

**IN BOS Continuum of Care Strategic Action Plan to end Homelessness**

**March 2018**

<b>GOAL ONE: End Chronic Homelessness</b>						
<b>Strategy 1</b>	<b>Action (s)</b>	<b>Manager</b>	<b>Implementer</b>	<b>Expected Outcomes</b>	<b>Benchmarks</b>	<b>Completed Date (Estimated)</b>
Fully implemented Coordinated Entry system.	Increase primary CoC CE grant to at least \$200,000 per year	CoC Manager	CE Analyst	Better oversight of CE and decrease in PIT	2019 NOFA request at least 1% more than FY 2018.	11/2019
	Continue to provide funding for regions with CoC CE #2 grant	CoC Manager	CE Analyst	Funding for all regions to do data entry in HMIS	1. Regional HMIS data entered in less than 5 days. 2. Person with highest need on the Prioritization lists. (Persons with scores of 13 and above. Check with Lori.)	11/2019
	Develop DV plan for CE	CoC Manager	CE Analyst	A well-organized plan for implementation of Coordinated Entry for DV providers.	25 DV providers will participate in CE processes.	11/2018
	Stakeholder consultation regarding CE – local and CoC wide	CoC Board/CoC Manager	CE Analyst	Users of CE provide input and effect change to CE.	Create Survey or evaluation mechanism by June 2018 for local and CoC level input.	6/2018
<b>Strategy 2</b>						

End Veterans homelessness	Continue to make claims to Feds that Veterans homelessness has ended in regions.	CoC Veterans Committee	CoC	Continue to work with VA towards ending VA homelessness statewide	Five regions will report functional zero to VA.	12/2019
	Provide VA limited HMIS access.	HMIS Manager	HMIS team	Better access to data around veterans in BOS	Access will be provided to at least 3 VISIN.	12/2018
<b>Strategy 3</b>						
Increase outreach efforts	Increase funding for ESG street outreach	Director Community Services	ESG Analyst	Greater efforts at reaching unsheltered persons. Better communication about RFP.	Increase funding by 5% for street outreach	2019-20 applications for ESG
	Collaborate with DMHA PATH providers to provide services to areas with more unsheltered persons	Director Community Services	Director Community Services	Obtain PATH maps of coverage	Increase PATH service area by 5% to counties not served.	February 2019
	Youth initiatives – make sure these programs are engaged.	CoC Board/Committee		Engage 5 youth serving agencies to serve on the youth and families committee	Apply for Youth NOFA in 2019.	February 2019
	Chronic Homeless board committee	CoC Board/Committee		Focus on ending chronic homelessness	Create chronic homeless committee.	7/2020

<b>GOAL TWO: Effective Structure to engage all regions</b>						
<b>Strategy 1</b>	Action (s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completed Date (Estimated)
CoC Board will communicate with the membership	CoC Board will host at least semi-annual meetings to update the members of the current state.	CoC Board President	CoC Board	Improved communication with BOS members	Communicate quarterly with the membership.	April & October annually
	CoC Board will form a membership committee	CoC Board	CoC Membership Chair	Better communication to the board and from the board to the regions.	Membership committee will meet at least 8 times each year.	Begin by May 2018.
<b>Strategy 2</b>						
CoC board will define what a rural community is by HUD definition	CoC Board	Community Services director	CS Director	Define what rural community is.	Clearly communicate how this defined.	September 2018
CoC board will ensure representation from rural areas of the BOS	At least two members of the board will be from rural regions	CoC Board	CoC Nominating Committee	Rural community needs are articulated and shared with board	At least one representative on the board by 12/31/18 representing a rural area. A	October 2018

					second member will join in 2019.	
<b>Strategy 3</b>						
IHCDA improved communication	Attend regional meetings to facilitate conversation	Director Community Services	Community Services staff	Better communication with partners	Send email to partners quarterly to communicate about the CoC via list-serve.	12/2018

<b>GOAL THREE: Reduce Point in Time (PIT) Count annually over the next 5 years</b>						
<b>Strategy 1</b>	Action (s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completed Date (Estimated)
Increase funding in system for PIT.	Increase Planning Grant to cover more of the cost to regions to data entry and outreach efforts		CS Director	Paid regional coverage for data entry.	Increase planning grant by 5% in funds for PIT.	April 2019
	Apply for Youth NOFA to increase Annual Renewal Demand (ARD)	Supportive Housing Manager	CS Director	Increase in CoC funding over the long haul	Reduce youth homelessness by 50%.	2019
<b>Strategy 2</b>						
Establish a new marketing strategy to increase PIT awareness and support	Create, plan and execute engagement events year round for volunteers to keep momentum.	CoC Board	CoC Board	Better engagement of volunteers to build community	Roll out marketing strategy with catchy name.	Fall 2018

	Establish a marketing plan that includes the Lt. Governor's ongoing support.	CoC Board	IHCDA Marketing Director	Bring further awareness to persons experiencing homelessness	Engage Lt. Governor	July 2018
<b>Strategy 3</b>						
Consider other methods of data collection for PIT	Utilize a software app for data collection if possible	Performance & Outcomes	Performance & Outcomes & HMIS team	More accurate and timely count	Investigate at least two electronic data collection options	Fall 2018 or 2019
<b>Strategy 4</b>						
	Evaluate PIT data annually	CoC Board	Performance and Outcomes board committee	Reduce PIT	Analyze the data	Annually

<b>GOAL FOUR: Score in top 25% of NOFA applicants</b>						
<b>Strategy 1</b>	Action (s)	Manager	Implementer	Expected Outcomes	Benchmarks	Completed Date (Estimated)
Internal competition strengthened	Establish benchmark for application process for renewals.	Performance and outcome committee	Performance and outcome committee	More competitive overall application for CoC NOFA. Funding top CoC projects.	Perf and outcomes will determine benchmarks for funded projects. Example outcomes: No findings in previous year. Completed monitoring and improved. Return 5% or less of funds. 5% or less return to homelessness. 100% use Housing first model. House CH first in priorities. Establish benchmarks all programs and consequences.	October 2018
<b>Strategy 2</b>						

Engage Consultants or contractors to support the CoC NOFA application	Continue to implement best practices & policies for the CoC.	CoC Board/Director Community Services	Director Community Services	Score in top 25% of NOFA applications	Maintain contract with contractors who support NOFA application.	Annually
<b>Strategy 3</b>						
Improve monitoring and follow up	Risk assessments changed;	Director Community Services	Community Services Team	CoC projects/orgs perform better. Utilize funds	Identify high risk agencies and monitor appropriately. Monitor 100% of high risk orgs and issues resolved.	Annually
	Training offered and monitoring improved.	Director Community Services	Community Services Team	Reduce risk in projects in CoC.	Improve compliance and monitoring outcomes.	Annually