

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE
CAUSE NUMBER: 8960-CO09-1229-019

Safe Auto Insurance Company)
)
Respondent,)
)
4 Easton Oval)
Columbus OH, 43219)
)
NAIC No.: 25405)

FILED
JAN 20 2010
STATE OF INDIANA
DEPT. OF INSURANCE

FINAL ORDER

The Indiana Department of Insurance (“Department”) and Safe Auto Insurance Company (“Safe Auto”) (“Respondent”), an insurance company authorized to do business in Indiana, signed an Agreed Entry which purports to resolve all issues involved in the action by the Department relating to a complaint by an Indiana resident, and which has been submitted to the Commissioner of Insurance (the “Commissioner”) for approval.

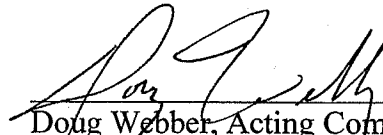
The Commissioner, after reviewing the Agreed Entry, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry as if fully set forth as attached as Exhibit A herein, and approves and adopts in full the Agreed Entry as a resolution of this matter.

IT IS THEREFORE ORDERED by the Commissioner of Insurance:

1. Respondent failed to conduct a reasonable investigation of a claim submitted under Policy Number IN455679 in violation of Indiana Code § 27-4-1-4.5(4).
2. Respondent denies any wrongdoing.

3. Respondent will pay an Administrative fine of Two Thousand Five Hundred Dollars (\$2,500.00). This amount is payable within thirty (30) days of the Commissioner's Final Order.
4. The Department agrees to accept Respondent's compliance with the terms of the Final Order as a full resolution of this matter.

ALL OF WHICH IS ORDERED this 29th day of January 2010.


Doug Webber, Acting Commissioner
Indiana Department of Insurance

Distribution:

Nikolas P. Mann
INDIANA DEPARTMENT OF INSURANCE
311 West Washington Street, Suite 300
Indianapolis, Indiana 46204-2787

Safe Auto Insurance Company
Attn: Jeffrey A. Little
4 Easton Oval
Columbus OH, 43219

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE
CAUSE NUMBER: 8960-CO09-1229-019

IN THE MATTER OF:)

Safe Auto Insurance Company)

Respondent,)

4 Easton Oval)
Columbus OH, 43219)

NAIC No.: 25405)

FILED

JAN 29 2010

STATE OF INDIANA
DEPT. OF INSURANCE

AGREED ENTRY

This Agreed Entry is executed by Safe Auto Insurance Company ("Safe Auto") and Nikolas P. Mann, Attorney, Deputy Commissioner, Enforcement Division for the Indiana Department of Insurance (the "Department") to resolve all issues in the above cause number. This Agreed Entry is subject to the review and approval of Carol Cutter, Commissioner, Indiana Department of Insurance.

WHEREAS, Safe Auto Insurance Company is an Ohio domiciled insurance company with its principal place of business in Columbus, Ohio, and;

WHEREAS, Safe Auto has a Certificate of Authority in the State of Indiana, and;

WHEREAS, Safe Auto was the subject of a complaint by an Indiana resident, and;

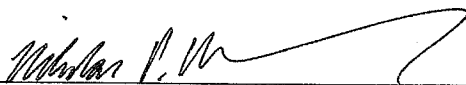
WHEREAS, the Department and Respondent desire to resolve their differences and settle the issues without the necessity of a hearing:

IT IS, THEREFORE, NOW AGREED by the parties as follows:

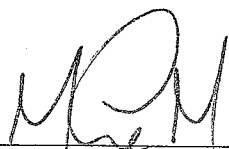
1. The Commissioner has subject matter jurisdiction over the matters at issue in connection with this Agreed Entry and personal jurisdiction over Safe Auto.
2. This Agreed Entry is executed voluntarily by the parties.
3. Respondent voluntarily and freely waives the right to a public hearing.
4. Respondent voluntarily and freely waives the right to judicial review of this matter.
5. Department alleges that the Respondent's claims handling on one claim submitted under Policy Number IN455679 violated Indiana Code § 27-4-1-4.5 (4).
6. Respondent denies any wrongdoing.
7. Respondent will pay an Administrative fine of Two Thousand Five Hundred Dollars (\$2,500.00). This amount is payable within thirty (30) days of the Commissioner's Final Order.
8. The Department agrees to accept Respondent's compliance with the terms of this Agreed Entry as a full resolution of this matter.
9. Respondent has carefully read this Agreed Entry and fully understands and accepts its terms.

1/29/10
Date Signed

1-20-10
Date Signed



Nikolas P. Mann, Attorney
Indiana Department of Insurance



Safe Auto Insurance Company

STATE OF OHIO)
) SS:
COUNTY OF Franklin)

Before me a Notary Public for Franklin County, State of Ohio,
personally appeared Mark D. Le Master,
and being first duly sworn by me upon his/her oath, says that the facts alleged in the foregoing
instrument are true.

Signed and sealed this 20th day of January, 2010.



Kristen E. Kollar
Notary Public, State of Ohio
My Commission Expires 11-24-2013

Kristen E. Kollar
Signature

Kristen E. Kollar
Printed

My Commissioner expires: 11/24/2013

County of Residence: Franklin