

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE

CAUSE NO.: 25109-AD26-0410-014

IN THE MATTER OF:)
)
Deztanie Washington)
3118 S Lafountain St.)
Kokomo, IN 46902)
)
Applicant.)
)
Type of Agency Action: Enforcement)
)
Application Number: 1278017)

FILED

JUN 01 2026

STATE OF INDIANA
DEPT. OF INSURANCE

PRELIMINARY ADMINISTRATIVE ORDER
AND NOTICE OF CERTIFICATE DENIAL

The Indiana Department of Insurance (“Department”), pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5-1 *et seq.*, and Indiana Code § 27-19-4, hereby gives notice to Deztanie Washington (“Applicant”) of the following Administrative Order:

1. Applicant submitted an application for resident navigator certification with the Commissioner of the Indiana Department of Insurance (“Commissioner”) on November 10, 2025.
2. Indiana Code § 27-19-4-5(b)(2) provides that before approving an application for navigator certification the Commissioner shall determine whether the individual has committed an act that would be grounds for denial as described under Indiana Code § 27-19-4-3.
3. Indiana Code § 27-19-4-3(a)(1) provides a navigator shall not provide incorrect, misleading, incomplete, or materially untrue information in an application for certification.

4. Following a review of public records and the materials submitted by the applicant, the Commissioner, being fully advised, now hereby notifies Applicant that Applicant has not fully met the requirements of certification, as stated by Indiana Code §§ 27-19-4-5(b)(2) and 27-19-4-3(a)(1) due to Applicant failing to disclose a January 11, 2017, criminal conviction for Conversion, a Class A Misdemeanor, in Howard County, Indiana under cause number 34D03-1608-CM-000748.
5. Should Applicant wish for the Commissioner to review this decision; Applicant must, within fifteen (15) days after receiving notice of this Order, file a written petition with the Commissioner. This petition must state facts demonstrating that Applicant:
 - a. is a person to whom this order is specifically directed;
 - b. is aggrieved or adversely affected by this order; or
 - c. is entitled to review under any law.
6. If a petition for review is granted, the Department shall assign the matter to an Administrative Law Judge to conduct informal proceedings to settle the matter.

IT IS THEREFORE ORDERED that Applicant's request for resident navigator certification is hereby **DENIED** pursuant to Indiana Code §§ 27-19-4-5(b)(2) and 27-19-4-3(a)(1) due to Applicant failing to disclose a criminal conviction in an application for certification. Applicant may reapply for certification not less than one (1) year from the date of this order.

June 1, 2026
Date Signed

Holly W. Lambert
Holly W. Lambert, Commissioner
Indiana Department of Insurance

Distribution to:

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