

Homeowners
2008 Complaint Index

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	10921	ACA Insurance Company	9,321,379	3	0.61
2	33898	Aegis Security Insurance Company	359,407	1	DNC
3	42579	Allied Property And Casualty Insurance Company	2,846,977	6	3.98
4	19240	Allstate Indemnity Company	1,463,978	6	7.74
5	19232	Allstate Insurance Company	59,374,035	31	0.99
6	17230	Allstate Property And Casualty Insurance Company	28,530,125	22	1.46
7	19100	AMCO Insurance Company	9,957,975	6	1.14
8	10111	American Bankers Insurance Company of Florida	865,610	5	DNC
9	19941	American Commerce Insurance Company	1,207,528	2	3.13
10	23450	American Family Home Insurance Company	2,456,975	5	3.84
11	19275	American Family Mutual Insurance Company	74,157,254	57	1.45
12	23469	American Modern Home Insurance Company	2,757,079	6	4.11
13	38652	American Modern Select Insurance Company	1,684,401	3	3.36
14	28401	American National Property And Casualty Company	4,723,841	4	1.60
15	19615	American Reliable Insurance Company	854,136	1	DNC
16	42978	American Security Insurance Company	387,356	14	DNC
17	19704	American States Ins Co	None	1	DNC
18	27235	Auto Club Family Insurance Company	591,306	1	DNC
19	19062	Automobile Insurance Company Of Hartford	965,008	1	DNC
20	18988	Auto-Owners Insurance Company	18,303,223	14	1.44
21	24813	Balboa Insurance Company	667,760	11	DNC
22	92281	Bartholomew County German Mutual Insurance Company	388,639	1	DNC
23	16713	Buckeye State Mutual Insurance Company	3,505,463	2	1.08
24	20117	California Casualty Indemnity Exchange	656,169	1	DNC
25	20230	Central Mutual Insurance Company	6,904,165	1	0.27
26	18767	Church Mutual Insurance Company	83,159	1	DNC
27	31534	Citizens Insurance Company Of America	5,620,065	1	0.34
28	10395	Citizen's Insurance Company Of The Midwest	8,700,429	1	0.22
29	42587	Depositors Insurance Company	2,285,773	1	0.83
30	21326	Empire Fire And Marine Insurance Company	1,452,530	1	1.30
31	26271	Erie Insurance Exchange	41,577,590	29	1.32
32	17043	Everett Cash Mutual Insurance Company	363,495	1	DNC
33	24201	Farmers Automobile Insurance Association	12,318,339	6	0.92
34	21652	Farmers Insurance Exchange	11,694,995	5	0.81
35	92299	Farmers Mutual Insurance Of Grant And Blackford Counties	854,688	1	DNC
36	25180	Fidelity National Insurance Company	425,057	2	DNC
37	21660	Fire Insurance Exchange	None	1	DNC
38	11185	Foremost Insurance Company	4,738,874	5	1.99
39	11800	Foremost Property And Casualty Insurance Company	1,253,835	2	3.01
40	41513	Foremost Signature Insurance Company	3,249,733	1	0.58
41	92307	Franklin County Farmers Mutual Insurance Company	970,291	1	DNC
42	92309	German Mutual Insurance Company	56,114	1	DNC
43	14060	Grange Mutual Casualty Company	7,361,603	4	1.03
44	20303	Great Northern Insurance Company	517,384	1	DNC
45	14117	Grinnell Mutual Reinsurance Company	325,103	1	DNC
46	15032	Guideone Mutual Insurance Company	3,140,000	2	1.20
47	14559	Guideone Specialty Mutual Insurance Company	39,393	1	DNC
48	23582	Harleysville Insurance Co	None	1	DNC
49	29424	Hartford Casualty Insurance Company	548,243	4	DNC
50	19682	Hartford Fire Insurance Company	802,836	4	DNC
51	30104	Hartford Underwriters Insurance Company	4,689,386	3	1.21
52	14176	Hastings Mutual Insurance Company	11,807,421	4	0.64
53	92304	Home and Farm Mutual Insurance Company	1,291,255	2	2.92
54	15822	Home Mutual Insurance Company	727,011	1	DNC
55	17221	Homesite Ins Co	None	2	DNC
56	13927	Homesite Insurance Company of the Midwest	5,242,261	9	3.24
57	27570	Hoosier Insurance Company	8,046,358	1	0.23

Homeowners
2008 Complaint Index

58	29068	IDS Property Casualty Insurance Company	2,284,777	1	0.83
59	21679	Illinois Farmers Insurance Company	26,628,343	16	1.13
60	22624	Indiana Farmers Mutual Insurance Company	35,925,546	6	0.32
61	22659	Indiana Insurance Company	34,715,127	10	0.54
62	23035	Liberty Mutual Fire Insurance Company	21,313,089	8	0.71
63	26123	Lightning Rod Mutual Insurance Company	4,949,736	3	1.14
64	21229	MemberSelect Insurance Company	8,920,149	9	1.91
65	23353	Meridian Security Insurance Company	14,900,472	10	1.27
66	34339	Metropolitan Group Property And Casualty Insurance Company	3,343,923	3	1.69
67	26298	Metropolitan Property And Casualty Insurance Company	8,351,052	1	0.23
68	16764	Miami Mutual Insurance Company	1,934,904	1	0.98
69	92293	Mid-State Farmers Mutual Insurance Company	746,757	1	DNC
70	14621	Motorists Mutual Insurance Company	8,489,402	3	0.67
71	92268	Mutual Insurance Association Of Southern Indiana	1,622,903	2	2.33
72	20184	National Mutual Insurance Company	4,236,791	1	0.45
73	23779	Nationwide Mutual Fire Insurance Company	18,628,024	18	1.82
74	37877	Nationwide Property And Casualty Insurance Company	(578)	1	DNC
75	27740	North Pointe Insurance Company	1,973,830	6	5.74
76	24074	Ohio Casualty Insurance Company	277,494	2	DNC
77	32700	Owners Insurance Company	6,212,968	3	0.91
78	24228	Pekin Insurance Company	6,360,482	4	1.19
79	38628	Progressive Northern Insurance Company	3,971,217	7	3.33
80	34690	Property And Casualty Insurance Company Of Hartford	7,300,213	6	1.55
81	32905	Property-Owners Insurance Company	20,612,255	4	0.37
82	92285	Remington Farmers Mutual Insurance Company	1,629,713	2	2.32
83	24740	Safeco Insurance Company Of America	7,386,839	4	1.02
84	10239	SECURA Supreme Insurance Company	1,199,661	1	1.57
85	39926	Selective Insurance Company of the Southeast	2,381,514	3	2.38
86	24988	Sentry Insurance A Mutual Company	2,801,679	4	2.70
87	23388	Shelter Mutual Insurance Company	7,085,582	12	3.20
88	19070	Standard Fire Insurance Company	14,691,948	16	2.06
89	42986	Standard Guaranty Insurance Company	140,334	2	DNC
90	15199	Standard Mutual Insurance Company	5,229,454	11	3.97
91	25127	State Auto Property & Cas	None	1	DNC
92	25135	State Automobile Mutual Insurance Company	8,425,930	5	1.12
93	25143	State Farm Fire and Casualty Company	357,793,984	134	0.71
94	22683	Teachers Insurance Company	1,888,880	2	2.00
95	28188	Travco Insurance Company	7,681,296	1	0.25
96	23868	UFB Casualty Insurance Company	9,266,144	1	0.20
97	15288	United Farm Family Mutual Insurance Company	107,824,999	43	0.75
98	25941	United Services Automobile Association	10,887,845	2	0.35
99	25968	USAA Casualty Insurance Company	6,645,052	1	0.28
100	15350	West Bend Mutual Insurance Company	3,568,904	3	1.59
101	37770	Western United Ins Co	None	1	DNC
102	24112	Westfield Insurance Company	4,408,489	1	0.43
103	24120	Westfield National Insurance Company	10,153,723	2	0.37
104	15407	Wolverine Mutual Insurance Company	6,432,337	3	0.88

Subtotal Premium and Complaints	1,163,127,688	686
84 Companies with Zero Complaints	<u>132,287,593</u>	
Total Premium and Complaints	1,295,415,281	686

Report does not include 84 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2008.

Premium information from Property & Casualty Annual Statement Page 20, Line 4, Column 1