

2001 Complaint Index Homeowners

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	14184	Acuity A Mut Ins Co	\$369,526	2	DNC
2	42579	Allied Prop & Cas Ins Co	\$1,225,638	6	7.62
3	19240	Allstate Ind Co	\$1,082,424	3	4.31
4	19232	Allstate Ins Co	\$58,949,378	58	1.53
5	19100	Amco Ins Co	\$5,223,780	3	0.89
6	19941	American Commerce Ins Co	\$1,156,326	4	5.39
7	23450	American Family Home Ins Co	\$27,067	2	DNC
8	19275	American Family Mut Ins Co	\$42,807,639	34	1.24
9	24066	American Fire & Cas Co	\$1,138,820	2	2.73
10	16403	American Growers Insurance Company	None	1	DNC
11	32220	American Intl Ins Co	\$530,065	4	DNC
12	23469	American Modern Home Ins Co	\$293,196	7	DNC
13	28401	American Natl Prop & Cas Co	\$2,812,007	2	1.11
14	42978	American Security Insurance Company	None	2	DNC
15	19704	American States Ins Co	\$31	1	DNC
16	19976	Amica Mut Ins Co	\$862,982	1	DNC
17	19062	Automobile Ins Co Of Hartford CT	\$892,440	1	DNC
18	18988	Auto-Owners Ins Co	\$12,368,168	15	1.89
19	24813	Balboa Ins Co	\$187,280	3	DNC
20	13528	Brotherhood Mut Ins Co	\$1,739,065	1	0.90
21	16713	Buckeye State Mut Ins Co	\$1,173,426	1	1.33
22	10472	Capitol Indemnity Corporation	None	1	DNC
23	15601	Chicago Motor Club Ins Co	\$597,199	1	DNC
24	10052	Chubb National Ins Co	\$2,609,322	1	0.60
25	28665	Cincinnati Cas Co	\$583,820	1	DNC
26	10677	Cincinnati Ins Co	\$23,751,501	1	0.07
27	31534	Citizens Ins Co Of Amer	\$8,790,100	2	0.35
28	22640	Consolidated Ins Co	\$224,939	1	DNC
29	42587	Depositors Ins Co	\$725,374	4	DNC
30	22926	Economy Fire & Cas Co	\$797,646	3	DNC
31	38067	Economy Preferred Ins Co	\$3,214,820	5	2.42
32	40649	Economy Premier Assur Co	\$5,539,443	6	1.69
33	26271	Erie Ins Exch	\$22,968,135	13	0.88
34	24201	Farmers Automobile Ins Assoc	\$4,986,664	1	0.31
35	21652	Farmers Ins Exch	\$757,955	3	DNC
36	39306	Fidelity and Deposit Company of Maryland	None	1	DNC
37	11185	Foremost Ins Co	\$4,399,851	6	2.12
38	41513	Foremost Signature Ins Co	\$2,599,285	1	0.60
39	14249	Founders Ins Co	\$461,901	1	DNC
40	18821	General Casualty Company of Illinois	None	1	DNC
41	14060	Grange Mut Cas Co	\$5,876,877	5	1.32
42	42331	Guideone America Ins Co	\$434,303	1	DNC
43	15032	Guideone Mut Ins Co	\$2,839,521	5	2.74
44	29424	Hartford Cas Ins Co	\$1,045,159	5	7.45
45	19682	Hartford Fire In Co	\$1,518,908	1	1.02
46	30104	Hartford Underwriters Ins Co	\$6,022,949	6	1.55
47	14176	Hastings Mut Ins Co	\$6,370,528	5	1.22
48	27570	Hoosier Ins Co	\$4,046,869	5	1.92
49	22578	Horace Mann Ins Co	\$1,021,512	4	6.10
50	21679	Illinois Farmers Ins Co	\$28,365,637	11	0.60
51	22624	Indiana Farmers Mut Ins Co	\$18,072,879	23	1.98
52	22659	Indiana Ins Co	\$29,380,184	24	1.27
53	11630	Jefferson Ins Co	\$143,626	2	DNC
54	29149	Kentucky Natl Ins Co	\$755,849	3	DNC
55	23035	Liberty Mut Fire Ins Co	\$4,224,729	2	0.74
56	23043	Liberty Mutual Insurance Company	None	1	DNC
57	22152	Mayflower Ins Co Ltd	\$4,096,544	2	0.76
58	23353	Meridian Security Ins Co	\$2,815,682	1	0.55
59	34339	Metropolitan Grp Prop & Cas Ins Co	\$1,261,015	1	1.23
60	26298	Metropolitan Property & Cas Ins Co	\$3,147,778	2	0.99
61	38660	MIC General Ins Corp	\$162,824	1	DNC
62	23531	Millers Ins Co	\$367,217	3	DNC
63	23779	Nationwide Mut Fire Ins Co	\$11,358,759	9	1.23
64	23787	Nationwide Mut Ins Co	-\$9,967	2	DNC
65	23906	Northwestern Natl Cas Co	\$1,579,565	2	1.97
66	24074	Ohio Cas Ins Co	\$664,429	6	DNC
67	20621	OneBeacon America Ins Co	-\$1,066	3	DNC

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68	42650	OneBeacon Midwest Ins Co	\$11,238,803	6	0.83
69	20346	Pacific Ind Co	\$3,097,277	1	0.50
70	24228	Pekin Ins Co	\$4,453,291	8	2.80
71	32859	Penn-America Insurance Company	None	1	DNC
72	42226	Princeton Insurance Company	None	1	DNC
73	38628	Progressive Northern Ins Co	\$1,901,913	2	1.64
74	32905	Property-Owners Ins Co	\$11,074,440	1	0.14
75	32352	Prudential Prop & Cas Ins Co	\$8,851,593	5	0.88
76	27065	Rockford Mut Ins Co	\$583,822	3	DNC
77	24740	Safeco Ins Co Of Amer	\$14,908,474	18	1.88
78	22543	Secura Ins A Mut Co	\$1,192,032	1	1.31
79	24988	Sentry Ins A Mut Co	\$2,676,677	4	2.33
80	30503	Shelby Cas Ins Comp	\$206,314	1	DNC
81	15156	Shelby Ins Co	\$389,119	1	DNC
82	23388	Shelter Mut Ins Co	\$3,105,903	2	1.00
83	24775	St Paul Guardian Ins Co	\$493,414	1	DNC
84	19070	Standard Fire Ins Co	\$5,452,962	1	0.29
85	15199	Standard Mut Ins Co	\$5,134,077	5	1.52
86	25127	State Auto Prop & Cas Ins Co	\$2,038,686	1	0.76
87	25135	State Automobile Mut Ins Co	\$14,742,297	10	1.06
88	25143	State Farm Fire And Cas Co	\$199,603,826	42	0.33
89	25151	State Farm General Ins Co	-\$7,006	11	DNC
90	22683	Teachers Ins Co	\$1,114,046	1	1.40
91	36161	Travelers Property and Casualty Insurance Company	None	1	DNC
92	11142	United Casualty Insurance Company of America	None	2	DNC
93	15288	United Farm Family Mut Ins Co	\$65,388,240	19	0.45
94	32867	Universal Fire & Cas Ins Co	\$1,308,016	2	2.38
95	11762	Vesta Fire Ins Corp	\$147,777	2	DNC
96	44393	West American Ins Co	\$11,131,647	5	0.70
97	15350	West Bend Mut Ins Co	\$1,090,098	1	1.43
98	26131	Western Reserve Mut Cas Co	\$2,670,930	2	1.17
99	24112	Westfield Ins Co	\$5,443,460	2	0.57
100	24120	Westfield Natl Ins Co	\$7,488,559	1	0.21
101	15407	Wolverine Mut Ins Co	\$1,870,569	1	0.83

Subtotal Premium and Complaints	\$740,200,779	506
116 Companies with Zero Complaints	\$47,571,178	
Total Premium and Complaints	<u>787,771,957</u>	506

DNC- Did Not Calculate (Premiums Under \$1 Million)

Premium Information from Property & Casualty Annual Statement Page 24, Line 4, Column 1

Report Does Not Include 116 Companies with Zero Complaints

None-No Premium was reported during 2001; or complaint may have been against another company in group, but was not identified as such.