

FORM G-14								
Total Toll Operations Center (TOC) Operations and Maintenance Price Per Contract Term								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMT-001	TOC Operations and Maintenance Fee Per Month	\$5,507	\$5,507	\$5,507	\$5,507	\$5,507	\$5,507	\$5,507
OMT-002	Number of Months	12	12	12	12	12	12	12
OMT-003	Annual Toll Operations Center (TOC) Operations and Maintenance Price Per Year	\$66,084	\$66,084	\$66,084	\$66,084	\$66,084	\$66,084	\$66,084
OMT-004	Total Toll Operations Center (TOC) Operations and Maintenance Price Per Contract Term							\$462,588
<b>Year Definition:</b>								
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>								

FORM G-15								
Customer Service Center Operations and Maintenance Price Per Year								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMC-001	Customer Service Center Operations and Maintenance Price Per Month	\$297,485	\$272,832	\$272,832	\$272,832	\$248,180	\$223,528	\$198,876
OMC-002	Number of Months	12	12	12	12	12	12	12
OMC-003	Annual Customer Service Center Operations and Maintenance Price Per Year	\$3,569,820	\$3,273,984	\$3,273,984	\$3,273,984	\$2,978,160	\$2,682,336	\$2,386,512
OMC-004	Total Customer Service Center Operations and Maintenance Price Per Contract Term							\$21,438,780
<b>Year Definition:</b>								
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>								
<i>Note 1: One of the two required Walk-up Centers and the CSC may be co-located. However, only the Walk-Up Center costs shall be a Pass-Through Cost item. If the TSP chooses co-location, then the TSP shall provide a means and methodology to separate costs of the Walk-Up Centers and the CSC which means and methodology shall be subject to approval by the Joint Board.</i>								
<i>Note 2: The staffing and training costs for Walk-up Centers shall be included in the Customer Service Center Operations and Maintenance Price Per Year for Years 1 through Year 7. Staffing costs for the Walk Up Centers shall not be a Pass-Through Cost Item.</i>								

**FORM G-16**  
**Hourly Rates for Extended Services**

Item No.	Job Classification/Job Description	Total No. of Units	Unit of Measure	Total Hourly Rate with Benefits through Tolling Readiness	Total Hourly Rate with Benefits Year 1	Total Hourly Rate with Benefits Year 2	Total Hourly Rate with Benefits Year 3	Total Hourly Rate with Benefits Year 4	Total Hourly Rate with Benefits Year 5	Total Hourly Rate with Benefits Year 6	Total Hourly Rate with Benefits Year 7
HR-001	Project Manager	1	Hour	\$214	\$220	\$227	\$234	\$241	\$248	\$256	\$263
HR-002	Roadside Maintenance Supervisor	1	Hour	\$142	\$146	\$151	\$155	\$160	\$165	\$170	\$175
HR-003	Roadside Maintenance Technician	1	Hour	\$133	\$137	\$141	\$145	\$150	\$154	\$159	\$164
HR-004	Systems Engineer	1	Hour	\$203	\$209	\$215	\$222	\$228	\$235	\$242	\$250
HR-005	Systems Analyst	1	Hour	\$164	\$169	\$174	\$179	\$185	\$190	\$196	\$202
HR-006	Database Analyst	1	Hour	\$164	\$169	\$174	\$179	\$185	\$190	\$196	\$202
HR-007	Network Analyst	1	Hour	\$142	\$146	\$151	\$155	\$160	\$165	\$170	\$175
HR-008	Network Architect	1	Hour	\$164	\$169	\$174	\$179	\$185	\$190	\$196	\$202
HR-009	Installation Manager	1	Hour	\$142	\$146	\$151	\$155	\$160	\$165	\$170	\$175
HR-010	IVR Systems Specialist	1	Hour	\$142	\$146	\$151	\$155	\$160	\$165	\$170	\$175
HR-011	IT Technical Support Staff for CSC	1	Hour	\$133	\$137	\$141	\$145	\$150	\$154	\$159	\$164
HR-012	Image Reviewer Supervisor	1	Hour	\$35	\$36	\$37	\$38	\$39	\$41	\$42	\$43
HR-013	Image Reviewer	1	Hour	\$29	\$30	\$31	\$32	\$33	\$34	\$35	\$36
HR-014	Training Manager	1	Hour	\$142	\$146	\$150	\$155	\$159	\$164	\$169	\$174
HR-015	Customer Service Center Supervisor	1	Hour	\$40	\$41	\$42	\$44	\$45	\$46	\$48	\$49
HR-016	QA/QC Manager	1	Hour	\$134	\$138	\$142	\$146	\$150	\$155	\$160	\$164
HR-017	CSR	1	Hour	\$32	\$33	\$34	\$35	\$36	\$37	\$38	\$39
HR-018	Walk-Up Center CSR	1	Hour	\$33	\$34	\$35	\$36	\$37	\$38	\$39	\$41
HR-019	Fulfillment Staff	1	Hour	\$31	\$32	\$33	\$34	\$35	\$36	\$37	\$38
HR-020	Fulfillment Supervisor	1	Hour	\$37	\$38	\$39	\$40	\$42	\$43	\$44	\$46
HR-021	Lockbox Supervisor	1	Hour	\$45	\$46	\$48	\$49	\$51	\$52	\$54	\$55
HR-022	Lockbox Staff	1	Hour	\$35	\$36	\$37	\$38	\$39	\$41	\$42	\$43
HR-023	TOC Supervisor	1	Hour	\$90	\$93	\$95	\$98	\$101	\$104	\$107	\$111
HR-024	TOC Staff	1	Hour	\$85	\$88	\$90	\$93	\$96	\$99	\$101	\$105
HR-025	Communications Specialist	1	Hour	\$99	\$102	\$105	\$108	\$111	\$115	\$118	\$122

**Year Definition:**

*Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness*

*Steady State Operating (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness*

*Steady State Operating (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness*

*Steady State Operating (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness*

*Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness*

*Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness*

*Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.*

FORM G-17 Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
<b>Roadside Equipment</b>					
RS-001	VES camera - Kapsch VRX	1	Qty	\$11,090.00	\$11,090.00
RS-002	VES Illuminator - Kapsch VR-X External Illuminator	1	Qty	\$2,506.00	\$2,506.00
RS-003	Roadside controller - Corvalent	1	Qty	\$9,126.00	\$9,126.00
RS-004	Inductive loop array (AVC) - Nortech Loop Array	1	Qty	\$3,607.00	\$3,607.00
RS-005	Inductive loop controller (AVC) - Nortech IDP608 x86 carrier	1	Qty	\$2,139.00	\$2,139.00
RS-006	Overhead laser scanner - SICK LMS511	1	Qty	\$7,185.00	\$7,185.00
RS-007	CCTV camera - Pelco IXE20DN12-EAD	1	Qty	\$1,814.00	\$1,814.00
RS-008	Uninterruptable power supply - Eaton_9170PLFXA	1	Qty	\$18,610.00	\$18,610.00
RS-009	Network Router - Cisco 3750X-48	1	Qty	\$9,415.00	\$9,415.00
RS-0010	Network Switch - RuggedComRSG2200	1	Qty	\$4,329.00	\$4,329.00
<b>Back Office System</b>					
BO-001					\$0.00
BO-002					\$0.00
BO-003					\$0.00
BO-004					\$0.00
<b>Customer Service Center</b>					
CS-001	WUC - Dell Desktop Mid-Range	1	Qty	\$2,500.00	\$2,500.00
CS-002	WUC - Dell Monitor - Mid Range	1	Qty	\$500.00	\$500.00
CS-003	WUC - Laser Printer min 50ppm	1	Qty	\$500.00	\$500.00
CS-004	WUC - POS Terminal	1	Qty	\$2,000.00	\$2,000.00
<b>TOC and System Monitoring</b>					
TO-001					\$0.00
TO-002					\$0.00
TO-003					\$0.00
TO-004					\$0.00
<b>Access Control and CCTV</b>					
AC-001	CCTV camera - Cohu 3930HD	1	Qty	\$1,500.00	\$1,500.00
AC-002	DVR Server - Pelco Endura NSM5200	1	Qty	\$20,000.00	\$20,000.00
AC-003					\$0.00
AC-004					\$0.00
<b>Total Major Spare Parts Price Year 1</b>					<b>\$96,821.00</b>
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 2
<b>Roadside Equipment</b>					
RS-001	VES camera - Kapsch VRX	1	Qty	\$11,422.70	\$11,422.70
RS-002	VES Illuminator - Kapsch VR-X External Illuminator	1	Qty	\$2,581.18	\$2,581.18
RS-003	Roadside controller - Corvalent	1	Qty	\$9,399.78	\$9,399.78
RS-004	Inductive loop array (AVC) - Nortech Loop Array	1	Qty	\$3,715.21	\$3,715.21
RS-005	Inductive loop controller (AVC) - Nortech IDP608 x86 carrier	1	Qty	\$2,203.17	\$2,203.17
RS-006	Overhead laser scanner - SICK LMS511	1	Qty	\$7,400.55	\$7,400.55
RS-007	CCTV camera - Pelco IXE20DN12-EAD	1	Qty	\$1,868.42	\$1,868.42
RS-008	Uninterruptable power supply - Eaton_9170PLFXA	1	Qty	\$19,168.30	\$19,168.30
RS-009	Network Router - Cisco 3750X-48	1	Qty	\$9,697.45	\$9,697.45
RS-0010	Network Switch - RuggedComRSG2200	1	Qty	\$4,458.87	\$4,458.87
<b>Back Office System</b>					
BO-001					\$0
BO-002					\$0
BO-003					\$0
BO-004					\$0
<b>Customer Service Center</b>					
CS-001	WUC - Dell Desktop Mid-Range	1	Qty	\$2,575.00	\$2,575
CS-002	WUC - Dell Monitor - Mid Range	1	Qty	\$515.00	\$515
CS-003	WUC - Laser Printer min 50ppm	1	Qty	\$515.00	\$515
CS-004	WUC - POS Terminal	1	Qty	\$2,060.00	\$2,060
<b>TOC and System Monitoring</b>					
TO-001					\$0

FORM G-17 Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
TO-002					\$0
TO-003					\$0
TO-004					\$0
Access Control and CCTV					
AC-001	CCTV camera - Cohu 3930HD	1	Qty	\$1,545.00	\$1,545.00
AC-002	DVR Server - Pelco Endura NSM5200	1	Qty	\$20,600.00	\$20,600.00
AC-003					\$0.00
AC-004					\$0.00
<b>Total Major Spare Parts Price Year 2</b>					<b>\$99,725.63</b>
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 3
Roadside Equipment					
RS-001	VES camera - Kapsch VRX	1	Qty	\$11,765.38	\$11,765.38
RS-002	VES Illuminator - Kapsch VR-X External Illuminator	1	Qty	\$2,658.62	\$2,658.62
RS-003	Roadside controller - Corvalent	1	Qty	\$9,681.77	\$9,681.77
RS-004	Inductive loop array (AVC) - Nortech Loop Array	1	Qty	\$3,826.67	\$3,826.67
RS-005	Inductive loop controller (AVC) - Nortech IDP608 x86 carrier	1	Qty	\$2,269.27	\$2,269.27
RS-006	Overhead laser scanner - SICK LMS511	1	Qty	\$7,622.57	\$7,622.57
RS-007	CCTV camera - Pelco IXE20DN12-EAD	1	Qty	\$1,924.47	\$1,924.47
RS-008	Uninterruptable power supply - Eaton_9170PLFXA	1	Qty	\$19,743.35	\$19,743.35
RS-009	Network Router - Cisco 3750X-48	1	Qty	\$9,988.37	\$9,988.37
RS-0010	Network Switch - RuggedComRSG2200	1	Qty	\$4,592.64	\$4,592.64
Back Office System					
BO-001					\$0.00
BO-002					\$0.00
BO-003					\$0.00
BO-004					\$0.00
Customer Service Center					
CS-001	WUC - Dell Desktop Mid-Range	1	Qty	\$2,652.00	\$2,652.00
CS-002	WUC - Dell Monitor - Mid Range	1	Qty	\$530.00	\$530.00
CS-003	WUC - Laser Printer min 50ppm	1	Qty	\$530.00	\$530.00
CS-004	WUC - POS Terminal	1	Qty	\$2,122.00	\$2,122.00
TOC and System Monitoring					
TO-001					\$0.00
TO-002					\$0.00
TO-003					\$0.00
TO-004					\$0.00
Access Control and CCTV					
AC-001	CCTV camera - Cohu 3930HD	1	Qty	\$1,591.00	\$1,591.00
AC-002	DVR Server - Pelco Endura NSM5200	1	Qty	\$21,218.00	\$21,218.00
AC-003					\$0.00
AC-004					\$0.00
<b>Total Major Spare Parts Price Year 3</b>					<b>\$102,716.10</b>
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 4
Roadside Equipment					
RS-001	VES camera - Kapsch VRX	1	Qty	\$12,118.34	\$12,118.34
RS-002	VES Illuminator - Kapsch VR-X External Illuminator	1	Qty	\$2,738.37	\$2,738.37
RS-003	Roadside controller - Corvalent	1	Qty	\$9,972.23	\$9,972.23
RS-004	Inductive loop array (AVC) - Nortech Loop Array	1	Qty	\$3,941.47	\$3,941.47
RS-005	Inductive loop controller (AVC) - Nortech IDP608 x86 carrier	1	Qty	\$2,337.34	\$2,337.34
RS-006	Overhead laser scanner - SICK LMS511	1	Qty	\$7,851.24	\$7,851.24
RS-007	CCTV camera - Pelco IXE20DN12-EAD	1	Qty	\$1,982.21	\$1,982.21
RS-008	Uninterruptable power supply - Eaton_9170PLFXA	1	Qty	\$20,335.65	\$20,335.65
RS-009	Network Router - Cisco 3750X-48	1	Qty	\$10,288.02	\$10,288.02