

Annuity
2012 Complaint Index

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	90611	Allianz Life Ins Co Of N Amer	187,975,544	3	4.65
2	92738	American Equity Invest Life Ins Co	92,096,174	1	3.16
3	60488	American Gen Life Ins Co	117,079,504	1	2.49
4	61689	Aviva Life & Ann Co	94,652,720	2	6.16
5	62944	AXA Equitable Life Ins Co	93,463,141	1	3.12
6	61263	Bankers Life & Cas Co	37,012,741	2	15.75
7	63274	Fidelity & Guar Life Ins Co	29,504,985	1	9.88
8	88072	Hartford Life Ins Co	1,274,762	2	457.20
9	65838	John Hancock Life Ins Co (USA)	11,592,150	1	25.14
10	87726	Metlife Ins Co of CT	6,536,831	1	44.58
11	66915	New York Life Ins Co	159,178	1	DNC
12	67091	Northwestern Mut Life Ins Co	72,921,555	1	4.00
13	79227	Pruco Life Ins Co	345,634,753	1	0.84
14	68241	Prudential Ins Co Of Amer	1,748,994,038	1	0.17
15	60445	Sagicor Life Ins Co	3,304,393	1	88.19
16	70483	Western And Southern Life Insurance Company	None	1	DNC
17	70432	Western National Life Insurance Company	None	1	DNC

Subtotal Premium and Complaints	2,842,202,469	22
205 Companies with Zero Complaints	3,568,880,562	
Total Premium and Complaints	6,411,083,031	22

Report does not include the 205 companies with zero complaints

DNC - did not calculate (premiums under \$1 million)

None - No premium was reported during 2012

Premium information from Life Annual Statement Page 24, Line 2, Column 5