Ohio Valley Regional Meeting

August 11, 2022, Thursday, 1:00-2:00pm local time

Schilling Center, 900 Mill St. Brookville IN 47012

There is no cost to attend but registration is appreciated. [Register here](https://survey.alchemer.com/s3/6778689/August-11-2022-Ohio-Valley-Regional-Planning-Meeting).

The IFA has applied for CEUs.

Agenda

1. Welcome from Brookville (5 min)
2. Introductions (5 min)
   1. Name, utility, title, professional experience (how long have you been in your role?)
3. IFA update (10 min)
   1. Regional Meeting background
   2. IFA Regional Meeting attendance tracking
   3. IFA financial recipients to describe their projects – reason for the project and what is proposed
4. Round Table - possible discussion topics (35min)
   1. Customer relations:
      1. What public outreach/education does your utility do?
      2. Participating in IHCDA Energy and Water Assistance programs?
   2. Regional collaborations:
      1. Does your utility have ideas for sharing resources or services?
      2. What O&M work could be packaged for savings?
      3. Interconnections – do you have them?
      4. Has your utility considered joining a mutual aid network, such as InWARN?
   3. Water topics:
      1. How are you handling Validated Water Audit?
      2. How are you handling Lead Service Line Inventory?
      3. Is your utility concerned about drought?
   4. Wastewater topics:
      1. How does your utility address I&I?
      2. Any I&I “lessons learned” to share?
      3. COVID-19 surveillance sampling?
      4. Do you also do stormwater work?
      5. Does your utility have a stormwater utility? How is it set up?
   5. Long-term planning:
      1. Is the long-term supply/demand (for both WW and DW) stable?
      2. How does your utility plan for future needs? Do you coordinate with economic development groups? What is the economic development outlook in your area?
      3. How and when does your utility budget? What is your role?
      4. How does your utility do asset management? Is it tied to the budget? What is your role?
   6. Regulatory compliance:
      1. PFAS/PFOA sampling? WW and DW?
      2. What WW regulatory compliance issues does your utility face?
      3. What DW regulatory compliance issues does your utility face?
      4. Who is this region’s IDEM WW and DW inspectors?
      5. What other state/federal regulators do you interact with?
      6. Are there specific agencies that you would like to attend these meetings?
   7. Employee relations:
      1. How does your utility recruit new employees?
      2. Does your utility offer OTJ training opportunities? Certified Operator or CDL, for instance? Is your utility participating in the Alliance’s Apprenticeship Program?
      3. What salaries/wages/benefits does your utility offer?
      4. Does your utility have an employee handbook?
   8. Capital improvement projects (“CIPs”):
      1. Is your utility planning to undertake a CIP in the next year? Five years?
      2. Does your region have a grant administrator?
      3. How does your utility fund its CIPs?
      4. Any CIP “lessons learned” to share?
5. Next meeting (5 min)
   1. How often to meet?
   2. When?
   3. Where?
   4. Who can be the regional point of contact?
   5. Suggestions for future topics of discussion?
   6. Any other suggestions?
6. Adjourn