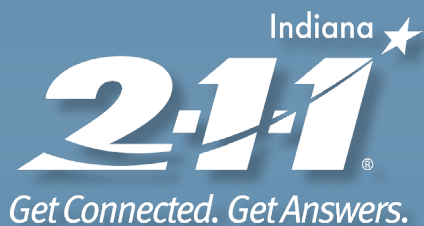




WHAT IS EAP?

The Low Income Home Energy Assistance Program (LIHEAP) is a federal program that can help you keep your utilities on during the winter.

LIHEAP assists you in paying for your energy bills by providing a one-time benefit assistance payment. These benefits are paid directly to the utility vendor to help cover your heating and electric costs. If you don't have utility bills because your utilities are included in rent, you may still qualify for LIHEAP. LIHEAP also may help you pay for cooling during the summer, if funding is available.



LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

www.EAP.ihcda.in.gov



AM I ELIGIBLE?

You may be eligible if you make less than the income limits listed below:

PROGRAM YEAR 2020-2021 INCOME ELIGIBILITY

PEOPLE IN HOUSEHOLD	MAXIMUM INCOME
1	\$25,961
2	\$33,949
3	\$41,937
4	\$49,925
5	\$57,913

Please contact your local service provider for income eligibility if you have more than 5 people living in your household.

APPLICATION TIMELINE

If you are eligible, benefits payments typically go out starting November 1st.

Beginning December 1st, eligible EAP applicants cannot be disconnected from receiving electric or gas service. This is called Moratorium, which runs until March 15th.

If you receive energy assistance, you must renew your application every year. Contact your local service provider to re-apply and to find out what documents you need.

HOW DO I APPLY?

You can apply online by visiting eap.ihcda.in.gov. There you will also find a list of local service providers. If you do not have Internet access, please call 2-1-1 and ask to be connected to the Energy Assistance Program local service provider in your area.

If you have a disconnected utility, received a notice for disconnection, or you are almost out of bulk fuel, please notify your local service provider immediately, as you may be eligible for a crisis benefit. There is also a CARES Act benefit of \$350 available for qualifying households who have experienced a loss of employment income due to COVID-19.

OTHER PROGRAMS

ENERGY EDUCATION & FAMILY DEVELOPMENT

As part of the EAP Program, you may be able to receive energy education through your local service provider. These programs will show you ways to bring down energy costs. In addition, you may be able to receive family development service through your local service provider, which can assist your family in creating efficiency and financial stability at home. Family development is designed to support you, set goals, and create a path to achieve your goals.

UTILITY PROVIDER ENERGY ASSISTANCE PROGRAMS

Many utility companies provide their own energy assistance to their clients. For more information, please contact your utility provider.

WEATHERIZATION

You may also be able to receive assistance through the Weatherization Assistance Program (WAP). WAP can provide improvements to your home to make it more energy efficient and safer. If you are eligible for the EAP program, you are also eligible for the WAP program. To learn more about weatherization, please contact your local service provider.

INDIVIDUAL DEVELOPMENT ACCOUNT (IDA) PROGRAM

IDAs are special matched savings accounts in which individuals will be matched on their savings at a minimum of 3:1 for qualifying asset purchases such as a home, owner-occupied repair, small-business, vehicle purchase and/or education expenses. Please contact IHCD to learn more about the program and to see if you are eligible.



Application process begins. Contact your local service provider or 2-1-1 for information.



In-person appointments begin. Appointments are not required to apply—you can email or mail your application as well. Benefits for eligible applicants start to go out.



Moratorium begins. Eligible EAP clients cannot be disconnected from utility service. Clients may begin receiving credits to their utility accounts.



Moratorium ends. If your bill is not current as of this date, you could be disconnected.