

2006 Complaint Index Life

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	60054	Aetna Life Ins Co	18,818,140	4	1.45
2	70432	AIG Annuity Ins Co	13,448	2	DNC
3	60941	AIG SunAmerica Life Assur Co	655,719	1	DNC
4	90611	Allianz Life Ins Co Of North Amer	2,666,335	2	5.12
5	60186	Allstate Life Ins Co	18,068,410	1	0.38
6	60275	American Bankers Life Assur Co Of FL	2,649,032	3	7.73
7	92738	American Equity Invest Life Ins Co	332,393	1	DNC
8	60380	American Family Life Asr Co Columbus	4,244,216	1	1.61
9	60399	American Family Life Ins Co	17,698,435	2	0.77
10	66672	American Gen Life & Acc Ins Co	12,325,021	8	4.43
11	60488	American Gen Life Ins Co	34,073,141	3	0.60
12	60518	American Health & Life Ins Co	1,379,190	1	4.95
13	60577	American Income Life Ins Co	9,589,145	2	1.42
14	60739	American Natl Ins Co	4,268,175	1	1.60
15	60895	American United Life Ins Co	61,272,789	10	1.11
16	61999	Americo Financial Life Annunity Ins	1,114,379	2	12.25
17	61689	Amerus Life Ins Co	4,493,859	2	3.04
18	62898	Aviva Life Ins Co	908,361	1	DNC
19	62944	AXA Equitable Life Ins Co	18,881,287	2	0.72
20	61263	Bankers Life & Cas Co	12,581,228	13	7.05
21	63207	Chase Ins Life and Annuity Co	9,429,763	1	0.72
22	67164	Chase Life & Annuity Co	236	1	DNC
23	76236	Cincinnati Life Ins Co	12,357,299	1	0.55
24	62049	Colonial Life & Accident Ins Co	3,202,390	3	6.40
25	62065	Colonial Penn Life Ins Co	3,053,741	3	6.71
26	62146	Combined Ins Co Of Amer	2,241,008	3	9.14
27	62308	Connecticut General Life Ins Co	3,965,651	2	3.44
28	60682	Conseco Ins Co	225,861	3	DNC
29	65900	Conseco Life Ins Co	4,565,573	7	10.47
30	76325	Conseco Senior Health Ins Co	182,894	4	DNC
31	62413	Continental Assur Co	666,602	1	DNC
32	62626	Cuna Mut Ins Society	8,375,852	1	0.82
33	57088	Degree of Honor Protective Association	234,761	1	DNC
34	62952	Equitable Life & Cas Ins Co	23,749	1	DNC
35	63177	Farmers New World Life Ins Co	7,196,064	1	0.95
36	67695	Federal Home Life Ins Co	845,776	1	DNC
37	63258	Federated Life Ins Co	6,130,251	1	1.11
38	63274	Fidelity & Guaranty Life Ins Co	5,709,340	6	7.17
39	63401	First Colony Life Ins Co	16,042,531	3	1.28
40	67652	First Penn Pacific Life Ins Co	5,840,854	1	1.17
41	91642	Forethought Life Ins Co	33,893,739	2	0.40
42	71129	Fort Dearborn Life Ins Co	3,366,382	1	2.03
43	65536	Genworth Life & Annuity Ins Co	2,806,531	3	7.30
44	70025	Genworth Life Ins Co	1,728,185	1	3.95
45	91472	Globe Life & Accident Ins Co	12,138,803	8	4.50
46	71218	Grange Life Ins Co	3,496,665	1	1.95
47	71480	Great Western Ins Co	1,082,780	1	6.30
48	78778	Guardian Ins & Annuity Co Inc	579,770	1	DNC
49	88072	Hartford Life Ins Co	4,235,736	1	1.61

2006 Complaint Index Life

50	64505	Homesteaders Life Co	33,940,769	2	0.40
51	93777	Household Life Ins Co	3,219,634	1	2.12
52	64645	Indianapolis Life Ins Co	23,676,770	3	0.87
53	65056	Jackson Natl Life Ins Co	14,568,367	6	2.81
54	64017	Jefferson Natl Life Ins Co	1,070,441	5	31.89
55	70254	Jefferson Pilot Financial Ins Co	28,715,603	4	0.95
56	67865	Jefferson Pilot Life Ins Co	17,985,302	1	0.38
57	65080	John Alden Life Ins Co	613,528	1	DNC
58	65099	John Hancock Life Ins Co	6,044,837	2	2.26
59	65838	John Hancock Life Ins Co (USA)	35,066,284	1	0.19
60	90204	John Hancock Variable Life Ins Co	13,303,855	2	1.03
61	65129	Kansas City Life Ins Co	5,127,881	2	2.66
62	65315	Liberty Life Assur Co Of Boston	1,839,373	2	7.42
63	61492	Liberty Life Ins Co	3,414,231	1	2.00
64	65498	Life Ins Co Of North Amer	7,652,400	1	0.89
65	65528	Life Ins Co Of The Southwest	387,437	1	DNC
66	65595	Lincoln Benefit Life Co	19,447,594	2	0.70
67	65927	Lincoln Heritage Life Ins Co	3,872,370	2	3.53
68	65676	Lincoln Natl Life Ins Co	27,800,186	1	0.25
69	65935	Massachusetts Mut Life Ins Co	36,744,525	2	0.37
70	97055	Mega Life & Health Ins Co The	486,667	3	DNC
71	80950	Metlife Life & Annuity Co of CT	9,047,399	1	0.75
72	65978	Metropolitan Life Ins Co	101,749,114	16	1.07
73	66044	Midland Natl Life Ins Co	24,979,241	1	0.27
74	79480	Midwest Security Life Ins Co	196,330	1	DNC
75	66109	Midwestern United Life Ins Co	1,197,960	3	17.10
76	66168	Minnesota Life Ins Co	28,369,476	1	0.24
77	69647	Molina Healthcare Ins Co	27,285	1	DNC
78	66281	Monumental Life Ins Co	23,290,240	28	8.21
79	66370	Mony Life Ins Co	4,972,590	1	1.37
80	66583	National Guardian Life Ins Co	2,351,933	1	2.90
81	66680	National Life Ins Co	4,121,015	1	1.66
82	66915	New York Life Ins Co	34,873,704	6	1.17
83	67148	Occidental Life Ins Co Of NC	211,669	1	DNC
84	89206	Ohio Natl Life Assur Corp	13,040,387	1	0.52
85	67628	Pekin Life Ins Co	5,838,561	1	1.17
86	67644	Penn Mut Life Ins Co	7,531,869	1	0.91
87	67660	Pennsylvania Life Ins Co	1,359,277	4	20.09
88	66605	Peoples Benefit Life Ins Co	2,923,566	3	7.01
89	72125	Physicians Life Ins Co	5,855,630	2	2.33
90	65919	Primerica Life Ins Co	23,142,834	5	1.47
91	68136	Protective Life Ins Co	18,848,673	3	1.09
92	79227	Pruco Life Ins Co	28,325,894	1	0.24
93	68241	Prudential Ins Co Of Amer	150,774,420	17	0.77
94	68284	Pyramid Life Ins Co	502,266	1	DNC
95	65765	Reassure America Life Ins Co	5,800,732	3	3.53
96	68357	Reliable Life Ins Co	12,295	2	DNC
97	68381	Reliance Standard Life Ins Co	4,594,624	1	1.49
98	65005	RiverSource Life Ins Co	17,058,498	2	0.80
99	60445	Sagicor Life Ins Co	259,530	1	DNC
100	68713	Security Life Of Denver Ins Co	10,748,106	1	0.64

2006 Complaint Index Life

101	69116	State Life Ins Co	2,040,033	2	6.69
102	65021	Stonebridge Life Ins Co	5,082,239	4	5.37
103	68608	Symetra Life Ins Co	7,032,301	2	1.94
104	69345	Teachers Ins & Ann Assoc Of Amer	6,678,880	1	1.02
105	69396	Texas Life Ins Co	2,902,406	1	2.35
106	60142	TIAA Cref Life Ins Co	629,933	2	DNC
107	67121	Transamerica Occidental Life Ins Co	22,891,413	2	0.60
108	69701	Union Bankers Ins Co	428,104	1	DNC
109	62596	Union Fidelity Life Ins Co	1,635,432	1	4.17
110	69744	Union Labor Life Ins Co	427,869	1	DNC
111	70408	Union Security Ins Co	9,258,953	1	0.74
112	69892	United Farm Family Life Ins Co	96,837,124	5	0.35
113	69930	United Ins Co Of Amer	4,216,230	14	22.67
114	70106	United States Life Ins Co In NYC	1,865,042	1	3.66
115	70130	Universal Guaranty Life Ins Co	314,581	1	DNC
116	62235	Unum Life Ins Co Of Amer	21,777,384	1	0.31
117	80675	US Bus of Crown Life Ins Co	1,213,481	1	5.63
118	84530	US Financial Life Ins Co	5,905,408	1	1.16
119	70955	USA Life One Ins Co Of IN	759,335	3	DNC
120	81027	Veterans Life Ins Co	2,073,776	4	13.17
121	70319	Washington Natl Ins Co	934,546	10	DNC
122	70483	Western & Southern Life Ins Co	18,238,458	5	1.87
123	91413	Western Reserve Life Assur Co of OH	6,481,778	2	2.11
124	92622	Western Southern Life Assur Co	13,757,038	7	3.47

Subtotal Premium and Complaints	1,430,016,406	340
314 Companies with Zero Complaints	<u>891,116,348</u>	
Total Premium and Complaints	2,321,132,754	340

Report does not include the 314 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported in 2006

Premium information from Life Annual Statement Page 25, Line 1, Column 5