

STATE OF INDIANA)
) SS:
COUNTY OF MARION)
)
)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE
Cause Number: 16585-AG17-1026-206

IN THE MATTER OF:)
)
Heidi Manivong)
2560 62nd Ave N Lot 314)
St. Petersburg, FL 33702)
)
Respondent)
)
Type of Agency Action: Enforcement)
)
License ID: 1028285)

FILED
NOV 17 2017
STATE OF INDIANA
DEPT. OF INSURANCE

FINAL ORDER

The Indiana Department of Insurance (“Department”), by counsel, Claire Szpara, and Heidi Manivong (“Respondent”), signed an Agreed Entry which purports to resolve all issues involved in the action by the Department regarding Respondent’s nonresident producer license, and which has been submitted to the Commissioner of Insurance (the “Commissioner”) for approval.

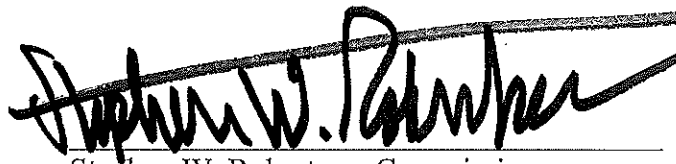
The Commissioner, after reviewing the Agreed Entry, which imposes a one thousand dollar (\$1,000) administrative penalty for failing to disclose a 1993 felony conviction and three (3) administrative actions, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry, as if fully set forth herein, and approves and adopts in full the Agreed Entry as a resolution of this matter.

IT IS THEREFORE ORDERED by the Commissioner of Insurance:

1. Respondent shall pay an administrative penalty in the amount of one thousand dollars (\$1,000), payable within thirty days (30) from the date of this Final Order, for providing incorrect, misleading, incomplete, or materially untrue information in a license application in violation of Indiana Code § 27-1-15.6-12(b)(1), and for violating an insurance law in violation of Indiana Code § 27-1-15.6-12(b)(2)(A) for failing to disclose three (3) administrative actions within thirty (30) days.

2. Respondent's license shall be placed on probationary status for a period of one (1) year from the date of this Final Order.

ALL OF WHICH IS ORDERED this 17th day of November, 2017.



Stephen W. Robertson, Commissioner
Indiana Department of Insurance

Distribution:

Claire Szpara
INDIANA DEPARTMENT OF INSURANCE
311 West Washington Street, Suite 103
Indianapolis, Indiana 46204-2787

Heidi Manivong
2560 62nd Ave N Lot 314
St. Petersburg, FL 33702

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STATE OF INDIANA
DEPT. OF INSURANCE

AGREED ENTRY

This Agreed Entry is executed by and between the Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Claire Szpara, and Heidi Manivong ("Respondent"), to resolve all issues in the above-captioned cause number. This Agreed Entry is subject to the review and approval of Stephen W. Robertson, Commissioner of the Indiana Department of Insurance ("Commissioner").

WHEREAS, on April 13, 2015, Respondent submitted an application for a nonresident producer's license;

WHEREAS, on said license application, Respondent failed to disclose an August 30, 1993 conviction of felony welfare fraud in Florida, judgment withheld;

WHEREAS, Respondent's conduct is a violation of Indiana Code § 27-1-15.6-12(b)(1), which states that a Respondent shall not provide incorrect, misleading, incomplete, or materially untrue information in a license application;

WHEREAS, Respondent failed to report the following administrative actions to the Department: an April 5, 2017 Georgia Consent Order; a June 6, 2017 administrative action by the state of Washington; and a June 21, 2017 administrative action by the state of Massachusetts, all based upon her failure to report the 1993 conviction;

WHEREAS, Indiana Code § 27-1-15.6-17(a) requires a producer to report any administrative actions taken against any producer to the Commissioner within thirty (30) days; Respondent failed to notify the Commissioner of the actions taken by Georgia, Washington and Massachusetts on a timely basis;

WHEREAS, Indiana Code § 27-1-15.6-12(b)(2)(A) gives the Commissioner the authority to levy a civil penalty and place a producer's license in a probationary status for violating an insurance law; and

WHEREAS, the Department and Respondent (collectively, the "Parties") desire to resolve this matter without the necessity of a hearing.

IT IS, THEREFORE, NOW AGREED by and between the Parties as follows:

1. The Commissioner has jurisdiction over the subject matter and the Parties to this Agreed Entry.
2. This Agreed Entry is executed voluntarily by the Parties.
3. Respondent voluntarily and freely waives the right to a public hearing on the issues in this matter.
4. Respondent voluntarily and freely waives the right to judicial review of this matter.
5. Respondent shall pay an administrative fine in the amount of one thousand (\$1,000) dollars within thirty (30) days after the Commissioner signs the Final Order adopting this Agreed Entry.

6. Respondent's nonresident insurance producer's license shall be placed in probationary status for a period of one (1) year from the date the Final Order is issued.
7. The Department agrees to accept Respondent's compliance with this agreement as full satisfaction of this matter.
8. Respondent has carefully read and examined this agreement and fully understands its terms.
9. Respondent has entered into this agreement freely, and has not been subject to duress, threat or undue influence.
10. Should this Agreed Entry not be accepted by the Commissioner, it is agreed that presentation to and consideration of this Agreed Entry by the Commissioner shall not unfairly or illegally prejudice the Commissioner from further participation in or resolution of these proceedings.
11. Respondent is aware that failure to comply with any of the terms of this agreement will result in the matter being set for a hearing.

11.15.17
Date Signed

11/9/2017
Date Signed

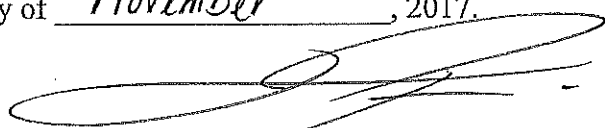
Claire Szpara
Claire Szpara, Counsel (34219-64)
Indiana Department of Insurance

Heidi Manivong
Heidi Manivong, Respondent

STATE OF FLORIDA) Pinellas
) SS:
COUNTY OF _____) 1

Before me a Notary Public for Pinellas County, State of Florida,
personally appeared Heidi Manivong, and being first duly sworn by me upon her oath, says that
the facts alleged in the foregoing instrument are true.

Signed and sealed this 9th day of November, 2017.



Notary Signature

Veronica Pacocha

Notary Printed

My Commission expires: 8/30/18

County of Residence: Pinellas

