

Client Files (Required Documents)

The chart below outlines the required documentation Subrecipients must maintain in the client files for all TANF Program participants. If monitored by IHCD, the compliance monitor will either view the compliance item in HMIS/DV ClientTrack or request a digital copy. Subrecipients are expected to provide requested documents within a few business days.

Client File Documentation	
Compliance Item	Acceptable Forms of Documentation
Coordinated Entry (CE) Referral (Required for RRH) OR Internal Selection Process	Provide ONE of the following: <ul style="list-style-type: none"> CE referral form with VI-SPDAT score (up to Nov 5th, 2024) CE referral form with CHAT score (On Nov 6th, 2024, and thereafter) OR Documentation verifying that client was selected through internal selection process.
Proof of client's U.S. citizenship or legal U.S. residence IC 12-14-2.5-1 8 USC 1641 (b) 8 USC 1612 8 USC 1613	Provide ONE of the following: <ul style="list-style-type: none"> Original birth certificate demonstrating client born in U.S. U.S. Passport Certificate of U.S. Citizenship or Naturalization Unexpired U.S. permanent resident card (green card) SSA Records Form FS-545 Form I-197 County Department of Health birth records Form FS-240 Form I-97 Form 179 Census indicating age and citizenship Signed self-attestation form (fraud disclaimer) and signature Case manager attestation
Proof of dependent child's U.S. citizenship or legal U.S. residence	Refer to cell directly above for acceptable forms of documentation.
Social Security Number (SSN) 45 CFR 205.52	Request SSN for each member of the household and record the SSN as part of intake in HMIS/DV ClientTrack.
Proof of Indiana Residency 45 CFR 233.40	Provide ONE of the following: <ul style="list-style-type: none"> Unexpired Indiana driver's license Unexpired Indiana ID card Employment records Religious records Local postal record Rent/mortgage receipts and/or utility bills Bank statement Pre-printed pay stub Medicaid or Medicare benefit statement In the event no written documentation is available, a collateral contact may be used for verification: <ul style="list-style-type: none"> Landlord Neighbor Utility company School Shelter manager Employer

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Proof of dependent child being in client's custody	<p>Provide ONE of the following:</p> <ul style="list-style-type: none"> • Original birth certificate that attests to parent-child connection between client and dependent child • Physician, marriage, court or adoption records • Passport • Immigration records • SSA records • Adoption certificate • School or religious documentation • Records of social agencies (local offices) • Third-party attestation (not related to child) • I-94 (for refugee or eligible non-citizen applicants)
Proof of Homelessness OR Proof of At Risk of Homelessness	<p>Provide the following:</p> <ul style="list-style-type: none"> • <u>Homeless Documentation Form</u> • 3rd party reference confirming client's homeless status. <p style="text-align: center;">OR</p> <p>Provide the following:</p> <ul style="list-style-type: none"> • <u>At Risk of Homelessness Documentation Form</u> • 3rd party reference confirming client is at risk of homeless status.
Income Eligibility (Income must be at or below 200% of FPL) <u>2025 Federal Poverty Guidelines</u>	<p>Provide ONE of the following:</p> <ul style="list-style-type: none"> • Completed <u>Income Eligibility Worksheet</u> • <u>Zero Income Affidavit</u>
Income Source Documents	Official/credible income source documents (if client has income)
Intake Assessments	This is completed in HMIS/DV ClientTrack through the program intake workflow.
Coordinated Entry (CE) Consent Form (Only required for RRH)	This is completed in HMIS through the CE intake workflow.
Program Agreement	<p>The Program Agreement is an internal document created by your organization. The client must sign and date the Program Agreement.</p> <p><u>Sample Program Agreement</u></p>
Grievance & Termination Policies	The grievance & termination policies may appear as a separate form or as part of the above Program Agreement.
Rent Reasonable & Fair Market Rent Valuations	<p>Use <u>affordablehousing.com</u> to generate a Rent Reasonable Valuation PDF.</p> <p>Use <u>HUD FMR Documentation System</u> to generate a FMR Valuation PDF.</p> <p>Maintain these PDFs in client's file.</p>
Housing Quality Standards Inspection <u>24 CFR 576.403(c)</u>	<u>HUD HQS Inspection Checklist</u>
Lead-based Paint (LBP) Exemption Form	<u>Lead-based Paint Exemption Form</u>
LBP Disclosure (if lead is found in home)	<u>Lead-based Paint Disclosure Form</u>
LBP Ongoing Maintenance Agreement (if lead is found in home)	This will be an internal document from your organization.
Lease (Executed)	This document will come from the landlord or leasing company.
Request for Unit Approval Form (only for RRH)	<u>Request for Unit Approval Form</u>

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Rapid Re-Housing RAP Contract OR Homelessness Prevention RAP Contract	<u>RAP Contract – Rapid Re-Housing</u> <u>RAP Contract – Homeless Prevention</u>
Case Management Notes <i>(for current rental/utility assistance only)</i>	Notes from monthly case management meetings maintained within HMIS/DV ClientTrack. Subrecipients can choose the style/format of these notes.
“Services” Notations	Per <u>24 CFR 576.500(f)(1)</u> , record services provided to client in HMIS/DV ClientTrack.
Exit Assessment	This is completed in HMIS/DV ClientTrack when the client has stopped receiving TANF assistance.