

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE

CAUSE NO.: 24119-AD25-0402-016

IN THE MATTER OF:)

Thelma Kathleen Ragan)
120 W Monroe St.)
Kokomo, IN 46901)

Applicant.)

Type of Agency Action: Enforcement)

Application Number: 1213216)

FILED

JUN 05 2025

STATE OF INDIANA
DEPT. OF INSURANCE

PRELIMINARY ADMINISTRATIVE ORDER
AND NOTICE OF LICENSE DENIAL

The Indiana Department of Insurance (“Department”), pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5-1 *et seq.*, and Indiana Code § 27-1-15.6-12, hereby gives notice to Thelma Kathleen Ragan (“Applicant”) of the following Administrative Order:

1. Applicant initially submitted an application for resident producer licensure with the Commissioner of the Indiana Department of Insurance (“Commissioner”) on March 4, 2025.
2. Before approving an application, the Commissioner must find that the applicant has met specific requirements under Indiana Code § 27-1-15.6-6 and Indiana Code § 27-1-15.6-12.
3. Indiana Code § 27-1-15.6-12(b)(1) states, in part, the Commissioner may refuse to issue an insurance producer license for providing incorrect, misleading, incomplete, or materially untrue information in a license application.

4. Indiana Code § 27-1-15.6-12(b)(6) states, in part, the Commissioner may refuse to issue an insurance producer license for having been convicted of a felony.
5. Following a review of public records and the materials submitted by Applicant, the Commissioner, being fully advised, now hereby notifies Applicant that Applicant has not fully met the requirements of licensure, as stated by Indiana Code §§ 27-1-15.6-12(b)(1) and 27-1-15.6-12(b)(6), due to Applicant's failure to disclose a pending criminal prosecution, which included a felony charge, in Jennings County, Indiana under cause number 40D01-2412-F6-000221, and for having been convicted of Operating a Vehicle While Intoxicated: Prior Conviction Within 7 Years, a Level 6 Felony, in the aforementioned criminal matter.
6. Indiana Code § 27-1-15.6-12(d) provides that the applicant may, not more than sixty-three (63) days after notice of denial of the applicant's application is mailed, make written demand to the Commissioner for a hearing before the Commissioner to determine the reasonableness of the Commissioner's action.
7. This is considered an agency action by the Indiana Department of Insurance. If you choose to appeal this administrative action, please follow the aforementioned instructions. Subsequently, after the Department has received your written request for a hearing, the State of Indiana Office of Administrative Law Proceedings ("OALP") will assign an administrative law judge to preside over this matter, and you will receive more information from OALP to begin the administrative process.

IT IS THEREFORE ORDERED that Applicant's request for licensure is hereby **DENIED** due to Applicant's failure to disclose a pending felony criminal prosecution and for having been convicted of a felony. Applicant may reapply for licensure not less than one (1) year from the date of this order.

6.5.2025

Date Signed

Holly W. Lambert

Holly W. Lambert, Commissioner
Indiana Department of Insurance

Distribution:

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