

2001 Complaint Index Annuity

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	92738	American Equity Invest Life Ins Co	\$56,966,420	2	2.15
2	60631	American Investors Life Ins Co	\$25,221,415	1	2.43
3	60895	American United Life Ins Co	\$141,255,093	2	0.87
4	61263	Bankers Life & Cas Co	\$10,435,971	1	5.87
5	71900	Bankers Natl Life Ins Co	\$24,618,058	2	4.97
6	60682	Conseco Annuity Assur Co	\$9,827,348	4	24.93
7	65900	Conseco Life Ins Co	\$273,992	1	DNC
8	62944	Equitable Life Assr Soc Of The US	\$88,741,226	1	0.69
9	63274	Fidelity & Guaranty Life Ins Co	\$22,980,469	1	2.66
10	65536	GE Life And Annuity Assur Co	\$25,538,722	1	2.40
11	68004	Guideone Life Ins Co	\$1,155,585	1	52.99
12	65005	IDS Life Ins Co	\$17,431,975	1	3.51
13	71692	IL Annuity & Ins Co	\$3,655,011	1	16.75
14	86509	Ing Life Ins & Annuity Co	\$93,122,027	1	0.66
15	74780	Integrity Life Ins Co	\$6,730,625	1	9.10
16	65056	Jackson Natl Life Ins Co	\$109,726,730	1	0.56
17	65099	John Hancock Life Ins Co	\$7,961,599	1	7.69
18	65234	Keyport Life Ins Co	\$14,342,806	2	8.54
19	67083	Manhattan Natl Life Ins Co	\$24,804	2	DNC
20	65838	Manufacturers Life Ins Co USA	\$517,375	1	DNC
21	97055	Mega Life & Health Ins Co The	\$18,809	2	DNC
22	65978	Metropolitan Life Ins Co	\$65,592,824	3	2.80
23	66850	National Western Life Ins Co	\$8,145,531	2	15.04
24	91596	New York Life Ins & Annuity Corp	\$36,114,707	1	1.70
25	67660	Pennsylvania Life Ins Co	\$317,852	1	DNC
26	68330	Pioneer Life Ins Co	\$8,749	1	DNC
27	61271	Principal Life Ins Co	\$8,996,452	1	6.81
28	68241	Prudential Ins Co Of Amer	\$12,110,495	2	10.11
29	66133	Prudential Select Life Insurance Company of America	None	1	DNC
30	69051	Standard Life Ins Co Of IN	\$57,082,349	2	2.15
31	69507	Transamerica Life Ins & Annuity Co	\$5,356,801	1	11.43
32	86231	Transamerica Life Ins Co	\$230,935,831	1	0.27
33	67121	Transamerica Occidental Life Ins Co	\$3,418,685	1	17.91
34	80950	Travelers Life & Annuity Co	\$308,877	1	DNC
35	69892	United Farm Family Life Ins Co	\$13,441,528	1	4.56
36	70033	United Presidential Life Ins Co	\$227,683	1	DNC
37	70238	Variable Annuity Life Ins Co	\$164,629,069	2	0.74
38	70483	Western & Southern Life Ins Co	\$7,688	1	DNC
39	92622	Western Southern Life Assur Co	\$98,670,288	3	1.86
40	70629	World Ins Co	\$920	1	DNC

Subtotal Premium and Complaints	\$1,365,912,389	57
309 Companies with Zero Complaints	\$2,124,603,983	
Total Premium and Complaints	\$3,490,516,372	57

DNC- Did Not Calculate (Premiums Under \$1 Million)

Premium Information from Life Annual Statement Page 70, Line 15, Column 3

Premium Information from Fraternal Annual Statement Page 66, Line 15, Column 7

Report Does Not Include 309 Companies with Zero Complaints

None-No Premium was reported during 2001.