

# Connecting Communities to More with Access from AT&T

At AT&T, we're furthering our efforts to bridge the digital divide by offering new solutions that help households in your community stay connected to their work, education, healthcare, and more.

#### What's new?

Access from AT&T, our low-cost program for home internet offered to limited-income households, has been enhanced so customers no longer have data caps and can also experience Internet speed plans of up to 100 Mbps.

• Previously, Access from AT&T provided speeds up to 10 Mbps.

And by <u>combining new plans</u> from our low-cost <u>Access from AT&T</u> program with federal benefits from the <u>Affordable Connectivity Program</u> (ACP), eligible households can take advantage of free internet.

### How is AT&T making this possible?

The new Access from AT&T¹ program provides faster internet plans with up to 100 Mbps of symmetrical speeds for \$30 per month with no cap on data usage.²

• Eligible households that take advantage of the new up to \$30 per month ACP benefit (or up to \$75 per month for those on qualified Tribal lands) and apply it to their Access from AT&T plan can then receive internet service at no monthly charge.

#### How can my community take advantage of free internet?

First, households can confirm their eligibility for the new ACP benefit and get approved with the federal government's National Verifier at <u>acpbenefit.org</u>. Then, they can call us at (855) 220-5211, and we will verify ACP approval and set them up on a plan with the ACP benefit.

• All households that qualify and enroll with AT&T for ACP with their home internet will also qualify for our Access from AT&T program, including the newest speed tier.

## Can the ACP benefit be applied on plans other than Access from AT&T?

Eligible households can apply the ACP benefit to most of our existing AT&T Internet plans. That means qualified customers can save up to \$30 per month (or up to \$75 on qualifying Tribal lands) on most plans that we offer.

• That includes our fastest plans on AT&T Fiber, with speeds up to 5-Gigs in parts of more than 70 metro areas.3

Customers can also choose to apply the ACP benefit to their AT&T Prepaid or Cricket Wireless plan. The benefit is limited to one service per household. Additional information about the ACP benefit is available from the ACP Support Center at (877) 384-2575.

1 Available in the <u>21 states</u> where AT&T offers wireline home internet services.
2 Access Plans 10Mbps and below have data allowances. Customers who exceed those allowances may incur a \$10 fee. Through April 30, 2022, AT&T is waiving data overage fees for those Access AT&T customers.
3 Limited availability in select areas. Internet speed claims represent maximum wired network service capability speeds to the home and recommended setup. Actual customer speeds are not guaranteed.
Single device wired speed maximum 4.7Gbps. Visit att.com/speed101 for details





