STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
		CAUSE NO: 19506-AG20-1209-215
IN THE MATTER OF:)
Tonia Wainscott	`	FILED
800 Main St., Ste. 306,		
Anderson, IN 46011		SEP 2 8 2021
75		STATE OF WE
Respondent.)	DEPT. OF INSURANCE
Type of Agency Action: En	forcement))
License Number: 2673240)	

ADMINISTRATIVE ORDER AND NOTICE OF NONRENEWAL OF LICENSE

The Indiana Department of Insurance ("Department"), pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5-1 et seq., and Indiana Code § 27-1-15.6-12, hereby gives notice to Tonia Wainscott ("Respondent") of the following Administrative Order:

- Respondent is a licensed resident insurance producer holding license number 2673240 ("Respondent's license") since November 22, 1996.
- 2. Respondent's license expired on August 31, 2021.
- 3. On June 12, 2020, the Enforcement Division received a consumer complaint ("Complaint") against Respondent stating that Respondent allegedly had taken funds submitted to her for premium payments for two (2) different insurance policies that were allegedly never applied to the insurer for a policy.
- 4. In the Complaint, it stated that allegedly Respondent had provided the client with a fraudulent certificate of liability for the policy that was never activated.

- 5. In the Complaint, Respondent allegedly put the premium funds into the bank account but never applied the money to the insurer to pay for the policy.
- 6. On November 6, 2020, Respondent was charged with three (3) counts of Theft, a Level 6 Felony, in Madison County, Indiana.
- 7. On July 8, 2021, Respondent had her initial pretrial hearing in the criminal matter.
- 8. Respondent to date has yet to report this criminal prosecution to the Department.
- 9. Indiana Code § 27-1-15.6-12(b)(4) states, in part, that the Commissioner may refuse to renew an insurance producer license for improperly withholding, misappropriating, or converting any monies or properties received in the course of doing insurance business.
- 10. Indiana Code § 27-1-15.6-12(b)(8) states, in part, that the Commissioner may refuse to renew an insurance producer license for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere.
- 11. Indiana Code § 27-1-15.6-12(b)(2)(A) states, in part, that the Commissioner may refuse to renew an insurance producer's license for violating an insurance law.
- 12. Indiana Code § 27-1-15.6-17(b) is an insurance law that states that not more than thirty days after an initial pretrial hearing date, a producer shall report to the Commissioner any criminal prosecution of the producer initiated in any jurisdiction.
- 13. Indiana Code § 27-1-15.6-12(d) provides that when the Commissioner refuses to renew a license, the Commissioner shall notify the Respondent, in writing, of the reasons for the nonrenewal. This Order serves as that notice.
- 14. The Commissioner further notifies Respondent that, pursuant to Indiana Code § 27-1-15.6-12(d), Respondent may, within sixty-three (63) days of the mailing of this Order,

make a written demand upon the Commissioner for a hearing to determine the

reasonableness of this action. Such a hearing shall be held within thirty (30) days from

the date of receipt of Respondent's written demand.

This is considered an agency action. This action has been initiated by the aforementioned 15.

authority. If you choose to appeal this agency action, the State of Indiana Office of

Administrative Law Proceedings ("OALP") will assign an administrative law judge to

preside over this matter, and subsequently you will be contacted by the OALP with more

information to begin the administrative process.

WHEREFORE, based on the foregoing, the Commissioner of Insurance hereby notifies

Respondent that Respondent's license shall not be renewed due to the nature of the complaint

against Respondent, which involved fraudulent or dishonest practices, and for Respondent's

failure to timely report her criminal prosecution.

Date Signed

Amy L. Beard, Commissioner

Indiana Department of Insurance

Distribution:

Tonia Wainscott 800 Main St., Ste. 306, Anderson, IN 46011

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