

2025 Annuity Complaint Index

NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
83607	Clear Spring Life & Ann Co	19,771,247	1	45.03
79065	Delaware Life Ins Co	312,958,611	1	2.84
62057	Lincoln Life & Ann Co of NY	235,516	1	DNC
65676	Lincoln Natl Life Ins Co	598,466,430	1	1.49
65978	Metropolitan Life Ins Co	146,809,686	1	6.06
60183	S USA Life Ins Co Inc	43,349,453	1	20.54
62952	SILAC Ins Co	47,205,260	2	37.72
69108	State Farm Life Ins Co	7,267,253	1	122.50
86231	Transamerica Life Ins Co	59,604,837	2	29.87

Subtotal Premium and Complaints	1,235,668,293
297 Companies with Zero Complaints	8,556,942,844
Total Premium and Complaints	<u>9,792,611,137</u>

Report does not include the 297 companies with zero complaints

DNC- did not calculate (premium under \$1 million)

None- No premium was reported in 2025

Premium information from Life Annual Statement Page 24, Col. 1, Line 26 & 33