

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

**CAUSE NO.: 25109-AD26-0410-014**

IN THE MATTER OF:

**Deztanie Washington**  
**3118 S Lafountain St.**  
**Kokomo, IN 46902**

**Applicant.**

**Type of Agency Action: Enforcement**

**Application Number: 1278017**

**FILED**

JUN 01 2026

STATE OF INDIANA  
DEPT. OF INSURANCE

**PRELIMINARY ADMINISTRATIVE ORDER**  
**AND NOTICE OF CERTIFICATE DENIAL**

The Indiana Department of Insurance (“Department”), pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5-1 *et seq.*, and Indiana Code § 27-19-4, hereby gives notice to Deztanie Washington (“Applicant”) of the following Administrative Order:

1. Applicant submitted an application for resident navigator certification with the Commissioner of the Indiana Department of Insurance (“Commissioner”) on November 10, 2025.
2. Indiana Code § 27-19-4-5(b)(2) provides that before approving an application for navigator certification the Commissioner shall determine whether the individual has committed an act that would be grounds for denial as described under Indiana Code § 27-19-4-3.
3. Indiana Code § 27-19-4-3(a)(1) provides a navigator shall not provide incorrect, misleading, incomplete, or materially untrue information in an application for certification.

4. Following a review of public records and the materials submitted by the applicant, the Commissioner, being fully advised, now hereby notifies Applicant that Applicant has not fully met the requirements of certification, as stated by Indiana Code §§ 27-19-4-5(b)(2) and 27-19-4-3(a)(1) due to Applicant failing to disclose a January 11, 2017, criminal conviction for Conversion, a Class A Misdemeanor, in Howard County, Indiana under cause number 34D03-1608-CM-000748.
5. Should Applicant wish for the Commissioner to review this decision; Applicant must, within fifteen (15) days after receiving notice of this Order, file a written petition with the Commissioner. This petition must state facts demonstrating that Applicant:
  - a. is a person to whom this order is specifically directed;
  - b. is aggrieved or adversely affected by this order; or
  - c. is entitled to review under any law.
6. If a petition for review is granted, the Department shall assign the matter to an Administrative Law Judge to conduct informal proceedings to settle the matter.

**IT IS THEREFORE ORDERED** that Applicant's request for resident navigator certification is hereby **DENIED** pursuant to Indiana Code §§ 27-19-4-5(b)(2) and 27-19-4-3(a)(1) due to Applicant failing to disclose a criminal conviction in an application for certification. Applicant may reapply for certification not less than one (1) year from the date of this order.

June 1, 2026  
Date Signed

Holly W. Lambert  
Holly W. Lambert, Commissioner  
Indiana Department of Insurance

Distribution to:

Deztanie Washington  
3118 S Lafountain St.  
Kokomo, IN 46902

Joseph Bossinger, Attorney  
ATTN: Jessica Feiock, Investigator  
Indiana Department of Insurance  
311 West Washington Street, Suite 103  
Indianapolis, IN 46204-2787

Indiana Department of Insurance – CONFIDENTIAL AND PRIVILEGED  
Enforcement Division

To: Ronda Ankney, Chief Deputy Commissioner  
Cc: Joe Bossinger, Attorney  
From: Jessica Feiock, Investigator, Enforcement Division  
Date: June 1, 2026

Re: Deztañie Washington (“Respondent”)  
Cause No.: 25109-AD26-0410-014

Purpose:

The Enforcement Division requests the Commissioner approve the attached Preliminary Administrative Order and Notice of License Denial denying the applicant a resident producer license due to prior misdemeanor conviction and failing to report those convictions on the application.

Facts:

Applicant submitted application for resident navigator certificate November 10, 2025. The application was referred to enforcement and a case was opened March 26, 2026.

Enforcement review found the Applicant to have a prior **misdemeanor conviction for theft August 15, 2016**. Applicant states she was shopping at Walmart with another individual who was switching tags. The Applicant and other individual had one cart, but checked out at different registers. Applicant claims she had no knowledge of the friend switching the tags. The Applicant states her receipt had all items accounted for, but she was still charged. The Applicant did not disclose this on her application. The Department reached out to the Applicant to see why she did not disclose this conviction. Applicant stated she did not understand the question and thought the conviction could be left out since it was so long ago.

Analysis:

Indiana Code §27-19-4-3(a) provides, in part, that the Commissioner may refuse to issue or renew a navigator certification for having been convicted of a felony or other crimes determined by the Commissioner and failing to report the past convictions on the application.

Mitigating/Aggravating Factors:

1. The conviction happened ten years ago.
2. The Applicant claims to have misunderstood the question on the application.
3. The Applicant has no additional criminal history.

  
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Jessica Feiock, Investigator