

STATE OF INDIANA )  
 ) SS:  
COUNTY OF MARION )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NO: 19939-AG20-1023-195

IN THE MATTER OF: )

Craig L. Walters )  
484 E. Carmel Drive, #233, )  
Carmel, IN 46032 )

Respondent. )

Type of Agency Action: Enforcement )

License Number: 993303 )

FILED

JUL 19 2021

STATE OF INDIANA  
DEPT. OF INSURANCE

**ADMINISTRATIVE ORDER AND  
NOTICE OF NONRENEWAL OF LICENSE**

The Indiana Department of Insurance (“Department”), pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5-1 *et seq.*, and Indiana Code § 27-1-28-18, hereby gives notice to Craig Lavelle Walters (“Respondent”) of the following Administrative Order:

1. Respondent is a licensed resident independent adjuster holding license number 993303 (“Respondent’s license”) since October 23, 2014.
2. Respondent’s license expired on November 30, 2020, due to Respondent failing to renew it.
3. On August 31, 2020, Respondent was issued a Cease-and-Desist Order and Notice of Suspension and Fine by the Louisiana Department of Insurance, due to Respondent making misrepresentative or fraudulent statements and using coercive tactics in the course of insurance business wherein Respondent’s resident independent adjuster license

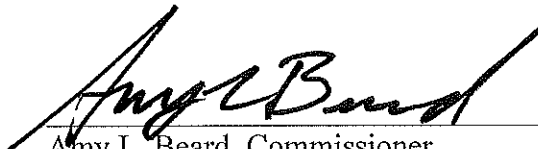
was suspended for six (6) months effective thirty (30) days from issuance of the notice, and fined one thousand dollars (\$1,000.00).

4. The administrative action taken by the State of Louisiana was not reported to the Department by Respondent until October 5, 2020.
5. Respondent failed to timely report the Louisiana administrative action, which involved a license suspension, to the Department.
6. Indiana Code § 27-1-28-18(b)(8) states, in part, that the Commissioner may refuse to issue or renew an independent adjuster's license for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of insurance business.
7. Indiana Code § 27-1-28-18(b)(9) states, in part, that the Commissioner may refuse to issue or renew an independent adjuster's license for having an insurance license, or its equivalent, denied, suspended, or revoked in any other state, province, district, or territory.
8. Indiana Code § 27-1-28-18(b)(2) states, in part, that the Commissioner may refuse to issue or renew an independent adjuster's license for violating an insurance law, a subpoena, or an order of the Commissioner or another state's insurance Commissioner.
9. Indiana Code § 27-1-28-22(a)(1), which is an insurance law that states, that an independent adjuster shall report to the Commissioner an administrative action taken against the independent adjuster in another jurisdiction not more than thirty (30) days after the final disposition of the matter.

10. Indiana Code § 27-1-28-18(c) provides that when the Commissioner refuses to renew an existing license, the Commissioner shall notify the Respondent, in writing, advising of the reason for the nonrenewal. This Order serves as that notice.
11. The Commissioner further notifies Respondent that, pursuant to Indiana Code § 27-1-28-18(c), Respondent may, not more than thirty (30) days after receiving notice of the Commissioner's notice of refusal, make a written demand upon the Commissioner for a hearing to determine the reasonableness of this action. Such a hearing shall be held within twenty (20) days from the date of receipt of Respondent's written demand.
12. This is considered an agency action. This action has been initiated by the aforementioned authority. If you choose to appeal this agency action, the State of Indiana Office of Administrative Law Proceedings ("OALP") will assign an administrative law judge to preside over this matter, and subsequently you will be contacted by the OALP with more information to begin the administrative process.

WHEREFORE, based on the foregoing, the Commissioner of Insurance hereby notifies Respondent that **Respondent's license shall not be renewed** due to Respondent's administrative action that resulted in a license suspension and for Respondent's failure to timely report said administrative action from another state.

7/19/21  
Date Signed

  
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Amy L. Beard, Commissioner  
Indiana Department of Insurance

Distribution:

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