

STATE OF INDIANA )  
 ) SS:  
COUNTY OF MARION )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE  
CAUSE NUMBER:13483-AG14-1216-214

IN THE MATTER OF: )  
 )  
Heather Box, )  
Respondent. )  
 )  
3844 N Ridgeview Dr. )  
Indianapolis, IN 46226 )  
 )  
Type of Agency Action: Enforcement )  
 )  
Indiana License No. 850213 )

**FILED**  
JAN 30 2015  
STATE OF INDIANA  
DEPT. OF INSURANCE

**FINDINGS OF FACT AND SUSPENSION ORDER**

WHEREAS, on December 23, 2014, the Commissioner of the Indiana Department of Insurance (“Commissioner”) placed the insurance license of Heather Box (“Respondent”) on probation for Respondent’s failure to pay a child support arrearage in full, to request activation of an income withholding order establishing a payment plan, or to request a hearing before the child support bureau.


WHEREAS, on January 27, 2015, the Department was notified by the Indiana Department of Child Services that Respondent has not paid the child support arrearage in full or established a payment plan with the child support bureau to pay the arrearage and requested the activation of an income withholding order.

WHEREAS, more than twenty (20) days have elapsed since the Commissioner placed Respondent’s insurance license on probation.

WHEREAS, per Ind. Code §27-1-15.6-29(c), the Commissioner shall suspend Respondent’s insurance license.

IT IS THEREFORE ORDERED BY THE COMMISSIONER that Respondent's license, number 850213, is hereby suspended, effective immediately, and will remain suspended until the Commissioner receives notice from the Department of Child Services or the county child support bureau that Respondent has paid the child support arrearage in full or has established a payment plan with the child support bureau to pay the arrearage and requested the activation of an income withholding order.

ALL OF WHICH IS ORDERED this 30<sup>th</sup> day of January, 2015.

  
Stephen W. Robertson, Commissioner  
Indiana Department of Insurance

Distribution:

Heather Box  
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Indianapolis, IN 46226

Dave Rose, Chief Investigator  
Enforcement Division  
Indiana Department of Insurance  
311 W. Washington St., Suite 103  
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DEC 23 2014  
STATE OF INDIANA  
DEPT. OF INSURANCE

**FINDINGS OF FACT AND PROBATION ORDER**

WHEREAS, the Indiana Department of Insurance (“Department”) received notification from the Indiana Department of Child Services Child Support Bureau (“DCS”) that Heather Box (“Respondent”), a licensed insurance producer in Indiana, had a child support payment arrearage.

WHEREAS, on November 24, 2014, the Department sent a letter to Respondent, pursuant to Ind. Code §27-1-15.6-29, stating that if the child support arrearage was not paid in full, a request for the activation of an income withholding order establishing a payment plan was not made, or a request for a hearing was not made within twenty (20) days after the notice was mailed, Respondent’s Indiana insurance producer license would be placed on probation.

WHEREAS, more than twenty (20) days have elapsed since the Department sent Respondent the November 24, 2014 letter.


WHEREAS, the Department has been notified by DCS that Respondent has not paid the child support arrearage in full, requested the activation of an income withholding order establishing a payment plan, or requested a hearing.

WHEREAS, due to Respondent's failure to comply with the requirements set forth in the November 24, 2014 letter and, pursuant to Ind. Code §27-1-15.6-29(a), the Commissioner shall place Respondent's insurance license on probation.

WHEREAS, pursuant to Ind. Code §27-1-15.6-29(c), if, within twenty (20) days after the date of this order, Respondent has not paid the child support arrearage in full or established a payment plan to pay the arrearage and requested the activation of an income withholding order, the Commissioner shall suspend Respondent's insurance license.

IT IS THEREFORE ORDERED BY THE COMMISSIONER that Respondent's insurance producer license is hereby placed on probation, effective immediately, and will remain on probation until ten (10) business days after the Commissioner receives a notice from DCS that Respondent has paid the child support arrearage in full or has established a payment plan to pay the arrearage and requested the activation of an income withholding order.

ALL OF WHICH IS ORDERED this 23<sup>rd</sup> day of December, 2014.

  
Stephen W. Robertson, Commissioner  
Indiana Department of Insurance

Distribution:

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