

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE

CAUSE NO.: 19201-AG20-0526-091

IN THE MATTER OF:)

Nancy S. Gross)
517 E. Silver St.,)
Knightstown, IN 46148)

Respondent.)

Type of Agency Action: Enforcement)

Producer's License #: 2610540)

FILED

OCT 05 2020

STATE OF INDIANA
DEPT. OF INSURANCE

ADMINISTRATIVE ORDER
NOTICE OF NONRENEWAL OF LICENSE

The Indiana Department of Insurance ("Department"), pursuant to Indiana Code § 4-21.5-1 *et seq.*, and Indiana Code § 27-1-15.6-12, hereby gives notice to Nancy S. Gross, ("Respondent") of the following Administrative Order:

1. Respondent is a licensed resident insurance producer holding license number 2610540 since April 23, 1996 ("Respondent's license").
2. Respondent's license expires on August 31, 2020.
3. On or about March 3, 2020, the Department received a complaint from Auto-Owners Insurance Company ("Auto-Owners").
4. Auto-Owners claimed that Respondent misappropriated policyholder funds for six (6) insurance policies.
5. In a statement to the Department, Respondent did not deny the allegations.

6. Indiana Code § 27-1-15.6-12(b)(4) provides, in part, that the Commissioner may refuse to renew an insurance producer's license for improperly withholding, misappropriating, or converting any monies or properties received in the course of doing insurance business.

7. Indiana Code § 27-1-15.6-12(b)(8) provides, in part, that the Commissioner may refuse to renew a producer's license for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in Indiana or elsewhere.

8. Indiana Code § 27-1-15.6-12(d) requires the Commissioner to notify a licensee of the reason for the nonrenewal of his license. This Order serves as that notice.

9. The Commissioner further notifies Respondent that, pursuant to Indiana Code § 27-1-15.6-12(d), Respondent may, within sixty-three (63) days of the mailing of this Order, make a written demand upon the Commissioner for a hearing to determine the reasonableness of this action. Such a hearing shall be held within thirty (30) days from the date of receipt of Respondent's written demand.

WHEREFORE, based on the foregoing, the Commissioner of Insurance hereby notifies Respondent that **her license shall not be renewed** due to her misappropriation of policyholder funds.

10-5-2020
Date Signed


Stephen W. Robertson, Commissioner
Indiana Department of Insurance

Distribution:

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