

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE

CAUSE NUMBER: 9308-AG11-0321-042

IN THE MATTER OF:)
)
Jeffrey Matthew Voelz,)
)
Respondent,)
)
8026 Eastwood Lane)
Woodridge, IL 60517)
)
License Number 676161)
)
Type of Agency Action: Enforcement)

FILED

MAR 24 2011

STATE OF INDIANA
DEPT. OF INSURANCE

ADMINISTRATIVE ORDER
NOTICE OF NONRENEWAL OF LICENSE

The Indiana Department of Insurance, pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code 4-21.5-1 et seq. and the Indiana Insurance Producers Act, Indiana Code 27-1-15.6-12, hereby gives notice to Jeffrey Matthew Voelz (“Respondent”) of the following Administrative Order:

1. Indiana Code 27-1-15.6-12(b) provides that “The commissioner may levy a civil penalty, place an insurance producer on probation, suspend an insurance producer’s license, revoke and insurance producer’s license for a period of years, permanently revoke an insurance producer’s license, or refuse to issue or renew an insurance producer license, or take any combination of these actions ...”

2. Indiana Code 27-1-15.6-12(d) provides that when the Commissioner refuses to renew a license, the Commissioner shall notify the Respondent, in writing, of the reasons for the nonrenewal.

3. Respondent's Illinois resident insurance producer license expired on March 4, 2011.

4. Respondent holds Indiana non-resident insurance producer license number 676161, which became inactive on the date his resident license expired.

5. On or about April 27, 2010, a formal notice of contract cancellation was received by the Department from Keisha Weeks, the Market Conduct/Regulatory Compliance Director for AFLAC Insurance Company, stating that Respondent had been terminated for cause. In the letter, Ms. Weeks stated that their Special Investigation Unit conducted an investigation of Respondent's insurance practices and determined that Respondent had established bogus groups to get payroll rates and submitted bogus business.

6. On or about May 11, 2010, the Department received additional information from Ben Lamb, an Investigator with AFLAC Insurance Company's Special Investigations Unit, stating that Respondent established four (4) fictitious businesses as AFLAC payroll groups and submitted applications for 93 policies under these groups. Respondent created twenty-four (24) fictitious persons, listing them as employees of one of the four (4) groups. The address for the group was the same as the policyholders' residential address. Additionally, the investigation determined that Respondent issued one hundred ninety-nine (199) policies on a direct basis to forty-eight (48) different fictitious policyholders. The direct policies were sent to either one of the four UPS Store mailboxes used for the groups or to the Respondent's residential address. During a recorded interview, Respondent admitted to writing the business in this manner, stating that he had experienced unexpected health costs and saw no other option as to how to pay the costs.

7. Respondent improperly misappropriated monies in the course of doing insurance business.

8. Respondent intentionally misrepresented the terms of an actual or proposed insurance contract or application for insurance.

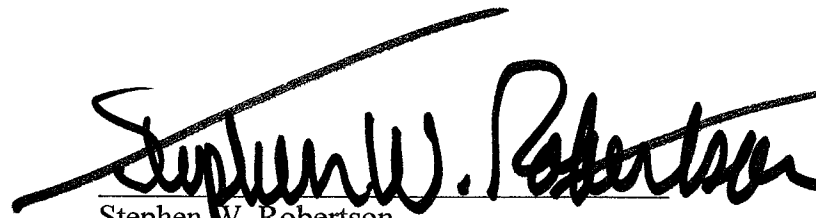
9. Respondent used fraudulent and dishonest practices, demonstrating incompetence, untrustworthiness, and financial irresponsibility in the conduct of business in Indiana or elsewhere.

10. Respondent's conduct, alleged herein, is cause for disciplinary action in accordance with Indiana Code §§27-1-15.6-12(b)(4), 27-1-15.6-12(b)(5), and 27-1-15.6-12(b)(8).

WHEREFORE, based on the foregoing, the Commissioner of Insurance hereby notifies Respondent that **Respondent's license shall not be renewed.**

WHEREFORE, the Commissioner further notifies Respondent that pursuant to Indiana Code 27-1-15.6-12(d), within sixty (60) days of receiving this Notice, Respondent may make a written demand upon the Commissioner for a hearing to determine the reasonableness of this action. Such a hearing shall be held within thirty (30) days from the date of receipt of Respondent's written demand.

3-24-11
Date Signed


Stephen W. Robertson
Commissioner
Indiana Department of Insurance

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