

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE

CAUSE NO.: 25231-AD26-0508-017

IN THE MATTER OF:)

Chastity Lynn Hardin)
36 Spring Valley Drive)
Anderson, IN 46011)

Applicant.)

Type of Agency Action: Enforcement)

Application Number: 1290793)

FILED

JUN 01 2026

STATE OF INDIANA
DEPT. OF INSURANCE

PRELIMINARY ADMINISTRATIVE ORDER
AND NOTICE OF CERTIFICATE DENIAL

The Indiana Department of Insurance ("Department"), pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5 *et seq.*, and Indiana Code § 27-19-4, hereby gives notice to Chastity Lynn Hardin ("Applicant") of the following Administrative Order:

1. Applicant submitted an application for resident navigator certification with the Commissioner of the Indiana Department of Insurance ("Commissioner") on January 14, 2026.
2. Indiana Code § 27-19-4-5(b)(2) provides that before approving an application for navigator certification the Commissioner shall determine whether the individual has committed an act that would be grounds for denial as described under Indiana Code § 27-19-4-3.
3. Indiana Code § 27-19-4-3(a)(4) provides that a navigator must not have had (A) an insurance producer or consultant license; (B) a navigator certificate; or (C) an equivalent license, certification, or registration described in clause (A) or (B); denied, suspended, or revoked in any state, province, district, or territory.

4. Following a review of public records and the materials submitted by the applicant, the Commissioner, being fully advised, now hereby notifies Applicant that Applicant has not fully met the requirements of certification, as stated by Indiana Code §§ 27-19-4-5(b)(2) and 27-19-4-3(a)(4) due to Applicant having a notary public commission revoked on September 8, 2023, by the Indiana Secretary of State.
5. Should Applicant wish for the Commissioner to review this decision; Applicant must, within fifteen (15) days after receiving notice of this Order, file a written petition with the Commissioner. This petition must state facts demonstrating that Applicant:
 - a. is a person to whom this order is specifically directed;
 - b. is aggrieved or adversely affected by this order; or
 - c. is entitled to review under any law.
6. If a petition for review is granted, the Department shall assign the matter to an Administrative Law Judge to conduct informal proceedings to settle the matter.

IT IS THEREFORE ORDERED that Applicant's request for resident navigator certification is hereby **DENIED** pursuant to Indiana Code §§ 27-19-4-5(b)(2) and 27-19-4-3(a)(4) due to Applicant having a notary public commission revoked. Applicant may reapply for certification not less than one (1) year from the date of this order.

June 1, 2026
Date Signed



Holly W. Lambert, Commissioner
Indiana Department of Insurance

Distribution to:

Chastity Lynn Hardin
36 Spring Valley Drive
Anderson, IN 46011

Joseph Bossinger, Attorney
ATTN: Jessica Feiock, Investigator
Indiana Department of Insurance
311 West Washington Street, Suite 103
Indianapolis, IN 46204-2787

Indiana Department of Insurance – CONFIDENTIAL AND PRIVILEGED
Enforcement Division

To: Ronda Ankney, Chief Deputy Commissioner
Cc: Joe Bossinger, Attorney
From: Jessica Feiock, Investigator, Enforcement Division
Date: May 28, 2026

Re: Chastity Lynn Hardin (“Applicant”)
Cause No.: 25231

Purpose:

The Enforcement Division requests the Commissioner approve the attached Preliminary Administrative Order and Notice of License Denial denying the applicant a resident navigator certification due to having an order of revocation of notary public commission.

Facts:

Applicant submitted application for resident navigator certificate January 14, 2026. The application was referred to Enforcement and a case was opened May 1, 2026.

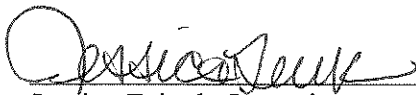
Enforcement review found the Applicant to have a prior license revoked as a notary public for failing to follow duties.

Analysis:

Indiana Code §27-19-4-3(a)(4)(C) provides, in part, that the Commissioner may refuse to issue or renew a navigator certification for having an equivalent to a license, certification, or registration denied, suspended, or revoked in any state, province, district or territory.

Mitigating/Aggravating Factors:

1. The revocation occurred recently.
2. The revocation was due to not following the prescribed duties.
3. The Applicant has no additional criminal history or other administrative actions.



Jessica Feiock, Investigator