) SS: COUNTY OF MARION)		COMMISSIONER OF INSURANCE CAUSE NO.: 15933-AG17-0109-027	
		CAUSE NO	13733-74017-0107-027
IN THE MATTER OF:)	
CIBA Ins. Services of Calif	fornia)	****
655 N. Central Ave #2100)	JAN 27 2017
Glendale, CA 91203))	STATE OF INDIANA
Respondent))	DEPT. OF INSURANCE
License Number: 604846		ý	

FINDINGS OF FACT AND SUSPENSION ORDER

WHEREAS, CIBA Ins. Services of California ("Respondent") is a non-resident insurance producer under license # 604846.

WHEREAS, Indiana Code § 27-1-15.8-4(a) requires a surplus lines producer, on or before February 1 and August 1 of each year, to collect from the insured and remit to the Department an amount equal to two and one-half percent (2 1/2%) of "all gross premiums upon all policies and contracts procured by the surplus lines producer under the provisions of this section during the preceding six (6) month period ending December 31 and June 30."

WHEREAS, Indiana Code § 27-1-15.6-12(g) states that a licensed producer must furnish the commissioner with a full and complete report listing each insurer with which the licensee has held an appointment during the year preceding within ten (10) days of a request.

WHEREAS, on November 29, 2016, the Commissioner of the Indiana Department of Insurance ("Commissioner") mailed Respondent a certified letter requesting the semi-annual report and list of appointments.

WHEREAS, on December 2, 2016, the certified mail receipt for article # 91 7190 0005 2720 0066 0210, was delivered to the front desk or reception area.

WHEREAS, Respondent has failed to provide the semi-annual report and a list of appointments within ten (10) days as requested by the Commissioner.

WHEREAS, Respondent's failure to provide the list of appointments within ten (10) days constitutes a violation of Indiana Code § 27-1-15.6-12(g).

WHEREAS, Indiana Code § 27-1-15.6-12(h) provides that the Commissioner may, without a hearing and in his sole discretion, issue an order to suspend any insurance license held by the licensee in the event that the licensee fails to remit the list of appointments within ten (10) days.

WHEREAS, pursuant to Indiana Code § 4-21.5-4-4, the Commissioner shall set this matter for hearing on this Order upon a request by Respondent.

IT IS THEREFORE ORDERED BY THE COMMISSIONER that Respondent's license number 604846 is hereby suspended, effective immediately, and will remain suspended until Respondent:

- 1. Submits the semi-annual report and remits the surplus lines tax owed, and pays the late penalty as set out in Indiana Code § 27-1-15.8-4(h),
- 2. Submits the list of appointments requested by the Commissioner, and

3. Reaches a Consent Order with the Department for its expenses in obtaining compliance with this matter or schedules a hearing to determine the same.

ALL OF WHICH IS ORDERED the 27 day of January 2017.

Stephen W. Robertson, Commissioner Indiana Department of Insurance

Copies to:

CIBA Ins. Services of California 655 N. Central Ave #2100 Glendale, CA 91203

Claire Szpara, Attorney
Indiana Department of Insurance
311 West Washington St. #103
Indianapolis, IN 46204

STATE OF INDIANA)	BEFORE THE INDIANA
COUNTY OF MARION) SS:	COMMISSIONER OF INSURANCE
	CAUSE NUMBER: 15933-AG17-0109-027
IN THE MATTER OF:)
CIBA Ins. Services of California 655 N. Central Ave #2100	
Glendale, CA 91203 Respondent.) MAR 1 7 2017
Type of Agency Action: Enforcement	ent STATE OF INDIANA DEPT. OF INSURANCE
License Number: 604846))

AGREED ENTRY

This Agreed Entry is executed by the Indiana Department of Insurance ("Department"), by counsel, Claire Szpara, and CIBA Ins. Services of California ("Respondent"), a non-resident surplus lines producer licensed to do business in Indiana, to resolve all issues in the above captioned matter. This Agreed Entry is subject to the review and approval of Stephen W. Robertson, Commissioner, Indiana Department of Insurance ("Commissioner").

WHEREAS, Respondent is a non-resident surplus lines producer holding license number 604846;

WHEREAS, Indiana Code § 27-1-15.8-4(a) requires a surplus lines producer, on or before February 1 and August 1 of each year, to collect from the insured and remit to the Department an amount equal to two and one-half percent (2 1/2%) of "all gross premiums upon all policies and contracts procured by the surplus lines producer under the provisions

of this section during the preceding six (6) month period ending December 31 and June 30.";

WHEREAS, Indiana Code § 27-1-15.6-12(g) states that a licensed producer must furnish the commissioner with a full and complete report listing each insurer with which the licensee has held an appointment during the year preceding within ten (10) days of a request;

WHEREAS, Respondent has failed to provide the semi-annual report and a list of appointments within ten (10) days as requested by the Commissioner;

WHEREAS, Julie Kim, Manager of Operations of CIBA Ins. Services of California, is authorized to act on behalf of Respondent and obligate it to perform in accordance with this agreement; and

WHEREAS, the Department and Respondent (collectively, "the Parties") desire to resolve their differences and settle their issues without incurring the time and expense of a hearing.

IT IS, THEREFORE, NOW AGREED by and between the Parties as follows:

- The Commissioner has jurisdiction over the subject matter and the Parties in this Agreed Entry.
- 2. This Agreed Entry is executed voluntarily by the Parties.
- 3. Respondent voluntarily and freely waives the right to a public hearing in this matter.
- 4. Respondent voluntarily and freely waives the right to judicial review of this matter.

- 5. Respondent agrees to pay an administrative penalty in the amount of two hundred fifty dollars (\$250) to the Department within sixty (60) days of the Commissioner's Final Order adopting this Agreed Entry.
- 6. After Department receives Respondent's payment of two hundred fifty dollars (\$250), the Department will file a motion to lift the suspension on Respondent's surplus lines license.
- 7. The Department agrees to accept Respondent's compliance with the Agreed Entry herein as full satisfaction of this matter.
- 8. Respondent has carefully read and examined this Agreed Entry and fully understands its terms.
- Respondent has entered into this Agreed Entry freely, and has not been subject to duress, threat or undue influence.
- 10. Should this Agreed Entry not be accepted by the Commissioner, it is agreed that presentation to and consideration of this Agreed Entry by the Commissioner shall not unfairly or illegally prejudice the Commissioner from further participation in or resolution of these proceedings.
- 11. Respondent is aware that failure to comply with any term of this agreement will result in the matter being set for hearing.

3.9.17 Date Signed Claire Szpara, Jounsel (34219-64) Indiana Department of Insurance

2/24/2017 Date Signed

Julie Kim, Manager of Operations CIBA Ins. Services of California

STATE OF INDIANA)	BEFORE THE INDIANA
COUNTY OF MARION) SS:	COMMISSIONER OF INSURANCE
	CAUSE NO. 15933-AG17-0109-027
IN THE MATTER OF:)
CIBA Ins. Services of California)
655 N. Central Ave. #2100	
Glendale, CA 91203	
Respondent.) MAR 1 7 2017
Type of Agency Action: Enforcement) STATE OF INDIANA DEPT. OF INSURANCE
Indiana Insurance License No.: 604846)

FINAL ORDER

The Indiana Department of Insurance ("Department"), by its counsel, Claire Szpara, and CIBA Ins. Services of California ("Respondent"), a non-resident surplus lines producer licensed to do business in Indiana, signed an Agreed Entry which purports to resolve all issues involved in the action by the Department and which has been submitted to the Commissioner of Insurance ("Commissioner") for approval.

The Commissioner, after reviewing the Agreed Entry, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry as if fully set forth herein, and approves and adopts in full the Agreed Entry as a resolution of this matter.

IT IS THEREFORE ORDERED by the Commissioner:

 Respondent shall pay an administrative penalty in the amount of two hundred fifty (\$250) dollars to the Department. This amount is due in full to the Department within sixty (60) days after the signing of this Final Order. 2. Respondent's non-resident surplus lines license suspension shall be lifted after the administrative penalty is received.

ALL OF WHICH IS ORDERED this 17th day of March, 2017.

Stephen W. Robertson, Commissioner Indiana Department of Insurance

Distribution:

CIBA Ins. Services of California 655 N. Central Ave #2100 Glendale, CA 91203

Claire Szpara, Counsel Indiana Department of Insurance 311 W. Washington St., Suite 103 Indianapolis, IN 46204