



CHALLENGE PROCESS

Indiana BEAD
Challenge Process Webinar
Internet Service Providers

Agenda

Challenge Process Overview

Who Can Participate?

Timeline

CostQuest

Registration Process

Challenge Types

Submitting Challenges

Rebuttal Phase

After the Challenge Process

WHAT IS THE CHALLENGE PROCESS?

The Challenge Process is the Indiana Broadband Office's **opportunity to gather the most accurate data possible** before awarding BEAD funds to internet service providers.



Crowdsources evidence to ensure the IBO can identify all unserved and underserved locations.



Ensures that those who know their communities best can provide accurate information and help the IBO best allocate its resources.

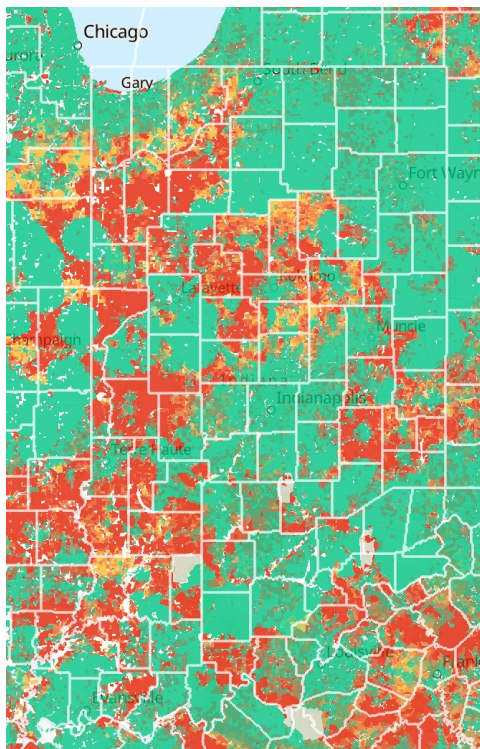


Provides the IBO with a comprehensive list of eligible locations before beginning subgrantee selection.



WHAT DATA IS BEING CHALLENGED?

The NTIA requires that states begin with FCC Broadband Map.



The IBO must remove state-level “enforceable commitments,” locations that have already been awarded state funds for broadband service. This includes:

- NextLevel Connections
- Indiana Connectivity Program



**Base map for
BEAD Challenge
Process**



WHO PARTICIPATES IN THE CHALLENGE PROCESS?

PERMISSIBLE CHALLENGERS



**Nonprofit
Organizations**



**Units of Local
Government**



**Internet Service
Providers**

THE PUBLIC

Though the public will not directly submit challenges, public participation is a critical piece of the Challenge Process. Members of the public will guide permissible challengers in identifying locations to challenge, determining the right type of challenge, and gathering evidence.

Necessary information will be collected by the public but should be funneled through a permissible challenger.

CHALLENGE PROCESS TIMELINE

WE
ARE
HERE



COST QUEST LICENSING

ASAP

As soon as possible, the IBO recommends permissible challengers obtain a CostQuest license.

PRE- REGISTRATION

MID FEBRUARY

Challengers can register on Ready.net ahead of the Challenge Process beginning. registration will begin in mid-February.

CHALLENGE PHASE

MARCH 4 to APRIL 3

Challengers will have 30 days to submit challenges. Challengers can begin collecting evidence now!

REBUTTAL PHASE

APRIL 4 to MAY 3

After the Challenge Phase is complete, internet service providers will have 30 days to submit rebuttal evidence.

FINAL DETERMINATION PHASE

FINISHES JUNE 3

As rebuttals are received, the IBO will review all locations that have both challenge and rebuttal evidence and make a final determination.

WHAT IS COSTQUEST?

- To administer the BEAD Program, Indiana was required to enter into a license agreement with CostQuest Associates, the owner of the location-level data set used by the FCC Broadband Map
- Because of this agreement, the IBO cannot make this data fully available to permissible challengers without them receiving their own CostQuest licenses.
- **All permissible challengers are eligible for free CostQuest licenses that are available by request.**

COSTQUEST

Who should get a CostQuest license?

- Permissible challengers who expect to submit many challenges should consider getting a CostQuest license.
- A CostQuest license is also appropriate for challengers who have the technical resources to complete data matching. (IPSS)

How do I request a CostQuest license?

- There are two CostQuest license types – ISPs should request a Tier D license.
- Request Tier D at:
<https://apps.costquest.com/NTIArequest/>

CHALLENGE PROCESS REGISTRATION

- The Indiana Broadband Office has partnered with Ready.net to provide its Challenge Process portal
- Permissible challengers will register and submit all challenges through the Ready.net portal
 - The Rebuttal Phase will also happen through this portal
- Pre-registration for the Challenge Process has not yet begun, but is **expected to start in mid-February**
- Indiana's Challenge Process portal will be available at: ConnectingIndiana.com



CHALLENGE PROCESS REGISTRATION

- A permissible challenger organization only needs to register once. After the organization is confirmed, multiple users can be added to the same organization.
 - Please do not register the organization more than once! All organization registrations will be reviewed before being approved.

Broadband Provider Registration Information

- Provider name
 - FRN
- Physical address
- Evidence to verify identity

CHALLENGE TYPES

	Individual Challenge	Bulk Challenge
Description	Challenges to a single location on the service availability data or the Fabric location database.	Challenges to multiple locations on the service availability data or Fabric location database.

CHALLENGE TYPES

	Availability	Speed
Description	The broadband service identified in the data is not offered at the location.	The actual speed of the service at the location falls below unserved or underserved thresholds.
Example Evidence	<ul style="list-style-type: none">• Screenshot of provider website• Refused service request (email or letter)• A letter or email showing that provider failed to schedule a service installation• A letter or email showing that provider requested more than the standard installation fee for location	<ul style="list-style-type: none">• Set of three speed tests taken by subscribers showing insufficient speeds• Must be taken on three separate days• Must include proof of tier the subscriber is paying for• All speed tests must be taken within 60 days of challenge

CHALLENGE TYPES

	Latency	Data Cap
Description	The round-trip latency at this location exceeds 100 ms.	The only service plans available at this location impose an unreasonable data cap.
Example Evidence	<ul style="list-style-type: none">• Set of three speed tests taken by subscribers showing latency• Must be taken on three separate days• All speed tests must be taken within 60 days of challenge	<ul style="list-style-type: none">• Screenshot of provider webpage• Service description provided by provider to consumer

CHALLENGE TYPES

	Technology	Business Service Only
Description	The technology indicated for the location is incorrect.	The location is residential, but the service offered at location is only available to businesses.
Example Evidence	<ul style="list-style-type: none">• Manufacturer and model number of residential gateway that demonstrates the service is delivered via a specific technology	<ul style="list-style-type: none">• Screenshot of provider webpage

CHALLENGE TYPES

	Enforceable Commitment	Not Part of Enforceable Commitment
Description	The challenger has knowledge that broadband will be deployed at this location.	The location was incorrectly removed from eligibility based on being part of an enforceable commitment.
Example Evidence	<ul style="list-style-type: none">• Authorization letter• Legally binding agreement	<ul style="list-style-type: none">• Declaration by service provider subject to the enforceable commitment



CHALLENGE TYPES

	Location is a CAI	Location is not a CAI
Description	The location should be classified as a Community Anchor Institution.	The location was incorrectly labelled as a Community Anchor Institution but is not.
Example Evidence	<ul style="list-style-type: none">Any evidence that the location falls within the IBO's definition of a CAI (see Volume 1 of Initial Proposal)	<ul style="list-style-type: none">Any evidence that the location does not fall within the IBO's definition of a CAI.



AREA AND MULTI-DWELLING CHALLENGES

- The Indiana Broadband Office opted to include area and multi-dwelling unit (MDU) challenges in its challenge process
- These challenge types **lower the burden of proof** for challenges so that if a certain number of locations within a single challenge type and provider are submitted, all locations within that area or MDU will be challenged

For example, if 6 locations in a single Census Block Group are challenged under the same challenge type, all locations with that same technology and provider in the CBG will be challenged.

If at least 3 units or 10% of the units in a single MDU are challenged under the same challenge type, all units with the same technology and provider in the MDU will be challenged.

IBO

CHALLENGE PROCESS

Challenge Submission Examples
Planned Service

PLANNED SERVICE

Indiana Broadband Challenge Dashboard

 Invite Teammate

[Challenge Submission](#)

The Indiana broadband challenge process is now open! Prepare your challenges and rebuttals to ensure your community can get the broadband they deserve. The Indiana broadband challenge process is an essential step conducted prior to deploying BEAD funding. Participation in the challenge process helps ensure that the map data is accurate and is a key step in making sure that grant funding reaches communities in need.

[Learn more](#) 

 CHALLENGES SUBMITTED

0

 CHALLENGES NEED REVISION

0

 CHALLENGES WITHDRAWN

0

[My Submitted Challenges \(0\)](#)

[Needs Revision \(0\)](#)

[Initial Review Processed \(0\)](#)

[Withdrawn \(0\)](#)

[+ Add Challenge](#)

Search challengeld/org



Challenged Entity



Challenge Type



Locations



Date Submitted



Status

Details

PLANNED SERVICE

Indiana Broadband Challenge Dashboard

 Invite Teammate

Challenge Submission

The Indiana broadband challenge process is now open! Prepare your challenges and rebuttals to ensure your community can get the broadband they deserve. The Indiana broadband challenge process is an essential step conducted prior to deploying BEAD funding. Participation in the challenge process helps ensure that the map data is accurate and is a key step in making sure that grant funding reaches communities in need.

[Learn more](#) 

 CHALLENGES SUBMITTED

0

 CHALLENGES NEED REVISION

0

 CHALLENGES WITHDRAWN

0

My Submitted Challenges (0)

Needs Revision (0)

Initial Review Processed (0)

Withdrawn (0)

 + Add Challenge

Search challengel/org



Challenged Entity



Challenge Type



Locations



Date Submitted



Status

Details

PLANNED SERVICE

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > 4. Select Locations > 5. Evidence & Documentation > 6. Attestation

Select Challenge Category

To begin the challenge process, please start by selecting the type of challenge you would like to submit.

- Planned Or Existing Service**
Report qualifying broadband service that has been or will be deployed by June 30, 2024 without an enforceable commitment.
- Enforceable Commitment**
Report qualifying broadband service deployed, or planned to be deployed, under a current or expanded enforceable commitment.
- Provider Service Level**
Report a provider's level of service for availability, speed, latency, data cap, technology and business service only.
- Anchor Institution Classification**
Identify whether a location is a Community Anchor Institution and has...

← Cancel Next →

PLANNED SERVICE

Indiana Broadband

CHALLENGE

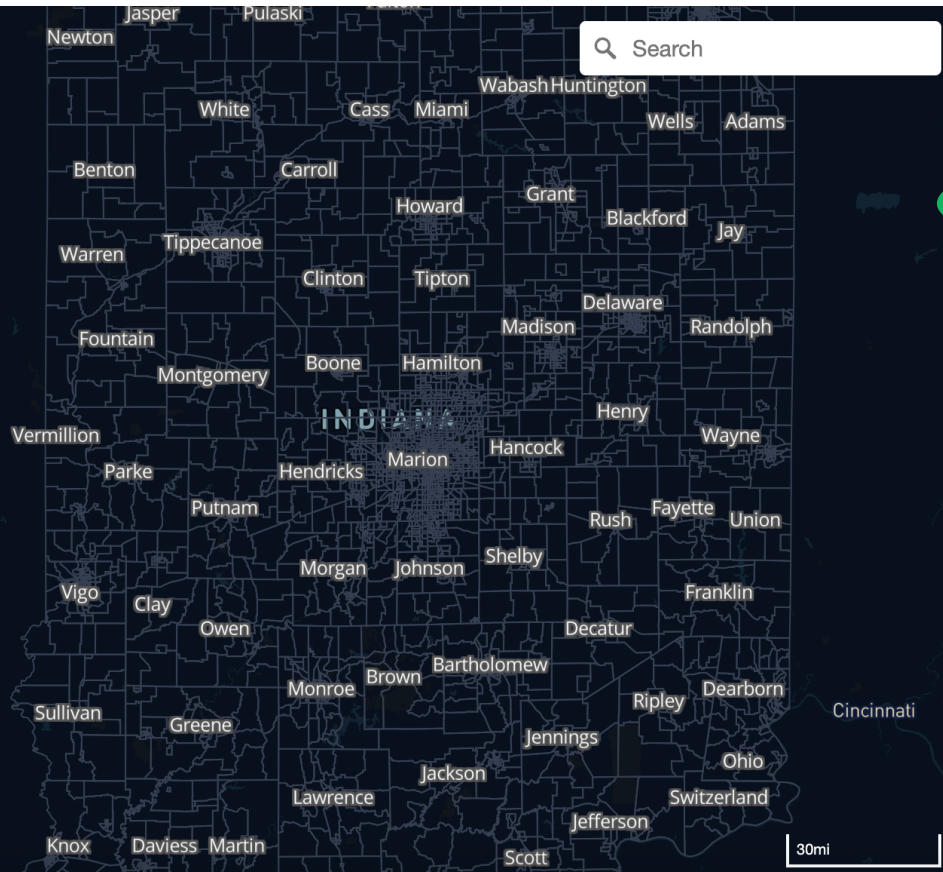
- Dashboard
- Challenge Map

Logout

Collapse

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > 4. Select Locations > 5. Evidence & Documentation > 6. Attestation



Select Challenge Type

Are you reporting a planned service or an existing service?

Planned Service

Report a service that has been planned and will be deployed by June 30, 2024

Existing Service

Report an existing service that does not currently show up on the map

← Back

Next →

PLANNED SERVICE

Planned Service Challenge Details

Please answer the following questions to provide more details about your Planned Service Challenge.

*** 1. Please confirm that service will be deployed at locations by June 30th 2024 without an enforceable commitment.**

If you are deploying service under an enforceable commitment, please go back and select the enforceable commitment challenge type.

I confirm

Confirmation is required for a valid challenge

*** 2. Please select the technology type for your planned service.**

This question is required

*** 3. Please provide the advertised download speed in mpbs for your planned service.**

Your advertised download speed must be at least 100 mpbs.

This question is required

*** 4. Please provide the advertised upload speed in mpbs for your planned service.**

Your advertised upload speed must be at least 20 mpbs.

This question is required

*** 5. Please confirm that the latency of your planned service will be under 100ms.**

I confirm

This question is required

*** 6. Please identify what type of customers your planned service will be available to.**

Residential

Business

Business and residential

This question is required

[← Back](#)

[Next →](#)

PLANNED SERVICE

Indiana Broadband

CHALLENGE

Dashboard

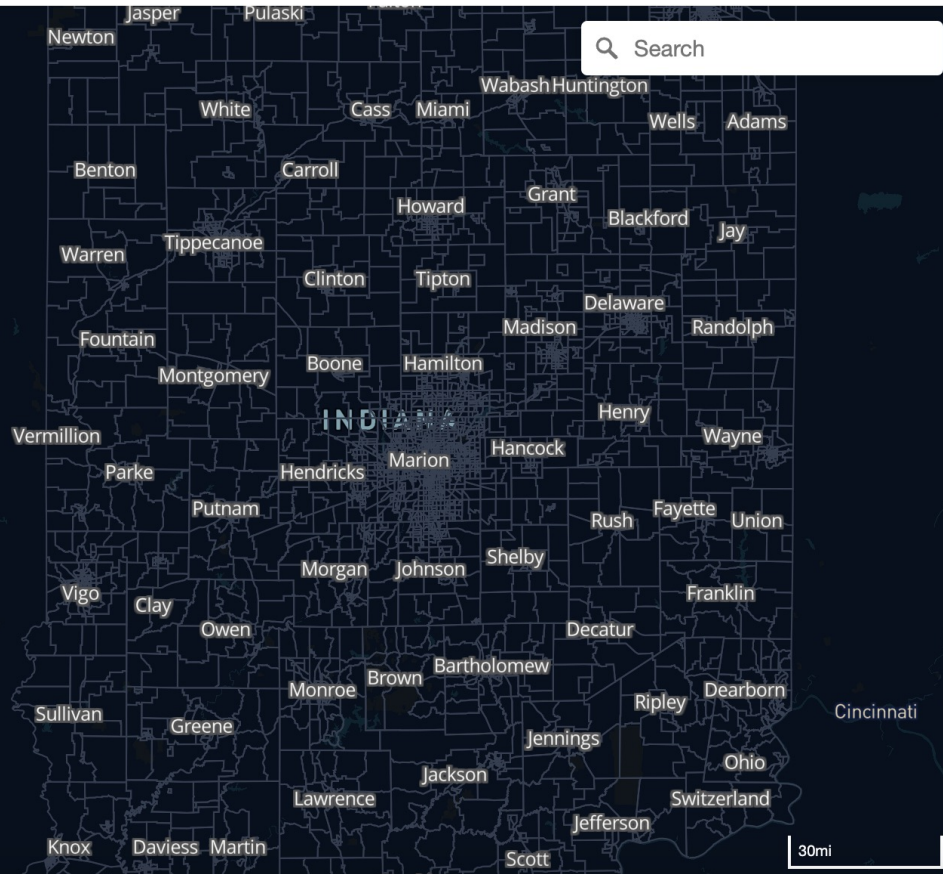
Challenge Map

Logout

Collapse

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > **4. Select Locations** > 5. Evidence & Documentation > 6. Attestation



Select Locations for your Planned Service Challenge

To add locations to your challenge, point and click on a location or hold Shift and drag to select a group of locations. You can also upload a shapefile of your service area to quick-select all locations within the boundary, or upload a list of valid Fabric Location IDs.

Max locations per challenge: **500**

Create multiple challenges if challenging more than 500 locations.

Select Or Upload The Area

Upload List Of Locations

Selected Locations

Remove all

← Back

Next →

PLANNED SERVICE

Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > **4. Select Locations** > 5. Evidence & Documentation > 6. Attestation

Location Details

Eligible **Unserviced**

ADDRESS
Nan, Brookville

IDENTIFIERS

Location ID	Parcel ID
1014620704	
Census Block GEOID	Block Group GEOID
180479696001055	180479696001
Latitude, Longitude	
39.470, -84.922	

BUILDING TYPE UNIT COUNT

Business 1 unit

FUNDING PROGRAM

No prior funding received

PROVIDERS

Unlicensed Fixed Wireless
BridgeMAXX Suncoast Broadband **Unserviced**

Performance	Service type
↓ 10 mbps	Residential
↑ 1 mbps	Business

NGSO Satellite

Search

Select Or Upload The Area

Upload List Of Locations

Selected Locations Remove all

1014635997	4560 Fox Run Rd, Brookville, IN 47012	📍 🗑️
1014620377	5029 Hetrick Rd, Brookville, IN 47012	📍 🗑️
1014620704	Nan, Brookville, IN 47012	📍 🗑️

< 1 >

Total selected locations: 3

Downloading this spreadsheet will provide a list of Locations IDs for the locations you've selected.

Download Locations Spreadsheet 📄

← Back Next →

PLANNED SERVICE

Indiana Broadband

CHALLENGE

- Dashboard
- Challenge Map

Logout

Collapse

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > **4. Select Locations** > 5. Evidence & Documentation > 6. Attestation

← Location Details

Eligible **Unservd**

ADDRESS

Nan, Brookville

IDENTIFIERS

Location ID	Parcel ID
1014620704	
Census Block GEOID	Block Group GEOID
180479696001055	180479696001
Latitude, Longitude	
39.470, -84.922	

BUILDING TYPE UNIT COUNT

Business 1 unit

FUNDING PROGRAM

No prior funding received

PROVIDERS

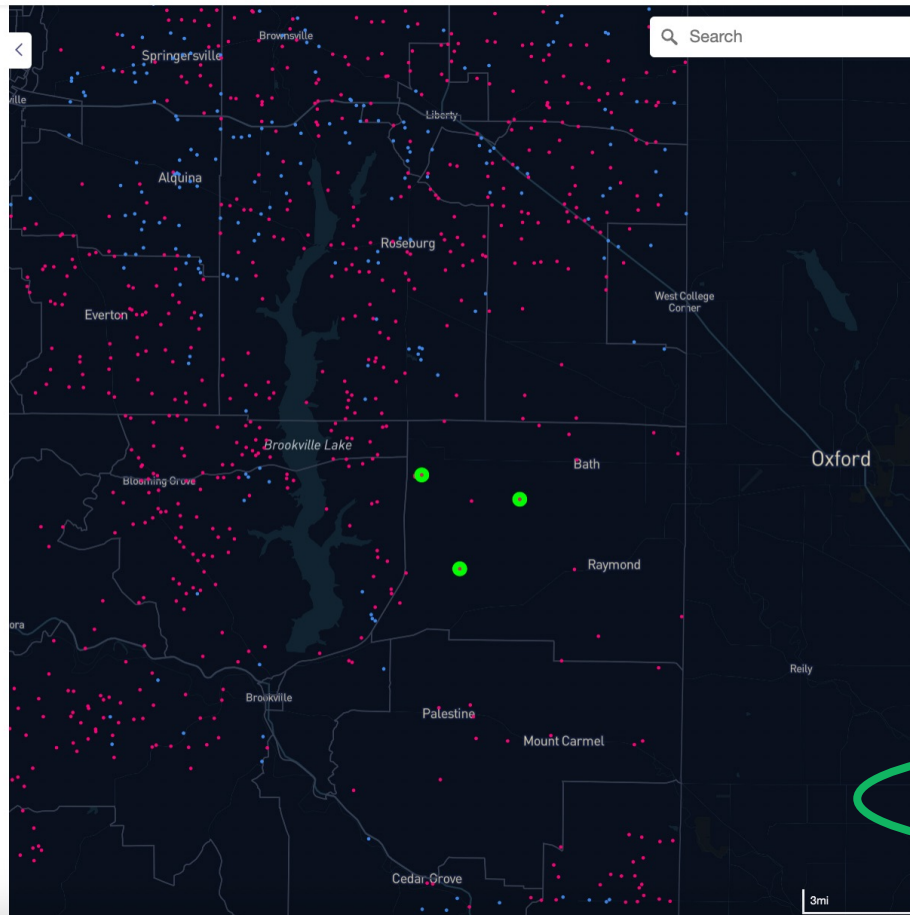
Unlicensed Fixed Wireless

BridgeMAXX Suncoast
Broadband

Unservd

Performance	Service type
↓ 10 mbps	Residential
↑ 1 mbps	Business

NGSO Satellite



To add locations to your challenge, point and click on a location or hold Shift and drag to select a group of locations. You can also upload a shapefile of your service area to quick-select all locations within the boundary, or upload a list of valid Fabric Location IDs.

Max locations per challenge: **500**

Create multiple challenges if challenging more than 500 locations.

Select Or Upload The Area

Upload List Of Locations

Selected Locations

Remove all

1014635997	
4560 Fox Run Rd, Brookville, IN 47012	
1014620377	
5029 Hetrick Rd, Brookville, IN 47012	
1014620704	
Nan, Brookville, IN 47012	

< 1 >

Total selected locations: 3

Downloading this spreadsheet will provide a list of Locations IDs for the locations you've selected.

Download Locations Spreadsheet

← Back

Next →

PLANNED SERVICE

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > 4. Select Locations > 5. Evidence & Documentation > 6. Attestation

CHALLENGE

Dashboard

Challenge Map

Logout

Collapse

mapbox

3mi

Provide Evidence & Documentation for your Planned Service Challenge

Please submit evidence to support your challenge. The state broadband office reserves the right to request more information at any point in the challenge process. For questions that require file upload, please compress all files over 100MB in size to a .zip file. Total file upload size is capped at 500MB.

* 1. Please upload any construction contracts or similar evidence of on-going deployment, along with evidence that all necessary permits have been applied for or obtained.

Click or drag file to this area to upload
Support for a single or bulk upload.


* 2. Please upload contracts or a similar binding agreement between the Eligible Entity and the provider committing that planned service will meet the BEAD definition and requirements of reliable and qualifying broadband even if not required by its funding source (i.e., a separate federal grant program) by the expected date deployment, which must be on or before June 30, 2024.

Click or drag file to this area to upload
Support for a single or bulk upload.

← Back

Next →

PLANNED SERVICE



CHALLENGE

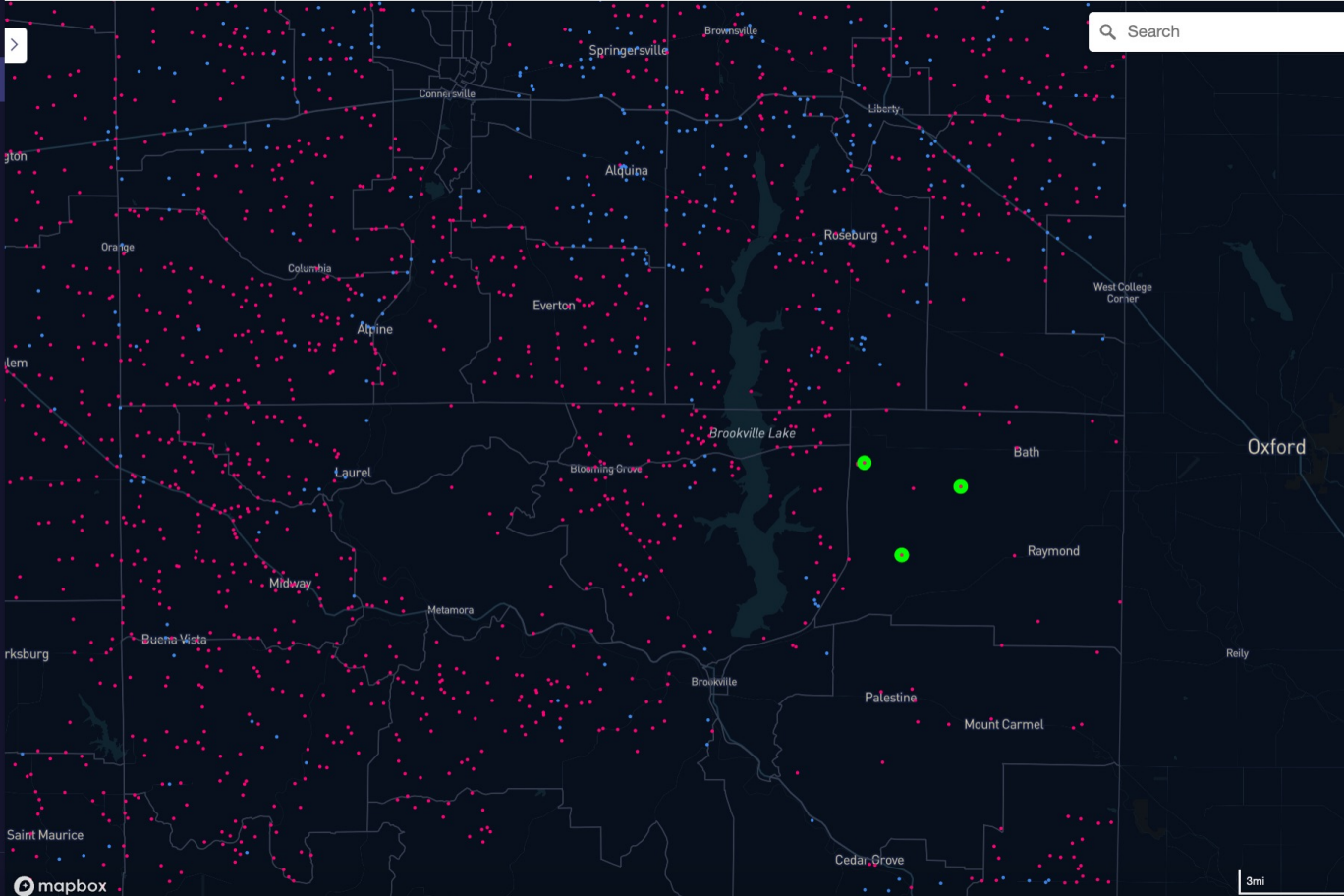
- Dashboard
- Challenge Map

Logout

Collapse

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > 4. Select Locations > 5. Evidence & Documentation > 6. Attestation



Please complete and sign the required Challenge Attestation verifying the validity of your challenge submission data.

I certify that I have legal authority to submit this challenge on behalf of test1.

By signing this challenge, I certify to the best of my knowledge and belief that the challenge is true, complete, and accurate. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

I confirm

← Back

Submit Challenge

IBO

CHALLENGE PROCESS

Challenge Submission Examples
Speed Challenge

SPEED

Indiana Broadband Challenge Dashboard

 Invite Teammate

Challenge Submission

The Indiana broadband challenge process is now open! Prepare your challenges and rebuttals to ensure your community can get the broadband they deserve. The Indiana broadband challenge process is an essential step conducted prior to deploying BEAD funding. Participation in the challenge process helps ensure that the map data is accurate and is a key step in making sure that grant funding reaches communities in need.

[Learn more](#) 

 CHALLENGES SUBMITTED

0

 CHALLENGES NEED REVISION

0

 CHALLENGES WITHDRAWN

0

My Submitted Challenges (0)

Needs Revision (0)

Initial Review Processed (0)

Withdrawn (0)

+ Add Challenge

Search challengel/org



Challenged Entity



Challenge Type



Locations



Date Submitted



Status

Details

SPEED

Indiana Broadband

CHALLENGE

Dashboard

Challenge Map

Logout

Collapse

mapbox

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > 4. Select Locations > 5. Evidence & Documentation > 6. Attestation

Search

30mi

Select Challenge Category

To begin the challenge process, please start by selecting the type of challenge you would like to submit.

Planned Or Existing Service

Report qualifying broadband service that has been or will be deployed by June 30, 2024 without an enforceable commitment.

Enforceable Commitment

Report qualifying broadband service deployed, or planned to be deployed, under a current or expanded enforceable commitment.

Provider Service Level

Report a provider's level of service for availability, speed, latency, data cap, technology and business service only.

Anchor Institution Classification

Identify whether a location is a Community Anchor Institution and has

← Cancel

Next →

SPEED

Indiana Broadband

CHALLENGE

Dashboard

Challenge Map

Logout

Collapse

mapbox

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > 4. Select Locations > 5. Evidence & Documentation > 6. Attestation



Please select which type you would like to challenge.

Availability

Reported service not available

Speed

Actual speed falls below un(der)served thresholds

Latency

The round-trip latency exceeds 100 ms.

Data Cap

Data cap below 600 GB/month

Technology

Reported technology is incorrect

Business Service Only

← Back

Next →

SPEED

Indiana Broadband

CHALLENGE

Dashboard

Challenge Map

Logout

Collapse

mapbox

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. MDU Challenge > 4. Challenge Details > 5. Select Locations ...



MDU Challenge Eligibility

MDU Challenge Eligibility

An MDU Challenge is only applicable if you are challenging at the unit level. If you select Yes, you must specify specific units of an MDU that are being challenged. If you are challenging the whole MDU, please select "No".

[View Guidelines](#)

Are you filing an MDU Challenge?

Yes

No

← Back

Next →

SPEED

Indiana Broadband

CHALLENGE

- Dashboard
- Challenge Map

[>] Logout

<< Collapse

mapbox

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. MDU Challenge > **4. Challenge Details** > 5. Select Locations > 6. Evidence & Documentation > 7. Attestation



Service Speed Challenge Details

Please start to define the exact service you would like to challenge. Please note that as you answer questions in this section, the map will start to filter and only show locations that are valid for your challenge. To reset this, please click the button below.

[Reset Filters](#)

*** 1. Please select a provider**

Please select a provider

This question is required

*** 2. Please select the technology type**

Please select the technology type

This question is required

*** 3. Please select the speed category you would like to challenge**

Locations that are served but should be unserved or underserved

Locations that are underserved but should be unserved


This question is required

[← Back](#)

[Next →](#)

Prepare speed and other provider-level challenges organized by provider, technology type, and level challenged.

SPEED



CHALLENGE

- Dashboard
- Challenge Map

Logout

Collapse

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. MDU Challenge > **4. Challenge Details** > 5. Select Locations > 6. Evidence & Documentation > 7. Attestation

Layers Zones

TERRITORY

Zone boundaries
Boundaries of your zone areas

DEMAND POINTS

Broadband serviceable locations
Fabric map of broadband serviceable locations

PERFORMANCE CATEGORY

- Unserved
- Underserved
- Served
- Funded

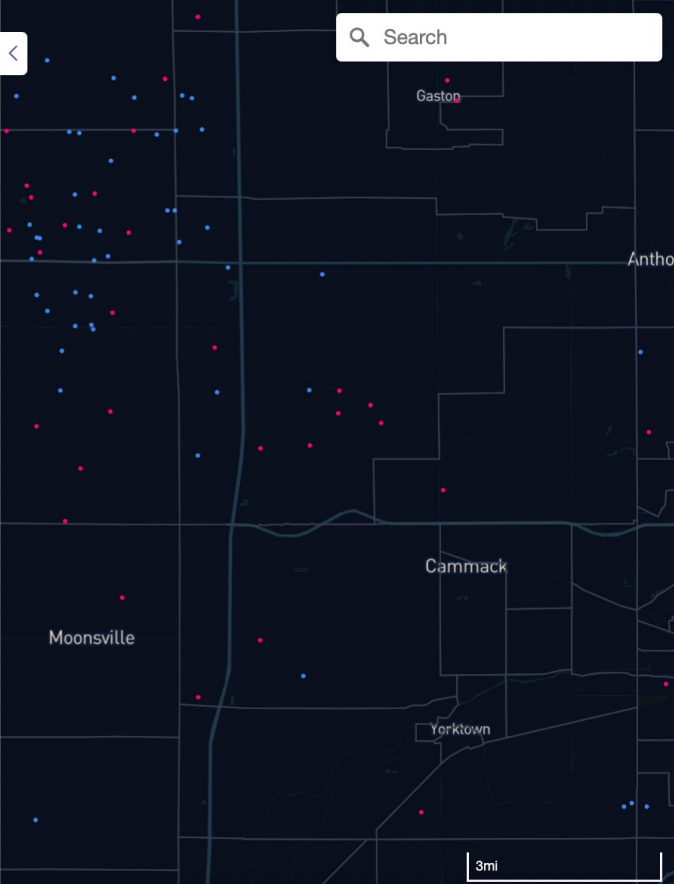
BUILDING TYPE

- Residential
- Business
- Residential & Business
- Enterprise
- Group Quarters

COMMUNITY ANCHOR INSTITUTIONS

- Schools
- Higher Education
- Library
- Government Buildings
- Healthcare Provider
- Public Safety
- Community Support Org
- Public Housing
- Unclassified CAI

UNIT COUNT



Service Speed Challenge Details

Please start to define the exact service you would like to challenge. Please note that as you answer questions in this section, the map will start to filter and only show locations that are valid for your challenge. To reset this, please click the button below.

[Reset Filters](#)

*** 1. Please select a provider**

Please select a provider

This question is required

*** 2. Please select the technology type**

Please select the technology type

This question is required

*** 3. Please select the speed category you would like to challenge**

- Locations that are served but should be unserved or underserved
- Locations that are underserved but should be unserved

This question is required

[← Back](#) [Next →](#)

SPEED

Indiana Broadband

CHALLENGE

Dashboard

Challenge Map

Logout

Collapse

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. MDU Challenge > **4. Challenge Details** > 5. Select Locations > 6. Evidence & Documentation > 7. Attestation

PROVIDERS

Licensed-by-Rule Fixed Wireless

BridgeMAXX Suncoast Broadband

Underserved

Performance

↓ 50 mbps

↑ 10 mbps

Service type

Residential

Business

GSO Satellite

Viasat, Inc.

Unservd

Performance

↓ 35 mbps

↑ 4 mbps

Service type

Business

GSO Satellite

Viasat, Inc.

Unservd

Performance

↓ 30 mbps

↑ 3 mbps

Service type

Residential

Licensed Fixed Wireless

AT&T Inc

Unservd

Performance

↓ 10 mbps

↑ 1 mbps

Service type

Residential

Business

NGSO Satellite

Search

ADDRESS

6600 N County Road 800 W, Yorktown

3mi

Service Speed Challenge Details

Please start to define the exact service you would like to challenge. Please note that as you answer questions in this section, the map will start to filter and only show locations that are valid for your challenge. To reset this, please click the button below.

Reset Filters

* 1. Please select a provider

Please select a provider

This question is required

* 2. Please select the technology type

Please select the technology type

This question is required

* 3. Please select the speed category you would like to challenge

Locations that are served but should be unserved or underserved

Locations that are underserved but should be unserved

This question is required

← Back

Next →

SPEED

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. MDU Challenge > **4. Challenge Details** > 5. Select Locations > 6. Evidence & Documentation > 7. Attestation

CHALLENGE

Dashboard

Challenge Map

Logout

Collapse

mapbox

6600 N County Road 800 W, Yorktown

Service Speed Challenge Details

Please start to define the exact service you would like to challenge. Please note that as you answer questions in this section, the map will start to filter and only show locations that are valid for your challenge. To reset this, please click the button below.

[Reset Filters](#)

* 1. Please select a provider

BridgeMAXX Suncoast Broadband

* 2. Please select the technology type

Licensed-by-Rule Terrestrial Fixed Wireless


* 3. Please select the speed category you would like to challenge

Locations that are served but should be unserved or underserved

Locations that are underserved but should be unserved

[← Back](#) [Next →](#)

SPEED



CHALLENGE

- Dashboard
- Challenge Map

Logout

Collapse

mapbox

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. MDU Challenge > 4. Challenge Details > **5. Select Locations** > 6. Evidence & Documentation > 7. Attestation

6600 North 800 W, Yor...

ADDRESS
6600 N County Road 800
W, Yorktown

Add To Challenge

Select Locations for your Service Speed Challenge

To add locations to your challenge, point and click on a location or hold Shift and drag to select a group of locations. You can also upload a shapefile of your service area to quick-select all locations within the boundary, or upload a list of valid Fabric Location IDs.

Max locations per challenge: **500**
Create multiple challenges if challenging more than 500 locations.

[Select Or Upload The Area](#)


[Upload List Of Locations](#)

Selected Locations Remove all

No data

[← Back](#) [Next →](#)

SPEED



CHALLENGE

- Dashboard
- Challenge Map

Logout

Collapse

mapbox

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. MDU Challenge > 4. Challenge Details > **5. Select Locations** > 6. Evidence & Documentation > 7. Attestation

Map search: 6600 North 800 W, Yor...

Map showing selected locations (green pins) on a map of Yorktown, IN.





Address popup: 6310 N County Road 800 W, Yorktown. Add To Challenge

Max locations per challenge: **500**
Create multiple challenges if challenging more than 500 locations.

[Select Or Upload The Area](#)

[Upload List Of Locations](#)

Selected Locations [Remove all](#)

1297374631	6600 N County Road 800 W, Yorktown, IN 47396	 
1297374614	6310 N County Road 800 W, Yorktown, IN 47396	 

Total selected locations: 2

Downloading this spreadsheet will provide a list of Locations IDs for the locations you've selected.

[Download Locations Spreadsheet](#)

[← Back](#) [Next →](#)

SPEED

Provide Evidence & Documentation for your Service Speed Challenge

Please submit evidence to support your challenge. The state broadband office reserves the right to request more information at any point in the challenge process. For questions that require file upload, please compress all files over 100MB in size to a .zip file. Total file upload size is capped at 500MB.

1. Evidence mapping and meta data

Please download the .csv file below and fill in the following details for each of the locations selected:

- **Speed test file names:** Comma separated list of speed test file names related to each location. You can upload the files in the next step.
- **Customer name:** Name of the customer
- **Customer address:** Street address of the customer
- **Speed tier customization files:** Comma separated list of file names related to each location. You can upload the files in the next step.
- **Customer consent files:** Comma separated list of file names related to each location. You can upload the files in the next step.
- **Test method:** How the Speed Test was performed. Select from the following options:
 - Measurement from wired connection to provider gateway, ONT or fixed wireless subscriber module
 - Speed test available within the residential gateway interface
 - Speed test on providers web page
 - Speed test performed on laptop or desktop computer within immediate proximity of the residential gateway (e.g. WiFi connection in the same room as gateway)
- **Date:** Date the speed test was taken
- **Time:** Time the speed test was taken
- **IP address**
- **Download speed (in Mbps)**
- **Upload speed (in Mbps)**

[Download Speed Test Evidence](#) ↓

Please reupload the completed evidence spreadsheet as a .csv file here

Click or drag file to this area to upload

Support for a single or bulk upload.

* 2. Upload speed test files for each location below

Click or drag file to this area to upload

Support for a single or bulk upload.

[← Back](#)

[Next →](#)

SPEED

Instructions for filling out the .csv file.

Provide Evidence & Documentation for your Service Speed Challenge

Please submit evidence to support your challenge. The state broadband office reserves the right to request more information at any point in the challenge process. For questions that require file upload, please compress all files over 100MB in size to a .zip file. Total file upload size is capped at 500MB.

1. Evidence mapping and meta data

Please download the .csv file below and fill in the following details for each of the locations selected:

- **Speed test file names:** Comma separated list of speed test file names related to each location. You can upload the files in the next step.
- **Customer name:** Name of the customer
- **Customer address:** Street address of the customer
- **Speed tier customization files:** Comma separated list of file names related to each location. You can upload the files in the next step.
- **Customer consent files:** Comma separated list of file names related to each location. You can upload the files in the next step.
- **Test method:** How the Speed Test was performed. Select from the following options:
 - Measurement from wired connection to provider gateway, ONT or fixed wireless subscriber module
 - Speed test available within the residential gateway interface
 - Speed test on providers web page
 - Speed test performed on laptop or desktop computer within immediate proximity of the residential gateway (e.g. WiFi connection in the same room as gateway)
- **Date:** Date the speed test was taken
- **Time:** Time the speed test was taken
- **IP address**
- **Download speed (in Mbps)**
- **Upload speed (in Mbps)**

Download Speed Test Evidence ↓

Download .csv file with pre-filled location IDs.

Please reupload the completed evidence spreadsheet as a .csv file here

Click or drag file to this area to upload
Support for a single or bulk upload.

Re-upload the .csv file after it has been filled out.

* 2. Upload speed test files for each location below

Click or drag file to this area to upload
Support for a single or bulk upload.

Upload evidence files, i.e. speed test PDFs, screenshots of tier of service the consumer is paying for.

← Back

Next →

SPEED

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	location_id	test_number	speed_test_files	customer_name	customer_address	speed_tier_certification_files	customer_consent_files	test_method	date	time	ip_address	download_speed	upload_speed
2	1297374631	1											
3	1297374631	2											
4	1297374631	3											
5	1297374614	1											
6	1297374614	2											
7	1297374614	3											
8													
9													

For each test:

- Name of evidence file
- Customer name
- Customer address
- Name of speed tier certification file
- Name of customer consent file
- Test method
- Date
- Time
- IP address
- Download speed
- Upload speed

PLANNED SERVICE

← Create a Challenge

1. Challenge Category > 2. Challenge Type > 3. Challenge Details > 4. Select Locations > 5. Evidence & Documentation > 6. Attestation

CHALLENGE

Dashboard

Challenge Map

Logout

Collapse

mapbox

Please complete and sign the required Challenge Attestation verifying the validity of your challenge submission data.

I certify that I have legal authority to submit this challenge on behalf of test1.

By signing this challenge, I certify to the best of my knowledge and belief that the challenge is true, complete, and accurate. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

I confirm

← Back

Submit Challenge

SPEED

Provide Evidence & Documentation for your Service Speed Challenge

Please submit evidence to support your challenge. The state broadband office reserves the right to request more information at any point in the challenge process. For questions that require file upload, please compress all files over 100MB in size to a .zip file. Total file upload size is capped at 500MB.

1. Evidence mapping and meta data

Please download the .csv file below and fill in the following details for each of the locations selected:

- **Speed test file names:** Comma separated list of speed test file names related to each location. You can upload the files in the next step.
- **Customer name:** Name of the customer
- **Customer address:** Street address of the customer
- **Speed tier customization files:** Comma separated list of file names related to each location. You can upload the files in the next step.
- **Customer consent files:** Comma separated list of file names related to each location. You can upload the files in the next step.
- **Test method:** How the Speed Test was performed. Select from the following options:
 - Measurement from wired connection to provider gateway, ONT or fixed wireless subscriber module
 - Speed test available within the residential gateway interface
 - Speed test on providers web page
 - Speed test performed on laptop or desktop computer within immediate proximity of the residential gateway (e.g. WiFi connection in the same room as gateway)
- **Date:** Date the speed test was taken
- **Time:** Time the speed test was taken
- **IP address**
- **Download speed (in Mbps)**
- **Upload speed (in Mbps)**

[Download Speed Test Evidence](#) ↓

Please reupload the completed evidence spreadsheet as a .csv file here

Click or drag file to this area to upload
Support for a single or bulk upload.

* 2. Upload speed test files for each location below

Click or drag file to this area to upload
Support for a single or bulk upload.

[← Back](#)

[Next →](#)

Re-upload the .csv file after it has been filled out.

Upload evidence files, i.e. speed test PDFs, screenshots of tier of service the consumer is paying for.

LOOKING AHEAD: REBUTTAL PHASE

- The **Rebuttal Phase** immediately follows the Challenge Phase.
 - Allows a challenged internet service provider to respond to, or rebut, a challenge that a permissible challenger has submitted on behalf of their organization or community
- If the service provider rebuts the challenged location or area with **acceptable evidence**, the location(s) enter a “disputed” state for review.
 - If a challenge that meets the minimum level of evidence is not rebutted, the challenge is “sustained”.
 - A service provider could also agree with a challenge presented against them, in which case, the challenge is sustained.

LOOKING AHEAD: REBUTTAL PHASE

- **Rebuttal Phase for Indiana will be April 4th – May 3rd**
- ISPs will be notified of verified challenges as soon as they are reviewed, but will not be able to submit rebuttals in the portal until April 4th
 - This allows ISPs time to review and gather any rebuttal evidence ahead of the Rebuttal Phase officially beginning
- Rebuttal evidence requirements will vary by challenge type
 - More on this to come - for now, reference [Vol 1](#).
- Rebuttal submission process is very similar to challenge submission

AFTER THE CHALLENGE PHASE

CHALLENGE PHASE

**MARCH 4 to
APRIL 3**

Challengers will have 30 days to submit challenges. Challengers can begin collecting evidence now!

REBUTTAL PHASE

**APRIL 4 to
MAY 3**


After the Challenge Phase is complete, internet service providers will have 30 days to submit rebuttal evidence.

FINAL DETERMINATION PHASE

FINISHES JUNE 3

As rebuttals are received, the IBO will review all locations that have both challenge and rebuttal evidence and make a final determination.

ACTIONS FOR INTERNET SERVICE PROVIDERS

1. **Secure CostQuest License**
 2. Determine the type of challenge(s) your organization may submit
 3. Gather evidence to support challenge submissions
 4. Register your organization on the Ready.net portal when it opens
 5. Be prepared to submit all challenges and evidence beginning March 4th through April 3rd
 6. Prepare to respond to challenges throughout the Rebuttal Phase
- 

IBO OFFICE HOURS

The Indiana Broadband Office will be offering several office hours opportunities for any organizations that want to ask questions about the Challenge Process:

Tuesday
February 20th
2-3 PM EST

Thursday
February 22nd
2-3 PM EST

Tuesday
February 27th
2-3 PM EST

Thursday
February 29th
2-3 PM EST

The IBO is always reachable for questions at: ibochallenge@iot.in.gov