

STATE OF INDIANA     )  
                              ) SS:  
COUNTY OF MARION    )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NO. 3235-AG09-0216-043

IN THE MATTER OF:                     )

Walter C. Ervins,  
Respondent.                             )

3521 Charlton Ct.  
Fort Wayne, IN 46806                 )

Type of Agency Action: Enforcement

Indiana Insurance License No. 1656400

**FILED**

MAR 31 2009

STATE OF INDIANA  
DEPT. OF INSURANCE

**FINAL ORDER AND APPROVAL**

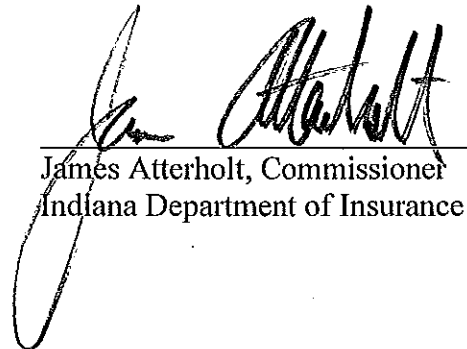
The Indiana Department of Insurance ("Department") by its counsel, Robert L. Hummel, and Walter C. Ervins ("Respondent"), a licensed insurance producer, signed an Agreed Entry which purports to resolve all issues involved in an investigation by the Department, and which has been submitted to the Commissioner of Insurance ("Commissioner") for approval.

The Commissioner, after reviewing the Agreed Entry, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry as if fully set forth herein, and approves and adopts in full the Agreed Entry as a resolution of this matter.

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Commissioner of Insurance:

1. Respondent shall pay a civil penalty in the amount of one thousand dollars (\$1,000.00), payable by personal check or money order to the State of Indiana, due in full within thirty (30) days after the date of this Final Order, per the terms of the Agreed Entry.
2. Respondent waives his right to petition for judicial review of this Final Order.

ALL OF WHICH IS ORDERED this 31 day of March, 2009.



James Atterholt, Commissioner  
Indiana Department of Insurance

Distribution:

Walter C. Ervins  
3521 Charlton Ct.  
Fort Wayne, IN 46806

Robert L. Hummel, Attorney  
Indiana Department of Insurance  
311 W. Washington St., Suite 300  
Indianapolis, IN 46204

WALTER ERVINS  
GLENDA ERVINS

3621 CHARLTON COURT  
FORT WAYNE, IN 46806  
PH: 260-447-1492

2160  
71-167749  
BRANCH 558

PAY TO THE  
ORDER OF

State of Indiana

DATE

\$ 1,000.00

One Thousand Dollars

— ~~equal~~ — DOLLARS

 SECURITY  
Features on  
Back



FOR

Civil Penalty

Cause # - 043  
3235-#607-0212

Walter C. Ervin

MP

⑆074901672⑆

02150

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STATE OF INDIANA     )  
                                  ) SS:  
COUNTY OF MARION    )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NO. 3235-AG09-0216-043

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3521 Charlton Ct.  
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Type of Agency Action: Enforcement

Indiana Insurance License No. 1656400

**FILED**

MAR 31 2009

STATE OF INDIANA  
DEPT. OF INSURANCE

**AGREED ENTRY**

This Agreed Entry is executed by Robert L. Hummel, attorney for the Indiana Department of Insurance ("Department"), and Walter C. Ervins ("Respondent"), a licensed Indiana insurance producer, to resolve all issues concerning an investigation by the Department. This Agreed Entry is subject to the review and approval of James Atterholt, Commissioner, Indiana Department of Insurance.

WHEREAS, Respondent is a licensed insurance producer in the State of Indiana, license number 1656400; and

WHEREAS, on May 9, 2008, the Commissioner issued a Final Order imposing a fine of one thousand dollars (\$1,000.00), placing Respondent's insurance producer license on probation for two (2) years, and requiring Respondent to submit quarterly insurance production/sales reports within ten (10) days of the end of each calendar quarter, beginning no later than July 10, 2008; and

WHEREAS, the second and third probation reports were submitted and received after the deadlines set forth in the Final Order; and

WHEREAS, failure to submit two probation reports within the time required are violations of the Commissioner's Final Order and are contrary to Ind. Code §27-1.15.6-12(b)(2)(D); and

WHEREAS, the parties conversed prior to the hearing date for the purpose of negotiating a settlement of the issues that have arisen; and

WHEREAS, the Department and Respondent desire to resolve their differences and settle the issues without a hearing;

IT IS THEREFORE, NOW AGREED by and between the parties as follows:

1. The Commissioner has jurisdiction over the subject matter and the Respondent in this investigation.
2. This Agreed Entry is executed voluntarily by the parties.
3. Respondent voluntarily and freely waives his right to a public hearing on the issues in this investigation.
4. Respondent admits that failure to submit probation reports on time is a violation of Indiana law.
5. Respondent agrees to payment of a civil penalty in the amount of one thousand dollars (\$1,000.00), payable by personal check or money order to the State of Indiana, due in full within thirty (30) days after the Commissioner of Insurance signs the Final Order.
6. The Department agrees to accept Respondent's compliance with the terms of this agreement as full resolution of the issues brought forth in the Department's investigation.
7. Respondent voluntarily and freely waives his right to petition for judicial review of this agreement and the Commissioner's Final Order.

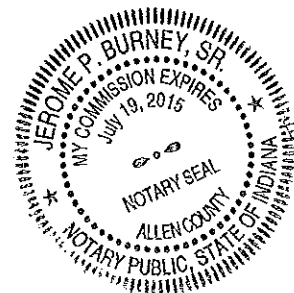
8. Respondent is aware that his failure to comply with any of the terms of this agreement, or any future failure to comply with the May 9, 2008 Final Order, will result in the matter being set for hearing and may result in the permanent revocation of his insurance license and/or additional civil penalties.
9. Respondent has carefully read this agreement and fully understands and accepts its terms.

3-19-09  
Date Signed

Walter C Ervins  
Walter C. Ervins, Respondent

3-16-09  
Date Signed

Robert L. Hummel  
Robert L. Hummel, Attorney  
Indiana Department of Insurance



STATE OF INDIANA )  
 ) SS:  
COUNTY OF Allen )

Before me, a Notary Public for Allen County, State of  
Indiana, personally appeared Walter C. Ervins and being first duly sworn  
by me upon his oath, says that the facts alleged in the foregoing instrument  
are true.

Signed and sealed this 19th day of March, 2009.

Jerome P. Burney Sr  
Signature

Jerome P. Burney Sr  
Printed

My Commission expires: 7-19-2015

County of Residence: Allen



STATE OF INDIANA     )  
                                  ) SS:  
COUNTY OF MARION    )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NO. 3235-AG09-0216-043

IN THE MATTER OF:

Walter C. Ervins,  
Respondent.

3521 Charlton Ct.  
Fort Wayne, IN 46806

Type of Agency Action: Enforcement

Indiana Insurance License No. 1656400

**FILED**

FEB 19 2009

STATE OF INDIANA  
DEPT. OF INSURANCE

**STATEMENT OF CHARGES**

The Enforcement Division of the Indiana Department of Insurance ("the Division"), pursuant to the Indiana Orders and Procedures Act, Ind. Code §4-21.5-1-1 *et seq.* and Ind. Code §27-1-15.6-12, hereby gives notice to Walter C. Ervins ("Respondent") of the following charge:

**COUNT I**

1. Respondent is a licensed resident insurance producer, holding license number 1656400.

2. On May 9, 2008, the Commissioner issued a Final Order imposing a fine of one thousand dollars (\$1,000.00), placing Respondent's insurance producer license on probation for two (2) years, and requiring Respondent to submit quarterly insurance production/sales reports within ten (10) days of the end of each calendar quarter, beginning no later than July 10, 2008. *See Exhibit "A" attached hereto.*



3. The May 9, 2008 Final Order stated that failure by Respondent to timely adhere to the requirements of the Final Order would result in a hearing to permanently revoke Respondent's license. *See Exhibit "A" attached hereto.*

4. Respondent was granted two (2) extensions of time to submit both the fine and the first probation report. *See Exhibit "B" attached hereto.*

5. The first probation report and fine payment, due by August 26, 2008 with the extension, was received on August 25, 2008.

6. The second probation report, due by October 10, 2008, was received on October 17, 2008. *See Exhibit "C" attached hereto.*

7. The third probation report, due by January 10, 2009, was received on February 11, 2009. *See Exhibit "D" attached hereto.*

8. Respondent's failure to submit two probation reports within the time required, as alleged herein, are violations of the Commissioner's Final Order and are contrary to Ind. Code §27-1.15.6-12(b)(2)(D).

9. The Commissioner has the authority to revoke a producer's license and/or impose a fine for any cause listed under Ind. Code §27-1-15.6-12(b).

WHEREFORE, the Department, by its counsel, Robert L. Hummel, requests that the Commissioner permanently revoke Respondent's insurance producer license, impose a civil penalty in the amount of five thousand dollars (\$5,000.00), and all other relief just and proper in the premises.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Robert L. Hummel", written over a horizontal line.

Robert L. Hummel


#20936-49

Indiana Department of Insurance  
311 W. Washington Street, Suite 300  
Indianapolis, IN 46204  
(317) 232-2385 - telephone  
(317) 232-5251 - facsimile

## CERTIFICATE OF SERVICE

This is to certify that the foregoing has been served upon Respondent Walter C. Ervins by depositing a copy of same in the United States Mail, first class postage prepaid, this 17th day of February, 2009.

Walter C. Ervins  
3521 Charlton Ct.  
Fort Wayne, IN 46806

  
Robert L. Hummel  
Attorney #20936-49

Indiana Department of Insurance  
311 W. Washington St., Suite 300  
Indianapolis, IN 46204

STATE OF INDIANA )  
 ) SS:  
COUNTY OF MARION )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NUMBER: 3235-AG07-1004-267

IN THE MATTER OF:

Walter C. Ervins,  
Respondent.

3521 Charlton Ct.  
Fort Wayne, Indiana 46806

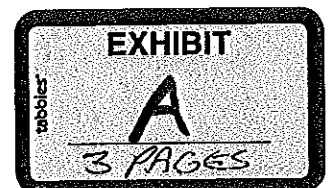
Type of Agency Action: Enforcement

Indiana Resident Producer License No. 1656400 )

**FILED**  
MAY 09 2008  
STATE OF INDIANA  
DEPT. OF INSURANCE

**Final Order**  
**Denying Respondent's Objections and**  
**Affirming ALJ's Findings of Fact, Conclusions of Law, and Recommended Order**

The Commissioner of the Indiana Department of Insurance, James Atterholt, having read and reviewed the Administrative Law Judge (ALJ) John Kissling's Findings of Fact, Conclusions of Law, and Recommended Order, Respondent's Objection to ALJ's Recommended Order, and Enforcement Division's Response to Respondent's Objection to ALJ's Recommended Order of March 11, 2008, and now being duly advised in the premises **DENIES** said Objection pursuant to Indiana Code 4-21.5-3-29, and as ultimate authority in this case issues this Final Order **AFFIRMING** ALJ Kissling's Findings of Fact, Conclusions of Law, and Recommended Order of March 11, 2008.



### **Findings of Fact and Conclusions of Law**

The Commissioner incorporates ALJ Kissling's Findings of Fact and Conclusions of Law in this Final Order.

### **Order**

The Commissioner now Orders:

1. Respondent's license #1656400 shall be placed on immediate probation.

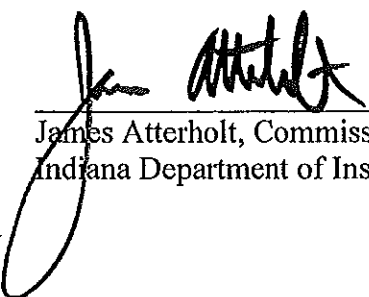
Probation shall extend for a period of two (2) years from the date of this Final Order.

Automatic lifting of probationary status at the end of the two (2) year period will depend on the timely completion of all of the following:

- a. Respondent shall pay a fine of one thousand (\$1,000.00) dollars within sixty (60) days of this Final Order.
- b. Respondent shall submit copies of his quarterly insurance production/sales reports from Humana. Reports will submitted, even if there is no production, within ten (10) days of the end of each calendar quarter, beginning no later than July 10, 2008 for the first report.
- c. Each report shall be accompanied by a brief statement from Respondent's sales manager, Andrew Tauzin, or his successor, that Respondent's conduct as a representative of Humana is satisfactory.
- d. In the event that Respondent terminates employment with Humana, Respondent shall notify, within ten (10) days of the effective date of such termination, the Enforcement Division of the Indiana Department of Insurance. The enforcement division may, at its option, waive any further reports or require reports form any new employer.

2. Failure of the Respondent to timely adhere to requirements a, b, c, and d, will result in a hearing to permanently revoke Respondent's license.

ALL OF WHICH IS ORDERED by the Commissioner this 25th day of April, 2008.



---

James Atterholt, Commissioner  
Indiana Department of Insurance

Distribution:

Robert L. Hummel, Attorney  
Indiana Department of Insurance  
311 West Washington Street, Suite 300  
Indianapolis, IN 46204

Walter C. Ervins  
3521 Charlton Ct.  
Fort Wayne, IN 46806

STATE OF INDIANA )  
 ) SS:  
COUNTY OF MARION )

BEFORE THE INDIANA  
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CAUSE NO. 3235-AG07-1004-267

IN THE MATTER OF: )

Walter C. Ervins,  
Respondent. )

3521 Charlton Ct.  
Fort Wayne, IN 46806 )

Type of Agency Action: Enforcement )

Indiana Insurance License No. 1656400 )

**FILED**

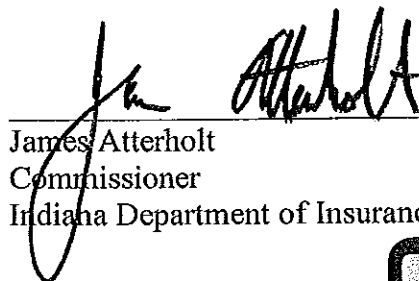
AUG 12 2008

STATE OF INDIANA  
DEPT. OF INSURANCE

**ORDER GRANTING EXTENSION OF TIME**

Respondent requested an extension of time to submit quarterly reports and pay the fine of one thousand dollars (\$1,000.00) required by July 9<sup>th</sup>, 2008, pursuant to the Commissioner's Final Order dated May 9, 2008. The extension was granted and no reports or fine have been submitted. Respondent has now requested another thirty (30) days to submit quarterly reports and fine. The Commissioner being duly advised now **Grants** an extension of fifteen days (15) up to and including August 26<sup>th</sup>, 2008, for Respondent to submit quarterly report and fine. No further extensions will be granted.

8/12/08  
Date

  
James Atterholt  
Commissioner  
Indiana Department of Insurance



Distribution:

Walter Ervins  
3521 Charlton Court  
Fort Wayne, IN 46806

Robert Hummel, Attorney  
Enforcement Division  
Indiana Department of Insurance  
311 West Washington Street, Suite 300  
Indianapolis, IN 46204-2787





**RECEIVED**  
OCT 17 2008  
STATE OF INDIANA  
DEPT. OF INSURANCE

Date: October 8, 2008

James Atterholt, Commissioner  
Indiana Department of Insurance  
311 West Washington Street, Suite 300  
Indianapolis, IN 46204

Subject: Walter C. Ervins, Indiana Resident Producer License No. 1656400

Dear Mr. Atterholt,

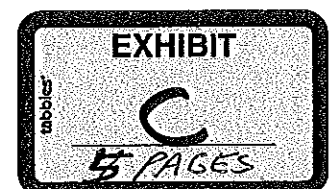
As the Sales Manager for Humana MarketPOINT in Fort Wayne, IN and Mr. Ervin's direct supervisor, I am providing the following statement regarding the conduct and performance of Mr. Ervins as a Humana Sales Associate. Since his employment with Humana in October of 2007, Mr. Ervins has been consistent in his sales efforts while performing all aspects of his job in a compliant and ethical manner. All of our sales associates must be observed and evaluated on a regular basis to ensure that our clients are receiving a full and compliant presentation at all times. Mr. Ervin's performance has consistently been at or above the standards set by Humana and CMS.

Overall, Mr. Ervins has conducted himself in a professional manner and has been a capable and compliant agent with the capacity for growth in his current role. I look forward to having him as part of my team as we are beginning another Annual Enrollment Period.

If there is anything else that you would require of me, please feel free to contact me at 800-941-1148 or 260-515-9478.

Respectfully,

Andrew Tauzin  
Sales Manager  
Humana MarketPOINT  
6319 - F Mutual Drive  
Fort Wayne, IN 46825



### Agent Sales Goals for AEP MAPD and Other Products

Listed below are the sales vs. goals for the current AEP and the upcoming OEP. We will use this form to track how you are doing with regard to your sales throughout this selling season.

AEP Goal 50  
Actual Sales 22  
Diff: - 28      AEP Percentage = 44 %

	Jan	Feb	Mar	
OEP Goal	16.84	16.84	16.84	
Actual Sales	12	7	23	
Diff:	- 4.84	- 9.84	- 9.84	OEP Percentage = 83 %

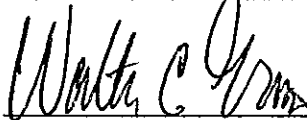
O/P Goal	4	4	4
Actual Sales	0	0	1
Diff:	- 4	- 4	- 4

Listed below are the expected MAPD sales for the ROY sales cycle, along with the expected Other Products targets.

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
ROY Goal	7	7	7	7	7	7	5	2
Actual Sales	8	6	7	6	7	5	2 (NC)	
O/P Goal	8	8	8	8	8	8	8	8
Actual Sales	1	5	1	5	3	5	1 (NC)	

(By Unit)

These are the current goals and expectations and are subject to change with the approval of the Indiana Director. By signing below, you acknowledge that these goals and expectations have been discussed with your manager and recommendations for achieving these have been made.



Agent: Walter Ervins

Date

10/8/08



Manager: Andy Tauzin

Date

10/8/08

[Print](#)   [Previous](#)   [Done](#)

## Agent Report - Individual Report

The data contained in this report is for administrative use only and may not be used for marketing purposes of any kind or to solicit disenrolled members. Failure to comply is a violation of federal privacy laws and will result in legal action and disciplinary action up to and including termination.

### 7/8/2008 - 10/8/2008

Source	SID/DCN	First Name	Last Name	Plan Name	Signature Date	Upload Date	Effective Date	Entered into CI	CMS Accreted	Cancelled
Digital	50WCNP480882818	DONAL	MOWERY	Humana Gold Choice PFFS H1804-184	07/09/2008	07/09/2008	08/01/2008	07/11/2008	09/16/2008	
Digital	50WCNP4918039G8	Richard	Reynard	Humana PDP Standard S5884-073	07/17/2008	07/17/2008	08/01/2008	07/31/2008	08/01/2008	
Digital	50WCNP4A45E038X6	JACK	WAINWRIGHT	HumanaChoicePPO R5826-008	07/20/2008	07/20/2008	08/01/2008	07/23/2008	08/01/2008	
Digital	50WCNP4A45E038B89	JACQUELINE	WAINWRIGHT	HumanaChoicePPO R5826-008	07/20/2008	07/20/2008	08/01/2008	07/23/2008	08/01/2008	
Digital	50WCNP4B094438T	RUSSELL	BOOKS	HumanaChoicePPO R5826-008	07/23/2008	07/23/2008	08/01/2008	08/06/2008	08/06/2008	
Digital	50WCNP4BFOO3AUB	PHILLIP	MCINTIRE	HumanaChoicePPO R5826-008	07/27/2008	07/27/2008	08/01/2008	07/29/2008	08/05/2008	
Digital	50WCNP4BFOO3Y23	JUDITH	PENROD	Humana PDP Enhanced S5884-013	07/27/2008	07/27/2008	08/01/2008	07/29/2008	08/05/2008	
Digital	50WCNP4C19K4BMV	GRACE	REIDENBACH	Humana PDP Standard S5884-073	07/30/2008	07/30/2008	08/01/2008	08/13/2008	08/13/2008	
Digital	50WCNP4SD943X1W	JAMES	BOTT	Humana PDP Enhanced S5884-013	08/04/2008	08/04/2008	11/01/2008	08/06/2008	11/01/2008	
Digital	50WCNP4SKYVWZMB4	MARIA	GARCIA	Humana Gold Choice PFFS H1804-184	08/06/2008	08/06/2008	09/01/2008	08/07/2008	09/01/2008	
Digital	50WCNP4T0EG4JP0	Queen	Lyons	Humana Gold Choice PFFS H1804-184	08/07/2008	08/07/2008	09/01/2008			
Digital	50WCNP4TV9K3RDV	RUTH	JAMES	Humana Gold	08/11/2008	08/11/2008	09/01/2008	08/13/2008	09/01/2008	

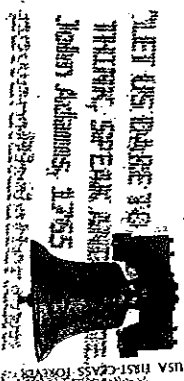
				Choice PFFS H1804-185									
Digital	50WCNP4UJZC2FQI	FRANK	MUSIC, JR	Humana Gold Choice PFFS H1804-184	08/12/2008	08/12/2008	11/01/2008	08/14/2008	11/01/2008				
Digital	50WCNP4UQ4O2UI2	Ronnie	Books	HumanaChoicePPO R5826-008	08/18/2008	08/18/2008	09/01/2008					09/01/2008	
Digital	50WCNP4XAAQ0314N	Velma	Lovelyady	Humana PDP Enhanced S5884-013	08/27/2008	08/27/2008	09/01/2008	08/29/2008	09/10/2008				
Digital	50WCNP4XIFS283C	VICKIE	WIGGER- COVER	Humana Gold Choice PFFS H1804-184	08/28/2008	08/28/2008	09/01/2008	08/31/2008	09/10/2008				
Digital	50WCNP4XIFS31IM	DONNA	KEIHN	HumanaChoicePPO R5826-008	08/28/2008	08/28/2008	09/01/2008	09/10/2008	09/10/2008				
Digital	50WCNP5DDFC2OXA	MYRTLE	HARTER	HumanaChoicePPO R5826-008	09/02/2008	09/02/2008	10/01/2008	09/10/2008	10/01/2008				
Digital	50WCNP5FAVC2U9K	LYNDA	TURNER	HumanaChoicePPO R5826-008	09/12/2008	09/12/2008	10/01/2008						
Digital	2574645	Carole	Bashore	HumanaChoicePPO R5826-008	09/26/2008	09/26/2008	10/01/2008	09/29/2008	10/07/2008				
Digital	2578092	Wanda	Darr	HumanaChoicePPO R5826-008	09/30/2008	09/30/2008	10/01/2008	10/02/2008					
Digital	50WCNP5JDH43P16	Kathy	Schreck	Humana PDP Enhanced S5884-013	09/30/2008	09/30/2008	10/01/2008	10/03/2008					
Digital	2585378	Diana	Marcou	HumanaChoicePPO R5826-008	10/08/2008	10/08/2008	11/01/2008						

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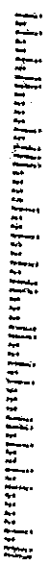
Walter C. Ervins  
3521 Charlton Court  
Fort Wayne, IN 46806

Indiana Department of Insurance  
Attn: James Atterholt,  
Commissioner  
311 W. Washington St, Ste 300  
Indianapolis, IN 46204

FT WAYNE IN 468  
13 OCT 2008 PM 2 L



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RECEIVED

FEB 11 2009

STATE OF INDIANA  
DEPT. OF INSURANCE

Date: February 5, 2009

RECEIVED

FEB 13 2009

INDIANA DEPT. OF INSURANCE  
CONSUMER PROTECTION UNIT

James Atterholt, Commissioner  
Indiana Department of Insurance  
311 West Washington Street, Suite 300  
Indianapolis, IN 46204

Subject: Walter C. Ervins, Indiana Resident Producer License No. 1656400

Dear Mr. Atterholt,

As the Sales Manager for Humana MarketPOINT in Fort Wayne, IN and Mr. Ervin's direct supervisor, I am providing the following statement regarding the conduct and performance of Mr. Ervins as a Humana Sales Associate. Since his employment with Humana in October of 2007, Mr. Ervins has been consistent in his sales efforts while performing all aspects of his job in a compliant and ethical manner. All of our sales associates must be observed and evaluated on a regular basis to ensure that our clients are receiving a full and compliant presentation at all times. Mr. Ervin's performance has consistently been at or above the standards set by Humana and CMS.

Overall, Mr. Ervins has conducted himself in a professional manner and has been a capable and compliant agent with the capacity for growth in his current role. I look forward to having him as part of my team as we move forward toward another Annual Enrollment Period.

If there is anything else that you would require of me, please feel free to contact me at 800-941-1148 or 260-515-9478.

Respectfully,

Andrew Tauzin  
Sales Manager  
Humana MarketPOINT  
6319 - F Mutual Drive  
Fort Wayne, IN 46825



RECEIVED

FEB 11 2009

STATE OF INDIANA  
DEPT. OF INSURANCE

## Agent Report - Individual Report

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### 10/8/2008 - 1/8/2009

Source	SID/DCN	First Name	Last Name	Plan Name	Signature Date	Upload Date	Effective Date	Entered into CI	CMS Accreted	Disenrolled	Cancelled
Paper	AC0108111800299001	ARTHUR	ALLRED	HumanaChoicePPO R5826-008	11/19/2008	11/18/2008	01/01/2009	11/21/2008	01/01/2009		
Paper	AC0508112403632001	CONNIE	AMONETT	Humana Gold Choice PFFS H1804-185	11/25/2008	10/22/2008	01/01/2009				
Paper	AC0108112101962001	ADELL	BENNETT	HumanaChoicePPO H1510-005	11/22/2008	10/15/2008	01/01/2009	11/24/2008	01/01/2009		
Paper	AC0108112101956001	SANDY	BENNETT	HumanaChoicePPO H1510-005	11/22/2008	10/15/2008	01/01/2009	11/24/2008	01/01/2009		
Paper	AC0508112400480001	CHARLES	BENTZ	HumanaChoicePPO R5826-008	11/24/2008	11/24/2008	01/01/2009	11/27/2008	01/01/2009		
Paper	AC0108112101719001	CHARLES	BOGGS	HumanaChoicePPO R5826-008	11/22/2008	11/11/2008	01/01/2009	11/26/2008	01/01/2009		
Paper	AC0108112101718001	JOANN	BOGGS	HumanaChoicePPO R5826-008	11/22/2008	11/11/2008	01/01/2009	11/26/2008	01/01/2009		
Paper	AC0508111801419001	MARY	CAMERON	HumanaChoicePPO R5826-008	11/19/2008	10/28/2009	01/01/2009	11/25/2008	01/01/2009		
Paper	AC0108111806554001	MELVIN	DOWNS	HumanaChoicePPO H1510-005	11/20/2008	10/29/2008	01/01/2009	11/23/2008	01/01/2009		
Paper	AC0108111800295001	DONALD	FELT		11/19/2008	10/22/2008	01/01/2009	11/26/2008	01/01/2009		
Paper	AC0108111804517001	LORRAINE	FIELDS	HumanaChoicePPO R5826-008	11/20/2008	11/18/2008	01/01/2009	11/23/2008	01/01/2009		
Paper	AC0108112101420001	VIRGINIA	JIMISON	HumanaChoicePPO R5826-008	11/22/2008	11/01/2008	01/01/2009	11/30/2008	01/01/2009		
Paper	AC0508111801379001	NORMAN	MCCOLLUM	HumanaChoicePPO R5826-066	11/19/2008	11/07/2008	01/01/2009	11/26/2008	01/01/2009		
Paper	AC0108111802321001	CLAUDIA	NICHOLS	HumanaChoicePPO	11/19/2008	11/13/2008	01/01/2009	12/10/2008	01/01/2009		

Paper	AC0108111804440001	GARY	NICHOLS	RS826-008	HumanaChoicePO	11/20/2008	11/13/2008	01/01/2009	11/25/2008	01/01/2009		
Paper	AC0108112101953001	MARGARET	REED	RS826-008	HumanaChoicePO	11/22/2008	11/11/2008	01/01/2009	11/24/2008	01/01/2009		
Paper	AC0108111807112001	CORA	SHORT	H1510-005	HumanaChoicePO	11/20/2008	11/11/2008	01/01/2009	11/23/2008	01/01/2009		
Paper	AC0108112101421001	ROBERT	SIMSON	H1510-005	HumanaChoicePO	11/22/2008	11/01/2008	01/01/2009	11/24/2008	01/01/2009		
Paper	AC0108121700192001	DANA	SUMAN	RS826-008	HumanaChoicePO	12/17/2008	11/03/2008	01/01/2009	12/21/2008	01/01/2009		
Paper	AC0108120800284001	BARBARA	WELCH	Humana Gold Choice PFFS H1804-184	HumanaChoicePO	12/08/2008	10/24/2008	01/01/2009	12/12/2008	01/01/2009		
Paper	AC0508120801240001	HAROLD	WELCH	RS826-008	HumanaChoicePO	12/08/2008	10/24/2008	01/01/2009	12/10/2008	01/01/2009		
Paper	AC0108111807108001	GUY	ZIMMERMAN	Humana Gold Choice PFFS H1804-184	Humana Gold Choice PFFS	11/20/2008	10/13/2008	01/01/2009	11/23/2008	01/01/2009		
Paper	AC0508111907849001	PEGGY	ZIMMERMAN	Humana Gold Choice PFFS H1804-184	Humana Gold Choice PFFS	11/21/2008	10/13/2008	01/01/2009	11/26/2008	01/01/2009		
Digital	2585378	Diana	Marcou	HumanaChoicePO	10/08/2008	10/08/2008	11/01/2008	10/22/2008	01/01/2009	01/01/2009		
Digital	50WCNP60IRC2V3C	SHIRLEY	WARD	RS826-008	HumanaChoicePO	10/11/2008	10/11/2008	11/01/2008	10/14/2008	11/01/2008		
Digital	50WCNP61LC83IXU	BOBBIE	FRAME	Humana Gold Choice PFFS H1804-185	Humana Gold Choice PFFS	10/16/2008	10/16/2008	11/01/2008	10/30/2008	11/01/2008		
Digital	50WCNP62NX432CJ	VITHALBHAI	PATEL	RS826-008	HumanaChoicePO	10/20/2008	10/20/2008	12/01/2008	10/24/2008	12/01/2008		
Digital	50WCNP6N0Y03GJQ	LINDA	TURNER	RS826-008	HumanaChoicePO	11/16/2008	11/16/2008	12/01/2008	11/23/2008	12/02/2008		
Digital	50WCNP6N0Y04ELM	VIVIAN	NAYLOR	Humana Gold Choice PFFS H1804-185	Humana Gold Choice PFFS	11/16/2008	11/16/2008	01/01/2009	11/20/2008	01/01/2009		
Digital	50WCNP6NGDK30CC	SHIRLEY	HOOVER	RS826-008	HumanaChoicePO	11/18/2008	11/18/2008	01/01/2009	11/21/2008	01/01/2009		
Digital	50WCNP6NGDK3QJ2	PHILLIP	HOOVER	RS826-008	HumanaChoicePO	11/18/2008	11/18/2008	01/01/2009	11/21/2008	01/01/2009		
Digital	50WCNP6NGDK4AJW	Mary	Young	H1510-005	HumanaChoicePO	11/18/2008	11/18/2008	01/01/2009				
Digital	50WCNP6NGDK4C12	Paul	Young	H1510-005	HumanaChoicePO	11/18/2008	11/18/2008	01/01/2009	11/21/2008	01/01/2009		
Digital	50WCNP6N03C270A	HARRIETT	OREBAUGH	HumanaChoicePO	11/19/2008	11/19/2008	01/01/2009	11/23/2008	01/01/2009			





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Digital	50WCNP78GJS2TE5	JAMES	BOWERS	H1510-005 HumanaChoicePPO R5826-008	12/16/2008	12/16/2008	01/01/2009	12/19/2008	01/01/2009		
Digital	50WCNP7809K3K14	JERRY	HUMMER	HumanaChoicePPO R5826-008	12/16/2008	12/16/2008	01/01/2009	12/19/2008	01/01/2009		
Digital	50WCNP7809K3VOX	NANCY	CALE	HumanaChoicePPO R5826-008	12/16/2008	12/16/2008	01/01/2009	12/19/2008	01/01/2009		
Digital	50WCNP7809K3WGC	TOM	CALE	HumanaChoicePPO R5826-066	12/16/2008	12/16/2008	01/01/2009	12/19/2008	01/01/2009		
Digital	50WCNP78VZC2OBE	WILFORD	PROSCH	HumanaChoicePPO R5826-066	12/18/2008	12/18/2008	01/01/2009	12/21/2008	01/01/2009		
Digital	50WCNP78VZC3WRT	MYRTLE	PREWITT	HumanaChoicePPO H1510-005	12/18/2008	12/18/2008	01/01/2009	12/23/2008	01/01/2009		
Digital	50WCNP793P42SE7	NAOMI	SAMPLES	HumanaChoicePPO R5826-008	12/19/2008	12/19/2008	01/01/2009	12/21/2008	01/01/2009		
Digital	50WCNP793P42U3L	JAMES	SAMPLES	HumanaChoicePPO R5826-066	12/19/2008	12/19/2008	01/01/2009	12/21/2008	01/01/2009		
Digital	50WCNP793P43AHD	NADEAN	ANTHONY	HumanaChoicePPO R5826-008	12/19/2008	12/19/2008	01/01/2009	12/21/2008	01/01/2009		
Digital	50WCNP793P4431A	JIMMY	REUM, JR	HumanaChoicePPO R5826-008	12/19/2008	12/19/2008	01/01/2009	12/21/2008	01/01/2009		
Digital	50WCNP793P44SXE	MARY	ULLOM	Humana Gold Choice PFFS H1804-185	12/19/2008	12/19/2008	01/01/2009	12/31/2008	01/01/2009		
Digital	50WCNP793P44Y1H	VOYD	ULLOM	HumanaChoicePPO R5826-066	12/19/2008	12/19/2008	01/01/2009	12/21/2008	01/01/2009		
Digital	50WCNP79J4O2LWK	ANN	HUSMANN	HumanaChoicePPO R5826-008	12/22/2008	12/22/2008	01/01/2009	12/31/2008	01/01/2009		
Digital	50WCNP79J4O2V64	MARY	MILLER	HumanaChoicePPO R5826-008	12/22/2008	12/22/2008	01/01/2009	12/25/2008	01/01/2009		
Digital	50WCNP79J4O34J5	JIM	ARMSTRONG	HumanaChoicePPO R5826-008	12/22/2008	12/22/2008	01/01/2009	12/25/2008	01/01/2009		
Digital	50WCNP79J4O3W2Q	MARY	VANDERBUR	HumanaChoicePPO R5826-008	12/22/2008	12/22/2008	01/01/2009	12/25/2008	01/01/2009		
Digital	50WCNP79J4O4LAN	LUNDA	THOMAS	HumanaChoicePPO R5826-008	12/22/2008	12/22/2008	01/01/2009	12/25/2008	01/01/2009		
Digital	50WCNP79J4O4PV0	PERRY	THOMAS	HumanaChoicePPO R5826-008	12/22/2008	12/22/2008	01/01/2009	12/25/2008	01/01/2009		
Digital	2757480	Janet	Young	Humana PDP Enhanced S5884- 013	12/22/2008	12/22/2008	01/01/2009	12/24/2008	01/01/2009		
Digital	50WCNP7A6A02D1C	MARA	BAKER	HumanaChoicePPO H1510-005	12/24/2008	12/24/2008	01/01/2009				
Digital	50WCNP7A6A03FUD	ELIZABETH	BAILEY	HumanaChoicePPO R5826-008	12/24/2008	12/24/2008	01/01/2009	12/25/2008	01/01/2009		

Digital	50WCNP7A6A03HP1	ANITA	SARGENT	HumanaChoicePPO R5826-008	12/24/2008	12/24/2008	01/01/2009	12/25/2008	01/01/2009		
Digital	2769377	Richard	Brown	HumanaChoicePPO R5826-008	12/24/2008	12/24/2008	01/01/2009	12/25/2008	01/01/2009		
Digital	2770566	Ronnie	Books	HumanaChoicePPO R5826-008	12/24/2008	12/24/2008	01/01/2009	12/26/2008	01/06/2009		
Digital	50WCNP7ADZS3J3Z	FRED	BRADBURN	HumanaChoicePPO R5826-008	12/26/2008	12/26/2008	01/01/2009	12/28/2008	01/06/2009		
Digital	50WCNP7ADZS3HK6	DOVIE	BRADBURN	HumanaChoicePPO R5826-008	12/26/2008	12/26/2008	01/01/2009	12/28/2008	01/06/2009		
Digital	50WCNP7ATFC32HS	DON	ROBERTS	HumanaChoicePPO R5826-008	12/27/2008	12/27/2008	01/01/2009	12/30/2008	01/06/2009		
Digital	50WCNP7ATFC34FI	CAROLYN	ROBERTS	HumanaChoicePPO R5826-008	12/27/2008	12/27/2008	01/01/2009	12/30/2008	01/06/2009		
Digital	50WCNP7ATFC44P0	PHYLLIS	STRINE	HumanaChoicePPO R5826-008	12/27/2008	12/27/2008	01/01/2009	12/29/2008	01/06/2009		
Digital	50WCNP7B15439ZK	VERA	MILLER	HumanaChoicePPO R5826-008	12/27/2008	12/27/2008	01/01/2009	12/31/2008	01/06/2009		
Digital	50WCNP7B1543YR9	BEVERLY	GARCIA	HumanaChoicePPO H1510-005	12/27/2008	12/27/2008	01/01/2009	12/31/2008	01/06/2009		
Digital	50WCNP7B8UW33W0	Franklin	Ellis	HumanaChoicePPO H1510-005	12/28/2008	12/28/2008	01/01/2009	01/01/2009	01/13/2009		
Digital	50WCNP7BGKO2EAD	HELENA	WILKINSON	HumanaChoicePPO R5826-008	12/29/2008	12/29/2008	01/01/2009	01/01/2009	01/13/2009		
Digital	50WCNP7BGKO30IL	Hines	Larry	HumanaChoicePPO R5826-008	12/29/2008	12/29/2008	01/01/2009	01/01/2009	01/13/2009		
Digital	50WCNP7BGKO30TY	SANDRA	JANIDLO	HumanaChoicePPO R5826-008	12/29/2008	12/29/2008	01/01/2009	01/01/2009	01/13/2009		
Digital	2798174	Stella	Williams	HumanaChoicePPO R5826-008	12/30/2008	12/30/2008	01/01/2009	01/04/2009	01/13/2009		
Digital	2798597	Martha	Odie	HumanaChoicePPO R5826-008	12/30/2008	12/30/2008	01/01/2009	01/04/2009	01/13/2009		
Digital	2799017	Richard	Wolfe	HumanaChoicePPO R5826-008	12/30/2008	12/30/2008	01/01/2009	01/02/2009	01/13/2009		
Digital	2799116	Carol	Wolfe	HumanaChoicePPO R5826-008	12/30/2008	12/30/2008	01/01/2009	01/02/2009	02/01/2009		
Digital	50WCNP7BOAG4DL0	Kenneth	Hullinger	HumanaChoicePPO R5826-008	12/30/2008	12/30/2008	01/01/2009	01/02/2009	01/13/2009		
Digital	2807045	Ronnie	Caldwell	HumanaChoicePPO R5826-008	12/31/2008	12/31/2008	01/01/2009	01/02/2009	01/13/2009		
Digital	2808273	Delores	Reynolds	HumanaChoicePPO R5826-008	12/31/2008	12/31/2008	01/01/2009	01/14/2009	01/14/2009		
Digital	2808960	Robert	Hines	HumanaChoicePPO R5826-008	12/31/2008	12/31/2008	01/01/2009	01/04/2009	01/13/2009		

Digital	2809038	Dianne	Hines	HumanaChoicePPO	12/31/2008	12/31/2008	01/01/2009	01/04/2009	01/13/2009		
Digital	50WCNPF7BW082D4C	EDGAR	SMITH	HumanaChoicePPO	12/31/2008	12/31/2008	01/01/2009	01/14/2009	01/14/2009		
Digital	50WCNPFMJJH3R9N	JESSE	RILEY	HumanaChoicePPO	01/05/2009	01/05/2009	03/01/2009	01/09/2009	03/01/2009		
Digital	50WCNPFMJJH3WDJ	HAZEL	RILEY	HumanaChoicePPO	01/05/2009	01/05/2009	02/01/2009	01/09/2009	02/01/2009		
Digital	50WCNPFN6VT2USK	Karen	Kunerman	HumanaChoicePPO	01/08/2009	01/08/2009	02/01/2009	01/21/2009	02/01/2009		
Digital	50WCNPFN6VT30NS	Marlyn	Reading	HumanaChoicePPO	01/08/2009	01/08/2009	02/01/2009	01/11/2009			01/20/2009
Digital	50WCNPFNMBD2OHE	TANIA	VOSS	HumanaChoicePPO	01/10/2009	01/10/2009	02/01/2009	01/14/2009	02/01/2009		

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