



News Release

August 11, 2014

FOR IMMEDIATE RELEASE

Over 1,000 Indiana Navigators Now Certified to Assist Hoosiers in Applying for Healthcare Coverage

Indiana Navigators, certified by the Indiana Department of Insurance, help consumers apply for insurance.

Indianapolis – Through the combined efforts of the governor, legislators, state agencies, education providers, and specialists in the healthcare and insurance industries, the Indiana Department of Insurance (IDOI) established the Indiana Navigator program to provide healthcare coverage application assistance for all Hoosiers. Indiana Navigators serve as knowledgeable resources for Hoosiers wanting to enroll in health insurance coverage through the federally-facilitated Marketplace. Navigators also assist Hoosiers with completing applications for state-based insurance affordability programs, such as Medicaid, the Children’s Health Insurance Program (CHIP), or the Healthy Indiana Plan (HIP). They also will be able to assist Hoosiers in enrolling in HIP 2.0, should the federal government approve the program as an alternative to Medicaid.

While helping consumers complete applications for health insurance coverage, [Indiana Navigators](#) must be certified, act in the best interest of the consumer and provide fair, impartial and accurate information. When choosing an Indiana Navigator, [check online](#) first to confirm the navigator is certified with the State of Indiana, or call 317-232-2414.

“There have been zero reports of fraud, abuse, breaches of privacy/security, or recurrent application-submission problems by Indiana Navigators. This success is due to the hard work, commitment, cooperation and leadership of everyone involved with this program,” said IDOI Navigator Director Matt Tapp.

Currently, there are over 1,000 trained and certified Indiana Navigators serving all 92 counties in Indiana. Navigators may serve Hoosier consumers independently or on behalf of an Application Organization. There are currently over 250 registered Application Organization locations serving Indiana. A listing of Indiana Navigators and Application Organizations can be found through the IDOI website at www.in.gov/idoi/2823.htm.

“I am thankful for the service of our Indiana Navigators and encourage Hoosiers to utilize their assistance,” said Tapp.

Any individual or family interested in applying for enrollment in a health insurance affordability program may use the Indiana Navigator services.

###

The Indiana Department of Insurance (IDOI) protects Indiana's insurance consumers by monitoring and regulating the financial strengths and market conduct activities of insurance companies and agents. The IDOI monitors insurance companies and agents for compliance with state laws to protect consumers and to offer them the best array of insurance products available. The IDOI also assists Hoosiers with insurance questions and provides guidance in understanding how insurance policies work.

###

Contact:

Jenifer Groth, APR, Director of Communication and Outreach

(317) 234-8582

igroth@idoi.in.gov

www.in.gov/idoi