

STATE OF INDIANA )  
 ) SS:  
COUNTY OF MARION )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NO.: 22538-AG24-0318-038

IN THE MATTER OF: )  
 )  
Chanelle O’Neal )  
511 Walden Hills Ct. )  
Augusta, GA 30909 )  
Respondent. )  
Type of Agency Action: Enforcement )  
License Number: 3711714 )

**FILED**

**MAR 26 2024**

STATE OF INDIANA  
DEPT. OF INSURANCE

**FINDINGS OF FACT AND SUSPENSION ORDER**

WHEREAS, Chanelle O’Neal (“Respondent”) is a nonresident insurance producer holding license # 3711714 since August 8, 2021;

WHEREAS, Indiana Code § 27-1-15.6-12(g) states, in part, that a licensed producer shall furnish the commissioner with a full and complete report listing each insurer with which the licensee has held an appointment during the year preceding the request within ten (10) days of receiving a request;

WHEREAS, on February 26, 2024, the Commissioner mailed Respondent certified mail article # 9589 0710 5270 0567 0450 84 to Respondent’s address of record requesting a list of appointments;

WHEREAS, on March 2, 2024, certified mail article # 9589 0710 5270 0567 0450 84 was returned to the Department marked as undeliverable;

WHEREAS, on March 5, 2024, the Commissioner sent an email to Respondent’s email address of record requesting a list of appointments;


WHEREAS, the March 5, 2024, email included a request for “delivery receipt,” which was received by the Department on the same day and indicated the email to Respondent was successfully delivered;

WHEREAS, Respondent’s failure to provide a list of appointments within ten (10) days constitutes a violation of Indiana Code § 27-1-15.6-12(g); and

WHEREAS, Indiana Code § 27-1-15.6-12(h) provides that the Commissioner may, without a hearing and in her sole discretion, suspend any insurance license held by the licensee in the event that the licensee fails to remit the list of appointments within ten (10) days of receiving the request.

IT IS THEREFORE ORDERED BY THE COMMISSIONER that Respondent’s license # 3711714 is hereby suspended, effective immediately, and will remain suspended until Respondent submits the list of appointments requested by the Commissioner.

3.26.2024  
Dated

  
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Amy L. Beard, Commissioner  
Indiana Department of Insurance

Distribution to:

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