



Indiana Family & Social Services Administration

By the end of December, the FSSA Benefits Portal will have a new look. Following the redesign, visitors to the portal will still be able to access all the same functions they can today. Nothing is being removed.

The benefits portal is the online tool Hoosiers can use to apply for and manage health coverage, SNAP and TANF benefits, report changes in their income or family status, and access other useful information. The portal is accessible at www.fssabenefits.in.gov, or through the FSSA website, www.fssa.in.gov.

Users with accounts will still be able to access and update their benefit and personal information through the portal as they are today. One new feature being added is the ability for users to save an uncompleted application to finish later. Users will need to create a log in/user account to do this.

The portal will have an additional button for participants in the Gateway to Work program. These users will click this button when they need to send information to the state such as reporting the number of hours they spend each month working, volunteering, attending school, etc. Members who will use this feature will receive additional information and instructions from the state and their health plans.

The new home page design is shown below. For help or to report any issues, users should call 800-403-0864.

