

Customer Lien and Disconnect Policy

The Governing Board of the Indian Boundary Conservancy District (IBCD), being desirous of amending the previously adopted Resolution 2024-03 concerning the Customer Lien and Disconnect Policy, hereby adopts the following revisions and confirms all other provisions of the prior resolution remain in full force and effect:

Statutory References for Discontinuation of Wastewater Service:

IC 8-1.5-3-4, IC 36-9-23-6, IC 36-9-25-11.5

1. Notification of Delinquency

The IBCD Financial Clerk shall inform the Governing Board when a customer becomes six (6) months delinquent in payment of the sanitary sewer service.

2. Notice of Lien and Disconnection

The IBCD Financial Clerk will initiate the disconnect process by mailing a Notice of Lien and Notice of Disconnection for sewer service to the customer per IC 36-9-23 (31-36).

3. Opportunity to be Heard

At the next regularly scheduled IBCD meeting, the customer will be given an opportunity to be heard before disconnection of sewer service. The Governing Board will then entertain a motion to proceed with the disconnection of the customer's sewer service. Upon a successful motion, the Chairman shall direct the disconnection to proceed at 30 days from the post-marked date on the notice of lien and as expeditiously as is consistent with proper procedure. If at any time the customer pays the outstanding bill, the customer will owe all fees associated with the disconnect process accrued up to that point in time.

4. Filing of Utility Lien

When the sewer disconnection is completed, the IBCD Financial Clerk shall file a Utility Lien and notify the Porter County Health Department that sewer service has been disconnected.

5. Restoration of Service

Restoration of sewer service requires the customer to pay the delinquent bill in full, the cost to disconnect the sewer line, the cost to reconnect the customer's sewer line, and all related

fees. Upon full payment, the customer shall be eligible for renewal of IBCD sanitary sewer collection service.

6. Effect and Amendment

This amended Sanitary Sewer Collection System Customer Disconnection Policy shall be deemed amendatory to and made a part of the previously adopted IBCD Sanitary Sewer Use Ordinance and shall remain in force and effect from the date of its adoption until subsequently amended or repealed.

Adopted by the Governing Board of the Indian Boundary Conservancy District this 9th day of December, 2025.