

STATE OF INDIANA )  
 ) SS:  
COUNTY OF MARION )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NUMBER: 9116-CO10-0524-006

IN THE MATTER OF: )  
 )  
United HealthCare Insurance Company )  
Respondent, )  
 )  
450 Columbus Blvd. )  
Hartford CT 06115 )  
 )  
NAIC No.: 79413 )

FILED

JUL 06 2016

STATE OF INDIANA  
DEPT. OF INSURANCE

**FINAL ORDER**

The Indiana Department of Insurance (“Department”) and United HealthCare Insurance Company, (“Respondent”) an insurance company authorized to conduct business in the State of Indiana, signed an Agreed Entry which purports to resolve all issues involved in the actions by the Department regarding Respondent’s Certificate of Authority, and which has been submitted to the Commissioner of Insurance (“Commissioner”) for approval.

The Commissioner, after reviewing the Agreed Entry, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry as if fully set forth herein, and approves and adopts in full the Agreed Entry as attached as Exhibit A as a resolution of this matter.

IT IS THEREFORE ORDERED, by the Commissioner of Insurance:

1. Respondent will pay a fine of One Thousand Five Hundred Dollars (\$1,500.00). This amount is payable within thirty (30) days of this Commissioner’s Final Order.
2. The Department agrees to accept Respondent’s compliance with the terms of this

order as full and final resolution of a complaint by American Health Network of  
Indiana, LLC.

ALL OF WHICH IS ORDERED this 6 day of July, 2010.



Stephen W. Robertson,  
Executive Director/Acting Commissioner  
Indiana Department of Insurance

Distribution:

Nikolas P. Mann.  
**Indiana Department of Insurance**  
311 West Washington Street, Suite 300  
Indianapolis, Indiana 46204-2787

**United HealthCare Insurance**  
Attn: Ralph Bline  
415 N 26<sup>th</sup> Street, Ste. 101  
Lafayette IN 47904

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STATE OF INDIANA  
DEPT. OF INSURANCE

**AGREED ENTRY**

This Agreed Entry is executed by Nikolas P. Mann, Attorney for and on behalf of the State of Indiana, Indiana Department of Insurance (“Department”), and UnitedHealthcare Insurance Company (“Respondent”), an insurance company licensed to do business in Indiana, to resolve all issues relating to a complaint by American Health Network of Indiana, LLC. This Agreed Entry is subject to the review and approval of the Commissioner of the Indiana Department of Insurance.

WHEREAS, Respondent is an insurance company with a statutory home office located in the State of Connecticut and is authorized to do business in the State of Indiana; and,

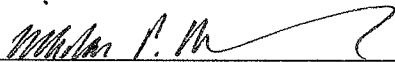
WHEREAS, the Department and Respondent desire to resolve their differences and settle the issues without the necessity of a hearing;

IT IS THEREFORE, NOW AGREED by and between the parties as follows:

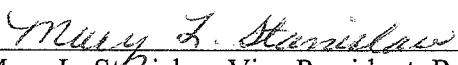
1. The Commissioner has jurisdiction over the subject matter and the Respondent in this administrative action.
2. This Agreed Entry is executed voluntarily by the parties.
3. Respondent voluntarily and freely waives the right to a public hearing.
4. Respondent voluntarily and freely waives the right to judicial review of this matter.

5. Department alleges that the Respondent's claims handling on two claims submitted under Policy Number 825529302 violated Indiana Code § 27-4-1-4.5 (4); and Indiana Code § 27-4-1-4.5 (6).
6. Respondent does not admit any wrongdoing.
7. Respondent will pay the sum of One Thousand Five Hundred Dollars (\$1,500.00). This amount is payable within thirty (30) days of the Commissioner's Final Order.
8. The Department agrees to accept Respondent's compliance with the terms of this agreement as full and final resolution of a complaint by American Health Network of Indiana , LLC.
9. Respondent has carefully read and examined this agreement and fully understands its terms.

6/28/10  
Date Signed

  
\_\_\_\_\_  
Nikolas P. Mann, Attorney  
Indiana Department of Insurance

6/23/10  
Date Signed

  
\_\_\_\_\_  
Mary L. Stanislav, Vice President, Regulatory Affairs  
UnitedHealthcare Insurance Company

STATE OF MINNESOTA )  
 ) SS:  
COUNTY OF HENNEPIN )

Before me a Notary Public for Hennepin County, State of Minnesota, personally appeared Mary L. Stanislav, Vice President, Regulatory Affairs, UnitedHealthcare Insurance Company, and being first duly sworn by me upon her oath, says that the facts alleged in the foregoing instrument are true.

Signed and sealed this 23<sup>rd</sup> day of June, 2010.

Margaret J Lindner  
Signature

MARGARET J LINDNER  
Printed

My Commissioner expires: Jan 31, 2015

County of Residence: RAMSEY

