

Indiana Department of Insurance Patient's Compensation Fund

311 W. Washington Street, Suite 103 Indianapolis, IN 46204 <u>pcf-coi@idoi.IN.gov</u> (317) 232-2401

Certificate of Insurance Electronic Filing Procedures

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Home Page

[N.gov			Indiana D	epartment c
			<u>il</u>	isurance
lectronic Filings				
Index				
Welcome to the Indiana Patient's Compensation Fund ("IPCF") electronic filing database. The objective of this electronic system is to collect and store information concerning health care providers that participate in the IPCF.	Log In			
In order to become a qualified health care provider and participate in the IPCF, a health care provider or a health care provider's insurance carrier must cause to	Username			
be filed with the Commissioner proof of financial responsibility under IC 34-18- 4; and pay the surcharge assessed on all health care providers under IC 34-18-	Password			
5 to the Indiana Department of Insurance. Effective March 8, 2012, all carriers have the option of filing a Certificate of Insurance ("COI") and submitting payment electronically through this system. On June 1, 2012, it will be mandatory that all COI and surcharge payments be made electronically.	Forgot <u>user na</u>	<u>me</u> or <u>password</u>	Submit	
If you have questions relating to the application functionality or have questions on the surcharge, penalty and credits, please contact the Indiana Department of Insurance at <u>pcf-coi@idoi.in.gov</u> , or 317-232-2402. If you are experiencing any	Create An	Account		
application issues or have payment questions, please contact www.lN.gov at 317-233-2010 or customerservice@www.in.gov	Туре	Insurance Carrier		
			Continue	

The User name field is required. User name is case sensitive and can only contain numbers (0-9) and letters (A-Z). Special characters (!@#\$%^&*) are not allowed. There is no minimum number required in this field, but the maximum is 20 letters and/or numbers.

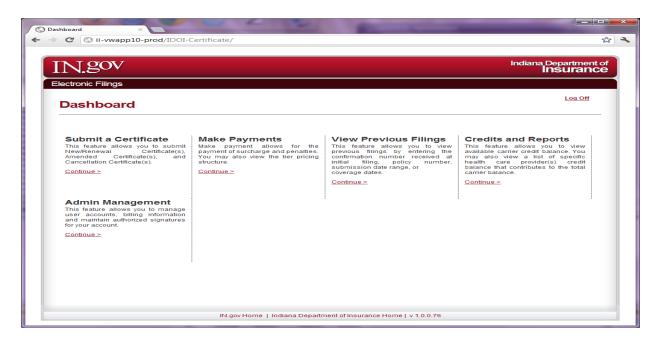
The Password field is required. Password must contain at least 6 characters, with at least one (1) letter and one (1) number. Special characters (!@#\$%^&*) are allowed. The maximum number of characters, letters and/or numbers is 10.

Click the **Forgot User Name** link to proceed with retrieving user name. Click the **Forgot Password** link to proceed with retrieving password. Click **Continue** to proceed with registration.

*If you have previously created your account, then enter a valid username and password and click the **Submit** button to navigate to the dashboard.

User Types and Permissions

There are 4 types of users (roles) on the IPCF application. Designated rights for each role are as follows:

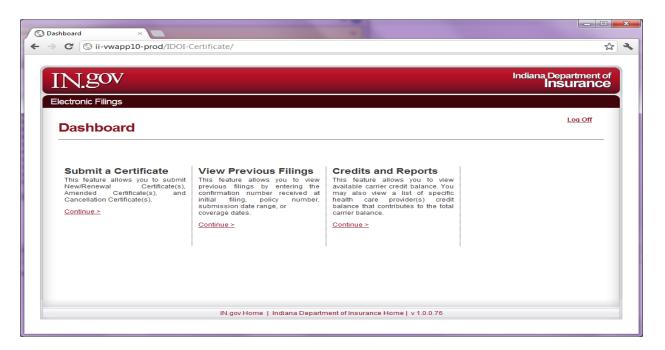


Carrier Admin (Full management of carrier account)

Dashboard ×	_	-	
C Sii-vwapp10-prod/IDOI-C	Certificate/Account/UpdateNewUs	serAccount	5
IN.gov			Indiana Department of Insurance
Electronic Filings Dashboard			<u>< Back To Dashboard Log Off</u>
Submit a Certificate This feature allows you to submit NewRenewal Certificate(s), Amended Certificate(s), and Cancellation Certificate(s). Continue >	Make Payments Make payment allows for the payment of surcharge and penalties. You may also view the tier pricing structure.	View Previous Filings This feature allows you to view previous filings by entering the confirmation number received at initial filing, policy number, submission date range, or coverage dates. <u>Continue ></u>	Credits and Reports This feature allows you to view available carrier credit balance. You may also view a list of specific health care provider(s) credit balance that contributes to the total carrier balance.
	IN.gov Home Indiana Departn	nent of Insurance Home v 1.0.0.76	

Carrier Payer (Submit a Certificate, Make Payments, View Previous Filings, and View Credits & Reports)

User Types and Permissions (cont.)



Carrier Filer (Submit a Certificate, View Previous Filings, and View Credits & Reports)

N.gov			Indiana Department Insurano
ectronic Filings Dashboard			Log Off
Submit a Certificate This feature allows you to submit New/Renewal Certificate(s), Amended Certificate(s), and Cancellation Certificate(s). Continue >	Make Payments Make payment allows for the payment of surcharge and penalties. You may also view the tier pricing structure. Continue >	View Previous Filings This feature allows you to view previous filings by entering the confirmation number received at initial filing, policy number, submission date range, or coverage dates.	Credits and Reports This feature allows you to view available carrier credit balance. You may also view a list of specific health care provider(s) credit balance that contributes to the total carrier balance.

Producer (Full Management of Producer Account)

Click **Continue** to proceed with desired function.

Create a New Account Insurance Carrier

Create A New Carrier Admin ×	
C (© ii-wapp10-prod/IDOI-Certificate/Account/SelectNewAccountType	ង
IN.gov	Indiana Department of Insurance
Electronic Filings Create A New Carrier Admin Account	< Back To Dashboard Log Off
* All Fields Are Required. Are you a self-insured hospital? Yes No	
Are you a self-insured hospital? Yes O No O	
Are you a self-insured hospital? Yes No NAIC Code	

All fields are required.

The NAIC Code may only contain 5 numbers. If you are unsure of your NAIC number, please contact NAIC Customer Service at (816) 783-8300 or via email at prodserv@naic.org. You can also look up the NAIC code at https://eappps.naic.org/cis.

Enter the full legal name of the insurance carrier you are registering.

Insurance Producer

C Sii-vwapp10-prod/IDOI-Certificate/Account/SelectNewAccountType	5
C University of the second selective watcounty be	
[N.gov	Indiana Department o Insurance
Electronic Filings	
Create A New Producer Account	<u>< Back To Dashboard Log Off</u>
* All Fields Are Required.	
Last Name	
License Number	
Continue	

To register, producer must provide last name and valid license number.

Insurance Carrier & Producer

Create A New Accour	nt ×	
→ C ③ ii-vw	app10-prod/IDOI-Certificate/Account/RegisterStep1Producer	ی لا
N.gov		Indiana Department of Insurance
lectronic Filings		
Create A N	New Account	<u>< Back To Dashboard Log Off</u>
	^{ired.} ganization Information	
Company / Organization Name		
Authorization Signature / Name		
User Informati	on	
First Name		
Last Name	BUROW	
Email Address		
Username		
Password Confirm Password		
Commin Password		

All fields are required.

User name is case sensitive and can only contain numbers (0-9) and letters (A-Z). Special characters (!@#\$%^&*) are not allowed. There is no minimum number required in this field, but the maximum is 20 letters and/or numbers.

Password must contain at least 6 characters, with at least one (1) letter and one (1) number. Special characters (!@#\$%^&*) are allowed. The maximum number of characters, letters and/or numbers is 10.

Insurance Carrier & Producer (cont.)

	pp10-prod/IDOI-Certificate/Account/RegisterStep1CarrierAdmin	
Billing Informa	tion	
Country	United States 💌	
Address		
City		
State	Indiana	
Zip Code		
Phone	1-() x	
Account Secu		
Security Question	Select Question	
Security Answer	What is your mother's maiden name? What is the name of your first school? What was the name of your first school? What is your father's middle name? What is the name of your favorite teacher?	

All fields are required.

Select a security question and provide an answer. Answer is not case sensitive.

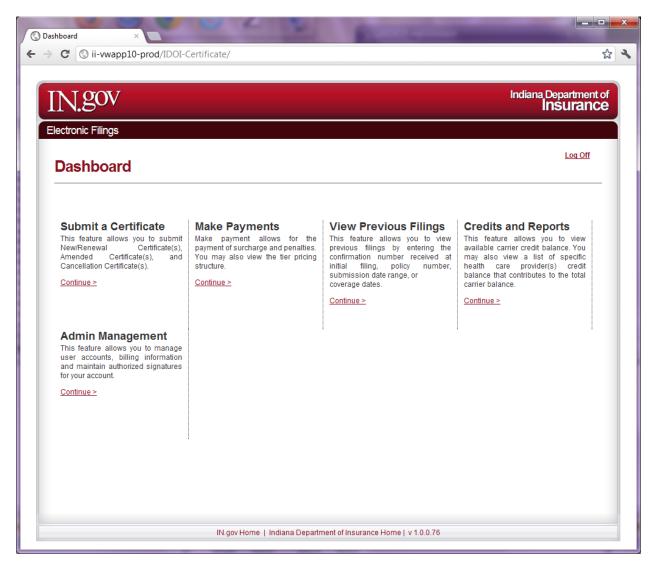
Insurance Carrier & Producer (cont.) Enroll for Unlimited Subscription

nroll for Unlimited Subscri ×	
C S ii-vwapp10-prod/IDOI-Certificate/Account/RegisterStep2	5
IN.gov	Indiana Department d Insurance
Electronic Filings	
Enroll for Unlimited Subscription	< Back To Dashboard Log Off
Would you like to enroll for Unlimited Subscription?	
You should receive an e-mail confirming your accounts creation soon. If you do not receive the e-mail shortly, please verify it was not placed in your e- mail SPAM folder.	
To ensure IDOI e-mails are delivered properly, please add customerservice@www.in.gov to your address book.	
No, Go to Dashboard Yes, Proceed to Checkout	

If you would like to enroll for unlimited subscription, please click **Yes**, **Proceed to Checkout**. An unlimited subscription allows user to manually enter and file an unlimited number of certificates for one year from date of enrollment. The fee for this service is \$1,500.00.

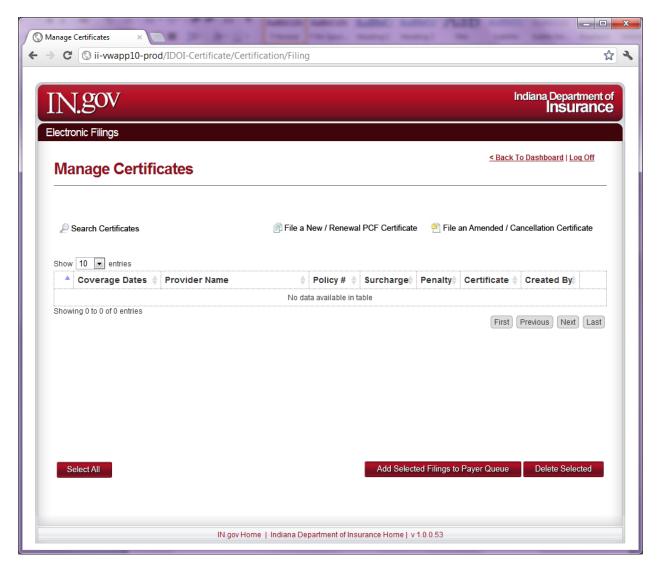
If you do not wish to enroll for unlimited subscription, please click **No, Go to dashboard**.

Submit a Certificate



Click **Continue** to proceed with filing.

Submit a Certificate (cont.)



To file a new or renewal certificate, please click File a New/Renewal Certificate.

To Amend or Cancel a previously submitted certificate, please click **File an Amended/Cancellation Certificate**. A certificate that has been filed previously on paper cannot be amended electronically; you may only amend or cancel on paper.

File a New / Renewal PCF Certificate All Other Types

) File a New / Renewal PCF C ×	
→ C S ii-wwapp10-prod/IDOI-Certificate/Certification/File	ង
IN.gov	Indiana Department of Insurance
Electronic Filings File a New / Renewal PCF Certificate	<u>< Back To Dashboard Log Off</u>
* Required Field Medical License # / EIN #	
< Back Continue	
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All other Types includes Individuals, Ancillary Providers and Independent Ancillary Providers.

Please enter a valid Indiana Medical License # or EIN. Only numbers are allowed for the License #. EIN may contain a dash (-).

If this is a new provider enrollment with the PCF, please contact <u>pcf-coi@idoi.IN.gov</u> to have provider added to the PCF website database. Your request should be completed within 24 hours.

If you have previously amended the Medical License # or EIN, you should have notified IDOI to make this change in the PCF website database. If you have not already done so, please contact <u>pcf-coi@idoi.IN.gov</u> to request this change to the PCF website database, and then you may proceed with filing this certificate.

Click **Continue** to proceed with filing.

All Other Types (cont.)

→ C S ii-vwapp10-pro	d/IDOI-Certificate/Certification/FileStep1		☆
N.gov			Indiana Department of Insurance
lectronic Filings File a New / Rene	ewal PCF Certificate		<u>< Back To Dashboard Log Off</u>
* Required Field			
Certificate Information			
Provider Type	All Other Types	(?)	
ISO Code	80273	(?)	
Health Care Provider Name	Amy Carter	0	
D.B.A.	Add Remove s	? Selected	
Address	St. Francis Hosp & Health Ctrs 1600 Albany St. Beech Grove Indiana 46107 United States		

All fields may be edited except for the NAIC Code and Insurance Carrier Name.

All fields are required except for the Date Surcharge Received From The Provider and D.B.A.'s. If adding a D.B.A. type in the name and either click **Add** or highlight the name and click **Remove Selected**.

An ISO Code may only contain five numbers.

Health Care Provider Name should be the full legal name of provider. When editing an individual's name, please enter in the following format: John E. Doe (First/Middle/Last)

D.B.A. - You may enter as many D.B.A.'s as needed, but you must enter them one at a time, and then click Add. You may also remove a d.b.a. from the list by selecting the name of the d.b.a. and then click Remove Selected.

All Other Types (cont.)

NAIC Code	36234			
	01047065	<u> </u>	3	
EIN # / Medical License Number(s)		-		
		Add Remove	Selected	
Policy Number				
	Occurenc Claims M		3	
Type of Policy	Reporting	Endors		
	From		(?)	
Coverage Dates	То			
Date Surcharge Received From The Provider			3	
Limits of Liability	From	0	3	
Limits of Liability	То	0		
Premium Amount			0	
< Back			Continue	

EIN / Medical License Number may be edited on this page. **PLEASE BE AWARE** that modifying an EIN or License Number will not update the Agency website. Please contact <u>pcf-coi@idoi.IN.gov</u> to request this change be made to the Indiana Patient's Compensation Fund database.

Policy Number may contain numbers or letters. Type of Policy must be selected. When choosing a claims made or reporting endorsement, a retro date must be entered. **The retro date is the date of the first claims made policy with the Indiana Patient's Compensation Fund.** This date might be different from the underlying retro date. If the underlying policy is an occurrence policy, no other date is required.

Coverage dates – enter the policy effective dates. Dates may not exceed one year, except for reporting endorsements. If entering coverage dates less than a year, you will be asked to verify later if this is a Pro-Rated or Locum Tenen policy. Start coverage date may not exceed 180 days of the date certificate is submitted. **If the coverage dates are between 91 and 180 days late from the policy effective date, the certificate will require agency verification.** Information will be saved on the electronic filing system, but will not be processed until approved by the IDOI. Please submit an Appeal Letter and No Known Claims Loss Letter directly to pcf-coi@idoi.IN.gov for approval pursuant to I.C. 34-18-3-5. You may also use this email address if you have further questions regarding the appeal procedure. Once the filing is approved or denied, you will be notified whether to proceed with payment of surcharge and penalties.

Date Surcharge Received From the Provider – this is an optional field. It is the date that surcharge was received by the carrier from the provider.

Minimum Occurrence Limits of Liability is \$250,000. This field cannot have a lesser amount, but the minimum occurrence limit of liability may be a greater amount. It is the Department's position that if higher limits are maintained, those limits must be tendered first. Minimum Aggregate Limits of Liability is \$750,000. Pursuant to IC 34-18-4-1, the minimum aggregate limit of liability may be higher depending on the type of provider, such as for a Nursing Home or Hospital.

Premium Amount field is not required for hospitals and nursing homes. All other provider types must have amount entered in this field, even if the carrier has not charged the provider a premium for the policy. In this case, you may enter 0.

Click **Continue** to proceed with filing.

All Other Types (cont.)

			Indiana Donartmont
N.gov			Indiana Department o Insurance
lectronic Filings			
File a New / Ren	ewal PCF Certifica	ate	<u>< Back To Dashboard Log Off</u>
* Required Field		The page at ii-vwapp10-prod says:	×
Proration	 Pro-Rated 2nd Policy Locum 	Please verify whether this is a Pro-Rated or policy.	
Credits	You may select only one credit		OK
Part Time Credits	 ○ 0 to 12 hrs. 75% ○ >12 to <25 hrs. 50% ○ =25 to <31 hrs. 25% 		
Medical School Faculty	◎ 67%		
Retired	Retired		
Newly Licensed Physician	1st Year 50%2nd Year 25%		
Fellowship	C Full Time 50%		
C	Full time surcharge for me	dical practice outside fellowship.	
Greater of	50% of surcharge due for a	specialty class of fellowship.	
None	I have no credits.		

Credit selection is a required field. By default, the system selects **I have no credits**. Please verify that this is the correct selection before proceeding.

If you have previously entered pro-rated coverage dates, then you will be asked to verify if this is a **Pro-Rated or Locum Tenen policy**.

Click **Continue** to proceed with filing.

→ C Sii-vwapp10-p	orod/IDOI-Certificate/Certification/FileStep2	<u>~</u>
[N.gov		Indiana Department o Insurance
Electronic Filings		
	enewal PCF Certificate	< Back To Dashboard Log Off
* Required Field		
Credits	You may select only one credit.	
	0 to 12 hrs. 75%	
Part Time Credits	>12 to <25 hrs. 50%	
	=25 to <31 hrs. 25%	
None	I have no credits.	
< Back	Continue	
Baon	Contract	•

Independent Ancillary Providers will only see the allowable part-time credits before proceeding. By default, the system selects **I have no credits**. Please verify that this is the correct selection before proceeding.

Click the **Continue** button to proceed with filing.

Hospital

→ C	ii-wapp10-prod/IDOI-Certificate/Certification/FileStep2			\$
	gov			Indiana Department of Insurance
	nic Filings e a New / Renewal PCF Certificate			< Back To Dashboard Log Off
* Requ	ired Field			
Hosp	ital Exposure			
	de # of Beds	01	0	
Exposu 0	Hospital (Acute Care and Intensive Care)	Cost \$599.00	Subtotal \$0.00	
0	Mental Health/Rehabilitation	\$300.00	\$0.00	
0	Extended Care/Intermediate Care/Residential	\$30.00	\$ 0.00	
0	Nursing Home/Critical Extended Care	\$300.00	\$0.00	
0	Health Institution/Assisted Living/Other	\$120.00	\$0.00	
0	Bassinets	\$599.00	\$0.00	
# of V	isits			
Exposu	ire	Cost		
0	Emergency Room	\$59.90	\$0.00	
0	Clinics/Others	\$29.95	\$0.00	
0	Mental Health/Rehabilitation	\$14.98	\$0.00	
0	Health Institution	\$11.98	\$0.00	

Any entity, person or activity not identified in this surcharge worksheet might not be included in the hospital's coverage with the Patient's Compensation Fund.

Please enter the number of registered beds, number of visits, and number of surgeries and births.

Hospital (cont.)

C ii-vwapp10-prod/IDOI-C	Certificate/Certification/FileStep2			5
Employed Physicians				
List all employed physicians included in th	is coverage under the specialty class code sect	on.		
Any entity, person or activity not identified i Patient's Compensation Fund.	n this surcharge worksheet may not be included	I in the hospital's cover	age with the	
Class 0				
Exposure	Rate	Subtotal	Physicians	
Full-Time	\$1,783.00	\$0.00	•	
Physician First Name				
Test	Test Test	~		
Physician Last Name				
Test		Ŧ		
Add Physician		Rer	nove Selected	
67% Teaching	\$588.39	\$0.00	6	
0-12 hrs. 75%	\$445.75	\$0.00	60	
13-24 hrs. 50%	\$891.50	\$0.00	60	
25-30 hrs. 25%	\$1,337.25	\$0.00	69	
Fellowship	\$993.00	\$0.00	G	

All employed physician names must be entered under the correct specialty class code. **Click the green plus (+) sign**, type in physician name, and then click **Add Physician**. Each physician must be added separately. The total number of physicians will be calculated automatically on the worksheet.

	Certificate/Certification/FileStep2			
Employed Physicians				
List all employed physicians included in thi	is coverage under the specialty class code section.			
Any entity, person or activity not identified ir Patient's Compensation Fund.	n this surcharge worksheet may not be included in the	hospital's cover	age with the	
Class 0				
Exposure	Rate	Subtotal	Physicians	
Full-Time	\$1,783.00	\$0.00	•	
Physician First Name				
Test		*		
Physician Last Name				
Test		Ŧ		
Add Physician		Rer	nove Selected	
67% Teaching	\$588.39	\$0.00	•	
0-12 hrs. 75%	\$445.75	\$0.00	•	
13-24 hrs. 50%	\$891.50	\$0.00	•	
25-30 hrs. 25%	\$1,337.25	\$0.00	÷	
	\$993.00	\$0.00	G	

If you would like to remove a physician, click **Remove Physician**.

Hospital (cont.)

S File a Nev	r/Renewal PCF C ×		
← ⇒ C	S ii-vwapp10-prod/IDOI-Certificate/Certification/FileStep2		ন্ন ২
		6 0.00	*
	Sub Total B	\$0.00	
	Total of A & B	\$0.00	
C Lack	of Risk Mangement Program 10% Penalty x Total of A & B		
O Hosp	tal with > 500 Beds 3% Multiplier of Total A & B		
	Total Surcharge Due	\$0.00	
			**
< Ba	calculate Surcharges	Continue	
	IN.gov Home Indiana Department of Insurance	Home v 1.0.0.54	*

Please verify whether Lack of Risk Management Program or Hospital with >500 Beds option applies.

Click Calculate Surcharges, and Sub Totals will populate on the worksheet.

Click **Continue** to proceed with filing.

Nursing Home

File a New / Renewal PCF C × → C (③ ii-vwapp10-prod	/IDOI-Certificate/Certification/FileStep2			<u>.</u> ස
V V II-vwapp10-prod	nuou-centificate/centification/rilestep2			¥
N.gov				Indiana Department of Insurance
ectronic Filings				
File a New / Rene	wal PCF Certificate			<u>< Back To Dashboard Log Off</u>
* Required Field				
0 Extended Care/Interme	ediate Care/Residential	\$30.00	\$0.00	
0 Nursing Home/Critical	Extended/Comprehensive Care	\$300.00	\$0.00	
Employed Physicians				
Employed Physicians List all employed physicians include Any entity, person or activity not idea	ed in this coverage under the specialty class code section ntified in this surcharge worksheet may not be included in	ı.		
Employed Physicians List all employed physicians include Any entity, person or activity not idel Patient's Compensation Fund. Class 0	ed in this coverage under the specialty class code section ntified in this surcharge worksheet may not be included in	n. n the hospital's cover	age with the	
Employed Physicians List all employed physicians include Any entity, person or activity not idel Patient's Compensation Fund.	ed in this coverage under the specialty class code section	ı.		
Employed Physicians List all employed physicians include Any entity, person or activity not idea Patient's Compensation Fund. Class 0 Exposure	ed in this coverage under the specialty class code section ntified in this surcharge worksheet may not be included in Rate	n. n the hospital's cover Subtotal	age with the Physicians	
Employed Physicians List all employed physicians include Any entity, person or activity not ider Patient's Compensation Fund. Class 0 Exposure Full-Time	ed in this coverage under the specialty class code section ntified in this surcharge worksheet may not be included in Rate \$1,986.00	n. n the hospital's cover Subtotal \$0.00	age with the Physicians	
Employed Physicians List all employed physicians include Any entity, person or activity not idel Patient's Compensation Fund. Class 0 Exposure Full-Time 67% Teaching	ed in this coverage under the specialty class code section ntified in this surcharge worksheet may not be included in Rate \$1,986.00 \$655.38	n. n the hospital's cover Subtotal \$0.00 \$0.00	age with the Physicians	
Employed Physicians List all employed physicians include Any entity, person or activity not idea Patient's Compensation Fund. Class 0 Exposure Full-Time 67% Teaching 0-12 hrs. 75%	ed in this coverage under the specialty class code section ntified in this surcharge worksheet may not be included in Rate \$1,986.00 \$655.38 \$496.50	n. n the hospital's cover Subtotal \$0.00 \$0.00	age with the Physicians C	
Employed Physicians List all employed physicians include Any entity, person or activity not idel Patient's Compensation Fund. Class 0 Exposure Full-Time 67% Teaching 0-12 hrs. 75% 13-24 hrs. 50%	ed in this coverage under the specialty class code section ntified in this surcharge worksheet may not be included in Rate \$1,986.00 \$655.38 \$496.50 \$933.00	n. n the hospital's cover Subtotal \$0.00 \$0.00 \$0.00	age with the Physicians	

Any entity, person or activity not identified in this surcharge worksheet might not be included in the nursing home's coverage with the Patient's Compensation Fund.

Please enter the number of **Extended Care/Intermediate Care/Residential** and/or **Nursing Home/Critical Extended/Comprehensive Care**.

All employed physician names must be entered under the correct specialty class code. **Click the green plus (+) sign**, type in physician name, and then click **Add Physician**. Each physician must be added separately. The total number of physicians will be calculated automatically.

Nursing Home (cont.)

S File a New / Renewal PCF C ×	
← → C (© ii-vwapp10-prod/IDOI-Certificate/Certification/FileStep2	公 🔧
Lack of Risk Mangement Program 10% Penalty x Total of A & B Total Surcharge Due \$0.00 <back calculate="" continue<="" surcharges="" th=""><th></th></back>	
IN.gov Home Indiana Department of Insurance Home v 1.0.0.76	E v

Please verify whether Lack of Risk Management Program option applies.

Click **Calculate Surcharges**, and Sub Totals will populate.

Click **Continue** to proceed with filing.

Verify Information (all provider types)

N.gov		Indiana Department of Insurance
ectronic Filings		
File a New / Rer	newal PCF Certificate	<u>< Back To Dashboard Log Off</u>
Required Field		
/erify Certificate Inform	nation	
Provider Type	Nursing Home	
nsurance Carrier Name	Testing	
VAIC Code	36234	
SO Code	80923	
lealth Care Provider Name	Test heather	
	Teotricaulei	
).B.A.		
Medical License Number(s) / Ell		
Address	36 Valley Dr. Lawrenceburg, Indiana 47025 United States	
Policy Number	222222	
Type of Policy	Occurence	
	From 4/18/2012	
Coverage Dates	To 4/30/2012	
Date Surcharge Received From The Provider	4/19/2012	
Limits of Liability	\$250000 - \$750000	
(orific Crodit-		
Verify Credits		
Submit Certificate		
referenced Health Care Provider occurrence and with an annua required, unless otherwise man Medical Malpractice, or allegatio	ompanyBroker, hereby certifies limits of liability on behalf of the above of not less than Two Hundred and Fifty Thousand (\$250,000) Dollars for each I aggregate of Seven Hundred and Fifty Thousand (\$750,000) Dollars as idated by statute, for claims against said Health Care Provider as a result of n thereof, within the State of Indiana, and further that said policy of insurance provisions of the Indiana Medical Malpractice Act, Indiana Code 34-18-1-1 et	
policy is at the appropriate Company/Broker also agrees t hundred (\$100.00) dollars, whic Insurance, Patient's Compensa	e for the above-referenced health care provider for the period specified in this surcharge as designated by statute, rules, and IDOI bulletins. Said o collect and remit the rated surcharge or a minimum surcharge of one hever is larger, for each year of the period of coverage to the Department of tion Fund, State of Indiana, within thirtly (30) days of receipt from provider, but in the effective date of said policy.	
limit, such termination or chang Department of Insurance, State considered to have been given copy of which shall have been m		
By clicking submit you are verifyir	ng that all information submitted is accurate.	
Electronic Signature	Testing	
Date	4/18/2012	
< Back	Submit	
	<u></u> _	
	IN.gov Home Indiana Department of Insurance Home v 1.0.0.60	

Please verify that all information is accurate and then click **Submit**. If there are any errors, please click the **Back** button.

Manage Certificates - Add Selected Filings to Payer Queue

ectro	Diric Filings	ates				<u>< Back</u>	<u>To Dashboard Le</u>	oq Off
	Search Certificates		a New / Renewa	al PCF Certificat	te 🎒 File	an Amended / C	ancellation Certif	ficate
	Coverage Dates 🔶	Provider Name	Policy #	Surcharge	Penalty	Certificate 🝦	Created By	
	4/4/2012 - 4/30/2012	Amy Carter	45645	\$339.50	\$0.00	New Filing	Heather Derringer	View
	4/4/2012 - 4/30/2012	Amy Carter	456	\$339.50	\$0.00	New Filing	Heather Derringer	View
SUOMI	ing 1 to 2 of 2 entries					First Pre	vvious) 1 Next	

After you have submitted certificates, they will appear in this list. You may sort by any of the header fields by clicking once.

You may select an individual certificate to view, or select ones to add to the payer queue, or delete any certificate.

To add to the payer queue, select the certificate(s) and click the **Add Selected Filings to Payer Queue** button.

To delete the certificate, select the certificates(s) and click the **Delete Selected** button.

WARNING: Deleted certificates cannot be retrieved and must be re-entered.

File an Amended / Cancellation Certificate Search for Certificate

N.gov		Indiana Department Insuranc
lectronic Filings		
File an Amend	ed / Cancel Certificate	< Back To Dashboard Log Off
Certificate Confirmation Num	er	
Provider Name		
Policy Number		
Submission Date Range	From	
Submission Date Range	То	
Causara Dataa	From	
Coverage Dates	То	

You may search for a previously submitted certificate by entering information into any of the search fields. Your search can be narrowed by entering as much known information as possible. The Certificate Confirmation Number was provided via email when the certificate was previously submitted.

Click **Submit** to proceed.

File an Amended Certificate

N	gov						Indi	iana Dep Ins	artmen uran
	nic Filings Nended Or Car	ncel Filings	6				<u>< Back To D</u>	ashboard	Log Off
how	10 • entries		1		1	1		1	
	Coverage Dates	Provider Name	Policy # 🍦	Surcharge	Penalty	Certificate 🝦	Created By 🔶	Amend	Cance
	4/4/2012 - 4/25/2012	Amy Carter	5464	\$1.00	\$0.00	New Filing	Heather Derringer	Amend	Cancel
	4/2/2012 - 4/30/2012	Amy Carter	4565	\$100.00	\$0.00	New Filing	Heather Derringer	Amend	Cancel
	4/3/2012 - 4/26/2012	Amy Carter	56456454	\$300.32	\$0.00	New Filing	Heather Derringer	Amend	Cancel
	4/3/2012 - 4/30/2012	Amy Carter	546564564	\$352.55	\$0.00	New Filing	Heather Derringer	Amend	Cance
	4/3/2012 - 4/30/2012	Amy Carter	4564	\$100.00	\$0.00	New Filing	Heather Derringer	Amend	Cance
	4/3/2012 - 4/30/2012	Amy Carter	4566	\$100.00	\$0.00	New Filing	Heather Derringer	Amend	Cance
	4/4/2012 - 4/30/2012	Timmy Bee	456	\$169.75	\$0.00	New Filing	Heather Derringer	Amend	Cancel
howi	ng 1 to 7 of 7 entries						First Previou	s 1 N	ext Las
Sel	ect All							🔁 Export	to PDF

Previously submitted certificates will appear in a list. By clicking the box next to the certificate, you may amend or cancel by clicking on Amend or Cancel.

You may also export an individual certificate or select all to export all certificates to a .PDF list.

If you would like to go back to the Dashboard, click **Return to Dashboard**.

File an Amended Certificate (cont.)

ectronic Filings		
Amend / Edit PCF	Certificate	< Back To Dashboard Log Off
* Required Field		
Certificate Information		
Provider Type	All Other Types	
SO Code	80273	
lealth Care Provider Name	Amy Carter ?	
	(7)	
D.B.A.		
	Add Remove Selected	
	St. Francis Hosp & Health	
	1600 Albany St. Beech Grove	
Address	Indiana	
	46107	
Insurance Carrier Name	Testing	
NAIC Code	36234	
EIN # / Medical License Number(s)	Add Remove Selected	
Policy Number	4565	
	Occurence	
Type of Policy	 Claims Made Reporting Endors 	
	From 4/2/2012	
Coverage Dates	To 4/30/2012	
Date Surcharge Received	4/19/2012	
From The Provider		
Limits of Liability	From 250000	
	To 750000	
Premium Amount	2000	

At the top of this page is the information that was originally submitted for this provider. You now have the option to edit the fields at the bottom of the page. The fields have auto-populated with the original information for your review and confirmation. Please enter new information carefully.

Click **Continue** to proceed with filing.

.

File an Amended Certificate (cont.)

Interior Silicon Silic		s					ndiana Depar Insu To Dashboard Lo	
P Search C Show 10 ▼	Certificates	ß	File a New / Renewa	I PCF Certificat	ie 🎒 File	an Amended / Ca	ancellation Certifi	cate
Cove	rage Dates Prov	ider Name	Policy # 🔶	Surcharge	Penalty	Certificate 🔶	Created By	
4/3/20	012 - 4/30/2012	Amy Carter	4564	\$100.00	\$0.00	Amendment	Heather Derringer	View
							vious 1 Next	Last

The certificate that has been amended will now show a status of Amendment. You may continue to search for and amend or cancel more certificates, or you may proceed to **Add Selected Filings to Payer Queue.**

When finished, click **Back to Dashboard**.

File a Cancellation Certificate

N.gov		Indiana Department
lectronic Filings		
File A Certificate	Cancellation	< Back To Dashboard Log Off
Certificate Information		
Provider Type	All Other Types	
Insurance Carrier Name	Testing	
NAIC Code	36234	
ISO Code	80273	
Health Care Provider Name	Amy Carter	
EIN #	01047065	
Medical License Number(s)	01047065	
Address	St. Francis Hosp & Health 1600 Albany St. Beech Grove, Indiana 46107 United States	
Policy Number	4564	
Type of Policy	Reporting Endorsement	
Coverage Dates	From 4/3/2012 To 4/30/2012	
Date Surcharge Received From The Provider	4/12/2012 12:00:00 AM	
Limits of Liability	\$250,000.00 - \$750,000.00	
Surcharge	*The surcharge will be calculated upon clicking the Submit button.	
Credits		
	None	
Cancellation Details		
*Effective Date		
*Cancellation Reason		
< Back		Continue
	IN.gov Home Indiana Department of Insurance Home v 1.0.0.60	

At the top of this page is the information that was originally submitted for this provider. You now have the option to edit the fields at the bottom of the page.

The Effective Date is the date of the cancellation has become or will become effective. **PLEASE NOTE:** Termination or change shall not be effective unless notice of same has been delivered via the electronic filing system to the Department of Insurance, State of Indiana, **not less than thirty (30) days prior to such change**. Please enter new information carefully. A Cancellation Reason must also be given.

Click **Continue** to proceed with filing.

.

File a Cancellation Certificate (cont.)

	nic Filings nage Certific	cates				<u>< Back 1</u>	<u>To Dashboard Lc</u>	oq Off
	earch Certificates	🖹 File a	New / Renew	al PCF Certificat	te	an Amended / C	ancellation Certif	icate
Show	10 entries Coverage Dates	Provider Name	Policy # 🝦	Surcharge	Penalty	Certificate 🝦	Created By	
	4/3/2012 - 4/30/2012	Amy Carter	4564	\$100.00	\$0.00	Amendment	Heather Derringer	View
	4/4/2012 - 4/30/2012	Timmy Bee	456	\$0.00	\$0.00	Cancellation	Heather Derringer	View
	ng 1 to 2 of 2 entries			Add Selec	cted Filings t	First Pre	vious 1 Next	

The certificate that has been cancelled will now show a status of Cancellation. You may continue to search for and amend or cancel more certificates, or you may proceed to **Add Selected Filings to Payer Queue.**

When finished, click **Back to Dashboard**.

Manage Certificates - Add Selected Filings to Payer Queue

	h Certificates	@ F	-ile a N	lew / Renewal	PCF Certificat	e 📑 File	an Amended / C	ancellation Certif	icate
	✓ entries verage Dates ♦	Provider Name	\$	Policy #	Surcharge	Penalty	Certificate 🝦	Created By	
4/26	6/2012 - 4/30/2012	BATCH		BATCH	\$100.00	\$0.00	New Filing	Heather Testing	View
4/26	6/2012 - 4/30/2012	BATCH1		BATCH1	\$100.00	\$0.00	New Filing	Heather Testing	View
4/26	6/2012 - 4/30/2012	BATCH2		BATCH2	\$100.00	\$0.00	New Filing	Heather Testing	View
4/26	6/2012 - 4/30/2012	BATCH4		BATCH4	\$324.00	\$0.00	New Filing	Heather Testing	View
10wing 1 to	o 4 of 4 entries					1	First Pre	vious 1 Next	Last

After you have submitted an amended or cancellation certificate, it will appear in this list. You may select an individual certificate to view by clicking the check box next to the provider name or Select All to add to payer queue, or delete.

You may sort by any of the header fields by clicking once.

To proceed, click Add Selected Filings to Payer Queue or Delete Selected.

Click **Return to Dashboard** to make payment(s).

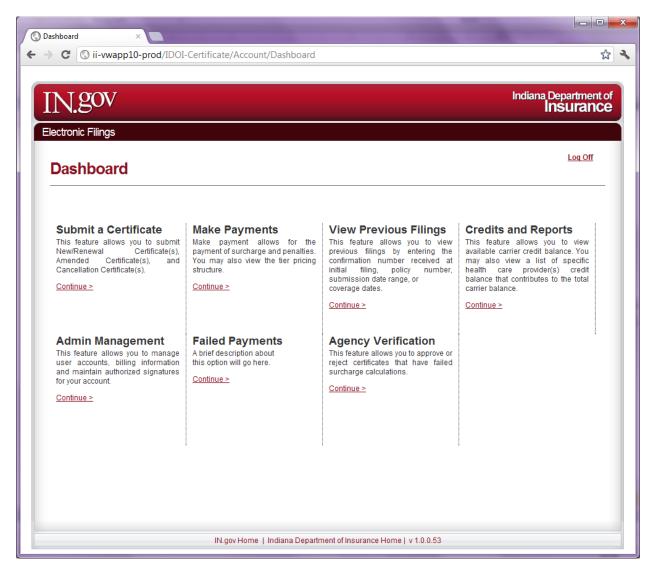
Manage Certificates - Add Selected Filings to Payer Queue (cont.)

N.gov		Indiana Department Insuranc
lectronic Filings Manage Certif	icates	<u>< Back To Dashboard Log Off</u>
Search Certificates	Insurance Certificates are being processed. An E-Mail will be sent when the process has been completed.	Cancellation Certificate
Show 10 - entries Coverage Dates	OK	Created By
Showing 0 to 0 of 0 entries	No data available in table	
		First Previous Next Last
	Add Selected Filings to Payer 0	Queue Delete Selected
Select All		

You will see this prompt notifying you that your certificates are being processed and that an email will be sent once the payment process can be completed.

Click Back to Dashboard to proceed.

Make Payments



Click **Continue** under Make Payment option on the Dashboard to make payment for selected filings.

Search Certificates

→ C Sii-vwa	op10-prod/IDOI-Certificate/Payment/Index	<u>م</u>
N.gov		Indiana Department of Insurance
ectronic Filings		
		< Back To Dashboard Log Off
Make Payn	nents	
		Search Certificates
Certificate Sear	ch	
	From	
Coverage Dates	То	
Provider Name		
Policy #		
	From	
Surcharge	То	
	- select -	
Certificate Type		

You may search for a certificate by entering information into the search fields. Your search will be narrowed by entering as much information into as many search fields as you can. Click the **Submit** button to proceed.

Search Certificates (cont.)

N	gov							Indiana Depa Insu	irtmen J ran i
	nic Filings								
Mal	ke Payments	5					<u>< Back</u>	<u>: To Dashboard I</u>	<u>.oq Off</u>
								₽ Search Certif	icates
Show	10 • entries								
	Coverage Dates 🔶	Provider Name	Po	licy #	Surcharge	Penalty	Certificate 🝦	Created By	
V	4/26/2012 - 4/30/2012	BATCH	1	BATCH	\$100.00	\$0.00	New Filing	Heather Testing	View
V	4/26/2012 - 4/30/2012	BATCH1	E	BATCH1	\$100.00	\$0.00	New Filing	Heather Testing	View
V	4/26/2012 - 4/30/2012	BATCH2	E	BATCH2	\$100.00	\$0.00	New Filing	Heather Testing	View
V	4/26/2012 - 4/30/2012	BATCH4	E	BATCH4	\$100.00	\$0.00	New Filing	Heather Testing	View
Showi	ng 1 to 4 of 4 entries						First Pre	vious 1 Nex	t) Last
Sel	lect All							Pay Selected F	ilings
			Tior Pric	cing Stru	oturo				
		# of Certificates	Cost	-	f Certificates		Cost		
		Single (1) Certificate	\$10.00		to 500 Certificat		\$95.00		
		2 to 10 Certificates	\$35.00	501	l or more Certific	ates	\$150.00		

The certificate(s) defined in your search will be displayed here. You may select an individual certificate to view by clicking the check box next to the provider name or Select All to make your payment. You may also sort by any of the header fields by clicking on the header name.

To proceed, click **Pay Selected Filings.** A "Please Wait" icon will appear.

Pay Selected Filings - Checkout Process

		/IDOI-Certificate/Payment/Index						2
N	gov						Indiana Depa Insu	rtment I ranc
	nic Filings Ke Payments					<u>< Back</u>	<u>To Dashboard L</u>	<u>oq Off</u>
Show	10 v entries						🔎 Search Certifi	cates
	Coverage Dates 🔶	Provider Name	Policy # 🔶	Surcharge	Penalty	Certificate 🔶	Created By	
	4/4/2012 - 4/30/2012	Amy Carter	45645	\$339.50	\$0.00000	New Filing	Heather Derringer	View
Sel	ect All	# of Certificates Cos		cture Certificates to 500 Certificat	es	Cost \$95.00	Pay Selected F	ilings
Sel	ect All	# of CertificatesCosSingle (1) Certificate\$10.02 to 10 Certificates\$35.0	st # of 0 101 0 501	f Certificates to 500 Certificat or more Certifica	ates	\$95.00 \$150.00	Pay Selected F	ilings
Sel	ect All	# of Certificates Cos Single (1) Certificate \$10.0	st # of 0 101 0 501	f Certificates to 500 Certificat	ates	\$95.00	Pay Selected F	ilings

You may choose to select individual certificates or click on Select All to proceed with payment. Click the check boxes and then click **Pay Selected Filings**.

You may view any available credit balance on the Dashboard under Credits and Reports **prior to** beginning the checkout process.

The Tier Pricing Structure appears at the bottom of the screen. This fee will automatically be inserted according to the number of certificates that are being submitted in one payment. If you have enrolled for the Unlimited Subscription option, there will be no additional fee attached to this filing, other than the surcharge amount(s).

ectronic Filings						<u>< Back To Dashboar</u>	<u>rd Log Off</u>
Payment							
Coverage Dates	Provider Name	Policy #	Surcharge	Penalty	Certificate	Created By	
5/7/2012 - 5/31/2012	Cancel NH batch	Cancel NH batch	\$0.00	\$0.00	Cancellation	Heather Derringer	View
5/7/2012 - 5/31/2012	Cancel H batch	Cancel H batch	\$0.00	\$0.00	Cancellation	Heather Derringer	View
5/7/2012 - 5/31/2012	Cancel IAP batch	Cancel IAP batch	\$0.00	\$0.00	Cancellation	Heather Derringer	View
5/7/2012 - 5/31/2012	Cancel AOT batch	Cancel AOT batch	\$0.00	\$0.00	Cancellation	Heather Derringer	View
	IN	gov Home Indiana De	epartment of Insurar	nce Home I v 1	1.0.0.76		
			partment of mourar				

Pay Selected Filings - Checkout Process (cont.)

WARNING: Once you begin this payment process, you must complete it. If not, the certificate(s) will disappear from the list and will need to be re-created as the system does not save information once the payment process has begun. Certificates will not appear in the View Previous panel until they have gone through the complete payment process.

Click **Make Payment** after you have selected certificate(s) and verified the certificate(s) are the ones you want to submit for payment.

Pay Selected Filings – Checkout Process – Payment via Credit Card (cont.)

ronic Filings				Department NSURANC
neckout			< Back To Dashbo	oard Log Off
quired Field		Step 1	Step 🕗	Step 🕄
Billing Information		_		
*First Name	Heather			
Middle Name				
*Last Name	Derringer			
*Address	123 main st			
*City	indy			
*State or Province	Indiana			
*Zip Code	46250			
*Phone	317-512-5421			
*E-mail Address	scoobiefly@yahoo.com			
	curity, please use the number pad to the	e right 7 8 9 ?		
*Card Number -		1 2 3 CLEAR 0 BKSP		
*CW Code	-Select- •	CLEAR U DRSP		
-Select-	-Select- ▼ \$339.50			
*Expiration Date		CLEAR U DRSP		
*Expiration Date -Select- Surcharge Credits	\$339.50			

Please select the type of payment you are making; current payment methods will only accept Mastercard, Visa or Echeck. For added security, enter account information by using the number pad to the right. If you have current available credit, it will appear on this page. You may choose to use all or a portion of the credit balance by entering the amount in the Amount to Apply field.

Click **Continue** to Proceed.

Pay Selected Filings - Checkout Process - Payment via Credit Card (cont.)

N.gov			Indiana	Department of NSURANCE
ectronic Filings Checkout			<u>< Back To Dashb</u>	oard Log Off
		Step 🚺	Step 2	Step 🕄
Verify Billing Informa	tion			
First Name	Heather			
Middle Name				
Last Name	Derringer			
Address	123 main st			
City	indy			
State or Province	Indiana			
Zip Code	46250			
Phone	317-512-5421			
Email Address	scoobiefly@yahoo.com			
Verify Payment Infor	mation			
Card Type	Visa			
Card Number	XXXX-XXXX-XXXX-1111			
Expiration Date	2/2014			
Verify Purchase				
	Total Price \$357.51			

Verify that all information is correct and click **Continue**. If you receive an error message, please make corrections and click **Continue**.

Pay Selected Filings - Checkout Process - Payment via Credit Card (cont.)

Checkout			<u>Seck To Dashboard Log Off</u>
Checkout			
		Step 🕕	Step 🕘 🛛 Step 🕄
SUCCESS!			
	will receive an email with the confirmation number(s).		
			aprint Confirmation
Payment Order Number	180959		
Submitted Billing Inform	nation		
First Name	Heather		
Middle Name			
Last Name	Derringer		
Address	123 test lane		
City	indy		
State or Province	Indiana		
Zip Code	46250		
Phone	317-456-4512		
Email Address	scoobiefly@yahoo.com		
Submitted Payment Info	ormation		
Card Type	Visa		
Card Number	XXXX-XXXX-XXXX-1111		
Expiration Date	5/2014		
Receipt For Purchase			
	Total Price \$274.38		

If your payment is successful, you will see this screen. Either the carrier admin or carrier payer (user completing payment process) will receive an email with confirmation number(s) for each certificate included in this payment. The time for processing will vary depending upon the number of certificates that were submitted for payment.

You may now click **Back to Dashboard** to proceed with additional options.

.

Pay Selected Filings - Checkout Process - Payment via Echeck (cont.)

tronic Filings							
heckout						<u>< Back To Dashb</u>	oard Log Off
equired Field					Step 1	Step 🕗	Step 🕑
Billing Informati	on						
*First Name		Heather]			
Middle Name]			
*Last Name		Derringer]			
*Address		123 test I	ane]			
]			
]			
*City		indy]			
*State or Province		Indiana					
*Zip Code		46250]			
*Phone		317-456-4	512]			
*E-mail Address		scoobiefly	/@yahoo.com]			
*Payment Type eCheck			eCheck 💌				
			. [7 8 9			
*Routing Number *Account Number	081000032 00349066637			4 5 6 1 2 3 CLEAR 0 BKSP			
	00349066637	123.00		1 2 3			
*Account Number	00349066637			1 2 3			
*Account Number	00349066637			1 2 3			
*Account Number	00349066637			1 2 3			
*Account Number Surcharge Credits	00349066637	123.00 21,414.00		1 2 3			

Verify that all information is correct and click **Continue**. If you receive an error message, please make corrections and click **Continue**.

Pay Selected Filings – Checkout Process – Payment via Echeck (cont.)

lectronic Filings					
Checkout			<u>< Back To Dashboard Log Off</u>		
		Step 🚺	Step 🕗	Step 🕑	
Verify Billing Informatio	n				
First Name	Heather				
Middle Name					
Last Name	Derringer				
Address	123 test lane				
City	indy				
State or Province	Indiana				
Zip Code	46250				
Phone	317-456-4512				
Email Address	scoobiefly@yahoo.com				
Verify Payment Informa	ation				
eCheck Routing Number	081000032				
eCheck Account Number	00349066637				
Verify Purchase					
	Total Price \$133.00				
< Back		Continue			

Verify that all information is correct and click **Continue.** If you find errors, please click **Back** button to make corrections.

Pay Selected Filings - Checkout Process - Payment via Echeck (cont.)

11.5				Department o nsurance
lectronic Filings				
Checkout			<u>< Back To Dashb</u>	<u>oard Log Off</u>
		Step 🚺	Step 🕗	Step 🕑
Your payment is successful. You	will receive an email with the confirmation number(s).			
			🚔 Print C	Confirmation
Payment Order Number	181037			
Submitted Billing Inform	nation			
First Name	Heather			
Middle Name				
Last Name	Derringer			
Address	123 test lane			
City	indy			
State or Province	Indiana			
Zip Code	46250			
Phone	317-456-4512			
Email Address	scoobiefly@yahoo.com			
Submitted Payment Info	ormation			
eCheck Routing Number	081000032			
eCheck Account Number	00349066637			
Receipt For Purchase				
	Total Price \$133.00			

If your payment is successful, you will see this screen. Either the carrier admin or carrier payer (user completing payment process) will receive an email with confirmation number(s) for each certificate included in this payment. The time for processing will vary depending upon the number of certificates that were submitted for payment.

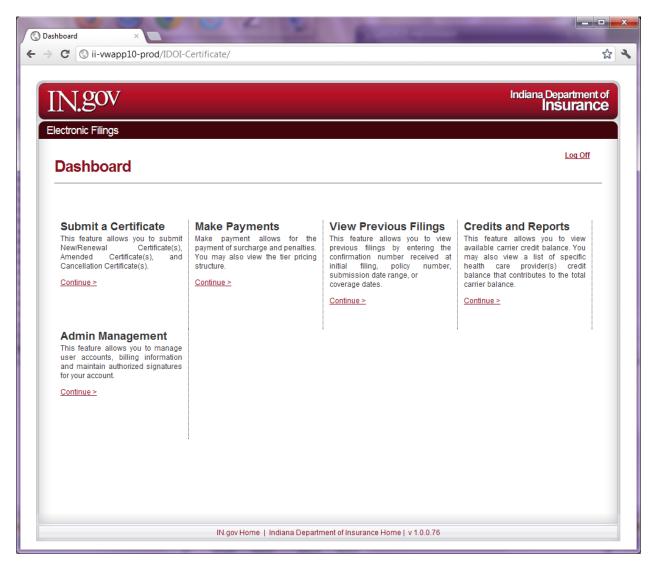
You may now click **Back to Dashboard** to proceed with additional options.

Pay Selected Filings - Checkout Process - Payment Failed (cont.)

N.gov				Department of NSURANCE
tronic Filings			< Back To Dashbe	pard Log Off
heckout				
equired Field		Step 🚺	Step 🕗	Step 🕑
Payment data faile	d validation.			
Billing Information	1			
*First Name	Heather			
Middle Name				
*Last Name	Derringer			
*Address	123 test lane			
*City	indy			
*State or Province	Indiana	•		
*Zip Code	46250			
*Phone	317-456-4512			
*E-mail Address	scoobiefly@yahoo.com			
Payment Informa				
eCheck				
		7 8 9		
*Routing Number		4 5 6		
*Account Number		1 2 3 CLEAR 0 BKSP		
Surcharge				
	\$258.00			
Credits				
Credit Available	\$21,414.00			
Amount to Apply	0			
Continue				

You may receive an error message if you have entered an incorrect routing number for an Echeck or an incorrect account number for a credit card. Please verify information and try your payment again. If you continue to have problems entering your payment information, please check with your financial institution.

View Previous Filings



Click Continue under View Previous Filings on the Dashboard to proceed.

View Previous Filings (cont.)

N.gov		Indiana Department Insuranc
lectronic Filings		
View Previous	Filings	<u>< Back To Dashboard Log Off</u>
Certificate Confirmation Numb	r	
Provider Name		
Policy Number		
Submission Data Daara	From	
Submission Date Range	То	
	From	
Coverage Dates	То	
Coverage Dates		

You may search by a previously submitted certificate by entering information into the search fields. Your search will be narrowed by entering as much information into as many fields as you can. The Certificate Confirmation Number was provided via email when the certificate was previously submitted.

Click **Submit** to proceed.

View Previous Filings (cont.)

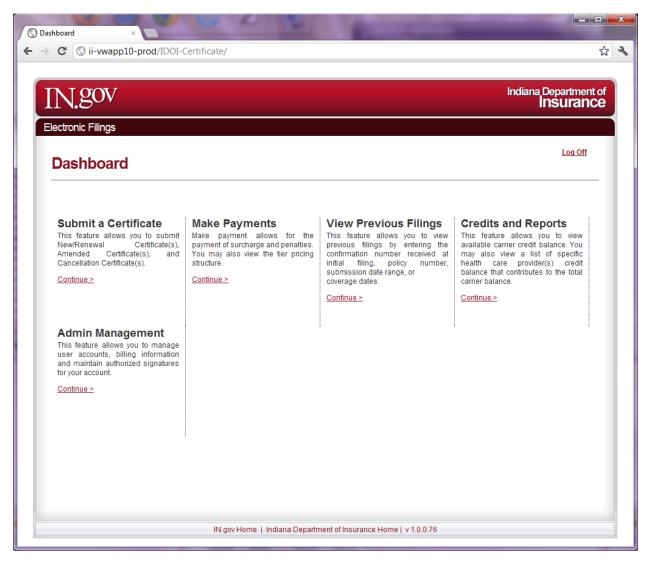
9.00 (19.00)	nic Filings							Departmen NSURAN
	w Previous Fil	linas					<u>< Back To Dashbo</u>	ard Log Off
how	10 entries Coverage Dates	Provider Name	Policy #	Surcharge	Penalty	Certificate 🝦	Created By 🔶	Options
	4/4/2012 - 4/25/2012	Amy Carter	5464	\$1.00	\$0.00	New Filing	Heather Derringer	View
	4/2/2012 - 4/30/2012	Amy Carter	4565	\$100.00	\$0.00	New Filing	Heather Derringer	View
	4/3/2012 - 4/26/2012	Amy Carter	56456454	\$300.32	\$0.00	New Filing	Heather Derringer	View
	4/3/2012 - 4/30/2012	Amy Carter	546564564	\$352.55	\$0.00	New Filing	Heather Derringer	View
	4/3/2012 - 4/30/2012	Amy Carter	4564	\$100.00	\$ 0.00	New Filing	Heather Derringer	View
	4/3/2012 - 4/30/2012	Amy Carter	4566	\$100.00	\$0.00	New Filing	Heather Derringer	View
	4/4/2012 - 4/30/2012	Timmy Bee	456	\$169.75	\$0.00	New Filing	Heather Derringer	View
howir	ng 1 to 7 of 7 entries	.1	I			Fir	st Previous 1	Next Las
<	Back Select All					Fir		Next Las

Certificates previously submitted will appear in a list. By clicking the box to the left of the certificate, you may view all information by clicking on View. If the certificate does not appear on this page, click next or previous to see more certificates.

You may also export an individual certificate or select all to export all certificates to a .pdf list.

If you would like to go back, click **Return to Dashboard** or the Back button.

Credits and Reports



Click Continue under Credits and Reports on the Dashboard to proceed.

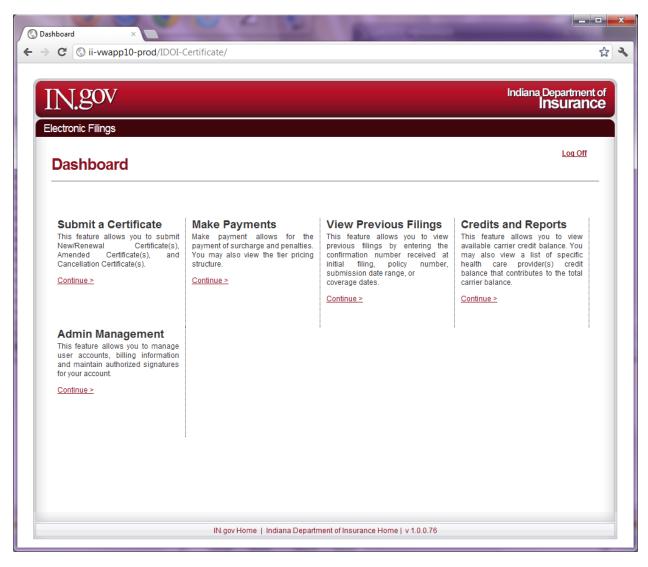
Credits and Reports (cont.)

→ C (ii-vwapp10-prod/II	OI-Certificate/Certification/CreditReports	5
		p.
IN.gov		Indiana Department Insuranc
Electronic Filings Credits and Repo	rts	< Back To Dashboard Log Off
Credit Report		
The Total Credit Available is \$0.00		
Credit Details Report		
Provider Name Policy # NO CREDITS.	Date Amount Issued Credit Amount	

Any credits that are available to use will be shown on this page. You may use any part of or all of this amount when making payments during the Checkout Process and entering the amount in the Amount to Apply field.

Click **Back** to Dashboard to continue.

Admin Management



Click Continue under Admin Management on the Dashboard to proceed.

Admin Management (cont.)

N.gov				Indiana	Insura	
lectronic Filings Admin Management				<u>< Back To Dashb</u>	oard Loq	<u>Off</u>
Search Users	😌 New Use	r 👘 Unlimited Subscr	iption 📝 Authorized	d Signature 🛛 🎘 Billin	ng Informa	tion
Search Results		D -la				
Last Name, First Name	-	User Role \blacklozenge Super User	Username Testheather	Date Added 04/02/2012	View	
Derringer, Heather				First Previous	1 Next	Last

Admin Management allows the designated user(s) to manage all other users for this account. You may add, view, or delete users, or edit current users and billing information. You may also upgrade your account to an Unlimited Subscription in this section.

Click **Return to Dashboard** once you have finished editing information.