

STATE OF INDIANA        )  
                                   ) SS:  
 COUNTY OF MARION        )  
  
 IN THE MATTER OF:        )  
                                   )  
 Lissette Flores            )  
 8769 North West 38<sup>th</sup> Street, Apt 212    )  
 Sunrise, FL 33351         )  
                                   )  
                   Applicant.                 )  
                                   )  
 Type of Agency Action: Enforcement        )  
                                   )  
 License Application #: 837295                )

BEFORE THE INDIANA  
 COMMISSIONER OF INSURANCE  
  
 CAUSE NO.: 20206-AD21-0408-067

**FILED**  
**AUG 30 2021**  
 STATE OF INDIANA  
 DEPT. OF INSURANCE

**FINAL ORDER**

The Enforcement Division of the Indiana Department of Insurance (“Department”), by counsel, Victoria Hastings, and Lissette Flores (“Applicant”), a nonresident producer applicant, signed an Agreed Entry which purports to resolve all issues involved in the above-captioned cause number, and which has been submitted to the Commissioner of the Indiana Department of Insurance (“Commissioner”) for approval.

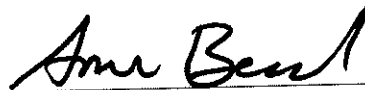
The Commissioner, after reviewing the Agreed Entry, which grants Applicant a nonresident producer license on a probationary basis for two (2) years, during which time Applicant will be required to submit a list of appointments to the Department every six (6) months, and requires Applicant to report the outcome of her pending criminal charges within thirty (30) days of the final disposition of the matter, due to Applicant’s pending felony charge of Battery on a Person Over 65, in the state of Florida, finds it has been entered into fairly and without fraud, duress or undue influence, and it is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry, attached, as if fully set forth herein, and approves and adopts in full the Agreed Entry as a resolution of this matter.

**IT IS THEREFORE ORDERED** by the Commissioner as follows:

1. Applicant shall be granted a nonresident insurance producer license. Applicant's nonresident producer license shall be placed on probation for a period of two (2) years, beginning the date the Commissioner signs this Final Order.
2. During the probationary period, Applicant shall submit a current list of appointments to the Department every six (6) months from the date of this Final Order via email at: Enforcement@idoi.in.gov.
3. During the probationary period, any violations of Title 27 of the Indiana Code will result in the Department seeking immediate revocation of Applicant's license.
4. Applicant shall inform the Department the outcome of her criminal case under cause number 17006805CF10A within thirty (30) days of the final disposition of the matter. Failure to timely notify the Department about the final disposition of the matter, may result in the Department seeking immediate revocation of Applicant's license.

8130121

Dated



Amy L. Beard, Commissioner  
Indiana Department of Insurance

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**AGREED ENTRY**

This Agreed Entry is executed by and between the Enforcement Division of the Indiana Department of Insurance (“Department”), by counsel, Victoria Hastings, and Lissette Flores (“Applicant”), to resolve all issues in the above-captioned cause number. This Agreed Entry is subject to the review and approval of Amy L. Beard, Commissioner of the Indiana Department of Insurance (“Commissioner”).

WHEREAS, on January 7, 2021, Applicant submitted an application for a nonresident producer’s license;

WHEREAS, on said license application, Applicant disclosed a pending felony charge of Battery on a Person Over 65, in the state of Florida;

WHEREAS, Indiana Code § 27-1-15.6-12(b)(8), which states that the Commissioner may place a producer on probation for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere; and

WHEREAS, the Department and Applicant (collectively, the "Parties") desire to resolve this matter without the necessity of a hearing.

IT IS, THEREFORE, NOW AGREED by and between the Parties as follows:

1. The Commissioner has jurisdiction over the subject matter and the Parties to this Agreed Entry.
2. In order to avoid formal litigation in this matter, Applicant has determined that it is in her best interests to enter into this Agreed Entry. As such, Applicant acknowledges that she executes this Agreed Entry with full realization of its contents and effects.
3. This Agreed Entry is executed knowingly, voluntarily, and freely by the Parties. The Parties agree that the terms of this Agreed Entry constitute final resolution of this matter.
4. Applicant knowingly, voluntarily and freely waives the right to a public hearing on this matter, including the right to appear in person before the Commissioner, present evidence, cross-examine witnesses, and present arguments.
5. Applicant knowingly, voluntarily and freely waives the right to judicial review of this matter or otherwise appeal or challenge the validity of this Agreed Entry.
6. Applicant knowingly, voluntarily, and freely waives, releases, and forever discharges all claims or challenges, known or unknown, against the Department, its Commissioner, employees, agents, and representatives, in their individual and official capacities, that arise out of or are related to the Agreed Entry or Final Order, including

but not limited to any act or omission as part of the underlying audit, investigation, negotiation, or approval process.

7. Applicant's nonresident producer license shall be granted, and Applicant shall be placed on probation for a period of two (2) years, beginning the date the Commissioner signs the Final Order adopting this Agreed Entry. During the probationary period, any violations of Title 27 of the Indiana Code will result in the Department seeking immediate revocation of Applicant's license. During the probationary period, Applicant shall submit a current list of appointments to the Department every six (6) months from the date of the Final Order via email at: [Enforcement@idoi.in.gov](mailto:Enforcement@idoi.in.gov).
8. Applicant shall inform the Department the outcome of her criminal case under cause number 17006805CF10A within thirty (30) days of the final disposition of the matter. Failure to timely notify the Department about the final disposition of the matter, may result in the Department seeking immediate revocation of Applicant's license.
9. Applicant has carefully read and examined this Agreed Entry and fully understands its terms.
10. Applicant has had the opportunity to have this Agreed Entry reviewed by legal counsel of her choosing, at her own expense, and is aware of the benefits gained and obligations incurred by the execution of this Agreed Entry. Applicant understands and agrees that the Department cannot give her legal advice.
11. Applicant has entered into this Agreed Entry knowingly, voluntarily, and freely, and has not been subject to duress, coercion, threat, or undue influence.
12. This Agreed Entry constitutes the entire agreement between the Parties, and no other promises or agreements, express or implied, have been made by the Department or by

any employee, director, agent or other representative thereof to induce Applicant to enter this Agreed Entry.

13. The Department agrees to accept Applicant's compliance with the terms of this Agreed Entry as full satisfaction of this matter, and warrants and represents that so long as Applicant complies with the terms of this Agreed Entry, the Department will not bring any further action against Applicant based on the facts that gave rise to this Agreed Entry.
14. In the event the Department finds there has been a breach of any of the provisions of this Agreed Entry, the Department may reopen this matter and pursue alternative action pursuant to Indiana Code § 27-1-15.6-12.
15. Applicant waives any applicable statute of limitations for purposes of any enforcement of the terms and conditions of this Agreed Entry.
16. Applicant acknowledges that this Agreed Entry may be admitted into evidence in any judicial or administrative proceeding against Applicant to enforce the terms and conditions contained herein.
17. Applicant understands that this Agreed Entry resolves only the matter pending with the Department and does not affect any criminal prosecution or civil litigation that may be pending or hereinafter commence against Applicant.
18. This Agreed Entry does not in any way affect the Department's authority in future audits, investigations, examinations, negotiations, or other complaints involving Applicant.

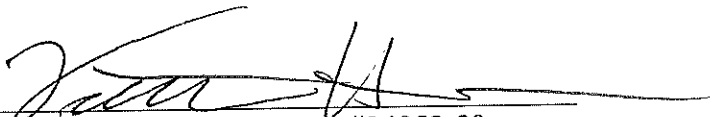
19. It is expressly understood that this Agreed Entry is subject to the Commissioner's acceptance and has no force or effect until such acceptance is evidenced by the entry of a Final Order by the Commissioner.
20. Should this Agreed Entry not be accepted by the Commissioner, it is agreed that presentation to, and consideration of this Agreed Entry by the Commissioner, shall not unfairly or illegally prejudice the Commissioner or Applicant from further participation in or resolution of these proceedings.
21. If this Agreed Entry is accepted by the Commissioner, it will become part of Applicant's permanent record and may be considered in future actions brought by the Department or any other regulator against Applicant. It is further understood that, if accepted by the Commissioner, this Agreed Entry and resulting Final Order are public records pursuant to Indiana Code § 4-21.5-3-32 that may not be sealed or otherwise withheld from the public, and may be reported to the National Association of Insurance Commissioners and published on the Department's website as required.
22. Applicant acknowledges that this is an Administrative Action she may be required to report to other jurisdictions in which she is licensed and on future licensing applications.

8/25/21

Date Signed

August 17, 2021

Date Signed

  
Victoria Hastings, Attorney #34052-29  
Indiana Department of Insurance

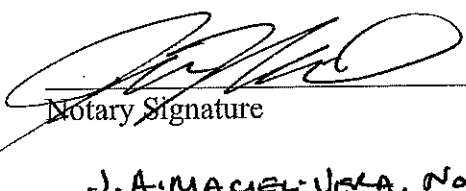
  
Lissette Flores, Applicant

CALIFORNIA  
STATE OF ~~FLORIDA~~ )

) SS:  
COUNTY OF SAN DIEGO )

Before me a Notary Public for SAN DIEGO County, State of ~~Florida~~<sup>CALIFORNIA</sup>,  
personally appeared Lissette Flores, and being first duly sworn by me upon her oath, says that the  
facts alleged in the foregoing instrument are true.

Signed and sealed this 17 day of August, 2021.

  
\_\_\_\_\_  
Notary Signature

J. A. MACIEL-VERA, Notary Public  
Notary Printed

My Commission expires: 01-28-2025

County of Residence: SAN DIEGO, CA

