	STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
	COUNTY-OF MARION)	
		CAUSE NO: 17270-AG19-0226-030
	IN THE MATTER OF:	
)	
	TCB Transportation Insurance, Inc.,	
	d/b/a CCR Insurance Services,	
	d/b/a CCR Insurance,	
	d/b/a CCR,	
-	6331 Constitution Drive, Suite A	counts à grand party.
	Fort Wayne, IN 46804	FILED
	License Number: 497215	
	<u> </u>	JAN 2 8 2021
	Christopher C. Randol	STATE OF INDIANA
	6716 Woodbridge Drive	STATE OF INDIANA DEPT: OF INSURANCE
	Fort Wayne, IN 46804	
	License Number: 1203860	t.
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	Respondents.	
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	Type of Agency Action: Enforcement)	
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FINAL ORDER

On December 18, 2020, the Administrative Law Judge, Reuben B. Hill, filed his Findings of Fact, Conclusions of Law and Recommended Order in the above-captioned matter.

- 1. The Department served Findings of Fact, Conclusions of law, and Recommended Order on Respondent by mailing the same to the addresses of record.
- 2. The Department has complied with the notice requirements of Ind. Code §4-21.5-3-17.
- 3. Neither party has filed an objection with the Commissioner regarding the Administrative Law Judge's Findings of Fact, Conclusions of Law and Recommended Order, and more than eighteen (18) days have elapsed.

Therefore, the Commissioner of Insurance, being fully advised, now hereby adopts in full the Administrative Law Judge's Findings of Fact, Conclusions of Law, and Recommended Order and issues the following Final Order:

IT IS THEREFORE ORDERED by the Commissioner of Insurance:

- That Respondent, TCB Transportation Insurance, Inc., d/b/a CCR Insurance Services, d/b/a CCR Insurance, d/b/a CCR, resident insurance producer organization license #497215 is Permanently Revoked.
- 2. That Respondent, Christopher C. Randol's, resident insurance producer license #1203860 is **Permanently Revoked**.

Under Ind. Code §4-21.5-5-5, Respondent has the right to appeal this Final Order by filing a petition for Judicial review in the appropriate court within thirty (30) days.

ALL OF WHICH IS ORDERED by the Commissioner this day of January, 2021.

Stephen W. Robertson, Commissioner Indiana Department of Insurance

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Copies to:		
TCB Transportation Insurance, Inc., d/b/a CCR Insurance Services, d/b/a CCR Insurance, d/b/a CCR, 6331 Constitution Drive, Suite A Fort Wayne, IN 46804		
Christopher C. Randol 6716 Woodbridge Drive Fort Wayne, IN 46804		
Victoria Hastings, Attorney Indiana Department of Insurance 311 W. Washington St., Suite 103 Indianapolis, IN 46204		
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STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
·	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
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TCB Transportation Insurance, Inc.,	
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6716 Woodbridge Drive	STATE OF INDIANA
Fort Wayne, IN 46804	DEPT. OF INSURANCE
License Number: 1203860	
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Respondents.	
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Type of Agency Action: Enforcement)	

ORDER GRANTING MOTION FOR EXTENSION OF TIME

The Department having filed its Motion for Extension of Time, and the Administrative Law Judge having reviewed the same and being duly advised, hereby GRANTS said Motion.

WHEREFORE, IT IS HEREBY ORDERED that the time for the parties to file their Proposed Findings of Fact, Conclusions of Law, and Recommended Order, is hereby extended to and including November 23, 2020.

SO ORDERED this 27 day of 001

Administrative Law Judge Indiana Department of Insurance

Distribution:

Victoria Hastings, Attorney ATTN: Taylor Peycha, Insurance Investigator Indiana Department of Insurance 311 West Washington St. #103 Indianapolis, IN 46204-2787

TCB Transportation Insurance, Inc. 6331 Constitution Drive, Fort Wayne, IN 46804

Christopher C. Randol 6716 Woodbridge Drive, Fort Wayne, IN 46804

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
·	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:)
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TCB Transportation Insurance, Inc.,)
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d/b/a CCR,)
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Fort Wayne, IN 46804)
License Number: 497215) FILED
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6716 Woodbridge Drive) STATE OF INDIANA
Fort Wayne, IN 46804	DEPT. OF INSURANCE
License Number: 1203860)
Respondents.))
Type of Agency Action: Enforcement	<i>'</i>

MOTION FOR EXTENSION OF TIME

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Victoria Hastings, files its Motion for Extension of Time. In support thereof, the Department states as follows:

- 1. This matter came on for a hearing on September 23, 2020.
- 2. The Department's Proposed Findings of Fact, Conclusions of Law, and Recommended Order are due on or around October 23, 2020.
- 3. As of today's date, the Department has not received a copy of the transcript in this matter.
- 4. The Department needs a copy of the transcript in order to prepare its Proposed Findings of Fact, Conclusions of Law, and Recommended Order.

- The Department has attempted to contact the Respondents in this matter for their position.
 At the time of filing this motion, Respondents' position is unknown.
- 6. The Department is not making this motion for the purpose of improper delay or to burden any party.

WHEREFORE, the Department respectfully requests an extension of time of thirty (30) days for the parties, specifically, the Department to submit its Proposed Findings of Fact, Conclusions of Law, and Recommended Order, and for all other relief just and proper in the premises.

Respectfully submitted,

Victoria Hastings, Attorney # 34052-2

Indiana Department of Insurance

Enforcement Division

Certificate of Service

rms is to certify that a copy of t	the foregoing intotion has been served upon
Respondent in the above-captioned pro	oceeding and at the address above this day of
, 2020.	
TCB Transportation Insurance, Inc. 6331 Constitution Drive Fort Wayne, IN 46804	
Christopher C. Randol 6716 Woodbridge Drive Fort Wayne, IN 46804	
	Victoria Hastings, Attorney # 34052-29 Indiana Department of Insurance Enforcement Division

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
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6716 Woodbridge Drive	
Fort Wayne, IN 46804	
License Number: 1203860	
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Respondents.	
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Type of Agency Action: Enforcement)	

ORDER ON MOTION FOR LEAVE TO AMEND PLEADINGS AND MOTION TO CONTINUE HEARING

The Enforcement Division of the Indiana Department of Insurance (the "Department"), by counsel, having filed its Motion for Leave to Amend Pleadings and Motion to Continue Hearing, and the Administrative Law Judge, being duly advised, hereby finds that said motion should be GRANTED.

IT IS THEREFORE ORDERED that the hearing scheduled for August 19, 2020, at 11:00am is hereby continued to September 2020, at 10:00 pm FSH

Administrative Law Judge

Distribution:

Victoria Hastings, Attorney ATTN: Taylor Peycha, Investigator Indiana Department of Insurance 311 West Washington St. #103 Indianapolis, IN 46204-2787

TCB Transportation Insurance, Inc.,
d/b/a CCR Insurance Services,
d/b/a CCR Insurance,
d/b/a CCR,
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Fort Wayne, IN 46804 (Cart 17005 3110 0003 4438 807 1

Christopher C. Randol
6716 Woodbridge Drive
Fort Wayne, IN 46804 Cert # 7005 3110 0002 4438 8088

STATE OF INDIANA)) SS:	BEFORE THE INDIANA COMMISSIONER OF INSURANCE
COUNTY OF MARION)	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	CAUSE NO.: 1/2/0-AG17-0220-030
TCB Transportation Insurance, Inc.,	, <u>.</u>
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Christopher C. Randol) 6716 Woodbridge Drive)	STATE OF INDIANA DEPT. OF INSURANCE
Fort Wayne, IN 46804	y ,
License Number: 1203860	
Respondents.	4
Type of Agency Action: Enforcement	

MOTION FOR TEAVE TO AMEND PLEADINGS AND MOTION TO CONTINUE HEARING

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Victoria Hastings, respectfully requests for leave to amend the pleadings of the Department's Statement of Charges, which was originally filed on the January 27, 2020, and for the hearing currently set in the above-captioned matter be continued, and in support thereof states as follows:

- 1. On January 27, 2020, the Department filed its Statement of Charges in this matter ("Statement of Charges").
- 2. On March 11, 2020, the Department filed its first Amended Statement of Charges adding new information that the Department had received at that time.
- 3. The Department has recently received new information concerning Respondents.

- 4. The hearing in this matter is currently scheduled for August 19, 2020.
- 5. The Department respectfully requests for leave to file an Amended Statement of Charges.
- 6. The Department has attempted to contact Respondents regarding its position to this motion, and as of the time of filing this motion, Respondents' position is unknown.
- 7. This continuance is not requested for purpose of delay.

WHEREFORE, the Department respectfully requests the Administrative Law Judge to grant this Motion for Leave to Amend Pleadings and Motion to Continue Hearing that is currently set for August 19, 2020, and grant all other relief just and proper under the premises.

Respectfully submitted,

Victoria Hastings, Attorney No.

Indiana Department of Insurance

Enforcement Division

Certificate of Service

This is to certify that a copy of the foregoing Motion ha	as been served upon Respondent in
the above-captioned proceeding and at the address above this _	day of

TCB Transportation Insurance, Inc., d/b/a CCR Insurance Services, d/b/a CCR Insurance, d/b/a CCR, 6331 Constitution Drive, Suite A Fort Wayne, IN 46804

Christopher C. Randol 6716 Woodbridge Drive Fort Wayne, IN 46804

Victoria Hastings, Attorney No. 34052-29

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Indiana Department of Insurance

Enforcement Division

STATE OF INDIANA) SS:	BEFORE THE INDIANA
COUNTY OF MARION)	COMMISSIONER OF INSURANCE
	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	· · · · · · · · · · · · · · · · · · ·
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NOTICE OF NEW HEARING DATE

The Administrative Law Judge now being advised of the continuance of this matter due to the national pandemic now resets this matter for a telephonic hearing on

Jun 5+ 19 2020 at 11:00 (a.m./p.m.

So Ordered this day of July, 2020.

Reuben B. Hill

Administrative Law Judge

Distribution:

TCB Transportation Insurance, Inc. 6331 Constitution Drive, Suite A
Fort Wayne, IN 46804 Corff 7005 3110 0002 4438 8033

Christopher C. Randol
6716 Woodbridge Drive
Fort Wayne, IN 46804 Corttl 7005 3110 0002 4438 8040

Victoria Hastings 311 W Washington Street Suite 103 Indianapolis, IN 46204

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
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TCB Transportation Insurance, Inc.,	
d/b/a CCR Insurance Services,	
d/b/a CCR Insurance,	
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6716 Woodbridge Drive	MAR 17 2020
Fort Wayne, IN 46804	AT INDIANA
License Number: 1203860	STATE OF INDIANA DEPT. OF INSURANCE
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Respondents.	
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ORDER CONTINUING HEARING DATE

The Enforcement Division of the Indiana Department of Insurance (the "Department"), by counsel, having filed its Motion to Continue Hearing, and the Administrative Law Judge, being duly advised, hereby finds that said motion should be GRANTED.

Administrative Law Judge

Distribution:

Victoria Hastings, Attorney ATTN: Taylor Peycha, Insurance Investigator Indiana Department of Insurance 311 West Washington St. #103 Indianapolis, IN 46204-2787

TCB Transportation Insurance, Inc. 6331 Constitution Drive Fort Wayne, IN 46804

Christopher C. Randol 6716 Woodbridge Drive Fort Wayne, IN 46804

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
•	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
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6716 Woodbridge Drive	
Fort Wayne, IN 46804	
License Number: 1203860	
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Respondents.	
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MOTION TO CONTINUE HEARING

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Victoria Hastings, respectfully requests the March 18, 2020, hearing currently set in the above-captioned matter be vacated, and in support thereof states as follows:

- 1. On March 11, 2020, the Department filed its Amended Statement of Charges against Respondents.
- 2. The Department respectfully requests that the hearing in this matter currently scheduled for March 18, 2020, be continued for approximately forty-five (45) days.
- 3. The Department is not making this motion for the purpose of improper delay or to burden any party.

WHEREFORE, the Department respectfully requests this Court to continue the hearing currently set for March 18, 2020 and grant all other relief just and proper under the premises.

Respectfully submitted,

Victoria Hastings, Attorney #34052-29

Indiana Department of Insurance

Enforcement Division

Certificate of Service

This is to certify that a copy of the foregoing Motion has been served upon

Respondent in the above-captioned proceeding and at the address above this ____ day of

March, 2020.

TCB Transportation Insurance, Inc. 6331 Constitution Drive Fort Wayne, IN 46804

Christopher C. Randol 6716 Woodbridge Drive Fort Wayne, IN 46804

Victoria Hastings, Attorney # 34052-29

Indiana Department of Insurance

Enforcement Division

STATE OF INDIANA)) SS:	BEFORE THE INDIANA COMMISSIONER OF INSURANCE
COUNTY OF MARION)	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
TCB Transportation Insurance, Inc.,	
d/b/a CCR Insurance Services,	
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Christopher C. Randol	DEPT. OF INSURANCE
6716 Woodbridge Drive	
Fort Wayne, IN 46804	
License Number: 1203860	
Respondents.	
Type of Agency Action: Enforcement)	

AMENDED STATEMENT OF CHARGES

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Victoria Hastings, pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5 et seq. and Indiana Code § 27-1-15.6-12, files its Statement of Charges against TCB Transportation Inc. ("TCB"), and Christopher C. Randol ("Mr. Randol"), (Collectively, "Respondents"), as follows:

FACTS

- 1. Mr. Randol was a licensed resident insurance producer, holding license number 1203860 from May 22, 1991, through August 31, 2015, when it was suspended for failing to meet continuing education requirements.
- 2. TCB is a licensed resident insurance producer organization, holding license number 497215 since July 25, 2006.

- 3. Mr. Randol is fifty percent (50%) owner of TCB.
- 4. TCB's license is due for renewal on July 31, 2020.

First Complainant

- 5. On or about May 21, 2018, the Department received a complaint from a consumer ("Complainant") that TCB had failed to secure non-trucking liability coverage for him as requested.
- 6. Mr. Randol, who was no longer a licensed insurance producer, negotiated and sold an insurance policy to Complainant, and accepted a premium down payment from Complainant in the amount of three hundred fifty six dollars (\$356) on or about April 4, 2018.
- 7. Complainant thus believed he had coverage when he was involved in an accident resulting in a nineteen thousand four hundred thirty dollar and twenty-four cent (\$19,430.24) loss.
- 8. The insurance company to whom Complainant made the application never received Complainant's completed application or premium down payment, or issued him a policy.
- On July 16, 2019, TCB, by its Designated Responsible Licensed Producer, entered into an Agreed Entry ("Agreed Entry") with the Department to resolve its violations of Indiana Code specifically, knowingly accepting insurance business from an individual who was not licensed in violation of Indiana Code § 27-1-15.6-12(b)(12), and using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere in violation of Indiana Code § 27-1-15.6-12(b)(8).

- 10. TCB agreed that its compliance with the terms of the Agreed Entry would resolve the matter, but a breach of any of the provisions of the Agreed Entry may result in the Department reopening the matter and pursuing an alternative action.
- 11. The Commissioner of the Indiana Department of Insurance (the "Commissioner") adopted the Agreed Entry and issued his Final Order ("Final Order") on August 1, 2019.
- 12. In the August 1, 2019 Final Order, TCB, by agreement, was ordered by the Commissioner to do the following:
 - A. Refund Complainant three hundred fifty-six dollars (\$356) by August 31, 2019;
 - B. Provide proof to the Department the refund had been made;
 - C. Pay a civil penalty of one thousand dollars (\$1,000) to the Department by August 31, 2019;
 - D. Pay restitution in the amount of nineteen thousand four hundred thirty dollars and twenty-four cents (\$19,430.24) to Complainant, with twelve thousand seven hundred twenty-nine dollars and fourteen cents (\$12,729.14) to be paid by TCB's Errors and Omissions insurance carrier and six thousand seven hundred one dollars and eleven cents (\$6701.10) to be paid directly by TCB in ten (10) monthly installments of at least six hundred seventy dollars and eleven cents (\$670.11) each;
 - E. Make the first restitution payment no later than August 31, 2019;
 - F. Make each additional restitution payment no later than the fifteenth (15th) day of each month thereafter;
 - G. Provide proof to the Department of each payment made within seven (7) days of making the payment.

- 13. As of March 11, 2020, Complainant has not received a refund of his three hundred fifty-six dollar (\$356) premium down payment, in violation of the Final Order.
- 14. The Department received payment of the civil penalty of one thousand dollars (\$1,000) on September 13, 2019, which was thirteen (13) days late from the August 31, 2019 deadline, in violation of the Final Order.
- 15. Complainant received two (2) restitution payments of six hundred seventy dollars and eleven cents (\$670.11) prior to the Commissioner's Final Order, on June 10, 2019 and July 19, 2019, respectively. Both checks were valid, and cleared at Complainant's bank.
- 16. Complainant did not receive the third restitution payment until September 5, 2019.
- 17. TCB did not notify the Department that the third restitution payment had been made, in violation of the Final Order.
- 18. TCB's third restitution payment, check #1002, received by Complainant on September 5, 2019, was returned by Complainant's bank for Insufficient Funds.
- Complainant's bank charged Complainant ten (\$10) dollars for the insufficient funds check.
- 20. As of March 11, 2020, Complainant has not received repayment of the failed September 2019 restitution payment, in violation of the Final Order.
- 21. On October 18, 2019, the Department received email notification from TCB that TCB's fourth restitution payment, check #3120, had been mailed to Complainant.
- 22. Complainant received TCB's fourth restitution payment, check #3120, on October 23, 2019. TCB's fourth restitution payment, check #3120, was a valid check and cleared at Complainant's bank.

- 23. As of January 24, 2020, Complainant had not received the November 2019 restitution payment, in violation of the Final Order.
- On January 30, 2020, Complainant received the November 2019 restitution payment fromTCB, which was approximately 76 days late, in violation of the Final Order.
- 25. TCB failed to provide proof to the Department of the November 2019 restitution payment to Complainant, in violation of the Final Order.
- 26. As of January 24, 2020, Complainant had not received the December 2019 restitution payment, in violation of the Final Order.
- 27. On January 30, 2020, Complainant received the December 2019 restitution payment from TCB, which was approximately 46 days late, in violation of the Final Order.
- 28. TCB failed to provide proof to the Department of the December 2019 restitution payment to Complainant, in violation of the Final Order.
- 29. As of January 24, 2020, Complainant had not received the January 2020 restitution payment, in violation of the Final Order.
- 30. On February 26, 2020, Complainant received the January 2020 restitution payment from TCB, which was approximately 42 days late, in violation of the Final Order.
- 31. TCB failed to provide proof to the Department of the January 2020 restitution payment to Complainant, in violation of the Final Order.
- 32. As of March 9, 2020, Complainant has not received the February 2020 restitution payment, in violation of the Final Order.

Second Complainant

- 33. On or about April 8, 2019, the Department received a second complaint from an Indiana consumer ("Complainant #2") that TCB and Mr. Randol failed to return a premium refund of sixteen thousand six hundred fifty-nine dollars (\$16,659).
- 34. On September 7, 2018, and September 12, 2018, Complaint #2 paid TCB and Mr. Randol a total of sixteen thousand six hundred fifty-nine dollars (\$16,659) to reinstate his commercial trucking policy with Nationwide Insurance Company ("Nationwide"), policy number OPS0067819.
- 35. Mr. Randol, who was no longer a licensed insurance producer, was a part of the transaction for an insurance policy to Complainant #2, and Mr. Randol handled all of the financial aspects to that transaction for Complainant #2, and he accepted the premium down payment from Complainant #2.
- 36. Nationwide cancelled the policy due to underwriting concerns, with an effective date of October 14, 2018.
- 37. According to Nationwide, on January 11, 2019, the sixteen thousand six hundred fifty-nine dollars (\$16,659) premium was returned to Mr. Randol, which was to then be returned to Complainant #2, since Complainant #2's policy was cancelled.
- 38. As of March 11, 2020, Complainant #2 has not received the premium refund of his sixteen thousand six hundred fifty-nine dollars (\$16,659) from TCB or Mr. Randol.

CHARGES

COUNT I

1. Averments 1 through 32 are incorporated fully herein by reference.

2. TCB's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(2)(D), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for violating an order of an insurance commissioner.

COUNT II

- 1. Averments 1 through 38 are incorporated fully herein by reference.
- 2. TCB's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(8), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere.
- 3. Mr. Randol's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(8), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere.

COUNT III

- 1. Averments 1 through 38 are incorporated fully herein by reference.
- 2. TCB's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(12), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for knowingly accepting insurance business from an individual who is not licensed.

COUNT IV

- 1. Averments 1 through 38 are incorporated fully herein by reference.
- 2. TCB's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(4), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for improperly withholding, misappropriating, or converting any monies or properties received in the course of doing insurance business.
- 3. Mr. Randol's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(4), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for improperly withholding, misappropriating, or converting any monies or properties received in the course of doing insurance business.

WHEREFORE, the Enforcement Division of the Indiana Department of Insurance, by counsel, Victoria Hastings, respectfully requests that the Commissioner set this matter for a hearing pursuant to Indiana Code § 4-21.5 and:

- 1. Issue an order requiring Respondents to make restitution to Complainant in an amount to be determined at the hearing, within thirty (30) days of the Final Order of this matter;
- 2. Issue an order requiring Respondents to make restitution to Complainant #2 in an amount to be determined at the hearing, within thirty (30) days of the Final Order of this matter;

- 3. Issue an order permanently revoking TCB's resident insurance producer organization license #497215;
- 4. Issue an order permanently revoking Mr. Randol's resident insurance producer license #1203860; and
- 5. All other relief just and proper upon the premises.

Respectfully submitted,

Victoria Hastings, Attorney #34052-29

Indiana Department of Insurance

Enforcement Division

311 West Washington Street, Suite 103

Indianapolis, Indiana 46204-2787

Telephone:

(317) 234-2101

Facsimile:

(317) 232-5251

CERTIFICATE OF SERVICE

I certify that a copy of the foregoing has been served upon the following Respondents by United States first class mail, postage prepaid, the same day as filing.

TCB Transportation Insurance, Inc. 6331 Constitution Drive Fort Wayne, IN 46804

Christopher C. Randol 6716 Woodbridge Drive Fort Wayne, IN 46804

Victoria Hastings

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:)
)
TCB Transportation Insurance, Inc.)
6331 Constitution Drive,)
Fort Wayne, IN 46804	
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License Number: 497215	STATE OF INDIANA
	DEPT. OF INSURANCE
Type of Agency Action: Enforcement)

ORDER ON MOTION FOR LEAVE TO AMEND PLEADINGS AND MOTION TO CONTINUE HEARING

The Enforcement Division of the Indiana Department of Insurance (the "Department"), by counsel, having filed its Motion for Leave to Amend Pleadings and Motion to Continue Hearing, and the Administrative Law Judge, being duly advised, hereby finds that said motion should be GRANTED.

IT IS THEREFORE ORDERED that the hearing scheduled for February 20, 2020, at 11:00am is hereby continued to Market 1200am.

dministrative Law Judge

Distribution:

Victoria Hastings, Attorney ATTN: Taylor Peycha, Investigator Indiana Department of Insurance 311 West Washington St. #103 Indianapolis, IN 46204-2787

TCB Transportation Insurance, Inc. 6331 Constitution Drive, Fort Wayne, IN 46804

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
·	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
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)	STATE OF INDIANA DEPT. OF INSURANCE
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Type of Agency Action: Enforcement)	

MOTION FOR LEAVE TO AMEND PLEADINGS AND MOTION TO CONTINUE HEARING

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Victoria Hastings, respectfully requests for leave to amend the pleadings of the Department's Statement of Charges filed on the January 27, 2020, and for the hearing currently set in the above-captioned matter be continued, and in support thereof states as follows:

- 1. On January 27, 2020, the Enforcement Division of the Indiana Department of Insurance filed its Statement of Charges in this matter ("Statement of Charges").
- 2. The Enforcement Division has received new information concerning Respondent.
- 3. The hearing in this matter is currently scheduled for February 20, 2020.
- 4. The Enforcement Division respectfully requests for leave to file an Amended Statement of Charges.
- 5. The Enforcement Division has attempted to contact Respondent regarding its position to this motion, and as of the time of filing this motion, Respondent's position is unknown.
- 6. This continuance is not requested for purpose of delay

WHEREFORE, the Department respectfully requests the Administrative Law Judge to grant this Motion for Leave to Amend Pleadings and Motion to Continue Hearing that is currently set for February 20, 2020, and grant all other relief just and proper under the premises.

Respectfully submitted,

Victoria Hastings, Attorney No. 34052-29

Indiana Department of Insurance

Enforcement Division

Certificate of Service

This is to certify that a copy of the foregoing Motion has been served upon Respondent in the above-captioned proceeding and at the address above this _____ day of

TCB Transportation Insurance, Inc.

6331 Constitution Drive

Fort Wayne, IN 46804

Victoria Hastings, Attorney No. 34052-29

Indiana Department of Insurance

Enforcement Division

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
)	
TCB Transportation Insurance, Inc.	
6331 Constitution Drive	FILED
Fort Wayne, IN 46804	X P Mania Brown Fame?
)	JAN 2 7 2020
Respondent.	
)	STATE OF INDIANA DEPT. OF INSURANCE
License Number: 497215	,
)	
Type of Agency Action: Enforcement)	

NOTICE OF HEARING

Notice is hereby given, pursuant to Indiana Code § 4-21.5-3 et seq., that an evidentiary hearing will be held on (200, 202), 2020, at 1:00 (A.M.)P.M. Eastern Time at 311 West Washington Street, Suite 103, Indianapolis, Indiana 46204-2787, to determine whether the Indiana Department of Insurance is entitled to the relief requested in its Statement of Charges.

The hearing will be conducted in accordance with the provisions of the Administrative Orders and Procedures Act, codified at Indiana Code § 4-21.5-3 *et seq*. The Commissioner's authority regarding producer licensing is contained in Indiana Code § 27-1-15.6-12.

The issues to be resolved at the hearing are those described in the Statement of Charges filed the same date as this Notice.

The Indiana Department of Insurance asserts that Respondent has violated Indiana Codes §§ 27-1-15.6-12(b)(2)(D), 27-1-15.6-12(b)(8), by violating an order of Commissioner of the Indiana Department of Insurance, and for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility, in the conduct of business in Indiana or elsewhere, and Indiana Codes §§ 27-1-15.6-12(b)(4), 27-1-15.6-12(b)(12)

by improperly withholding, misappropriating, or converting any monies or properties received in the course of doing insurance business, and for knowingly accepting insurance business from an individual who is not licensed.

In accordance with Indiana Code § 27-1-15.6-34, the Administrative Law Judge in this matter is:

Indiana Department of Insurance

311 West Washington Street, Suite 103

Indianapolis, Indiana 46204-2787

Telephone: (317) 232-2387

The Department of Insurance will be represented by its counsel, Victoria Hastings, who can be reached at:

Indiana Department of Insurance 311 West Washington Street, Suite 103 Indianapolis, Indiana 46204-2787 Telephone: (317) 232-5251

A party who fails to attend or participate in a pre-hearing conference, hearing or other later stage of the proceeding, may be held in default or have a proceeding dismissed under Indiana Code § 4-21.5-3-24.

Dated: / _ 27-20

Administrative Law Judge
Indiana Department of Insurance

Distribution:

TCB Transportation Insurance, Inc. 6331 Constitution Drive Fort Wayne, IN 46804

Victoria Hastings, Attorney ATTN: Taylor Peycha, Investigator Indiana Department of Insurance 311 W Washington Street Suite 103 Indianapolis, IN 46204

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
•	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
)	
TCB Transportation Insurance, Inc.	
6331 Constitution Drive,	FILED
Fort Wayne, IN 46804	U M Blaco Rome Cont
	JAN 2 7 2020
Respondent.	
)	STATE OF INDIANA DEPT. OF INSURANCE
License Number: 497215	
Type of Agency Action: Enforcement)	

STATEMENT OF CHARGES

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Victoria Hastings, pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5 et seq. and Indiana Code § 27-1-15.6-12, files its Statement of Charges against TCB Transportation Inc. ("Respondent"), as follows:

FACTS

- 1. Respondent is a licensed resident insurance producer organization, holding license number 497215 since July 25, 2006.
- 2. Respondent's license is due for renewal on July 31, 2020.
- 3. On or about May 21, 2018, the Department received a complaint from a consumer ("Complainant") that Respondent had failed to secure non-trucking liability coverage for him as requested.
- 4. An employee of Respondent, who is not a licensed insurance producer, negotiated and sold an insurance policy to Complainant, and accepted a premium down payment from Complainant in the amount of three hundred fifty six dollars (\$356) on or about April 4, 2018.

- 5. Complainant thus believed he had coverage when he was involved in an accident resulting in a nineteen thousand four hundred thirty dollar and twenty-four cent (\$19,430.24) loss.
- 6. The insurance company to whom Complainant made the application never received Complainant's completed application or premium down payment, or issued him a policy.
- 7. On July 16, 2019, Respondent, by its Designated Responsible Licensed Producer, entered an Agreed Entry ("Agreed Entry") with the Department to resolve its violations of Indiana Code specifically knowingly accepting insurance business from an individual who was not licensed in violation of Indiana Code § 27-1-15.6-12(b)(12), and using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere in violation of Indiana Code § 27-1-15.6-12(b)(8).
- 8. Respondent agreed that its compliance with the terms of the Agreed Entry would resolve the matter, but a breach of any of the provisions of the Agreed Entry may result in the Department reopening the matter and pursuing an alternative action.
- 9. The Commissioner of the Indiana Department of Insurance (the "Commissioner") adopted the Agreed Entry and issued his Final Order ("Final Order") on August 1, 2019.
- 10. In the August 1, 2019 Final Order, Respondent, by agreement, was ordered by the Commissioner to do the following:
 - A. Refund Complainant three hundred fifty-six dollars (\$356) by August 31, 2019;
 - B. Provide proof to the Department the refund had been made;
 - C. Pay a civil penalty of one thousand dollars (\$1,000) to the Department by August 31, 2019;

- D. Pay restitution in the amount of nineteen thousand four hundred thirty dollars and twenty-four cents (\$19,430.24) to Complainant, with twelve thousand seven hundred twenty-nine dollars and fourteen cents (\$12,729.14) to be paid by Respondent's Errors and Omissions insurance carrier and six thousand seven hundred one dollars and eleven cents (\$6701.10) to be paid directly by Respondent in ten (10) monthly installments of at least six hundred seventy dollars and eleven cents (\$670.11) each;
- E. Make the first restitution payment no later than August 31, 2019;
- F. Make each additional restitution payment no later than the fifteenth (15th) day of each month thereafter;
- G. Provide proof to the Department of each payment made within seven (7) days of making the payment.
- 11. As of January 24, 2020, Complainant has not received a refund of his three hundred fifty-six dollar (\$356) premium down payment, in violation of the Final Order.
- 12. The Department received payment of the civil penalty of one thousand dollars (\$1,000) on September 13, 2019, which was thirteen (13) days late from the August 31, 2019 deadline, in violation of the Final Order.
- 13. Complainant received two (2) restitution payments of six hundred seventy dollars and eleven cents (\$670.11) prior to the Commissioner's Final Order, on June 10, 2019 and July 19, 2019, respectively. Both checks were valid, and cleared at Complainant's bank.
- 14. Complainant did not receive the third restitution payment until September 5, 2019.
- 15. Respondent did not notify the Department that the third restitution payment had been made, in violation of the Final Order.

- 16. Respondent's third restitution payment, check #1002, received by Complainant on September 5, 2019, was returned by Complainant's bank for Insufficient Funds.
- 17. Complainant's bank charged Complainant ten (\$10) dollars for the insufficient funds check.
- 18. As of January 24, 2020, Complainant has not received repayment of the failed September 2019 restitution payment, in violation of the Final Order.
- 19. On October 18, 2019, the Department received email notification from Respondent that Respondent's fourth restitution payment, check #3120, had been mailed to Complainant.
- 20. Complainant received Respondent's fourth restitution payment, check #3120, on October 23, 2019. Respondent's fourth restitution payment, check #3120, was a valid check and cleared at Complainant's bank.
- 21. As of January 24, 2020, Complainant has not received the November 2019 restitution payment, in violation of the Final Order.
- 22. As of January 24, 2020, Complainant has not received the December 2019 restitution payment, in violation of the Final Order.
- 23. As of January 24, 2020, Complainant has not received the January 2020 restitution payment, in violation of the Final Order.

CHARGES

COUNT I .

- 1. Averments 1 through 23 are incorporated fully herein by reference.
- 2. Respondent's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(2)(D), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for violating an order of an insurance commissioner.

COUNT II

- 1. Averments 1 through 23 are incorporated fully herein by reference.
- 2. Respondent's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(8), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere.

<u>COUNT III</u>

- 1. Averments 1 through 23 are incorporated fully herein by reference.
- 2. Respondent's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(12), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for knowingly accepting insurance business from an individual who is not licensed.

COUNT IV

- 1. Averments 1 through 23 are incorporated fully herein by reference.
- 2. Respondent's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(4), which states, in part, that the Commissioner may permanently revoke an insurance producer's license for improperly withholding, misappropriating, or converting any monies or properties received in the course of doing insurance business.

WHEREFORE, the Enforcement Division of the Indiana Department of Insurance, by counsel, Victoria Hastings, respectfully requests that the Commissioner set this matter for a hearing pursuant to Indiana Code § 4-21.5 and:

- 1. Issue an order requiring Respondent to make restitution to Complainant in an amount to be determined at the hearing, within thirty (30) days of the Final Order of this matter;
- 2. Issue an order permanently revoking Respondent's resident insurance producer organization license; and
- 3. All other relief just and proper upon the premises.

Respectfully submitted,

Victoria Hastings, Attorney #34052-29

Enforcement Division

Indiana Department of Insurance

Enforcement Division

311 West Washington Street, Suite 103

Indianapolis, Indiana 46204-2787

Telephone:

(317) 234-2101

Facsimile:

(317) 232-5251

CERTIFICATE OF SERVICE

I certify that a copy of the foregoing has been served upon the following Respondent by United States first class mail, postage prepaid, the same day as filing.

TCB Transportation Insurance, Inc. 6331 Constitution Drive Fort Wayne, IN 46804

ictoria Hastings

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:)
)
TCB Transportation Insurance, Inc.)
6331 Constitution Drive	
Fort Wayne, IN 46804	
Respondent.)
•	AUG 0 1 2019
Type of Agency Action: Enforcement)
	STATE OF INDIANA
Producer's License: 497215	DEPT. OF INSURANCE

FINAL ORDER

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Erica J. Dobbs, and TCB Transportation Inc. ("Respondent"), a licensed resident insurance producer organization, signed an Agreed Entry which purports to resolve all issues involved in the above-captioned cause number, and which has been submitted to the Commissioner of the Indiana Department of Insurance ("Commissioner") for approval.

The Commissioner, after reviewing the Agreed Entry, which imposes a one thousand dollar (\$1,000) civil penalty against Respondent, requires Respondent to refund three hundred fifty-six dollars (\$356) to a consumer, and requires restitution to the consumer in the amount of nineteen thousand four hundred thirty dollars and twenty-four cents (\$19,430.24) for failing to secure coverage for the consumer after allowing said coverage to be negotiated and bound by an unlicensed employee, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry, attached, as if fully set forth herein, and approves and adopts in full the Agreed Entry as resolution of this matter.

IT IS THEREFORE ORDERED by the Commissioner as follows:

1. Respondent shall pay a civil penalty of one thousand dollars (\$1,000) to the Department

within thirty (30) days after the date of this Final Order.

2. Respondent shall refund Complainant three hundred fifty-six dollars (\$356) within

thirty (30) days after the date of this Final Order and provide proof to the Department

of the same.

3. Restitution totaling nineteen thousand four hundred thirty dollars and twenty-four cents

(\$19,430.24) shall be paid by Respondent and/or Respondent's Errors and Omissions

carrier to Complainant, in ten (10) monthly installments of no less than six hundred

seventy dollars and eleven cents (\$670.11) per month, with the first payment due within

thirty (30) days after the date of this Final Order and each subsequent payment due by

the 15th day of each month, and Respondent shall provide proof to the Department of

the same.

8-1-2019

Stephen w. Robertson, Commissioner Indiana Department of Insurance

Distribution:

TCB Transportation Insurance, Inc.

ATTN: Dwayne A Goad 6331 Constitution Drive

Fort Wayne, IN 46804

Erica J. Dobbs, Attorney

ATTN: Taylor Peycha, Investigator

Indiana Department of Insurance

311 West Washington Street, Suite 103

Indianapolis, Indiana 46204-2787

STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
·	CAUSE NO.: 17270-AG19-0226-030
IN THE MATTER OF:	
)	
TCB Transportation Insurance, Inc.	
6331 Constitution Drive	FLED
Fort Wayne, IN 46804	
)	MIA A 4 4646
Respondent.	AUG 01 2019
)	ATATE AF INDIANIA
Type of Agency Action: Enforcement	STATE OF INDIANA DEPT. OF INSURANCE
)	DEL! Of 115 30'14 MANY
Producer's License: 497215	

AGREED ENTRY

This Agreed Entry is executed by and between the Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Erica J Dobbs, and TCB Transportation Insurance Inc. ("Respondent"), to resolve all issues in the above-captioned cause number. This Agreed Entry is subject to the review and approval of Stephen W. Robertson, Commissioner of the Indiana Department of Insurance ("Commissioner").

WHEREAS, Respondent is a licensed resident insurance producer organization, holding license number 497215 since July 25, 2006;

WHEREAS, on or about May 21, 2018, the Department received a complaint from a consumer ("Complainant") that Respondent had failed to secure non-trucking liability coverage for him;

WHEREAS, Complainant believed he had coverage effective as of April 4, 2018, when his completed application and premium down payment was accepted by an employee of Respondent;

WHEREAS, the Department's investigation revealed that an employee of Respondent, who is not a licensed insurance producer, negotiated and sold the policy to Complainant;

WHEREAS, the unlicensed employee admits that he failed to properly submit Complainant's application and down payment to the carrier;

WHEREAS, Complainant was involved in an accident on April 30, 2018, while driving what he believed to be a covered vehicle, resulting in a nineteen thousand four hundred thirty dollar and twenty-four cent (\$19430.24) loss;

WHEREAS, Complainant's claim discovered when he contacted Respondent and found that coverage had not been bound for his truck;

WHEREAS, Respondent's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(12), which states, in part, that the Commissioner may levy a civil penalty against an insurance producer for knowingly accepting insurance business from an individual who is not licensed;

WHEREAS, Respondent's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(8), which states, in part, that the Commissioner may levy a civil penalty against an insurance producer for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere;

WHEREAS, Dwayne A. Goad, Designated Responsible Licensed Producer for TCB Transportation Insurance Inc., is authorized to act on behalf of Respondent and obligate it to perform in accordance with this agreement; and

WHEREAS, the Department and Respondent (collectively, the "Parties") desire to resolve this matter without the necessity of a hearing.

IT IS, THEREFORE, NOW AGREED by and between the Parties as follows:

1. The Commissioner has jurisdiction over the subject matter and the Parties to this Agreed Entry.

- 2. In order to avoid formal litigation in this matter, Respondent has determined that it is in their best interests to enter into this Agreed Entry. As such, Respondent acknowledges that they execute this Agreed Entry with full realization of its contents and effects.
- 3. This Agreed Entry is executed knowingly, voluntarily, and freely by the Parties. The Parties agree that the terms of this Agreed Entry constitute final resolution of this matter.
- 4. Respondent knowingly, voluntarily and freely waives the right to a public hearing on this matter, including the right to appear in person before the Commissioner, present evidence, cross-examine witnesses, and present arguments.
- 5. Respondent knowingly, voluntarily and freely waives the right to judicial review of this matter or otherwise appeal or challenge the validity of this Agreed Entry.
- 6. Respondent knowingly, voluntarily, and freely waives, releases, and forever discharges all claims or challenges, known or unknown, against the Department, its Commissioner, employees, agents, and representatives, in their individual and official capacities, that arise out of or are related to the Agreed Entry or Final Order, including but not limited to any act or omission as part of the underlying audit, investigation, negotiation, or approval process.
- 7. Respondent shall pay a civil penalty of one thousand dollars (\$1,000) to the Department within thirty (30) days after the Commissioner executes the Final Order adopting this Agreed Entry.
- 8. Respondent shall refund Complainant three hundred fifty-six dollars (\$356) within thirty (30) days after the Commissioner executes the Final Order adopting this Agreed Entry, and provide proof to the Department of the same.

- 9. Respondent shall pay restitution totaling nineteen thousand four hundred thirty dollars and twenty-four cents (\$19,430.24) to Complainant as a result of the damage to Complainant's truck. The restitution shall be paid as follows:
 - A. Respondent's errors and omissions insurance carrier, Certain Underwriters at Lloyd's of London, has indicated that it will pay twelve thousand seven hundred twenty-nine dollars and fourteen cents (\$12,729.14) as its share of the uninsured loss sustained by Complainant due to damage to Complainant's truck.
 - B. If Certain Underwriters at Lloyd's does not pay any portion of this amount,

 Respondent shall become responsible for the remainder.
 - C. Respondent shall pay six thousand, seven hundred one dollars and eleven cents (\$6701.10), plus any additional portion not covered by Certain Underwriters at Lloyd's of London, in ten (10) equal monthly payments of at least six hundred seventy dollars and eleven cents (\$670.11).
 - D. Respondent's first installment payment will be due thirty (30) days after the date the Commissioner executes the Final Order adopting this Agreed Entry, and each additional payment shall be made no later than the 15th day of the month for each month thereafter.
 - E. Respondent shall provide proof to the Department of each payment made within seven (7) days of making the payment.
- 10. Respondent has carefully read and examined this Agreed Entry and fully understands its terms.
- 11. Respondent has had the opportunity to have this Agreed Entry reviewed by legal counsel of their choosing, at their own expense, and is aware of the benefits gained and obligations

- incurred by the execution of this Agreed Entry. Respondent understands and agrees that the Department cannot give them legal advice.
- 12. Respondent has entered into this Agreed Entry knowingly, voluntarily, and freely, and has not been subject to duress, coercion, threat, or undue influence.
- 13. This Agreed Entry constitutes the entire agreement between the Parties, and no other promises or agreements, express or implied, have been made by the Department or by any employee, director, agent or other representative thereof to induce Respondent to enter this Agreed Entry.
- 14. The Department agrees to accept Respondent's compliance with the terms of this Agreed Entry as full satisfaction of this matter, and warrants and represents that so long as Respondent complies with the terms of this Agreed Entry, the Department will not bring any further action against Respondent based on the facts that gave rise to this Agreed Entry.
- 15. In the event the Department finds there has been a breach of any of the provisions of this Agreed Entry, the Department may reopen this matter and pursue alternative action pursuant to Indiana Code § 27-1-15.6-12.
- 16. Respondent waives any applicable statute of limitations for purposes of any enforcement of the terms and conditions of this Agreed Entry.
- 17. Respondent acknowledges that this Agreed Entry may be admitted into evidence in any judicial or administrative proceeding against Respondent to enforce the terms and conditions contained herein.

- 18. Respondent understands that this Agreed Entry resolves only the matter pending with the Department and does not affect any criminal prosecution or civil litigation that may be pending or hereinafter commence against Respondent.
- 19. This Agreed Entry does not in any way affect the Department's authority in future audits, investigations, examinations, negotiations, or other complaints involving Respondent.
- 20. It is expressly understood that this Agreed Entry is subject to the Commissioner's acceptance and has no force or effect until such acceptance is evidenced by the entry of a Final Order by the Commissioner.
- 21. Should this Agreed Entry not be accepted by the Commissioner, it is agreed that presentation to, and consideration of this Agreed Entry by the Commissioner, shall not unfairly or illegally prejudice the Commissioner or Respondent from further participation in or resolution of these proceedings.
- 22. If this Agreed Entry is accepted by the Commissioner, it will become part of Respondent's permanent record and may be considered in future actions brought by the Department or any other regulator against Respondent. It is further understood that, if accepted by the Commissioner, this Agreed Entry and resulting Final Order are public records pursuant to Indiana Code § 4-21.5-3-32 that may not be sealed or otherwise withheld from the public, and may be reported to the National Association of Insurance Commissioners and published on the Department's website as required.
- 23. Respondent acknowledges that this is an Administrative Action they may be required to report to other jurisdictions in which they are licensed and on future licensing applications.

Erica J Dobbs, Attorney #30588-49 Indiana Department of Insurance

7-16-2019 Date Signed

Dwayne A. Goad

Designated Responsible Licensed Producer

TCB Transportation Insurance Inc.

STATE OF INDIANA)) SS:
COUNTY OF)
Before me a Notary Public for Allow County, State of Indiana
personally appeared Dwayne A. Goad, Designated Responsible Licensed Producer, on behalf of
TCB Transportation Insurance Inc., and being first duly sworn by me upon his oath, says that the
facts alleged in the foregoing instrument are true.
Signed and sealed this 16 day of July, 2019.
Dean M. King Signature
Diane M. King Printed
My Commission expires: 6 - 24 - 2024 # 684599
County of Residence: Wen